



sustainable thriving achieving

East Dunbartonshire Council

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20/20 Vision Budget Survey Analysis

Corporate Performance & Research

20/20 Vision: Budget Engagement Analysis Report

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1. Executive Summary

1.1 Background

The Council carried out a Budget engagement exercise to inform the decision making process to set the Council budget for 2020/21 and beyond. **The 20/20 Vision: Prioritising our Services & Resources** exercise ran from 23 August to 29 September and in addition to a series of drop in sessions across the area, a 20/20 Vision Budget engagement document and survey were available both online on the Council's website and in printed copy through the Council's Community Hubs.

1.2 Response rates and demographics

A total of 412 survey responses were received in all formats, representing a statistically significant sample size for the area. Employees accounted for 24% of the sample size and will have been advised of the survey and encouraged to participate through both internal and external communication channels.

Survey responses were received across a broad range of age groups, with a higher level of participation by those aged 31-50 than the proportion of the overall population in this age bracket. There was also a higher participation rate by females compared to the proportion of the population that is female. Most localities across the area were represented proportionally in relation to the overall demographics of East Dunbartonshire, with a slightly higher number of responses from Kirkintilloch and nearly 20% of responses from undisclosed localities.

1.3 Priorities and commitments

The majority of participants agreed with the 11 Priority Areas the Council highlighted in its September 2018 report, with 78% of respondents agreeing and 61% confirming that they did not think that any further priorities needed to be added. There was 66% agreement with the commitments listed within the priority areas.

The top five priorities as ranked by respondents were as follows:

1. Education & Employability
2. Health & Social Care
3. Roads & Transportation
4. Neighbourhood Services
5. Housing

Of the three options in relation to a potential increase to Fees & Charges, the highest percentage response (44%) was in favour of a less than 4% increase and of the three options in relation to the potential increases to Council Tax, the highest percentage response (43%) was in favour of a 3% increase.

1.4 Employee responses

Analysis of the employee responses indicates that this cohort were more likely to agree with the Council's priorities and commitments. Employee responses also varied from the overall response rate in relation to proposed increases in Fees & Charges with the highest preference (50%) supporting a 45 increase and for Council Tax, there was a higher preference than the overall response rate (48% compared to 41 %) for the 3% increase for the coming year.

1.5 Free Text Analysis

Analysis of the free text comments shows that there were a number of respondents in favour of the addition of further commitments in relation to the environment and sustainability, with the next most common theme the provision of facilities and activities for young people.

In relation to commitments that respondents felt should not have been included, these were primarily around the inclusion of just finance services and customer services rather than all of the corporate service functions, and disagreement that something as specific as swimming lessons were included alongside much larger and broader concepts.

While there were preferences expressed to retain all libraries at current opening hours in the free text section, there were also preferences for maintaining the core central libraries and proposals to reintroduce a mobile library.

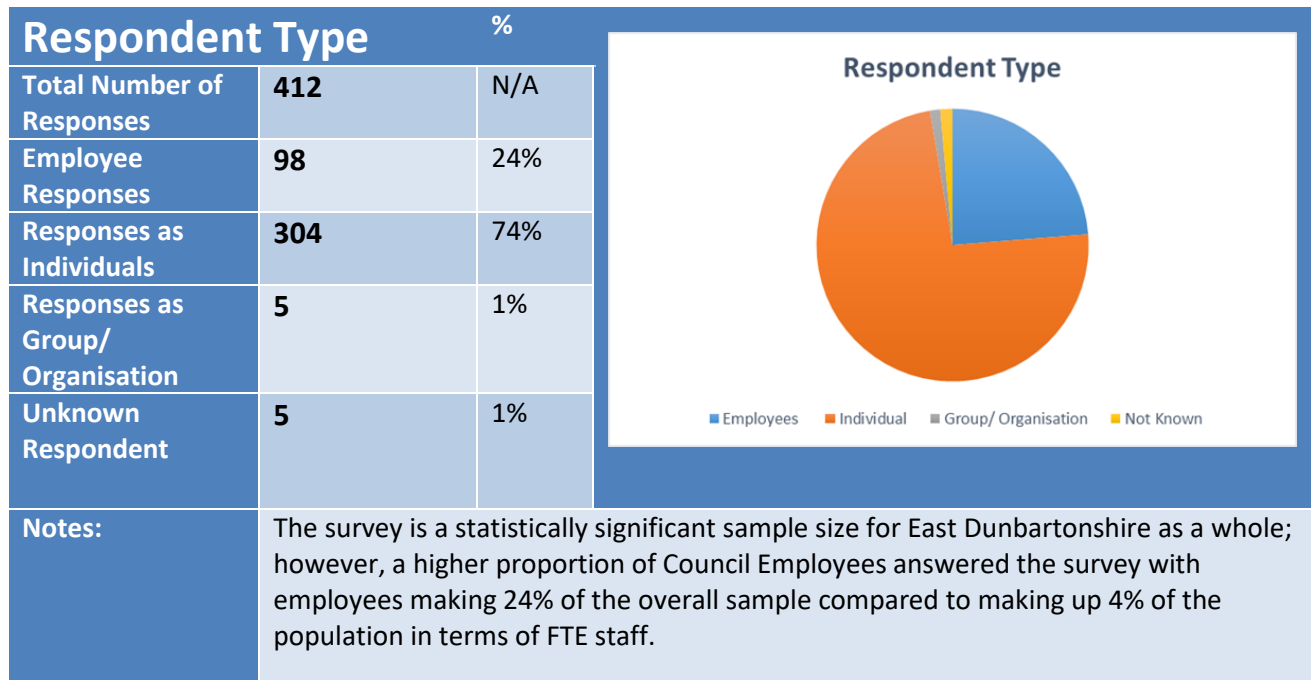
The most common proposal for the introduction of additional charges was for garden waste and while there were a number of respondents proposing further parking charges, there were more respondents proposing that parking charges be reduced or removed. Opposing views were also expressed in relation to Council Tax increases with respondents commenting that this was acceptable to avoid reduction in services and others saying that an increase was not acceptable.

All of the free text comments submitted are collated in Appendix 1.

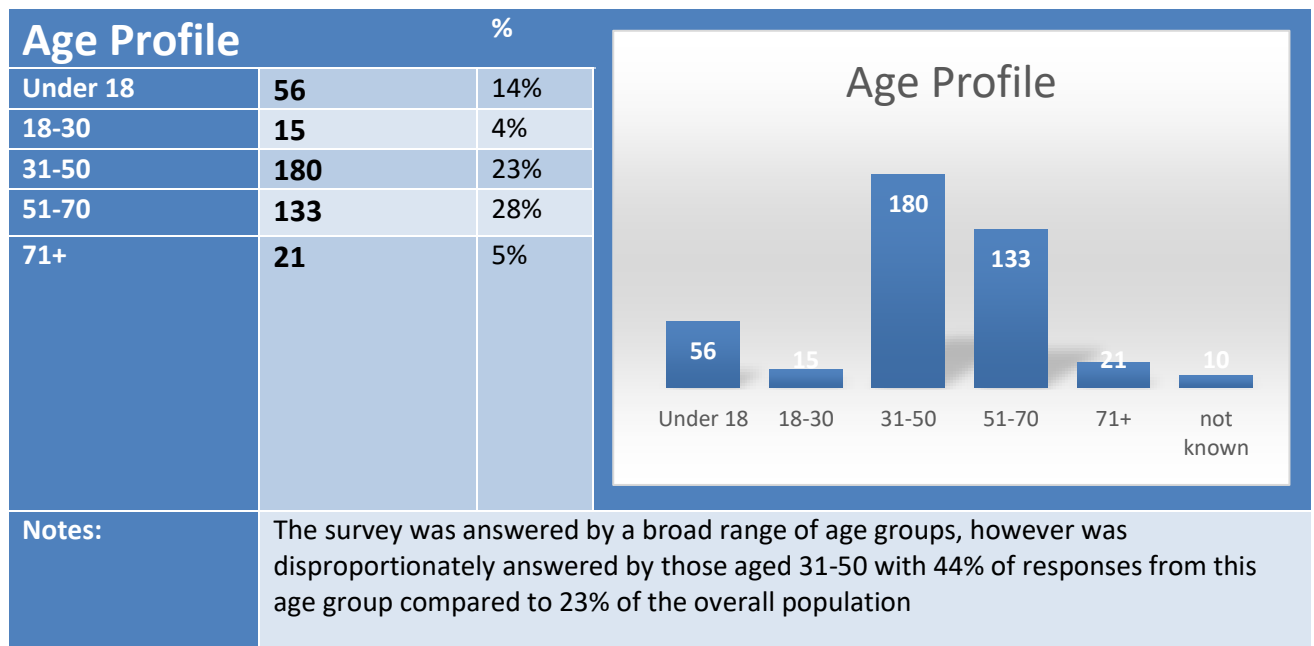
2. Who Responded to the Survey?

This section looks at the number of responses, with demographic analysis based on gender, age, disability, ethnicity and the locality of those who responded.

2.1 Respondent Type



2.2 Age Profile

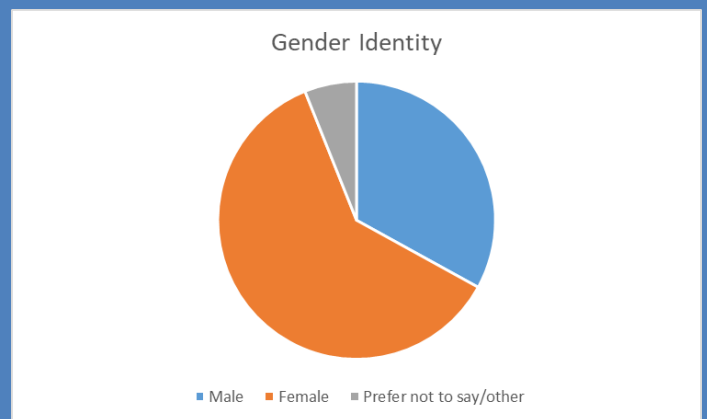


2.3 Disability

Disability		%
Number with self-declared disability	37	9%
Notes:	9% of the Total number of respondents considered themselves to have a disability	

2.4 Gender Identity

Gender Identity		%
Male	136	33%
Female	251	61%
Other	1	0.2%
Not Disclosed	24	6%
Notes:	The number of respondents to the survey is disproportionately female with 61% of respondents identifying as female compared with 52% of the population	



2.5 Locality

Locality		%
Bearsden	84	20%
Bishopbriggs	49	12%
Kirkintilloch	118	29%
Lennoxtown	11	3%
Lenzie	23	6%
Mingavie	33	8%
Milton of Campsie	17	4%
Torrance	2	0.5%
Twechar	2	0.5%
Unknown Locality/ Out with EDC	77	19%
Notes:	Most localities were represented proportionally in relation to the overall demographics of EDC, however there were a large number of responses from Kirkintilloch making 29% of the overall response compared to 20% of the overall edc population. There was also a high number of undisclosed localities.	

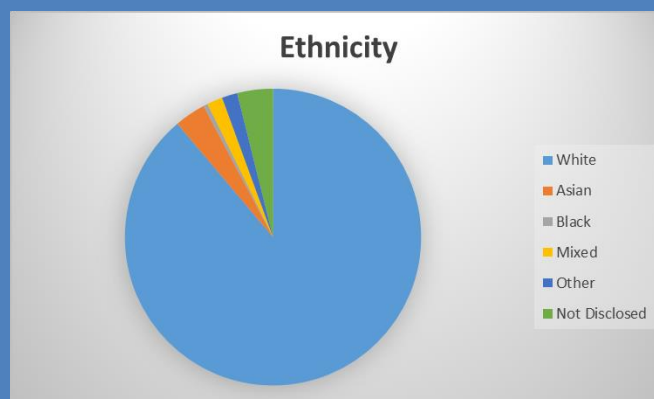


2.6 Parenting/Caring Responsibilities

Parenting/ Caring Responsibilities		%
Parents	141	34%
Carer of Adults	42	10%

2.7 Ethnicity

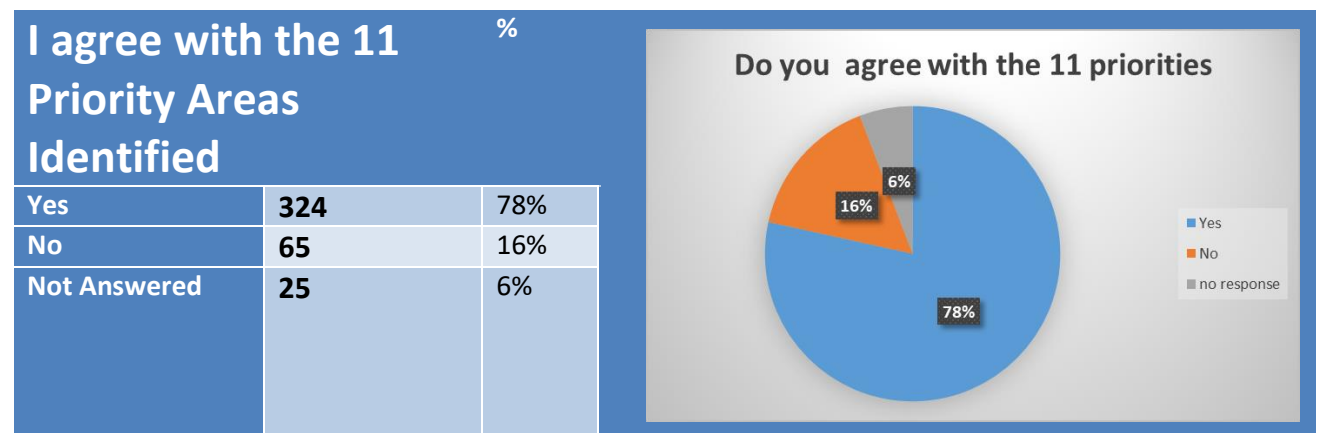
Ethnicity		%
White	366	89%
Asian	14	3%
Black	2	0.5%
Mixed	7	2%
Other	7	2%
Not Disclosed	16	4%
Notes:	7% of respondents from a BME background responded this is compared with 4.2% overall BME population in East Dunbartonshire in last census	



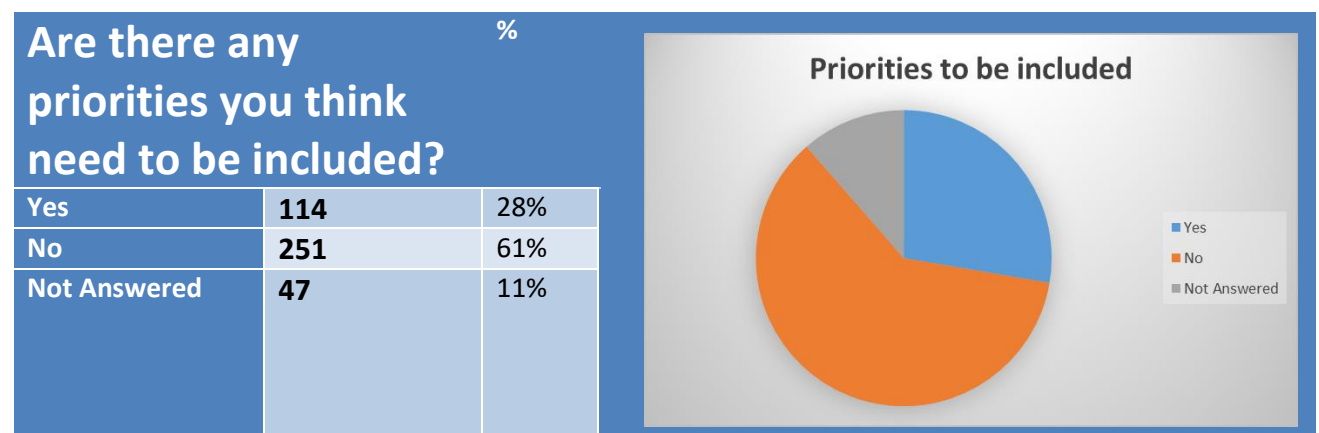
3. Overview Analysis: Our Priorities

This section reviews the agreement or otherwise of responders to the Council's identified priorities, whether responders felt other priorities should be included and whether they agreed with the commitments made within each of the priorities. The top priorities as ranked by responders are also summarised.

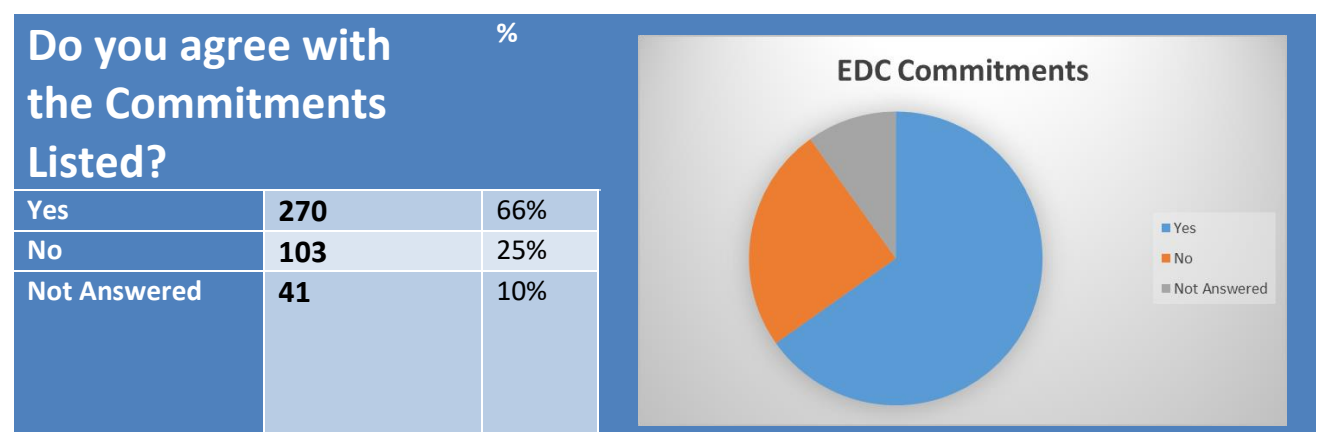
3.1 Agreement with the Council's 11 Priorities



3.2 Additional Priorities Required?



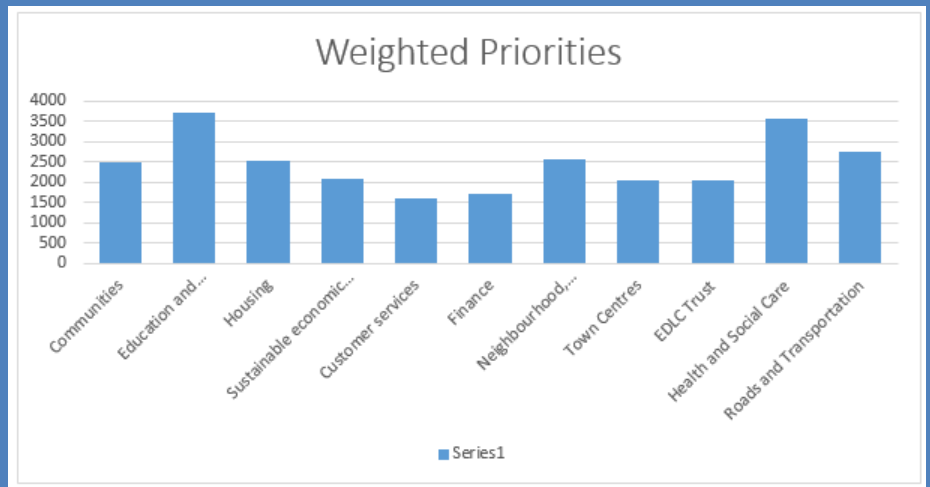
3.3 Agreement with the commitments within each priority?



3.4 Priorities as ranked by responders

Top Priorities

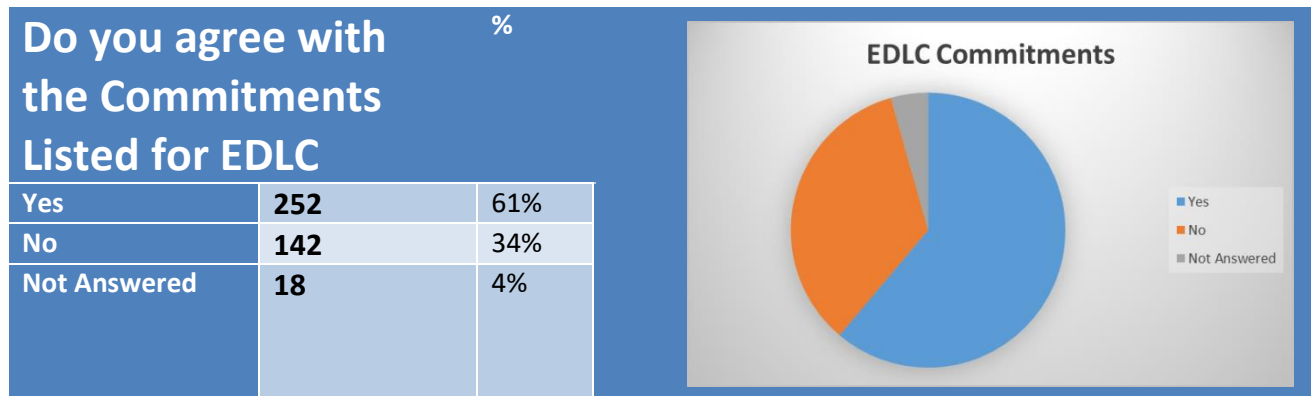
Education and Employability	1
Health and Social Care	2
Roads and Transportation	3
Neighbourhood Services	4
Housing	5
Communities	6
Sustainable Economic Growth	7
Town Centres	8
EDLC Trust	9
Finance	10
Customer Services	11



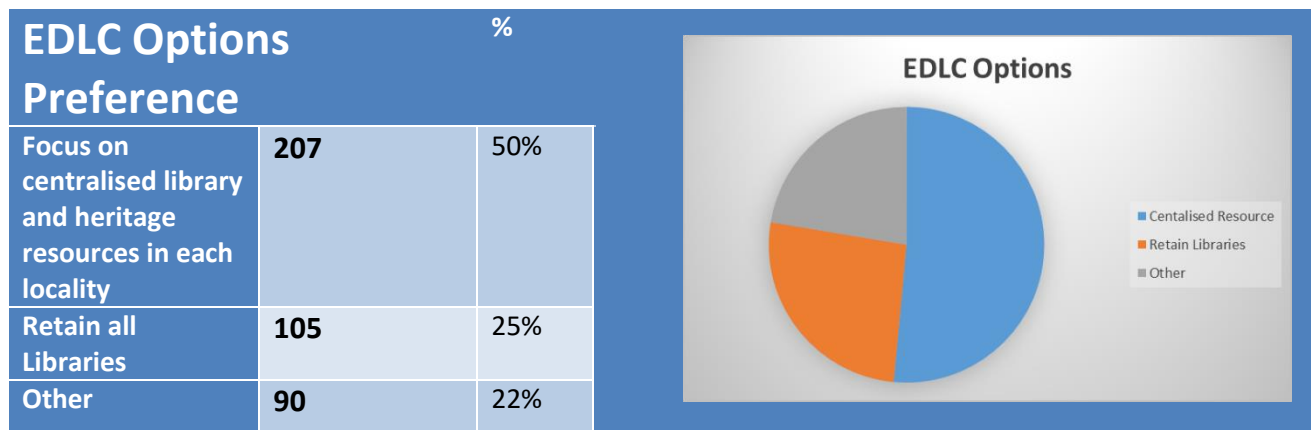
4. EDLC Priorities

This section analyses the responses to the Priorities listed for East Dunbartonshire Leisure & Culture Trust and the specific options in relation to library services.

4.1 Agreement with the commitments listed for EDLC Trust



4.2 Preferences for options related to changes in library services



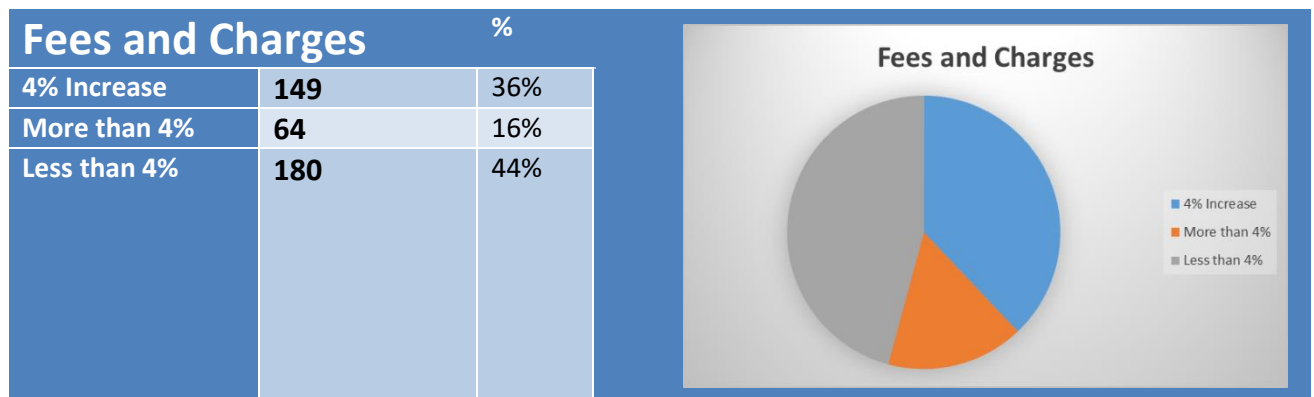
5. Fees and Charges & Council Tax

This section analyses the responses provided in relation to fees and charges and to Council Tax. The Budget survey outlined that increasing income was a way to bridge the budget gap.

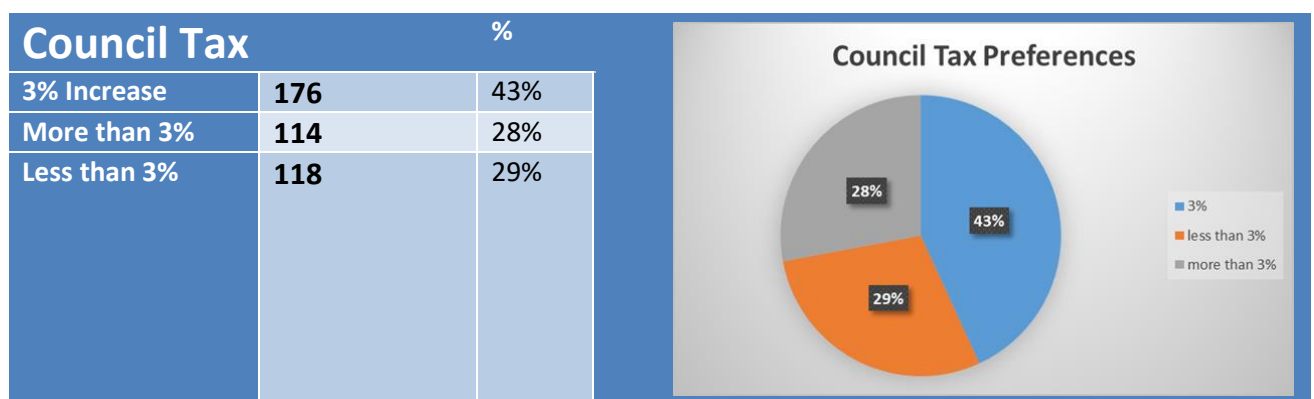
A 4% increase was applied in 2019/20 and the options for potential increases to fees and charges across council services where these apply were for a further 4% increase, less than 4% increase and more than 4% increase.

Following a freeze in Council Tax rises for 10 years followed by a 3% increase in 2018/19 and a 3% plus inflation increase in 2019/20, the options for potential increases in Council Tax were for a 3% increase, a greater than 3% increase or less than 3% increase.

5.1 Increase to Fees and Charges



5.2 Increase to Council Tax



6. Employee Responses

Given the high proportion of employee responses to the survey overall, this section looks at the difference in responses from those that identify as employees compared to the overall response rates. As the table shows, employees as a whole were more likely to agree with the Council's identified priorities and commitments and to increases to Council tax and fees and charges.

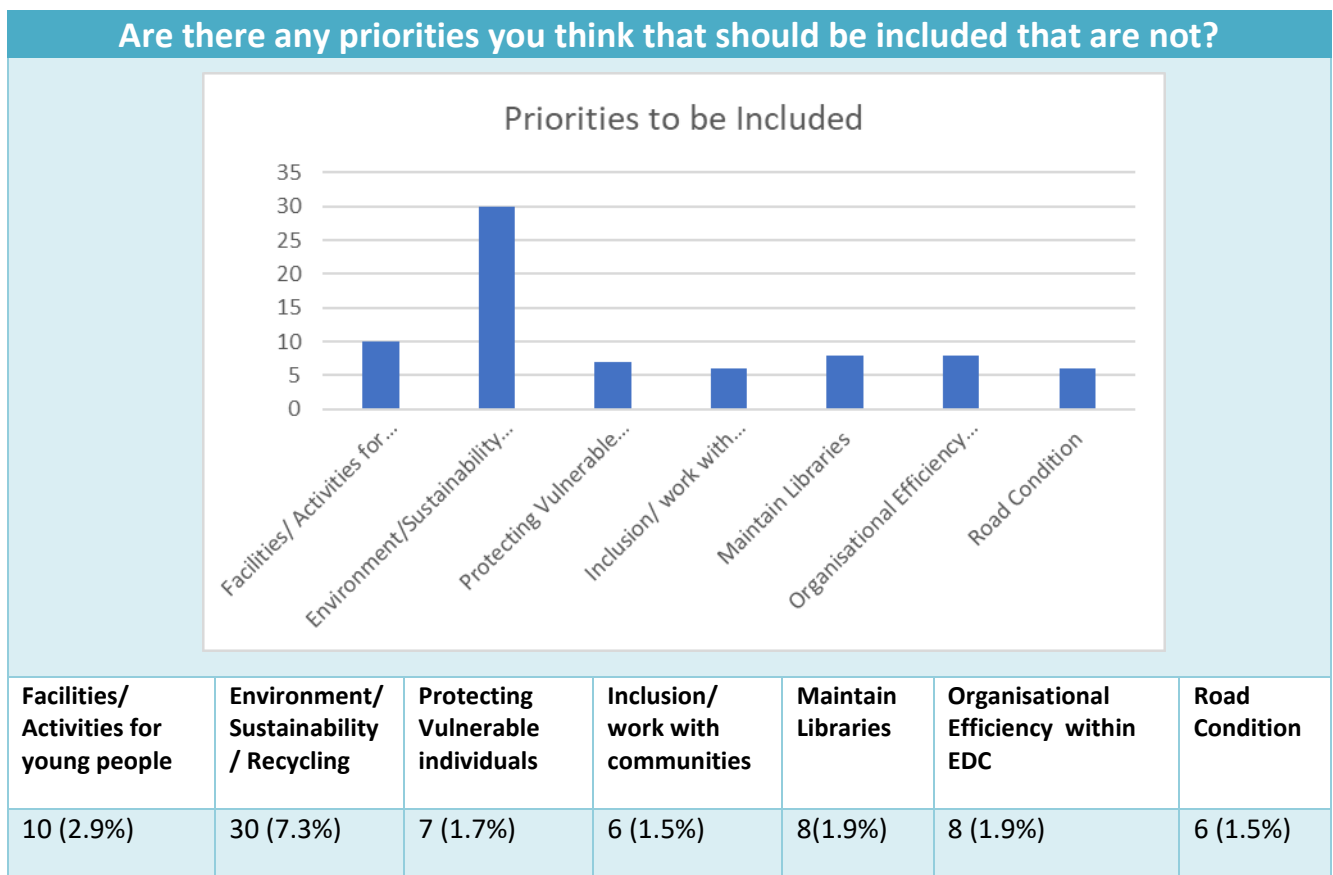
6.1 Employee response rates compared to non employees

	Employee	%	Non Employee	%	Overall	%
Do You Agree with the priorities?						
Yes	84	86%	240	76%	324	79%
No	11	11%	54	17%	65	16%
Unknown	3	3%	22	7%	25	6%
Do you think extra priorities are needed?						
Yes	13	13%	101	32%	114	28%
No	72	73%	179	57%	251	61%
Unknown	13	13%	34	11%	47	11%
Do you agree with these commitments?						
Yes	81	83%	189	60%	270	66%
No	12	12%	91	29%	103	25%
Unknown	5	5%	36	11%	41	10%
Do you agree with EDLC Commitments?						
Yes	79	81%	173	55%	252	61%
No	18	18%	124	39%	142	34%
unknown	1	1%	17	5%	18	4%
EDLC Options choices						
Centralise	64	65%	143	46%	207	50%
Retain	18	18%	87	28%	105	25%
Other	14	14%	76	24%	90	22%
Increase to fees and Charges						
4%	49	50%	100	32%	149	36%
More than 4%	25	26%	39	12%	64	16%
Less than 4%	18	18%	162	52%	180	44%
Increase to Council Tax						
3%	47	48%	129	41%	176	43%
Less than 3%	13	13%	105	33%	118	29%
More than 3%	37	38%	77	25%	114	28%

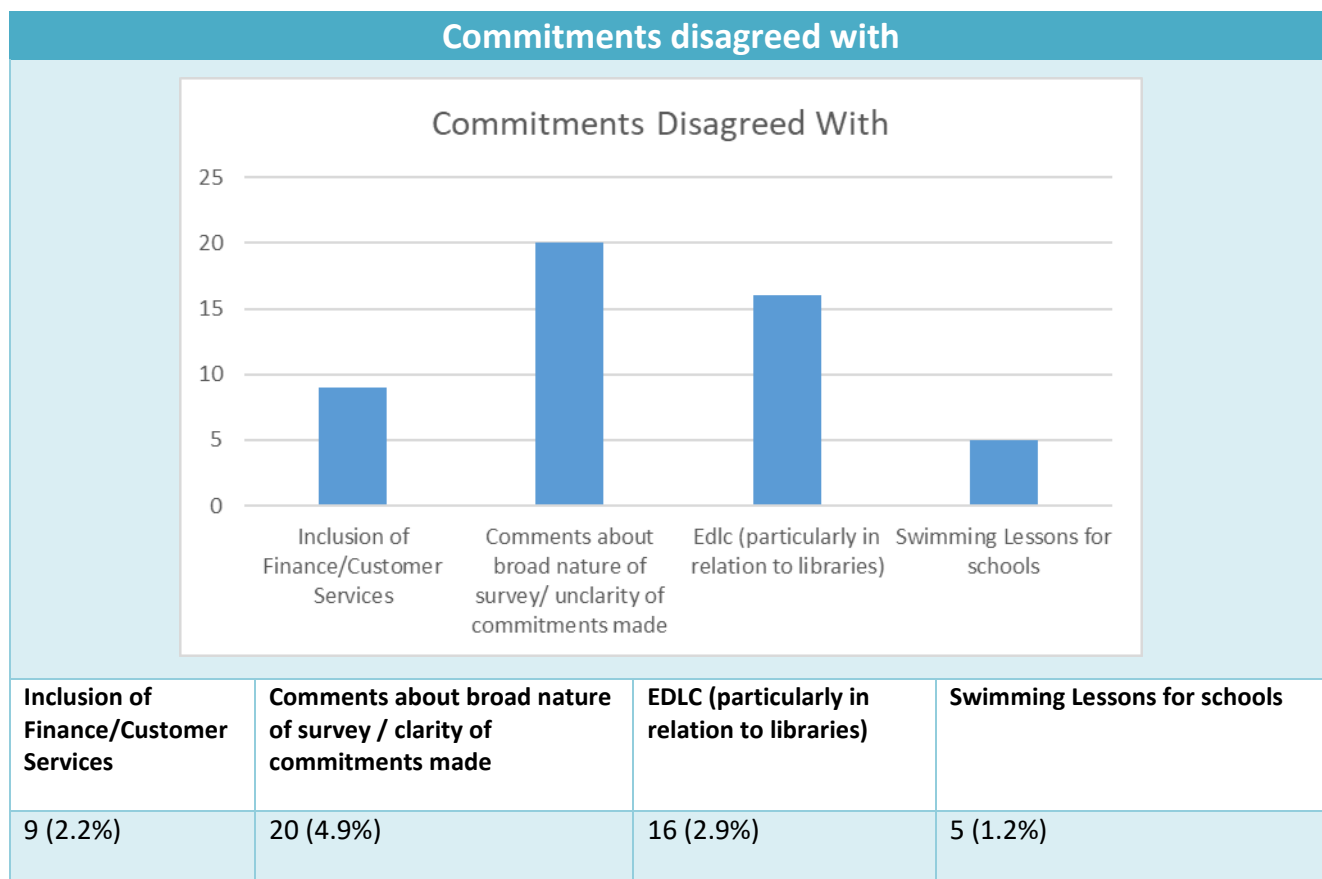
7. Analysis of the Free Text comments submitted

This section analyses the free text comments submitted in each section of the budget survey, in the text box provided for additional comments. Appendix 1 is a list of all of the comments submitted and this section groups these into themes and common suggestions for each of the sections.

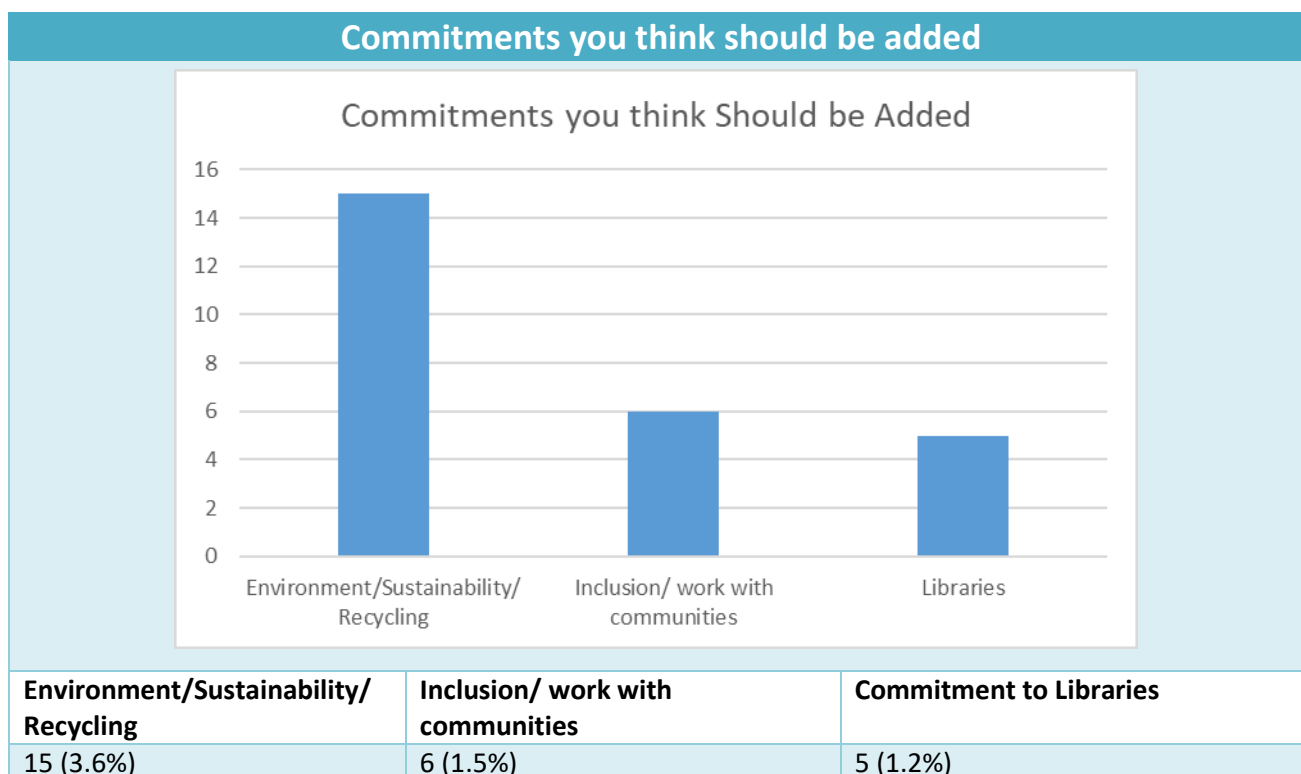
7.1 Priorities to be added that are not yet included



7.2 Council Commitments that respondents disagreed with

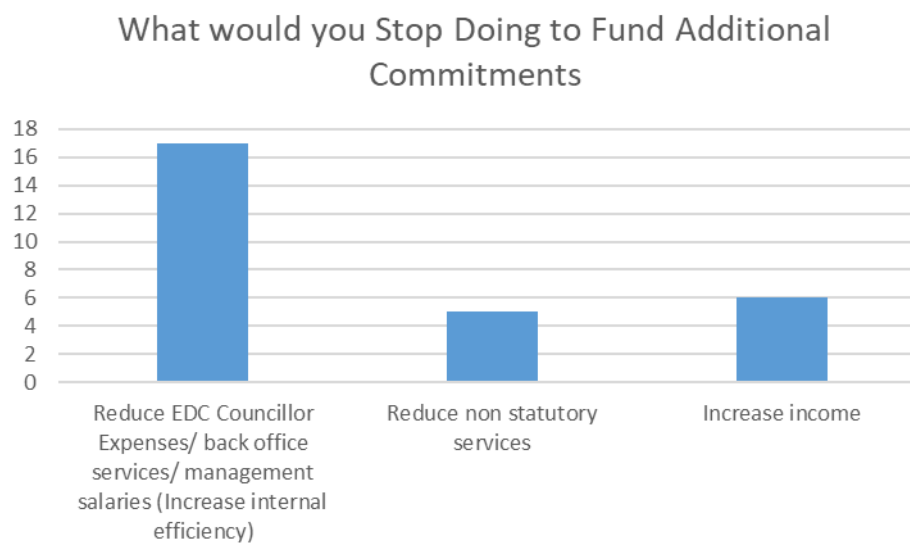


7.3 Commitments that should be added



7.4 What should stop to fund additional commitments?

What would you stop doing to fund additional commitments?



Reduce EDC Councillor Expenses/ back office services/ management salaries (Increase internal efficiency)

17 (4.1%)

Reduce non statutory services

5 (1.2%)

Increase income

6 (1.5%)

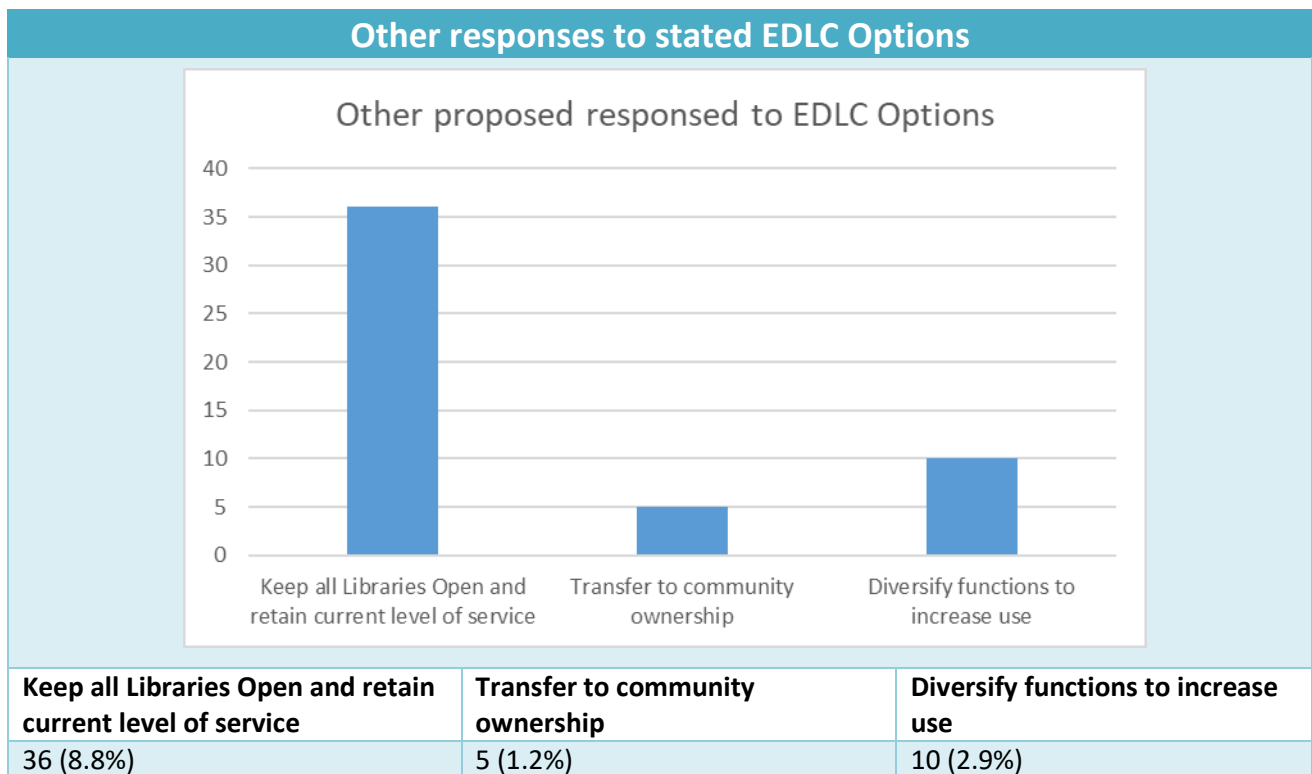
7.5 Other comments in relation to Council commitments

Other comments surrounding commitments

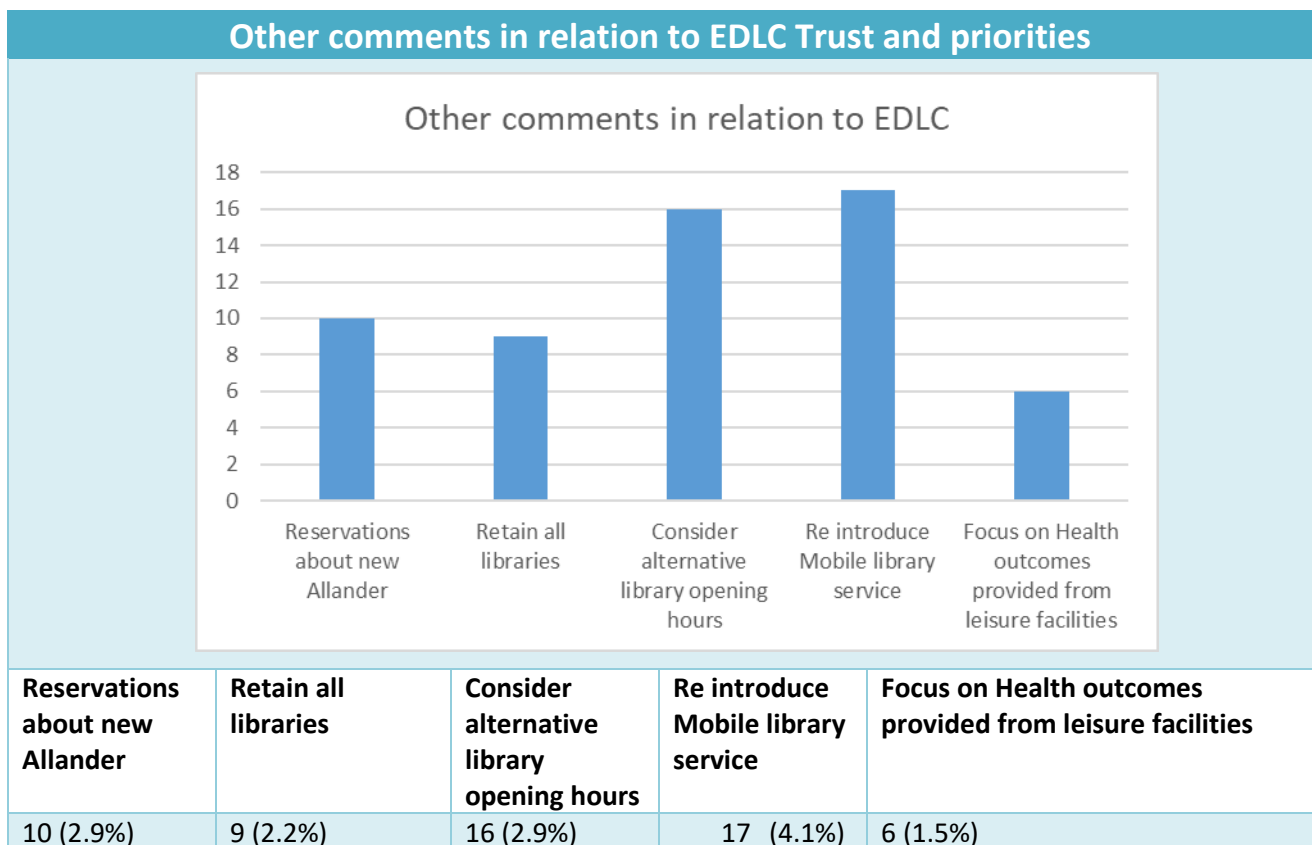
General criticism of survey design /budget consultation process

7 (1.7%)

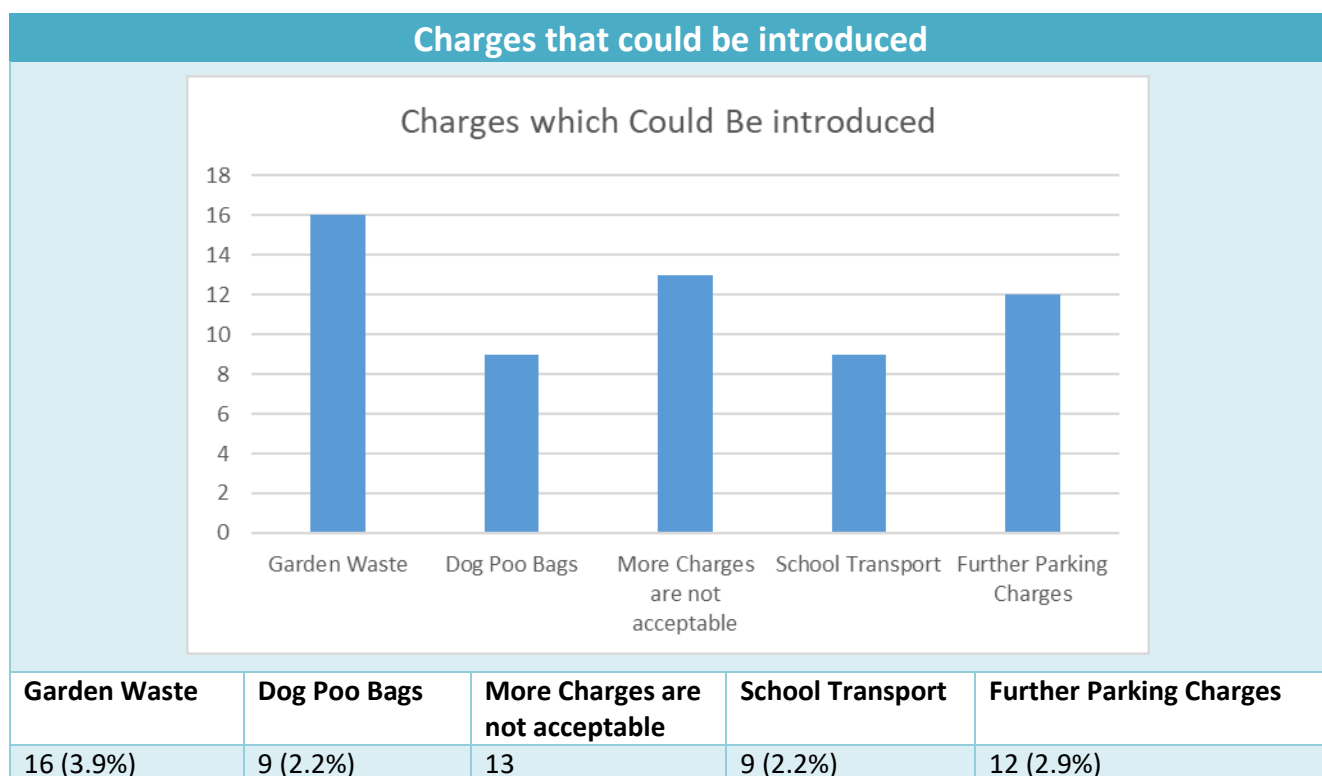
7.6 Other comments related to EDLC Trust Options



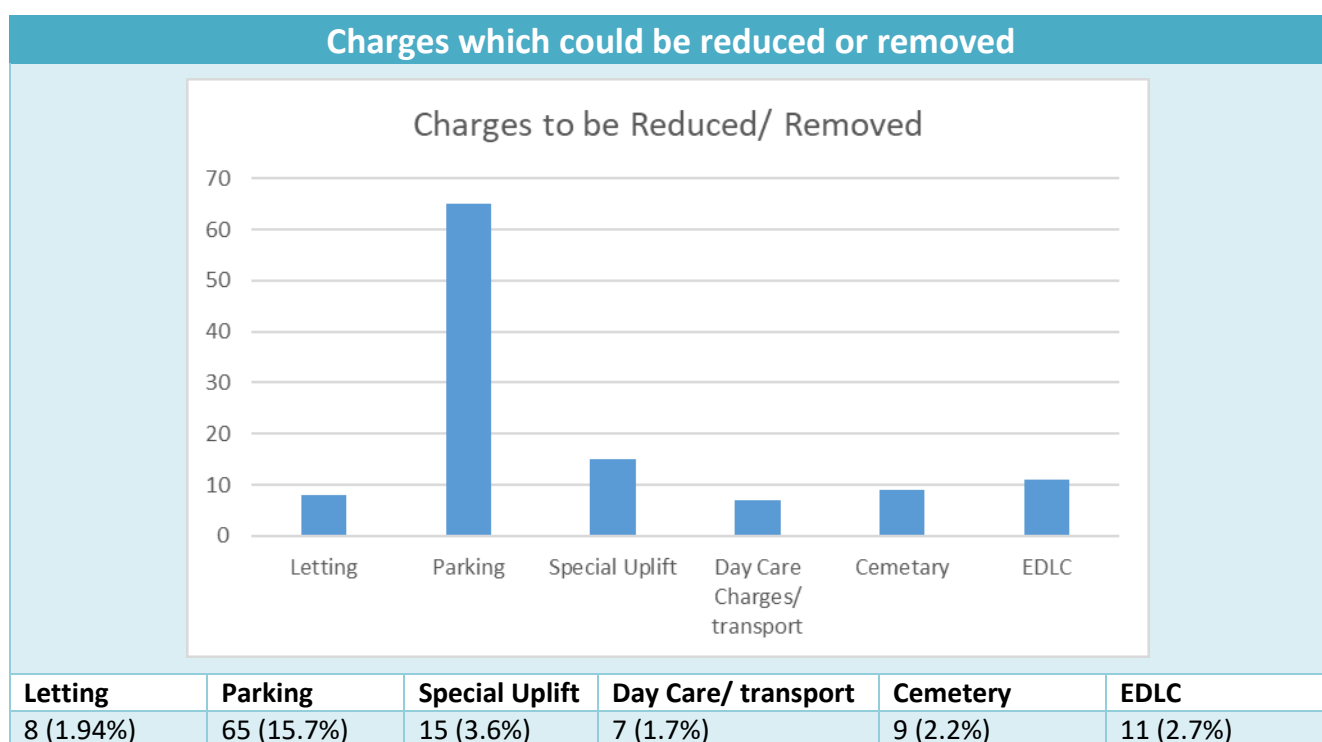
7.7 Other comments in relation to EDLC Trust Priorities



7.8 What charges could the Council introduce?



7.9 What charges should the Council reduce or remove?



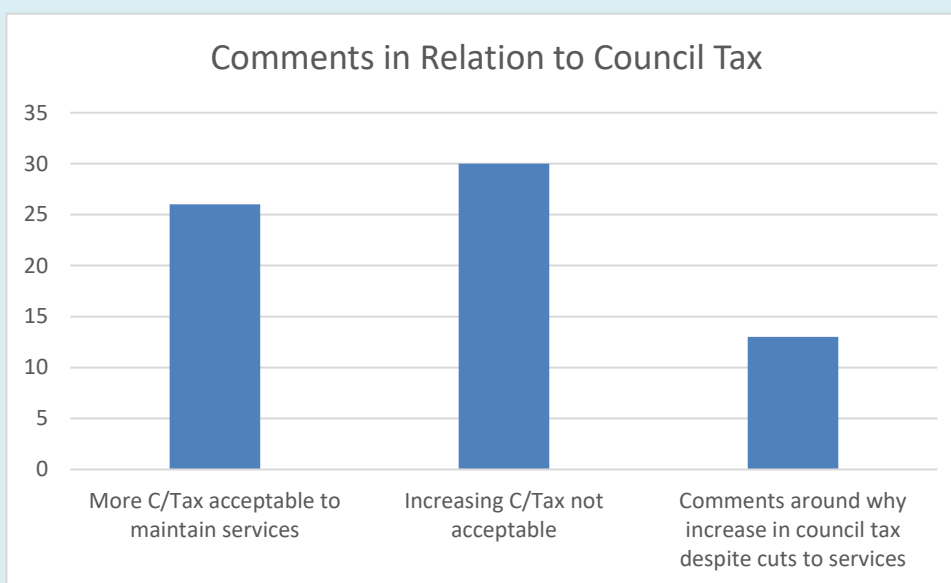
7.10 Other comments in relation to fees and charges

Other comments in relation to fees and charges

These were too disparate to establish trends and are included in Appendix 1

7.11 Comments in relation to Council Tax increases

Comments Regarding Council Tax



More C/Tax acceptable to maintain services

26 (6.3%)

Increasing C/Tax not acceptable

30 (7.3%)

Comments around why increase in council tax despite cuts to services

13 (3.1%)

Appendix 1

20/20 Vision Budget Survey: Free text comments in full

Contents	
Are there any Priorities that you think should be included that are not?	A1
Please List any Commitments you do not agree with	A2
Please List any Commitments you think should be added	A3
What would you stop doing to fund these additional Commitments	A4
Additional Comments around Priorities and Commitments	A5
“Other” responses to EDLC Options	A6
Additional Comments in relation to EDLC	A7
Areas where Charges could be introduced	A8
Areas where charges should be reduced or removed	A9
Additional Comments in regards to fees and charges	A10
Comments in relation to Council Tax	A11

A1. Are there any Priorities you think that should be included that are not?

Being able to afford to do activities in the area, more stuff for young people to give them activities and social stuff
Environment and Transport should really be considered as one major priority.
Retaining after school and holiday provision at CE centre Retain parks behind CE centre
Westerton park refurb
Protecting disabled children and adults, crucially the special needs schools Campsie View and Merkland, including ALL support - transport etc. These are constantly changing due to budgets and assigned social workers are constantly changing and for a child with autism this is the complete opposite of the support they deserve.
Resurfacing roads not pot hole fillers
Becoming carbon neutral.
Stop selling land to property developers you are ruining bearsden and Milngavie
The arts and Council estates - community venues
Prioritising support to our most vulnerable
Youth engagement (i.e. club houses and sports clubs). Too much resource is provided to the over 65 age group. They get houses built exclusively for their use while teenagers wander the streets with nothing to do. Build and fund youth groups, engage with teenagers, and even ask parents to sign up to an acceptable behaviour charter for their children. This would also help the over 65 by making streets safer.
I think you actually should work together with the constituents. I have never seen any evidence of this.
The expansion of primary and secondary school provision in Bishopbriggs due to the large number of housing development
Environment Social well being
why have you highlighted finance in your corporate services rather than all of your corporate services?
All roads and pavements gritted
No social facilities in Bishopbriggs. Youngsters hang round streets and drink in parks. Elderly have no social clubs or community spaces. Bishopbriggs cross is a mess no decent shops no enterprises. Empty lifeless space with pubs, bookies and restaurants. The roads are a disgrace and the elderly cant move quick enough in some instances to get across to the shops etc so have to get taxis.
There's no mention of rural communities. They have particular needs in terms of access to services and opportunities.
Additional Support Needs and Promoting positive mental health and wellbeing for our children and young people
Shared Services implementation thereby reducing overhead costs. Attracting Businesses into the area to increase economic development opportunities and job creation, Tourism strategy as a Gateway.
Firstly it's almost impossible to find the document online that you are referring to - it's actually entitled 20/20 vision - if you are going to rely on documentary guidance then you should be making it accessible and not burying it away It's not clear exactly what the Council is prioritising - large headings like "Education" "Transport" do not detail what within those spheres is being prioritised and why. The approach to this survey by the Council is quite frankly outrageous - 4 weeks to ask people to determine the future of essential statutory services? Yet the Council have taken months to put together strategies have discussions - I would suggest that this survey is not a proper consultation and is not fit for purpose as you are asking the public to make decisions on which they have not been properly informed. Shame on EDC for putting this sop of a survey together and then no doubt having the audacity to rely on it's puerile results to justify its actions
Libraries should be protected as part of the council's commitment to older people, learning, young people and stronger communities. The rush to sell off land to greedy developers should be curtailed in order to maintain the communities that you describe in your document
Possibly - see comment below on the commitments
leadership and staff development
There doesn't seem much focus on our young people other than education. What about giving them something to do - something more than playparks for toddlers, something for the non-academic to give

them pride in their area and something to do at night and the weekends. What happened to work experience too, giving folk a taste at a real job and what its like to go to work and not just packing shelves at Tescos
Loneliness of elderly in Ethnic minority community.
Protection of greenbelt - concerned that greenspace is captured minimally within a diffierent priority. This should be cenrtal to the work of EDC if it is genuine about its environmental credentials. Concerned that more areas will be covered in concrete in order to bring funds into EDC - having a significant impact on wildlife, agriculture, environment and quality of life in EDC area.
Community sports - I would like to see a greater focus on how we can support community sports and community groups more broadly. EDC doesn't itself need to deliver all services and through supporting community sports and other groups it can get an improved ROI on things such as improving health and wellbeing and education. EDC should utilise this exisiting infrastructure and support it rather than competing with it via EDLC.
health and wellbeing of residents climate adaptation and sustainability of infrastructure
Consider all staffing costs of senior management and within all areas of the Council, especially in these times of austerity where local services have to pay for unsustainable "high" salaries of council staff. Consider carefully where savings can be made, eg, reducing unnecessary admin costs.
Keeping ALL the libraries open as a crucial community resource.
Digital Services
Increase support for localised leisure activities to help healthy activities and improve strength of communities.
Activities for over 60's. EDC seems determined to cut down on facilities to encourage over 60's to stay active in spite of Scottish Office Reports to do the contrary.
Stop over-development of housing in Bearsden. Please stop selling Green Space to greedy builders unless the council are able to offer an improved infra-structure. Demands on the roads are increasing daily & unfortunatley the council Roads dept are unable to support the demads!! The condition of the roads in Bearsden & Milngavie are completely unacceptable...
More attention to cleaning up streets from weeds and litter etc. Stop practise of leaving grass cuttings lying as they are increasing damage to pavements and roads. They should be lifted up and more attention should be directed to keeping areas more tidy and presentable and this should not just be in the Town Centre. More attention is needed in residential streets particularly around Douglas Academy. Litter is a real problem here.
Low taxation
Not just sustainable growth but inclusive growth, fairness and equality should be higher up the list
Working with communities for their best outcomes, that are not listed in your target areas such as Milngavie and Bearsden are obviously not top priority
Libraries
whilst i agree, i feel that more priority could be given to roads and transportation
community facilities. [sustainable economic growth] should be replaced by(sustainable economy)
I believe local outcome 5 should be included in the councils priority Education and Employability. (particularly in empolyability)
road and pothole repairs timing links fiber laying road repairs
there is not enough information about these priorities to make an appropriate response eg what does "finance" include what does "communities" include ect ect
The headings hide individual services such as waste services environmental health within non core services (and not necessary functions such as community planning and HR)
More focus on the environment and being sustainable (not just economy)
Roads and pavements - they are a disgrace throughout the region
Protection of biodiversity and green spaces and development of green networks, rather than just maintenance of parks. The food growing strategy could also link to this as well as educational opportunities.
The environment. Council should use sustainable and renewable energies across all services, better protect our natural environment and have much better outdoor recycling facilities across all of east Dunbartonshire especially our towns and parks and along the canal and like at the canal festival in Peel Park and the Marina

better recycling. pollution reduction. better regulation of littering and dog fouling and shocking parking in our town centres. lower energy consumption. cleaner energy consumption.
reduce the council tax
Saving local libraries
All the other services that keep the council running - or none of them, not just finance.
Social care
the reprovion of kelvinbank is a must!
public protection children adults criminal justice
more about the environment and increasing recycling. more about sustainable energy. more about keeping our public areas clean and punishing those who litter and dont clean up after their dogs.
service / digital transformation
Sustaining the healthy environment in East Dunbartonshire by protecting us from exploitation by outside interests, eg INEOS and its fracking intentions. You have done so well in "life expectancy" and "good health". A good healthy environment is part of this. Local outcomes 4 and 5.
Reference to mental health only is very narrow.
Built environment & design quality
peace and quite - if unattanable - reduction of noise
wellbeing: crosscutting theme which affects many areas of life
Against "I agree with the 11 priority..... above - wrote ? against the YES. Hard to decipher as a resident. However not enough information on business growth, expansion and investment. Job creation also key if ageing population to be balanced out. Not enough focus on economic development or making digital improvements to the area.
What is EDC doing about climate change. Should be looking at prioritising ecological priorities to help save the planet.
Overarching aims should be to be declare a climate emergency and commit to climate neutralir
To go back to homecare solely provided by east dumbartonshire carers instead of sub contracting out to sub standard companies
With the increasing demands with new houses and families in the overall area, there is no apparent increase in the facilities available that are well maintained.
Climate Emergency (which is more important than anyl other priorities)
More support of libraries as they play a big part in several of the 11 priorities eg education, health and community engagement, mental health ,employability, literacy, numeracy, etc. No mention of climate change and the councils contribution to reduction of plastics, electric vehicle investment etc
I think East Dunbartonshrie Council should take their responsibility towards climate justice more seriously and make environemental policies a key priority, In particuclar I would suggest: Declare a Climate Emergency! Commitment to making carbon neutral travel a consideration for all new builds/ road upgrades. A concentrated effort for tree planting and direct consequence for those who cut down trees without permission. Pedestrianise all town centres Plant wild flowers in council owned green spaces rather than lawns Make all EDC council building carbon neutral Save green belt areas and regenerate brown sites for building instead. Prioritise home builders who are making eco friendly homes. Stop using disposable plastic in council properties council employee cars / pool cars to be electric
Developing young people - should be stand alone commitment
Policing Neighbourhood watch Crime hotline
For the public the 11 priority areas are hard to identify what lies within each. Possibly outdated or not clear groupings.
digital transformation innovation
focus on practively supporting positive wellbeing in all edc early years, primary and secondary establishments as a priorty with education healthy planning

I think the themed areas are not broad enough and do not include enough of all the services the council delivers. The groupings are not the best, education & employability should be separate and the ones that most impact most people should be priority.
Finance and customer service is much wider than what's been cited in the 2020 vision. These areas contribute into other priorities so without these areas the other priorities won't work. It's hard to give these a priority rating.
More recycling in towns like recycling for cans and plastic not just litter bins. Council should use solar and wind power in schools and Council buildings. More electric cars and electric bin lorries and electric buses prioritise our environment and parks and green spaces.
I believe that animal health care should be free or reduced. i also believe schools should have more funding.
more specific detail under some of the priorities
Decrease waste within EDC and encourage recycling.
Tourist development - West H. Way and Mugdock - develop mountain biking course etc. Also does organisational transformation look at quantity of management and their knowledge of staff dealing with customers! Why such a high expenditure in this area - land, planning and development is at a fraction of cost. Is this why so much private building allowed & infrastructure not looked at - same roads but more cars!!!
I think some areas should be broken down to a level that is easier to understand
Equality and sexual no discrimination
Prioritising environmental issues such as co2 emissions and promoting and improving air quality to ensure our communities are healthier for years to come.
Concern in East Dunbartonshire leisure & culture trust, there is no mention of libraries. With introduction of hubs in Kirkintilloch, Bearsden and Lennoxton provision must have been reduced from previous level. I have particular concern with proposed Milngavie hub, libraries will have same fate. Use capital [illegible word] to upgrade/repair town hall and community centre. Reduce exclusive [illegible word] on Leisure centre & pitches.
Recycling Food waste bins in public areas.
The welfare of children, Environment, School librarians
Renewable energy
Eco friendly
Prioritise activity in 'place areas' as communities identifies with greatest level of inequality. Think of locations such as mugdock country park which is a major visitor location and has a number of cross cutting impacts/benefits. Local business support programming to support local business demographic - this supports sustainable economic growth
Helping our Council becoming more eco friendly.
The NHS should have a higher priorities and so should school.
LIBRARIES- all should be retained + enhanced with children trained to use them by schools. walkways (esecially core paths) need to be restored and maintained (NB the resmoss core path has become unusable!)
Major business investment long term to try and ensure a secure [illegible word] of young people to settle and invest in local area we have to be more attractive infrastructure
Charging policy should be across the board and means tested. Eligibility criteria threshold need to be more public.
recycling, reuse and refuse collection.
you should do more to improve recycling like bins in the towns and parks and reminding us what should be being recycled. you should make sure here is recycling ie shoools and you offices. you should ban straws and plastic bottles in schools and council offices
EDLC Trust includes all - money for this has already been allocated
no mention of libraries. this service is essential to people who are vulnerable and alone.
committments to shop local reduce polution increase recycling

more emphasis on the enviroment. more emphasis on activity for the elderly and the young who are being more idependent
Better communication with council tax payers - not everyone uses social media
all of the corporate functions much more ambious enviroment
A greater emphasis on the environment and on young people activities, education and employment - what about their wider likes?
More fundamental environment and sustainable commitments. Plastic should be avoided in all Council functions
This may be in your priorities but I serious solution has to look at travel (public) transport and parking in East Dunbartonshire. The move to greater transport is important but public transport has to be at good level. Take car park (free) away from the public and not replacing it with something is not right.
plastic, fly tipping, sustainable development, emissions reduction
reduce fly tipping activites for young people reduce dog fouling and littering
i would love to comment but this survey is so confusing
provision and encouragement of after school and holiday care provision for primary aged children

A2. Please List any commitments you do not agree with:

They seem a bit random. Or maybe they are individual councillors trying to get re-elected on their patch. Are these really the absolute priorities?
The council destroyed Kirkintilloch town centre by completely ignoring the locals and instead just listening to Sustrans. They are a complete and utter disaster.
The document has a real lack of metrics, of anything to which the council leaders could be held accountable, and there is far too much narrative description of ideal aims that very few people would disagree with. We really want numerical KPIs on efficiencies, and revenue, on proportions of budgets to be allocated against each priority, and so on.
New hub in Milngavie will destroy after school and school holiday provisions
Refuse
No to the new Milngavie hub you are going to ruin Milngavie like you did with bearsden Cross. Pollution is really High and we don't want a hub. We love our local library town hall and art gallery. Just greedy on going to sell the Land.
All
Lots of commitments to support education - seems disproportionate when this will continue to be supplemented by parents employing tutors anyway.
More input for social care and health. East Dunbartonshire Council is the worst in this area for mental health appointments. 8-10 month waiting list is ridiculous. No wonder suicide rates are increasing
Community: you are failing teenagers in the area. Create other clubs for teenagers. Not all of them like sports
You claim to be committed to working with and listening to us but you do neither. You acknowledge the strain on our schools yet continue to allow builders to wipe out our fields with ridiculously overpriced houses with no regard to the extra pressure on our already too busy roads, doctors and dentists. I also have an issue with the extended nursery hours. What happpended to parents looking after their children? And the new incentives of monetary grants for school children and preschool children. Given to everyone regardless of circumstances. Ridiculous waste of money. For decades most have managed without it. Those in desperate need will be known and could have been given in a different way. Thousands will take the money although it's not needed and their children will have exactly what they'd have gotten without the grant meaning it's the parents who gain not the child.
No more development of Kirkintilloch town centre as millions have already been spent
Housing
Environmental- promoting renewables and helping de congestion of roads - installing EV chargers where actually required and not where you guys think it's goodnto have

Arts and heritage spending. There are other 3rd sector bodies which can provide funding for this. Business Gateway. Not really much help and a big cost
I don't think pitches in leisure are more important than libraries with respect to the Trust. Libraries aren't even mentioned as a priority. Surely the libraries are as important as the leisure centres in terms of the services offered to the communities.
The council show no commitment to the wishes of the residents of Bishopbriggs.
Health & Social Care - There is no way Best Value can be attained when a service is being cut by more than 50% of its Front Line Organisational Managers.
Don't need to have the highest standards in education, just be good enough. Is there still a right to buy council houses? Isn't building new ones a waste? Community engagement - yet another strategy. Only caters for the people who want to be involved anyway. How long have we been waiting for Bishopbriggs town centre? Has parking charges improved the town centres?
At present within education there are proposals to reduce provision of some services which will reduce the capabilities of the education department to achieve their stated goals of reducing attainment gaps and improving education services.
If budget constraints are as stated we are taking on far too many strategies at the one time. Prioritise by taking out longer term objectives such as community links which are of limited benefit to the many and create a culture of proportional participation to the benefit of all. Why do the genuine council tax payers for many years get a disproportionate level of support.
I actually read this question in disbelief. You expect people to compare apples with oranges and say which one they like best? What a joke this is. I've not put these in ANY preference as I don't think I should be asked whether I prioritise my child's education against my mother's need for health and social care. The people at the top of the tree of EDC should be taking a pay cut in order to put some money back in the pot rather than expecting year on year increments for producing this kind of nonsense for people to "vote" on.
The vision document makes little sense. To ask people to 'score' services is vacuous. How can I prioritise health and social care against education This isn't how you plan your service.
Edlctrust Libraries
Some are very specific and have been done Should focus on services and residents not councillors working together Very short term focused should be looking to the future Swimming lessons for schools - money could be better spent
It is difficult to make a judgement when it is not clear what each heading stands for. What exactly does Communities cover, what is covered by EDLC Trust, what do you mean by Town Centres - what do you spend the money on? I think this should be on this form for ALL categories so that people can make an informed choice. It would then be easier to add other commitments which people may think important which they may believe are included in some of these categories
I disagree with the entire approach to the budget consultation. You need to start with information.
Swimming lessons? What about new facilities and open facilities. What about more than just charity shops in our towns. Cut the grass in the parks and on the verges cos the place is looking untidy.
increase funding for EDLC Trust
Some commitments are outdated - especially within Roads and Transportation
I think Town Centre should be preserved more, including advertising and events (the beer festival was good for example). Transportation, e.g. public, should be much higher
Agree with commitments but please see comments to previous question
None
roads and transportation is far too focused on car travel and there needs to be a significant shift towards public transport enhancement and active travel.
EDLC Trust regarding libraries
New Allander Leisure Centre is an unnecessary ego project. Road improvements encouraging increased car use.
The Allander Leisure Centre has no need to be rebuilt as it is fine as it stands. Expansion or improvements to the current facilities would suffice but literally nobody apart from the council has been pushing for this change. A new building is a huge waste of money and time, will create huge CO2 emissions.
Any diminution of services

Anything that wastes money on the working class
They are all just too vague.
The council require to stand by, implement and honour their stated commitments
Some are outdated and need to be updated
Too specific and need to be more forward thinking
they are not defined in this document except for EDLC
Too little on land, planning and development. Not enough affordable housing. What do chief executives and dep chief execs use their budget for. It may be better used on roads and transport. What is organisational transformation?
Not sure why finance gets a while subject to itself when of course the council needs to balance its budget?
They don't seem to be priorities? For the community we want clean pleasant surroundings with good facilities and stuff to do in the evenings. In the environment one we should be using solar and wind energy and having non polluting vehicles including the councils vans and lorries
They don't seem like real priorities and they are not equivalent - some are really specific and detailed and others are really broad and conceptual. Swimming lessons is hardly a priority compared to a better environment and recycling. Why is finance there? Of course the Council needs to manage its finances? Should the priorities align to the budgets?
No mention of what will happen to westerton library
finance?
I don't understand some of them. Make it easier to understand and simple language. What does 'democratic oversight of performance' and 'as a principle constituent stakeholder' even mean? (HSCP) The ones for EDLC Trust are not right. These should be about keeping libraries open and making pitches and gym membership affordable to young people and giving them things to do. Pitch strategy and more people doing arts and culture doesn't seem right. Swimming lessons in schools doesn't seem right. More activity maybe but not swimming.
should finance be included if other back office service are not
i think the council commitment to green initiatives, renewables and energy efficiency should be integrated across all commitments + inform how commitments are delivered
EDLC Trust / Libraries
EDLC Trust commitments make little/no mention of the importance of local Library provision. Sports receive disproportionate % of budget in comparison to the number of taxpayers actually using/benefiting from this.
I feel quite passionately that our current reliance on the use of cars is completely unsustainable. I commute from Westerton to the city centre almost every day by bicycle, a quiet 35 minute journey almost entirely on the cycle path next to the canal and to be honest it blows my mind that people put up with hour long commutes sitting in cars to travel a handful of miles. I think any commitments which seek to continue the status quo in relation to transport are missing an opportunity.
I completely appreciate that creating an impactful budget in these "post"-austerity times is incredibly difficult but real investment in cycling infrastructure solves so many funding problems. Instead of promoting a 600m stretch of new tarmac in one corner of Bishopbriggs, there should be a council-wide strategy which connects with other councils to provide actual possibilities for getting to school & work during the week or the shops at the weekend, with your kids, without even thinking about getting in a car, or sharing a road with one. Great Western Road was until recently designated as technically a cycle path; there's greater chance of Boris Johnson becoming First Minister than me cycling on it with my family. This investment happens in Scandinavia, in Holland, is starting to happen here in the UK in London and Manchester and it works. Fewer people in cars means less roads damage so your maintenance costs decrease. It means a healthier, more active population and a reduction in emissions so your health budgets decrease. It means city centres are accessible again: you can park far more bicycles in the same space as a car, so your local economies are boosted.
The resulting savings from all these pots can and should be pumped back into local services for people who need it. Local libraries, sports clubs, care centres, community hubs and so on are cornerstones of our society and I fear for their current trajectory.

Sorry to go on but thanks for reading - I'm now stepping off my soapbox for the time being.
Roads and transportation - forget it/not necessary. Kirk masterplan - no need for monitoring - accept. Sustainable economic growth - planning policy for HSG mix - already have local policies in LDP
Does provision of swimming lessons warrant high level profile as a commitment? Pitch upgrades?
Health & social care town centres communities
Wrote at Do you agree with these commitments above : To a degree. Not enough detail to properly comment, however service provision generally within EDC has declined with no visible improvement in town centre business/economic viability.
Require resources within teams to deliver priorities.
Each set of service commitments are meaningless they provided no reassurance to the public as you provide no details of how you hope to achieve these things and any cost for achieving them. Some of the commitments referred to are already complete. It is disingenuous of the council to expect members of the public to make a meaningful contribution to such an engagement exercise with so little information. e.g. there is no breakdown of what each total net expenditure has been spent on or how the future income will be spent. No comparison is provided in respect of how much the Scottish Government budget has been reduced over the same period and no comparison is provided in respect of EDC and the other 31 authorities. No information is provided showing how the 87m savings were made and in which service areas. No comparison is provided between yearly budget expenditure and actual expenditure. Your graphic in relation to achievements is bizarre
It is impossible to rank these against each other, all are core. Please tell SNP liberal and conservative councillors to go back to their parties and demand that austerity must end, They must demand funding for basics such as education housing must be brought forward. These services are all intertwined and essential. We cannot rank these services against each other, for instance in order to have good health we need secure housing, strong communities, active travel and reduced emissions which are delivered across all these service areas. It is an outrageous abdication of our council officers and elected representatives to ask us to deprioritise any of these services.
Town Centres - development of Community Hub in Milngavie at the expense of losing the Community Education Centre - these are 2 different types of community asset and the CEC in its unique location would be a significant loss. Lower impact development with upgrade of both sites would better meet the needs of the local community
Agree with the general commitments but not all actions listed. Would cease on Allander Rail Halt
Consolidating into a single hub in each locality has not taken into account travel, parking and how parents and users of the facilities can easily use them
I don't so much as disagree, just not as wide as I would hope. Detail missing.
Allander rail halt - don't think it's required
Customer services - cuts across everything and should be a given
in a time of financial constraint, swimming lessons could be provided in areas of high social deprivation.
Communities and town centres could be combined almost in a locality theme. Education and employability should separate out. School swimming lessons should not be EDC's top priority.
some of the LDP and sustainable economic growth commitments
Finance and customer services can't be prioritised - they link to all the other priorities
Some of them. But not enough environment commitments.
Some commitments are out of date or have already been achieved. No info on strategic docs re implementation in regard to streetscene / flood mitigation No mention of cemetery development
I believe the Council doesn't need more money to spend money
Too many expensive housing being built and not enough housing for those who earn living wage. No community planning within new housing estates. Spending money on spending money is inefficient.
No mention in documentation of uses of libraries - not just for books - online use, information both [illegible word] and Glasgow wide. Place for children/young adults to study. Safe environment to share skill - develop homework clubs. Why not open libraries at 9am - same as hub customer services
I don't agree with the shutting and closure of the Milngavie Community Centre as it well used and a respected part of the community and is also well attended by young, old and disabled.

Sustainable economic, growth is partly self defeating we cannot grow indefinitely we just need sustainable economic activity replacing old with new.
Within the service accounts budgets within specific service areas should be cut and put to front line services: i.e. organisational transformation (???) - social care or road repairs
EDLC trust regarding libraries
edlc trust commitments/ libraries
The present reduction of book stocks in local libraries means more cron-library use. Adopt Glasgow City library practice or free use of loans transferred from other libraries to make good reduction in local stock
committments yes - the way thet are carried out - NO therefore it is extrememly siddicult to place them in order.
Difficult to capture/define everything in one document.
Finance and customer services
Place areas should be featured through all 11 commitments as areas experiencing greatest levels of inequality
Finance shouldn't be a priority.
The finance priority is fairly inefficient since funding for funding doesn't seem necessary
I just don't understand why there so many roadworks
Sustainable economic growth. Can be under finance.
Neighbourhood 'streetscene'... [has wrote where beside question Our commitments within these service areas are defined in this budget consultation document. Do you agree with these commitments?]
There are a few I would change, some are interlinked by [illegible word] nature without some we don't have [illegible word] often so some cross is [illegible word] like 3 and 4 while [illegible word] 2/3 are interlinked.
Sustainable economic growth should be a subdivision of finance
I agree but how are you going to achieve them and what they mean for me is unclear
Sustainable economic growth. The amount of vacant units in Kirkintilloch Main Street is a disgrace. No decent shops. Full of beauty salons/barbers,. They cannot all be paying
more priorty to protecting our natural enviroment and more proirity for young people to help them stay in this area and build their futures here
edc percentage now frontline staff to high
no mention of keeping libraries open or investment and devlopments for libraries only cuts
i do not like the attitude that the council has to cut services al the time. it is a sorry time for the uk and local goverment
there is no mention of library and heritage activities while there is a recongision that the majority of there services are considered
What commitments Where is document?
How much notice do you give to staff (at rockface!!) and customer feedback analysis. Is this lip service. Some managers are not aware organisational transformation and budgets to CE/DCE too high!!
Budget to CE/Dep CE could be reduced and put into EDLC and education / social care
Should be more commitment to libraries.
Set our your aspirations for you Outcome Improvements across all of your services.
I think they are not clearcut. Set policies that are more meaningful. Commit the Council to lower emissions and stopping single use plastic.
The council should be more specific about bigger things and less specific about others
they seem to be inconsitent. have key themes eviroment, economy, education and link your services to these
not far reaching enough
too much housing and not enough infrastructure
economic growth, edlc
town centres community hub in its proposed form with implications for ce centre and its environs

A3. Please List any Commitments you think should be added:

What about more new primaries - and not this them and us catholic's and non catholics. Teach them all together. And what about Lennie Academy? And when's the special school actually going to get built?
Commitment to making commuting routes to Glasgow by bicycle a key priority and adding hard cycle lanes across East Dunbartonshire. A commitment to at least hold down staffing costs for Education as a minimum over the next term. A commitment to greater local democracy through consultation. A commitment to publishing in full all minutes of meetings with EDLCT, and for the Leisure trust to be meeting at least every 6 months with trustees. A commitment for trustees to be majority appointed to the board or locally elected, of East Dunbartonshire Leisure Trust. The present governance arrangements are unsustainable.
Retain CE centre and surrounding protected park
Specifically protect your disabled population
Kessington
A commitment to rewilding green spaces to encourage bees and other wildlife. A commitment to improving recycling facilities. A commitment to becoming carbon neutral in all government buildings. A commitment to providing things for young people to do, most clubs and events etc target under 12s, we need things for 12-18 yr olds.
Stop selling land. We need more schools, nurseries, doctors, dentists and we need a proper sports centre No amenities no trains no buses
The importance of our buildings community venues, heritage spaces and cultural events and courses
Green concerns / climate issues
Lack of commitments for social work services particularly for older people who make up an increasing portion of the population.
Bigger budget for elderly care and for mental health.
Teenagers - commitment to engaging with teenagers to determine what services they want and the will to carry through and provide the facilities for them. Whether it's a skate park, clubhouse, social group. Help them to enjoy and like the area they live in instead of terrorising it every summer due to a lack of investment in them.
You should commit to asking what the constituents want instead of voting and allowing on their behalf. You should have MPs pay and councillors pay linked to constituents satisfaction and maybe then we'd be listened to.
Develop Bishopbriggs area providing community facilities near town centre. Auchinairn too far to provide for whole Bishopbriggs. Need teenage centres to cut down on vandalism
There should be more of an emphasis on environmental issues. There should be initiatives for encouraging people to use their cars less, walk to local places and use public transport more. There are far too many fast cars on main roads in East Dunbartonshire and not enough pavements that feel safe to walk along!!
Health by having better leisure centers
Weed and maintain roads and footpaths which hasn't been done for the past 4 years properly. Look at better train facilities and other public transport
Save Milngavie Community Centre
Go back to having a community give residents places to go which in turn would generate funds.
Stop paying expenses to Councillor's, as what are these actually for, as Councillor's are volunteers. As well as get rid of the big fancy EDC cars that sit outside the Marina all day.
I do not think is clear on this survey that EDLC trust is the swimming pools, libraries and gyms. I not sure if people know what the EDLC is. Someone people do know that EDLC is the trust funded by the council but many older people still see the libraries run by the council.
Attracting a business community by offering premises that are accessible and cost effective to encourage business into the area thereby producing jobs with the associated wealth.
Proper engagement with the community and not expecting them to fill in skewed ill-judged surveys. Stopping private housing developers gobbling up green space in EDC and not providing the infrastructure to meet the needs of the thousands of additional men women and children who will need to utilise statutory services within the area. EDC are the authors of their own misfortune by allowing multiple developments to encroach on the systems and infrastructure that currently cannot cope with the demands being put on them every time a new development crops up
Conserving heritage protecting green spaces and common land. Ensuring that health and well being by ensure that the community that people live in is healthy - by that i mean has spaces for people to walk, run, play football, play with their dogs - i.e. parks
I feel extra funding should be found to keep all the small community libraries open.
Sports and active schools

community empowerment / engagement
<p>1. Win-wins and more ambitious targets – looking at the questions holistically and picking areas that with greater ambition would result in greater progress in other areas e.g.</p> <p>a. Instead of 20mph round schools – how about traffic free schools? This would improve active travel, decrease carbon emissions, reduced wear on roads, deliver what communities want (school drop-offs are notoriously problematic).</p> <p>b. Work with communities to increase tree planting – this would improve carbon footprint, provide more attractive neighbourhoods, improve community empowerment and potentially be the result of community led funding.</p> <p>2. In Kirkintilloch there is opportunity to lead the way in terms of community led initiatives – continuing support for this will provide savings and efficiency for the Council – particularly if the community can lead ‘behavioural change’ that has a cost impact for the Council e.g. reduced littering, problematic driving behaviour etc. A proactive approach e.g. round a charter whereby citizens can help by transacting online, not dropping litter, actively travelling, paying on time will free up resource to enable better services in the Community. There is further detail on this below.</p>
Cut the grass. Cut the hedges. Flowers in the towns. get the shops to pay for them. What about banners on the lamp posts to say whats happening in the towns. You see that all over but not here.
More lollipop people around schools to help children cross safely.
Libraries
Active travel should be further up the list of commitments and should not be the last one. This should also tie in further with HSCP due to the multiple health benefits and early intervention/prevention - reducing health care costs further down the line.
the town centre is dying, mostly charity shops? shops closing, rates too high ?
<p>Dog fouling is not being dealt with in my opinion, especially in the Harestanes area. It needs to be addressed as a matter of priority.</p> <p>When the communal grass areas and parks are being cut the grass is just left behind, this results in the grass being blown all over the footpaths and roads causing weeds and moss to grow. This is never cleaned up. It leaves the place looking shabby and unkempt.</p>
Not to raise charges for elderly day care centres, They are vital for our community.
<p>Protection of greenbelt - concerned that greenspace is captured minimally within a different priority. This should be central to the work of EDC if it is genuine about its environmental credentials. Concerned that more areas will be covered in concrete in order to bring funds into EDC - having a significant impact on wildlife, agriculture, environment and quality of life in EDC area.</p> <p>Community sports - I would like to see a greater focus on how we can support community sports and community groups more broadly. EDC doesn't itself need to deliver all services and through supporting community sports and other groups it can get an improved ROI on things such as improving health and wellbeing and education. EDC should utilise this existing infrastructure and support it rather than competing with it via EDLC.</p>
Reduce NHS waiting times (e.g. midwife appointments - ED is currently unable to meet government guidelines of first appointment before 10 weeks)
You have covered all areas!
climate adaptation
There needs to be a commitment to retaining the community centre in Milngavie. It is used by so many different local people and is a real part of the community. For us as a family we use it daily for after school care with the time out club, we use it for our children's gymnastics club as well as the library. The natural outdoor setting of the centre makes it a destination with the opportunity to watch the ducks and swans and other wildlife. It is such a valuable asset to the Milngavie and Bearsden community.
Higher priority to libraries.
Minimal refurbishment of Allander Leisure Centre. Improve other local leisure / community activities. More energy efficiency measures - increased insulation etc.
Increased support for elderly community, these are being eradicated by extreme price increases by the council. The council then grants these elderly people money and therefore the council makes no savings.
Stop closing libraries and expand them. Re open community halls
<p>Streets within communities should be given more attention in that grass cuttings should be uplifted and litter, especially around Douglas Academy tackled. The practise of not uplifting grass cuttings should be stopped as this practice is leading to cracks in pavements and roads and general deterioration of areas they look unattractive and undesirable. They are full of weeds and just going round with weedkiller is not environmentally friendly. Residential streets away from the Town Centre should be cleared of weeds and cleaned up. The Council planting should be reinstated of flower beds there are too many wildflower areas which were nice being allowed to go to weeds. Also whilst health has been prioritised the ageing population in EDC needs to be addressed. More commitment to informing Council Tax Payers of what is available by a once a year information leaflet included with the Council Tax Notice as there is too much reliance on social media, especially by EDLC.</p>
Electric car charging facilities such that no one does not have to use a petrol car by 2032.
Fix the roads

Lenzie Academy to be rebuilt.
commitments to adults with supported needs, maintain thier accomodation instead of amalgamating
Lower cemetery and burial fees
in education restructuring promoted staff (secondary)
Filling in pot holes more regularly Become more carbon neutral Making house builders contribute to the communities
Regulation and enforcement
to ensure housing developers increase the balance between social and affordable housing to enable those who currently cant afford to purchase can rent at reasonable prices
more social housing improve social stock
track duelling cycle safety laws / helmets no parement riding
Better communication ie public meetings. Council website not easy to navigate
Increase the focus on better recycling facilities in towns villages parks school grounds - everywhere - not just indoors. What about compulsory solar panels for energy in schools. More electric vehicles like minimises and bin lorries and the trucks and things
Reduce plastic usage. Recycle more. Reduce congestion and pollution.
Protection of biodiversity and green spaces and development of green networks, rather than just maintenance of parks. The food growing strategy could also link to this as well as educational opportunities.
More electric vehicles. More clubs or affordable places to rent for young people. Are we allowed in Auchinairn Community Centre? There's meant to be a cafe but it's not open in the evening we could go sit in there and chill out.
more focus on mental health and wellbeing for children - services are very limited & unreponsive develop services in schools
We should increase household recycling, move to zero waste, have recycling facilities in our public spaces, like parks and town centres. We should expand our low energy streetlights and look at sustainable energy on all public buildings - solar and wind on our Hubs and our libraries and Council buildings. We should reduce pollution move the Council to an electric fleet - across the board
better recycling, greater reduction of waste to landfill, phasing out of fossil fuels, protecting our environment
Saving westerton library Timescales on improvements to Westerton Primary
Need to commit to the environment ans use sustainable transport, and energy use and recycling as core
additional funding to support the most vulnerable in our community
stop allanader re-devolpment
i think additional primary school mergers should be considered fr two reasons. 1 school estate is showing signs of wear & tear and 2. the schools arent at capacity where would result in the release of land for development. not just for housing.
public protection
More cycle lanes to make it easier to cycle around the area. Cycle parks in town to leave your bike safely. More recycling bins in places like parks and towns and outside shops
should education + employability be considered seperarely as prorities
Air Quality monitoring in East Dunbartonshire is outdated and does not seem to address very local issues (such as idling impact outside schools). This contrasts starkly with other councils and countries, where, for example smart low-cost monitoring devices are providing timely indicators of issues.
A local commuter "loop bus", connecting the housing areas with main train stations for commuters would reduce the severe and worsening parking and traffic issues. Integrated transport is frankly woeful within the council area - we could learn a lot even from some developing and east european countries, who have better integrated transport.
potential for clarity eg with the total budget there are significant budget areas set aside for statutory/mandatery services
Environmental Impact & Ecology should be included.

A4. What would you stop doing to fund these additional commitments?

Stop Councillors expenses - make them use pool cars to get to their meetings and not be chauffeured. Stop taking forever to do things . Seems like you have plans - let's go digital. Put it on the website xnd it takes YEARS
Funding staff pensions. It's about time the gravy train stopped and council staff had to save for their old age instead of robbing the council tax payer.
Get charity shops to pay FULL business rates. They are a business, not a charity and the shops have TARGETS to meet - this is NOT how a charity runs.
Stop using taxi's here there and everywhere to take kids to schools at the drop of a hat.
Introduce a concession fare scheme on buses for pass holders (like we had in the 1980's and 1990's) - it used to be 12p. Removal of free transport for those taking the p1ss as they are just too lazy to walk.
Removal of anyone employed by the council receiving a salary greater than £75,000. Removal of "self employed" consultants being paid a rock star salary. Transfer all contract and agency staff to council contracts.
Stop any funding to Antonine housing (or whatever they are called this week).
Reduce spending on education.
Reduce the availability of social care to all.
Reduce pensioners non-statutory rights to welfare (they are better off than most people in work today).
Build Milngavie hub
Stop accepting the budget cuts from Scottish Government, advise them that this is unfeasible to continue
Nothing pay enough council money not like some nearby
Stop selling land
EDCL Trust
Nearly £20m spent on non frontline services seems excessive!
What can i stop doing? I dont drink, smoke or socialise. Do you want me to pay for a human right when i already pay national insurance?
Stop pandering to the over 50 group or use the funds from recent developments to fund the teenage groups.
Me personally, nothing. You as a council should cut the pay of those who are out of touch and don't perform.
Money allocated to Bishopbriggs and Lennoxton as these are areas often ignored. Bishopbriggs few community resources near town centre. Increased vandalism during school holiday because of lack of community facilities for young people. Pressure on schools due to new housing
Less money on road development and expanding roadways and more money on pavement/walkway development e.g. Bearsden to Milngavie route, more money on bus routes and times.
Stop building more houses! The area does not have the infrastructure to support it.
Moving away from expensive supermarket to cheaper ones Going out socialising and saving that money which might/might not affect my mental well being
Stop wating money. I'm certain there are still lots of wastages in the Council. Stop spend on arts, heritage and Business Gateway
Its about balance. We seem to have lots of art installations and 'nice to do' things but query whether this is as important as having a library in the community.
Do not build the new school on Waterside Park.
Building more houses without the amenities to go with them. Bishopbriggs is slowly turning into another Eaterhouse. All houses no activities/amenities.
The money that is being spent on redoing premises over and over again and continually moving staff around. Maximum use of buildings and proper smart working would cut down on the number of actual buildings required. Put all OOH's staff in one place at night therefore cutting down the need to access 2 buildings eg: heating/lighting etc.
Building new council houses if they are only going to be sold off cheaply. Stop doing peripherals and focus on front line. We don't need fancy customer phone lines, we need people working on the ground.
Stop moving employees around and renovating buildings to make them smart working as this costs a massive amount of money which could be better used elsewhere.
Wasting money on town centres and taking traffic lights out- Kirkintilloch is dangerous and I pretty much avoid going there because of the unsafe driving conditions.
Maybe stop employing new higher graded staff in positions which have little or no effect on front line services

Cancel immediately the Chief executives and depute executives budgets with immediate effect. £3 million pounds saved.
I wouldn't stop doing anything. I would be asking for private developers to be making substantial contributions to education, roads and infrastructure - again this is all down to the greed of those at the top of the tree - ensuring that a meaningful contribution is made by people who wish to profit from green space in EDC - that might actually reduce the numbers of units being built and make it manageable. Being more creative to monetise services that EDC are currently out sourced - like parking management and enforcement. Introducing chargeable residents and street parking in areas that are at over capacity. Introduce/create proper paid for facilities where working mums can place their children safely before and after school (as the school's and private providers are at capacity for doing this). It's about time that EDC desisted from looking at stopping services and looking at ways that they could be delivered differently, more efficiently and where money could be made.
Stop doing community consultation with forms with leading questions. Talk to people.
Stop making knee-jerk, politically populist, short term savings such as creating large, non-specialist finance services whose remit is too large to spend time and care on decisions that affect both specific groups and the community as a whole; and prevents proper oversight of the service as a whole. Start speculating to accumulate - too many services are outsourced to third party providers whose only motivation is profit at a detriment to service quality. Invest, staff and train properly, create loyalty and pride in employees and reap the rewards. Stop selling off assets and invest in them instead Stop treating employees as commodities and start treating them as equal partners with a shared goal
Delay the upgrading of outdoor pitches
Why stop funding. Why not get more efficient with current spending.
Swimming lessons for schools
I would pay staff at the top much less as they do not deserve the pay they get. Frontline know better what needs to change
Consider how 'nudging' behaviour could be better encouraged/enforced e.g. increased fines for illegal parking etc (enforced), restricting access/traffic free schools (encouraged), differentiated parking charging options (encouraged and enforced) etc. This approach could be used for a number of things...E.g. penalising poor environmental behaviour but rewarding/encourageing good behaviour.
Just manage your money better. Bit more grass cutting is not that much. Get more recycling in and fund the grass from the money you get form collecting cans and glass. That's make people recycle more. More flowers in the parks if your recycling bins full?
Reduce cutting of grass and maintenance in parks
Increase charges for some services
These commitments can be funded via a large amount of external funding which the councillors should do more to prioritise. That way there is no funding removed from other services.
Possibly paying for some of there care? meal prep? Reducing some of the care packages, family possibly helping with evening meals, assistance to bed, if family's are working , using A/allowance / PIP, to help with some of the care needs they may have. People living longer, aging population in EDC, we want to support them in there own home, but budget constraints , trying to find providers / council workers to assist them is becoming more difficult . Yes we have a duty of care to provide Free personal care, other councils charge for meal preparation? Its not an endless pit of money and we want to look after most venerable, cutting funds to council is not the answer, family could do more , some family's want everything, but no all.
Stop wasting money in admin and management.
These aren't additional commitments
Better coordinate roadworks to reduce number of instances of severe disruption, and save money
Renovation of the current community centre and town hall rather than a new 'hub'. Use of wild flower planting instead of dressed flower beds.
Reduce salaries of senior management. Cut the number of senior management.
Less sports funding
Not renew Allander Leisure Centre. I believe £31 million budget. This would itself cover the £31 million 4 year deficit. Reduce road improvements
Rumour has it that EDC is paying large salaries to senior staff such as planners. If redundancy packages are large this should stop.
Increase council tax. Also reduce ridiculous salaries at the top of EDC. People at the top are not worth their salt...I have personal experience.
Reduce the Education spend. Our schools are doing well and am sure extra funds can be raised from the communities. In addition litter from secondary schools is contributing to the extra work litter picking etc and vandalism from school children at lunchtimes. I would also reduce funding from the EDLC budget as they are just promoting cycling and nothing else as was recently evidenced in the the "Free Swim" promotion. More should be done to promote culture and heritage. Not enough is being done to promote walking and public transport. EDLC rely too much on social media for communication. They are not reaching the older section of the population.

Cut back on delivering replacement schools and instead undertake cheaper refurbishments where neccicary, the most important aspect of a school is its staff not the rooms in which learning is undertaken. Stop trying to deliver the rail stations.
Council housing of homeless
Grass is cut far to often in many areas, you could also use 'desire lines' created by people walking across areas to help identify areas that you could keep cutting
swimming lessons for primary school children
Paying big bonuses to the top wage earners in EDC. The Provost doesn't need a car and driver.
nothing. goverment / housing builders to commit
STOP USING PRIVATE FIRMS KEEP IT IN HOUSE
I would means test
Get rid of 'dead wood' in council! Some managers are not made accountable for their lack of communication and only make their jobs because another department moved them on but they were promoted elsewhere!
You get money for recycling and save what you are sending to landfill. Clean energy will help our towns and pollution zones
No funding required, policy change and implementation.
It's there already. Vehicles that do rave pollution mean you don't need all the clean air plans and pollution zones. More recycling gets more money and you don't have to put all those bottles and cans you see in litter bins in landfill - that's a saving?
Many are cost avoiding which deliver financial savings - and spend to save can come form capital so doesn't impact revenue until the savings flood in,
recycling creates income. greener fuel reduces bills (charging points for cars and trucks)
Too many highly paid managers Less expenses and hospitality for councillors.
just reduce costs of other things and increase recycling and stop landfilling
stop investing in 'town centres' which are fine stop rebuilding schools that are not that olld e.g bocclair when Lenzie needs done. pat scales e.g 14/15/16/17/18 ect reviewed
review of duties/services which are not a statutory requirement ie school crossing service means tested for certain services whcih are currently provided at a set charge for all
not necessarily stop anything - re provision or redirect resources from other committments
Recycling more should bring in more money when you sell it. More cycle lanes means less cars and then less pollution so you dont need to spend money on that.
non satutory service delivery where private sector alternative are competitive
The vastly underused subsidised MyBus could be replaced by local subsidised taxis - and save a huge amount of taxpayers money.
Investigating rail halt study.
increase icome
Town centre projects that don't achieve the above or improve capability to deliver commitments.
i think that these would be updated status as opposed to additionality here.
I think you should review charging and look at all opportunities for income generation. I also think a reiew of the way which services are delivered would bring opps.
Stop using car, pay more council tax
Paying for trident and Brexit. Allowing people to avoid tax. Building new roads. Subsidising plastic packaging. Let them drink tap water. Demanding high ratios of nursery staff for outdoors play.
Stop delegated budgets to CE - no detail has been provided as to what they have been spent on. Reduce or stop spending on economic growth, herbicides/weedkillers, grass cutting. Reduce staffing levels for all service areas. Reduce staff salaries for all those earning more than £60,000 and reduce the very generous redundancy payments.
No more unnecessary road 'improvements' , more joined up organisation on road closures eg auchenloch road,
Potential to share any back office work Work clever across region - economies of scale
non statutory services
Why the focus on finance which is statutory. Of course the council will comply with legislation?
send west partnership funding back to LAS
These are already committed but not highlighted within the document therefore asking folk to prioritise without [illegible word] - cutting major works may seem disingenuous
Finance funds

Stop spending money unnecessary commitments, such as finance, and spend it on necessary things.
Reduce/not increase upper management salary for 3-5 years Remove/demote at least one of the deputy C.E.'s - no need for 2 in this council.
You get money from outlets and letting the halls etc. from clubs which are a vast variety and this should sustain the financial aspects towards these commitments.
Some areas cutting, school patrols, non statutory services that are covered by the other agencies. Close most libraries.
Week-end working sometimes I see council staff out at weekends probably at vast expense
stop doing the charges to to traffic lights ect that have taken place in kirkintilloch- dont do elsewhere. difficult to cross roads for children, ASN
extremely negative comment.the job of a consultation is to ask and access the replies before making what could only be preceived as a whitewash ie. the deed is already done
No funding needed part of hub within the curriculum of schools.
Libraries close - the community halls could hold group sessions currently held in these facilities
Stop funding unnecessary commitments such as finance and customer services.
Re-invest road budgets
Funds for finance can be stopped.
Stop building new unnecessary buildings
town centre + 'streetscene' developments
It is important to maintain local amenities library, gym, swimming pool in order to attract people to the area. I can't see how we can stop funding there service, people have to pay more, we are in a catch 22
Stop wasting money on projects such as Kirkintilloch Town Centre. Canal Festival. Charge for parking.
Stop putting so much money towards EDLC trust
reduce back office staff at EDC - HR, change finance
more funding from central goverment
Stop changing roads into 'shared spaces'
Get rid of Council car for provost etal. Take a closer look at Councillors mileage expenses - more transparency - reason for journey- why are some being paid over £1000?
Look at charity fund or national funding. Look at the Council tax for has to be reviewed.
i would obscure the number of people actuallyusing the leisure centres and services and thus, obsene the library services and provide funding accordingly. if money is reduced the quality of the service is reduced and good reputation affected
to many managers
no applicable - a reallocation of £4m captial sum for hub would be reistrubuted to carry out both sets of work

A5. Please Include any other comments around our priorities and commitments:

I bet the council won't publish any of my comments.
You never commit to anything useful to the whole community only take away
I'd like to see/hear specifics of what exactly is going to be done to achieve these commitments; a plan of action so to speak.
You are ruining bearsden and Milngavie you have already ruined bearsden cross and the traffic that goes Through is terrible there must be high pollution near that school.
Transport - we would appreciate extending the 47a route from Bearsden to Kirkintilloch. Workers cannot currently use it as the hours are too limited. As a result the Balmore Road is very busy when some of us would get the bus.
The document provided is full of jargon & gobbledegook & should be rewritten into an more generally understandable document. I disagree with several areas discussed - the roads require more money spent on them, plus utilities etc who dig up roads etc need to be made more responsible for sunsequemtnCI be carried out (the current debacle with BT being a good example). Council also needs to work more closely with Glasgow & other councils to ensure no more than one major road out is reduced eg currently Switchback & Maryhill Road (& possibly Balmore Road). I have no children & so have no idea re education but I am surprised to the mention of continuing education as I have seen no evidence of this in East Dunbartonshire. I don't use medical facilities here as I am still registered with my GP in Glasgow. If you wish to help the town centres, the parking charge needs to be dropped - it has certainly stopped me using the facilities in Milngavie & Bearsden. Transport needs to be improved &, again, the private companies responsible need to be held accountable. Lastly, no more 'estates' such as those build to Messrs

Cala & Robertson should be allowed - as far as I am aware there has been no concomitant increase in any onfastructure to support all these extra people.
Focus should be on the most vulnerable in our communities
Maybe stop councillor's from using East Dunbartonshire big black cars. Save on fuel, repair of car and help emissions in environment. I seen a councillor being dropped at there door by edc transport, then immediately got in there own car and drove away. You don' t need these big 'show off' cars. Also the catering, etc you get put on at meetings etc. Have your own lunch before a meeting. Why should EDC residents pay for your food at a meeting. Elderly residents don't even get a meal, especially in winter. They have to decide whethier to have heating on or eat! Do something to help the elderly in winter. North Lanarkshire give there residents a Xmas bonus. What do our poor pensioners get? NOTHING! Also, a big part of your budget is on school transport. I see people in Woodilee drive there cars around the corner to put there kids on a BUS paid for by EDC. If they can drive to a bus stop then they can drive there kids to school. The majority of Woodilee residents have cars, probably 2 per household. Why should this come out of the budget. If they can afford houses at 1/4 million to 1/2 million, then im sure they can run there Own kids to school. They knew before they purchased the house where the local schools were. 2 miles or not, we shouldn't be paying for them. Either charge them for the bus school transport, or let them drive. Kids in hillhead or harestanes dont get transport and some of these residents are in poverty. Woodilee parents are not in poverty if they can afford big houses, and DRIVE round the corner to put there kids onto a bus.COME AND SEE FOR YOURSELF!
They are very generic and don't look to actually try to tackle problems in the area.
I'd like to see the constituents opinions made a top priority and it to be us who decided on things like whether or not we needed more huge, overpriced houses or contracts to be given to build/extend schools at what seem to be ridiculous costs. I'd like you to respond to our questions, preferably in a timely manner, and not ignore them. I'd like you to commit to being held accountable for the mess you are making of our used to be desirable neighbourhoods.
You need to realign finance and commitment with organisation and planning so much money could be saved
Spend budget more cannily too much wasted
Reduce traffic by planning better roads or making them one way. Promote electric cars by having better infrastructure for charging
So many staff of EDC live and pay council tax in this area. They see on a day to day basis where money is spent. Staff were previously asked during a consultation where they felt money could be saved and there were many excellent ideas. I wonder what happened to most of these ideas as nothing seems to have ever materialised over the years. EDC should run a formal consultation with staff asking the question again but this time seriously look at the answers - EDC is missing a great opportunity to get ideas on saving from staff as they are the ones who are on the 'shop floor'.
Do something with vacant school sites to raise more money for the whole authority.
Reasses your views actually listen to the people you are supposed to serve.
I agree with the vision that EDC has to provide a good and robust Health & Social Care Service but at present under the current Home Care Review how can this be done when an already very stressed, stretched and overwork staffing group is being cut so drastically. Also there has been next to no consultation with the staff that are actually losing their job and it should be noted that the majority of these staff are also EDC Council Tax paying residents as well as staff.
I see a review of procurement procedures under Health and Social Care. These should be reviewed everywhere to reduce delay and therefore costs.
I put all the priority all at high level because I feel that if don't give priorities our support it don't help the ones which we put number 1 for example, lack of fund to EDLC trust would affect the Health services and Education. Result is a knock on result on each priority.
Pupils who require transport to be provided to go to school should be taken by mini-buses - this would result in a huge saving over taxis that are used currently.
Engage with developers to develop a shared vision for the future of the Council Area rather than the current fragmented strategy being adopted which is not cost effective. If you are really in financial difficulty do not continue to waste money on social exercises that achieve and have proven to achieve nothing in the last ten years.
Keep Council Tax increases to a minimum
Save our libraries. Have respect for communities. Leave the green spaces and stop making deals with developers.
The Libraries have already taken a huge hit over the years. The loss of the mobile libraries and the reduction in hours of the small branch libraries. The hubisation of the larger libraries which has been detrimental to the overall library service with the much reduced overall size of the libraries and huge lack of study space.
You need an entuier strategy to engage the public in how the Council does public finance / decision making - only bringing them in when you need to make cuts is the antithesis of the way to do this.

<p>In April 2018, the results of a large-scale Community Consultation were delivered to East Dunbartonshire Council. Part of this process was a tacit acknowledgment that delivery of the future lies with many different people, organisations and groups. We believe if you want to see change then everyone need to come together to do something about it – and that we all have roles, responsibilities and skills to help with this. It's about Your Kirky, and it's about how we can all work together to deliver the best possible outcomes for the town. Develop pride and ambition in the town. This joined up effort is what we call Your Kirky.</p> <p>East Dunbartonshire Council: Working with the People of East Dunbartonshire, Prioritising our Services, Prioritising our Resources In September 2018 East Dunbartonshire Council (EDC) published the above report affirming its commitment to the LOIP vision "Working together to achieve the best with the people of East Dunbartonshire"</p> <p>Within these two documents there is massive overlap and commonality of direction. To ensure best value and use of resource it is crucial that a new partnership is formed and built upon - to help focus the councils resources on what is of priority for communities. In turn communities need to support the council by adopting behaviours and delivering initiatives that support the council to deliver the services that are required.</p> <p>Proposal to Move Forward</p> <p>Given the above alignment of vision and values it would make sense to strengthen the partnership to achieve mutually desired outcomes. Within the detail of both the Community consultation and EDC's report there are many, many shared outcomes. In order to ensure that a joined up approach is achieved, it would therefore seem sensible to:</p> <ol style="list-style-type: none"> 1. Develop a clear set of joint principles (akin to above) that clearly articulate the shared vision for the future of Kirkintilloch. 2. Continue to build on the existing good work and develop joined up approaches/win win scenarios that maximise impact across communities and have multi-faceted impact. In doing so common values should be agreed and ambitious targets set. 3. Develop an agreement in principle to "responsibility of action" through promoting the concept of a Town Charter, similar to those that have been developed in other Towns and Cities across Scotland.
<p>Systems and controls to ensure only children residing within catchment areas should be introduced/strengthened as the number of parents from Glasgow with children in EDC schools, in particular Bishopbriggs, would appear to be significant.</p>
<p>Social Care requires to be a high priority as some services are on their knees and may not survive the current climate. There needs to be a focus on what savings could be achieved internally, e.g. staff reducing to four day week although offices open over 5 days, increased management of Connect e.g. bin lorries sitting for 2/3 hours behind shops apparently on a 'break', better financial management, cease spending on non-essential areas until in better financial position to do so, e.g. work carried out on steps near William Patrick Library, better financial scrutiny within Departments, e.g. budget-holders held to account, spend-to-save initiatives, e.g. fix roads properly with appropriate materials the first time instead of patching which is done constantly (cheapest materials aren't always best), Social Care Service Providers (third sector) sharing accommodation (ie. one-stop-shop) to cut rental costs within Service budgets. I don't think the answer is to charge residents more for less although I do agree with slight increases. Too much money is spent on needless areas that EDC residents do not necessarily place a lot of emphasis on whereas areas such as Social Care, Education, are areas most people will be affected by during their lifetime.</p>
<p>Finance - the procurement system is not cost effective. Teams losing out on external funding/ forced to cram in projects before end of financial year which do not deliver max benefit to communities. There are frameworks in place which do save time and money but also frameworks in place where we are paying X2 the price for routine products as we are not going direct to the supplier. This makes no sense financially.</p>
<p>We had a very good EDC but it is going downhill, which is affecting local residents.</p>
<p>In future surveys it is useful to note that you shouldn't start a question with "I agree with...". It is a leading question so undermines the validity of the responses.</p>
<p>Very acute need to improve public transport network: thankfully the 15 was only cancelled over the summer, but this just highlighted how many elderly and disabled people and school children rely on insufficient services; buses are rare and unreliable, trains cannot be relied on at all (countless missed appointments trying in vain to get a train out of Milngavie!)</p>
<p>The existing Allander Leisure Centre is a good facility, much better than most areas have, and this expenditure to replace it with a new one which won't provide all current facilities, is ludicrous in current financial situation.</p>
<p>The Allander Indoor Bowls should be prioritised. The CE Centre in Milngavie should not be closed.</p>
<p>It feels like a slap on the face when major roadworks begin immediately after the school summer holidays. You had around 2 months before all the schools returned to fix roads and cause closures or traffic delays.</p>
<p>Education has done well over the years taking a large part of the EDC budget and it is time that communities have more fund spent on them. Education has had a good run and education staff should learn to be more economical with funding. I think there is a strong lobby group which are demanding too many resources on football and pitches. Any facility should be multi use and EDC should not necessarily succumb to those who shout loudest. Remember the age of your population. There is a lot of provision in the school grounds and these should be used by football groups and yes they should be required to pay for it.</p>
<p>This is the worst survey I have ever seen. Difficult to understand and the average person would not want to read a 15 page document and then advise the council on what they should do..... Pretty outrageous actually!</p>
<p>Lenzie Academy needs to be on the agenda for rebuilding. It is in a disgraceful state and needs to be brought up par with the other high schools in the ED area.</p>
<p>Don't think it is helpful to list them 1 to 11. Many of them are of equal importance.</p>

If council tax is increased, rates for plots and burials etc should be lowered.
<p>"It is not possible to rank service areas, however we have highlighted Communities as we believe that services should be shaped by the people at the receiving end. It is particularly important that the community facilities provided for an area are informed by the people who have first hand knowledge of that area. MCC believes that if this principle is followed in relation to the forthcoming Hub development in Milngavie, the outcome could be very positive for all six outcomes of the LOIP.</p> <p>With regard to Place Plans, MCC requested one for Milngavie back in 2012. Its petition to EDC to "formulate urgently a Masterplan for Milngavie Town Centre & its environs, in order to secure a vibrant future for Milngavie" was essentially a Place Plan". This was considered in August 2012 by the Development and Infrastructure Committee, who agreed that a masterplan "would be considered at the Main Issues Report stage of the forthcoming Local Development Plan". A town centre strategy for Milngavie has since been developed, but this does not cover the Community Education Centre / Library site at the heart of Milngavie which has such significance for the town. MCC would appreciate the opportunity to develop a Place Plan before any major changes are made in Milngavie. "</p>
perhaps land, planning and development could be given greater exposure with housing, town centres, neighbourhoods, streetscene and greenspace and housing
charge for buses
When has the chief exec or dep chief exec actually talked to staff on / or tried doing some of the lower paid jobs which are essential to safe environment they work in.
HR has grown from 4 staff to over 100 and have more promoted staff than any service. This is corrupt why are they not identified in this process
Roads and pavements are a disgrace around the area - especially Milngavie. Money needs to be invested here.
Pollution and congestion are too high on milngavie road and near asda. Too many new houses with no increase in transport infrastructure. Ranoch drive cars double parked all the way down the street. Makes it impossible to see people crossing the road and other vehicles coming.
Difficult to disagree with priorities as they are so broad and anodyne - can't tell whether they cover the things we care about or not
education provision for disadvantaged children is limited and systems rather than needs led. education require training on nurture approaches
make the commitment bigger and more ambitious and truly community improving. Support them with better education and better campaigns. Address antisocial behaviour and dog fouling and just disgusting attitudes for people that do not respect their environment and their local area - fine them - more income - have more wardens - more income - fine the cars trashing Kirky High St - more income. Introduce low energy - less bills, savings! etc etc.
protect our future
It's really hard to answer this sensibly. They're all so intertwined. Without finance you have none of the rest but finance in itself doesn't feel like a priority for me.

A6. "Other" responses to EDLC Priorities

Keep all libraries open but massively innovate the types of services available in even small libraries and cut funding to other areas, in particular education and social care. Make libraries the spine of East Dunbartonshire communities, and force residents to engage in person. Hold local meetings with residents in libraries to improve local democracy, hold optional ballots on services and future options in person via libraries. etc.
Don't build a "Hub" when you have a perfectly good library already. Spend money on improving the current libraries which would incur a lot less in money terms.
Take a leaf out of Glasgow's book. Diversify, add services into the libraries and keep them all open.
Perhaps using smaller local libraries to serve other purposes; community groups or hubs.
DO NO CLOSE ANY LIBRARIES DO NOT SHUT THEM AND REDUCING HOURS DO NOT KNOCK LIBRARIES DOWN DO NOT SELL THE LAND FOR MORE HOUSES
Better investment in events, buildings and our heritage and courses
Closure of museums and handing halls and community centres over to community organisations would save enough to retain existing services
Disagree with closure of small libraries. Reducing opening hours further is also not the answer. Community engagement can turn failing libraries around making them a valuable asset to communities. In some areas the library is the last remaining public space. Access for all to computers in this digital age is vital. Not everyone can access the hubs.
Increase library hours so that people who work 9-5 can actually access the resources. Try not charging for holds and having after-hours returns in line with other libraries. Make parking free so that the people who actually need libraries don't face another barrier.
I am wondering if there fund elsewhere before you make cut to the service. Is there charity funding ? What about a small membership fee ? This may not go down well but it might help.
Can other outlets e.g. schools, POs, not be used as points of exchange? It would be nice to see senior residents going into primary schools.

I feel libraries in the district have had enough cuts over the past 6 or 7 years. between losing the mobile library service and also the cuts to the opening hours of all the small branches. the charging for parking at the upgraded but much smaller main libraries has also had a detrimental effect on footfall to the main libraries. Lack of study tables has affected the usage at exam time for pupils wishing to study at the libraries. switching to laptop PCs from Desk top PCs has also affected the libraries
There is no need to close small libraries if there is a community will to keep those libraries open. There are several examples across the UK where libraries are a lifeline to those in small communities and again can be monetised if civil servants would step out of their comfort zones and think creatively. Several community run "hubs" have libraries at the heart of them; libraries, regardless of how big or small are essential to educational attainment and giving children a deep instilled love of reading. The cost savings by culling small libraries is miniscule (as effectively it is one person's salary). How about the Chief Exec and the Senior Management Team agreeing to donate a percentage of their salary back into local community services? Or introducing chargeable schemes (which I have alluded to earlier) in relation to for example childcare or transport and that can be redistributed to fund these small libraries; or indeed supporting and empowering the community as required by legislation to operate these libraries? Again its time for non-civil service mind sets to get put to one side and some creative thinking and learning lessons from other councils in order to ensure that people who are marginalised do not suffer any further social isolation by closing the small things that they rely on to make contact with the outside world.
We need to keep libraries, especially in small communities and if you restrict the hours it becomes harder for people to use the service. Good company for isolated people and people looking for work need access to computers.
Utilise the libraries as community spaces. Have people use them in different ways. Teach people on the libraries. Understand that learning happens at all stages in life and that libraries are often the heart of a community. If you want to kill the sense of local community then remove the library. Look to the local communities to help run the libraries. Not to take it over but to help run everjnets, use the space, set up classes etc.
If you can't find a way to run them efficiently then open it up to community groups and volunteers to do so during the periods you are unable to pay your staff as a temporary measure. Libraries are essential and underused resources. Use them as a way to help bring the community together more and develop strength and resilience.
Retain all smaller community libraries and the larger libraries . Libraries are more than just a place you borrow books. Libraries make the communities we live in better places. Libraries are inclusive and should be free for all . Libraries enrich the communities in which we live.
Keep the same - especially important to smaller communities
These two options both entail cuts - very leading question. I would totally revitalise the service in line with 21st century technologies / needs.
I would like the existing library in Milton of Campsie to remain open at the current opening hours. This is invaluable for the small community in Milton of Campsie as we have very little resources at present. It would be a huge blow to reduce hours or close this vital hub of the community.
Retain all libraries and maintain opening hours
Retain ALL libraries and keep opening hours.
retain all facilities but broaden their offering to make them more viable and attract more residents to use them. Open facilities up to more commercial offerings where possible i.e. library in Milngavie could have commercial activities (café, retail, office accommodation) offered for additional income.
Libraries should all remain open and keep the same opening hours.
Retain all libraries and increase hours.
Use funds saved by not renewing the Allander to retain libraries and opening hours.
- keep all libraries open and encourage more groups, schools and clubs to use the libraries.
Service delivery should be maintained at acceptable levels. There is a clear demand for both of the options listed above and there should also be a consideration of the broad spectrum of services EDC libraries offer and the negative impact of reducing/limiting availability of these services.
Retain all libraries and do not change opening hours and days.
Include the library into another EDC building e.g. make the Allander Leisure bigger or similar Council building with full opening hours.
Libraries are not a business and should not be looked at as such. The benefit of having a library is not financial but the enrichment of the community, increased literacy, combating loneliness and isolation, a source of the right information not "fake news", access to books, support for unemployed and disadvantaged, computers and community space for all. I would not like to see ANY MORE cuts made to libraries. There is no mobile library and they have already cut the hours of Lenzie Library. Hands off! no more cuts. Keep our libraries open and free. They are a life line.
All libraries should remain open and remain with the same opening times.
Close 1 or 2 of the small libraries and reduce late nights at all libraries - alternating them.
Close all libraries community hubs are the way forward and nobody really borrows books/ cds/ dvds now
You could encourage the libraries to be study clubs for schools when schools are shut
Libraries could further contribute to increased access to cultural and heritage resources.
Libraries do not cost a lot. Don't put sports against reading. We need both!

Ask for the budgets to be refactored at Scottish government level. Scrap the free bus fair for over 65. Scrap one off free prescriptions. Allocate money from this to council budgets.
Libraries are essential to the communities as they are a free safe environment for all. They allow access to the internet for people who cannot afford it at home. Allowing older people to talk to someone if they are isolated and lonely.
Libraries are needed for social and educational growth. People need to access computers even if they have no access at home - for jobs searches, holidays etc. it needs to be accessible with flexible hours.
Retain all Libraries with existing hours
Retain all libraries (main and small)
Retain all libraries (including Westerton Library) - and modify Opening Hours and facilities to better meet the needs of the community, and to encourage and promote social inclusion.
does it still add up to have a trust (eg vat element). if still a significant saving then option 1 focus on centralised library
mobile library provision would be really useful in areas like harestaines and hillhead
In any of the Libraries that are under "threat" have a serious discussion with the community affected to find ways to increase "building" use to draw in the people.
Engage communities to take over or share ownership of community assets to maximise them.
Before making drastic changes analyse community needs and look at alternative provision vehicles/partnerships rather than just reducing or centralising.
Local libraries matter, please don't pit them against the hubs.
The trust is in a position to recruit volunteers to help run their services. I know quite a few people who would love this opportunity. I struggle to understand why the trust doesn't open up to recruiting volunteers with heritage and culture. There are volunteers within sports so why not in other areas of the trust? Keep vital community services open
Insufficient information is provided to enable a meaningful answer .Library services need to be available to all and no information is provided reassuring me that if some Libraries were closed that the service would not become exclusive.
Create mini hubs in smaller libraries to make the spaces even more effective Change library opening hours depending on community needs
Retain all libraries (main and small).Open Lennoxtown library at 9.15 am to facilitate parents dropping children off at school and nursery.Have one late opening night instead of two.
Mainly centralise but with good activities e'g Bookbug. Keep libraries in place areas
Reduce the staffing levels at the leisure centres as often observed seriously overstaffed. Why single out libraries rather than provide a detailed breakdown of EDLC spending? This would have allowed a more informed choice.
Libraries in town centre but make them larger with more additional services e.g. bounce and rhyme Place areas should retain libraries
third sector/ community support / self service digital libraries.
(Also checked the first option as well as 'other') Close smaller libraries but have a mobile library for out of the way areas such as villages etc where people can't travel.
retain based o level of use compaired with benefit to community. small libraries may have less use but be more popular with local elderly people who are more vurable to drive to hub
Customer chose both options.
Need libraries to be able to study, Keep them open longer for when school finishes to study in evenings. Education can help,.school libraries can do some more hours.l
also selected focus option. option but more multi use facilites
Retain all libraries and increase opening hours to suit school pupils who need to use the libraries to study.
(Also selected the first option as well as 'other') Most people have internet access. If libraries are maintained, they need to change.
Retain all libraries, once closed, they will never reopen
Close some small libraries. Retain main libraries with alternating opening hours and some small libraries
retain all libraries and keep all opening hours the same
keep all libraries open as they are at the moment! rethink pitch expenditure (are these really nescessary)
i believe that service delivery should be maintained in all areas and that opening hours should be decieded based on the foot fall to each of the individual libraries
(Also selected the first option as well as 'other') Develop web based reading resources - An internet library within the local authority
Expand the opening hours in larger libraries as well as providing more resources.
Keep libraries open (all) and extend the opening hours.

Keep all the libraries open and good opening hours.
Please increase library times and setup like a library e.g Tables and desks library lounge area.
KEEP ALL LIBRARIES OPEN AND EXTEND THEIR SERVICES - need for extensive advertising +involvement of schools.
(Selected the first option but has filled in 'other' box) The use of schools to include library service could save service charges and better access to internet.
(Also selected the second option as well as 'other') Use library premises to deliver additional services if possible
keep libraries as they are - especially small ones
why does the allander need to be replaced. i do not understand
Reduce opening hours - open 9am same as cust services and close earlier, 6-7pm Only one late night at bigger libraries each taking a turn (mon-thur) small libraries close at 6pm on one late night. Libraries could hold information for tourists information especially Milngavie for West Highland Way. Why do we not make space available for charities eg McMillan nurses. The would increase footfall as libs are a community resource.
Close 1 library which is not in council property or is least used. Transfer books to other libraries. Reduce late openings to 1 per library.
Retain all libraries. Extend hours in Lennoxton hub to open on a Saturday morning - as William Patrick does. Not alternating when they open. Elderly people find it difficult to travel.
Don't close libraries, look at Leisure Centre Hours, sometimes completely empty.
[Chose option 1 focus but completed this section] Look at your [ineligible] and work to [ineligible] in more young people and service provision for them.
I use the small libraries a lot and have seen them threaten. Cannot the trust find funding from lottery grants. ? or any other charity funding
do not deprive the public of smaller libraries
[have also selected retain all libraries] libraries need to be bigger better in lenzie, M.of.Campsie + westerton. more resources = more use
non above

A7. Comments around EDLC you feel have not been identified

Seems a bit random to have heritage space as a priority? Fit it in where you can and if it's already there but it's not more important than sports centres for the kids (that we can afford) and some good libraries that we can get to when we're not working
EDLC Trust is a SCIO and needs its governance reviewed asap. It is currently not accountable to local tax payers, and service is very poor. The governance of this SCIO is opaque and it should have a commitment to a majority of trustees overseeing the EDLC Trust that are residents and locally elected in East Dunbartonshire. Management of EDLC Trust should be accountable to the trustees and meet with them either quarterly or every 6 months. All minutes should be published unredacted (most minutes that currently emerge are so generic as to be almost totally useless in local accountability and democracy).
Close small libraries and sell the buildings but reinstate mobile library going one day a week to places where small libraries are
Open the library at 9am as the building is open anyway and there are always customers in before 10am. Close at 6pm.
You have to start building amenities no hubs we do not a hub in Milngavie parking is already a nightmare You cannot get a bus or train as trains get cancelled we cannot have more traffic In Milngavie you have ruined bearsden cross you are not ruining Milngavie. There is no space For the hub we use our town hall and my child attends art class in the Lillie art gallery. We go to bearsden hub And this is not a proper library too noisy too busy not quiet and calm you are going to ruin it. You need to put money into the fuck pond at the library as this is really poor with seating and needs cleaned up. But you won't because you are going to sell the land and there will be no green land in bearsden and Milngavie. For our children to play on and thrive.
Better information about what they do and why are they not council. How does this benefit the community.
No need to rebuild Allander and then make it smaller anyway! It could be refurbished for a fraction of the money. We need another primary school as Mosshead, Killermont and Bearsden are bursting. Please stop building houses in Bearsden, we don't have the infrastructure and roads are now far too busy.
When is Cala & Robertson building the new Allander ?
Priorities do not seem to relate to the leisure and culture needs of wider east Dunbartonshire - focussed on our most well off areas which have a lot of private leisure facilities already - seems overkill in that area while other areas have very little!
Efficiencies is an excuse for cutting services just as the area is ramping up to need them. Help children to be part of their community by investing in them.

Kirkintilloch has a heritage centre in the town hall and also has the Auld kirk museum, the town isn't big enough to sustain 2 museums
I think this could be more carefully evaluated to account for the sorts of people that use the libraries the most. For example, elderly people who rely on the smaller local libraries should be considered as important as parents who can drive their children to the larger centralised libraries.
Opening libraries in the evenings and Saturdays and Sundays may allow more people to access them.
Don't agree to other bits but just one thing that slander center needs a massive upgrade
In the current financial climate why is there a need to replace the Allander Centre? Surely this is not an essential right now and can wait until we are in a better financial position, if we are ever going to be there?
As above, do we need to spending money on stones and sculptures about the place when what we want is libraries and leisure centres open when we need to use them.
The majority of people in the EDC area have cars or access to good transport links, and also centralising could be cut to the 3 bigger areas (Bearsden/Kirkintilloch/Bishopbriggs) and perhaps do small outreach or mobile libraries to Lennoxton/Milngavie and other outlying areas 1 day per week.
You might not have to reduce the opening hours if you alternate the days they are open. Libraries are community centres, not just about books. They are out of school care, meeting places and could be youth clubs of the space is flexible. Does Allander sports centre really need rebuilt? Now?
I also feel that priority is given to the Allander Leisure Centre, pitch upgrade then find a alternative solution to the libraries. I am very concerned about my job and the future of Library in East Dunbartonshire. The libraries are great resource for families and people. The staff do there best to give the best customer service that they can. I believe more awareness for families in East Dunbartonshire and to remain people that this service is free.
I take my children to my local library most weeks - trying to foster a love for books and literacy. My kids attend Craighead Primary which have fantastic links to the library- if you closed this they would loose this fantastic resource. Everyone should have easy access to books.
The quality and scope redeveloped Allander Centre must reflect the financial gains the council has made releasing the land for development. (Keep the indoor bowls!)
Its extremely short sighted to shut down libraries. understand that these are places of community learning. For young and old. They are necessary for the health of a community.
Consult more with authors, artists and community groups and activists in order to find ways of keeping these services open and working for the community. Once they're gone it will be very hard to reinstate them and you will have this on your conscience forever.
Too much money and emphasis being pit on the sports centre complexes while libraries staffing and budgets greatly reduced
Sports and active schools
The Trust should be brought back into the Council
A greater partnership with communities is required. Current policy/charging makes delivery of community events very problematic in EDLC premises. More flexible approaches are required to make best use of resources and deliver a diverse range of arts, culture and sporting activity.
its not just about the libraries. what about your sports centres. Id thought the council ones were cheaper but there not. need to do something about that. need to be able to afford to come along and bring the kids.
I think that current venues should be refurbished if required, rather than having to speand a huge amount of money replacing them.
It may be preferable to vary opening hours across each location depending on customer demands and needs. A detailed review of the opening hours across all libraries should be carried out.
You cannot expect people to travel to the central libraries especially when bus services are being cut and are unreliable. Libraries are a lifeline for many and play a big part in reducing social isolation and improving community spirit and inclusion.
No mention of the Auld Kirk Museum or Lillie Art Gallery?
As population is growing , it is important to have the resources locally, to combat loneliness in the community.
All 'No Ball Game' signs should be removed across EDC. Youngsters are increasingly being forced to pay to access sport and leisure activities - pushing many away from physical activity and in turn requiring additional budget resources via healthcare costs to cover poor physical and mental health. Simple steps such as removing 'no ball games' signs would be symbolic of EDCs commitment to widening access to physical activity in public spaces.
Place Making must be part of the thinking around EDLC assets and their future. No point selling assets and shutting them if they are a vital and necessary part of the community and its wellbeing.
Charging to access facilities can not come at the expense of excellent facilities not being used and empty football park for example, this includes schools.
the libraries in east Dunbartonshire have slowly been down sized since we were made into community hubs. Losing the mobile library service was another very detrimental move by the council leaving places like Twechar with no library provision at all and with a terrible bus service people are cut off from what I consider a vital community service. Communities need local libraries and it will be a hige mistake to close libraries or reduce opening hours/
Is there the option of a mobile library to service the communities outwith the main localities.

Improvements to small scale local / neighbourhood leisure facilities and support for ideas to increase use.
Make it difficult to park at libraries. Charge £1.00 to park to change a library book. This will reduce footfall and then they can all be closed.
Retain all remaining libraries at all costs and ideally increase opening hours
EDLC are wasting time and resources. The recent free swim was a waste and did not promote walking and public transport. Focus is too much on cycling which has a low uptake taking into account the age of the population which has a high elderly age group. More focus should be on culture and heritage. This could then incorporate health outings etc.
I feel very strongly that it is important to retain the smaller library's and keep them open (even if this means reduced days that they are open). The local libraries are a necessity in particular for young families and the elderly who would otherwise struggle to make the journey to the bigger libraries. Closing such smaller libraries will be detrimental to the local community and make it more difficult for young people to access the library and the resources it offers. This will impact on literacy. The local libraries also act as a community hub where people can meet others and so reduces social isolation and loneliness. Bigger is not always better and in this case I feel it is very important for the smaller local libraries to remain open.
The staff are brilliant in the Libraries and Leisure Centres, always really helpful and hardworking. The council needs to offer more support. The councillors are all very happy to get their picture taken in these buildings but they need to do more than a photo op.
Close all under used libraries
The plans for a community Hub in Milngavie are poorly formulated, why has there been no Equality Impact Assessment, you required to do this this as early as possible in processes so that it informs options and decisions, what consultation has been done with existing user groups at Milngavie Library?
A saving suggestion would be to class all library on public/bank holidays as most people presume they are closed
It is not possible to keep all local libraries open. EDLC should consider a mobile library service as used in rural areas. Whilst finance is difficult, EDLC should not focus on commercial rates of return, rather it should look to make a suitable "public purse" return on assets.
according to cultural needs
Any closures should be in the mornings, and not after school hours. "With regard to pitches, there have been numerous requests over the years by MCC and others for the provision of a useable full size pitch within Milngavie. The only grass pitch, unusable due to flooding, was drained recently but soon became waterlogged again. Milngavie desperately needs an all-weather pitch as it has a keen football club with over 600 members (including disabled children). For some reason, Milngavie is constantly overlooked even though two of East Dunbartonshire's deprived areas lie within the town."
i feel it is important to retain all libraries and have them open after school
Should focus on health and well-being where sports and activities can have a positive impact on old and young alike
Focus should be on sports and activities that promote health and wellbeing for all.
are all schools, particular young pupils/students aware of edlc activities throughout the year
make sure EDLC is fully utilised
open on weekends as most people work mon - fri so are not able to visit things during these times
call a halt on continued building developments these are adding huge strain to local amenities and are destroying the nature of our towns
focus on sports and healthy activities
Why is the Celtic training ground in Lennoxton used more by local schools/clubs. Cost of buses less than upgrade cost. Are you putting in the majority of money for Allander Sports Centre as most houses are 4/5 bedroom ones. What is the council going to do about traffic flow on Milngavie Road!
Make your leisure and fitness membership more affordable for school pupils.
If you are going to shut small libraries then bring back the bus. My granny always talks about the library bus and what a shame it stopped. Swimming lessons seems a bit random? Cheaper pitches and gym membership for school kids.
access tounder 14s in gym spaces all week to support families to exercise together to reduce obesity (currently limited to weekends) i use the allander.
The Allander Leisure Centre must be replaced like for like.
FOCUS on the central libraries which are fantastic. Put a new one in Milngavie in the new Hub. BUT in the savings from closing the small ones, buy a library bus (Electric of course) take it out to Westerton, Milton of Campsie, Lenzie and anywhere else it is wanted - new place each day - support two librarians to run it no fuel costs because you've got charging points - just maintain it in your own yards - much cheaper than heating and lighting four buildings
keep the libraries you do keep open, open for longer so that we can study there in the evenings
It seems to me that EDLC have a conflict of interest. There is a focus on sports which is great and brings in revenue but it seems to be at the cost of libraries which are a vital part of any civilised society and helps those on the margins who may struggle to get to a hub. Plus they're a great resource for kids on the way home from school.
Libraries are the heart of these small communities, they alone in some areas are saving people from social isolation. The number of books taken out are not the only indicator of how important the library is to the local area.

You should look at a library mobile service if you are closing the small libraries and use an electric library bus to get round and you should use your museums and art galleries more
as part of the digital transformation - it would be good to have one centralised interactive library with all books digitalised & available on kindles with the library
EDLC trust need to keep up with the private gyms providers in east dunbartonshire. (charges are the same but services are not)
trust provides excellent opportunities for young people
as a new mother my local library (westerton) was a fantastic resource and avoided having to go to bearsden cross where parking was often very difficult
Bring back the library bus if you close the small libraries. Make the big ones open in the evenings for studying and working. See how you can make it more reasonable for young people to do things. What about culture activities and things in the evenings but not too expensive.
return mobile library services for smaller communities and group such as care homes
There are many lonely people and the libraries are a safe place to meet others.
agree that trust must reduce operations = consider efficiencies. disagree with level of investment to allander centre when other centres require funding
EDLC have been very short sighted by the removal of mobile libraries. Spend less money on outdoor pitches and concentrate on existing services
<ul style="list-style-type: none"> -The Local Library is an essential community focus, and necessary resource for the many disabled, elderly and low-income people who are socially and digitally marginalized, struggling to access increasingly online essential services. (Was ~20% of the population in 2016). - Centralised libraries don't work, given the severe lack of local affordable transport provision (bus services). - Social Inclusion is a factor: for people who don't have easy access to a computer, tablet, smartphone or the internet at home, libraries are a place where they can read the news, apply for a job and do online banking. - The opening hours do not match the needs of most - and facility could be used more as social meeting space, especially for elderly and young parents. Most working adults, students have a very small window of opening available to them. - Boclair students just had a 4 month cut in library services due to an unfilled librarian post. Our children are already suffering educationally from lack of Library support in other areas, and reduction in local community library provision may disadvantage other vulnerable groups. - Many experts agree that local public Libraries tackle social isolation and support mental health and well-being. Libraries are vital to improving literacy, and make an important contribution to reducing inequality in the community. - In Westerton, the library is the ONLY publically-accessible indoor community space left in the whole area. There is no local bus provision. To suggest that Bearsden Hub, a 30 minute hilly walk even for the fit is not feasible for the local council tax payers, elderly or young. - For a relatively small outlay, shelving could be reconfigured (eg. with castors) to make the space flexible for other Community use at times; recent events have been hugely popular, but limited in the space/configuration available. <p>*A more in-depth consultation with local residents* would be beneficial - building upon the existing in-depth community-lead consultations already conducted by Westerton Library support group (SWEL).</p>
Find other uses for the small libraries.
consider opportunities to combine smaller library services within community assets
scrap elior - retender or bring in house
Libraries remain the single public space where there is no expectation to spend money, they serve the broadest spectrum of our community and should be protected.
provision of central resources makes more economic and service deliver sense
Retain key centres provide library van to more isolated communities/care homes/community groups. Don't provide replacement bowling facilities for small group of patrons - provide multi use area.
Do you agree with these comments (see above) at "Yes" ? at "No" in part. Invite use of volunteers
Can each Leisure Centre have affordable community facilities/programmes which may reduce pressure elsewhere.
You should consider the model used by East Renfrewshire council where Libraries open without staff (self service) to keep opening hours. (Clarkston library#openmove)
Insufficient information is provided to enable a meaningful answer.
Shelves on wheels to make small libraries more flexible spaces
Library hours should be staggered to include w/ends at small libraries (for children to visit)
The loss of the indoor bowling facility is at odds with the "prevention" agenda for the HSCP.
Why specifically identify libraries for cuts whose expenditure must account for a tiny percentage of EDC overall spending? It would seem that EDLC or EDC wish to use any response to claim that there is a demand to make closures. EDC may claim to support local communities but removing libraries in local communities seems to be at complete odds to this.

I would prefer it that no libraries are closed. They are the last free spaces for communities where people don't need to spend money. They are important third spaces for all members of communities but also lifelines for the poor, marginalised, unemployed, elderly and lonely.. remove small libraries removes this lifeline. They are not hugely expensive to run and I would rather pay more taxes to keep them open.
Focus on libraries & existing centres New Allander should not be pressing priority
do not build new milngavie hub
Why focus on school swimming?
Local libraries are very important, especially in local villages to accommodate the elderly and help people seeking work to have the use of computers.
Pitches are too expensive.
Would like to see libraries utilised more and stock increased. Do not want to see Milngavie library cut back in a new hub like Bearsden has been.
Open at 9am. Main hubs open 1-2 evenings till 7pm Small hubs open Sat AM or 1 evening till 7pm
I don't agree with the shutting down of the smaller libraries and resource centres as it is part of that community and well loved and attended by all.
We need local libraries Communities are heartless without them.
the mobile library was removed 5 years or so ago andd the small library opening house has already been cut by one late night and closed wednesdays
a mobile library or closed libraries. twechar already has no library since mobile library was closed down
More emphasis on improving health through sporting opportunities in local areas rather than committing significant budgets to one facility (Allander)
[has wrote below do you aggree with committments not replace allander - more limited/specific improvement only] libraries are fantastic and deliver a hugh range of services helpful for child with ASN. A library van might meet needs o areas where people not using the service or priority areas eg. hillhead/auchinairn
i feel libraries and museums are suffering and too much money being put into outdoor pitches at sports centres. while libraries hubs + opening/closure under threat
reduce opening hours. bring back mobile library
you take libraries from small villages would be to detract from one of your priorities namely communities. again as in previous comment can you actually put forward the point that the council has improved town centres/ communities apart from house building
The trust needs to develop the leisure centres & sports facilities to save money by increasing health therefore less constraints on health services. Income from use of facilities!!
More open spaces for leisure activities
Libraries restrict the times students are able to study in the library and have limited resources.
Interaction with local communities to help develop content, activity and lets within facilities
Make sure the Allander stays open while the guild the new one.
music - teaching + performance - could libraries help?
Make library timings longer and add more sitting areas more like Mitchel Library
Inik opening hours to march other services times at central libraries locations. this is an essential service meriting full hours
diversty to help our younger generationsd to value library services. help the into sport and leisure to help tackle obesity
Allander leisure centre project should be top-sliced - money already allocated
all libraries should be retained lenzie library has an active toddlers group which encourages reading at an early age would this be continued at W.P library how would the parents with small children travel
edlc trust needs more funding
keep all libraries open access point for all vulnerable people
i take my grandchild to the library at lenzie. if it was not there is would be a great shame
the small libraries should remain open but reduce opening hours across all libraries ie from 4 to 2 every
The computer/tablet open sessions with Ian Duncan are greatly valued
library bus if you shut smaller ones more activites for teens
affordability
More credit given to libraries and art gall/museum for service provided to the community. Staff are very helpful in some libraries, especially the small ones.
Is it possible to close earlier? How many visitors enter any library between 6pm - 8pm?

What a bad job has been done, too many managers, look at making cuts there in Leisure
Expand your library offering beyond your toddlers and elder propulation
Your LOIP priorities seem a better starting pint that your random 11.
Provide more services to enable people to use the facilities.
I go to one of the book groups and would like to see more group events at the library like a film club or games club. Also focus on age group 20 - 40.
Centralise library services. But bring back a library bus to reach areas without a physical library. Create study zones and bring younger people into the libraries. Not just baby groups.
what about an enviromental library bus. better opening times in the evenings. cultural activities for teenages
focus on all leisure and culture for all age ranges espescially affordability for youth and access to youth
make the fewer libraries open longer. consider outreach - ibrary bus or monthly sessions in smaller areas. bookbug could be in a difffernt venue
why are libraries, muesums and art galleries being denied of funding and closures compared to other areas? we should be so pround of the part and invest alot of money
all actions seem to be after not before
heritage services in lennoxtown + M.O.C/ clachan of campsie to encourage visitors to discover the history + heritage of these villages

A8. Are there any charges that should be introduced?

What about a wee annual fee for the garden waste
Any increase to fees and charges should be in line with inflation, not a number plucked out of thin air. Get value for money from subcontractors and make subcontractors accountable (financially) when they don't deliver.
School transport should be charged. Taxis for NHS patients if paid for out of ED budgets should be eradicated. Services for older people need to be re-evaluated given the massive boost to their financial health in the past 15 years or so. Cuts could be made in both the sacred ground of education and social care.
Dog bags. Scrap or charge.
None it's bad enough sorry you have to wait up to a month for free uplift and please just leave it on the pavement if you dont mind to save their legs walking up a driveway lol
NO TAKE AWAY FEES FOR PARKING YOU ARE RUINING TOWN CENTRES
No
Housebuilders building the new Allander; housebuilders building more social housing; housebuilders interfering with residents.
No idea
School bus transport to Woodilee residents. They drive around the corner to drop kids at bus. If they can drive kids to bus stop then drive them to school.
Build charging points for electric cars and charge a fair rate. Charge for missed doctor appointments.
I think councillors and Local MPs should be fined for not carrying out constituents wishes.
Factor fees should be introduced for owners of ex council housing
Free charge for electric cars at Lenzue station for example
Instead of this think how to better utilise the funds at hand. You are not increasing any facilities but increasing the charges which is not right
No
Garden waste - nominal fee?
Increase fines for littering and fly tipping.
New residents charge
You charge a flat rate of council tax and provide an inadequate service. Make roads safer for young and elderly.
Hour Care 24 Alarm usage, these are often excessive and abused, and there should be a cap on the number of activations in a month and if this is exceeded then there is a charge. Blue Badges, costing could be increased and customer offered to pay this over 2/3 months as currently charge in no way reflects the admin cost to produce it.
all freedom of information requests; stop free poo bags;
Resident parking permits.

Doggy bags. This only council I know that give out free doggy bags. Could charge a small fee for each bag? This will not go down well but I fee that this is free service that council can no longer afforded
School buses
increase charges for lets related to businesses e.g. out of school care
Rush hour congestion charge for town centres, exclude EVs.
Green waste
Yes - as above introducing and charging for non school based breakfast clubs and after school care (parents are willing to pay for this!!) and resident's parking schemes as well as on street paid for parking regimes to sit alongside these schemes (again can the council not look outside their own environs and see what other successful councils have done?)
What kind of society do we want to live in? All charges will invariably impact those who can least afford them.
NO!
Further traffic enforcement charges should be considered (not just parking but fining for illegal parking etc)
Some health services and all events and activities should be chargeable.
NO
dog waste bags
Increase charges for holding public events e.g. weddings, licences for filming. Advertising income - identify more locations where advertisements (billboards, posters, digital advertising) would be appropriate and charge a lot of money for it! stop proving food waste bags for free Charge more for additional waste bins Charge for parking at railway stations - park and ride (charge would include rail fare or discounted for season ticket holders)
Any increase should be in line with the current inflation rate.
Doggy bags
Green bins
I don't know these well enough to comment.
Parking for over 2 hours at Milngavie CE centre to stop people parking there when they walk the West Highland Way or go for a train.
Mugdock Country Park could charge for parking provided yellow lines were put on the main road which could then finance a further area for car parking on the overflow field. Also a sign could be erected stating how the funds raised were being used.
Electricity at the electric car charging points.
Yes, free dog waste bags. As a dog owner I would be happy to pay something towards getting these.
Removal of illegal advertising Administration of placing request application
charge for pest control, all domestic waste; large uplifts no free lets for room/ school hires
The Council should charge large developers for compliance checks on planning approvals to ensure there are sufficient officers to monitor planning conditions.
Yes: Taxes for dogs - licenses. Yes: Small charge for school stationary (every little helps)
Given the significant amount of dog walking businesses in Milngavie and surrounding areas, I suggest a bye law should be introduced and a fee of £200 per firm for a licence. Milngavie is at the start of the west highland way and yet the council don't seem to be cashing in on the 200,000 visitors each year that pass through the village. Having a council run visitors centre during the walking months would bring in revenue. Do away with the free food recycling bags would not only save on pollution but also save the council money. Use the community center hall in Milngavie as a roller disco at weekends. Make better use of the seasonal council gardeners and let private house owners pay for grass and hedge cutting. Stop using chemical weed killer and change over to a high salt water mix as many other councils are doing.
Garden waste on a pay as you use basis
pay for my bus
Has wrote beside the question Please indicate your views on the level of increase in charges you think we should consider for 2020/21. depends which charges
garden waste

5%
*Number of Green Waste Bins per household
Green bin collection
Having a non electric car. What about a youth club but just for a pound in some of the places that are open anyway?
transport, services for children whose parental financial assessment can afford these services, they should not be automatically free of charge
remove car park charges + restrictions at town centre supermarkets the town centres are dying look at how other LA's have regenerated ie kilmarnock.
Garden waste - or incorporate this element in to Council Tax to raise it more that 3% but with the specific allocation for garden waste and better recycling in flats without gardens so they benefit form the new charge too.
charge if you dont use a recycling bin because you are costing more in landfill
No increase at all, review council staff as part of it is not doing anything
Charge people more for littering and for thier dog mess. Charge people if they dont have or dont use a recycling bin. Charge people if they dont have or dont use a food waste bin Charge people for thier garden waste bin
charges for transport potential means tested charges for car provided eg accmmodated children ect
transport charging charges for residential care for C & Y.P
Parking on Roads. Redbrae road in Hillhead is scandalous. Cars are parked on the main road. Buses and emergency services struggle to get through. With so many vehicles parked there should there be a car parking charge on extra vehicles to try and control this road.
tenants not being in for pre made appointments
consideration should be give to target campaigns to change behaviours eg dog fouling
charging for events - canal festival ect... hiring out of our parks, greenspace for events, filming ect
care of gardens charges realined to means tested. review letting charges to groups who recieve a reduced rate or no charge whcih do not cover cost to provide the service
health and social care
parking at mugdock for more than 2 hours
Not doing recycling. Charge more for dropping litter and not picking up dog mess
garden waste collection naming ceremonies
furniture storage for homeless households bed and breakfast for homeless households
Within our service area we have prepared a list of additional charges that could be introduced.
additional car parking charges at train station areas. parking permits (discounts/no charging for vulnerable groups)
Ensure robust application of currently agreed charging policies.
If it is a decision between cutting a service and charging more, prefer to charge more.
garden waste mugdock park enterance and parking
Cannot rely on yearly increases on charges to supplement budgets when salaries do not rise at same rates and families struggle to meet constant increases incl travel food and activities.
garden waste/ those with morethan 1 or 2 bins excess areas for care of gardens
Garden waste (annual charge), Develop costs increase, Legal cost increase for council advice. All debt taken before services provided (payment up front). charge more for planning advice / rent out schools for charges.
charges for Adult Learning (be means tested) for Leisure classes - outwith.
No
Insufficient information is provided to enable a meaningful answer. Cost increases above wage increases is a dangeours direction.
parking
Additonal Green bins
Definitely not.How about reducing staff numbers throughout the council and becoming more efficient?Absolutely no need to spend money on shared spaces in Kirkintilloch and Lenzie station.

Use of parks for dog walking, boot camps etc.
Employee car parking.
Local businesses should be responsible for cleaning pavements in front of premises especially eating establishments. Fines should be applied to create income.
Promote filming - not large income though Use of parks etc - dog walking, boot camps
School transport outwith statutory requirements
Garden refuse uplift
Charge utility companies for use of street furniture and [illegible word]
A review of the provision of all non statutory services to see if these can be provided by all alternative solutions such as sign posting.
transport
foi taxi provision re transport
Garden waste Storage for letting
charge for FOI
vehicle charging
Some things are too expensive.
garden waste, school transport - school buses, library cards
garden waste, number of bins allocated per household, collection frequency
Congestion charges.
more after school child care / clubs formalise economy of tutors, forest schools ect
Keeping the Milngavie library and community centre and Westerton library as it has much easier access for the disabled community.
None
Green waste collection
Increase parking charges or introduce them to more car parks
an interesting question. i await the answer from the consultation
Look at cost of letting
Open space maintenance charges to owners (Records and plans/maps to be checked in advance of any roll out)
Congestion charge
Make all schools pay more for food or supported study.
Make schools food more expensive
Increase planning charge temp licence application
SW transport Adult care services non statutory
Special uplift - this may reduce fly tipping. I paid my fee for uplift - 18 days later still waiting collection.
dog bags
Short term property letting - could be a useful income
fees for late returns at libraries should be increased substantially above the current rate. also fee for ordering books should be increased to meet full cost of provision of service
introduce parking charges at broomhill & southbank to staff
more means testing for access to free services
Encourage volunteer groups to use Kilm. House / Kirkintilloch Town Hall by allowing them to make tea/coffee. Not have to use Ellior.
Possibly difficult to implement but what about charging council house owners for keeping dogs or more than one do. Some houses have 3-4 outside. Bring back dog licence but perhaps this is for central government.
Seem to be charging for everything
Car parking at Kirkintilloch. This has a damaging effect on business and services in Kirkintilloch. I do not know how business survive.
fine for dog fouling - more enforcement more fines for littering - more enforcement
the charge for everything

breathing
dog bags
more therapy/counselling for youths

A9. Are there any Charges that should be removed?

Some of the letting is a bit steep what about discounts during the day when all your halls are quiet for wee ones parties and wee clubs and the like
EDLC Trust has commercial pricing which seems ridiculous for a scottish registered charity whose remit is to serve public good and for children to have to pay the fees they do seems ridiculous.
Parking in town centres
General waste bins. Special uplifts. Hourcare alarms.
Replacement recycling bins not garden as it's free and I could fill 4 every 2 weeks and even if I was to have 4 would all 4 be emptied and on a rant now provide more recycling bins fir free and MAKE SURE ENOUGH IN STOCK NOT A 6 WEEK WAIT
PARKING A BIG NO,
Allow one free standard special uplift per year
Some of the parking charges are killing local shops and businesses.
Charging our most vulnerable people who are already coping with disability or frailty and old age seems poor
Special uplifts
EDLC gym and pool prices are far to expensive for what is on offer. I currently use north Lanarkshire gym and pool as it's better equipped and is far cheaper
Parking always drive to free parking
Fees for uplift of larger waste items should be reduced.
Remove parking charges for first hour in town centres. This is vital to maintain local retail and services.
Bulk collection
Charges for community halls are off the scale. In our area many long standing lets have been cancelled. Would it not be better to have more lets?
1 hour parking in town centres. This is not compatible with sustainable growth and improved town centres as it doesn't encourage people to use the shops and cafes if they are only in town for a short period.
town centre parking!
Cemeteries
Burying children. Volunteers who do outreach work and kids clubs in our poor areas
Parking for under 1 hour
Rubbish uplift as encourages dumping
Stop paying high salaries/bonuses to bosses etc. Stop digging up roads and filling them in to dig them back up weeks later.
price of community lets
Parking charges should stop at 4.30pm each day as they discriminate against equality for church goers on Saturday evenings.
Town centre parking for shoppers after eg 0930. Could have validated parking or ANPR to charge commuters.
Car parking
The parking charges in Kirkintilloch - they are a disgrace and are killing off the number of people coming to the town.
Parking Charges
car park charges at the libraries in town centres should be scrapped as these are killing the Town centres. These charges have heavily affected the visitors to the William Patrick library with many people saying they do not want to pay to borrow a book. Two hours free parking should be reintroduced
Car Parking charges should be abolished immediately. Residents are driving to out of town shopping areas where they can park for free rather than local areas where they are charged for parking in their own area. Obscene, counter productive and not cost effective.
I think that special uplift charges should not apply to those on benefits as it gives no incentive to them to recycle if they think they are going to be charged. Increase the special uplift charges on a sliding scale with a maximum number of uplifts in one year. e.g. 1st uplift £25; 2nd uplift £45; 3rd uplift £55 (with exemption for those on benefits - pensioners etc)

Social care, day centres, resources for people to come together and feel part of a community, find purpose and meaning. It's outrageous that the most vulnerable and poor in our society are increasingly expected to fund services for themselves or face the alternative social isolation and exclusion
The cost of hiring sports facilities should be reduced for all under 16 groups or individuals.
We should not be charging for anything - a proper community empowerment approach would ensure volunteers are involved and the Council role becomes one of facilitating these volunteers. There is far too much waste in the Council due to ingrained out of date processes and lack of inspiring leadership that takes staff with you on the transformation journey.
People get A/Allowance if they meet criteria, but get all their care free under Free personal care, should some of this money [A/Allowance & PIP] be put back into council and help with social care budget ? When the council are cutting back funds to social care, over spent?
Parking - people are avoiding town centres as they need to pay. The removal of the free 2 hours was ridiculous. If the car parking payment needs to be retained then bring back the free 2 hours.
Parking charges as it is having a detrimental effect on town centres ie. people shopping elsewhere
Your car parking charges in the town centres have only resulted in less visitors.
price of grey bin should be reduced as putting some people off buying one
Charges levied on day care centre for elderly, should be removed immediately.
Better support for buses: these support schools, little old ladies trying to get to services like Gartnavel, and university staff and students.
Stop charging for parking at town centres for first two hours - this is having a negative impact on the economic viability of town centres.
Low or no financed voluntary groups should be sympathetically considered for exception or reduced charging.
reintroduce 2 hours free parking in all town centres. Parking charges are killing the villages and have had a detrimental effect on library usage during the day.
Health & Social Care Partnership. Daily charges for adult day care. Increase of over 180% where Council Tax increase is only ever approximately between 3-4%. Vulnerable members of society being "targeted" and not being treated equally or fairly as the rest of East Dunbartonshire residents. Daily has to be reduced to be fair for all - any increase in fees has to be in line with inflation and council tax increase. No input allowed by users of adult day care centres.
Minimise fees for children, young workers on all facilities.
Car parking charges within the town centre car parks. Removal of any free car parking time within the town car parks has a negative effect on footfall within the towns.
Parking for 1 hour should be free. I used to drive to Kirkintilloch and have not been since parking charges were introduced.
The charges for the users of the Milan centre in Kirkintilloch have increased from £15 per week to £15 per day - this unacceptable increase must be reduced as a matter of urgency. Remove the current parking charges in town centres - allow vehicles to park for free for 1 hour & only charge after the hour is up. I refuse to use Bearsden centre due to these charges & choose to use banks/post offices/shops in areas where there is no charge for parking - stop driving the residents away from using their town centres!!!!
As mentioned before, the elderly support services have been increased immensely, to the tune of 150%. This was admitted by council staff to be an issue internally, but it is being reflected and taken out on people of 65+ that do not speak English (Milan Day Care Centre).
Car parking should be 20p for the first hour and then the price should increase to the current charges.
Having absolutely no free parking even for 1 hour is appalling! Council car parks are half empty and side streets choc full. I feel sorry for anyone registering a death or returning a book having to use the library car park. At the very least make that one free for the first hour but it should really be free for two. I shop at the Retail Park now as I don't get harassed rushing back to my car. There is a new Retail Park out at Broadwood so I intend to give that a go too.
Don't know if you charge for bulk uplifts, but might actually be cheaper not to and save yourself some admin costs, also encourages people not to dirty dump
parking
Cemetery fees and burial fees are far too high. Literally no-one can afford to die.
Car parking - first 2 hours should be free
Parking charges, the facility to park free for 1 hour should be reinstated in car parks
Car parks should not charge for short stays, say for up to 1 hour, especially those near town centres. However charges could be introduced at more car parks.
Reinstate a short period of free parking (1 hour) in town centres to promote local businesses and town centres
Car parking charges - reinstate free period of say one hour or up to two hours to allow people to do business or shop in town centres supporting local trade rather than push them away from the centres.
Car parking
Parking costs in car parks close to the town centres reduces both footfall and access to smaller businesses. People are not keen to pay to park in these areas

car parking charges cemetery charges
charges near shopping areas should be removed
gym fees and classes
Alarm charges - I feel some people are paying for alarms depending on when they moved into housing meanwhile others aren't
no
car park charges should be removed for 1st hour of parking to enable visits to doctors, dentists, pharmacy and post office. Later hours to be increased.
Make sure that people who are less well off or struggling can afford services that are charged for
Large rubbish removals. This should be free (as it used to be) or reduce the charge and would reduce fly tipping / and large items of rubbish & furniture being left on streets. The people who leave their rubbish dumped outside their homes are the ones who can least afford the uplift charge
Parking
Letting fees reduced for private events, small, non-profit clubs etc
uplift of waste - eg removing charging would reduce dumping in areas of countryside
ensure payment in advance. consider different % increases depending on service provision
cheaper facilities and gym membership for our young people
community safety, mediation services
Make our leisure centres cheaper. It's only £2.50 to swim in Falkirk and that's a pool with waves. It's much more here.
special uplifts
special uplift
cemetery fees reduction
Cheaper to do swimming. It's only £2.50 in Falkirk.
Removal of parking charges in town centres should be considered as these charges are killing town centres and libraries.
temporary acc rents
cemetery costs need to balance out - when compared to other local authorities - so maybe a fees - charges holiday
Parking charges are literally killing our town centres. 2 hours free parking is reasonable.
Be careful how you implement parking charges, as some will undermine our retail resources. Look at the retail closures in Glasgow city caused in part by unsympathetic parking restrictions.
Remove parking charges for 1st two hours and add them in to long stay periods. Will encourage more use of town centres for short periods.
Consideration should be given to Place areas eg flexibility to offer reduced rates/charges in Place areas such as set charges where the activity/group/organisation benefits the community.
No
Insufficient information is provided to enable a meaningful answer
community use of halls eg for local gala day, parent council
Parking charges will end up killing local high streets
Short term parking - destroying businesses
Parking in town centres. Go back to couple of hours free and free at weekends.
Allotments
parking charges to boost town centres
Parking charges in town centre - even 3 free Free at weekend.
reduce cemeteries charges
Some free services should be means tested.
The introduction of daycare and transport charges moving from weekly to daily rates is a step too far. Picking on the most vulnerable.
These could form part of the above review.
Some of our letting venues.
Need to be able to park for free for short time or our towns will die.
Cemetery charges
Finance
cemetery charges

EDC music lessons have increased in price significantly over the last few years. Parking charges in town centres have decreased community spirit. Decrease prices in leisure centres to increase activity of residents.
Parking
First hour parking charge
Allotments
Parking reduced
car parking charges in town centres should be cancelled or at least free 2 hour parking reintroduced
Limit increases for more essential services - care of gardens, cemeteries, social care
car parking in kirkintilloch - discourages people coming to use local businesses :(
parking charges at the libraries is totally unacceptable as it should be free to borrow books
make facilities cheaper for all to use not just charities + groups fairer charging, many charities are wealthy
Loans from other than local library services: Glasgow City library makes no charges to whole trust stock available without charge and not just local library.
car parking at least for the first 2 hours. having used car parks in kirkintilloch for many years would be interesting to know the maintenance work log used for any upgrades. self financing, was the party line.
car parking charges in town centres - stops people coming to towns reduces revenue generated and limits access to services ie customer services/ trust services
I believe the school meal prices should be slightly less as higher than all L.A's
Homeless temporary accommodation. Cost/benefit to be calculated as general fund [illegible word] arise from increased rents.
Parking
Landscaping and school lunches.
Yes, charges for accessing sports activities are too high.
If charging must consider impact/access to things for communities/groups/individuals if affordability is difficult eg discounting community lets in 'public areas'
Decrease charges for sport such as swimming
Finance
Water free bottles of water
free bottles of water
all household rubbish removal . Music teaching in all primary school should be free and provided`
Sports centre like swimming.
School use
Scrapping uplift fees may discourage fly tipping.
special uplifts
library parking
i think the council should catch fly tipping. they would make revenue from them
there should be better free parking provision ie one free hour to ensure and encourage the use of services to visit
Charging outside library. A free hour or 1/2 hour would allow books to be renewed. We are not all online!
Do not use Ellior for catering.
Out source or competitive tendering or use in-house
Car parking fees in Kirkintilloch - remove, go back to 2hrs free to encourage shoppers back into the town. Reduce shop rates to encourage foot fall in town centres
Get rid of parking charges - At least 1 hour should be free
The 2 hour or 1 hour free was good idea when was in place.
carparking charges. it has ruined kirkintilloch. how do you expect people to use free services and expect them to pay for parking supermarkets dont charge the foot, the force, so many other options that myself and many other will use rather than shopping in kirkintilloch
council tax, business rates paying councillors
special items uplift (bulky) should be free to help cut down on flytipping
Public Transport as the bus is overpriced for young people
Public Transport such as the bus
parking
Parking and child and young adult bus fare prices.
No

A10. Any other comments in relation to fees and charges?

Increase parking revenue
All transport costs for council officers and for residents should be abolished with the exception of the disabled.
Stop putting the budget cuts onto your residents, start pushing back against central government's demands. Stop wasting money on "initiatives" like the shared space in Kirkintilloch.
Waste of time get it !
NO FEES FOR PARKING
Are edlc buildings set in line with council.
People who can afford 1/4 million to 1/2 million on a house, DO NOT need to get FREE transport to school. Doesnt matter if 2 miles away, they knew before buying the house, where the local schools are. Some people in back end of harestanes are 2 miles away but DONT get free transport. This should only be free to kids with autism, disabilities, health conditions.
Happy to pay if the funds are appropriately used instead of squandered (i.e. the Lenzie centre "upgrade" waste of money.
Closure of museum services would save money
Its a but expensive to book places in our communities. Can we make that cheaper and then we might get more people making bookings?
Asses what is required for the town center and encourage small business. Rents etc to high and if small units were available it would encourage growth in the area.
EDC is already one of the most expensive authorities to live in, an increase in charges has to be minimal as it is getting such that people will move out the area due to the high living costs in EDC.
You have an obligation to disburse the funds created by the residents cost effectively and keeping that expenditure in the area where possible. Not driving them elsewhere and then having to charge more to retain them.
Everyone knows that fees and charges can't stay static - however they have to be reasonable and not put people off paying them
The increases in fees and charges are as a result of years of financial poor management, poor oversight and lack of vision. There are many savings to be made if a team of experts were to look at the situation as a whole instead of dealing piece meal with little bits at a time.
Why should we pay for things that were hitherto free?
I would support paying more for services PROVIDED it is evidenced how that is used and I would propose that some of the additional income be diverted to support communities to develop (seedcorn) their own initiatives.
I don't think it should be a blanket 4% rise. I think the council should take into account the vulbnerabliyies of the group who are haiving to pay.
To ensure additional charges are not excluding poorer residents some form of means testing should be introduced.
please can we do more in the way of recycling. Our bins are good, but I think more could be recycled, when you look at what other councils and countries are doing.
Charges for waste collection from commercial properties should be increased, dependant on cost payable annuallly or monthly in advance. Collection to cease when payments not made. Council Tax collection rates may appear to good in comparision to other LA's but it would appear that only limited rescoures are dedicated to the collection of debt. Chargable housing repairs should be paid prior to work commencing apart from emergency work.
I think the Council should look internally at where savings could be made before charging residents any increased costs as questions need to be asked about we are actually getting for our money.
Should we be looking at free personal care: means tested, some people have enough money and could pay for some for there services, if pensioners are fully max with there income , maybe could contribute to there care they are receiving
special uplift charges could be looked at as depending what they have sometimes not very much cost compared to other councils
As above statement. Increases being introduced without any consultation, due diligence, care or consideration of adult day care centre users, and their needs. Increase is discriminatory and how can EDC justify increase without following any procedure. EDC staff have admitted they did not follow procedure or policy.
Some may be willing to pay a contribution where there are currently no or reduced charges. Making this easy to do e.g. prominant donations boxes, may produce additional revenue.
The increased charges for the users of the Milan centre have increased with no prior consultation with service users & carers - this is completely unacceptable and goes against council commitment to 'Ensure the community is involved in decisions about health and care services...'. Community Clubs and group should expect to pay for the hire of facilities. There is a culture where a lot of groups want things for free. In this climate it is not possible.
saving suggestion : stop free EDC printed food waste bags
It would be good if there were some way of reducing letting charges for those less able to pay. Many of the activities are in fact supporting the work of the Council.

eliminate all centre car parking charges
Re parking charges, remove charging restrictions when parking in Bearsden and Milngavie in respect to time spent in car park
It is sad to see the Iron Chef close - due to reduced footfall after car park charges were introduced our town centres need to be protected
Why only one caterer at wedding/function suites - Kilmardinny House is not being utilised as well as it should be - is this caterer - Ellior (I think) appropriate for purpose. Is there a time-limit on using them.
Make hiring pitches cheaper so that we can use them for evening games.
Happy for charges to increase in general as long as people on low incomes are protected
Other comments- please note that this survey is probably off putting to many as it is not well organised and parts are repetitive. A better survey would give a clearer more representative view of people who live in East Dunbartonshire. I think this survey encourages disengagement.
I would prefer the use of 3rd party providers (Ellior) were not used & those parts retained by trust/council
The council must be more commercially minded in providing services that are not statutory functions
Hall let fees seem to have risen disproportionately well above inflation, to the extent that community groups, clubs, social groups often driven to other council's areas - more affordable, and more encouraging of the importance of promoting such groups to combat social isolation, at ALL ages.
Clear messaging about how additional taxes will be invested
See above re parking - If the wardens were out on Kirkintilloch high street ticketing people parked illegally they'd make a fortune, as with fining dog owners failing to pick up after themselves.
Need to charge at a rate that doesn't preclude people from seeking a service.
More than 4% would have exceptions some increase is marginal
Review all assets owned by council to see if you can maximise their use including fleet, schools for lettings schools.
The council spends money in deprived areas but doesn't empower the people who live in those areas to take responsibility for their community and as a result nothing much changes and more money is spent. Giving people ownership of their own community (like Twechar - it's not perfect but it's 100 times better than it used to be and the majority of residents actually care about their village) makes a massive difference economically and in the self esteem of the residents.
Insufficient information is provided to enable a meaningful answer
Too high, pricing people out of the market
Where possible, charging should be means tested
Charges should reflect nature of organisation eg groups charging commercial rates to customers should pay a commercial rate for council lettings etc
Consider discount for paying online. Encourage channel shift and reduce cost to Council.
Reduce the charge. Have a rethink.
Groups not properly consulted or understanding.
If the Authorities budget is being cut the Council needs to find alternative solutions to service provision outside the Authority.
Don't apply income increases - base it on the type of service and on people's ability to pay.
Any charges applied should take cognisance of current charges and impact - particularly if/when applied to vulnerable individuals
Benchmarking with other local authorities/private providers to establish charges
Concerned that bus to take elderly people to clubs has been increased in cost by over 100% outrageous.
Remove request charges for books (not in local hub but elsewhere in district). Service no longer sends out letters to patrons
v. helpful service re mice - extremely reasonable charge and helpful man who came.
We should be able to park free for up to two hours
Being a social house tenant is interesting to note that rental increase for EDC is 4% whereas those in Hillhead Housing Association have only been given just over 2% rise
The sports charges are way too high if people want to do sport it can be £4 for swimming,.
I think everyone should pay some amount.
East Dunbartonshire seems expensive. Cut price to encourage more participation
Used to keep facilities in good order
Reduce or remove fees for special uplift. Maybe 2 free a year to reduce fly tipping in ED.
The town centre in Kirkintilloch has been ruined by shared space and parking charges. Listen to the public.
Get your enforcers out in town centres and communities and issue fines for parking, litter, cigarette butts and dog mess plenty of income here
It is ridiculous to charge for parking in such a small town and other areas in East Dunbartonshire
Stio building and fix road, stop selling assets

They want people to use the public transport but it is becoming too expensive to even use often
I believe that charging £6 for a bus fare for over 16 year olds is preposterous, a jump from £1 to £6 when u do not get paid is unbelievably difficult.

A11. Comments in Relation to Council Tax

Too high already
No increase to council tax.
No increases should be made this year, I would like to see more imaginative cuts to the core budgets in ED.
You say you've saved 87 million in 10 years. I would say why has it taken 10 years. Seems to me you constantly waste money on bizarre projects, the Hub in Bearsden being the most obvious. Why close a library just to spend 2 million building a newer much smaller one.
My council tax went up by about 15% a few years ago already!
Why should we pay for central governments demands? Why increase council tax but reduce services? That is nonsensical.
Those who are able to already pay more than enough Council tax, which subsidises those who can't. Tax can't be continually raised for the squeezed middle.
Sturgeon should return to her bat cave under the castle
Council tax is inherently unfair as you may own a nice house but be retired or not earning much.
I'm all for an increase if it is spent approximately and we can see improvements and where the money is being spent.
We have less amenities than poor towns and we pay a lot of council tax whrte they dont does not make sense more amenties doctors,health centres the schools are struggling far too many in a class and school. Strughling with school dinners taking away music and art classes and libraries in schools to make classrooms
Council to support change in legislation to implement rebanding of dwelling as soon as extension is completed instead of on sale. This would boost the tax base .
I don't use much, apart from the necessary services, so I find it difficult to agree with an increase of more than 3% - possibly if I felt my concerns were actually being listened to and acted upon I would be willing to pay more.
This is a well off area in general and people should be paying more as long as this is going to support our most vulnerable people
People at work but still in poverty at end of month could do WITHOUT the increase. We are struggling as is to make ends meet. Also, as BREXIT hits, cost of living increases but wages DO NOT. More poverty imminent. I also look after FULL TIME my elderly parents, THEY DO NOT HAVE CARERS, we do it all ourselves, saving EDC thousands of pounds but we don't get a penny. Maybe consider paying family a small amount a week for care duties, maybe £100 weekly as if we got a full care package from EDC it would cost YOU thousands a month no doubt for TWO elderly people . RECOGNISE THE FAMILIES WHO SAVE YOU THESE COSTS!
The primary issue is efficient and sensible use of this income rather than the amount of any increase.
You can't keep increasing our charges and showing nothing for the extra monies.
Chase up any adresses who have never paid council tax and enforce payment where needed
Council tax is extremely high in EDC. The council increased top bands more than others . Many people extend houses but don't pay extra council tax while living in large houses.
Necessary given forecast shortfall in budget.
Without seeing any increase in facilities if you increase the council tax of residents it won't go down well.
People should be able to say where they want their individual council tax spent.
If it brings in income, we should put it up but not more than inflation.
Increase for people who can afford it
In view of the increase in housing and no improvements in amenities we should not be asked to peovide more money,
Council Tax is constantly attacked and increased in EDC, there needs to come a point whereby the Council Tax increases stop as people are already struggling to cope and this is only adding to financial hardship and stress.
already too expensive, 3 % increase was crippling enough
As a pensioner our council tax is a huge burden
Council tax was frozen too long and is well below the level needed to fund services. PS I'm not happy I had to select age and ethnicity below to submit the response. What's the point when you don't know if I was honest anyway?
I feel that council tax should be review and if people can pay for it then they should. Some people will think this is unfair but if there council tax increase is justified then it might help.
I'd be happy to for this - providing services are not cut from all local areas (libraries).
Well-off people like us will spend more on goods when we can see we are getting a premium product, even when we know that the additional cost to use exceeds the cost of provision. Similarly, I would be happy to see an increase in council tax, especially at my high end, if part of it were used to fund "visible" services which appeal to voters (zero tolerance of pot-

holes, for example) and the other part the invisible priorities. Amongst other things I would like to see are support for local town centres, which may require a reduction in business costs; joined-up thinking and joined-up action with Glasgow on segregated cycle-ways (I know this is not popular with car commuters, but sell the Allander rail halt as taking "other" drivers off the road); obvious green thinking like free parking for EVs (and charge points). How about subsidised local bus circuits, using small electric buses, which link communities and facilities e.g. Baljaffray/Bearsden/Milngavie with Schools/Allander Centre? And why are there primary school playgrounds next to busy road junctions?
You are completely out of step with wage growth by increasing council tax greater than wages and then expecting the residents to accept them for less service levels. look at the bigger picture for a change
<p>The biggest increases should be borne by those in Band E and above (again with exemptions for those on benefits, particularly pensioners where their house may be their main asset). Again it should be tiered so that the most disadvantaged are the least affected.</p> <p>Band A and B 1% increase Band C-D: 2% increase Band E -F: 3% increase Band G-H : 4% increase</p> <p>Working households should be able to absorb an increase given that there has been a significant freeze for a long period of time. The Council should also be doing more to ensure that those who may struggle to pay in the face of an increase are given reasonable payment plans and one thing that would save a lot of money - stop sending automatic paper demands - they are a disgraceful waste of money. In this automated day and age a text must be cheaper to send than print off multiple reams of paper and keep sending demand after demand and causing people hassle and stress.</p>
I'm happy to pay more council tax for services
The system needs to be overhauled in its entirety. A system that not only looks at property but at household income would be more equitable. Tax is necessary to help spread wealth and reduce inequality but it is not currently working well. Lobby government for change.
Services are important and if Scottish government not providing more funding than money has to be raised
As above I would support paying more for services PROVIDED it is evidenced how that is used and I would propose that some of the additional income be diverted to support communities to develop (seedcorn) their own initiatives.
Although a large percentage of local residents can afford to pay this we must not ignore the less well off people who would find a substantial increase in this payment more challenging.
With the increasing number of houses being built, the council need to increase the number of services provided.
I feel sometimes with the yearly increases that not everyone has a cost of living rise if they work - which along with everything else going up their salary does not
It would be good to see how this 1.9 spend was itemised: what has it literally got us?
<p>EDC should optimise current resource by further maximising opportunities to merge back office functions with nearby local authorities. Many other local authorities cover similar demographics to EDC and we should utilise their skills and expertise rather than starting from scratch to replicate. Procurement could occur across LA areas.</p> <p>As a side note, please could EDC invest in improved servers for the website! It's incredibly slow and continuously crashing. This is frustrating but more importantly causes parity of access issues for people with slow internet.</p>
For people in Mains Estate, we are forced to pay substantial factor fees on top of council tax for services you would normally expect to be under council control (upkeep of pavements and parks etc), so a further large council tax increase would seem excessive
Misleading questioning! I do not agree with any council tax increase as we are getting less services for the money. council needs to lose staff, make efficiency savings within its own offices and prevent wastage across its business rather than expecting local residents to continue to plug the gap.
Small local retailers tax should be considerably reduced to retain them. I appreciate the council can't change this but I feel the Council Tax system should be replaced with a fairer system.
Increase council tax as long as the council does not give golden handshakes to council staff or huge salaries to planners and people who produce lengthy reports.
Would like feedback regarding what savings have been made by the council in relation to staffing costs, i.e. have senior management taken salary reductions, have staffing numbers been reduced - these actions are not unusual in the private sector and would be good to see what is being done in the public sector to reduce costs....
The council has not improved nearly enough in daily life to warrant a larger increase.
A higher percentage could be considered provided it stated exactly where the funds would go and the council tax payer would need to see evidence of this.
No one ever really agreed on the Council Tax freeze, total gimmick and one of the reasons the council struggles today.
The system needs serious overhaul. Local people would take more interest in local affairs if a greater proportion of council income came directly from local residents.
the rise in private developments will increase council tax income to mitigate this
Tax increase could be more if a better method of targeting those most able to pay could be used, for example as with income tax.
Services are important and Scottish government should fund more

Increase council tax by more to protect services and bridge any funding gaps that EDC experiences.
Residents have to be realistic and accept that quality provisions in all priority areas have to be paid for to ensure priorities and commitments are achieved / maintained
everyone needs to be prepared to pay a bit more for the services they expect
council tax spreads the burden fairly. more clarity is need to explain this
I'm willing to pay up to 4% if it is spent on services and not on further increases in management levels pay rises or vol. redundancy 'hand outs' to them!
I didnt know Council Tax was such a small bit of the budget
i am not a resident so unfair to comment however, significant increases should only be made to higher brackets (C-E)
Uncertain time, people stretched to the limit through austerit,adding more financial pressure for many would be a stretch too far.
Inflation is less than 3% so why would you charge more than a 3% increase?
residents must be prepared to pay for the level of services provided
residents should not be responsible for bridging the gap resulting from the cuts in goverment funding
i would be happy to pay more council tax to maintain high quality services
I believe most would pay more Council Tax to retain and improve a level of service which is currently perceived as being cut back beyond acceptable standards, compared to other similarly-sized councils.
always chasing to catch up - given the years of ctax freeze
Provided service provisions are retained, I would envisage that most people would not object to an increase to retain essential services.
I am happy to pay more council tax to achieve better environmental objectives.
CT levels should reflect the cost of service delivery
It is not your fault that you have to raise Tax levels but we are not a third world country, and having to make cuts year on year is a reflection of our poor calibre of UK Government.
If the decision is not to maximise Council Tax the level of service to be delivered will have to be cut - you get what you pay for.
Given the financial gap this seems essential
affluent area ma support greater than 3% increase
Similar to point above. Families face increased costs year on year but salaries do not increase to meet these causing further difficulty/financial stress.
In work poverty - where Council tax rebate doesn't apply consideration on the definition of in work poverty and any help/rebate that can be offered.
Insufficient information is provided to enable a meaningful answer. Cost increases above wage increases is a dangerous direction.
Council tax is unfair and must be replaced eg with land value tax. However central gvt squeeze there is no other option to deal with the climate emergency
I would be happy to pay more council tax in order to save essential services that are better run by the local authority.
I don't mind paying more Council Tax as services cost money and there are years of savings which have stretched services and staff to capacity. Importance however should be placed on value for money, and not wasting money on unnecessary projects. We appreciate all the many amazing council and Trust staff who continue providing good services on a shoe string.
The council should take advantage of the maximum increase available in order to maintain income
Good services for council tax
The Scottish Government has said for many years the Council Tax is outdated and should be replaced. The Scottish Government should be lobbied by Authorities to action the review which has already been produced.
council tax rise should not exceed income percentage rise
service needs to be properly funded
The Council are making huge amounts from the new housing built, in terms of Council tax. We cannot continue to see local services cut.
I think we have enough money paid towards Council Tax but are not getting adequate services for the Council Tax people pay.
Costs must match the increase in service demand.
Greater increases compensate for the income not received in the years of the council tax freeze.
however as i live in an area that is never gritted after a fall of snow would it be prident to ask if rebaits can be given to those that actually have to dig their cars out and their own roads.
Tax is too expensive.
the larger properties should have a 6% increase. The smaller properties should have 1% increase. thats fiar - the wealthiest pay the most!
Council tax is way too expensive and everyone should be paying the same amount.

A 3% increase is simply not worth it just to raise £1.9 million a small increase would be acceptable.
are empty property penalties fully applied. why are executries excused council tax. for protracted periods ie more than 3 months. apprication or council tax after 3 months would encourage early sale + increase tax income
not raking care of greenspace. have towweed communal areas myself
i think there should be a survey on council tax in the area or national
the central goverment should provide more funding to support key local services and ensure their are comprehensive auditing process
i do wonder where the increases are used as i see no differences in services especially the state of the roads and greenspace (litter)
Only if used for health and social care or roads or town centre
If used to benefit tax payers i.e. road improvements especially in side streets. No increase to managers salaries/benefits already paid too much to CE/deputy CEs
This is the worst survey ever produced - confusing and lazy.
the council tax is higher than in other areas with less services
shocking when observing money used by mps expenses. it should not be increase
is there a real independent audit for is all to see