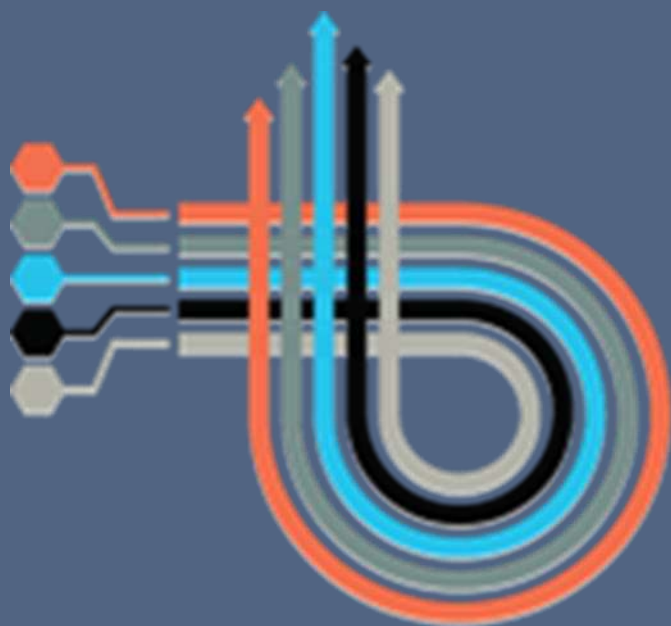




sustainable thriving achieving

East Dunbartonshire Council

www.eastdunbarton.gov.uk



Local
Government
Benchmarking
Framework

19/20 Data Analysis

Corporate Performance and Research

June 2021

Contents

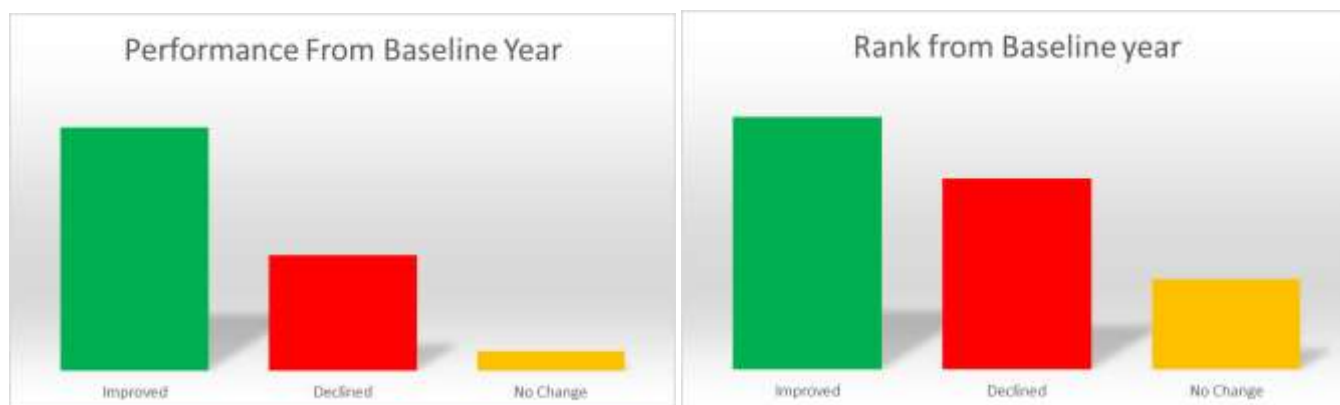
Executive Summary	3
Performance and Rank from Baseline Year	4
Breakdown of Performance by LGBF Thematic Area	5
Proportion of Indicators by Quartile	6
PI's in bottom quartile	6
PI's with Significant Changes from 18/19 (+/- 5 rank Places)	7
Complete Suite of PI's.....	8
Adult Social Work	8
Children's Services.....	13
Climate Change	25
Corporate Services: Asset Management and Property	31
Cultural and Leisure Services	33
Economic Development.....	37
Environmental Services	42
Financial Sustainability	48
Housing Services.....	51

Executive Summary

The Local Government Benchmarking Framework (LGBF) forms part of East Dunbartonshire's statutory obligation to performance. The Framework is coordinated by the Improvement Service and is intended to provide like for like comparison of performance data across local authorities to act as a "can opener" to inform service improvement through sharing of Best Practice while recognising the differing priorities of local authorities.

- 19/20 Benchmarking Figures were published on 26 February 2021 on the Improvement Service website accompanied by a national overview report outlining the trends over time at a national level. The overview report is available on the [Improvement Service website](#). This overview report is intended to supplement the national overview by outlining some of the key local trends for East Dunbartonshire which have been identified below;
- This year's publication release draws on 10 years of LGBF data to provide an evidence-based picture of where local government had reached pre-Covid-19. The pandemic has altered the landscape and fundamentally affected local government services and the lives of the communities it serves. Going forward, the continuity provided by the LGBF will be invaluable in understanding the impact of Covid on communities and on local government services.
- The majority of data collected for 2019/20 was not impacted by the pandemic as it was reflective of the 19/20 financial year. The one area where is not the case is educational attainment which was based on teacher judgement rather than external assessment. As such the figures provided in this area for 19/20 cannot be considered directly comparable to previous years
- As with all local authorities the last few years have been challenging for East Dunbartonshire with budgets being reduced year on year. Despite this, however, for East Dunbartonshire the majority of all the current indicators in the suite have demonstrated improvement since their baseline year.
- The Council's overall performance against LGBF has improved from 2018/19 with 63% of comparable indicators showing improved performance, this is an improvement from the 2018/19 publication where only 45% of the indicators demonstrated improvement from the previous year.
- In line with the improved trend in performance. The Council has maintained or improved in rank in 65% of indicators against other local authorities in 2019/20, continuing a trend of improving in rank placings against other local authorities.
- The Council's rank performance when compared across Scottish councils now reports 39% of our indicators in the top quartile while the number of indicators in the bottom quartile is at 8 %. The majority of our performance indicators (61%) remain in the top two quartiles in rank.
- East Dunbartonshire continues to improve in both performance and rank from the baseline year of the dataset with almost two thirds (64%) of indicators demonstrating improvement from their initial baseline year with the same proportion either maintaining or improving rank position against other local authorities

Performance and Rank from Baseline Year

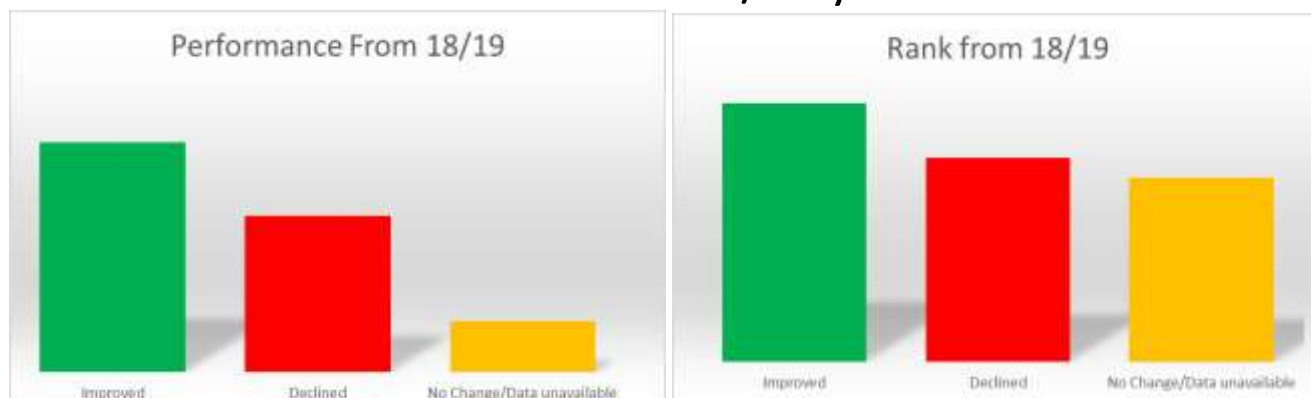


64% of indicators in the benchmarking framework have shown an improvement from the baseline year and the majority of performance indicators in the dataset (64%) have either improved or sustained their rank position since the baseline year. Indicating an improvement above the Scottish average position

Indicator Performance from Baseline Year

	Performance	%	Rank	%
Improved Performance	63	65%	45	47%
Declined Performance	29	30%	35	36%
No Change	5	5%	17	17%

Performance and Rank from 2018/19 year

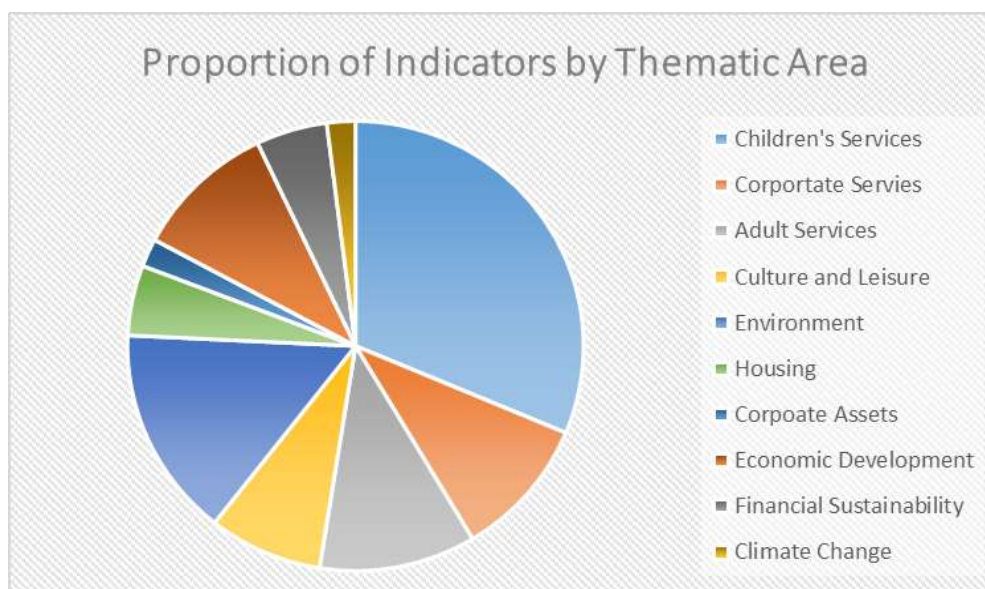


The majority of comparable indicators have shown improvement in performance from the 2018/19 publication with only 35% of indicators demonstrating a decline in performance. East Dunbartonshire has also improved on rank placing against other areas with only 31% of indicator declining in rank from 2018/19.

Indicator Performance from 18/19 Year

	Performance	%	Rank	%
Improved Performance	50	52%	38	39%
Declined Performance	34	35%	30	31%
No Change/ NA	13	13%	29	30%

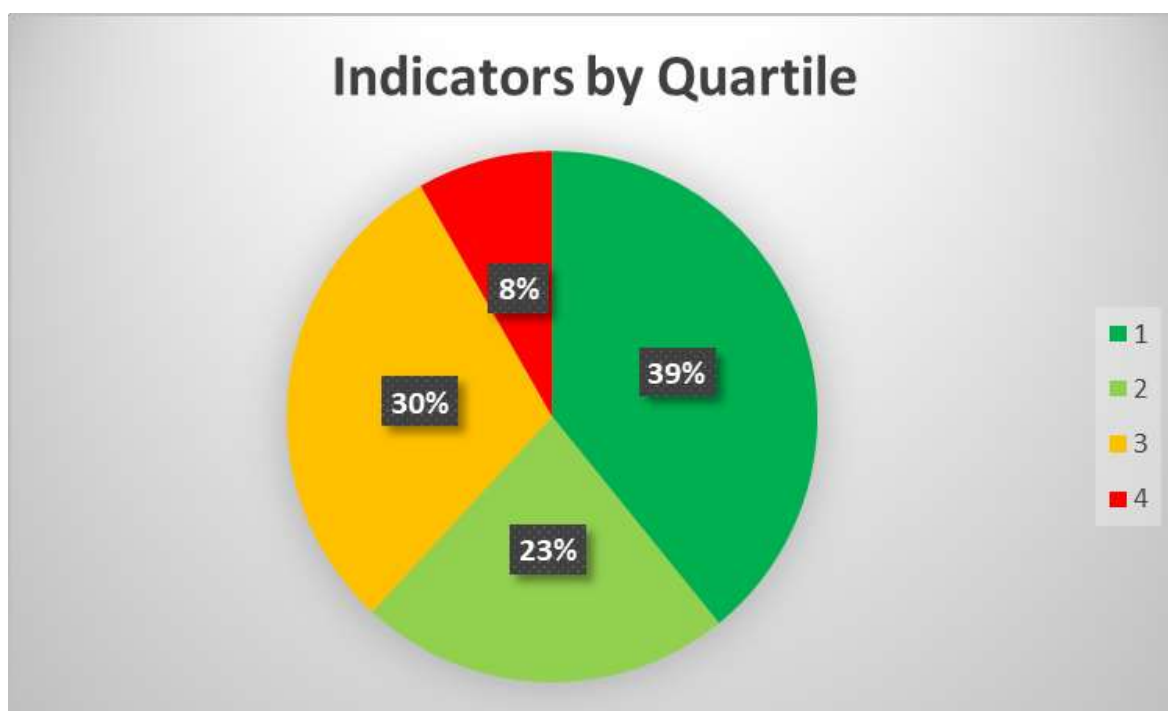
Breakdown of Performance by LGBF Thematic Area



	Improved	Decline	No Change	Improved	Decline	No Change
Children's Services	21	6	4	12	7	12
Corporate Services	7	1	0	4	4	0
Adult Services	5	5	1	5	5	1
Culture and Leisure	5	3	0	4	3	1
Environment	11	4	0	10	4	1
Housing	3	2	0	2	3	0
Corporate Assets	1	1	0	1	1	0
Economic Development	4	6	0	3	6	1
Financial Sustainability	4	1	0	4	1	0

	Performance from 18/19			Rank From 18/19		
	Improved	Decline	No Change/Data unavailable	Improved	Decline	No Change/Data unavailable
Children's Services	13	9	9	10	5	16
Corporate Services	6	2	0	4	3	1
Adult Services	6	5	0	4	6	1
Culture and Leisure	5	2	1	6	1	1
Environment	8	6	1	7	4	4
Housing	2	3	0	1	4	0
Corporate assets	1	1	0	1	1	0
Economic Development	6	4	0	4	4	2
Financial Sustainability	3	2	0	1	2	2

Proportion of Indicators by Quartile



Quartile 1	Quartile 2	Quartile 3	Quartile 4
38	22	29	8

The majority of indicators are in the top 2 quartiles with 62% of all indicators reporting being in the top quartile of Scottish local authorities. Only 8% of indicators are in the bottom quartile. Notably, there are more indicators in the top quartile than in the third and fourth quartile combined

PIs in bottom quartile

	2018/19 Performance	2019/20 Performance	2018/19 Rank	2019/20 Rank
Percentage of adults supported at home who agree that they are supported to live as independently as possible	84.43	77.84	6	27
Net cost of waste collection per premise	£78.77	£85.83	27	28
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	10.52	9.68	24	21
Average number of days taken to complete non-emergency repairs	16.42	14.25	24	26
No of business gateway start-ups per 10,000 population	14.86	14.73	26	28
Proportion of people earning less than the living wage	26.30	25.00	24	25
% of procurement spend spent on local enterprises	17.23	18.27	28	25
The gross cost of "children looked after" in residential based services per child per week	£4,325	£4,602	21	28

PIs with Significant Changes from 2018/19 (+/- 5 rank Places)

PIs with significant improvement in rank	2018/19 Performance	2019/20 Performance	2018/19 Rank	2019/20 Rank
% of adults satisfied with local schools	76.33%	78.33%	12	6
% of the highest paid 5% employees who are women	58.11	62.2	10	2
Sickness absence days per employee (non-teacher)	13.62	11.48	29	14
% of income due from council tax received by the end of the year	96.79	97.02	11	6
% of invoices sampled that were paid within 30 days	90.76	94.27	23	15
Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	79.31	83.33	21	11
% of adults satisfied with libraries	74.03	77.37	15	10
% of adults satisfied with museums and galleries	51.5	57.5	28	23
Street Cleanliness Score	89.6	91.17	26	21
Cost of roads per kilometre	£20,226	£14,647	29	21

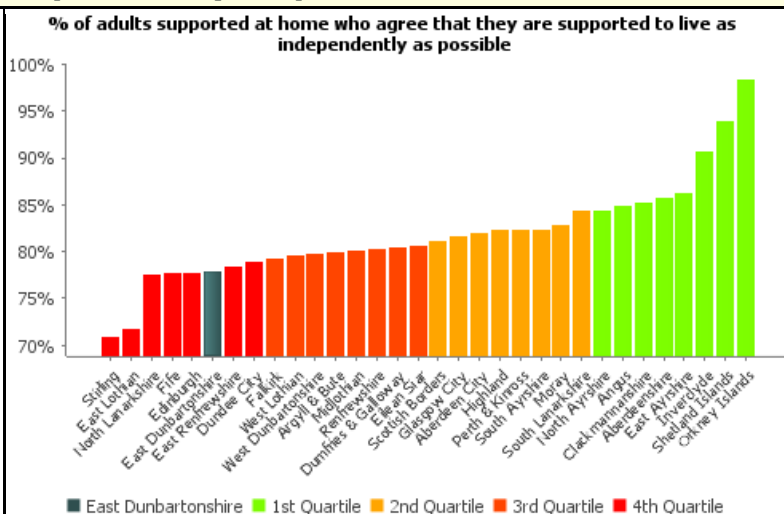
PIs with significant decline in rank	2018/19 Performance	2019/20 Performance	2018/19 Rank	2019/20 Rank
Percentage of adults supported at home who agree that they are supported to live as independently as possible	84.43	77.84	6	27
Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	86.02	73.62	1	23
% of council dwellings that are energy efficient	91.1	85.03	5	13
% of council dwellings meeting Scottish Housing Standards	97.83%	95.07%	7	16
Ratio of Financing Costs to Net Revenue Stream - General Fund	8	7.9	16	21
Uncommitted General Fund Balance as a % of council annual budgeted net revenue	4.43	2.09	7	20
% LAC with more than 1 placement in the last year (Aug-July)	12.75	21.29	4	23
The gross cost of "children looked after" in residential based services per child per week	£4,325	£4,602	21	28

Complete Suite of PI's

Adult Social Work

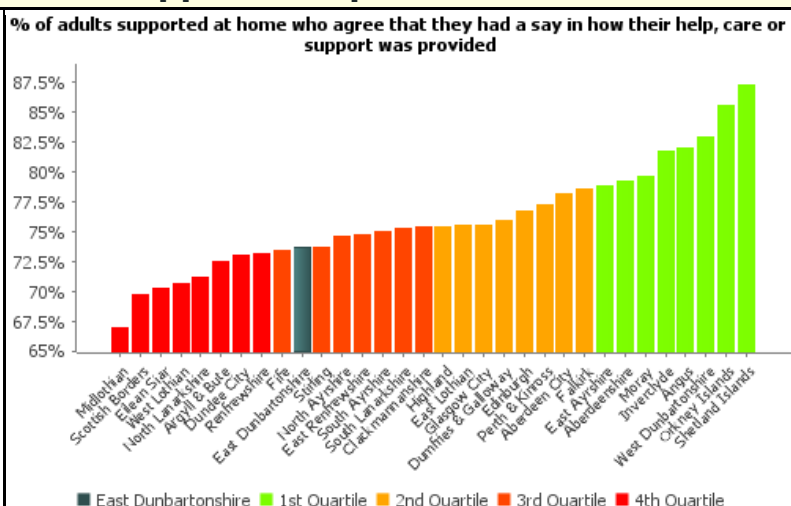
% of adults supported at home who agree that they are supported to live as independently as possible

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	85.55%	82.71%
2016/17	N/A	N/A
2017/18	84.43%	81.13%
2018/19	N/A	N/A
2019/20	77.84%	80.78%
Baseline Rank	17/18 Rank	19/20 Rank
30	6	27



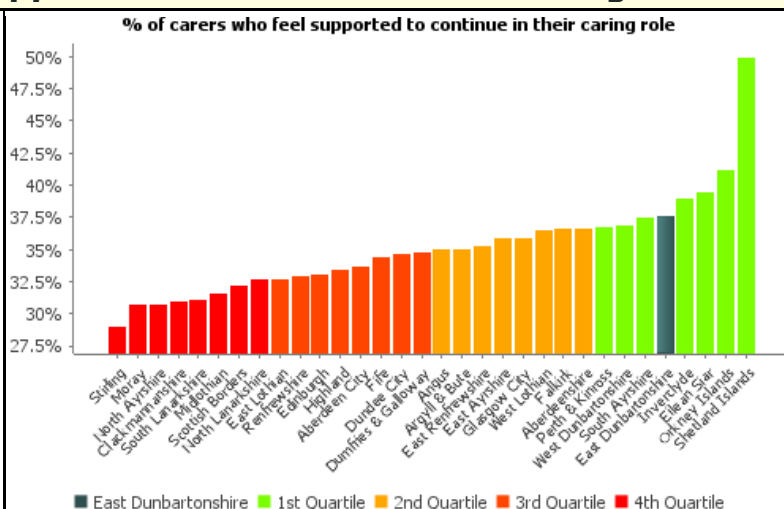
% of adults supported at home who agree that they had a say in how their help, care or support was provided

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	83.77%	78.81%
2016/17	N/A	N/A
2017/18	86.02%	75.59%
2018/19	N/A	N/A
2019/20	73.62%	75.43%
Baseline Rank	17/18 Rank	19/20 Rank
31	1	23



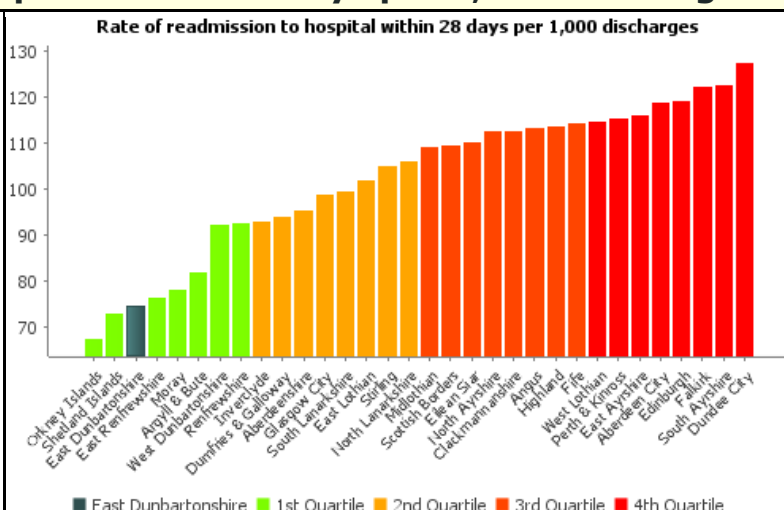
% of carers who feel supported to continue in their caring role

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	42.97%	40.03%
2016/17	N/A	N/A
2017/18	41.32%	36.55%
2018/19	N/A	N/A
2019/20	37.57%	34.28%
Baseline Rank	17/18 Rank	19/20 Rank
29	3	5



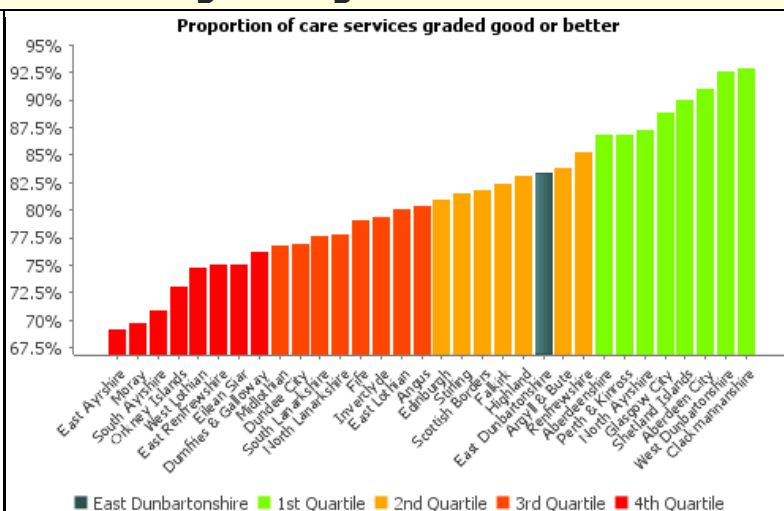
Rate of readmission to hospital within 28 days per 1,000 discharges

Annual		
	Value	Scotland - Value
2014/15	79.95	97.15
2015/16	79.85	98.08
2016/17	82.05	100.95
2017/18	77.82	102.73
2018/19	74.88	102.96
2019/20	74.44	104.69
Baseline Rank	18/19 Rank	19/20 Rank
7	2	3



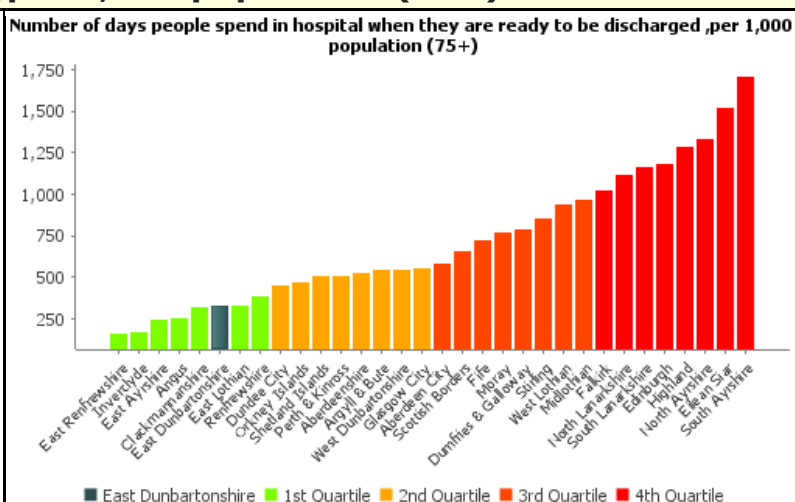
Proportion of care services graded good or better

Annual		
	Value	Scotland - Value
2014/15	86.89%	80.54%
2015/16	89.47%	82.91%
2016/17	92.98%	83.79%
2017/18	85.96%	85.38%
2018/19	79.31%	82.17%
2019/20	83.33%	81.83%
Baseline Rank	18/19 Rank	19/20 Rank
13	21	11



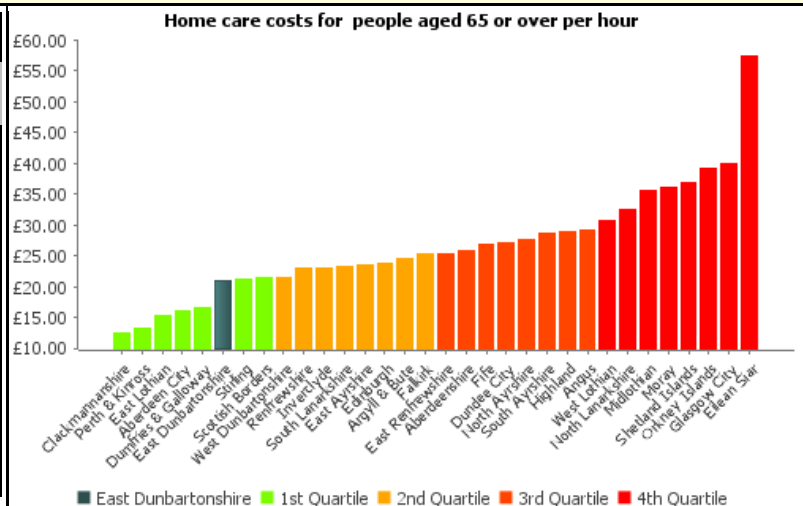
Number of days people spend in hospital when they are ready to be discharged ,per 1,000 population (75+)

Annual		
	Value	Scotland - Value
2014/15	489.11	1043.67
2015/16	379.37	914.66
2016/17	186.43	839.75
2017/18	227.87	761.74
2018/19	356.82	792.66
2019/20	324.58	773.78
Baseline Rank	18/19 Rank	19/20 Rank
1	7	6



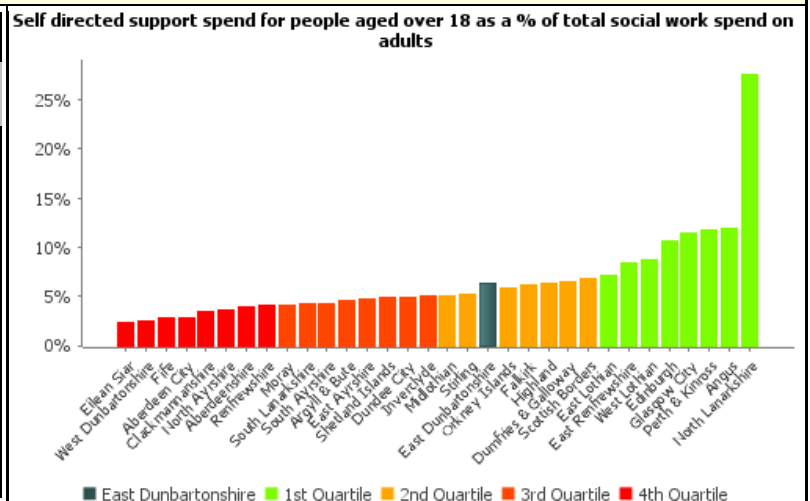
Home care costs for people aged 65 or over per hour

Annual		
	Value	Scotland - Value
2014/15	£23.25	£22.30
2015/16	£22.94	£23.16
2016/17	£22.25	£24.14
2017/18	£22.26	£24.92
2018/19	£21.02	£25.31
2019/20	£21.09	£25.99
Baseline Rank	18/19 Rank	19/20 Rank
27	8	6



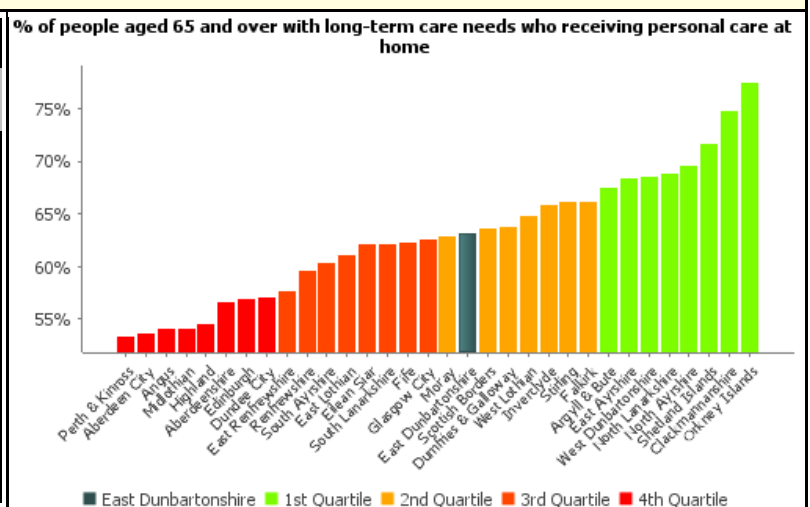
Self directed support spend for people aged over 18 as a % of total social work spend on adults

Annual		
	Value	Scotland - Value
2014/15	3.11%	6.9%
2015/16	4.01%	6.66%
2016/17	6.12%	6.49%
2017/18	6%	6.74%
2018/19	6.18%	7.32%
2019/20	5.82%	7.77%
Baseline Rank	18/19 Rank	19/20 Rank
5	8	14



% of people aged 65 or over with intensive needs receiving care at home

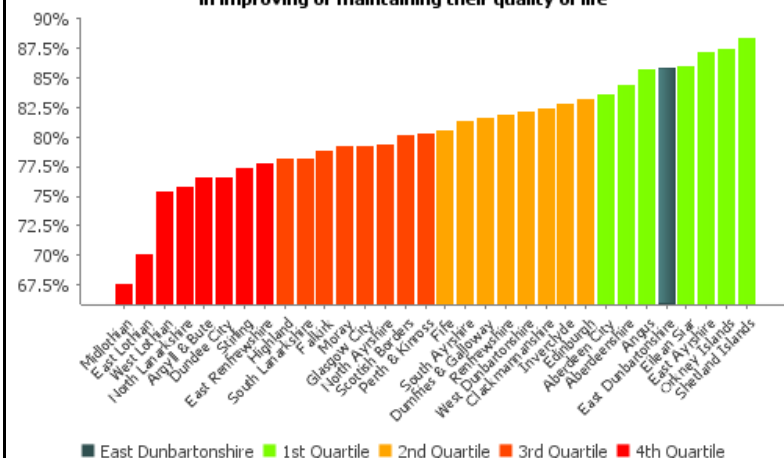
Annual		
	Value	Scotland - Value
2014/15	62.31%	59.99%
2015/16	63.68%	60.70%
2016/17	63.71%	60.12%
2017/18	62.13%	61.75%
2018/19	62.64%	61.02%
2019/20	63.06%	61.65%
Baseline Rank	18/19 Rank	19/20 Rank
15	15	15



% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life

Annual		
	Value	Scotland - Value
2014/15	83.45%	85%
2015/16	86.27%	84%
2016/17	N/A	N/A
2017/18	83.23%	79.97%
2018/19	N/A	N/A
2019/20	85.79%	80.03%
Baseline Rank	17/18 Rank	19/20 Rank
20	6	5

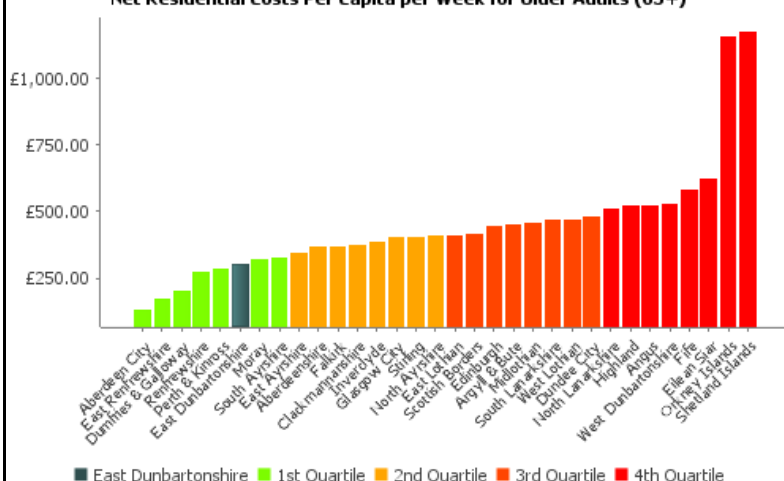
% of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life



Net Residential Costs Per Capita per Week for Older Adults (65+)

Annual		
	Value	Scotland - Value
2014/15	£247.00	£371.43
2015/16	£287.00	£364.71
2016/17	£245.00	£372.36
2017/18	£326.00	£386.25
2018/19	£294.00	£386.72
2019/20	£300.00	£401.46
Baseline Rank	18/19 Rank	19/20 Rank
2	5	6

Net Residential Costs Per Capita per Week for Older Adults (65+)

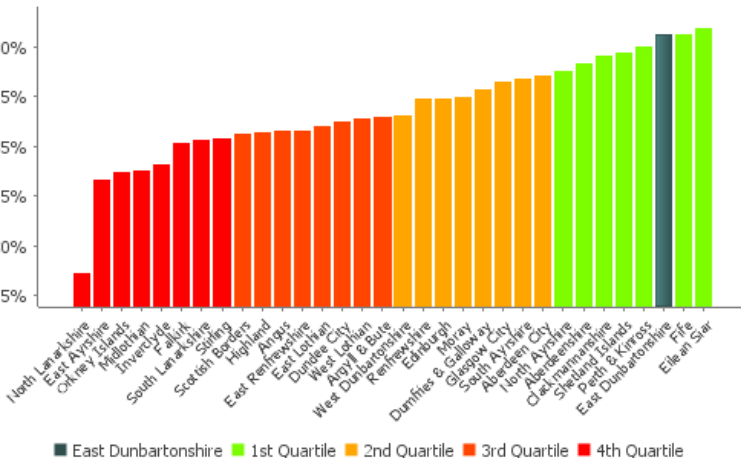


Children's Services

School attendance rates (per 100 looked after children)

Annual		
	Value	Scotland - Value
2014/15	90.57	86.7
2015/16	N/A	N/A
2016/17	90.03	88.22
2017/18	N/A	N/A
2018/19	90.57	86.78
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
10	3	N/A

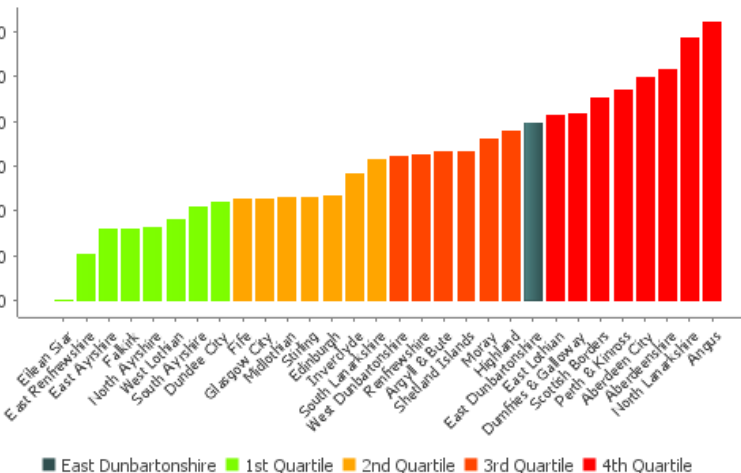
School Attendance Rates for Looked After Children (per 100 Looked After Children)



School exclusion rates (per 1,000 looked after children)

Annual		
	Value	Scotland - Value
2014/15	71.9	246.85
2015/16	N/A	N/A
2016/17	40.27	210.15
2017/18	N/A	N/A
2018/19	198.58	152.16
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
23	22	N/A

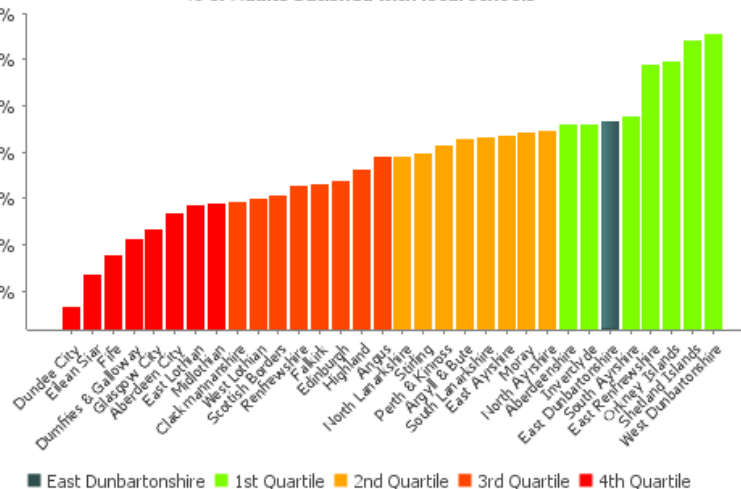
School Exclusion Rates for Looked After Children (per 1000 looked after children)



% of Adults Satisfied with local schools

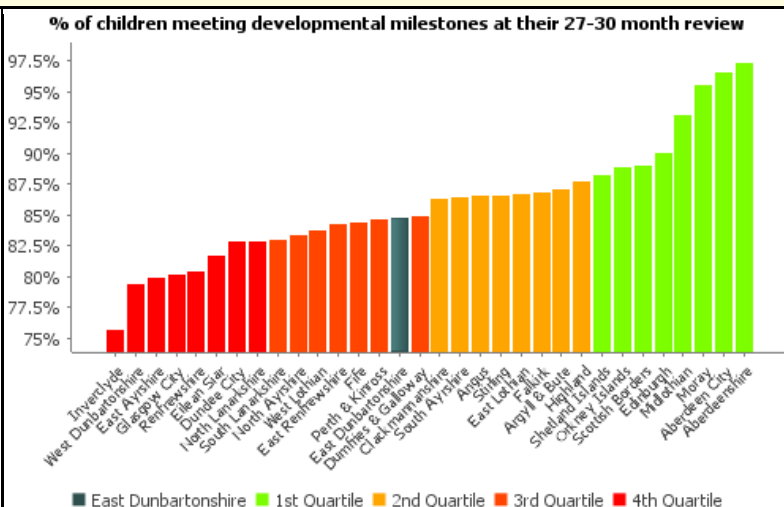
Annual		
	Value	Scotland - Value
2014/15	90%	81%
2015/16	85.33%	78%
2016/17	82%	75.33%
2017/18	76%	72.33%
2018/19	76.33%	71.83%
2019/20	78.33%	71.83%
Baseline Rank	18/19 Rank	19/20 Rank
4	12	6

% of Adults Satisfied with local schools



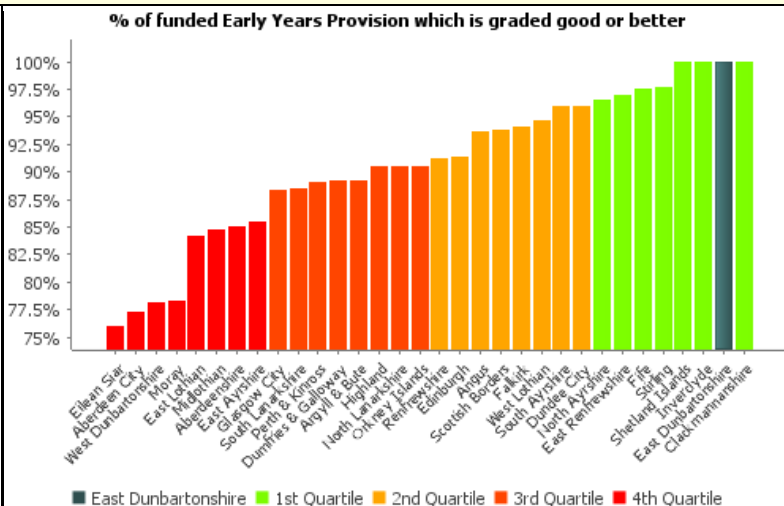
% of children meeting developmental milestones at their 27-30 month review

Annual		
	Value	Scotland - Value
2014/15	80.45%	80.79%
2015/16	83.89%	81.58%
2016/17	85.58%	82.37%
2017/18	84.58%	84.61%
2018/19	85.99%	85.48%
2019/20	84.73%	85.7%
Baseline Rank	18/19 Rank	19/20 Rank
10	14	18



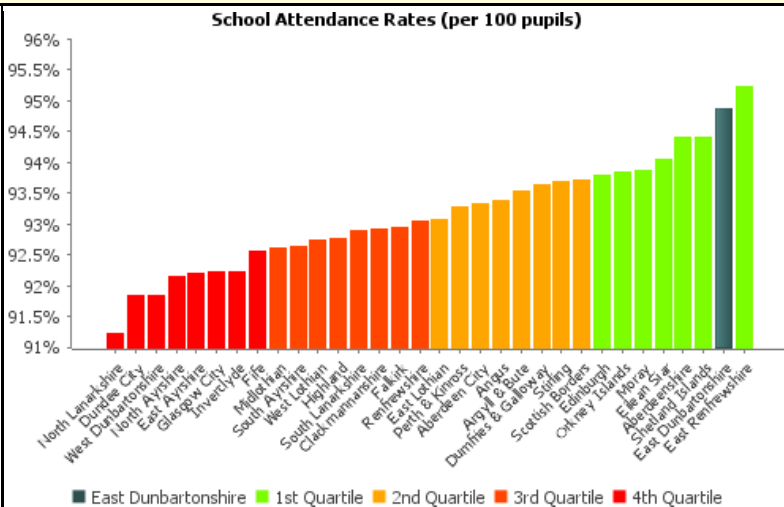
% of funded Early Years Provision which is graded good or better

Annual		
	Value	Scotland - Value
2014/15	95.24%	93.48%
2015/16	95.56%	91.91%
2016/17	97.67%	91.67%
2017/18	100%	91.03%
2018/19	100%	90.58%
2019/20	100%	90.2%
Baseline Rank	18/19 Rank	19/20 Rank
22	1	1



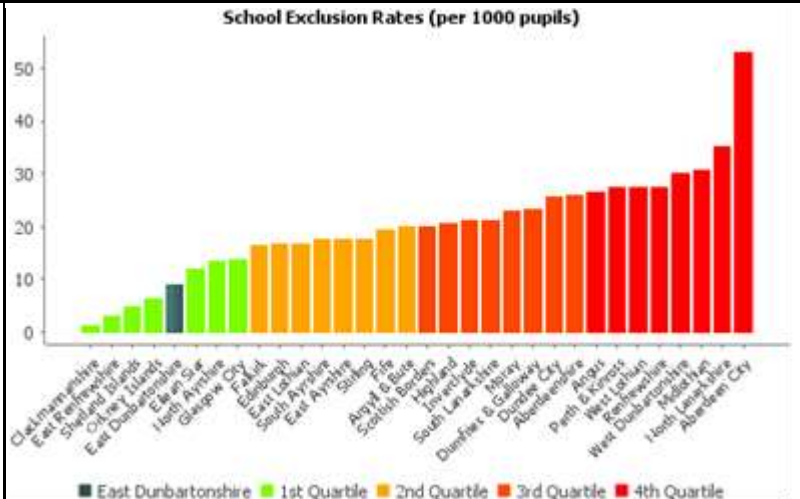
School Attendance Rates (per 100 pupils)

Annual		
	Value	Scotland - Value
2014/15	95.3%	93.7%
2015/16	N/A	N/A
2016/17	95%	93.3%
2017/18	N/A	N/A
2018/19	94.87%	92.95%
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
2	2	N/A



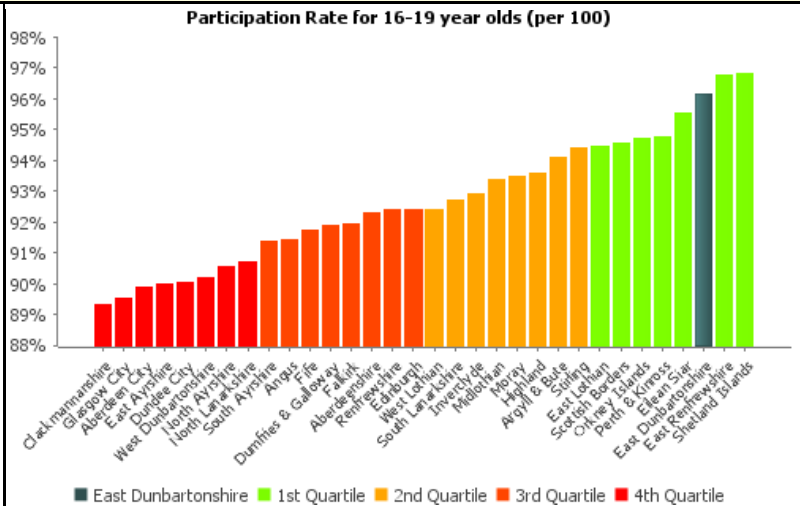
School Exclusion Rates (per 1000 pupils)

Annual		
	Value	Scotland - Value
2014/15	11.4	27.2
2015/16	N/A	N/A
2016/17	9.85	26.84
2017/18	N/A	N/A
2018/19	9	21.65
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
11	5	N/A



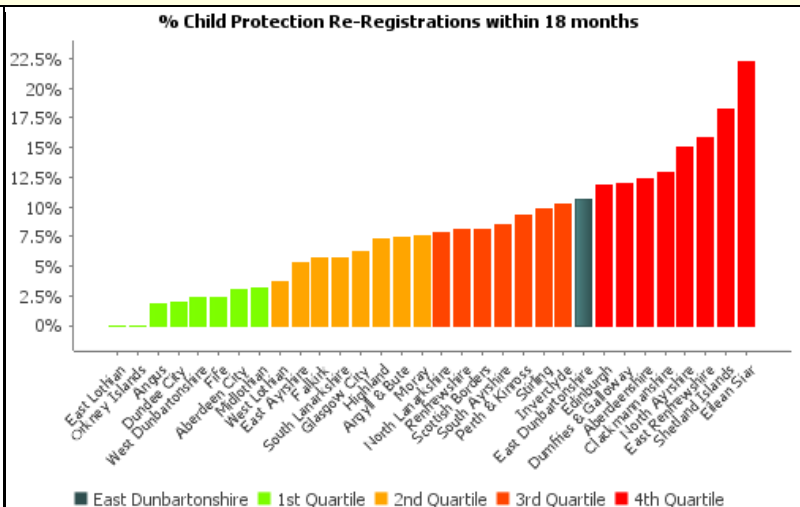
Participation Rate for 16-19 year olds (per 100)

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	95.6%	90.4%
2016/17	96%	91.1%
2017/18	96.2%	91.8%
2018/19	96.5%	91.56%
2019/20	96.15%	92.13%
Baseline Rank	18/19 Rank	19/20 Rank
4	3	3



% Child Protection Re-Registrations within 18 months

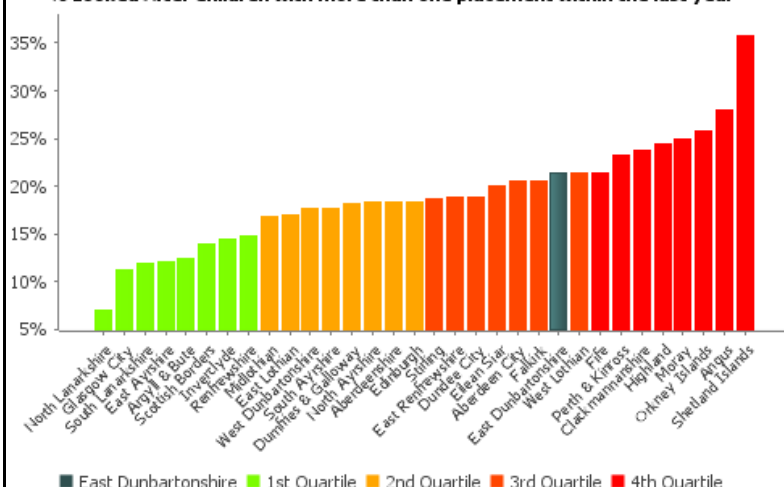
Annual		
	Value	Scotland - Value
2014/15	2.56%	6.75%
2015/16	3.85%	6.17%
2016/17	14.29%	6.48%
2017/18	6.93%	5.96%
2018/19	9.76%	7.22%
2019/20	10.64%	6.92%
Baseline Rank	18/19 Rank	19/20 Rank
31	26	24



% Looked After Children with more than one placement within the last year

Annual		
	Value	Scotland - Value
2014/15	24.28%	21.35%
2015/16	21.95%	20.68%
2016/17	21.6%	21.19%
2017/18	25%	20.13%
2018/19	12.75%	19.51%
2019/20	21.29%	16.68%
Baseline Rank	18/19 Rank	19/20 Rank
4	4	23

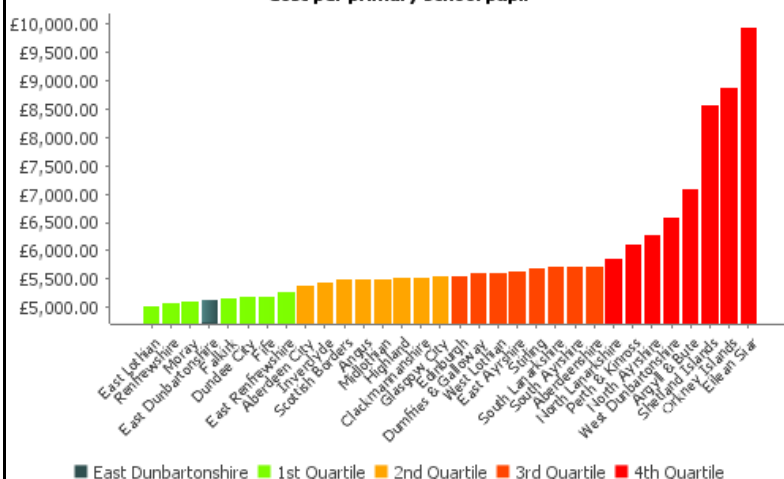
% Looked After Children with more than one placement within the last year



Cost per primary school pupil

Annual		
	Value	Scotland - Value
2014/15	£5,088.00	£5,116.00
2015/16	£4,930.00	£5,148.00
2016/17	£5,095.00	£5,125.00
2017/18	£4,927.00	£5,229.00
2018/19	£4,920.00	£5,364.00
2019/20	£5,134.00	£5,599.00
Baseline Rank	18/19 Rank	19/20 Rank
19	5	4

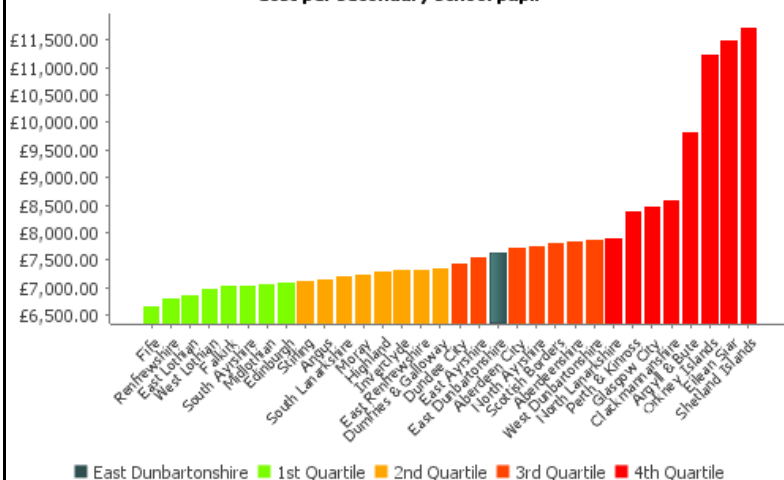
Cost per primary school pupil



Cost per secondary school pupil

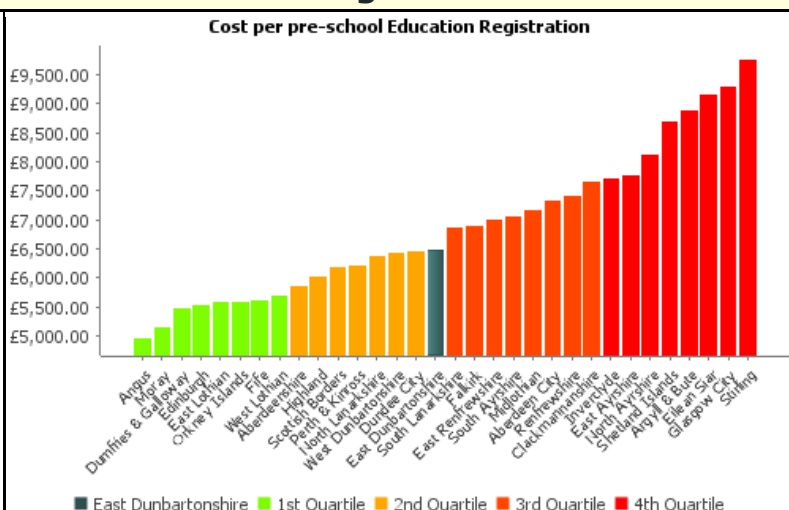
Annual		
	Value	Scotland - Value
2014/15	£7,533.00	£7,234.00
2015/16	£7,335.00	£7,317.00
2016/17	£7,564.00	£7,268.00
2017/18	£7,501.00	£7,220.00
2018/19	£7,587.00	£7,347.00
2019/20	£7,634.00	£7,538.00
Baseline Rank	18/19 Rank	19/20 Rank
29	22	19

Cost per secondary school pupil



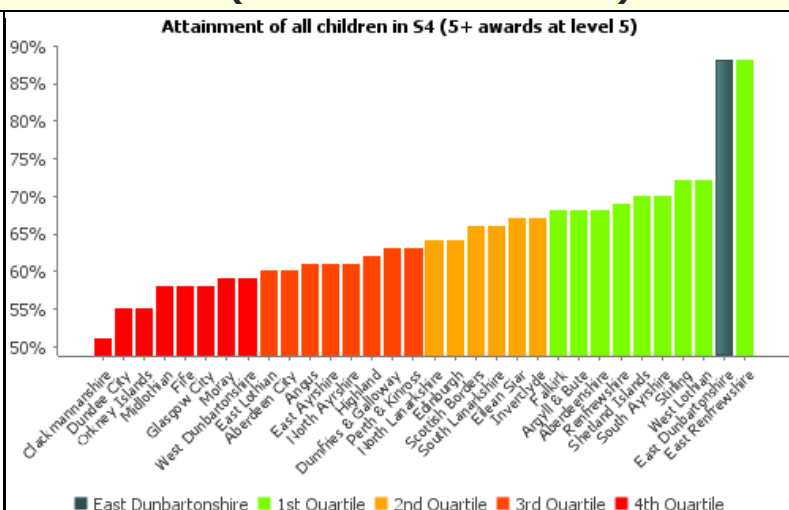
Cost per pre-school Education Registration

Annual		
	Value	Scotland - Value
2014/15	£3,685.00	£3,303.40
2015/16	£4,080.00	£3,841.13
2016/17	£4,123.00	£4,200.19
2017/18	£4,291.00	£4,437.02
2018/19	£4,816.00	£5,013.69
2019/20	£6,475.00	£6,786.80
Baseline Rank	18/19 Rank	19/20 Rank
13	15	16



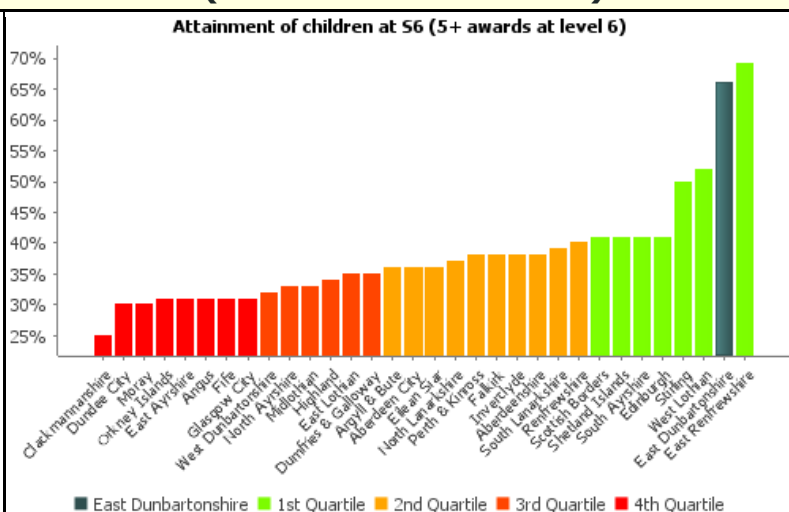
Attainment of all children in S4 (5+ awards at level 5)

Annual		
	Value	Scotland - Value
2014/15	78%	57%
2015/16	80%	59%
2016/17	83%	61%
2017/18	83%	62%
2018/19	84%	63%
2019/20	88%	64%
Baseline Rank	18/19 Rank	19/20 Rank
2	2	1



Attainment of children at S6 (5+ awards at level 6)

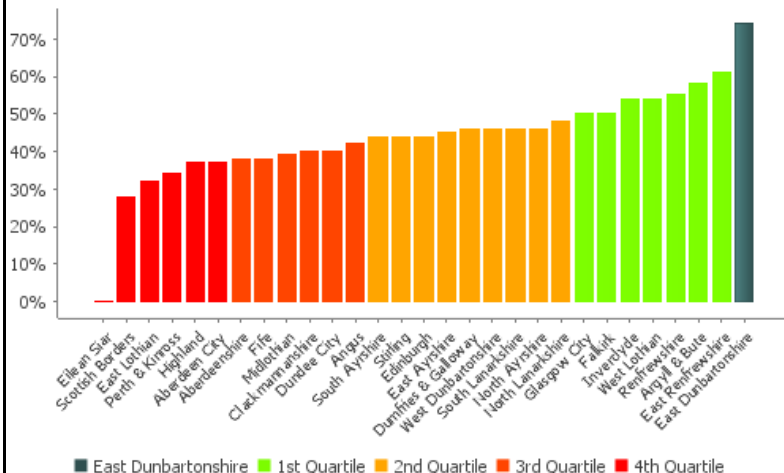
Annual		
	Value	Scotland - Value
2014/15	53%	31%
2015/16	56%	33%
2016/17	57%	34%
2017/18	60%	34%
2018/19	59%	35%
2019/20	66%	38%
Baseline Rank	18/19 Rank	19/20 Rank
2	2	2



Attainment at S4 of Children who live in deprived areas (5+ awards at level 5)

Annual		
	Value	Scotland - Value
2014/15	61%	37%
2015/16	58%	40%
2016/17	65%	41%
2017/18	62%	42%
2018/19	71%	45%
2019/20	74%	47%
Baseline Rank	18/19 Rank	19/20 Rank
1	1	1

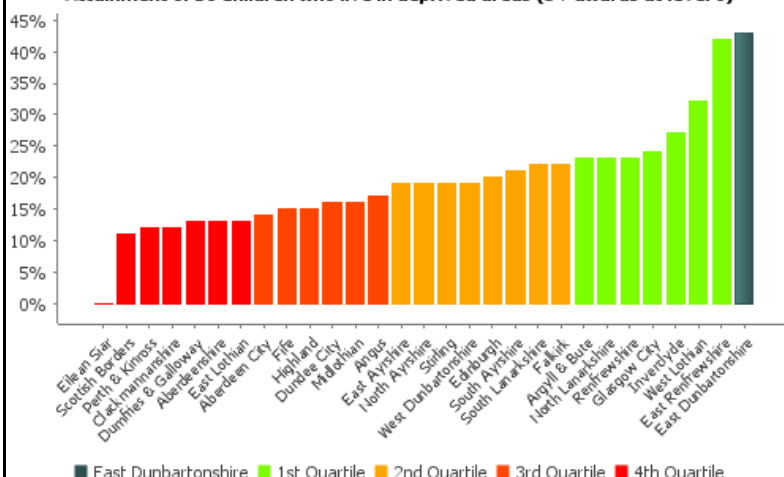
Attainment at S4 of Children who live in deprived areas (5+ awards at level 5)



Attainment of S6 Children who live in deprived areas (5+ awards at level 6)

Annual		
	Value	Scotland - Value
2014/15	27%	14%
2015/16	38%	15%
2016/17	33%	16%
2017/18	33%	17%
2018/19	35%	19%
2019/20	43%	21%
Baseline Rank	18/19 Rank	19/20 Rank
1	2	1

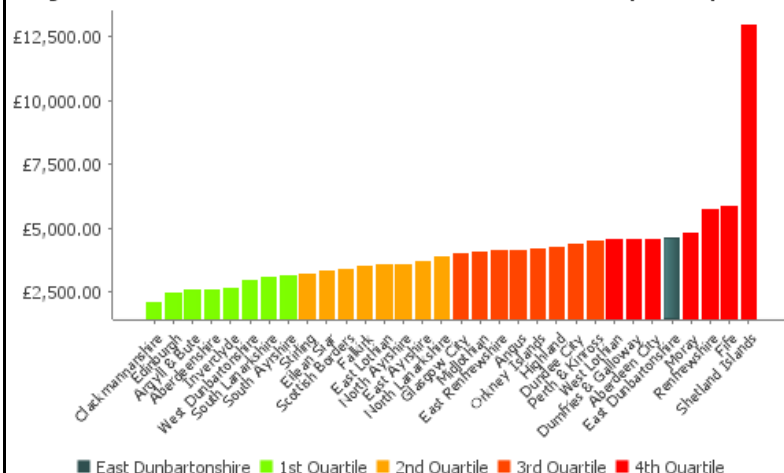
Attainment of S6 Children who live in deprived areas (5+ awards at level 6)



The gross cost of "children looked after" in residential based services per child per week

Annual		
	Value	Scotland - Value
2014/15	£3,164.00	£3,494.00
2015/16	£3,085.00	£3,722.00
2016/17	£3,723.00	£3,612.00
2017/18	£4,659.00	£3,670.00
2018/19	£4,325.00	£3,924.00
2019/20	£4,602.00	£3,853.00
Baseline Rank	18/19 Rank	19/20 Rank
10	21	28

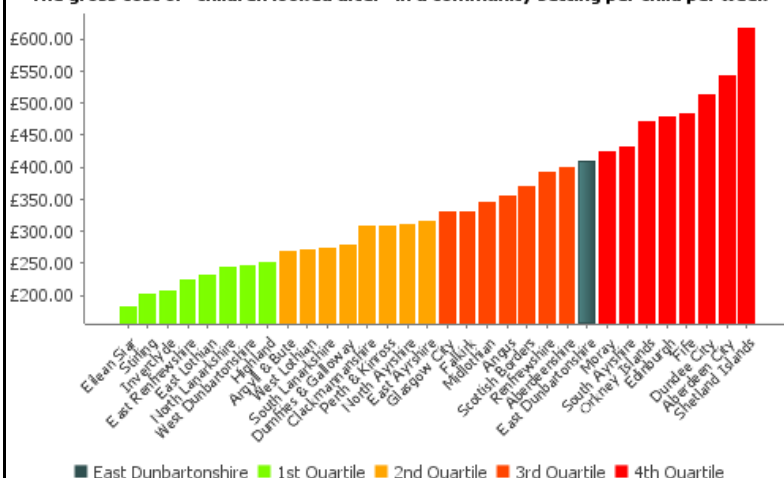
The gross cost of "children looked after" in residential based services per child per week



The gross cost of "children looked after" in a community setting per child per week

Annual		
	Value	Scotland - Value
2014/15	£150.69	£306.73
2015/16	£200.94	£318.66
2016/17	£207.50	£337.28
2017/18	£292.08	£348.36
2018/19	£388.74	£351.49
2019/20	£408.04	£349.72
Baseline Rank	18/19 Rank	19/20 Rank
19	25	24

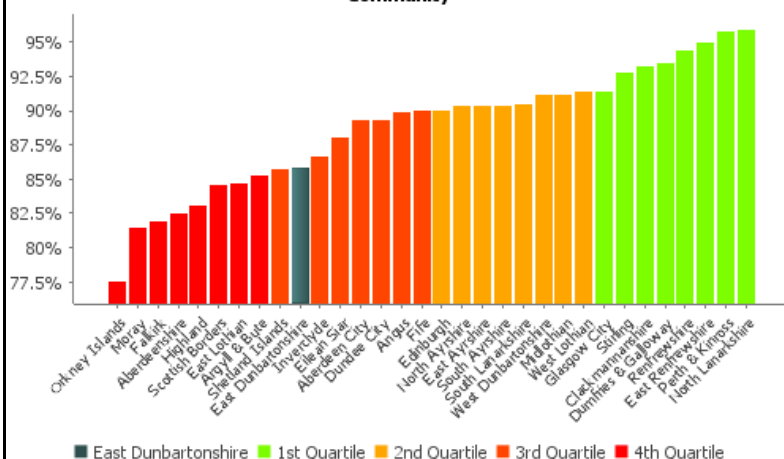
The gross cost of "children looked after" in a community setting per child per week



Balance of Care for looked after children: % of children being looked after in the Community

Annual		
	Value	Scotland - Value
2014/15	88%	90.07%
2015/16	86%	90.36%
2016/17	85%	89.87%
2017/18	84.29%	89.61%
2018/19	85.23%	89.85%
2019/20	85.81%	90.07%
Baseline Rank	18/19 Rank	19/20 Rank
30	24	23

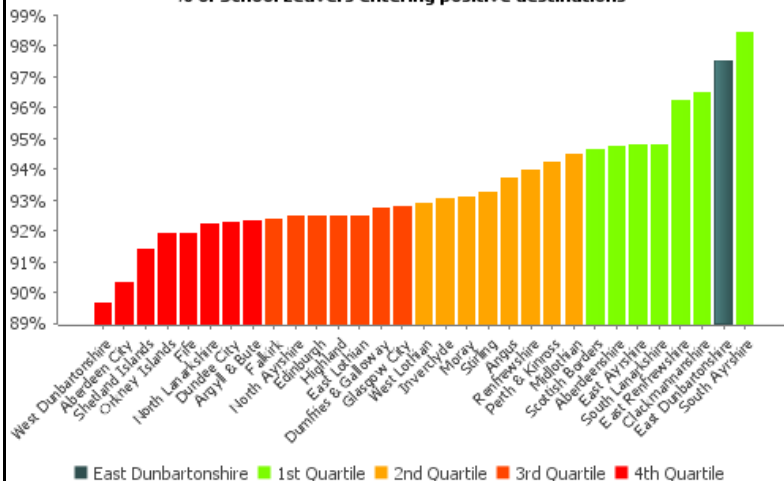
Balance of Care for looked after children: % of children being looked after in the Community



% of School Leavers entering positive destinations

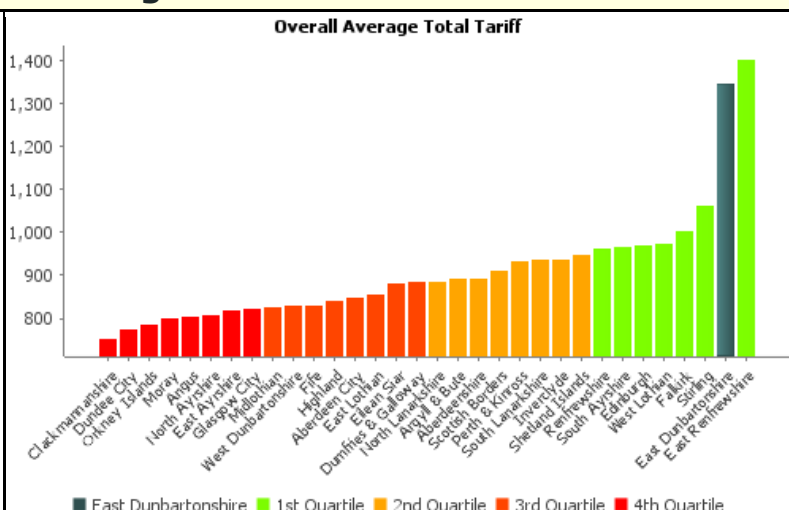
Annual		
	Value	Scotland - Value
2014/15	96.8%	93.16%
2015/16	97.5%	93.51%
2016/17	98.3%	93.87%
2017/18	98.8%	94.56%
2018/19	97.25%	95.05%
2019/20	97.51%	93.34%
Baseline Rank	18/19 Rank	19/20 Rank
3	4	2

% of School Leavers entering positive destinations



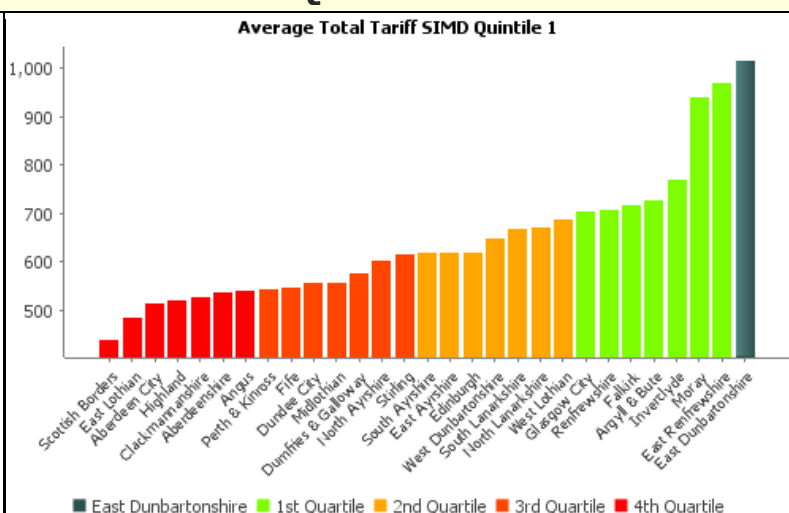
Overall Average Total Tariff

Annual		
	Value	Scotland - Value
2014/15	1,192.18	860.04
2015/16	1,269.32	877.23
2016/17	1,305.08	887.95
2017/18	1,311.21	894
2018/19	1,246	895
2019/20	1,345	929.18
Baseline Rank	18/19 Rank	19/20 Rank
2	2	2



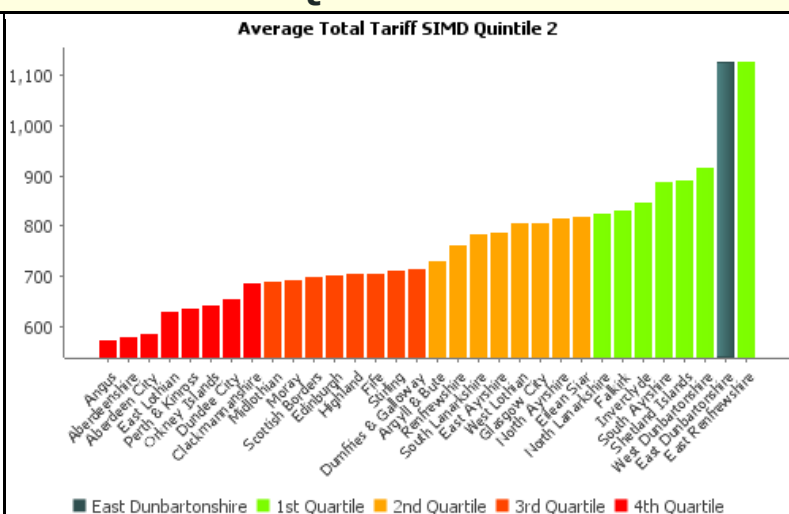
Average Total Tariff SIMD Quintile 1

Annual		
	Value	Scotland - Value
2014/15	823	581
2015/16	972	603
2016/17	948	625
2017/18	920	620
2018/19	977	628
2019/20	1,015	649
Baseline Rank	18/19 Rank	19/20 Rank
1	2	1



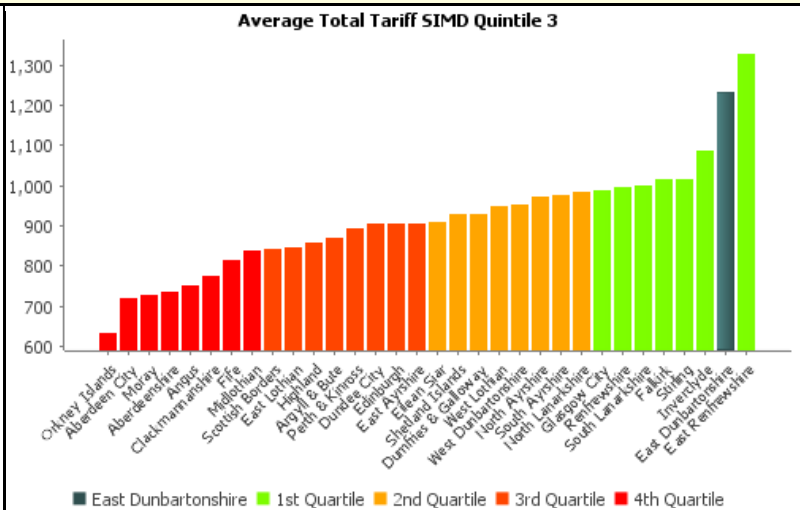
Average Total Tariff SIMD Quintile 2

Annual		
	Value	Scotland - Value
2014/15	936	716
2015/16	974	741
2016/17	1,072	751
2017/18	1,012	752
2018/19	1,063	743
2019/20	1,125	759
Baseline Rank	18/19 Rank	19/20 Rank
4	2	2



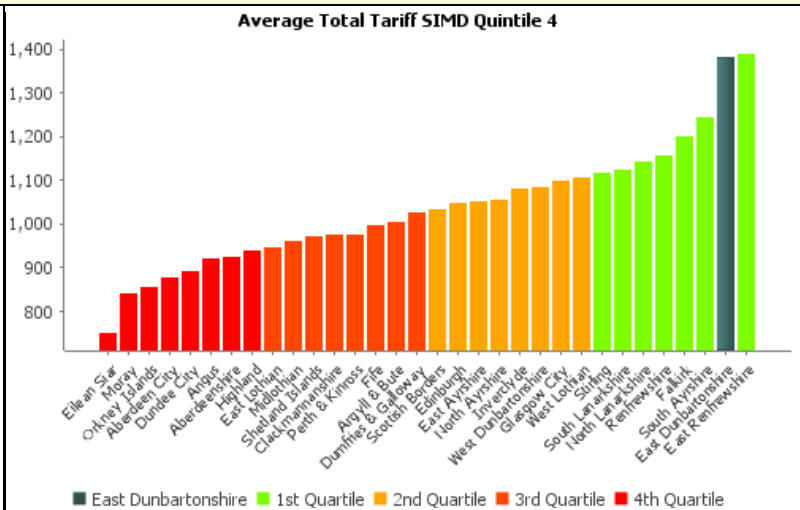
Average Total Tariff SIMD Quintile 3

Annual		
	Value	Scotland - Value
2014/15	1,196	851
2015/16	1,150	864
2016/17	1,156	882
2017/18	1,266	899
2018/19	1,104	875
2019/20	1,232	904
Baseline Rank	18/19 Rank	19/20 Rank
2	2	2



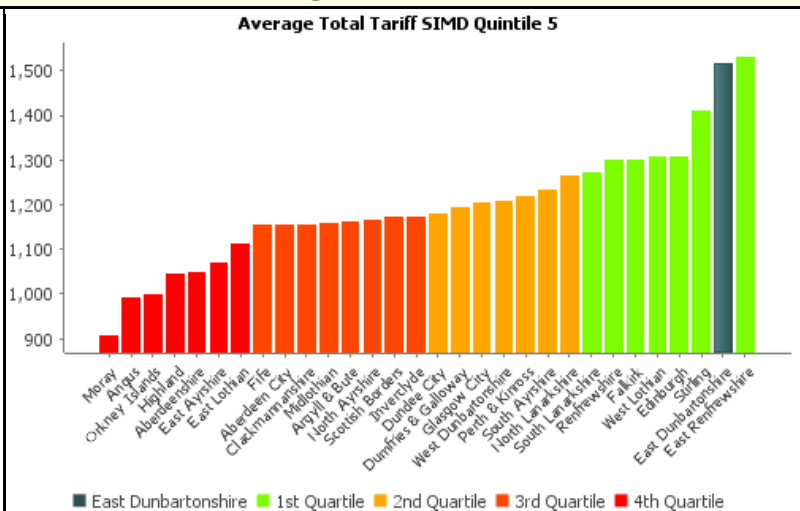
Average Total Tariff SIMD Quintile 4

Annual		
	Value	Scotland - Value
2014/15	1,166	984
2015/16	1,269	998
2016/17	1,395	1,002
2017/18	1,369	1,019
2018/19	1,326	1,015
2019/20	1,379	1,029
Baseline Rank	18/19 Rank	19/20 Rank
3	1	2



Average Total Tariff SIMD Quintile 5

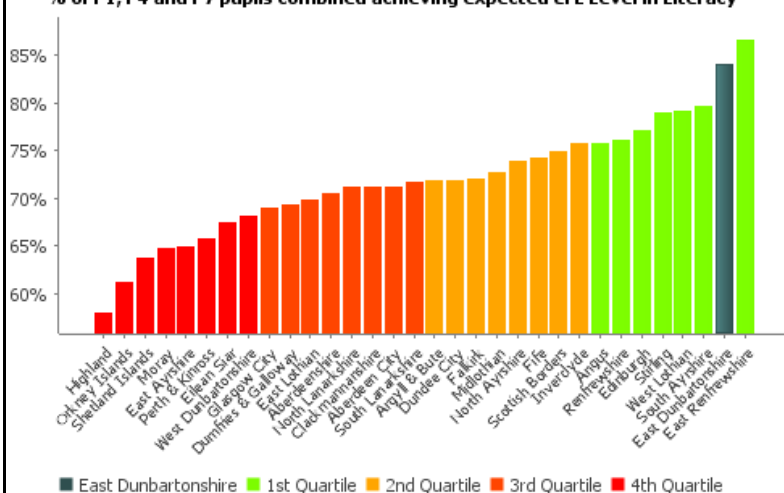
Annual		
	Value	Scotland - Value
2014/15	1,368	1,185
2015/16	1,446	1,197
2016/17	1,460	1,210
2017/18	1,456	1,224
2018/19	1,388	1,195
2019/20	1,514	1,240
Baseline Rank	18/19 Rank	19/20 Rank
2	2	2



% of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	N/A	N/A
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	84%	71.74%
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
2	2	N/A

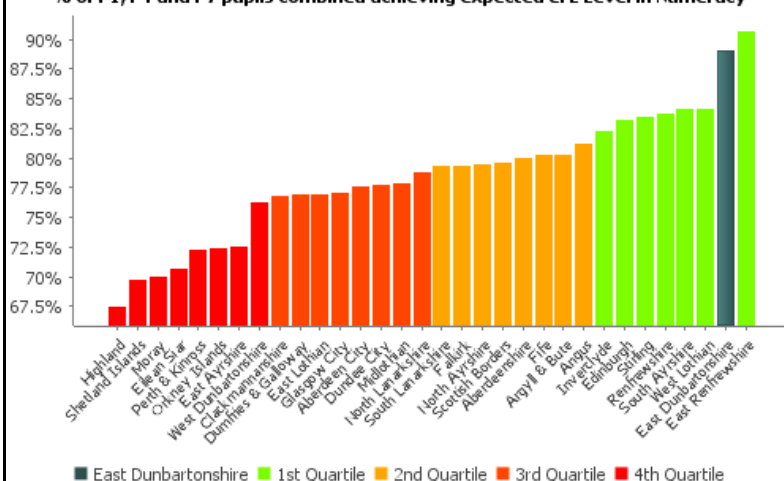
% of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy



% of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	N/A	N/A
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	89%	78.97%
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
2	2	N/A

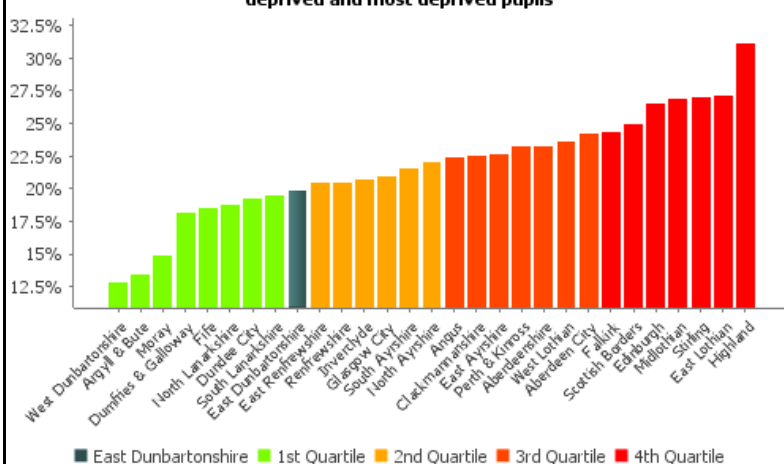
% of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy



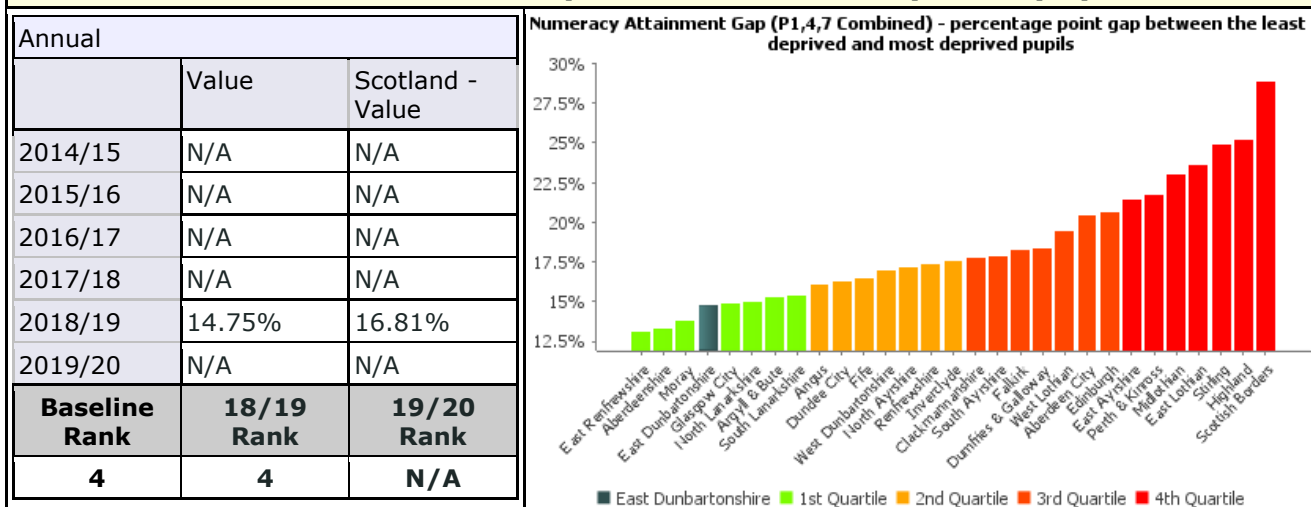
Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	N/A	N/A
2016/17	N/A	N/A
2017/18	N/A	N/A
2018/19	19.85%	20.66%
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
9	9	N/A

Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils



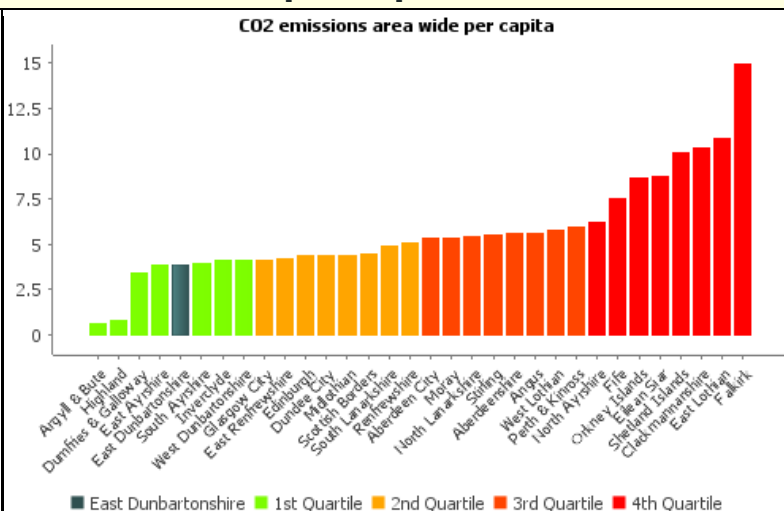
Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils



Climate Change

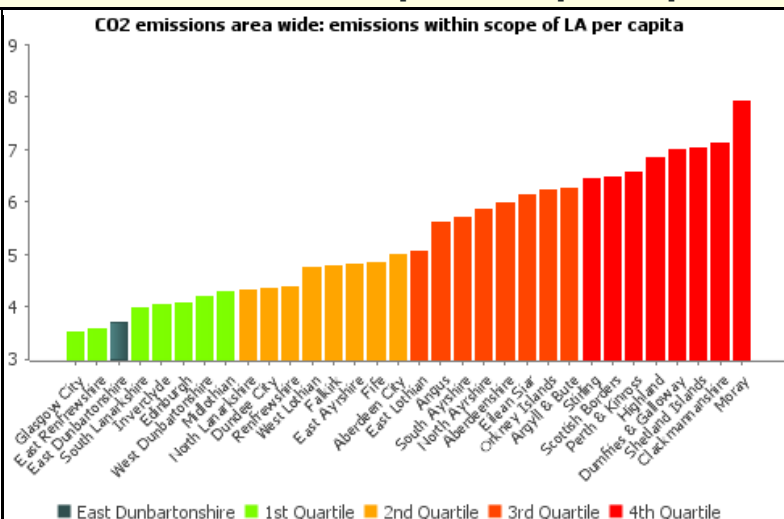
CO2 emissions area wide per capita

Annual		
	Value	Scotland - Value
2014/15	4.48	6.08
2015/16	4.27	5.77
2016/17	4.10	5.52
2017/18	3.93	5.36
2018/19	3.87	5.26
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
5	5	N/A



CO2 emissions area wide: emissions within scope of LA per capita

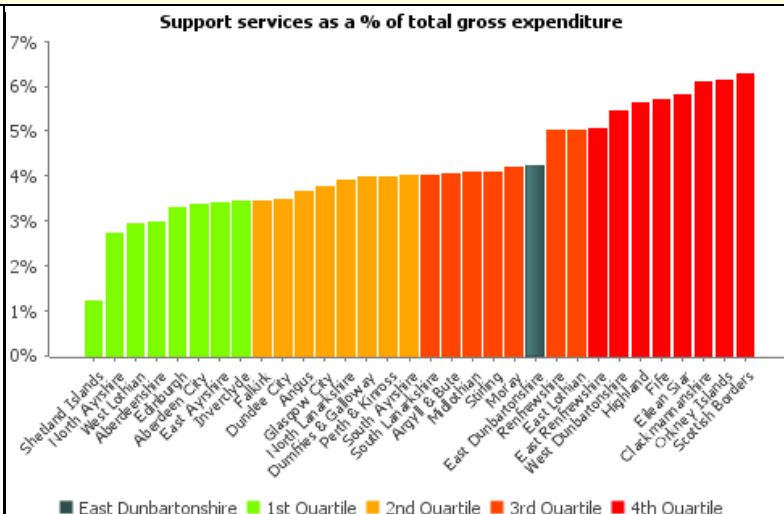
Annual		
	Value	Scotland - Value
2014/15	4.26	5.73
2015/16	4.06	5.46
2016/17	3.89	5.19
2017/18	3.74	5.01
2018/19	3.69	4.91
2019/20	N/A	N/A
Baseline Rank	18/19 Rank	19/20 Rank
2	3	N/A



Corporate Services

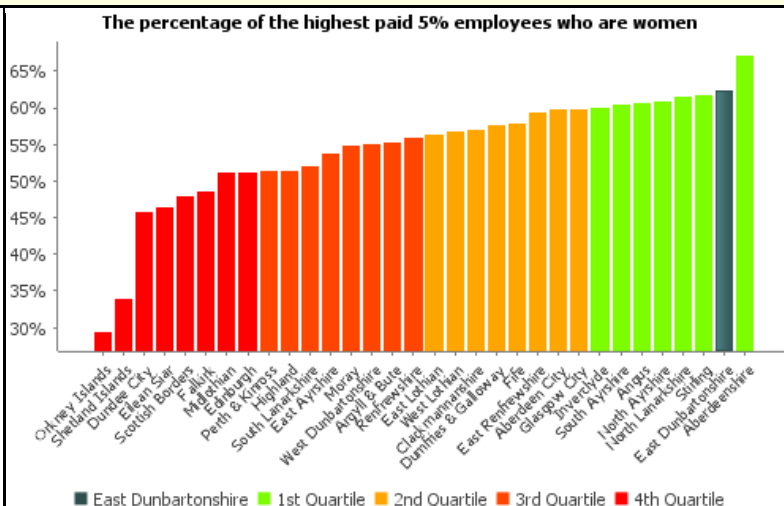
Support services as a % of total gross expenditure

Annual		
	Value	Scotland - Value
2014/15	4.91%	5.23%
2015/16	4.99%	5.33%
2016/17	5.21%	4.98%
2017/18	5.22%	4.45%
2018/19	4.49%	4.28%
2019/20	4.24%	4.03%
Baseline Rank	18/19 Rank	19/20 Rank
21	21	22



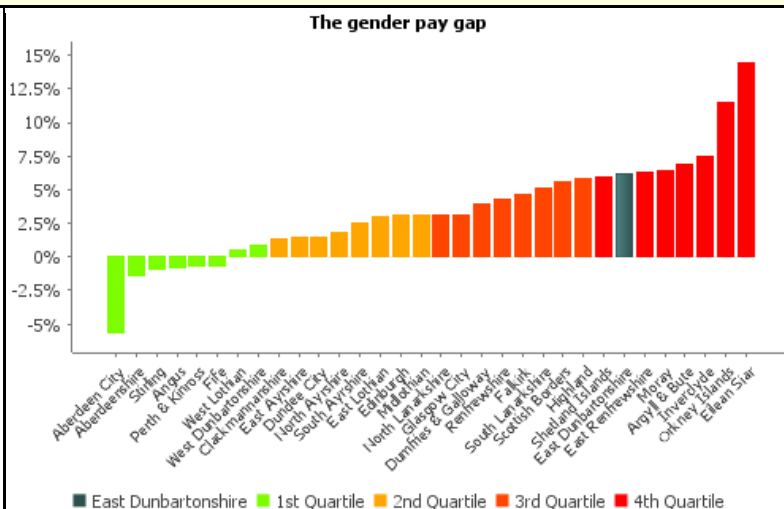
The percentage of the highest paid 5% employees who are women

Annual		
	Value	Scotland - Value
2014/15	53.79%	51.66%
2015/16	54.35%	51.89%
2016/17	59.24%	52.9%
2017/18	63.35%	54.6%
2018/19	58.11%	55.79%
2019/20	62.2%	56.74%
Baseline Rank	18/19 Rank	19/20 Rank
22	10	2



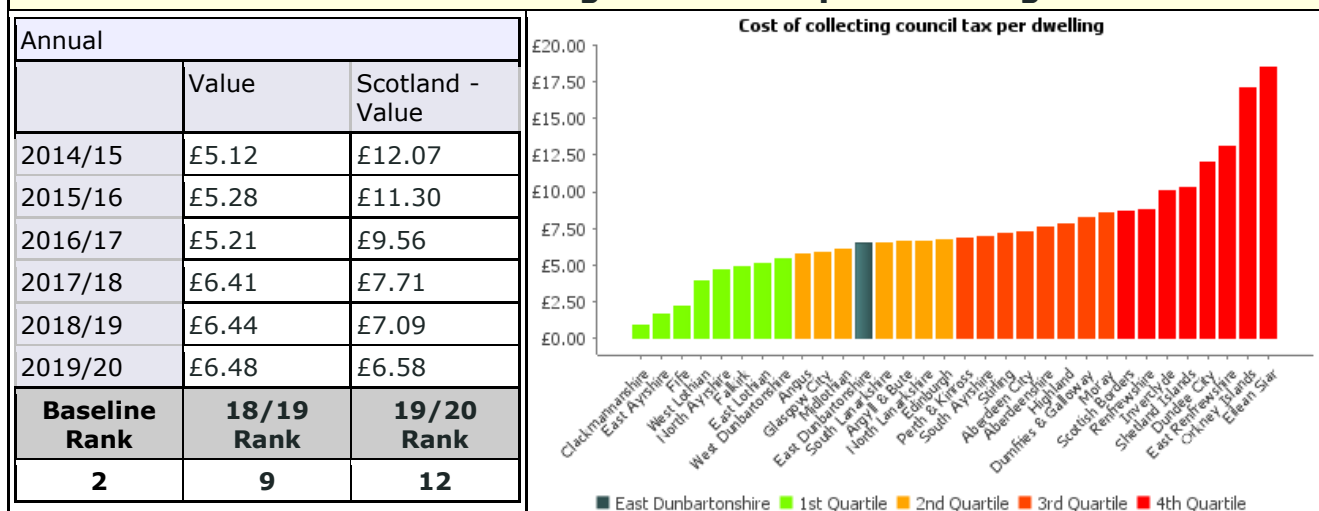
The gender pay gap

Annual		
	Value	Scotland - Value
2014/15	N/A	N/A
2015/16	6.74%	4.5%
2016/17	5.55%	4.21%
2017/18	5.51%	3.93%
2018/19	6.33%	3.96%
2019/20	6.14%	3.42%
Baseline Rank	18/19 Rank	19/20 Rank
21	25	26

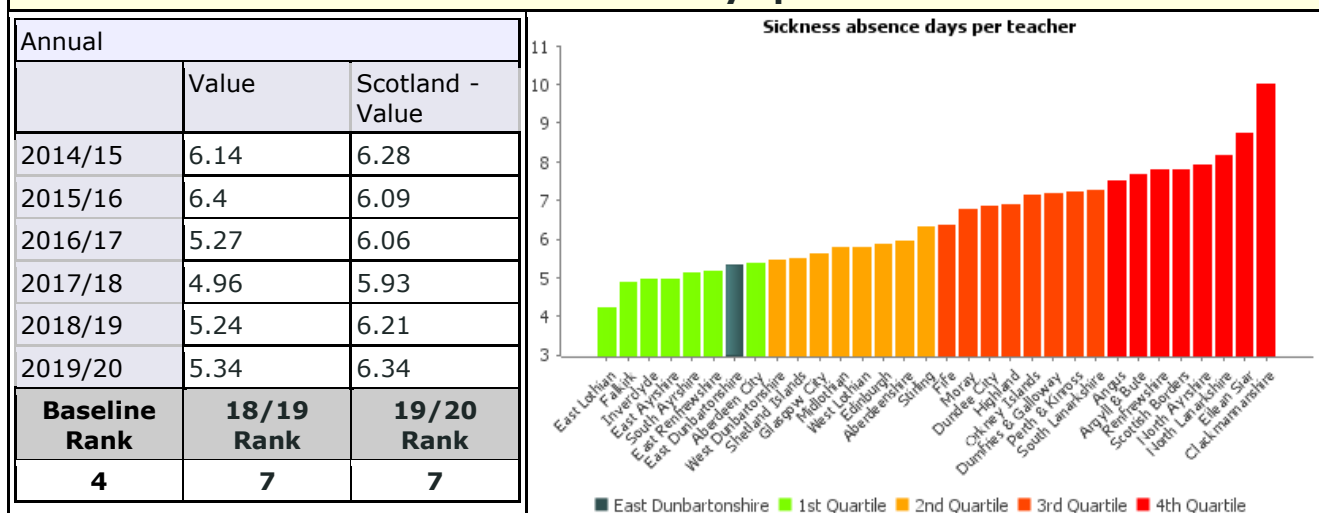


--	--

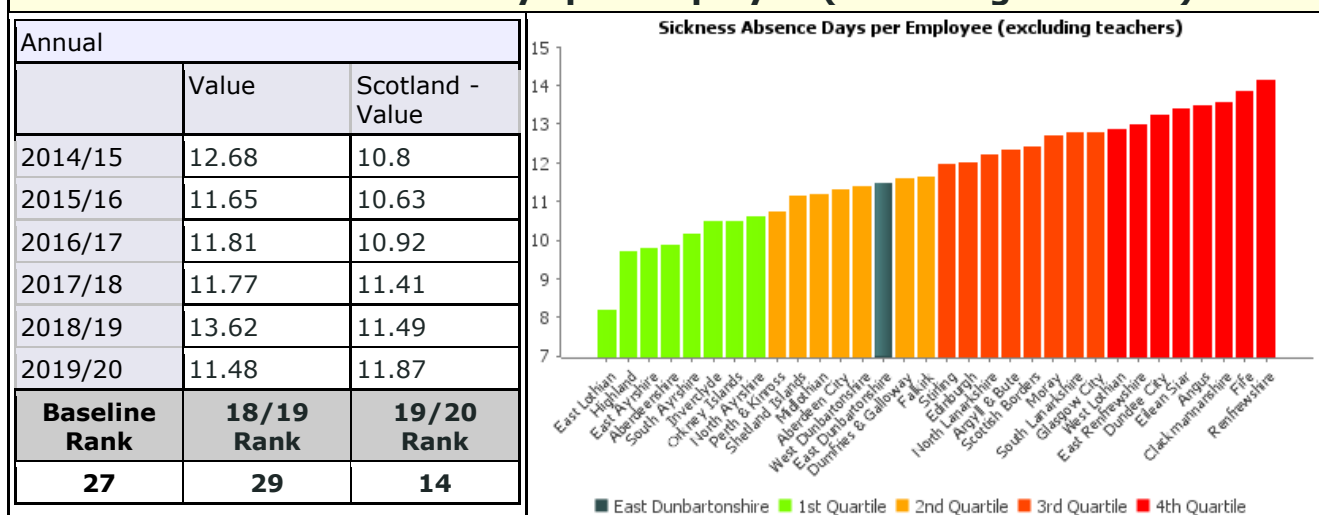
Cost of collecting council tax per dwelling



Sickness absence days per teacher



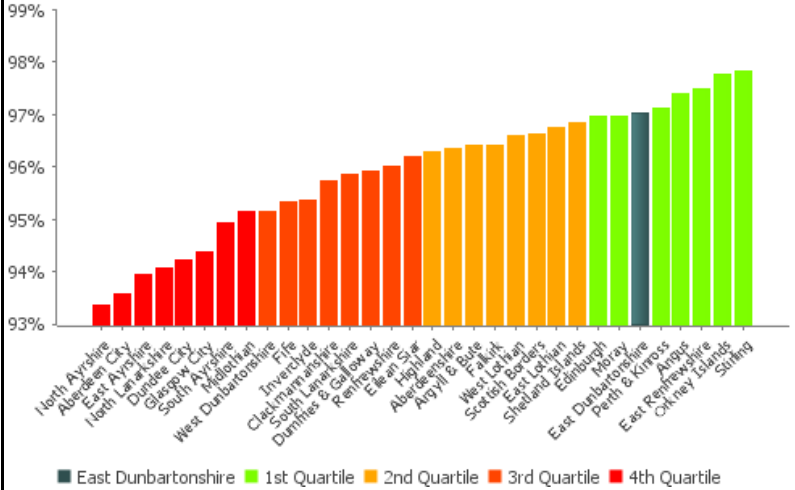
Sickness Absence Days per Employee (excluding teachers)



Council Tax Collection - Percentage of income due received by the end of the year

Annual		
	Value	Scotland - Value
2014/15	96.58%	95.46%
2015/16	96.7%	95.66%
2016/17	96.84%	95.83%
2017/18	96.99%	96%
2018/19	96.79%	96.01%
2019/20	97.02%	95.76%
Baseline Rank	18/19 Rank	19/20 Rank
7	11	6

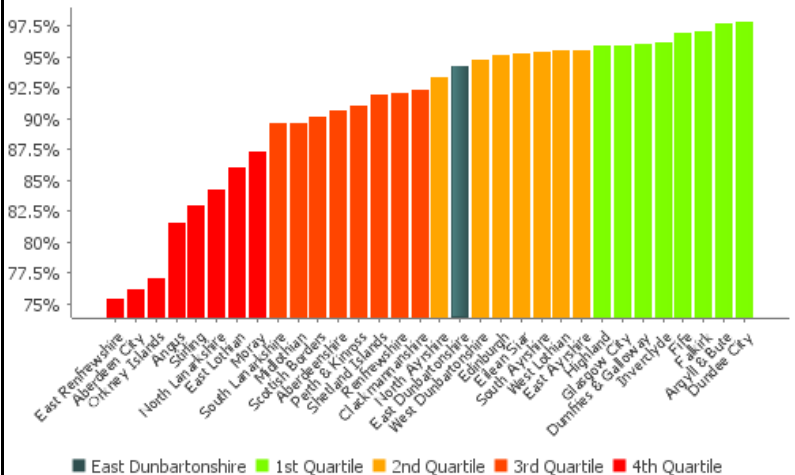
Council Tax Collection - Percentage of income due received by the end of the year



Invoice Payments - Percentage of invoices paid within 30 days %

Annual		
	Value	Scotland - Value
2014/15	91.81%	92.52%
2015/16	86.35%	92.77%
2016/17	80.7%	93.06%
2017/18	90.4%	93.19%
2018/19	90.76%	92.68%
2019/20	94.27%	91.72%
Baseline Rank	18/19 Rank	19/20 Rank
32	23	15

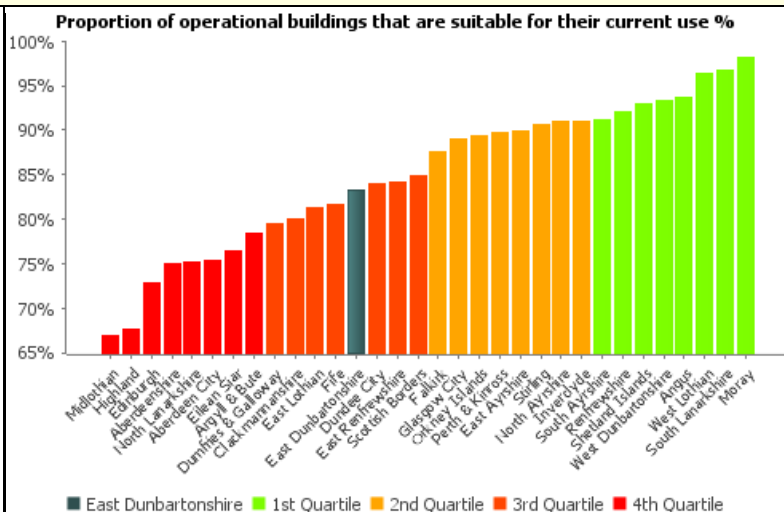
Invoice Payments - Percentage of invoices paid within 30 days %



Corporate Services: Asset Management and Property

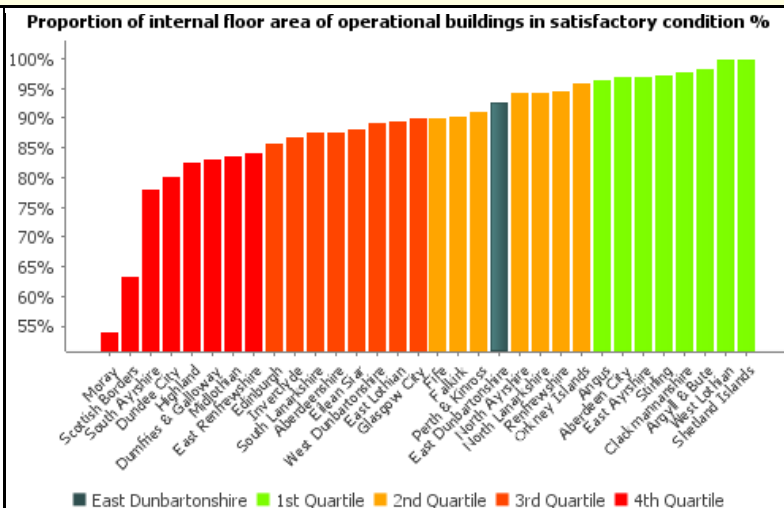
Proportion of operational buildings that are suitable for their current use %

Annual		
	Value	Scotland - Value
2014/15	71.9%	79%
2015/16	78.45%	79.61%
2016/17	82.7%	79.8%
2017/18	83.2%	80.96%
2018/19	80.95%	82.14%
2019/20	83.18%	82.47%
Baseline Rank	18/19 Rank	19/20 Rank
27	22	20



Proportion of internal floor area of operational buildings in satisfactory condition %

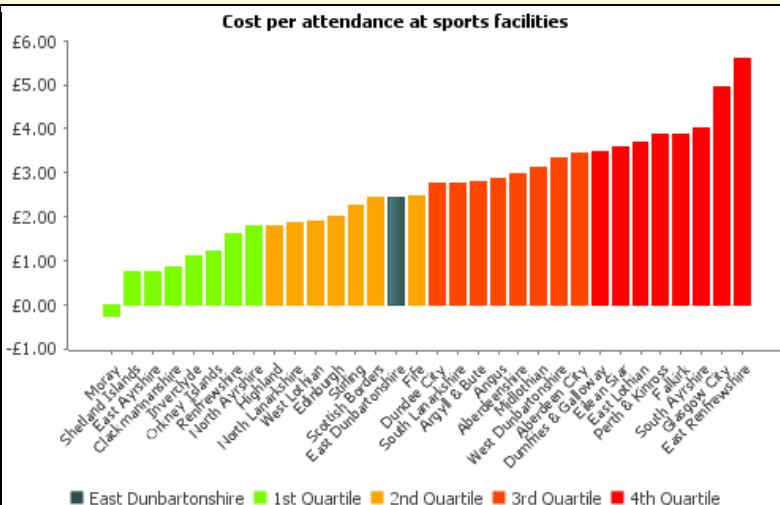
Annual		
	Value	Scotland - Value
2014/15	94%	82%
2015/16	94.61%	81.49%
2016/17	97.5%	84.48%
2017/18	97.9%	86.31%
2018/19	92.52%	87.21%
2019/20	92.49%	88.62%
Baseline Rank	18/19 Rank	19/20 Rank
3	12	13



Cultural and Leisure Services

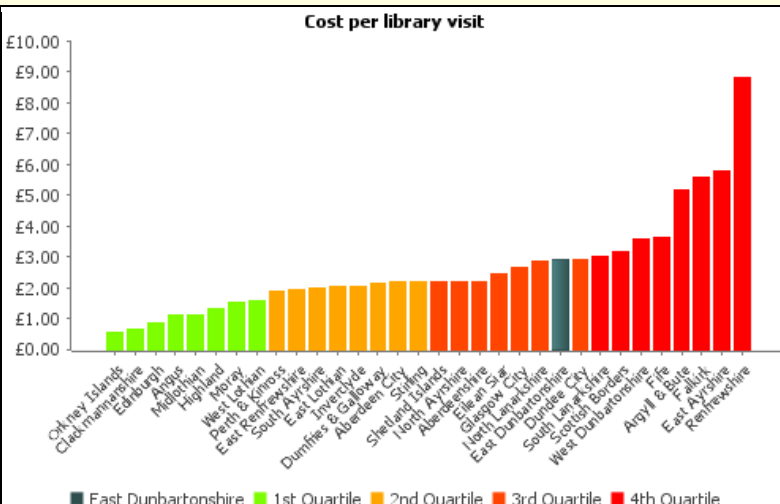
Cost per attendance at sports facilities

Annual		
	Value	Scotland - Value
2014/15	£2.35	£3.26
2015/16	£2.26	£3.19
2016/17	£2.37	£3.09
2017/18	£2.65	£2.85
2018/19	£2.37	£2.68
2019/20	£2.44	£2.71
Baseline Rank	18/19 Rank	19/20 Rank
13	15	15



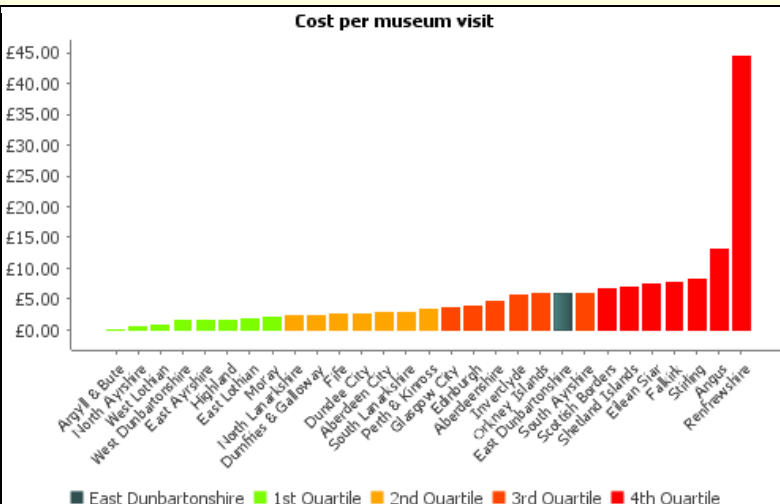
Cost per library visit

Annual		
	Value	Scotland - Value
2014/15	£4.82	£2.70
2015/16	£4.46	£2.67
2016/17	£4.44	£2.12
2017/18	£5.25	£2.17
2018/19	£4.03	£2.10
2019/20	£2.90	£2.00
Baseline Rank	18/19 Rank	19/20 Rank
31	27	23



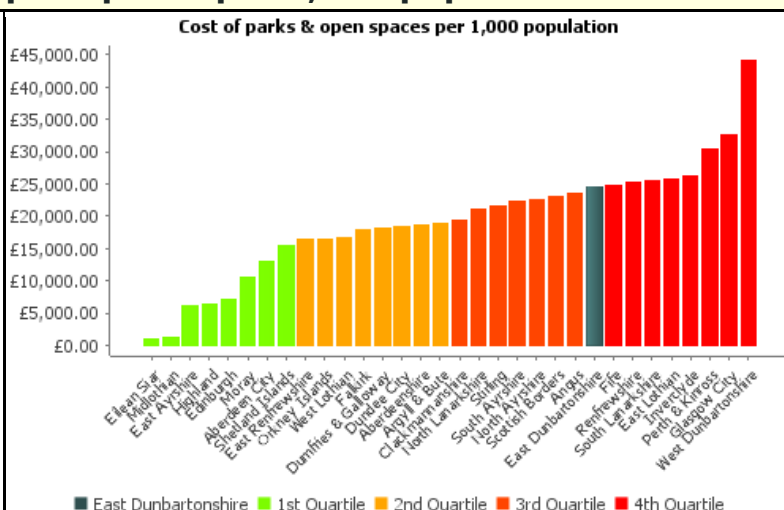
Cost per museum visit

Annual		
	Value	Scotland - Value
2014/15	£6.27	£3.67
2015/16	£5.40	£3.33
2016/17	£5.58	£3.54
2017/18	£5.98	£3.66
2018/19	£5.65	£3.56
2019/20	£5.85	£3.27
Baseline Rank	18/19 Rank	19/20 Rank
28	20	21



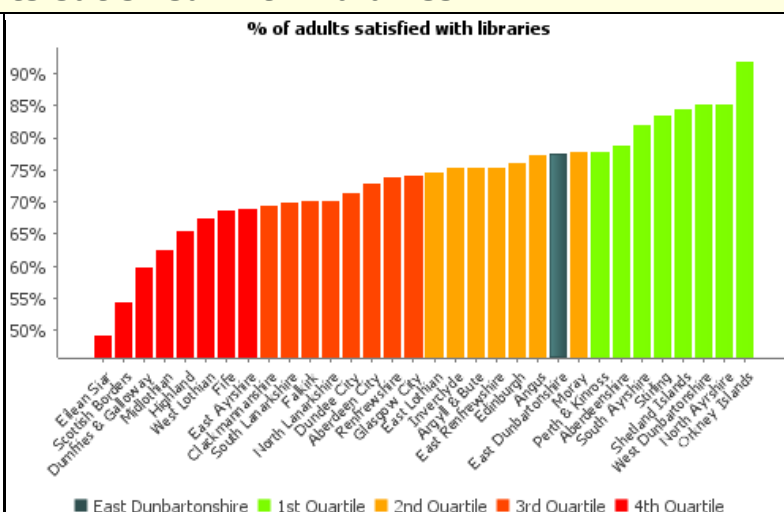
Cost of parks & open spaces per 1,000 population

Annual		
	Value	Scotland - Value
2014/15	£27,368.00	£25,789.00
2015/16	£28,314.00	£23,819.00
2016/17	£26,152.00	£22,219.00
2017/18	£26,752.00	£20,764.00
2018/19	£27,887.00	£20,631.00
2019/20	£24,613.00	£20,111.93
Baseline Rank	18/19 Rank	19/20 Rank
17	27	24



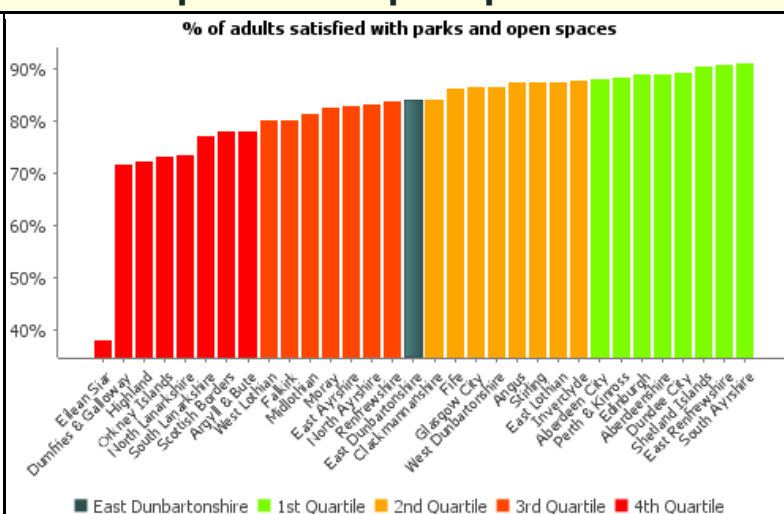
% of adults satisfied with libraries

Annual		
	Value	Scotland - Value
2014/15	84.33%	80.33%
2015/16	81.33%	77.33%
2016/17	77%	74.67%
2017/18	74.67%	73%
2018/19	74.03%	72.37%
2019/20	77.37%	72.37%
Baseline Rank	18/19 Rank	19/20 Rank
16	15	10



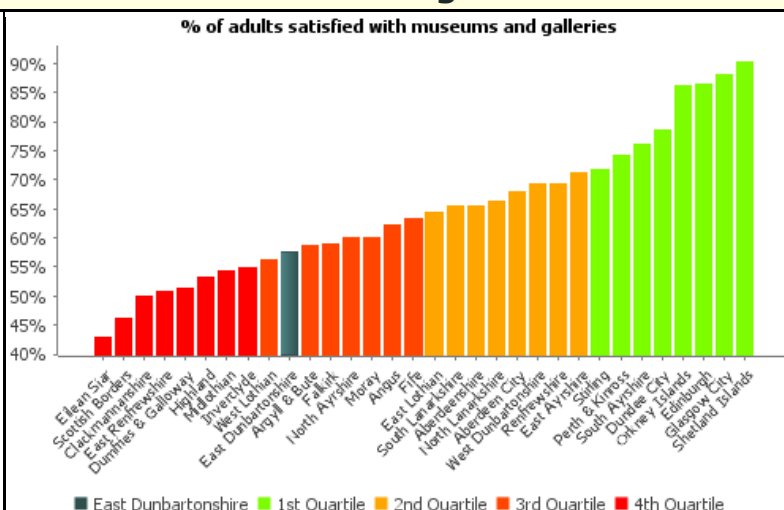
% of adults satisfied with parks and open spaces

Annual		
	Value	Scotland - Value
2014/15	83.33%	85.03%
2015/16	82.67%	86%
2016/17	82.67%	85.67%
2017/18	85%	86%
2018/19	83.23%	84.83%
2019/20	83.9%	83.5%
Baseline Rank	18/19 Rank	19/20 Rank
25	20	17



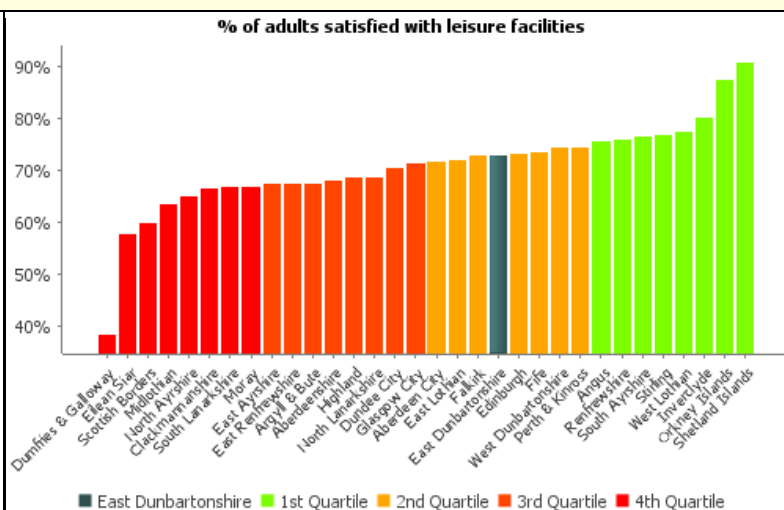
% of adults satisfied with museums and galleries

Annual		
	Value	Scotland - Value
2014/15	75%	76.33%
2015/16	70%	74%
2016/17	62%	72%
2017/18	54.33%	70%
2018/19	51.5%	69.3%
2019/20	57.5%	69.3%
Baseline Rank	18/19 Rank	19/20 Rank
11	28	23



% of adults satisfied with leisure facilities

Annual		
	Value	Scotland - Value
2014/15	82.33%	77.53%
2015/16	77.33%	78%
2016/17	78%	75.67%
2017/18	73.67%	74%
2018/19	72.87%	71.43%
2019/20	72.87%	70.1%
Baseline Rank	18/19 Rank	19/20 Rank
13	14	13

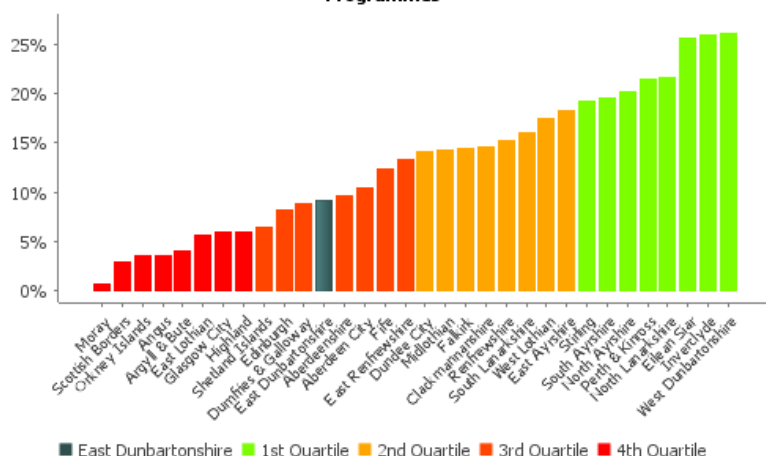


Economic Development

% Unemployed People Assisted into work from Council operated / funded Employability Programmes

Annual		
	Value	Scotland - Value
2014/15	9.76%	14.14%
2015/16	7.8%	14.16%
2016/17	9%	14%
2017/18	6.05%	14.4%
2018/19	6.44%	12.59%
2019/20	9.17%	12.66%
Baseline Rank	18/19 Rank	19/20 Rank
15	24	21

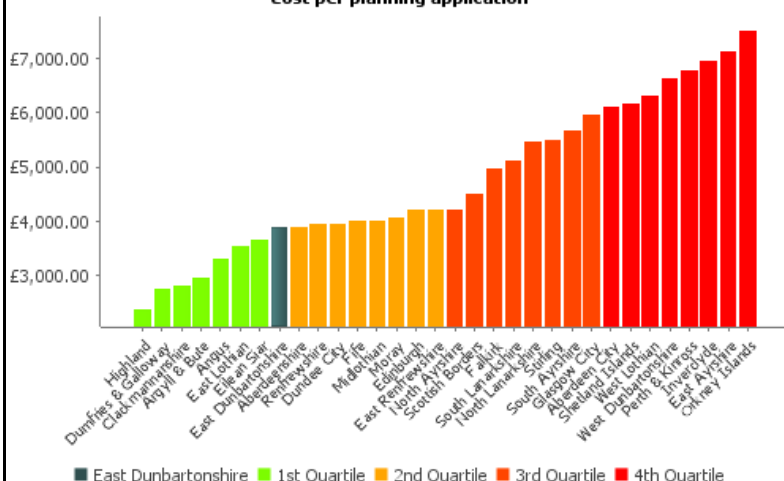
% Unemployed People Assisted into work from Council operated / funded Employability Programmes



Cost per planning application

Annual		
	Value	Scotland - Value
2014/15	£3,081.00	£3,730.00
2015/16	£3,309.00	£4,382.00
2016/17	£3,956.00	£4,085.00
2017/18	£3,432.00	£4,239.00
2018/19	£3,675.00	£4,559.00
2019/20	£3,883.00	£4,440.20
Baseline Rank	18/19 Rank	19/20 Rank
14	10	8

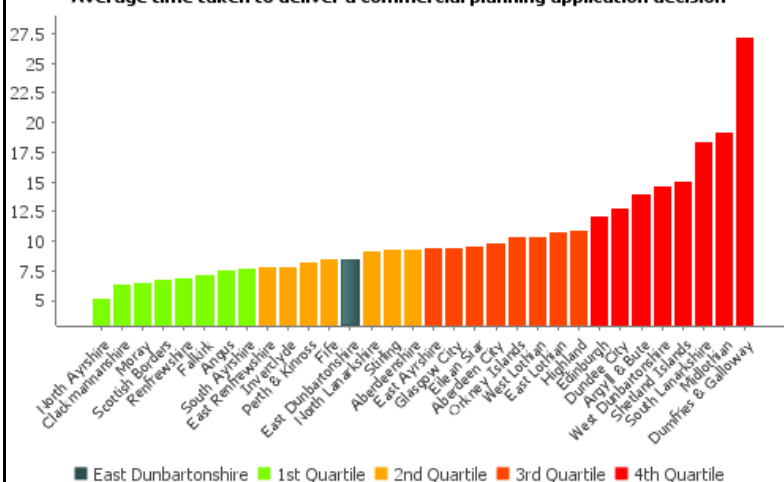
Cost per planning application



Average time taken to deliver a commercial planning application decision

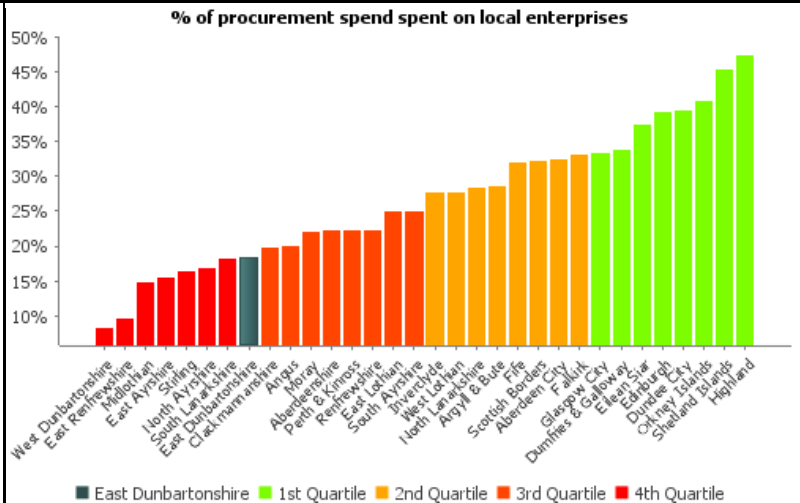
Annual		
	Value	Scotland - Value
2014/15	14.5	10.52
2015/16	8.43	9.91
2016/17	8.54	9.59
2017/18	8.14	9.34
2018/19	12.61	9.09
2019/20	8.43	10.54
Baseline Rank	18/19 Rank	19/20 Rank
32	30	12

Average time taken to deliver a commercial planning application decision



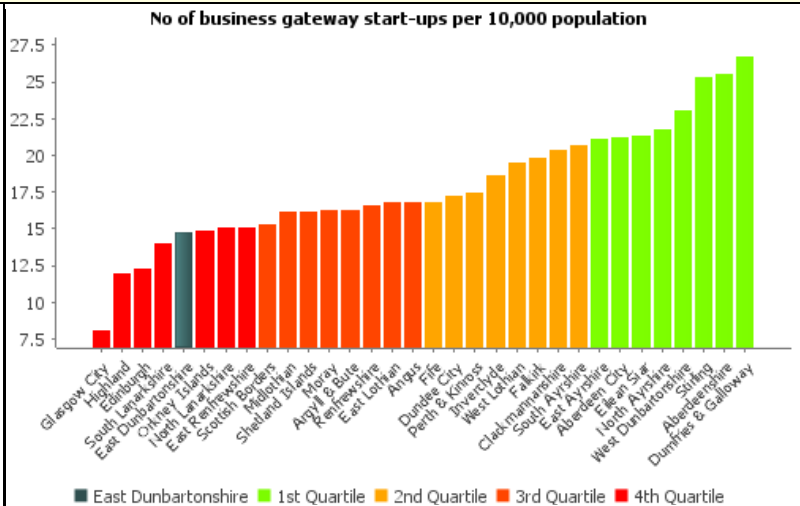
% of procurement spend spent on local enterprises

Annual		
	Value	Scotland - Value
2014/15	14.1%	27.53%
2015/16	10.74%	25.44%
2016/17	18.72%	26.48%
2017/18	16.62%	27.4%
2018/19	17.23%	28.71%
2019/20	18.27%	28.51%
Baseline Rank	18/19 Rank	19/20 Rank
19	28	25



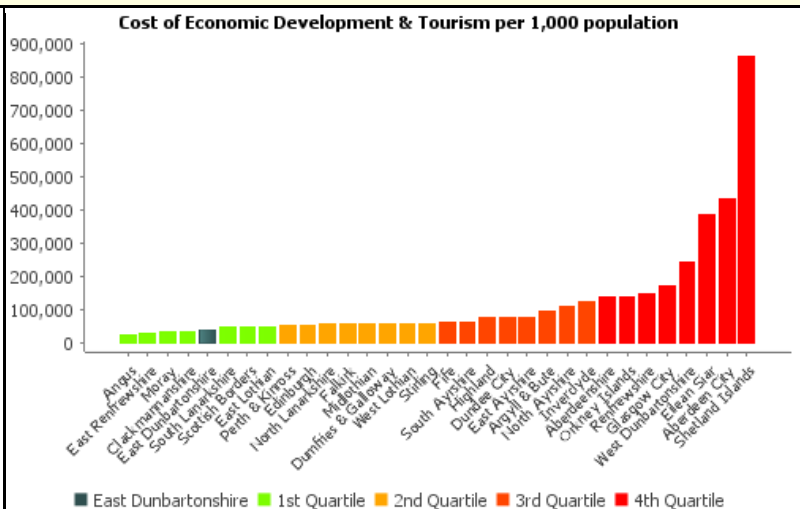
No of business gateway start-ups per 10,000 population

Annual		
	Value	Scotland - Value
2014/15	12.09	18.89
2015/16	9.26	16.91
2016/17	9.3	16.62
2017/18	13.59	16.83
2018/19	14.86	16.7
2019/20	14.73	16.41
Baseline Rank	18/19 Rank	19/20 Rank
15	26	28



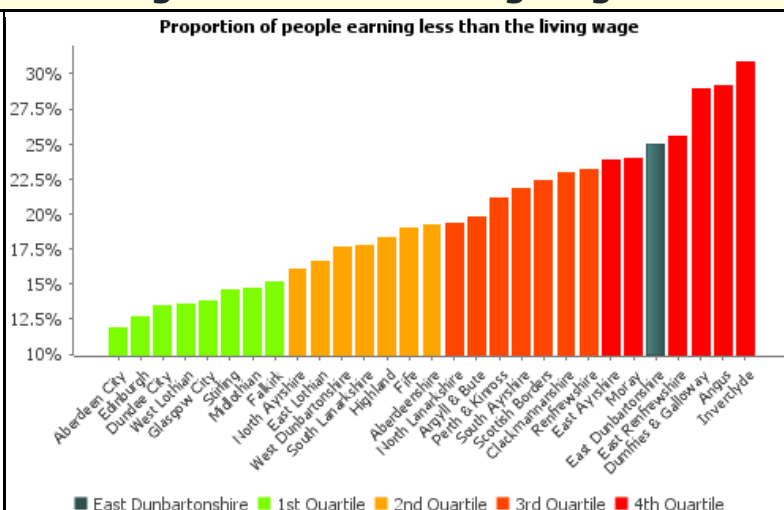
Cost of Economic Development & Tourism per 1,000 population

Annual		
	Value	Scotland - Value
2014/15	31,384	76,144
2015/16	29,101	69,780
2016/17	41,048	86,319
2017/18	28,167	97,215
2018/19	29,646	110,164
2019/20	40,031	102,811.07
Baseline Rank	18/19 Rank	19/20 Rank
6	3	5



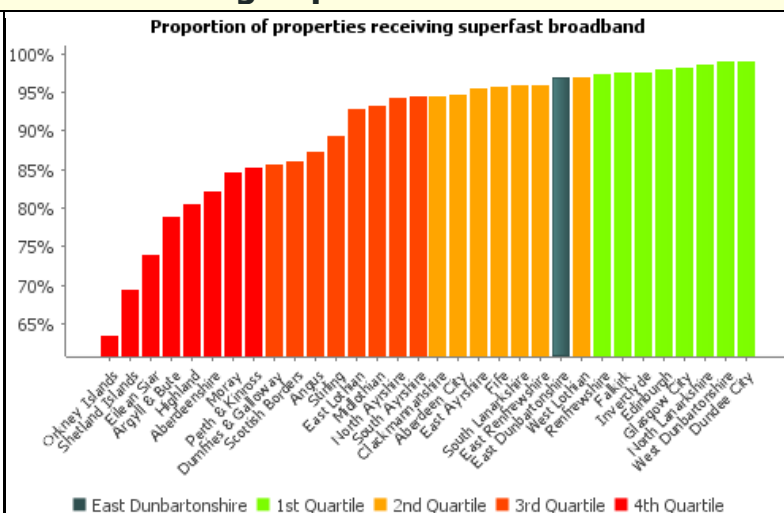
Proportion of people earning less than the living wage

Annual		
	Value	Scotland - Value
2014/15	20.6%	19.3%
2015/16	23.7%	19.6%
2016/17	28.6%	20.1%
2017/18	18.6%	18.4%
2018/19	26.3%	19.4%
2019/20	25%	16.9%
Baseline Rank	18/19 Rank	19/20 Rank
16	24	25



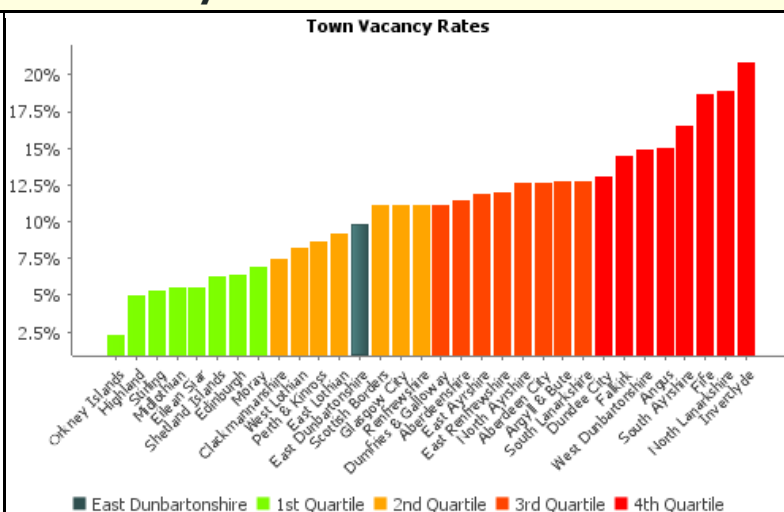
Proportion of properties receiving superfast broadband

Annual		
	Value	Scotland - Value
2014/15	83%	67.5%
2015/16	89%	78.62%
2016/17	91%	85.86%
2017/18	94.63%	91.13%
2018/19	96%	92.01%
2019/20	96.8%	93.27%
Baseline Rank	18/19 Rank	19/20 Rank
7	10	10



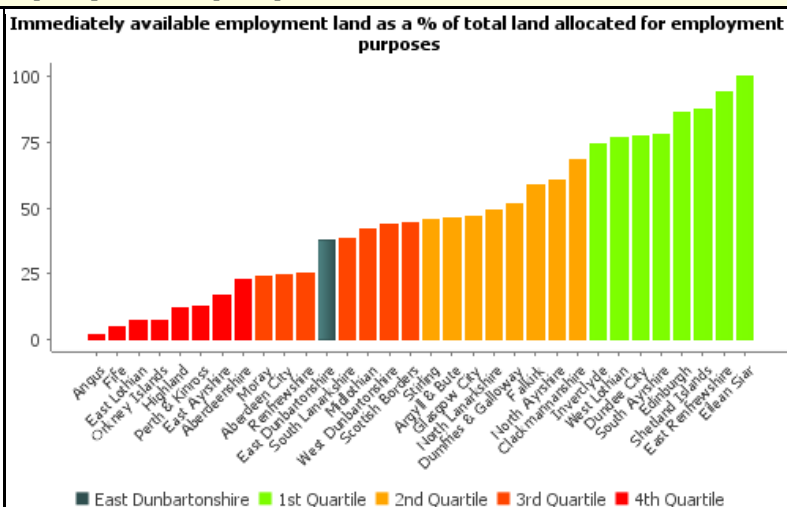
Town Vacancy Rates

Annual		
	Value	Scotland - Value
2014/15	7.64%	10.1%
2015/16	6.55%	11.89%
2016/17	8.52%	10.19%
2017/18	8.91%	11.49%
2018/19	9.13%	10%
2019/20	9.78%	11.71%
Baseline Rank	18/19 Rank	19/20 Rank
13	12	13



Immediately available employment land as a % of total land allocated for employment purposes

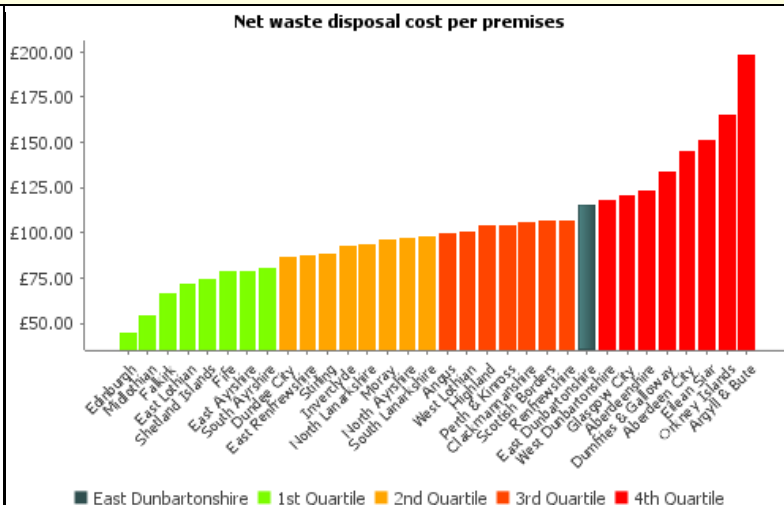
Annual		
	Value	Scotland - Value
2014/15	86.04	12.94
2015/16	93.41	27.19
2016/17	89.92	38.43
2017/18	39.7	40.78
2018/19	37.74	37.55
2019/20	37.7	36.23
Baseline Rank	18/19 Rank	19/20 Rank
3	21	21



Environmental Services

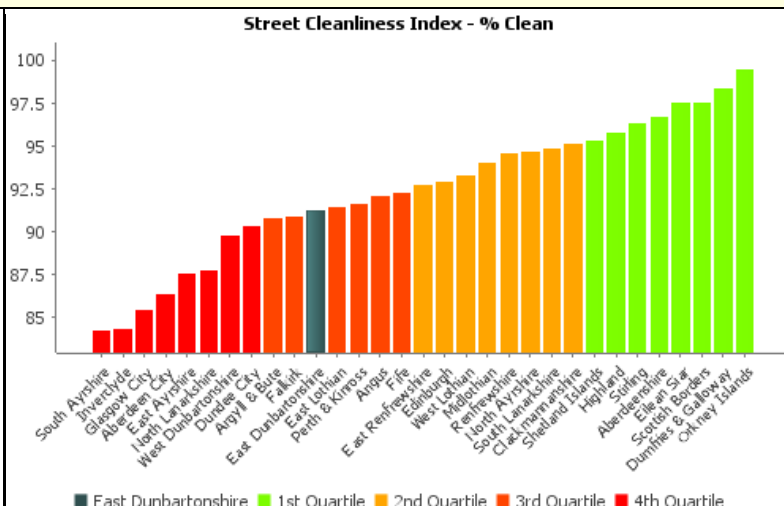
Net waste disposal cost per premises

Annual		
	Value	Scotland - Value
2014/15	£122.76	£100.50
2015/16	£130.97	£106.49
2016/17	£132.83	£105.34
2017/18	£116.17	£106.27
2018/19	£113.43	£99.75
2019/20	£115.26	£98.76
Baseline Rank	18/19 Rank	19/20 Rank
24	26	24



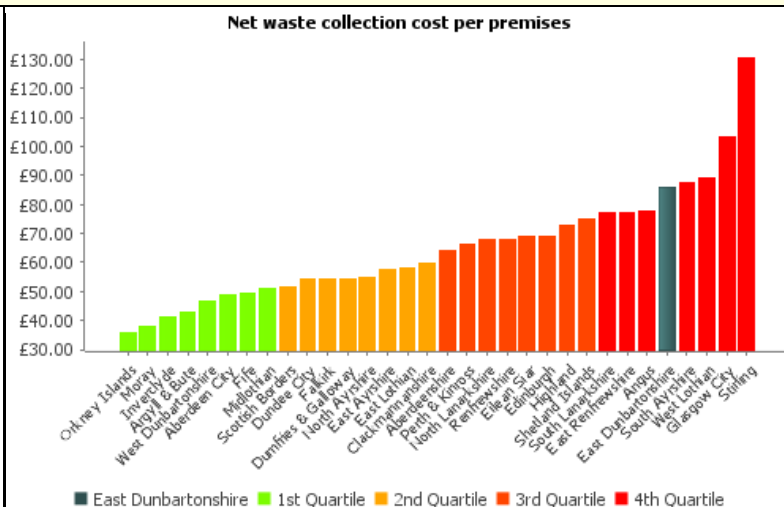
Street Cleanliness Index - % Clean

Annual		
	Value	Scotland - Value
2014/15	89.1	93.9
2015/16	88.2	93.4
2016/17	92.3	93.9
2017/18	92.2	92.2
2018/19	89.6	92.8
2019/20	91.2	92.25
Baseline Rank	18/19 Rank	19/20 Rank
27	26	21



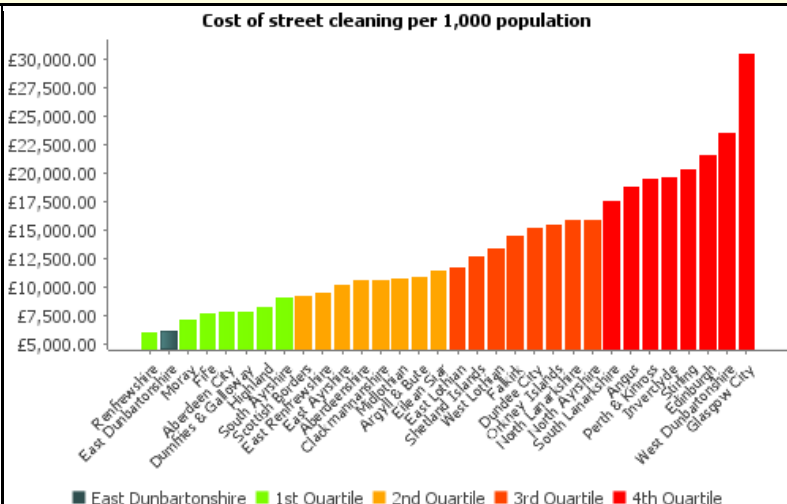
Net waste collection cost per premises

Annual		
	Value	Scotland - Value
2014/15	£89.38	£71.44
2015/16	£80.31	£70.21
2016/17	£83.44	£68.83
2017/18	£85.86	£69.14
2018/19	£78.77	£68.85
2019/20	£85.83	£68.82
Baseline Rank	18/19 Rank	19/20 Rank
29	27	28



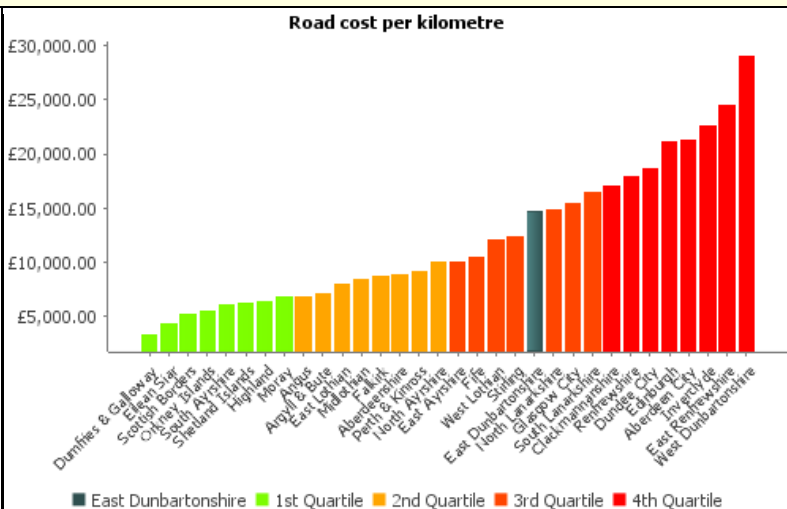
Cost of street cleaning per 1,000 population	
2010	1.0
2011	1.0
2012	1.0
2013	1.0
2014	1.0
2015	1.0
2016	1.0
2017	1.0
2018	1.0
2019	1.0
2020	1.0
2021	1.0
2022	1.0
2023	1.0
2024	1.0
2025	1.0
2026	1.0
2027	1.0
2028	1.0
2029	1.0
2030	1.0

Annual		
	Value	Scotland - Value
2014/15	£14,102.00	£17,427.00
2015/16	£7,725.00	£16,879.00
2016/17	£7,240.00	£15,453.00
2017/18	£5,389.00	£16,195.00
2018/19	£6,506.00	£15,203.00
2019/20	£6,158.00	£15,230.15
Baseline Rank	18/19 Rank	19/20 Rank
6	3	2



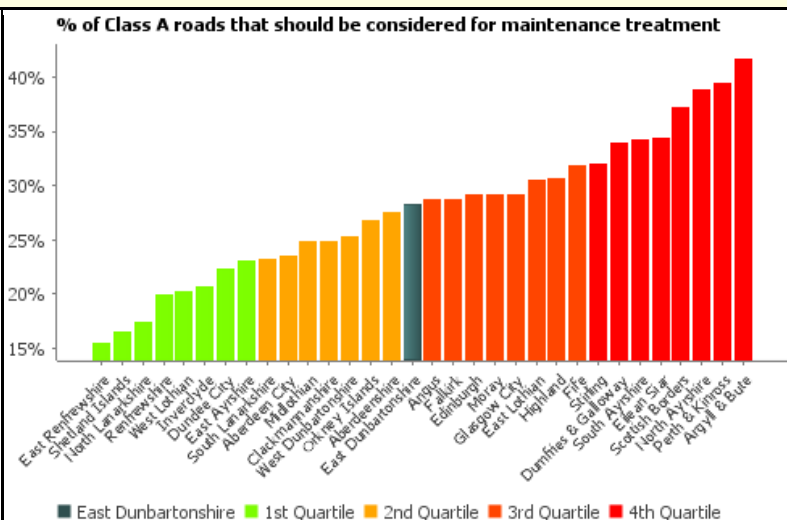
Road cost per kilometre

Annual		
	Value	Scotland - Value
2014/15	£19,511.00	£10,851.00
2015/16	£26,432.00	£11,172.00
2016/17	£28,970.00	£11,026.00
2017/18	£21,992.00	£10,580.00
2018/19	£20,226.00	£10,162.00
2019/20	£14,647.00	£9,707.39
Baseline Rank	18/19 Rank	19/20 Rank
32	29	21



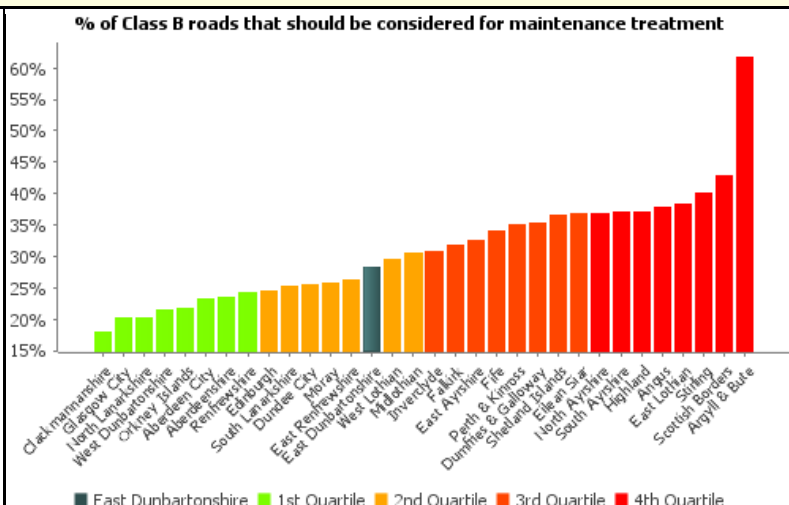
% of Class A roads that should be considered for maintenance treatment	
1990	100
2000	100
2010	100
2020	100
2030	100
2040	100
2050	100
2060	100
2070	100
2080	100
2090	100
2100	100

Annual		
	Value	Scotland - Value
2014/15	31.01%	29.03%
2015/16	29.66%	28.95%
2016/17	29.5%	29.54%
2017/18	27.59%	30.16%
2018/19	26.76%	30.03%
2019/20	28.21%	30.57%
Baseline Rank	18/19 Rank	19/20 Rank
28	15	16



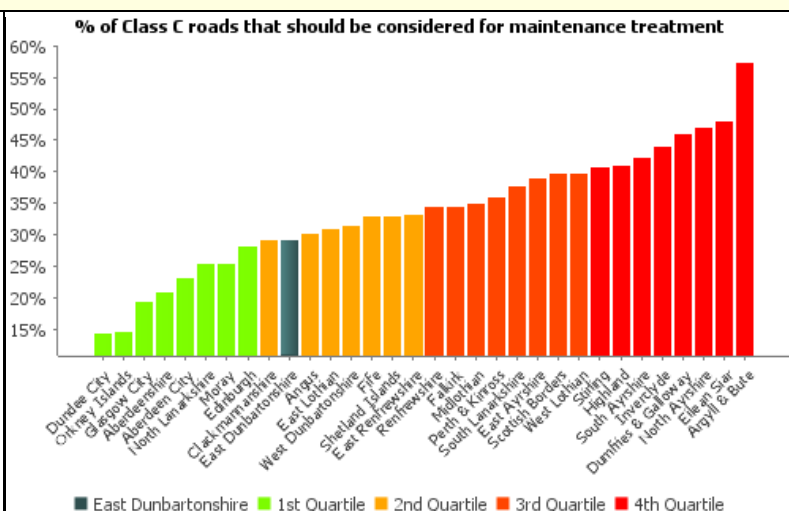
% of Class B roads that should be considered for maintenance treatment

Annual		
	Value	Scotland - Value
2014/15	28.21%	36.1%
2015/16	27.4%	34.8%
2016/17	29.02%	34.76%
2017/18	30.07%	35.9%
2018/19	25.55%	35.71%
2019/20	28.32%	34.96%
Baseline Rank	18/19 Rank	19/20 Rank
16	12	14



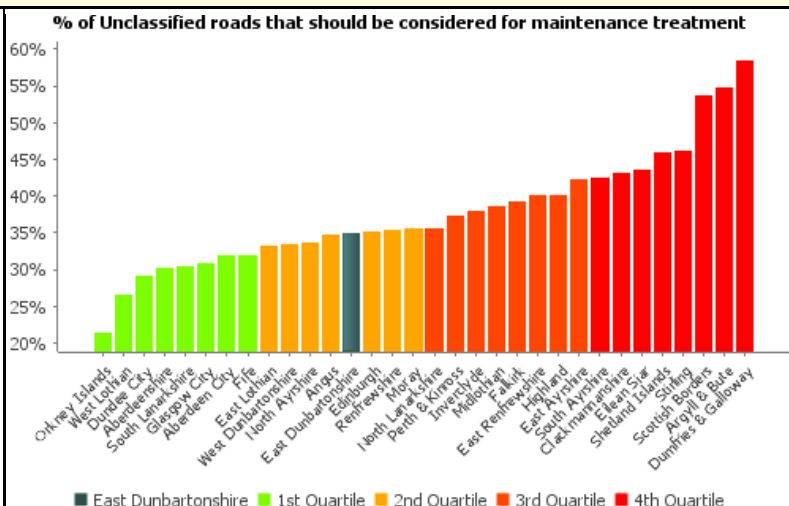
% of Class C roads that should be considered for maintenance treatment

Annual		
	Value	Scotland - Value
2014/15	32.17%	37.35%
2015/16	27.13%	34.74%
2016/17	26.35%	34.57%
2017/18	26.12%	36.16%
2018/19	26.32%	36.25%
2019/20	29.1%	35.14%
Baseline Rank	18/19 Rank	19/20 Rank
8	6	10



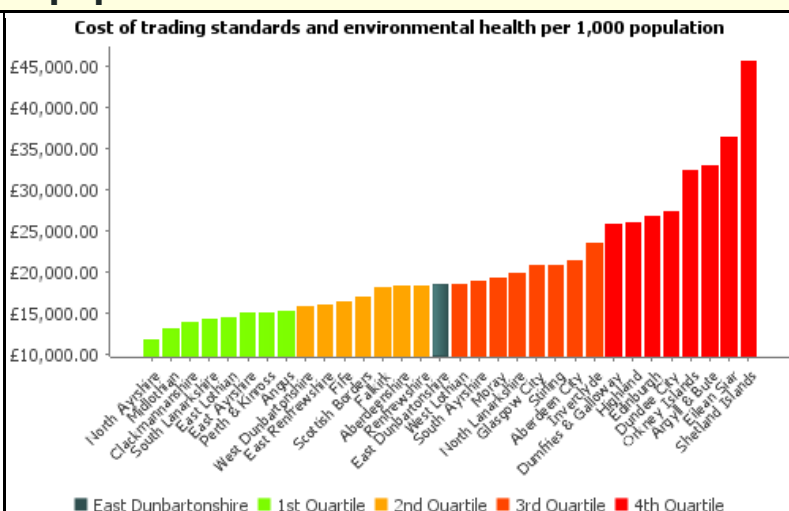
% of Unclassified roads that should be considered for maintenance treatment

Annual		
	Value	Scotland - Value
2014/15	44.85%	39.31%
2015/16	43.2%	40.14%
2016/17	40.7%	39.5%
2017/18	37.77%	38.99%
2018/19	36.86%	38.25%
2019/20	34.96%	37.83%
Baseline Rank	18/19 Rank	19/20 Rank
27	16	13



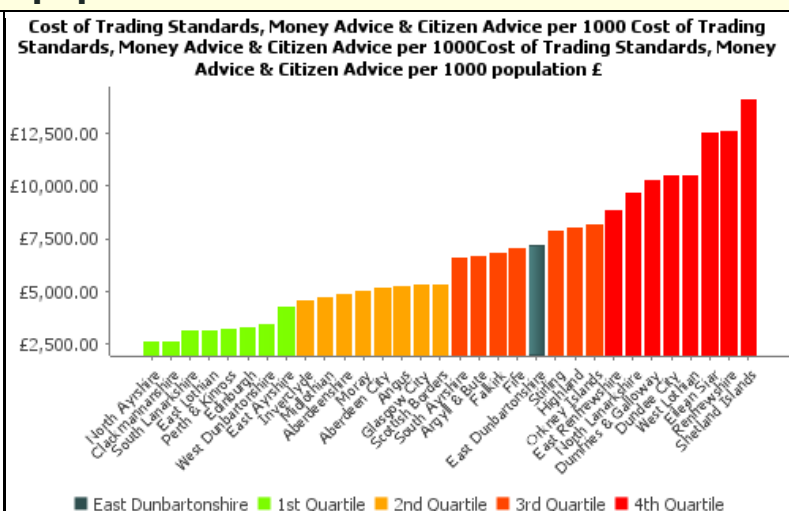
Cost of trading standards and environmental health per 1,000 population

Annual		
	Value	Scotland - Value
2014/15	£22,175.00	£24,540
2015/16	£20,140.00	£24,218
2016/17	£17,742.00	£22,799
2017/18	£19,385.00	£22,416
2018/19	£20,540.00	£21,267
2019/20	£18,501.00	£19,938.43
Baseline Rank	18/19 Rank	19/20 Rank
9	16	16



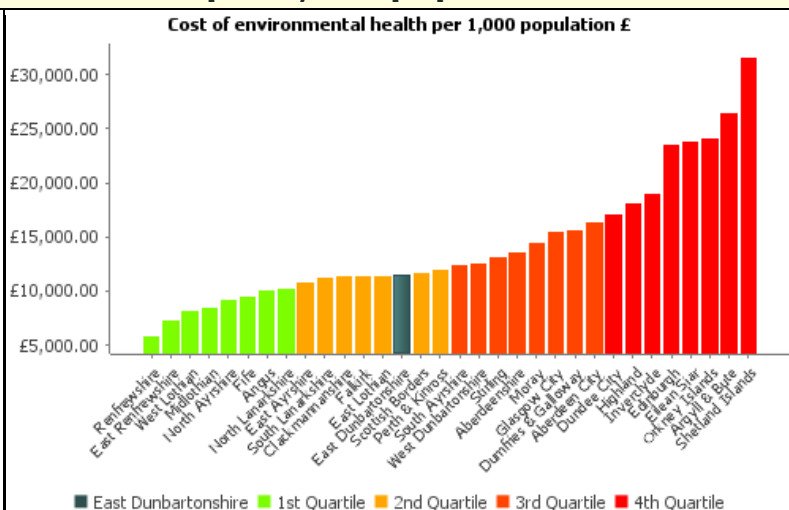
Cost of Trading Standards, Money Advice & Citizen Advice per 1000 population £

Annual		
	Value	Scotland - Value
2014/15	£8,558.00	£6,163.00
2015/16	£8,389.00	£6,269.00
2016/17	£7,547.00	£5,860.00
2017/18	£7,522.00	£6,174.00
2018/19	£7,688.00	£6,034.00
2019/20	£7,134.00	£6,162.27
Baseline Rank	18/19 Rank	19/20 Rank
14	22	21



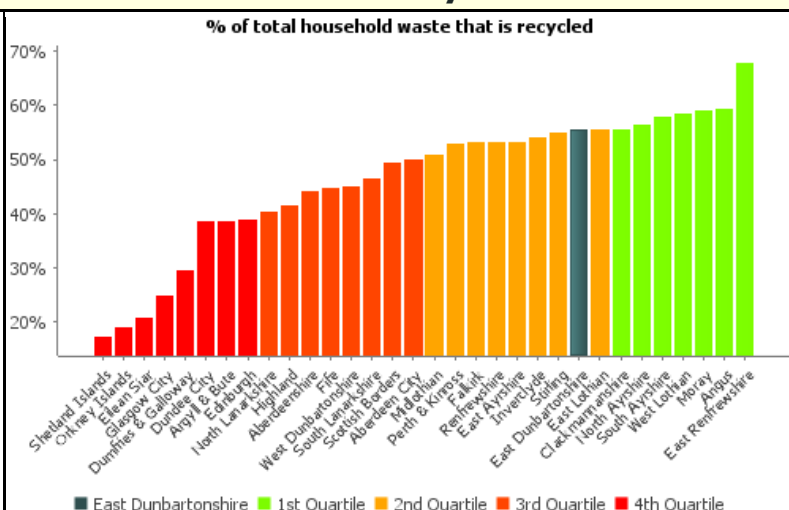
Cost of environmental health per 1,000 population £

Annual		
	Value	Scotland - Value
2014/15	£13,617.00	£18,377.00
2015/16	£11,751.00	£18,149.00
2016/17	£10,195.00	£16,940.00
2017/18	£11,864.00	£16,242.00
2018/19	£12,851.00	£15,233.00
2019/20	£11,368.00	£13,776.16
Baseline Rank	18/19 Rank	19/20 Rank
15	14	14



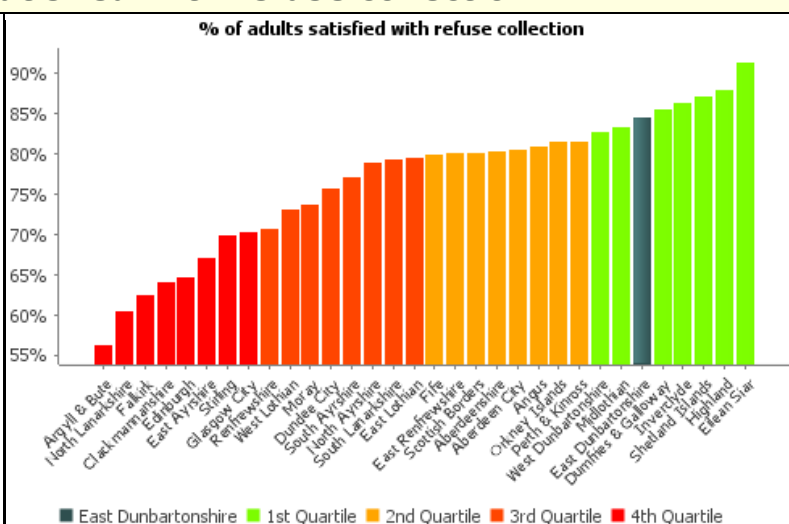
% of total household waste that is recycled

Annual		
	Value	Scotland - Value
2014/15	44.5%	42.8%
2015/16	50.66%	44.22%
2016/17	48.49%	45.2%
2017/18	47.91%	45.6%
2018/19	54.6%	44.7%
2019/20	55.31%	44.85%
Baseline Rank	18/19 Rank	19/20 Rank
17	8	8



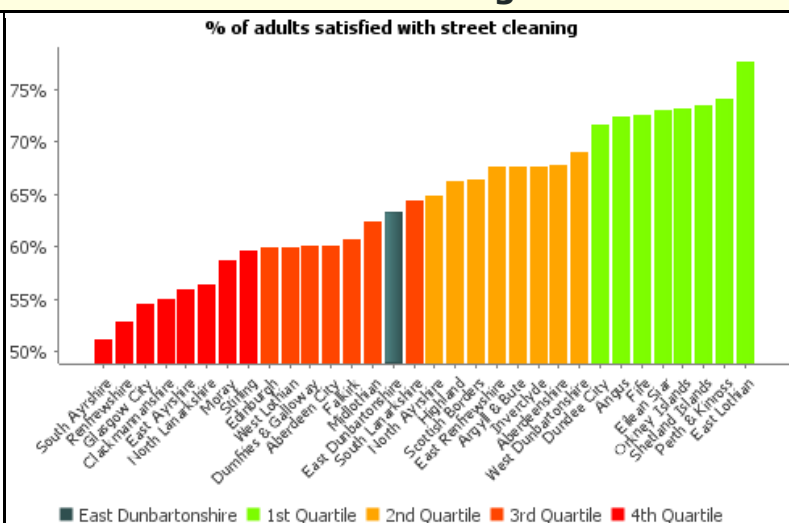
% of adults satisfied with refuse collection

Annual		
	Value	Scotland - Value
2014/15	87.67%	83.33%
2015/16	84.33%	83%
2016/17	85.33%	81.67%
2017/18	85%	78.67%
2018/19	84.43%	76.3%
2019/20	84.43%	74.3%
Baseline Rank	18/19 Rank	19/20 Rank
14	7	6



% of adults satisfied with street cleaning

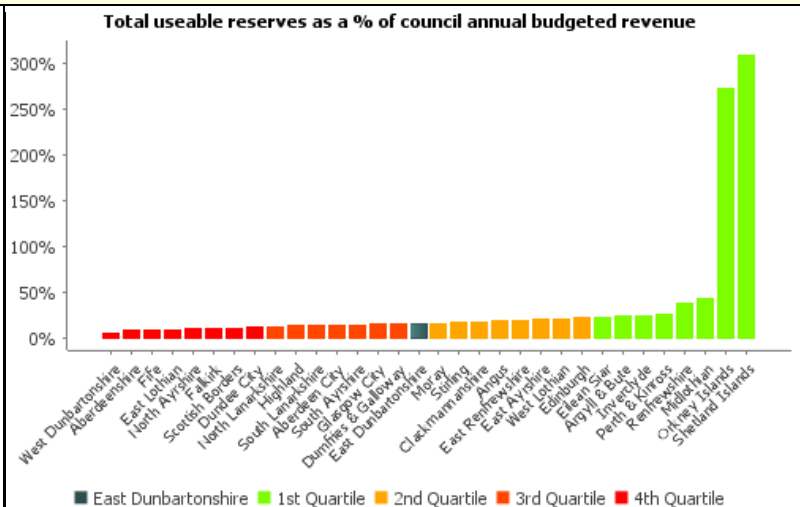
Annual		
	Value	Scotland - Value
2014/15	80.67%	74.33%
2015/16	77.33%	73.67%
2016/17	75.67%	72.33%
2017/18	70%	69.67%
2018/19	66.93%	66.3%
2019/20	63.27%	62.63%
Baseline Rank	18/19 Rank	19/20 Rank
6	18	18



Financial Sustainability

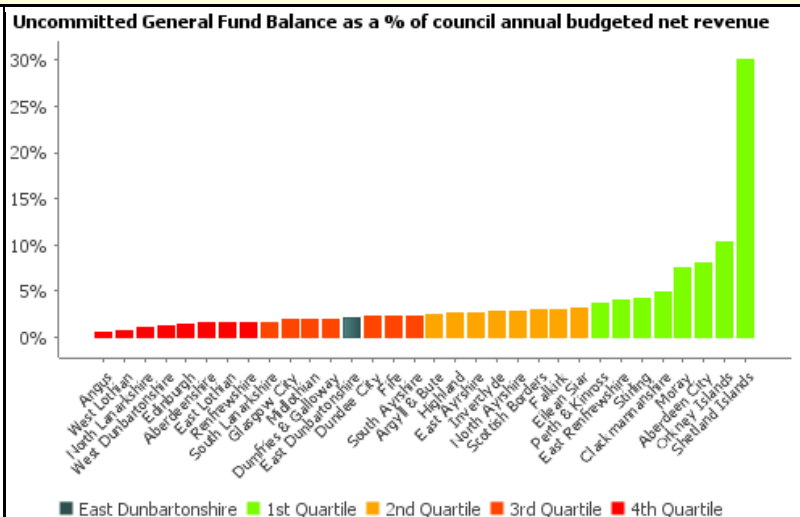
Total useable reserves as a % of council annual budgeted revenue

Annual		
	Value	Scotland - Value
2014/15	12.08%	16.58%
2015/16	12.11%	17.88%
2016/17	12.16%	17.19%
2017/18	11.69%	16.92%
2018/19	14.63%	16.47%
2019/20	14.95%	16.87%
Baseline Rank	18/19 Rank	19/20 Rank
24	17	17



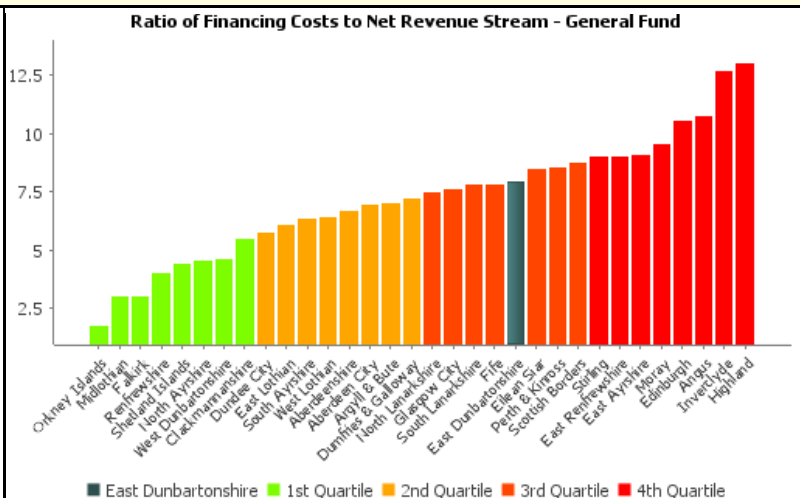
Uncommitted General Fund Balance as a % of council annual budgeted net revenue

Annual		
	Value	Scotland - Value
2014/15	1.25%	4.21%
2015/16	1.94%	4.28%
2016/17	1.96%	4.14%
2017/18	2.04%	3.87%
2018/19	4.43%	3.69%
2019/20	2.09%	3.8%
Baseline Rank	18/19 Rank	19/20 Rank
32	7	20



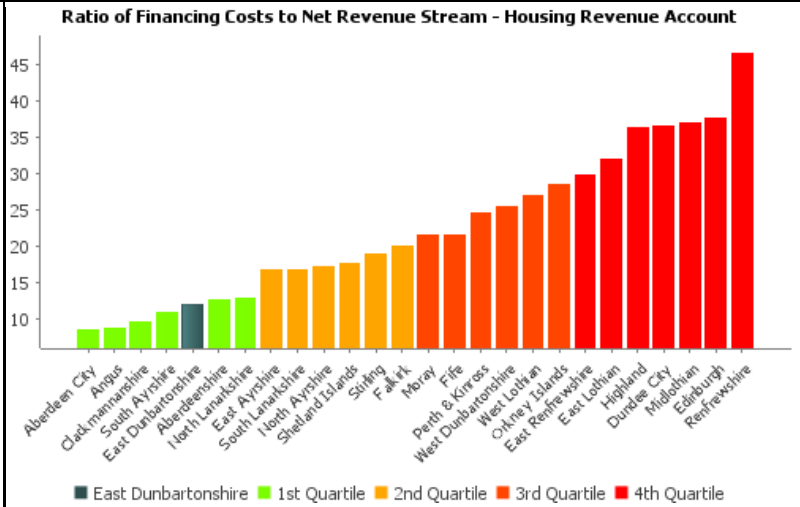
Ratio of Financing Costs to Net Revenue Stream - General Fund

Annual		
	Value	Scotland - Value
2014/15	11.1	8.37
2015/16	10.8	7.83
2016/17	10.8	7.95
2017/18	10.5	8.05
2018/19	8	7.88
2019/20	7.9	7.2
Baseline Rank	18/19 Rank	19/20 Rank
26	16	21



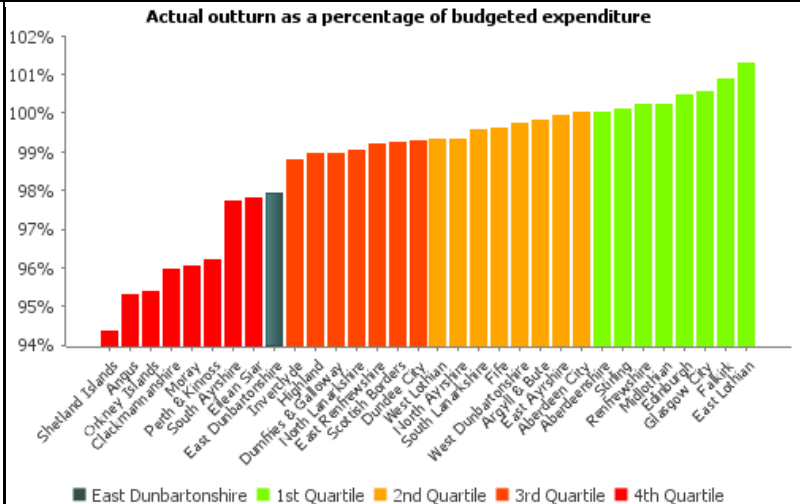
Ratio of Financing Costs to Net Revenue Stream - Housing Revenue Account

Annual		
	Value	Scotland - Value
2014/15	29	24.13
2015/16	29.6	24.75
2016/17	18.9	24.36
2017/18	17.2	23.59
2018/19	11.8	22.83
2019/20	12	22.56
Baseline Rank	18/19 Rank	19/20 Rank
15	5	5



Actual outturn as a percentage of budgeted expenditure

Annual		
	Value	Scotland - Value
2014/15	100.13%	99%
2015/16	98.17%	98.96%
2016/17	99.79%	99.35%
2017/18	98.61%	99.26%
2018/19	97.89%	99.39%
2019/20	97.92%	99.35%
Baseline Rank	18/19 Rank	19/20 Rank
10	28	24

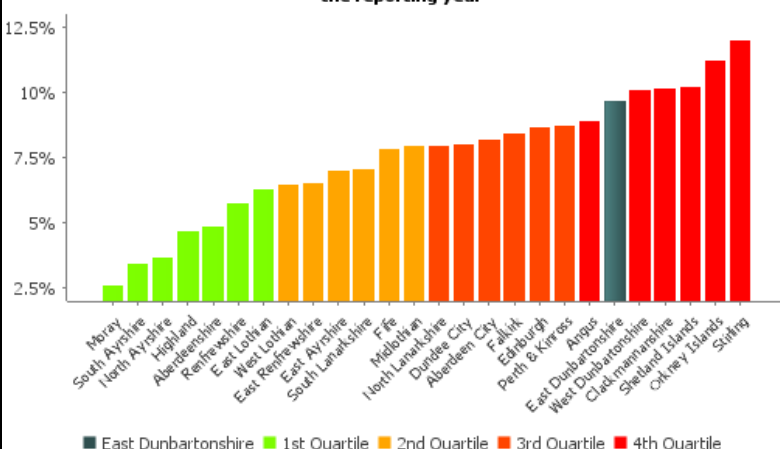


Housing Services

Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year

Annual		
	Value	Scotland - Value
2014/15	7.55%	5.95%
2015/16	7.81%	6.25%
2016/17	9.76%	6.49%
2017/18	10.61%	6.75%
2018/19	10.52%	7.33%
2019/20	9.68%	7.31%
Baseline Rank	18/19 Rank	19/20 Rank
15	24	21

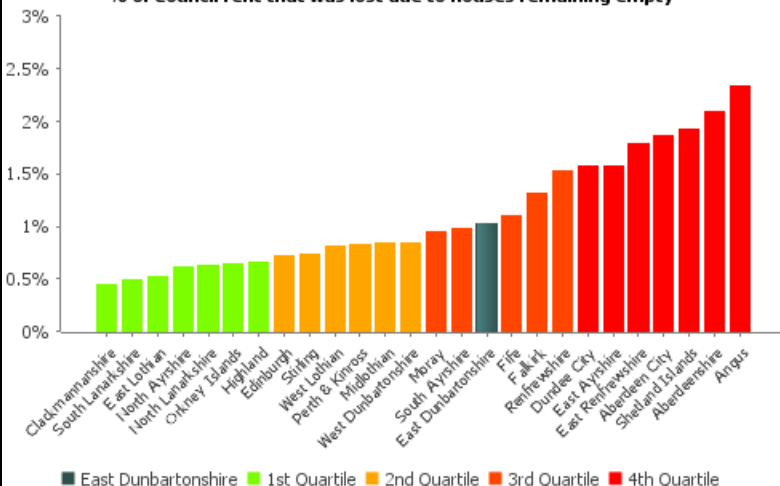
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year



% of Council rent that was lost due to houses remaining empty

Annual		
	Value	Scotland - Value
2014/15	0.89%	1.16%
2015/16	1.19%	1.05%
2016/17	1.38%	0.93%
2017/18	1.34%	0.89%
2018/19	0.98%	0.95%
2019/20	1.03%	1.07%
Baseline Rank	18/19 Rank	19/20 Rank
2	15	16

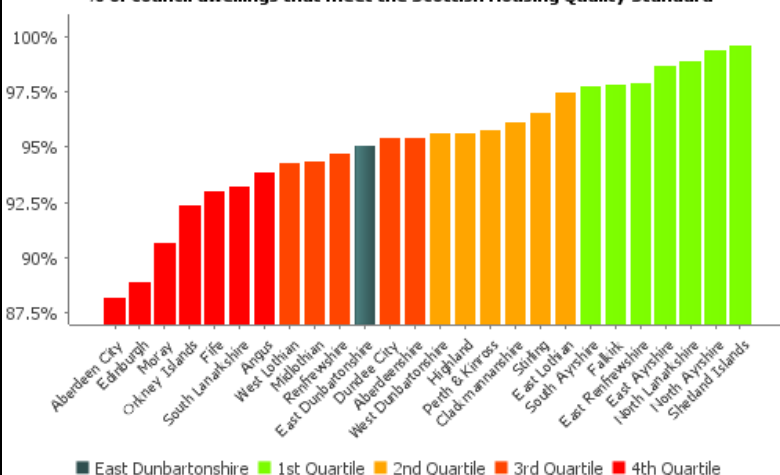
% of Council rent that was lost due to houses remaining empty



% of council dwellings that meet the Scottish Housing Quality Standard

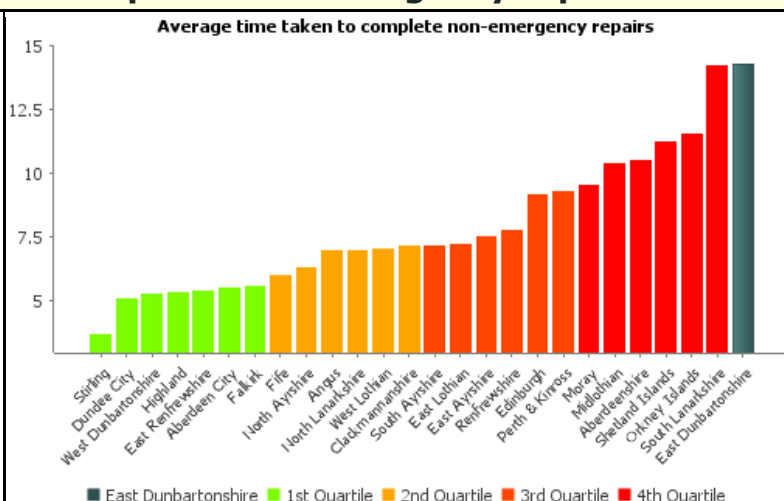
Annual		
	Value	Scotland - Value
2014/15	78.72%	90.38%
2015/16	97.46%	92.5%
2016/17	98.2%	93.63%
2017/18	96.88%	93.89%
2018/19	97.83%	94.32%
2019/20	95.07%	94.86%
Baseline Rank	18/19 Rank	19/20 Rank
21	7	16

% of council dwellings that meet the Scottish Housing Quality Standard



Average time taken to complete non-emergency repairs

Annual		
	Value	Scotland - Value
2014/15	13.42	9.88
2015/16	10.58	9.38
2016/17	9.66	8.72
2017/18	12.16	7.5
2018/19	16.42	7.8
2019/20	14.25	7.33
Baseline Rank	18/19 Rank	19/20 Rank
24	24	26



Percentage of council houses that are energy efficient %

Annual		
	Value	Scotland - Value
2015/16	43.28%	65.17%
2016/17	58.21%	71.19%
2017/18	75.33%	74.34%
2018/19	91.1%	80.93%
2019/20	85.03%	84.1%
Baseline Rank	18/19 Rank	19/20 Rank
21	5	13

