

- Prepare a home emergency kit including; torch, candles, matches, radio and spare batteries; essential medication; three days' supply of non-perishable food and bottled water; baby food; pet supplies; paper, pencil, penknife and whistle; list of emergency numbers.
- 2. Follow Scottish Water's advice on protecting your pipes. If you own your home, have the number of a local plumber to hand just in case.
- 3. Know where your stop valve is and how to turn off your water
- 4. If cold weather is forecast and during a cold snap, keep your heating on at a low setting to help prevent pipes from freezing
- 5. Know how to turn off your electricity supply at the mains
- In the event of a power cut or emergency, please call SP Energy Networks on 115. For more information, visit spenergynetworks.co.uk.
- Look after your pets don't leave them out in the cold for too long
- Ensure you have access to a shovel and salt or grit for clearing paths
- Do not use hot water to clear ice or snow, either on your path or windscreen. It can turn quickly to ice and crack a windscreen or increase your chances of slipping. If you don't have grit or salt, sand or ash can also be used.
- 10. If shovelling snow, think where you are going to put it, so it does not block pavements or other people's paths. Look out for elderly neighbours and help them too if you can.







