

- [Parent Line Scotland](#)

At some point, all parents find that parenting can be difficult or stressful. Parent Line Scotland is the free, confidential, telephone helpline for anyone caring for a child in Scotland. You can call about any problem, however big or small. Phone: 0808 800 2222 or [online](#).

- [Parentzone](#)

Parentzone provides information for families about how you can support your child's education.

- [My Rights, My Say](#)

My Rights, My Say supports children aged 12-15 have the rights to be more involved in the decisions that affect them. It's independent, confidential and easy to use, and here to make sure the voices of children with additional support needs are heard.

- [Scottish Child Law Centre](#)

The Centre helps children and young people, their families and carers, and professionals working for and with children by providing advice and information through their advice line, email and text services.

Freephone for under 18s: Phone: 0800 328 8970 Phone: 0131 667 6333

Text: text ' SCLC' and your question to 80800

E-mail: enquiries@sclc.org.uk

- [Govan Law Centre](#)

The centre has a national specialist Law Unit on Education. It provides legal representation in appropriate education law cases to families or pupils. The Education Law Helpline is available to anyone who has an enquiry about any aspect of education law in Scotland. You can make an enquiry by phone: 0141 445 1955 Or Email advice@edlaw.org.uk. The Centre aims to respond to all enquiries by the following working day.

- [The Scottish Legal Aid Board](#)

The Board provides a list of lawyers and information about whether you might qualify for legal aid. Legal Aid allows people who would not otherwise be able to afford it to get help with their legal problems. The Financial Assessment Unit can assist with enquiries on eligibility. Phone: 0131 560 2164 or [online](#).

- [Citizens Advice Bureau](#)

Your local CAB can provide information and support about rights and responsibilities when it comes to schools and education. There is information about a range of education issues in Scotland [online](#).

- [Enquire](#)

Enquire is the Scottish advice service for additional support for learning. It operates as a helpline for families, carers and practitioners. Publications include 'A Parents' Guide to Additional Support for Learning'. An interpreter can be arranged upon request. Telephone helpline Phone: 0845 123 2303 E-mail: info@enquire.org.uk or [online](#).

- [A Guide For Parents: The Education \(Additional Support for Learning\) \(Scotland\) Act 2004](#)
This is a leaflet which provides information about the new Act. There is more information about coordinated support plans. This link also contains web links to the leaflet in community languages.
- [RESOLVE: ASL](#)
RESOLVE : ASL is an independent mediation service available in Scotland as an option to resolve conflict throughout additional support needs issues in education.
More information and contact details can be found on their [website](#).
- [Home educated children](#)
There is guidance on this [here](#).
- [Scottish Traveller Education Programme \(STEP\)](#)
STEP mainly works with educators of Traveller children and young people in Scotland.
STEP helps support developments in education with and for Traveller families.