

East Dunbartonshire Health and Social Care Partnership (HSCP) draft Communications Strategy (CS) (2019-22) and draft Participation and Engagement Strategy (P&E) (2019-22)

Frequently Asked Questions (FAQs)

What are the draft Communications Strategy (2019-22) and draft Participation and Engagement Strategy (2019-22)?

While there are many good examples of effective communication, engagement and partnership working across the East Dunbartonshire Health and Social Care Partnership (HSCP) and with our 'communities', we want to build on what works well and to develop even more effective partnership working between the HSCP and our patients, service users, carers, their families, local communities and other stakeholders. By having the correct policies in place will allow us to do this better.

How will these draft strategies work for East Dunbartonshire Health and Social Care Partnerships stakeholders (Carers, residents, service users, staff)?

Since May 2019 the HSCP have been engaging with our residents, services users, carers, patients, staff and third and independent sector colleague across East Dunbartonshire and wider. The reason for this was get their input and the views of all the people we work with. Their feedback is valued and has helped us to create these draft strategies, which we believe will assist us to better communicate and engage with all of our stakeholders.

How will we consult with our residents, stakeholders and the people we serve on the draft strategies?

The HSCP, have collaborated with our staff and Public, Service User and Carer (PSUC) representatives group have created a 'consultation questionnaire'. The questionnaire will be made available in both a paper and an electronic format. It has been designed to capture your thoughts and views on the HSCP, our services, the content of the strategies and will also give you the opportunity to find out more about the HSCP and the services we provide if you so wish. The electronic questionnaire can be found her: <https://webropol.com/s/EDHSCPConsultationQuestionnaire>

Where can I find out more information?

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