

Twechar Pump Track Community Consultation Report



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April 2025

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1. INTRODUCTION

This report sets out the results of community consultation delivered by Green Action Trust (GAT) for the delivery of a pump track facility in Twechar, East Dunbartonshire, for East Dunbartonshire Council.

2. CONSULTATION SCOPE

The community consultation comprised a drop-in, in-person activity alongside a series of online and printed posters and flyers directing the local community to a dedicated webpage and online survey.

The dedicated webpage was developed by Green Action Trust and hosted on the East Dunbartonshire Council website, with support from the East Dunbartonshire Council Communications Team.

The online survey was hosted on the same webpage and developed on Microsoft Forms, see appendix.

The consultation was open for 3 weeks, from 21st March to April 11th 2025.

Two in-person events were organised and delivered by GAT at the Twechar Healthy Living & Enterprise Centre, St John's Way, Twechar. The events took place on Wednesday 2nd April, 12pm - 2.30pm; and Saturday 5th April, 9.30am-12.30pm.

This report outlines results for both events jointly.

3. SUMMARY

In total 163 members of the local community gave feedback about the proposals, 133 via the online survey and 30 at the in-person activity. We are mindful that a number of individuals might have given both online and in-person contribution, for this reason data will be presented both quantitatively and qualitatively to give a comprehensive view of community feedback.

Responses to the proposals were overwhelmingly positive. The local community welcomed the creation of pump track in Twechar, which was seen as an opportunity for improved community collaboration, physical and mental health.

The community expressed a strong preference for the creation of an asphalt loop track in proximity to the Twechar Healthy Living & Enterprise Centre, to maximise and increase existing community facilities.

Although the scope of this project is limited to the creation of the pump track only, with additional facilities (litter bins, signage, seating etc.) noted for potential future delivery, the consultation confirmed the community's support for the initial proposals.

4. SURVEY RESPONSED (ONLINE & IN-PERSON)

- Hosted on the East Dunbartonshire Council website.
- 133 responses received online, 30 in-person.

Respondents

- Respondents represent a mix of age groups (mainly Scottish and other British) and genders (61.5% female, 33.8% male and 0.7% non-binary).
- The majority lived in Twechar (83% of respondents), with a small percentage from Kirkintilloch, Lenzie, Lennoxton, Milton of Campsie, Clachan of Campsie, Waterside, Torrence and Milngavie.
- All age groups were represented, with responses as follows:

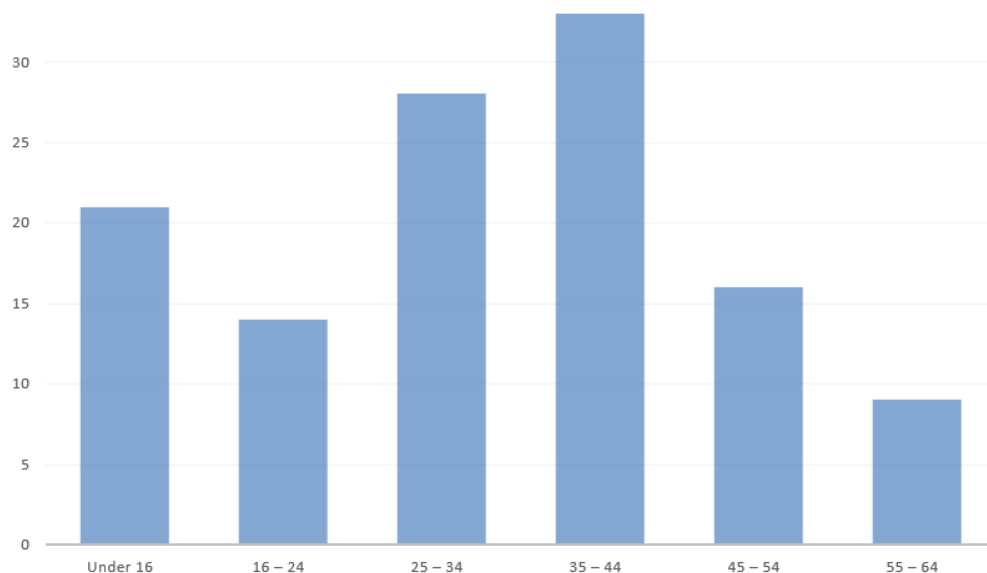


Figure 1.0 – Chart showing age bracket of survey participants.

- Different degrees of mobility and level of social participation were represented, with 17% of respondents having a disability, and 38.7% with caring responsibilities.

Feedback for the creation of a pump track and behaviour change

- When asked “Do you think a pump track facility in Twechar is a good idea?”, 95% of respondents said “Yes”, 4% said “No”, and 1% did not know.
- With regards to making use of a pump track in Twechar, 87% of participants responded “Yes”, 8% were not interested in making use of it, and 5% did not know.
- When asked whether cycling should be encouraged more in the local community, 93% responded positively, 4% negatively and 3% did not express a preference.

- When asked on additional factors to increase community pump track use, participants responded as shown on Figure 2.0 below. These suggestions are important elements to be considered in future phases of the project:

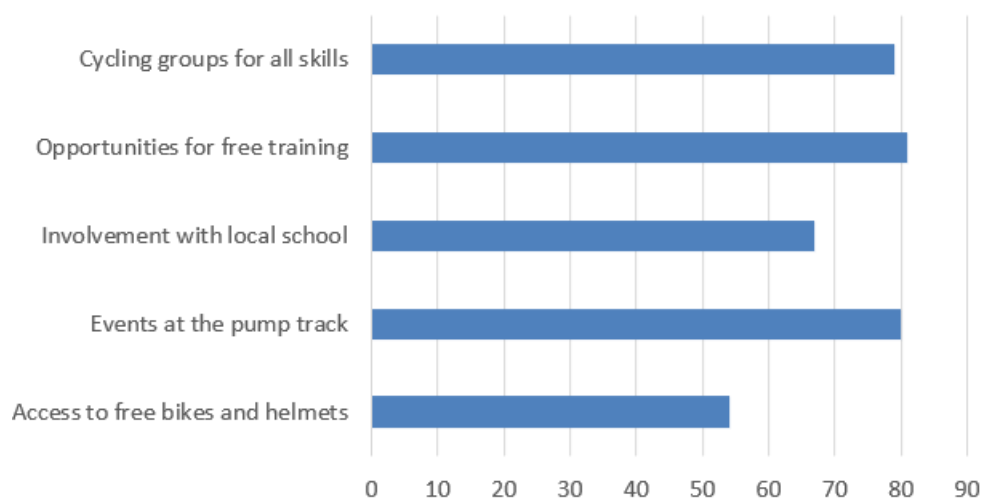


Figure 2.0 – Factors to increase use of the proposed pump track within the local community.

- Respondents were asked to vote on preferred benefits linked to pump track use (figure 3.0 below). Pump tracks were mostly seen as a healthy way to have fun, in the online survey whilst community connection was seen as the most important benefit during the in-person consultation.

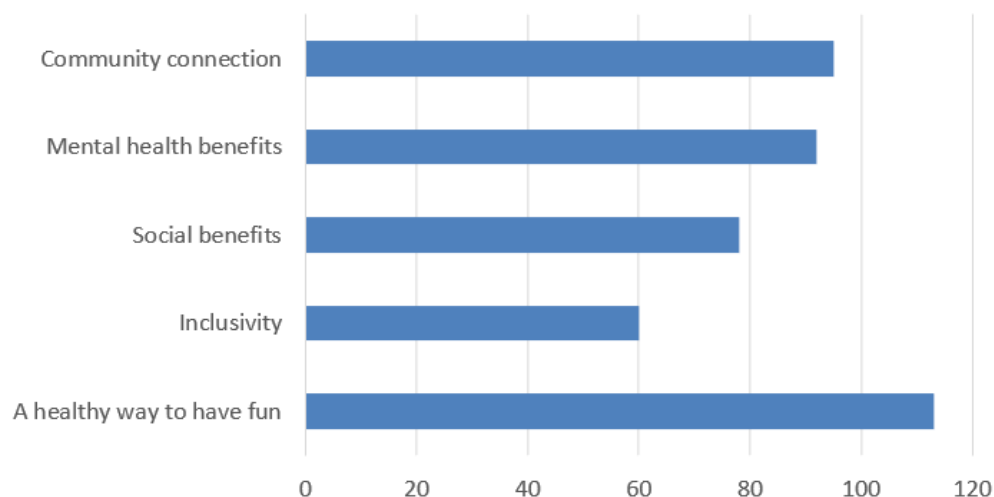


Figure 3.0 – Chart showing preferred benefits linked to pump track use.

Pump track design

As part of the engagement process, participants were asked to vote for preferred materials, layouts and function of the pump track, creating a solid base for the creation of a design brief, which is locally tailored to Twechar.

Participants were also asked to indicate preferred locations for future proposed designs.

Please see appendix for survey data.

- In relation to pump track geometry, 50% of respondents expressed a preference for loop geometries to be included; 39% for free form mounding, and 11% for side-by-side competition opportunities within the track. In-person respondents followed the same pattern.
- When selecting preferred materials for the pump track, 75% of participants chose asphalt, 16% compacted soil and 9% concrete. It is important to note that this trend was also followed in the in-person event, however compacted soil did not receive any votes due to maintenance concerns.
- As part of the questionnaire, GAT collected data on preferred use of the pump track by the local community. Bike, BMX and scooter won by a large margin, however the community also expressed the importance of inclusivity also selecting wheelchair use. Please see responses below:

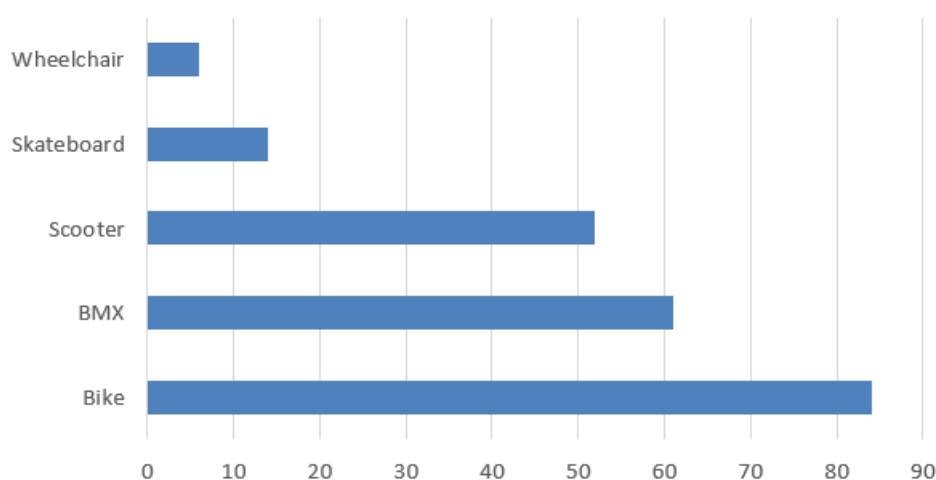


Figure 4.0 – Chart showing preferred pump track use.

- With regards to pump track location, respondents suggested the following locations (orange for online submissions, magenta for in-person votes):



Figure 5.0 – Suggested pump track locations at in-person events (magenta) and online (orange)

- Proximity to the Twechar Healthy Living & Enterprise Centre was chosen by the majority of participants (68%), followed by locations within the wider Twechar public park (16%). Other locations in the wider village context were suggested by 13% of respondents, including Shirva Glen Wood and unspecified greenspaces within the residential area.
- It is important to note that the public greenspace area by the Twechar Healthy Living & Enterprise Centre is located within Antonine Wall Buffer Zone and will require coordination with Historic Environment Scotland.

Suggestions from respondents

Participants were asked to suggest additional design features that would benefit the wider pump track scheme. Although these features might not be implemented by East Dunbartonshire Council as part of the initial pump track construction, they can be considered for future phasing.

- The majority of respondents suggested the inclusion of jump lines to the track design and areas for children, to cater for all levels of cycling skills.
- Additional facilities suggested were: water fountain, access to toilets in the nearby Twechar Healthy Living & Enterprise Centre, seating, rubbish bins, bike repair tools, lockable spaces for bikes, lighting.
- Signage was suggested multiple times, to direct visitors to the pump track and in relation to health & safety and pump track use.
- Fencing was also suggested, to protect the area from dog fouling, although full access to the pump track should be available 24/7.
- Parking was also described as a factor to consider, with a number of respondents suggesting the nearby Twechar Healthy Living & Enterprise Centre parking spaces might become congested. A number of participants, however, suggested the importance of promoting active travel, and avoiding adding car parking capacity.

Respondents also shared comments about social impact and benefits of creating a pump track:

- The majority of participants considered the pump-track to be a positive addition to the community with key comments such as: a positive addition for healthy living, important addition for children of all ages, beneficial for both physical and mental health, a positive feature for local and nearby communities.
- A small number of participants remained neutral in their view of the pump track, expressing a concern about anti-social behaviour on the pump track and suggesting alternative location in neighbouring communities, rather than in Twechar.
- 3 respondents did not support the creation of a pump track. Concerns included noise, anti-social behaviour and use of funding for other projects.

5. IN-PERSON ACTIVITY

Two in-person events were organised and delivered by GAT at the Twechar Healthy Living & Enterprise Centre, St John's Way, Twechar.

The events took place on:

- Wednesday 2nd April, 12pm -2.30pm;
- Saturday 5 April, 9.30am 12.30pm.

The events were structured as drop-in sessions, allowing flexible attendance from participants and making the most of footfall from the Twechar Healthy Living & Enterprise Centre with 30 members of the community attending.

All comments were recorded in writing my GAT staff, and are included in Section 4 of this document.

6. POSTERS & FLYERS

Online and printed posters were used to direct current and prospective site users to the project webpage and online survey.

Printed A5 flyers were handed out to site users during poster check visits to first promote the in-person consultation activity and later to prompt online survey responses.

Printed posters were located at the main entrances to the park and beside the playground to ensure maximum visibility, see map below.



Figure 6.1 and 6.2 – Participants at the Twechar pump track community consultation events




 **Poster Location**

Figure 7.0 – Locations of promotional posters for the Twechar pump track consultation events

The printed posters largely targeted local residents and located in the following areas:

- Bus stops;
- Post Office;
- Local Primary school;
- Twechar Healthy Living & Enterprise Centre.

Online posters were sent to the local primary school to target school staff and parents.

Pre event posters



Figure 8.1 and 8.2 – Promotional posters for the Twechar community consultation events

7. SOCIAL MEDIA ENGAGEMENT

The East Dunbartonshire Council Communications Team supported Green Action Trust in the promotion of the event by providing:

- Event poster design and online distribution.
- Hosting the online community survey on the East Dunbartonshire Council Website
- Ongoing promotion on social media.

8. CONCLUSION

The community supports the creation of a pump track facility in Twechar and in the vicinity of the Twechar Healthy Living & Enterprise Centre.

The community supported the initial proposals and welcomed investment into their local area, especially in relation to community connections, mental and physical health.

Pump track design plans should be mindful of all skill levels, and focus on the creation of an asphalt loop structure which will cater to all skill levels and be free for all to use.

9. APPENDICES

1. Online questionnaire structure and promotion page

Twechar Pump Track: Community Survey

East Dunbartonshire Council have commissioned Green Action Trust to engage with local residents and young people to gauge interest in the creation of an outdoor pump track for community use. We would like to hear your thoughts on the below proposals by completing a few short questions:

* Required

Twechar Pump Track: Community Survey

A **pump track** is a purpose-built track for cycling. It has a circuit of ramps and turns designed to be ridden completely by riders "pumping"—generating momentum by up and down body movements, instead of pedalling or pushing.

Pump tracks can be designed to suit riders from the least to most experience, who can use BMX bikes, mountain bikes and scooters. There are several examples of successful pump tracks in Scotland, which are a base for a variety of activities to include school groups, for events and for community use. Community involvement in pump track programmes and use has proven great benefits both socially, and in support of positive mental and physical therapy.

Green Action Trust would like to hear your thoughts, as potential neighbours and representing different communities of interest, on the pump track proposals. The project will be subject to Council review, so this is the initial stage to understand wider views.

1

A bit about your current thoughts on cycling (choose one answer only).
Do you think a pump track facility in Twechar is a good idea? *

☐ Yes

☐ No

☐ Do not know

2

Do you think we should be doing more to encourage the local community to cycle? *

- ☐ Yes
- ☐ No
- ☐ Do not know

3

Which area of the Twechar greenspace by the Healthy Living and Enterprise Centre do you think would be a good location from a pump track? Please refer to the map provided. *



Enter your answer

4

Would you be interested in using a pump track in Twechar? *

- ☐ Yes
- ☐ No
- ☐ Do not know

5

If you are not currently interested in making use of a local pump track, what would help you use it? *

- ☐ Opportunities for free training
- ☐ Cycling groups for all skills
- ☐ Events at the pumptrack
- ☐ Involvement with local school
- ☐ Access to bikes and helmets
- ☐ Other



Which design features and uses would you like to see for the Twechar pump track? Pick one option for each column and write it below, for example (1A, 2C, 3B, 4A) *



Finally, do you have any other comments you would like to make? *

Enter your answer

Twechar Pump Track: Community Consultation

<p>Services</p> <p>News</p> <p>About</p>	<p>Accessibility</p> <p>About our website</p> <p>Contact Us</p>	<p>East Dumfriesshire Council 12 Strathgairn Place Midwheich G66 1TU</p> <p>Tel: 0300 123 4510</p> <p>Email: customerservices@eastdumfriesshire.gov.uk</p>	<p>  <small>Partnership Developing New Spaces - Realised Dreams</small> <small>www.eastdumfriesshire.gov.uk</small> </p> <p>  </p>
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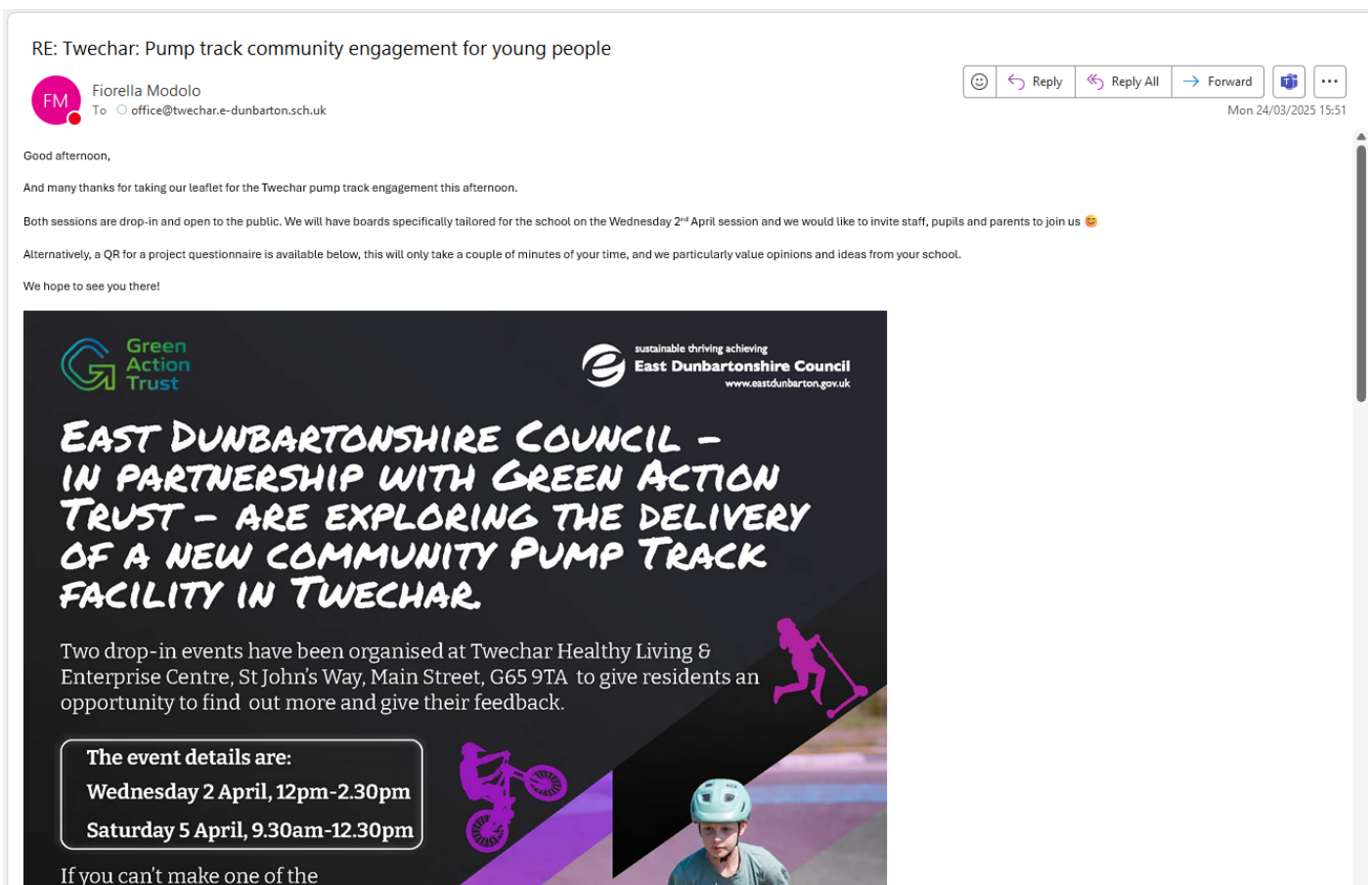
[Health & Social Care Partnership](#)
[IT](#)
[Leisure & Culture Trust](#)

[Back to Top](#)

2. A4 Poster example



4. Email to local stakeholders



5. Event boards

Twechar Pump Track

Community Engagement

East Dunbartonshire Council have commissioned Green Action Trust to engage with local residents and young people to gauge interest in the creation of an outdoor pump track for community use.



Where would you like the pump track to be located? Add a sticky dot on the map.

Twechar Pump Track (Community focus)

1. GEOMETRY



A. FREE FORM



B. LOOPS



C. HEAD-TO-HEAD COMPETITION

2. MATERIALS



A. ASPHALT



B. PRECAST CONCRETE



C. COMPACTED SOIL

3. USE



A. SKATEBOARD / SKATES



B. BMX



C. SCOOTER / PUSH BIKES



D. BIKES



E. WHEELCHAIR

4. ADD ONs

A. SIGNAGE



B. OTHER (please specify)



Which options do you prefer and why? Pick one for each column

Twechar Pump Track (School focus)

Which options do you prefer in each row? Add an X to your favourites

1. SHAPE:

A. FREE FORM



Do you like this?
Add an X in the box

☐

B. LOOPS



Do you like this?
Add an X in the box

☐

C. SIDE BY SIDE COMPETITION



Do you like this?
Add an X in the box

☐

2. MATERIALS

A. ASPHALT



Do you like this?
Add an X in the box

☐

B. CONCRETE



Do you like this?
Add an X in the box

☐

C. SOIL



Do you like this?
Add an X in the box

☐

3. WHAT WOULD YOU LIKE TO USE THE PUMP TRACK FOR?



Do you like this?
Add an X in the box

☐


Do you like this?
Add an X in the box

☐


Do you like this?
Add an X in the box

☐


Do you like this?
Add an X in the box

☐

OTHER SUGGESTIONS? Add them to this box!

Twechar Pump Track

Pump track benefits


☐
☐

☐

☐

☐
☐

Which benefits resonate with you the most? Can you think of any other?



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Registered SCIO: SC015341



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