There are over 400 grit bins strategically located throughout the area which we regularly check and refill. These are for use by the public on roads and pavements and can be viewed using the interactive mapping facility on the Council website. If you want to request a grit bin in your local area, you can complete the grit bin request form within the documents section on the gritting page on our website -

www.eastdunbarton.gov.uk/gritting

Additional grit is available from Broomhill Depot, Kilsyth Road, Kirkintilloch. This is a facility for members of the public to use, so please bring a shovel and container.

At Home

In the event of an emergency, our repairs service is available to Council tenants 24 hours a day, 365 days of the year. Freephone 0300 123 4510. If you're not a Council tenant, it's a good idea to have a telephone number for a plumber and electrician to hand.

Help your community

Please keep an eye on elderly and vulnerable neighbours during bad weather. If you're worried about them, please call us on 0300 123 4510.

Website and social media

Any emergencies relating to road or school closures will be put on our website www.eastdunbarton.gov.uk and sent via social media. Please look out for updates and follow us on Twitter @EDCouncil Facebook www.facebook.com/edunbartonshirecouncil or e-mail customerservices@eastdunbarton.gov.uk





Christmas break

East Dunbartonshire Council headquarters is closed over Christmas and New Year. The Contact Centre and Community Hubs still operate between Christmas and New Year. Full details of opening times can be found on www.eastdunbarton.gov.uk If you experience an emergency, please call 0300 123 4510.





Top tips to be prepared for Winter

Ready for Winter?

On the road

Prepare your vehicle. Make sure your car is ready for winter by carrying out some basic checks now:

Ideally, get your car a Winter service, if not:

- Check the anti-freeze and oil levels
- Checks lights are working
- Make sure your car has plenty of windscreen wash, to the right winter concentration, and wiper blades are working
- Check tyre treads –
 they may save your life in poor conditions
- Get your brakes checked

Kit out your car with the following items

- A warm blanket
- Emergency food and drink
- A torch
- A shovel
- De-icer and scraper
- Tow rope
- Mobile phone make sure it's charged

Our Winter gritting service

Our Roads Team is on standby 24 hours a day to respond to gritting requirements. The Duty Officer checks a dedicated forecasting service for highways three times a day and makes a decision on what action is required. There are three road sensors which give information on the current status of the road condition, road surface temperature and the amount of residual salt. This tells us if gritting is necessary.

We publish the daily weather report and gritting action on our website www.eastdunbarton.gov.uk/gritting

Gritting routes

As a Council, we need to prioritise what roads we treat. There are two categories of gritting route
Primary and Secondary. The Primary routes
cover 67% of East Dunbartonshire's 514km of road and consist of:

- Main roads
- Bus routes
- Access to fire, police and ambulance stations
- Access to hospitals
- Steep or dangerous roads
- At least one access road to each school
- Main access roads to rural communities

The Secondary routes include all other roads within the authority such as local and general access roads, less used industrial roads and cul de-sacs, which are only salted during prolonged periods of adverse weather and when resources allow.

Residents can check information about road conditions and gritting plans via the Council's website and social media, with Facebook posts and tweets when the gritters are out and about.

Flooding

You can check the SEPA Flood Map for areas of potential flood risk in Scotland - https://www.sepa.org.uk/environment/water/flooding/flood-maps/

You are the first line of defence against floods, preparing for this can help protect yourself, your family, your property and possessions.

Get prepared

 Prepare a flood kit of essential items such as a torch, first aid kit, blanket/warm clothing, medication, bottled water, and a list of important contact telephone numbers Know how to turn off your gas, electricity and water mains supplies

Take Action

- Use SEPA's Floodline for the latest information (0845 988 1188)
- During an emergency the council will issue sandbags to individual properties, if required. Contact 0300 1234510.
- Move pets, vehicles and other valuable to safety when it is safe to do so.
- Store sentimental and important items upstairs in a high place or a watertight container

Further information about flooding is available on the council's website https://www.eastdunbarton.gov.uk/residents/floodingFootway gritting

Footways retain grit longer than roads and therefore require treating less often. We have specialised gritters for footways which are based in strategic locations throughout the East Dunbartonshire area. The main footway routes cover:

- Main shopping areas
- Footways adjacent to community centres and health centres
- Footways near to sheltered housing and schools
- Steep or particularly wet footways that create additional risk



