

Improving How We Work

Local Outcomes Improvement Plan 2017-2027

East Dunbartonshire
Community Planning Partnership



Consultative draft

In October 2014, our Community Planning Partnership (CPP) approved an updated improvement programme called the **Partnership Development Programme**. This involves an annual self-evaluation by our CPP structured around the following nine strategic areas and implementation of similarly focussed short-life improvement actions.

- Community engagement
- Governance
- Impact
- Use of evidence
- Accountability
- Focus on outcomes
- Use of resources
- Leadership
- Performance management and reporting

Improvement actions are progressed in the background of service delivery in order to strengthen the way we operate and support the step change in partnership working that we need to embrace the legislative environment our CPP is operating within, most notably the requirements set within the Community Empowerment (Scotland) Act 2015.

It should be emphasised that the Partnership Development Programme does not entail more 'community plans' or 'service plans', but a small number of inextricably linked strategic improvement activities which are completed within the year.

We have been implementing improvement plans each year for our CPP, based upon self-evaluations carried out at our CPP Board level and the thematic groups beneath that. We will always be ambitious and forward thinking, focusing on what we need to change in order to build on the following areas for improvement:

- Community engagement, coproduction and empowerment
- Strong governance, compliance and accountability
- Clear and justifiable impact and improved outcomes for service users
- Fair and transparent use of evidence to plan and make decisions
- Open and accountable performance management and reporting
- Fair self-evaluation and continuous improvement
- Increased learning opportunities for the joint workforce across partners
- Clear and coordinated communication by partners

Progress against improvements plans will be considered annually by the CPP Board.

Our most recent full improvement plan in 2016-2017 identified eight general improvements. We then planned specific tasks that we would complete to make those improvements. These are outlined below. Many of them have resulted in the creation of ongoing processes or protocols which we will continue using within our CPP, for example the Partnership Workforce Development Programme.

You can view how we have incorporated some of our recent improvement processes and tools at the **Appendix**.

Area for improvement	Action taken
Increase awareness and understanding of the remit, function and purpose of community planning in East Dunbartonshire.	<ul style="list-style-type: none"> • We continue to deliver information and awareness about community planning and how it interacts with existing ways of working, across a number of services, groups and forums • We developed new branding for our CPP in 2015 including standardised documentation for CPP groups • We continue to promote and increase membership of our ED CPP page on the Knowledge Hub
Increase the focus of strategic approaches which promote best value and reduce inequality.	<ul style="list-style-type: none"> • We have developed guiding principles for our CPP which underpin everything we do including Prevention and Early Intervention, Place Planning and Best Value
Continue and enhance prioritising local need, based on evidence available across the CPP	<ul style="list-style-type: none"> • We have carried out strategic needs assessments for some thematic areas of our CPP sharing and analysing relevant data that is held across partners which demonstrate demand on services and areas of need • We have been jointly developing our Place Plans for communities where inequalities are greatest, targeting resources where they can have the most impact on communities
Develop a coordinated approach to multi-agency learning and development; investing in our joint workforce as our greatest resource	<ul style="list-style-type: none"> • We successfully ran our full first year of the ‘Partnership Workforce Development Programme’ – a coordinated process for multi-agency learning and development across all partners in East Dunbartonshire
Instigate the coordination of community engagement across the CPP to remove duplication and to promote better methods of engagement	<ul style="list-style-type: none"> • Over 2017 and 2018 we will begin to develop a shared ‘Community Engagement Strategy’ for our CPP.-
Continue to embed the principles of annual self-evaluation and improvement planning across the CPP in order to strengthen our ability to meet the challenges ahead	<ul style="list-style-type: none"> • We have successfully been using our ‘How Good is Our Partnership?’ self-evaluation tool across different groups operating within our CPP. We will continue to embed self-evaluation by including it in our CPP group terms of reference documents
Develop a coordinated approach to planning and performance management across the CPP	<ul style="list-style-type: none"> • In 2016 we adopted a ‘Partnership Policy and Strategy Development Checklist’ which includes guidance and tools for ensuring our CPP adheres to the following: <ul style="list-style-type: none"> - Equality impact assessments

	<ul style="list-style-type: none">- Strategic environmental assessments- Corporate risk assessments
Undertake a review of the CPP membership to ensure it is fit-for-purpose	<ul style="list-style-type: none">• Over 2017-2018 we will review our model and structure for community planning and the groups/processes we use to govern it by considering meeting formats, clarity on roles and refreshing scrutiny arrangements

Appendix Delivering and Improving Community Planning

