

Taxi Fares Consultation 2025

Consultation Engagement Report

Consultation took place on amended taxi fares/charges in East Dunbartonshire between 24 February and 4 April 2025. It is proposed to increase the various maximum scales which can be charged by operators by 3% (except for hires going to/leaving from Glasgow Airport, which will rise by a different amount).

Communications activities included:

- Consultation webpage
- Advert for the Kirkintilloch Herald and Milngavie & Bearsden Herald
- Social media posts across Facebook, X and LinkedIn
- Media release

Consultation webpage:

The webpage - www.eastdunbarton.gov.uk/taxi-fares-2025 - was live from **24 February** until **4 April 2025**.

During that time it received **119 views**.

Media release:

The consultation was launched with a media release on **28 February 2025**, which was published on the Council website, where it was viewed **559 times**:

www.eastdunbarton.gov.uk/news/2025/february/find-out-more-about-proposed-updated-taxi-fares-in-east-dunbartonshire

Coverage in Private Hire Taxi Magazine, Taxi Point website, Kirkintilloch Herald and Milngavie and Bearsden Herald



Social Media:

9 posts

Facebook:

21 Reactions
41 Comments
22 Shares
76,634 Impressions
285 Click-throughs

Top two most popular posts

East Dunbartonshire Council • Published by Orto • 13 March

Consultation is taking place on updated taxi fares and charges in East Dunbartonshire. It is proposed to allow operators to increase the maximum amounts which can be charged by 3% and to amend other charges. Find out more and have a say via the link below (first comment).



East Dunbartonshire Council • Published by Orto • 28 February

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X:

1 Likes
2,427 Impressions
3 Comments
17 Click-throughs
1 Retweets

Top two most popular posts

East Dun Council @EDCouncil • Promote • 1/2



East Dun Council @EDCouncil • Promote • 1/2



LinkedIn

362 Impressions
2 Click-throughs
0 Reactions
0 Shares
3 Comments

Top post

East Dunbartonshire Council 4,382 followers • 1mo

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Advert:

An advert was produced by Communications to raise awareness:

East Dunbartonshire Council - Taxi Fares Review

East Dunbartonshire Council is undertaking a review – under section 17 of the Civic Government (Scotland) Act 1982 – of the maximum fares, and other charges which can be made, in connection with the hire of a taxi in its area.

The first stage of the review has been completed and proposed new scales were approved by the Council's Policy and Resources Committee on 21 November 2024, subject to a period of public consultation.

The Council proposes to allow a 3% rise in maximum fares (rounded to the nearest five pence), excepting the extra charge for hires commencing or ending in the Glasgow Airport Drop-Off/Pick-Up zone, which will increase to £5.50. The proposed new scales are set out as follows.

A period of public consultation is taking place between Monday 24 February and Friday 4 April 2025. Members of the public are invited to make representations in relation to the proposed scales.

The Council will consider all representations received by Friday 4 April 2025, before reaching a final decision on the new scales. If approved, these will come into effect on a date to be determined by the Council's Policy and Resources Committee when it meets to consider the response to the public consultation.

If you wish to make a representation in respect of the proposed scales, please send it by email to taxiconsultation@eastdunbarton.gov.uk or in writing to Legal & Regulatory Services, East Dunbartonshire Council, 12 Strathkelvin, Kirkintilloch, G66 1TJ, to arrive no later than Friday 4 April 2025.

PROPOSED SCALES

TARIFF (1) – applicable between the hours of 6am and 11pm
MINIMUM FARE for a distance not exceeding 572 yards or for time not exceeding 2 minutes 30 seconds
£3.40 (increased from £3.30)

For each additional distance of 174 yards	£0.20 (no change)
Fares for waiting: For each completed period of 39 seconds	£0.20 (no change)

Note: The above rates cover engagement of a taxi at any point within East Dunbartonshire. Waiting begins from the time of arrival of a taxi at the place of engagement. Engagement of a taxi at a point outside East Dunbartonshire shall be the subject of special agreement.

Fares by time:
Fares by time must be the subject of special agreement with the hirer

TARIFF (2) – applicable between the hours of 11pm and 6am
MINIMUM FARE for a distance not exceeding 572 yards or for time not exceeding 2 minutes 30 seconds
£5.65 (increased from £5.50)

For each additional distance of 174 yards	£0.20 (no change)
Fares for waiting: For each completed period of 39 seconds	£0.20 (no change)

TARIFF (3) – applicable between the hours of 6pm and midnight on 24 December and 31 December, and the hours of 6am and midnight on 25 and 26 December and 1 and 2 January
MINIMUM FARE for a distance not exceeding 572 yards or for time not exceeding 2 minutes 30 seconds
£5.65 (increased from £5.50)

For each additional distance of 174 yards	£0.35 (no change)
Fares for waiting: For each completed period of 39 seconds	£0.35 (no change)

TARIFF (4) – applicable between the hours of midnight and 6am on 25 and 26 December and 1 and 2 January
MINIMUM FARE for a distance not exceeding 572 yards or for time not exceeding 2 minutes 30 seconds
£5.15 (increased from £8.50)

For each additional distance of 174 yards	£0.35 (no change)
Fares for waiting: For each completed period of 39 seconds	£0.35 (no change)

EXTRA CHARGES:

- A charge of **£2.25** (increased from £2.20) shall be payable when a taxi is pre-booked but not used
- Luggage not exceeding 56lbs in weight shall be carried free
- A charge of **20p** (no change) shall be payable for luggage exceeding 56lbs in weight
- Hire commencing or ending at Glasgow Airport Drop-Off/Pick-Up zone - **£5.50** (increased from £4)
- Sailing Charge - **£51.50** (increased from £50)

Engagement:

There was strong engagement with the consultation on Facebook in particular, attracting 41 comments and lots of debate. All comments were collated and sent to the service for consideration. All of the bases were covered in terms of communication - online, in the local press and amongst the trade (with efforts made by the service to engage with them directly).

Alan Muir

12 May 2025