

East Dunbartonshire Community Planning Partnership

# COMMUNITY PLANNING EXECUTIVE GROUP

FOR MEETING ON

## **26 NOVEMBER 2015**





A meeting of the East Dunbartonshire Community Planning Executive Group will be held within G5 Meeting Room, East Dunbartonshire Council, 12 Strathkelvin Place Kirkintilloch, G66 1XT (Southbank Marina), Thursday 26<sup>th</sup> November 2015 at 2pm to consider the undernoted business.

(Sgd) ANN DAVIE

Director of Customer Services and Transformation

East Dunbartonshire Council, 12 Strathkelvin Place Kirkintilloch, G66 1XT Tel: 0141 578 8231 Date: 20 November 2015

Item No.	Function	Description			
	Welcome, sederunt and apologies				
1	Child Protection Chief Officers Group	Progess Report On Child Protection Committee – Report by Director of Education and Children's Services, East Dunbartonshire Council			
2	General Business	Minute of Community Planning Executive Group, Meeting 1 September 2015			
3	Place	Joint Resourcing of Dedicated Police Officers to Place Areas – Report by Chief Inpsector Craig Smith, Police Scotland and Director of Customer Services and Transformation, East Dunbartonshire Council			
4	Partnership Performance	East Dunbartonshire Single Outcome Agreement 2015- 2018: Six Month Progress – Report by Director of Customer Services and Transformation, East Dunbartonshire Council			
5		Revision of the Remit of the CLD Partnership – Report by Director of Customer Services and Transformation			
6		Equality Engagement Group: Update on Self-Evaluation Process and Revision of the Remit – Report by Director of Customer Services and Transformation			
7		Empowered: 2015-2020 - Strategy and Interim Review of Action Plan 2015-16 – Report by Director of Customer Services and Transformation			
8	Public Service Reform	Local Outcome Improvement Plan and Community Empowerment (Scotland) Act – Verbal update by Gerard McCormack, East Dunbartonshire Council			

#### AGENDA

Item No.	Function	Description
9		Date of next meeting – tbc



AGENDA ITEM NO: 1

COMMUNITY PLANNING CHIEF OFFICERS GROUP	26 NOVEMBER 2015
ESW/162/15/KG	DIRECTOR OF EDUCATION & CHILDREN'S SERVICES
CONTACT OFFICER:	KEITH GARDNER, ACTING CHIEF SOCIAL WORK OFFICER
SUBJECT TITLE:	PROGRESS REPORT ON CHILD PROTECTION COMMITTEE

#### 1.0 <u>PURPOSE</u>

COMPANY DI ANNING

**1.1** The purpose of this report is to provide information to the Chief Officer Group (COG) on the progress made by Child Protection Committee in driving forward key policy and legislative developments, key professional practice developments and key service developments.

#### 2.0 <u>SUMMARY</u>

#### 2.1 Risk Assessment and Risk Management

Good progress continues to be made.

The use of the National Risk Framework is evident across services and this has contributed to improvement in this area. Performance management and quality assurance systems provide evidence of this with the continued use of key tools such as Genograms, Chronologies and Eco maps. These tools provide frontline practitioners and managers with methods of structuring complex information to assist with the understanding and analysis of a child's situation. Follow up training will be delivered for new staff and for staff who elect to undertake refresher sessions.

Training in the key principles of Risk Management has been delivered across key services. This has been widely welcomed and provides staff with the key approaches involved in minimising and managing risk. A range of practitioners from across services have attended training and feedback has been extremely positive. The training programme has been led by the Public Protection Group.

#### Key Achievements

• Continued application of the National Risk Framework to assist in the identification and management of high risk situations.

• Delivery of targeted training to frontline staff and managers on the key principles of risk management.

## 2.2 <u>Child Protection Procedures</u>

A review of the multi-agency procedures is underway and is being led by the West of Scotland Chairs of Child Protection Group. East Dunbartonshire, via the CPC, will contribute to this process and the updated document will reflect key changes in National Guidance including Child Sexual Exploitation and managing allegations against foster carers and residential staff.

## Key Achievements

- Contributing to the development of updated multi-agency child protection procedures.
- The development of updated single agency Social Work Child Protection Procedures.

## 2.3 <u>Responding to situations of Self Harm</u>

The Child Protection Committee led the development and launch of guidance for Education and Health in assessing and intervening in situations where children are at risk of self-harm or suicide. The document has been launched and a comprehensive programme of training will continue to support this. The guidance is an important development and provides staff with advice, guidance and support in this area.

## Key Achievements

- Development of Comprehensive Guidance for staff in Education and Health.
- Delivery of Training to support the launch.

## 2.4 <u>Corporate Parenting</u>

Good progress has been secured in this area. The number of Champions has been extended, training has been delivered and the information packs for children and young people have been reviewed and updated. The Corporate Parenting Board continues to scrutinise activity and over the course of the year, elected members have been provided with a mixture of briefings and presentations from all services.

Regular performance management information is presented and the progress of the strategy and plan is monitored. Work is underway to develop and publish a refreshed Corporate Parenting Plan which complies with the duties and responsibilities contained in the Children and Young People (Scotland) Act 2014. In this regard, we are currently working with CELCIS to produce an updated Children Services Plan which will include our Corporate Parenting Plan. The Director for Education and Children's Services presented a workshop at a National Conference run by CELCIS. The workshop was well received and recognised the progress made within the authority. CELCIS have asked the Director to work with them to write a case study for national publication.

DCYPP is driving forward arrangements to further develop advocacy services for children and young people. This will be an important area in light of the focus on giving effect to children's rights contained in the new act.

## Key Achievements

- Presenting at a national conference coordinated by CELCIS.
- Delivering refreshed training to Champions.
- Working with CELCIS to develop and publish a refreshed Corporate Parenting plan.

## 2.5 Introduction of Evidenced Based Approaches

Good progress has been made with regard to the introduction of evidenced based approaches.

Over the course of the last few years, work has focused on providing staff with support and training to ensure their skills and knowledge base is maintained in key areas such as assessment and risk assessment. The application of research and evidenced based approaches has been a key feature of our work in this area. As outlined above, this has involved the use of frameworks such as National Risk Assessment, Frameworks to assess young people involved in Youth Justice Services and Managing young people with sexually harmful behaviours. As part of this move toward evidenced based practice, we are also introducing services that will better assess the ability of parents to effect positive change in their parenting skills. Work is underway to develop the Family and Contact Service. This will be based in Lennoxtown and will make use of state of the art technology to video contact between accommodated children and parents. This will enable highly trained staff to provide advice, guidance and support on interventions designed to improve parenting. This approach will speed up decision making in respect of permanency.

## Key Achievements

- Work continues to develop the new service.
- The application of research based approached to permanency planning.

## 2.6 Performance Management and Quality Assurance

The attached quarterly Child Protection Report (Appendix 1) outlines the situation with regard to performance.. The overall picture is positive with the vast majority of performance targets being met. The quarterly report indicates that increased referrals are the result of raised awareness across services and in the community. Children are registered for appropriate timescales with the majority of children and young people de-registered within an 18 month period. Re-registrations are low with very few taking place within an 18 month period. This picture is positive and indicates that decision making is sound.

A detailed discussion took place at the Child Protection Committee in relation to a presentation by the Chief Social Work Officer on performance. The importance of understanding and analysing the information available was recognised. The presentation afforded all present to raise questions about the analysis of information which highlighted patterns and trends over a five year period. More importantly, the committee identified areas where a closer look at practice was necessary. Agreement was reached that the CP Performance Management Sub Group would undertake a closer examination of the following areas:

• A small sample of CP Cases where domestic abuse was a key risk factor.

• A small sample of CP Cases where Addiction was a key risk factor.

These are two distinct areas which influence child protection registrations. The outcome of this exercise will identify areas of good practice as well as identifying areas for further development. Overall, the picture is a positive evidencing that our assessments are of a good standard and multi-agency working is effective. We are however, not complacent in this regard and recognise the need for continued close scrutiny around assessment and decision making. Appendix 2 provides detailed performance information from Scottish Reporters Administration (SCRA). Key information relates to the following;

Over the course of 2014/2015, there has been a reduction in referrals received by SCRA. This will undoubtedly be influenced by our local early intervention arrangements that have been effective within the authority. However, this may need to be examined in closer detail to ensure that decision making is good and there are no training issues in respect of chairing of panels. Additionally, we would need to be satisfied that there are not children who require compulsory measures who fall through the net. Disguised compliance is an area where we need to be mindful. Additionally, there has been a significant increase in the number of CPOs over the course of this year. This is not an exact science and may benefit from closer scrutiny in the future. The data also points to an increase in the number of children subject to Ccompulsory Supervision Order (CSO). This needs to be considered in the context that EDC figures have been historically low and this may in fact skew the outcome of comparisons. Follow up work will be taken by the CP Performance management group.

The CP Performance management Group continues to drive forward change and improvement with the focus remaining on securing a comprehensive multi-agency performance management system. This is work in progress.

## 2.7 Key Challenges Ahead

There remain a number of key challenges ahead for East Dunbartonshire Community Planning and the COG in driving forward a programme of improvement. The following information summarises the critical issues:

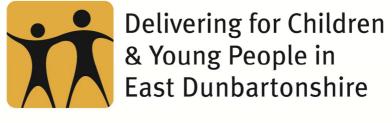
- 1. Making effective use of the management information available. Understanding and analysing the performance information presented to CPC to ensure this informs development. Striking the balance between too much and too little information. This will ensure we are sighted on the important developments both locally and nationally;
- 2. Ensuring we continue to work on shifting the balance of care with the expansion of high quality nurturing services that meet the needs of our most vulnerable children;
- 3. Ensuring we continue to develop evidenced based approaches and focus our energy on "what works";
- 4. Delivering good quality training to maintain staff knowledge and understanding in this complex area; and
- 5. Driving forward change at a time of financial constraint.

### 3.0 <u>RECOMMENDATIONS</u>

- 3.1 It is recommended that the Partnership:
  - a) Note the content of the report;
  - b) Request the Director of Education and Children's Service provide a further progress report;
  - c) Request the Performance Management Sub Group to examine a small sample of Child Protection cases where domestic abuse was a key risk factor;
  - d) Request the Performance Management Sub Group to examine Addictions as a key risk factor; and
  - e) Request the Performance Management Sub Group to note that Compulsory Supervision Orders have increased.

## GORDON CURRIE DIRECTOR OF EDUCATION & CHILDREN'S SERVICES

**APPENDIX 1** 



**Child Protection** 

## East Dunbartonshire Council Social Work Services

## Child Protection Quarterly Report 1<sup>st</sup> April 2015 to 30<sup>th</sup> June 2015

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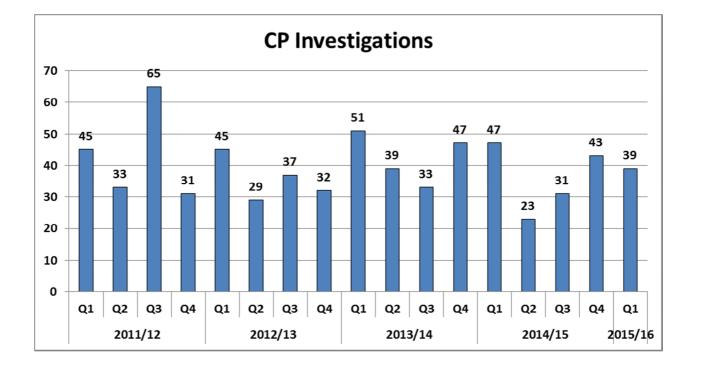
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EXECU	TIVE SUMMARY		
Key Issues	Explanation/Action		
<b>CP Investigations</b> Chart 1, pg 4	This quarter captures a slightly decreased number of CP Investigations undertaken compared with the previous quarter. This figure is lower than quarter 1 of the previous year.		
<b>CP Investigations by Source</b> Chart 2, pg 5	Variance remains in the number of Investigations by source. Police have seen an increase this quarter whereas Education, Health and Social Work have all decreased.		
<b>CP Investigations to Case Conference</b> Chart 3, pg 6	There has been an increase in the % of CP Investigations that resulted in a case conference. In the previous quarter, 70% of CP Investigations proceeded to Case Conference with the figure for quarter 1 being 85%.		
<b>CP Registrations at Case Conference</b> Chart 4 & 5, pg 7	Of the 33 CP Investigations that progressed to Case Conference, 23 children (70%) were placed on the Child Protection Register. This figure is significantly higher than the previous quarter and more in line with quarter 1 of the previous year.		
<b>Child Protection De-Registrations</b> Chart 6, pg 8	This quarter shows a 13% increase in de-registrations from the previous quarter. There have been significant variations in de-registrations over the past few years.		
<b>Children De-Registered by Reason</b> Chart 7, pg 8	Improved home situation was the highest reason for de- registration during quarter 1 of 2015/16.		
Children De-Registered – Length of Registration Chart 8, pg 9	No concerns about length of registration, the majority of children are on the CP Register for less than 1 year.		
<b>Children Re-Registered</b> Pg 9	5 children placed on the CP Register during Q1 were previously on the CP Register. However, a significant period of time had passed and therefore there are no concerns about the re-registration time period.		
Number of Children on the CP Register at Quarter End Chart 9, pg 10	The number of children on the CP Register at the end of quarter 1 is higher than the previous quarter and is also higher than at the end of quarter 1 of the previous year.		
<b>Risk Categories of children on the CP</b> <b>Register</b> Table 2, pg 11	Of the 48 children on the CP register at the end of quarter 4 of 2014/15, 37 (77%) had 2 or more areas of concern identified. Of this group there were 18 (37%) children where 3 or more indicators of concern were present. The highest risk factor recorded for this quarter was neglect.		
<b>Invitation, attendance and report provision</b> <b>at Case Conference</b> Chart 10, pg 12	Attendance at Case Conference is high for all 3 agencies. Detailed reports are available for each agency to scrutinise their own attendance and ensure that a written report is provided to Case Conferences they are unable to attend.		

• This information is subject to data validation and may change prior to submission to Scottish Government. Quarterly information gathered is based on financial year whereas Annual Year report is based on academic year.

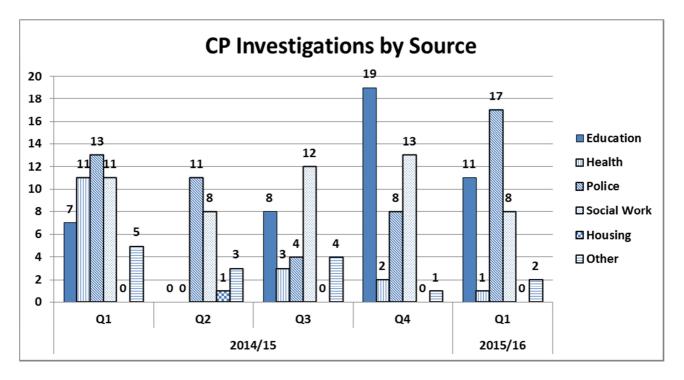
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#### **Chart 1 – Child Protection Investigations**

This quarter captures a slightly decreased number of CP Investigations undertaken compared with the previous quarter and the figure is also lower than Q1 of the previous year.

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## Chart 2 – Child Protection Investigations by Source

#### • <u>Table 1</u>

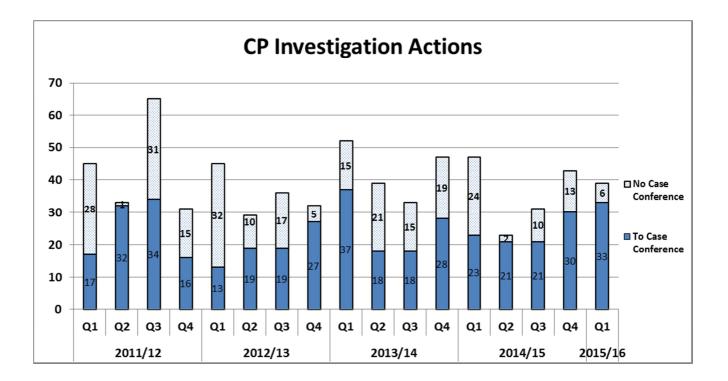
Other is made up of:-

Chart 2(a)	Breakdown of	Other Referra	als				
			2014/15				
		Q1	Q2	Q3	Q4	Q1	
Child Involved in Referral		0	0	3	0	2	
Neighbours		0	2	0	0	0	
Parents		5	0	1	0	0	
Anonymous		0	0	0	0	0	
Women's Aid		0	0	0	0	0	
Safeguarder for Church		0	0	0	0	0	
Relative		0	1	0	1	0	
TOTAL		5	3	4	1	2	

The highest numbers of investigations by source this quarter were from Police who seen an increase from 8 the previous quarter to 17. Education was the second highest source with 11 children however this is a decrease from 19 the previous quarter. Social Work was the source for 8 investigations, a decrease from 13 during the previous quarter. Health referrals have dropped from 2 during the last quarter to 1 during this quarter. Other sources accounted for 2 investigations and there were none from Housing.

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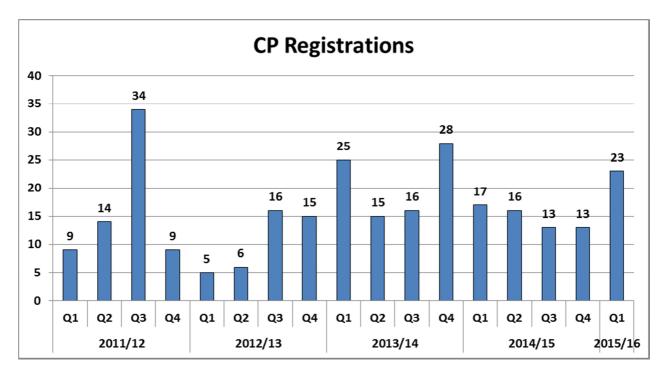




This chart shows the outcome of the CP Investigations undertaken in the quarter. Of 39 CP Investigations captured this quarter, 33 went on to a CP Case Conference and 6 did not. This means that 85% of the CP Investigations proceeded to Case Conference.

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#### **Chart 4 - Registrations at Case Conference**



There were 23 Child Protection Registrations following on from Investigations during quarter 1, significantly higher than the previous quarter and also higher than Q1 of the previous year.

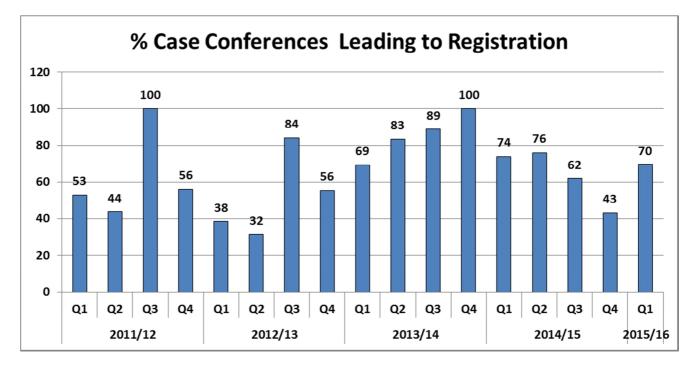
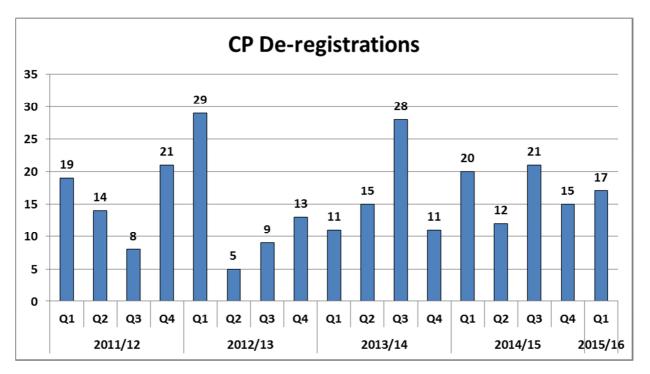


Chart 5 - Child Protection Registrations as % of Case Conferences held

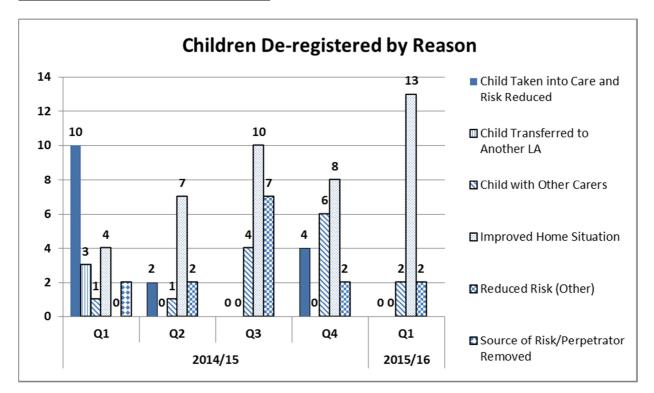
70% of Case Conferences during quarter 1 led to the child being placed on the Child Protection Register. This is significantly higher than the previous quarter and only slightly lower than Q1 of the previous year.

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## Chart 6 - De-registrations from Case Conference

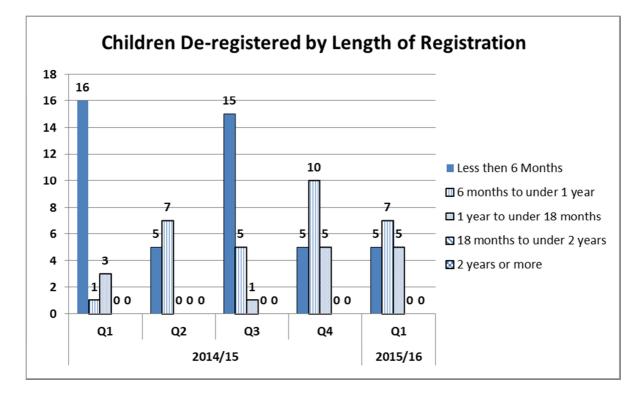
The number of de-registrations during quarter 1 has increased slightly from the previous quarter, from 15 during quarter 4 of 2014/15 to 17 in quarter 1 of 2015/16. This represents a 13% increase in de-registrations between the last two quarters.



## Chart 7 - De-registrations by Reason

The highest reason for de-registration during quarter 1 of 2015/16 was improved home situation, significantly higher than any other de-registration reason.





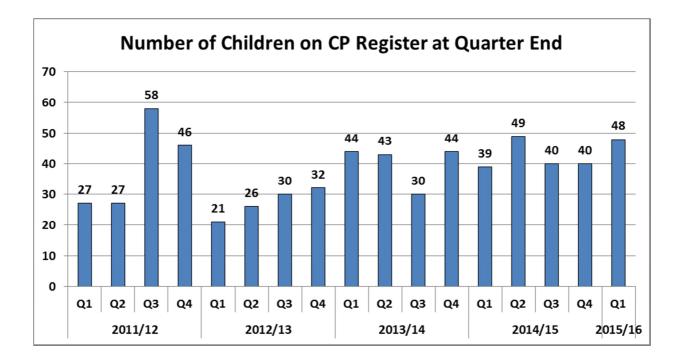


The majority of children de-registered during quarter 1 of 2015/16 were on the CP Register for less than 1 year. 5 children were subject to registration for a period of 1 year to 18 months. The above chart would suggest that children are not drifting subject to CP registration for 18 months or more.

## **Children Re-Registered**

5 children placed on the Child Protection Register during quarter 1 of 2015/16 were previously on the Child Protection Register. 2 of these children were de-registered more than 2 years ago and the remaining 3 children were de-registered between 18 months and 2 years previously. Therefore there are no concerns about the re-registration time period for all 5 children.

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#### Chart 9 - Children on CP Register at Quarter End

The number of children on the CP Register at the end of quarter 1 is higher than at the end of the previous quarter. It is also higher than the figure at the end of quarter 1 the previous year.

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## Table 2 - Risk Factor Categories relating to Number of Children on CP Register

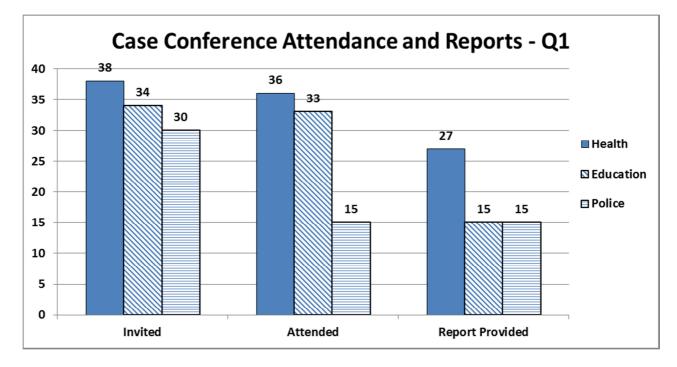
		201	2/13			Г — П	201	3/14		<b></b>	201	4/15		ſ	2015/16
Risk Factor Categories	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		Q1
Domestic Abuse	4	6	2	5		15	17	14	17	13	12	10	5		15
Parental Alcohol Misuse	4	8	9	7		14	8	8	8	17	20	9	9		12
Parental Drug Misuse	8	6	11	10		8	5	3	11	7	7	10	11		12
Non-Engaging Family	6	5	5	9		19	16	14	23	20	22	13	16		17
Parental Mental Health Problems	10	14	16	12		4	14	6	6	13	17	9	15		15
Child Placing Themselves at Risk	0	0	0	0		0	0	0	1	1	2	0	0		1
Sexual Abuse	1	2	3	1		1	0	0	0	1	1	0	2		3
Child Exploitation	0	0	0	0		0	0	0	0	0	0	0	0		0
Physical Abuse	3	3	5	0		9	20	8	7	4	10	8	3		0
Emotional Abuse	9	9	5	7		9	12	1	0	6	12	5	7		4
Neglect	2	2	4	11		16	17	13	19	10	21	21	21		23
Other Concern(s)	6	6	3	4		3	4	1	14	8	12	8	11		14
Total Risk Categories	53	61	63	66		98	113	68	106	100	136	93	100		116
Children on Register as at Qtr End	21	26	30	32		44	43	30	44	39	49	40	40		48
Children with Multiple Risk Factor	No of	No of	No of	No of		No Of	No Of	No of	No of	No Of	No Of	No Of	No of		No of
Categories		Children							Children				Children		Children
1 Risk Category	6	6	8	8		7	4	6	11	2	3	5	8		11
2 Risk Categories	9	13	13	16		19	22	15	12	19	23	20	0 11		19
3 Risk Categories	3	13	8	6		10	11	5	12	13	15	13	17		9
4 Risk Categories	2	3	0	2		5	2	3	8	4	4	13	2		5
5 Risk Categories	0	0	1	0		3	0	1	0	1	1	1	2		4
6 Risk Categories	3	3	0	0		0	4	0	0	0	0	0	0		0
7 Risk Categories	0	0	0	0		0	0	0	0	0	3	0	0		0
8 Risk Categories	0	0	0	0		0	0	0	0	0	0	0	0		0
9 Risk Categories	0	0	0	0		0	0	0	0	0	0	0	0		0
Children on Register as at Qtr End	21	26	30	32		44	43	30	44	39	49	40	40		48

This table highlights the often complex multi-dimensional character of need and risk reflected by families being worked with via the CP Process. Of 48 children on the Register at the end of Quarter 1 of 2015/16, 37 (77%) had 2 or more areas of concern identified. Of this group there were 18 (37%) children where 3 or more indicators of concern were present. The highest recorded risk factor at the end of quarter 1 was neglect with 23 children (48%) having this recorded; non-engaging family was the second highest category with 17 children (35%). Domestic Abuse and Parental Mental Health Problems were both recorded for 15 children (31%).

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## <u>Chart 10 – Quarterly CP Conference Information</u>

This chart covers all Case Conferences which took place during the quarter and cannot be compared with data in the previous charts.



During quarter 1 there was a total of 40 Case Conferences.

This chart fairly straightforwardly examines attendance at and report provision to Case Conferences across 3 service areas at these 40 Case Conferences. It highlights that Health have 95% attendance, Education have 97% attendance and Police have 50% attendance of those Case Conferences they were invited to.

The report field indicates a number of written reports were provided. It should be noted that the Police do give a verbal report and work from intelligence at Conferences but, appropriately, these are not left at the meeting. This is often a similar practice across Health and Education that does not mean there are no reports provided.

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#### AGENDA ITEM: 2

Minute of meeting of the East Dunbartonshire Community Planning Partnership Executive Group (CPEG) of East Dunbartonshire Council held within **Committee Room, Southbank Marina, Kirkintilloch G66 1XQ** on **Tuesday 1 September 2015 at 3pm.** 

Present:	G.	Cornes	Chief Executive - East Dunbartonshire Council
	D.	Cowley	Scottish Fire and Rescue
	G.	Currie	Director of Education and Children's Services – East
			Dunbartonshire Council
	А.	Davie	Director of Customer Services and Transformation -
			East Dunbartonshire Council
	G.	Grieve	East Dunbartonshire Voluntary Action
	J.	McNair	New College Lanarkshire
	К.	Murray	Health and Social Care Partnership
	C.	Smith	Police Scotland

In Attendance: E.	Carmichael	Child Protection Lead Officer – East Dunbartonshire
		Council
А.	Gray	Community Planning Capacity Officer –East
		Dunbartonshire Council
N.	McAndrew	Place and Capacity Building Lead – East
		Dunbartonshire Council
G.	McCormack	Team Leader – Strategic Planning and Place – East
		Dunbartonshire Council

Gerry Cornes (Chair) presiding

#### **APOLOGIES FOR ABSENCE**

Apologies for absence were intimated on behalf of Emilia Crighton, NHS Greater Glasgow & Clyde, Rossyln Crockett, NHS Greater Glasgow & Clyde and Freda McShane, East Dunbartonshire Council.

#### CHAIR'S REMARKS

The Chair welcomed John McNair, New College Lanarkshire to the meeting and thanked everyone for attending and accommodating the change to the time of the meeting.

#### 1. CHILD PROTECTION CHIEF OFFICERS GROUP: CHILD PROTECTION COMMITTEE UPDATE AND CHILD PROTECTION QUARTERLY REPORT (APRIL TO JUNE 2015)

Consideration was given to Report ESW/114/15/FM by the Director of Education and Children's Services, copies of which had previously been circulated, providing information on progress made by the Child Protection Committee with regard to key policy and legislative developments, key professional practice developments and key service developments.

The Director of Education and Children's Services made reference to the summary of key developments contained within the report which detailed specific information relating to key achievements and challenges across a number of areas including: National Risk Assessment;

Managing Sexually Harmful Behaviours in Young People; Child Sexual Exploitation; Training and Staff Support; Quality Assurance and Performance Management; Public Protection and Corporate Parenting.

Thereafter, the Director of Education and Children's Services and the Child Protection Lead Officer were heard in response to questions/comments, in particular, with regard to the following key issues highlighted in the Child Protection Quarterly Report:

- Page 11 (Table 1) highlights the number of investigations across different agencies;
- Page 13 (Chart 4) details the number of child protection registrations following on from investigations during quarter 1;
- Page 14 (Chart 7) outlines the areas whereby children have been de-registered ie: improved home situation as shown in Quarter 1 for 2015/16;
- Page 17 (Chart 2) identifies the risk factors by category and it was noted that the highest number of cases was in relation to neglect.

Further discussion ensued and following consideration, the Executive Group agreed and noted the recommendation that the Partnership:

- a) note the content of the report; and
- b) request the Director of Education and Children's Service provide a further progress report.

#### SEDERUNT

Director of Education and Children's Services and the Child Protection Lead Officer left the meeting prior to discussion of the next item of business.

#### 2. MINUTE OF COMMUNITY PLANNING EXECUTIVE GROUP MEETING – 23 APRIL 2015

There was submitted and approved Minute of Meeting of 23th April 2015, copies of which had previously been circulated, subject to the following amendment:

The date of the meeting '23 April 2014' should read '23 April 2015'.

#### 3. PLACE UPDATE: REPORT BY NICOLA MCANDREW

There was submitted Report CST/115/15/GM by the Director of Customer Services and Transformation, copies of which had previously been circulated, providing the Executive Group with a progress report on the 'place' activity in Hillhead, Lennoxtown and Auchinairn. Full details were contained within the Report and detailed information on the overview of progress in each area was attached as Appendix 1, 2 and 3 of the Report.

The Place and Capacity Building Lead was heard in further explanation of the Report and emphasised the importance of developing more of a community capacity building based approach to meet local needs within the community. She also reiterated that in going forward,

there needs to be a greater focus in terms of gathering data to enable the Partnership to effectively measure progress across East Dunbartonshire.

With regard to the consultation conducted in Auchinairn and in response to a question from Chief Inspector C. Smith with regard to having a dedicated police officer working in Auchinairn similar to Lennoxtown, the Place and Capacity Building Lead advised that the feedback received from the community, in particular, with regard to community safety issues was that 'crime' was not a great concern, however, she was happy to discuss any concerns with Chief Inspector C. Smith further.

Following further discussion, it was recommended that the Executive Group:

- a) agrees each of the recommendations identified above;
- b) approves the continued development of performance and research information to support the measurement of SOA outcomes; and
- c) agrees that all Partners provide the support and resources where applicable to support and progress our 'Place' approach.

## 4. PARTNERSHIP PERFORMANCE: COMMUNITY SAFETY PERFORMANCE REPORTING

Chief Inspector C. Smith made reference to the Performance Indicators GR-SOA-01-04, Percentage of people feeling safe or fairly safe in their local area after dark and GR-SOA-02-04, Levels of crime, disorder and anti-social behaviour and reported that four new high level indicators will be provided which will cover areas such as: crimes of violence; acquisitive crimes, road safety and anti-social behaviour. He then advised that a paper detailing further information will be presented for approval at the Partnership Board meeting on 10 September 2015.

#### 5. PARTNERSHIP PERFORMANCE: SINGLE OUTCOME AGREEMENT (SOA) 2015-18: QUARTER 1 PERFORMANCE

Consideration was given to Report CST/116/15/GM by the Director of Customer Services and Transformation, copies of which had previously been circulated, providing the Executive Group with the Quarter 1 Performance Report for the SOA 2015-18. Full details were contained within the Report and the SOA 2015-18 Quarter 1 Progress Report was attached as Appendix 1.

The Team Leader – Strategic Planning and Place was heard in further explanation of the Report, during the course of which he advised that 65% of all quarterly indicators are on target as at the end of Quarter 1. He then referred to the SOA 2015-18 which was approved at the Community Planning Partnership Board on 18 December 2014 and outlines the strategic direction, priorities and outcomes which have been agreed for delivery with community planning partners and he then circulated copies for information which illustrates a chart which assigns a Director / Partner to each of the outcomes which are detailed as follows:

- Outcome 1: EDC (LOA 1)
- Outcome 2: EDC (Employability Action Group)
- Outcome 3: EDC (Delivering for Children and Young People DCYPP)
- Outcome 4: Police Scotland Community Safety
- Outcome 5 and 6: Integrated Joint Board (IJB)

Following consideration, it was recommended that the Executive Group:

a) notes the substantial progress being made in the implementation of the current Single Outcome Agreement.

#### 6. PUBLIC SERVICE REFORM: COMMUNITY JUSTICE REDESIGN: UPDATE

The Team Leader – Strategic Planning and Place provided the Executive Group with an update on the redesign of Community Justice in Scotland and advised that it is proposed to hold a half day workshop with relevant community planning partners and neighbouring authorities (in the current North Glasgow CJA) to discuss the development of the Transition Plan. Furthermore, it was noted that £50,000 per annum would be made available from the Scottish Government for each of the next 3 years to support the transition.

Following further discussion, he advised that a further update on the developments on the Community Justice Redesign would be submitted to the next meeting of the Partnership Board.

#### 7. AOCB – PERFORMANCE REPORTING

Inspector C. Smith advised that he would be submitting a Report to the Community Planning Partnership Board with regard to forthcoming recruitment for Police Scotland. Following discussions, both the Chair and the Director of Customer Services and Transformation welcomed the proposals and agreed to discuss for further consideration.

#### 8. DATE OF NEXT MEETING

The Group noted that the next meeting of the Community Planning Executive Group will be held on Thursday 26<sup>TH</sup> November at 2pm.



East Dunbartonshire Community Planning Partnership

## AGENDA ITEM NO: 3

COMMUNITY PLANNING EXECUTIVE GROUP	26 NOVEMBER 2015
CST/161/15/CS	DIRECTOR OF CUSTOMER SERVICES AND
	TRANSFORMATION/EAST DUNBARTONSHIRE
	AREA COMMANDER POLICE SCOTLAND
<b>CONTACT OFFICER</b> :	NICOLA MCANDREW, PLACE AND CAPACITY
	<b>BUILDING LEAD, EDC, INSPECTOR GERRY</b>
	CORRIGAN, POLICE SCOTLAND
SUBJECT TITLE:	JOINT RESOURCING OF DEDICATED POLICE
	OFFICERS TO PLACE AREAS

## 1.0 <u>PURPOSE</u>

1.1. The purpose of this report is to provide information on the impact of the dedicated police officers in Hillhead and Lennoxtown jointly resourced by East Dunbartonshire Council and Police Scotland, to update the group on the current financial arrangements in place for these posts, to seek a preferred option on the future of these posts to including potential expansion into Auchinairn, and to seek funding for the continuation and/or expansion of these posts from additional Community Planning Partners.

## 2.0 <u>SUMMARY</u>

- 2.1. In October 2011, as part of the pilot of Place in Hillhead, a joint agreement between East Dunbartonshire Council and Police Scotland was put in place to provide a dedicated Police Officer to the Hillhead community. The remit of this officer was to provide dedicated and bespoke support to the Hillhead area through a number of joint interventions to achieve better outcomes in relation to safety, community relations and crime reduction.
- 2.2. Evaluation of the impact of this post has highlighted a number of areas which have benefitted the local community and reduced demand on services, and these can be seen in **Appendix 1**.
- 2.3. The success of the dedicated Hillhead officer, and the evaluation of needs in Lennoxtown, led to the creation of a second post
- 2.4. Remuneration of the posts is currently provided by East Dunbartonshire Council and Police Scotland with additional costs to cover operational requirements being subsumed by Police Scotland.
- 2.5. As the impact of the dedicated officers extends beyond safety and crime reduction and prevention to reach improved health and wellbeing, increased engagement in

community life through improved feelings of safety and reduction of anti-social behaviour, and environmental impact, funding to support the continuation of these key posts is sought from additional Community Planning Partners.

## 3.0 <u>IMPACT OF THE DEDICATED OFFICERS IN HILLHEAD AND</u> <u>LENNXOTOWN</u>

- 3.1. The report at **Appendix 1** outlines the impact of the dedicated Police Officer in Hillhead and contains a number of very positive indicators. Priority concerns within the community are being tackled with reductions in violence and disorder and a decrease in housebreakings. Another encouraging sign is that the number of intelligence items received by the police has increased dramatically, indicating that community relations and trust between Hillhead and the police are constantly improving. In addition, such intelligence builds a full picture, enabling issues to be tackled with a longer term view by getting to the root of the issue.
- 3.2. Positive feedback has been gained from both the Hillhead and Lennoxtown community as follows:

"..{the officer} has been very active in networking and getting to know the patch, people and problems. He is now well recognised, is doing his best to deal with people's concerns, no matter how 'low level'; dog mess, boy racers etc. His presence is reassuring to most and preventing a lot of antisocial behaviour" Resident, Lennoxtown

"He has been a very good benefit to the community. He attended our AGM (and our previous meeting) and took on board our concerns regarding speeding and road traffic safety. On, or around 4 occasions, I have emailed or met up with him in the street to advise him of vandalism and theft in the village. He has followed them up, either by visiting the person/s concerned and has instructed the camera operators to check back on their filming for evidence. I think it is very beneficial to have our own Community Officer, as he is easily recognisable and easy to contact." Resident, Lennoxtown

"{The officer} has supported our Family Football Sessions, Gang Safety Talks, Internet Safety and we are hoping to involve him in a family cycling project within the local area. I think that it's very positive to have the raised profile of the police in the area as the children become familiar with them and the officers can give us good insight into pupils involvement out in the local community." Depute Head, Hillhead Primary School

- 3.3. Dedicated 'Place' officers undertake valuable additional work within the communities they serve. Examples of this include:
  - a) Drop in services ensuring residents have an established police presence within the communities and do not need to travel to police offices to raise any concerns or share information;
  - b) Directed and targeted action against residents causing anti-social behaviour;
  - c) Involvement in community groups;
  - d) Dedicated resource to manage ongoing local issues;
  - e) Identification and monitoring of vulnerable persons within the community;

- f) Leadership to promote community action, e.g., clean-up of Hillhead area; and
- g) Specific tailored working patterns to accommodate community commitments.
- 3.4. A case study of the type of added value work undertaken by the Hillhead Place Officer is outlined at **Appendix 2**. In this example, the Officer was able to have a highly effective and lasting effect on instances of anti-social behaviour caused by one resident that was having a significant negative effect on many others' quality of life. This example highlights the value of dedicated local knowledge, informed intervention and partnership working.
- 3.5. The impact of the Place Officers within the community has wide reaching and lasting benefits beyond crime reduction and community safety. **Appendix 1** shows that crimes against the person have reduced, suggesting that the number of injuries sustained within the community has reduced. This will have an impact on the number of people accessing health services and therefore the burden on partners and services associated with such crimes has reduced. Similarly, vandalism and fire raising have reduced and therefore reduced the burden on Scottish Fire and Rescue Service and other services affected by such offences. The continuing increase in detection and intelligence around the supply of drugs is another area which impacts on agencies and services across the Community Planning Partnership. In addition, the Place officers are ideally placed to identify and refer those in need of early intervention by other services reducing the potential for negative outcomes in a variety of instances.
- 3.6. Building on the presence and strength of the dedicated Place officers, there exists opportunities to develop this role going forward. Such opportunities include strengthening existing links with partner organisations such as health, education, social work and the charitable sector to identify and support individuals in need within the community. Place officers are also in an ideal position to lead on a number of multi-agency projects or initiatives.

## 4.0 <u>AUCHINAIRN</u>

- 4.1. Appendix 3 highlights concerning information with regards to crime levels in Auchinairn. The Scottish Index of Multiple Deprivation shows how one of the Auchinairn datazones has declined in rank from 1,313 in 2009 to 1,252 in 2012 to become the 20% most deprived datazones one of in Scotland. The most significant decline in this datazone has been in the crime domain, which has dropped almost 1,000 places since 2009, from 2,083 to 1,115.
- 4.2. Although both Lennoxtown and Hillhead are considered more deprived in terms of levels of crime, these figures indicate that the Auchinairn datazone is sliding further down the SIMD indices and therefore merits consideration being given to intervention.
- 4.3. In addition to specific outcomes around the reduction of crime, safety and anti-social behaviour, a dedicated Auchinairn officer will contribute to improved outcomes and reduced inequality across the Auchinairn themes by linking effectively with other Community Planning Partners and contributing to the overall joint resourcing plan for the area.

## 5.0 CURRENT FINANCIAL ARRANGEMENTS

- 5.1. Currently, 2 dedicated Place officers are part funded by East Dunbartonshire Council. This arrangement supports half of the posts for Hillhead and Lennoxtown, and Police Scotland match this funding through dedicating the two officers part funded to the Place areas.
- 5.2. In addition to Place officers, Police Scotland currently provides dedicated resources in direct support of a number of areas across East Dunbartonshire. There are dedicated town centre officers in Milngavie and Kirkintilloch to provide a policing presence due to high footfall in these areas and support the retail economy. Three Community Police Officers are assigned to work as School Link Officers to with schools across East Dunbartonshire, supporting Personal and Social Education and sensitive police and other work within the school arena and specialist knowledge of young people whilst in their wider communities.
- 5.3. Additional resources are provided by Police Scotland to Place locations as required in instances where the Place officer is provided with a fellow officer with whom to undertake specific work.
- 5.4. Further, a sergeant has recently been appointed to the role of Local Authority Liaison Officer (LALO), enabling a stronger working relationship between the community and Police.
- 5.5. The appointment of the LALO will enable more effective deployment of above resources as the LALO will facilitate better links with partner agencies to ensure that Single Outcome Agreement priorities are being addressed.

## 6.0 PROPOSED REVISION OF POSTS AND FINANCIAL ARRANGEMENTS

- 6.1. Community Planning Partners are asked to recognise the added value of the dedicated officer to individual agencies and to the wider Community Planning Partnership. In order for these posts to continue, contributions will be required from more than two of the partners, as is currently the case.
- 6.2. Currently there is no dedicated 'Place' officer assigned to Auchinarin and the policing of this area falls within the standard community policing model. Given the SIMD rankings as per section 4, there is real potential for benefits to be gained from having a dedicated officer in Auchinairn.
- 6.3. Consideration was given to absorbing the Auchinairn portfolio into the work of the two existing 'Place' officers. The impact of this would be to reduce services to the Hillhead and Lennoxtown communities and potentially blur accountability between the officers. Further it would open the officers to competing demands across communities and stretch them widely geographically. Therefore this does not present as a satisfactory option.
- 6.4. If no dedicated resource is assigned to Auchinairn it will continue to be policed through the existing standard policing model.
- 6.5. Members are invited to consider exploring funding options provide Auchinairn with the benefits seen in the other areas as demonstrated in this report.

## 7.0 <u>RECOMMENDATIONS</u>

- 7.1. It is recommended that the Executive Group:
  - a) Agree that a funding portfolio is created compromising additional community planning partners to support the dedicated police officers in Hillhead and Lennoxtown for year 2016/17.
  - b) That opportunities for funding arrangements are explored (across CP partners) to increase the dedicated police officers to include Auchinarin.

## ANN DAVIE DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION

## CRAIG SMITH EAST DUNBARTONSHIRE AREA COMMANDER, POLICE SCOTLAND

## Appendix 1

Hillhead Community Link Officer Year 2 evaluation Crime

## PC Adam Irvine, November 2015

#### Introduction

In June 2011 Campbell Christie published a report commissioned by the Scottish Government examining the future delivery of public services. The report evidenced the need for a change of approach from service providers, from a reactive, consumer based ideology, to one heavily focussed on partnership and prevention.

East Dunbartonshire Council has led the way in developing a co-production strategic model, piloting the 'Place Initiative'. Hillhead was identified as a suitable location as 2 out if its 5 geographical zones were identified by the Scottish Index of Multiple Deprivation, as being within the 5% of the most deprived areas in Scotland.

Police Scotland's contribution to the strategy was the introduction of a dedicated Community Link Officer in a post jointly funded by East Dunbartonshire Council. At the time of writing this report, the Community Link Officer post has just completed its second year of operation.

#### **Hillhead Place Police Performance Targets**

At commencement of the Hillhead Place initiative, the following performance targets for the Community Link Officer were created.

- To increase intelligence, particularly around drugs.
- Reduce antisocial behaviour reports by 10%
- Maintain reductions in public reported incidents and public space violence.
- Maintain lower levels of common assault.
- Proactively manage and positively influence local crime hotspots and repeat offenders
- Positively influence satisfaction and wellbeing across the most deprived areas of Hillhead.

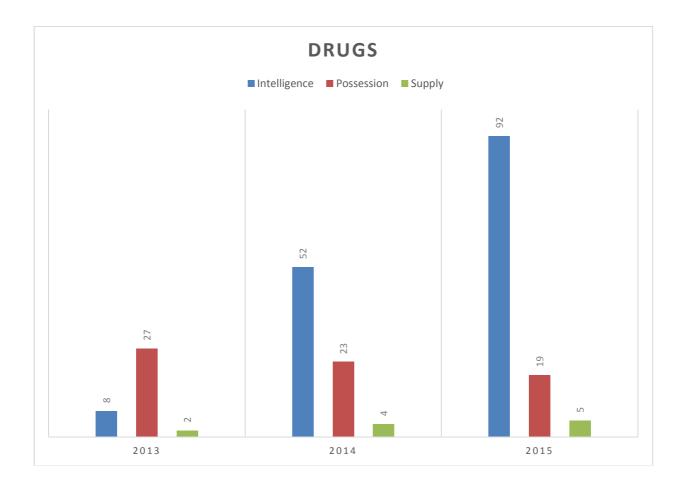
#### **Performance Management.**

For the purposes of this report the figures provided for Hillhead will be compared against the figures for the whole of East Dunbartonshire, to provide a degree of perspective as to how effective the role has been. The yearly periods taken from the commencement of the Hillhead Place initiative vary slightly from the annual period that figures from East Dunbartonshire (entire subdivision figures for East Dunbartonshire local authority) and as such an absolute comparison cannot be calculated, however the comparison will provide a rough guide with respect of the performance of the Hillhead area versus the full local authority area. At the time of the report there are no complete figures for East Dunbartonshire in 2015. Where applicable an average of the two years the Hillhead Place post has been in place will be compared to the East Dunbartonshire figures for 2014.

#### Drugs

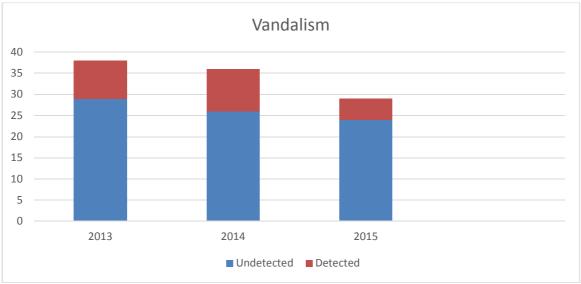
At the inception of the Hillhead Community Link Officer post, huge emphasis was placed upon the gathering of intelligence on drug misuse in the Hillhead area. Analysing statistics from 2013, 2014 and 2015, highlights a continued dramatic increase in the amount of drugs intelligence being generated. The focused police approach to gathering intelligence has led to increased public confidence in providing information on drug dealers, amongst members of the Hillhead community.

As can be seen from the graph below, the increased intelligence provided to police has resulted in an increase in the amount of detected cases of drugs supply. The focused and sustained police presence within the Hillhead area has also resulted in fewer persons being in possession of drugs within public space areas, providing further reassurance to the Hillhead community.



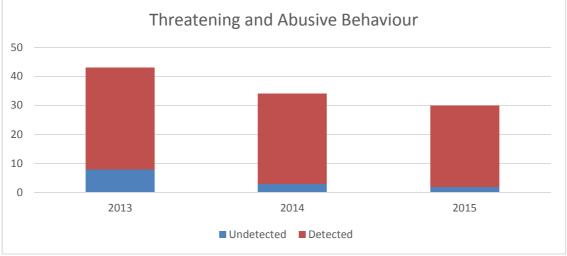
#### Vandalism.

As part of the measurement for the reduction of antisocial behaviour, the crime of vandalism, within Hillhead has been analysed across 2013, 2014 and 2015. As is shown in the graph below, year on year levels have reduced by 6% and 20% respectively. The average yearly reduction is 13%, which is almost in line with the average yearly reduction of 15% across East Dunbartonshire as a whole. The average detection rate over the two year period of the post of 22%, compares favourably against 20% for East Dunbartonshire.



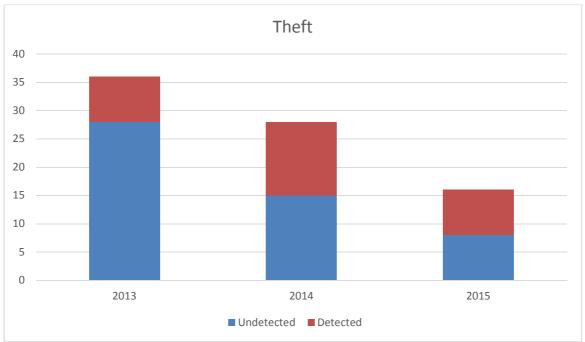
#### **Threatening and Abusive Behaviour**

Another measurement for reduction of antisocial behaviour is the crime of Threatening and Abusive Behaviour, which again has been analysed across 2013, 2014 and 2015. Year on year reductions of 20% and 12% respectfully have been made. The average reduction over the two years in Hillhead is a 2% larger drop than East Dunbartonshire. Detection rates of these crimes have also vastly improved by over 10%. Prior to the Hillhead Place initiative, detections rates in Hillhead were 4% below East Dunbartonshire. The average detection rate over the past two years is now 5% above East Dunbartonshire.



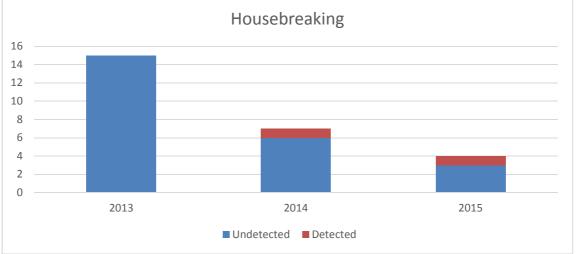
## Theft

Analysis of theft crime within Hillhead has shown a large reduction in numbers since the commencement of the Hillhead Place initiative. Year on year reductions in theft of 32% and 43% in Hillhead with East Dunbartonshire having only a 2% drop from 2013 to 2014. Prior to Place initiative detection rates for theft in Hillhead was 22% which was below the East Dunbartonshire detection rate of 34%. The average detection rate for Hillhead since the commencement of Place is 48%.



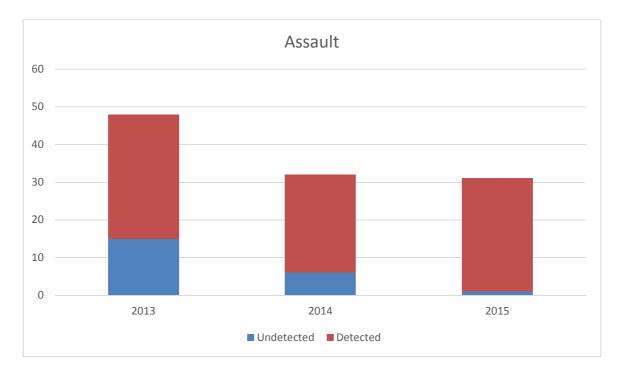
## Housebreaking

Housebreakings in Hillhead have reduced by 53% in 2014 and a further 43% in 2015. Housebreakings within East Dunbartonshire have shown a slight year on year increase since 2011 with the exception of 2014 which had a 2% drop. The large reductions in housebreakings within Hillhead are in stark contrast to East Dunbartonshire. Detections for the year prior to 'Place' commencing were 0%. The average detection rate of the two years since the commencement of the Place initiative has seen this number rise to 19.5% which is now almost in line with the detection rate of East Dunbartonshire.



## Assault

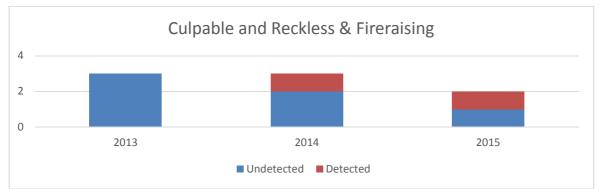
The objective set in relation to assaults within Hillhead was to maintain lower levels of assaults. The number of assaults in 2014 and 2015 are both 30% less than that of 2013. Assaults in East Dunbartonshire fell by 23% from 2013 to 2014 which was 7% less than the level achieved within Hillhead. Detected assaults within Hillhead in 2013 was 31% which was a considerable way short of the 80% achieved in East Dunbartonshire. In 2014 the detection level rose to 81% and then to 97% in 2015, this was despite the overall assault detection rate in East Dunbartonshire dropping by 3% from 2013 to 2014.

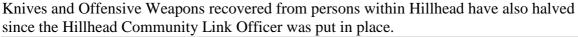


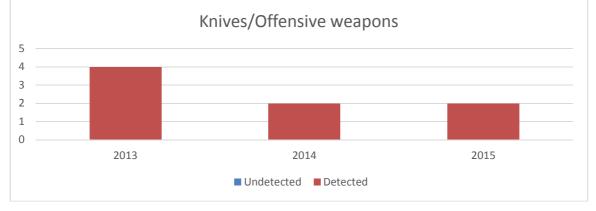
## **Other Crimes**

The graphs below highlight some other crime groups which also highlight the effectiveness of the Hillhead Community Link Officer post.

Culpable and Reckless conduct & Fireraising, although the numbers have only reduced slightly, it should still be noted that two of these crime types have been detected in the Hillhead area since the Place initiative commenced, compared with no detections at all in the year prior.







## Conclusion

From the statistics provided above it is clear that the introduction of the Hillhead Community Link Officer post has had a major positive impact upon crime levels within Hillhead. Not only have crime levels across the board in Hillhead fallen, with detection levels dramatically increasing, these levels are generally exceeding those set across the rest of East Dunbartonshire.

Increased public engagement through community drop in sessions and attending local community events has helped to break down barriers between members of the Hillhead community and the police. Members of the public are now more comfortable in approaching police with information which is having a positive impact upon the detection rates of crime. The reduction in crime within Hillhead is in turn, leading to increased positive public perception of the area.

Intelligence in relation to drug dealing activity has also drastically increased since the commencement of the Hillhead Place initiative. This increased intelligence has led to drug dealing detections more than doubling over the two year period. With continued support from the community, drug dealing detections will continue to be made within Hillhead.

The single point of contact of the Hillhead Community Link Officer has provided easy access for community organisations to contact police. Relationships with local housing associations are continuing to flourish which are providing positive outcomes for tenants suffering from antisocial behaviour, where emerging issues are able to be resolved before they develop into criminality.

## Appendix 2

## Case Study

As part of the role of the Hillhead Place Officer, there is an onus to reduce antisocial behaviour within the community. Following the commencement of the post, the Officer was able to quickly identify a prolific antisocial offender who was responsible for a large proportion of the antisocial behaviour within the Hillhead area. Between 2012 and 2014 police received 85 calls in relation to antisocial behaviour from this offender's home address, highlighting the huge levels of distress being caused to nearby residents.

The Officer formed a close working relationship with Hillhead Housing Association and through newly formed information sharing protocols, began to disclose relevant information held by police. This information allowed Hillhead Housing Association to successfully obtain an ASBO for the prolific offender.

Following the issue of the ASBO on 30/10/2014, the offender was arrested 3 times in late 2014 for breaching the ASBO. The offender moved into his partner's home, which was a short distance along the same street, in early 2015 in an effort to escape the conditions of the ASBO. The immediate neighbours of his partner's home were unaware of the ASBO and for several months, endured constant antisocial behaviour. The new neighbours later spoke with the Hillhead Place Officer at a weekly community drop in, seeking advice on how to deal with the problem.

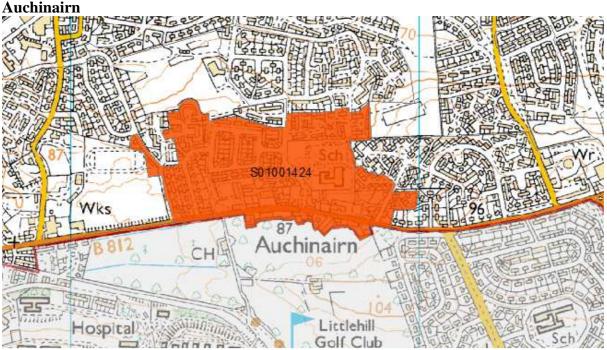
The Officer carefully reviewed the conditions of the ASBO and ascertained that there were still sufficient grounds to arrest the offender for breach of ASBO from within his partner's home address. This information was then cascaded to all officers working within the local area, to ensure that no opportunities were missed to robustly police the offender.

Due to the high level of local knowledge and support provided by the Hillhead Place Officer, neighbours who were reluctant to formally report incidents to police for fear of reprisals, now confidently report antisocial incidents to police, which in turn has led to an increased sense of community spirit in the area.

In 2015 there have only been 6 calls made to police regarding the offender. On each of these occasions the offender has been arrested and successfully prosecuted in relation to these calls. On a number of occasions his partner has also been arrested for antisocial behaviour. Due to the in depth knowledge the Hillhead Place Officer has of the offender, the quality of the cases being sent to the Procurator Fiscal has resulted in the offender being sentenced to a number of prison sentences. At the time of this report the offender is within prison, which has provided great relief to local residents. Currently Hillhead Housing Association in conjunction with the Hillhead Place Officer, are seeking a further ASBO for the offender's partner, and ultimately their eviction from the Hillhead area.

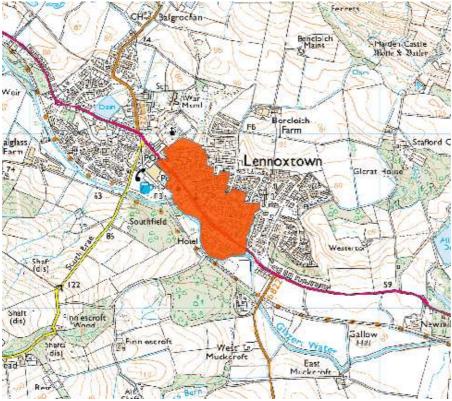
# Appendix 3

# **Scottish Index of Multiple Deprivation 2012**



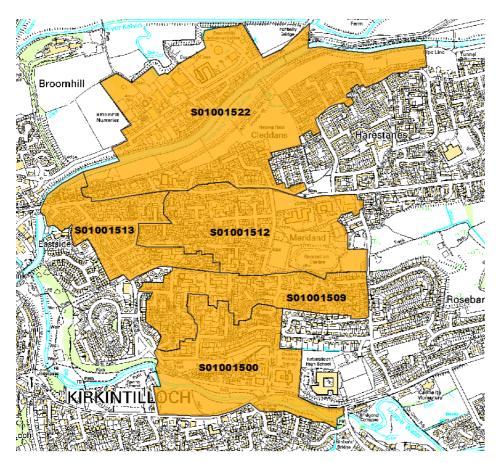
Datazone S01001424 in Auchinairn has declined in rank from 1,313 in 2009 to 1,252 in 2012 and has now entered the 20% most deprived datazones in Scotland. The most significant decline in this datazone has been in the Crime domain which has dropped almost 1,000 places since 2009, from 2,083 to 1,115.

## Lennoxtown



Datazone S01001546 covers much of Lennoxtown Main Street and surrounding areas. This datazone has an overall rank of 722 out of 6,505 putting it in the 15% most deprived datazones in Scotland. Datazone S01001546 has the lowest ranking in the Crime domain for

the whole of East Dunbartonshire with a rank of 318 in 2012, significantly worse than the 2009 rank of 1,475.



# Hillhead

Datazones S01001513 and S01001512 in Hillhead are the most deprived in East Dunbartonshire with a rank of 152 and 183 respectively putting them in the 5% most deprived datazones in Scotland.

Datazone S01001509, in Hillhead has witnessed a significant decline in the Crime domain, which has dropped almost 2,000 places since 2009 from 2,727 to 728 in 2012.



East Dunbartonshire Community Planning Partnership

**AGENDA ITEM NO: 4** 

COMMUNITY PLANNING EXECUTIVE GROUP	26 NOVEMBER 2015
CST/140/15/GM	DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION
CONTACT OFFICER:	GERARD MCCORMACK, COMMUNITY PLANNING AND PARTNERSHIPS MANAGER, (8252)
SUBJECT TITLE:	EAST DUNBARTONSHIRE SINGLE OUTCOME AGREEMENT 2015-2018 – SIX MONTH PROGRESS

# 1.0 <u>PURPOSE</u>

**1.1** The purpose of this report is to provide CPEG with a six-month report on progress of the current Single Outcome Agreement 2015-2018, i.e. April to September 2015 (**Appendix 1**).

## 2.0 <u>SUMMARY</u>

- **2.1.** The Single Outcome Agreement 2015-2018 was approved by the CPP Board at its meeting on 18 December 2014 (report no. CST/115/14/TD).
- **2.2.** The current version of the SOA was developed through the following:
  - Comprehensive Stakeholder Engagement Programme with community and voluntary sector organisations, local people and Elected Members
  - Two facilitated workshops with the Community Planning Board and Elected Members to consider further integration of partnership working and our new local outcomes
  - The development of a comprehensive area profile
  - Consultation with Council Heads of Service and Community Planning Partners over the development of local outcomes and associated indicators
  - Meetings of the Community Planning Executive Group and Partnership Board to consider our revised outcomes and indicators.
- **2.3.** Annual updates to the SOA reflect improvements to the performance indicators (to improve reporting) and the new governance arrangements.
- **2.4.** From an exception reporting perspective **Appendix 2** identifies the quarterly indicators are 'off target' (i.e. red, amber or unknown)

# 3.0 <u>RECOMMENDATIONS</u>

- **3.1.** It is recommended that CPEG:
  - a. Notes the substantial progress being made in the implementation of the current Single Outcome Agreement, and
  - b. Request that this report be submitted to the CPP Board at its meeting on 10 December 2015.

# ANN DAVIE DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION

# Appendix 1

## Single Outcome Agreement 2015-2016 Six-month progress report

# Outcome 1: East Dunbartonshire has an expanding economy with a competitive and diverse business and retail base

# **Quarterly Indicators**

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15	Q3 2014/15	Q4 2014/15	Q1 2015/16	Q2 2015/16	Q2 2015/16	Latest Note
				Value	Value	Value	Value	Value	Target	
DR-SOA-01-1	Number of new start businesses supported by local authority funded business support activities (including Business Gateway) and other LOA partners		₽	53	44	55	0	3	58	
DR-SOA-02-1	The number of jobs created by business support programmes		₽	112	77	100	61	45	60	The summer holiday period impacts on market activity which results in a slowing of recruitment and general business activity during this quarter 2.
DR-SOA-03-1	Business survival rates percentage for new start businesses 12 months after initial intervention		₽	94.7%	93.8%	87.5%	85.3%	82.4%	87.5%	The summer holiday period impacts on general market activity during quarter 2.
DR-SOA-04-1	Total non-new-start businesses supported through Economic Development Interventions (including Business Gateway) and other LOA partner programmes	0		12	10	14	109	78	54	Performance continues to exceed quarterly target. Work is on-going with internal and external partners to identify other areas of support/synergy.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
	Delivery of the commitments and Action programme set out in the Economic Development Strategy		<u>50%</u>	31-Mar-2016	31-Mar-2016	Continue to work across the full range of actions. Highlights for this time period include •Delivery of Broadband through the Digital Scotland Project to previously un-connected houses in Bishopbriggs, Bearsden, Kirkintilloch, Milton of Campsie, Lennoxtown and Clachan of Campsie. Work to continue to rest of council is continuing •Delivery of key tourism events including the canal festival •Council has a Partnership agreement with the Dunbartonshire Chamber of Commerce •Delivering a range of support programmes to Social enterprises and through schools enterprise programmes •Scottish Enterprise Account manages 14 businesses in East Dunbartonshire •Implementation of the Kirkintilloch Masterplan has continued with focus on the Catherine Street Junction •Investigation into the formation of the Kirkintilloch BID has begun
Economic Growth - Support growing companies to achieve increased turnover and job creation through Business Gateway services expert advice and access to financial products	Review existing support mechanisms for business and develop new services to help businesses grow resulting in increased turnover and job creation.		40%	31-Mar-2018	31-Mar-2018	Two loans were made through West Scotland Loans Fund which sustained 8 jobs and will assist to create another 6. Work is continuing on the creation of Business Loans Scotland which will act similarly to the WSLF but cover all of Scotland. It is expected to start in early 2016 Scottish Enterprise and Skills Development Scotland continue to deliver programmes to local businesses. Promotion of the successful local business through the East Dunbartonshire Business Awards We have undertaken a review of the Business Gateway services being provided to ensure they continue to meet the needs of local businesses.

# Outcome 2: Our people are equipped with knowledge, skills and training to enable them to progress to employment

# **Quarterly Indicators**

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15 Value	Q3 2014/15 Value	Q4 2014/15 Value	Q1 2015/16 Value	Q2 2015/16 Value	Q2 2015/16 Target	Latest Note
CST-SOA-05-2	Percentage of 18-24 year olds claiming Job Seekers Allowance (JSA)	0	1	2.8%	2.6%	2.7%	2.2%	2.1%	3.5%	Figures show the percentage based on the September 2015 figure which is the latest available. The Scottish average rate is 2.6 %. The figure for September 2014 was 2.8% Figures sourced from www.nomisweb.co.uk.
CST-SOA-06-2	Percentage of the population (aged 16 to 64 years) in receipt of Job Seekers Allowance benefits	0		1.3%	1.3%	1.4%	1.3%	1.2%	1.7%	This figure is for September and is the latest available. Scottish figure for the same period is 1.9%. The figure for the previous quarter was 1.3%. Figures sourced from www.nomisweb.co.uk.
ECS-SOA-14-2	Percentage of pupils gaining 5+ Awards at SCQF Level 5	0		62%	67%	67%	67%	74%	62%	06.10.15 Comparisons with Standard Grade etc are inappropriate. The equivalent consortium (from 14 local authorities) is 48%. The data provided is for illustrative purposes only.
ECS-SOA-15-2	Percentage of pupils gaining 5+ Awards at SCQF Level 6 by the end of S5	<b></b>	1	28.8%	28.8%	28.8%	28.8%	33.1%	28.5%	06.10.15 Attainment visits by quality officers, will identify future support required by schools to continue to raise attainment. This measure will no longer be utilised nationally from session 2015-16. The equivalent information from 14 local authorities is 23%. Used here for illustrative purposes only.

# Indicators not reported quarterly

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	2014/15	Q3 2014/15 Value	2014/15	2015/16	2015/16	Q2 2015/16 Target	Latest Note
ECS-SOL- CHN11	% of School Leavers entering positive destinations	?	?	Not measured for Quarters			Not meası Quarters	red for	measured for	05.11.15 Skills Development Scotland are currently undertaking their annual survey (session 2014-15 leavers). The initial results are due to be reported after December 2015.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Implement the next phase of the Youth Employment Action Plan	<ul> <li>Develop the next phase of our Youth/ Adult Employment Action Plan and continue to improve services through;</li> <li>More systematic use of community benefit clauses through procurement</li> <li>Strengthening our Strategic Skills Pipeline</li> <li>Supporting employers create new job and apprenticeship opportunities</li> <li>Maximise employment and training opportunities from local economic development</li> <li>Providing "Opportunities for All" and implementing recommendations from the Developing Scotland's Young Workforce Commission</li> <li>As financial pressures increase within local communities a key task will be to develop improved linkages between our all age employability and financial inclusion strategies.</li> <li>Develop an "All council approach" to</li> </ul>		35%	31-Mar-2015	31-Mar-2017	The Youth Employment Action Group continues to meet and address key actions in the youth/adult employment action plan. The group has recently undertaken a self-evaluation of progress which has resulted in a number of strengths and areas for improvement being identified. A workshop of partners has been organised to take any issues identified forward. Phase 3 of the Council's apprenticeship programme started in August with 8 new apprentices have agreed to become apprenticeship ambassadors and will be visiting local schools to promote apprenticeships as a positive pathway for school leavers. Following the award of 25 places to East Dunbartonshire through the new Scottish Government "Scottish Employers Recruitment Incentive" (SERI) 9 grants have been made to local employers to help meet the costs of employing additional young people. In the context of the new Scottish Government participation measure tracking work has been on-going to identify and support any young person not in a positive destination. Development work is going

	employability which will include apprenticeships and work placements. . Continue to maximise external funding opportunities through the City Deal and new ESF programmes. . Develop improved performance management information and tracking systems across partners . Improve opportunities for adult learners in relation to identified need.				with regards to implementing Developing Scotland's Young Workforce
Improve reporting and tracking systems acros Partners	Improve performance reporting on sustainable job outcomes and performance information though the development/purchase of a new Client Management System.	70%	30-Sep-2015	20-Dec-2015	Progress is being made with regards to developing a new CLD and employability management information system. The original target date for having the new system operational was 30th September. Due to some technical issues which have arisen with the contractor this date has been revised to December. Training for employees to use the new system is scheduled for October and November. Tracking work has been on-going to identify and support any young person 16-19 not in a positive destination. This will inform future Scottish Government Participation Measure results.

# Outcome 3: Our children and young people are safe, healthy and ready to learn

# **Quarterly Indicators**

				Quarters	Quarters					
Code	PI Title	Status	Trend	Q2 2014/15 Value	2014/15		Q1 2015/16 Value	Q2 2015/16 Value	Q2 2015/16 Target	Latest Note
ECS-SOA-05-3	The Percentage of babies recorded as being exclusively breastfed at their 6-8 week review	?	?	35.4%	35.6%	34.9%	35%	N/A	30.1%	6.10.15 - Q2 data is not available at present.
ECS-SOA-06-3	Number of parents supported by a parenting intervention either through a universal or targeted programme		₽	549	178	256	375	245	175	6.10.15 - Data represents Q2. 224 parents supported through universal or targeted programme and 21 parents supported by planned parenting programme

# **Indicators not reported quarterly**

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	2014/15	Q3 2014/15 Value	2014/15	2015/16	Q2 2015/16	Q2 2015/16 Target	Latest Note
ECS-SOA-01-3	Percentage of P1 children with no obvious decay experience.	?	?	Not measu				Not measured for		06.10.15 - Figure remains at 75.6% for P1 children with no obvious decay. Update will be included within the 2016 NDIP survey.
ECS-SOA-02-3	Proportion of eligible children receiving their 27/30 month child health review.	?	?	Not measu	Not measured for Quarters			ired for	Not measured for Quarters	06.10.15 Data is processed by NHS Greater Glasgow and Clyde Health Board (NHSCG&C). published by Scottish Government. The Early Years Collaborative promotes increasing parental uptake of the 30 month child health review. This is being rolled out and supported by the Children and Families team from Health. The review involves discussions with parents, completion of questionnaires and the

			Quarters	Quarters					
Code	PI Title	Status	2014/15	2014/15	2014/15			Q2 2015/16 Target	Latest Note
					-				Sure Start language measure to identify language development in children. These interviews are not compulsory and the team is working to reduce the number of parents not engaging with the service.

Area for Improvement	Improvement Activity	Status	Progress		Current Timescale	Note
Implement ASN Strategic Plan	To include the management of Education Support staff; provision of nurture bases; provision of better provision for children and young people with wellbeing concerns.		50%	31-Mar-2017		16.10.15 Education support teachers are now managed in clusters (in a locality model) and provide targeted support as required. The development of secondary nurture bases is underway in every school; staff selected and trained in partnership with Education Scotland. Social Emotional and Behavioural Needs service has been redesigned to provide better provision for children and young people with wellbeing concerns. Professional Learning, assessment, consultation and direct support are all offered flexibly.
Improve the safety of and outcomes for children and young people at risk of harm	<ul> <li>Implementation of Child Protection annual report and business plan</li> <li>Implementation of the National Risk Framework</li> <li>Further development of Non Offence Referral Management (NORM) to ensure early and effective intervention for children affected by domestic violence</li> <li>Improved communication and response to children and families affected by mental health issues,</li> <li>The implementation of procedures for "Getting our Priorities Right" for children</li> </ul>		100%	31-Mar-2015		14.04.15 National Risk Framework Training continued with representation from all agencies, allowing Named Person Service staff and Lead Professionals to more fully assess and manage risk in complex cases. This will be developed as part of training for implementation of Children and Young People's Act (2014). Procedures which streamline processes for Lead Professionals to secure support for children affected by parental substance misuse (Getting Our Priorities Right: GOPR) and parental mental health have been completed and training for GOPR delivered.

	affected by parental substance misuse Review and updating of all relevant procedures in respect of risk of harm				
Implement Family Support section of the Joint Health Improvement Plan	This plan has a focus on developing a Family Support Framework; delivering parenting programmes and interventions; delivering a range of health improvement interventions, programmes and policies in relation to healthy eating, parenting, and active life styles, sexual health, oral health, breast feeding, smoking cessation, mental health and financial inclusion.	80%	31-Mar-2014	31-Mar-2016	17.04.15 The JHIP remains the overarching plan from which a suit of health and wellbeing programmes are accountable ; Progress notes that 49 new mothers have registered and received peer support in East Dunbartonshire first Breast Feeding Support Cafe; opened in Hillhead. Childsmile, oral health programme is active in 90% of all pre 5 establishments. The first Physical Activity programme for pre 5 establishments has been devised and delivered to 30 establishments. 22 x Primary schools participated in the tobacco awareness curricular programme. All Primary and Educational establishments have received a copy of the Your Body Matters resource. Active Choices has been reviewed and revised with teachers being empowered and supported to deliver within their own schools, over 30% (12) schools have received the training in phase 1. ACES, the family weight maintenance programme, has run 2 sessions every term, over 35 families participated. The Sexual Health and Relationship Education has been delivered in every non-denominational school and has been subject of a full independent evaluation with recommendations made towards future practice. Draft guidance for the identification and referral pathway for school children who self- harm has been devised and two school cluster areas have agreed to pilot the Mentally Flourishing Schools award.
Implement Getting It Right For Every Child, Young Person and Family	Further develop and implement the GIRFEC Implementation Plan	85%	31-Mar-2014	31-Mar-2017	06.10.15 In readiness for full implementation of the Children and Young People's (2014) Act an intensive training programme is under development to ensure all staff are confident and competent in: assessing and planning to improve wellbeing using risk management tools and; maintaining a chronology. A Child's Plan for use by staff in each agency is under development though this will be superseded by single agency Management Information

					Systems in due course. Information Sharing, including secure storage and communication between agencies is scheduled to be commenced. Administrative and infrastructure arrangements have been actioned.
Develop and implement the Corporate Parenting Improvement Plan	Further develop and implement the Corporate Parenting Improvement Plan That takes account of new duties and responsibilities in respect contained in the Children and Young People (Scotland) Act 2014.	50%	31-Mar-2014	31-Mar-2018	06.10.15 Revised guidance for the Corporate Parenting Champions' role has been developed and an extended group of Champions has been identified. Training for these officers is on-going. There has been focussed attention on how to improve the attendance of Looked After Children. Work is currently underway to improve the scope and quality of performance reporting in relation to outcomes for Looked After Children. Guidance for scrutiny arrangements for the Corporate Parenting Champions Board has also been developed. The programme will be reviewed on a yearly basis. This programme is impacting on policy and practice for all Looked After Children.
Implement Early Years Collaborative	There are five workstreams: - Workstream 1 – Pre-birth to 1 year: The stretch aim for this workstream is to increase positive pregnancies and healthy babies by 2015; - Workstream 2- 85% of children reaching their developmental milestones at 27-30 months, by end 2016; - Workstream 3 - 90% of children are meeting their developmental milestones at the time they start primary school, August 2017; - Workstream 4 – All leaders in East Dunbartonshire are demonstrating the High Impact Behaviours to meet aspirational outcomes for children in Scotland, by 2016; - Workstream 5 – 90% of children reaching their developmental milestones at end of primary 4, by 2021.	80%	31-Mar-2015	31-Mar-2021	19.10.15 Practitioners and staff across the Community Planning Partnership are embedding the Scottish Government model for improvement into everyday practice, utilising the Plan. Do, Study, Act cycles to try out improvement ideas. Findings are reported to Scottish Government every two months. In East Dunbartonshire, workstream 1 and 4 have been achieved; workstream 2 was achieved in 2015 and is expected to be achieved in 2016. The national strengths and difficulties questionnaire will allow continuous benchmarking within workstreams 3 and 5; initial findings show that over 90% of pre- school children are meeting appropriate levels of social and emotional developmental milestones. Examples of current improvement projects include: a successful Professional Development Programme for the Early Learning and Childcare workforce, linked to Building the Ambition national practice guidance; enhancing parental support and advice; increasing access to outdoor learning in our early learning and childcare centres; more effective multi-agency partnership working for early years within Hillhead Place; family learning (looked after children); and listening to the child's voice in the

Collaborative learning seminar takes place on and 11th November 2015, and will be linked t Raising Attainment For All (RAFA).	
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# Outcome 4: East Dunbartonshire is a safe and sustainable environment in which to live, work and visit

# **Quarterly Indicators**

Quarterly Inc	licators									
				Quarters					Quarter Target	
Code	PI Title	Status	Trend			Q4 2014/15			Q2 2015/16	Latest Note
				Value	Value	Value	Value	Value	Target	
CST-SOA-03-04	Crimes Of Violence Within East Dunbartonshire						154	288	272	New High Level SOA Indicator For Local Outcome 4. 2014/15 Data Used As Baseline For Target ( 1% reduction ). Figures Provided By Police Scotland - Quarter 2 2015/16 Target Narrowly Missed.
CST-SOA-04-04	Aquisitive Crime Levels Within East Dunbartonshire		₽				91	152	120	New High Level SOA Indicator For Local Outcome 4. Data Being Provided By Police Scotland. Target Not Met.
CST-SOA-05-04	Number Of Injuries And Deaths Caused By Means Of Road Accidents Within East Dunbartonshire		♣				27	41	54	New High Level SOA Indicator For Local Outcome 4. Data Being Provided By Police Scotland. Quarter 2 2015/16 - No Deaths During Reporting Period.
CST-SOA-06-04	Number Of Antisocial Behaviour And Disorder Incidents Within East Dunbartonshire		₽				975	2,509	1,790	New High Level SOA Indicator For Local Outcome 4. Data Provided By Police Scotland ( Disorder Calls ) And Community Safety Team From EDC ( Antisocial Behaviour Complaints ). Target Not Met.

Area for Improvement	Improvement Activity	Status	Prograss		Current Timescale	Note
Community Safety Strategy Development To Improve Partnership	Working In Partnership Through The CSP To Develop A Joint Community Safety / ASB Strategy And A Joint CCTV Strategy Which Reflect Needs And Priorities Of East Dunbartonshire.		50%	31-Mar-2016	31-Mar-2016	CSP took place 30th September, Co-Production launched on 1st August and work progressing in relation to all planning and strategy development with partners.
	Delivery Of Community Safety Work Within Hillhead, Auchinairn And Lennoxtown By		50%	31-Mar-2016		Work progressing with Partners through Hillhead and Lennoxtown Workstreams, in particular

Outcomes In PLACE	Community Safety Partners To Support PLACE				Community Safety and Police Scotland. Dedicated Police Officer within both areas. Joint patrolling taking place at weekends
Effective Delivery Of The Co-Production Arrangement Between East Dunbartonshire Council and Police Scotland	Suitable Tactical Management And Operational Delivery Of All Activity By EDC Community Protection and Police Scotland Under The Co-Production Arrangement	50%	31-Mar-2016	31-Mar-2016	Co-Production commenced 1st August 2015 and initial MOU signed and agreed. Co-location planned later 15/16. Daily operational tasking meetings being held between Community Protection and Police Scotland.
Support Policy And Resources Committee In Appropriate Local Monitoring / Scrutiny Arrangements For Police And Fire Reform	Ongoing Involvement In Monitoring Of Local Police And Fire Plans	50%	31-Mar-2016	31-Mar-2016	Special Council Meeting held on 18th August 2015 for annual scrutiny for 14/15 and first quarter 15/16 for both Police Scotland and Scottish Fire & Rescue. Also attended by Scottish Police Authority (SPA).
Reduction Of Crime, Disorder And Antisocial Behaviour	Delivery Of Joint Action Plans To Ensure Targeted Approach Across East Dunbartonshire	50%	31-Mar-2016		Co-Production launched 1st August 2015. 2015/16 Work Plan compiled and updated on a regular basis with the relevant activities. Partnership working continues. Several joint Action Plans carried out with Community Wardens and local Police Officers targeting known hotspot disorder areas.
Reducing Accidents In The Community - Fire, Road, Workplace And Home Safety	Delivery Of joint Action Plans To Ensure Targeted Approach Across East Dunbartonshire	50%	31-Mar-2016	31-Mar-2016	2015/16 Work Plan compiled and updated with the relevant information on partnership activity on a regular basis. Projects with Health and Fire being discussed.
Provision Of Diversionary Activities For Under 18's	Work With Colleagues And Partner Organisations Across East Dunbartonshire To Provide Diversionary Activities	50%	31-Mar-2016	31-Mar-2016	Active Role Of Community Wardens In Current Diversionary Activities With Partners including KLC629 and MUGA
Tackling Injury Prevention For Under 5's And Over 65's	Delivery Of Injury Prevention Projects And Awareness Raising / Education Activity In Conjunction With Partners	50%	31-Mar-2016	31-Mar-2016	Actions as per CSP Workplan including Falls Project. Continuing to work with Partners including Fire and Health
Tackling Domestic Abuse	Facilitate The Delivery Of A Joint Approach Through Input From Community Safety Partners	50%	31-Mar-2016	31-Mar-2016	Engagement with East Dunbartonshire Empowered Group and Co-ordinator
Reduction Of Reoffending	Delivery Of Work By Community Safety Partners To Reduce Reoffending	50%	31-Mar-2016		Representation from Low Moss Prison attends CSP and provides updates on current initiatives being carried out in regards to reducing reoffending. Work Plan amended accordingly to show the work being done.

Outcome 5: Our people and communities enjoy increased physical activity and mental wellbeing and health inequalities are reduced

# **Quarterly Indicators**

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15 Value	Q3 2014/15 Value	Q4 2014/15 Value	Q1 2015/16 Value	Q2 2015/16 Value	Q2 2015/16	Latest Note
IHSC-SOA-17-5	The % of respondents receiving intervention from the Alcohol and Drugs Service, who indicated an increase in their well-being as a result of their treatment, care and recovery.			88%	83%	75%	98%	89%	85%	06.10.15 Figure obtained from quarterly service user engagement and peer review undertaken by Scottish Drugs Forum (SDF) on behalf of the ED Alcohol & Drug Partnership. SDF are now surveying Addiction Recovery Centre, Scottish Association of Mental Health, East Dunbartonshire Alcohol and Drug Service (EDADS). A total of 83 people took part in the client evaluations across 4 organisations. In response to Q1 Have circumstances improved due to participation in the services; 74 (89%) of respondents indicated that this was the case. Of the remaining 9 (11%) none of this group had a decrease in their circumstances. They all had remained stable in their recovery. In response to Q2 on decrease use of drugs/alcohol; 63 (76%) indicated that this had been the case. The remaining 20 (24%) who indicated no to this stated that they had remained stable in abstinence.

# Indicators not reported quarterly

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15	Q3 2014/15	Q4 2014/15	Q1 2015/16	Q2 2015/16	Q2 2015/16	Latest Note
				Value	Value	Value	Value	Value	Target	
IHSC-SOA-07-5	Percentage of the adult population who smoke		?	Not meas	ured for Qu	arters	Not measu Quarters	ured for	Not measured for Quarters	6.10.15 - Information provided by CHP and comes from the 3 yearly Health & Wellbeing population survey, Data taken from 2014 Health & Wellbeing Survey
IHSC-SOA-08-5	Proportion of residents aged 16 years plus meeting the physical activity national recommendation	?	?	Not measured for Quarters			Not measu Quarters	Not measured for Quarters		06.10.15 Information provided by CHP and comes from the 3 yearly Health & Wellbeing population survey. Data taken from 2014 Health & Wellbeing Survey. Not measured quarterly.
ESW-SOA-09-5	Rate of alcohol related hospital admissions per 100,000 population	?	?							06.10.15 - CHP can only provide the 'Rate of alcohol admissions (16yrs+) per 1,000 pop for rolling year Jul 12-Jun 13' which is 4.2 (this is not collected in rates per 100,000) which includes 363 people (nb if converted in rate per 100,000 the figure would be 420, higher than the actual number of people). The indicator is being removed as agreed by the Health, Care & Protection Performance Group, with revised indicators to be agreed.
ESW-SOA-10-5	Emergency hospital admissions per 100,000 population (Bottom 25% SIMD)	?	?							6.10.15 - CHP advised that 'All emergency admissions per 100,000' is not collected in this format. The indicator has is being removed as agreed by the Health, Care & Protection Performance Group, with revised indicators to be agreed.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Embed co-production and community capacity building in organisations and services	Improve through a continued focus on: - Development of our strategic engagement with the Third Sector - Roll out of the asset based approach to service user groups including older people, carers and vulnerable parents of young children - Development of a systematic and meaningful approach to community participation and engagement -Development of Dementia friendly communities		50%	31-Mar-2016	31-Mar-2016	20.10.14 Co-Production Charter, Toolkit and Consultation process being developed. Co- Production Conference scheduled for 2015. Assets- based work received Health Management Partnership of the Year national award at the Scottish Parliament in Oct. 2014. Strathkelvin Men's Shed Association now established. Premises leased in Kirkintilloch. Sustainability strategy being developed.
Strengthening of partnership working, in particular in respect of those who are at risk and those who may represent a risk to others	Promotion of anti-stigma, suicide prevention, awareness and management of risk through: - Promoting shared awareness and ownership across key agencies of clear, concise principles and pathways to assessing and managing risk across the lifespan - Improving multi-agency awareness of models and strategies to prevent harm occurring in care and nursing home settings, and effective interagency responses to actual harm - Promoting multi-agency awareness and collaboration in respect of identifying and responding to self-harm/attempted suicide and co-morbidity issues		100%	31-Mar-2016	31-Mar-2016	20.10.14 Public Protection activity now underway, involving Child Protection, Adult Protection and MAPPA leads. Work is being developed to promote Trauma-Informed Practice with a specific focus upon self-harm.
Improving the physical health and well-being of East Dunbartonshire residents	Promote healthy lifestyle awareness and deliver universal physical activity programmes. Develop smoke free environments and deliver smoking cessation.		80%	31-Mar-2016	31-Mar-2016	20-10-15 The HIT has resourced, developed and delivered a range of nutrition based resources and programmes; The Hale and Hearty training and resource has been delivered to EDC staff members supporting Looked After Children. Staff at 4 local Nursery Centres have been trained and are delivering the resource within their establishments. The Be Healthy on a Budget community cooking training resource has delivered successfully to a

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			further 10 community members.
			The Practical Community Cookery sessions have
			run twice with 10 people attending
			The REHIS accredited Food and Hygiene course
			has been delivered to 6 participants whilst The
			REHIS accredited Food and Health course has been
			delivered twice with 10 volunteer attendees
			The HIT have continues to deliver a Community
			Weight management courses with 3 x Waist
			Winner programmes being delivered in a variety of
			community settings including the Hillhead
			Community Centre with 45 people attending these
			programmes
			The volunteer led peer education Breast Feeding
			Cafe; has moved premises to the Hillhead
			Community Centre, 80 mothers have received
			support are registered with 25% living identified
			areas of deprivation.
			Two community led Detect Cancer Early
			Campaigns delivered in Milton of Campsie and
			Lennoxtown. 3 community breast awareness
			information days delivered. 8 parents attending
			the Sexual Health and Relationship Education
			programme in Auchinairn.
			The Tobacco Alliance Strategy and Action Plan
			EQIA has been approved by NHSGGC. The first
			Smoke Free play park has been delivered and with
			planning underway for the second smoke free park
			to be launched in Q3. Alliance partners are working
			towards all partners building and grounds
			becoming smoke free.
			Smoking enforcement activity continues, with
			young people recruited and deployed to act as a
			mystery shoppers, support by EDC Trading
			Standards. ED CHP launched the Smoking
			Cessation incentive in partnership with
			Strathkelvin Credit Union. 31 people have qualified
			for the incentive with over 70% residing in SMIB 1
			& 2 communities. The Smoking Cessation Team
			has been asked to provide a presentation on this
			approach the Scottish Governments Cross Party
			Group on Tobacco in November.
			The NHS Target for the number of successful quits
			at 3 month post quit, only within the areas of high
			deprivation, is a challenge. The HIT Smoking
L I	1	1	

					Cessation Team have reviewed and revised the outreach activity within PLAC, the data presented by GGC operates in arrears the East Dunbartonshire - 50% target after Q1. The overall target number are small, therefore an small, anticipated, increase in Q2 and Q3 would make a significant progress towards the target. Over the first two quarters an additional 43 walkers have joined the established walking groups across East Dun; There are 7 trained Walk Leaders actively supporting community lead WALK Groups with an increase of 35% on the total number of walkers who are regularly physically active The Live Active referral exercise programme operates within all EDC Leisure centres by end of Q2 332 referral had been received to this programme. EDCHP- HIT & EDCLT are working with EDC Education to roll out the Going for Gold pre 5 physical activity programme to all Nursery establishments
Promote financial inclusion and income maximisation	Promote and deliver universal and targeted income maximisation services	69%	31-Mar-2016	31-Mar-2016	20-10-15 There have been 111 referrals to CAB over the course of the first 6 months of this reporting period with a total financial gain of £345k CAB report that there is an increasing number of clients, who, when visited are presenting with multiple issues including Revenue and Customs issues with tax returns, self-assessment etc as well as the requirement for Attendance Allowance or benefit checks.

# Outcome 6: Our older population are supported to enjoy a high quality of life and our more vulnerable citizens, their families and carers benefit from effective care and support services

# **Quarterly Indicators**

				Quarters	Quarters (					
Code	PI Title	Status	Trend	Q2 2014/15	Q3 2014/15	Q4 2014/15	Q1 2015/16	Q2 2015/16	Q2 2015/16	Latest Note
				Value	Value	Value	Value	Value	Target	
	Number of people waiting more than 28 days to be discharged from hospital from date of medically fit for discharge (exception codes) appropriate care setting once treatment is complete (exception codes)	•	-	1	4	4	4	1	0	30.10.15 - Q2 data complete and represents full quarter. 75% decrease from previous quarter.
HCP-11-NHSPI- 6	The number of acute bed days lost to delayed discharge (including AWI)	Ø		1,113	1,102	1,519	1,207	670	921	30.10.15 - Q2 data now complete. 44% decrease from Q1.
IHSC-SOA-15-6	Percentage of service users/clients satisfied with the quality of care provided			97%	96%	95%	95%	98%	99%	06.10.15 Final Q2 figure of 98% is based on a total of 42 reviews with completed responses. The remaining 12 reviews could not be included in the figures as this section of the review was either marked n/a or left blank.
IHSC-SOA-16-6	The % of carers who feel supported and capable of continuing in a caring role	0		100%	100%	96%	95%	100%	94%	06.10.15 Final Q2 figure of 100% is based on a total of 32 reviews with completed responses. The remaining 22 reviews could not be included in the figures as this section of the review was either marked n/a or left blank.
IHSC-SOA-19-6	Emergency in-patient admissions for people aged 75+ (Per 1,000 Population)			32	35	32	27	29	29	30.10.15 - Q2 data now complete and represents full quarter.

Area for Improvement	Improvement Activity	Status	Progress	Original Due Date	Current Timescale	Note
Reshape care for older people to shift the balance of care from institutional to community settings and optimise independence plan	Implement Ageing Well Strategy and Joint Strategic Commissioning Plan for Older People and, in support of this: - Develop Single Point of Access for joint services for older people initially as a pilot involving people admitted to hospital or where admission could be prevented Develop a comprehensive information sharing process covering assessment and care management across joint Older People's services -Implement local older people's transformational change fund to deliver and mainstream following period change funding which ends 2015.		75%	31-Mar-2015	31-Mar-2015	24.10.15. Integrated Care Fund funding agreed to continue Re-ablement, Dementia post-diagnostic support, Community Capacity and AWI-focused priorities. Rapid Assessment Link now in-reaching into hospital to prevent avoidable admissions. Revised Delayed Discharge Action Plan developed Sept. 2015 to drive early referral and reduction in AWI delays. ISD-led information sharing process progressed. Joint ISP signed. 20-10-14 Comprehensive Evaluation of all Change Fund workstreams completed. Significant progress reported against delayed discharge and bed days lost targets. Co-production and assets-based work now firmly established. Dementia post-diagnostic support and wide-ranging Dementia Clinic provision in place. Re-ablement Homecare now operational across all teams. Discussions about to commence re on-going funding from Integration Fund.
Improved hospital discharge planning	Improved hospital discharge planning, with emphasis on community-based transitions through: - Consolidating and strengthening the practice of early referral by hospital wards to Social Work of patients in advance of discharge date - Establishing hospital / community "bridge team" in reaching into hospital to support early discharge through fast access to multi-disciplinary support services including Occupational Therapy, Physiotherapy and Social Work - Completing the rollout of Rehabilitation Home Care across all localities		0%	31-Mar-2016	31-Mar-2016	24.10.15. Rapid Assessment Link team now established – in-reaching into medical receiving units in hospital to prevent admissions. Revised Delayed Discharge Action Plan developed focusing on early referral and prevention of AWI delays. Re- ablement Homecare service now active cross all localities.
Provision of improved services to support carers	Provision of improved services to support carers through partnership working, delivery of EDC Strategy for Carers 2012- 2015 workplan and continued development of other areas of work that directly or	•	40%	31-Mar-2015	31-Mar-2015	24.10.15. Integrated Care Fund funding continued to OPAL, including carers element. Continued increase in daytime respite and SDS hours to support carers. New Young Carers Support service commissioned and active. 20-10-14 Carers funding

	indirectly benefit carers, including:- Embedding Carer support within Community Care services through: -Specified elements within the Older People's Change Fund programme being badged against Carers - Delivery of Carers dimension within Older People's Advice Line (OPAL) one stop shop helpline					within Change Fund on-going via OPAL. Increase in respite reported across Older People and Adults >65, both for overnight nights (+5%) and for Daytime Hours (+26%) proportionate rise in SDS payments for respite. Revised Joint Carers Strategy Work plan agreed and in place. Revised Young Carers Service in process of being commissioned
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# Appendix 2 - 'Off target' Quarterly Indicators

Outcome 1: East Dunbartonshire has an expanding economy with a competitive and diverse business and retail base

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15	Q3 2014/15	Q4 2014/15	Q1 2015/16	Q2 2015/16	Q2 2015/16	Latest Note
				Value	Value	Value	Value	Value	Target	
DR-SOA-01-1	Number of new start businesses supported by local authority funded business support activities (including Business Gateway) and other LOA partners	•	₽	53	44	55	0	3	58	
DR-SOA-02-1	The number of jobs created by business support programmes		♣	112	77	100	61	45	60	The summer holiday period impacts on market activity which results in a slowing of recruitment and general business activity during this quarter 2.
DR-SOA-03-1	Business survival rates percentage for new start businesses 12 months after initial intervention		♣	94.7%	93.8%	87.5%	85.3%	82.4%	87.5%	The summer holiday period impacts on general market activity during quarter 2.

# Outcome 4: East Dunbartonshire is a safe and sustainable environment in which to live, work and visit

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	2014/15	2014/15	2014/15			Q2 2015/16 Target	Latest Note
CST-SOA-03-04	Crimes Of Violence Within East Dunbartonshire	•					154	288	272	New High Level SOA Indicator For Local Outcome 4. 2014/15 Data Used As Baseline For Target ( 1% reduction ). Figures Provided By Police Scotland - Quarter 2 2015/16 Target Narrowly Missed.

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	2014/15	2014/15					Latest Note
				Value	Value	Value	Value	Value	Target	
CST-SOA-04-04	Acquisitive Crime Levels Within East Dunbartonshire		₽				91	152	120	New High Level SOA Indicator For Local Outcome 4. Data Being Provided By Police Scotland. Target Not Met.
	Number Of Antisocial Behaviour And Disorder Incidents Within East Dunbartonshire		₽				975	2,509		New High Level SOA Indicator For Local Outcome 4. Data Provided By Police Scotland ( Disorder Calls ) And Community Safety Team From EDC ( Antisocial Behaviour Complaints ). Target Not Met.

Outcome 6: Our older population are supported to enjoy a high quality of life and our more vulnerable citizens, their families and carers benefit from effective care and support services

				Quarters					Quarter Target	
Code	PI Title	Status	Trend	Q2 2014/15 Value	2014/15	2014/15		Q2 2015/16 Value	Q2 2015/16 Target	Latest Note
HCP-01-NHSPI- 6	Number of people waiting more than 28 days to be discharged from hospital from date of medically fit for discharge (exception codes) appropriate care setting once treatment is complete (exception codes)	•	-	1	4	4	4	1	0	30.10.15 - Q2 data complete and represents full quarter. 75% decrease from previous quarter.
IHSC-SOA-15-6	Percentage of service users/clients satisfied with the quality of care provided			97%	96%	95%	95%	98%	99%	06.10.15 Final Q2 figure of 98% is based on a total of 42 reviews with completed responses. The remaining 12 reviews could not be included in the figures as this section of the review was either marked n/a or left blank.



East Dunbartonshire Community Planning Partnership

# AGENDA ITEM NO: 5

COMMUNITY PLANNING EXECUTIVE GROUP	26 NOVEMBER 2015
CST/162/15/NS	DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION
CONTACT OFFICER:	NICOLA SWAN, STRATEGIC PLANNING ADVISOR
SUBJECT TITLE:	REVISION OF THE REMIT OF THE CLD PARTNERSHIP

## 1.0 <u>PURPOSE</u>

1.1. The purpose of this report is to provide the Executive Group with a revised remit for the Community Learning and Development Partnership; in keeping with our ambitions and Partnership Development Programme and to seek approval for the recommendations provided.

## 2.0 <u>SUMMARY</u>

- 2.1. In June 2014, the Community Planning Board approved the recommendation to convene a new strategic planning partnership within the Community Planning Structure; Community Learning and Development Partnership (**CST/049/14/GM**).
- 2.2. The remit of this group was predominantly focused on the planning arrangements for Community Learning and Development, enabling effective community engagement, resource sharing/deployment and sharing the skills of the joint-workforce.
- 2.3. In addition, the group were tasked with developing the Community Learning and Development Plan, as required by the CLD Regulations (2013) (made under powers of the 1980 Education (Scotland) Act). This task has been achieved with the Board approving the CLD Plan on the 10<sup>th</sup> September 2015 (**CST/117/15/KA**).
- 2.4. During the previous meeting of this Group, a revised structure for Community Planning in East Dunbartonshire was discussed that will be presented to the Partnership Board in December as part of the performance framework for 2016-17. This report suggests that in order for the CLD Partnership to fully align with the revised Community Planning structure, whereby it contributes strongly to an outcome within our SOA (as other strategic planning groups do), the remit of the Partnership is revised to enable delivery towards both our ambition and one of the long-term outcome, as follows:
  - •Working together to achieve the best with the people of East Dunbartonshire.
  - Our communities are more engaged in the design and delivery of services.

- 2.5. It is suggested that the group be renamed to 'Empowering our Communities Partnership' and the remit includes the following (this is not an exhaustive list):
  - Embedding approaches to Community Capacity Building, (CCB) across East Dunbartonshire with a particular focus on 'Place' areas, ensuring communities are at the heart of developing and sustaining local improvements and initiatives.
  - Carrying out high quality Community Engagement with respect to pieces of work which contribute towards the ambition and outcome as detailed in 2.4.
  - Supporting the submission and subsequent engagement with applicants of participation requests, in order to meet the requirement in this respect as per the Community Empowerment (Scotland) Act.
  - Reviewing and revising the CLD Plan every three years, from 2015 as per the CLD Regulations (2013).
  - Developing high quality needs led multi-agency learning and development opportunities to be incorporated as part of the wider Partnership Workforce Development Programme.
- 2.6. Due to on-going implementation of the How Good is Our Partnership self-evaluation; the CLD Partnership is currently considering their purpose, remit and overall contribution and place within Community Planning. For this reason, it is an apt time to consider the amendments as identified in 2.4/5.
- 2.7. The existing remit of the CLD Partnership is outlined with the group's Terms of Reference (**Appendix 1**) under 'Purpose and Objectives.' As this purpose has been met, the newly revised group would continue to meet the related objectives (as required). These are as follows:
  - a. EDC will consult with CLD organisations and practitioners alongside target individuals and groups as to their CLD needs. The CLD Partnership will assess to which degree needs are being met, identify barriers to adequate and efficient provision of CLD and also identify any needs that will not be met.
  - b. The CLD Plan will have regard to those needs. Accordingly, it will coordinate provision of CLD within East Dunbartonshire to include actions from EDC and partners. This will be facilitated by all partners contributing via an online CLD planning tool (www.cldplanning.com).
  - c. CLD Partners will contribute and monitor progress towards achievement of joint improvement objectives within the plan and participate in evaluation of the plan on an on-going basis.
- 2.8. Objective 3 as outlined in 2.7.c of this report may require revision upon feedback from Education Scotland with regards to the outcome of their 'Aspect Review' of all Local Authority CLD Plans. It is not known currently if the CLD Plan will require direct monitoring and evaluation measures, or whether or not existing structures for this is considered sufficient.

# 3.0 PROPOSED STRUCTURE OF THE GROUP

3.1. It is proposed that the role of Place and Capacity Building Lead (Community Planning and Partnerships) assume responsibility for coordination of the Partnership and that we seek to elect an external Chair.

3.2. The current membership of the group is considered more or less accurate in terms of agency representation, but should be subject to fuller consideration should the recommendations within this report be approved. This would include revising whether or not the appropriate representative is attending from each member agency. Any consideration of membership should be carried out by the Partnership.

# 4.0 <u>RECOMMENDATIONS</u>

- 4.1. It is recommended that the Committee:
  - a) Note the progress made by the Community Learning and Development Partnership to date.
  - b) Agree the proposals and authorise the development of the CLD Partnership to widen the remit of the group, including the amendments to the Partnership's name, leadership and membership as required.
  - c) Request a report be submitted to the next meeting of this group which details progress towards the development of the Empowering our Communities Partnership.

# ANN DAVIE DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION



East Dunbartonshire Community Planning Partnership

# **AGENDA ITEM NO: 6**

COMMUNITY PLANNING EXECUTIVE GROUP	26 NOVEMBER 2015
CST/163/15/GM	DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION
CONTACT OFFICER:	LOUISE BICKERTON, POLICY ADVISOR (EQUALITY) 601 4050
SUBJECT TITLE:	EQUALITY ENGAGEMENT GROUP: UPDATE ON SELF-EVALUATION PROCESS AND REVISION OF THE REMIT

# 1.0 <u>PURPOSE</u>

1.1. The purpose of this report is to provide the Executive Group with an update on the self-evaluation process undertaken by the Equality Engagement Group. In addition, this report seeks to notify the Executive Group of the revised remit for the Equality Engagement Group.

## 2.0 <u>SUMMARY</u>

- 2.1. In February 2015 the Equality Engagement Group agreed to review its function. This aligned with existing plans to undertake a review of the East Dunbartonshire Community Planning Partnership (CPP) and its Sub-Groups through the roll out of a newly developed 'How Good Is Our Partnership' (HGIOP) framework for self-evaluation.
- 2.2. At the beginning of 2015 the core activities of the Equality Engagement Group were to discuss and share local and national developments, highlight best practice and to notify others of the relevant work being undertaken in East Dunbartonshire by each member respectively.
- 2.3. In a meeting in June 2015 the Policy Advisor, with support from the Council's Strategic Planning Advisor, introduced the first step in the HGIOP self-evaluation process. Equality Engagement Group members were invited to take an anonymous online survey within a given time period. The survey asked members their opinions on the Equality Engagement Group's functionality across four core areas:
  - Strategic Leadership, Governance and Accountability
  - Planning and Outcomes
  - Working in Partnership
  - Community Engagement
- 2.4. The results from this survey were collated by the Strategic Planning Advisor and input into the HGIOP template to identify perceived strengths and weaknesses. An initial workshop was held on 27<sup>th</sup> July 2015 to present these findings and begin

discussions. During this workshop it was agreed that the purpose and exact remit of the Group required clarification first as this would inform the improvements required around the four areas listed in section 2.3 of this report.

- 2.5. At a second workshop on 15<sup>th</sup> September 2015 the Group explored the areas of responsibility that could be adopted and equally the areas of responsibility that the Group could not have within its remit. It was agreed from this workshop that the Policy Advisor would revise the Terms of Reference to incorporate these discussions and begin drafting an Induction Pack which would act as a supporting explanatory document for existing and potential members.
- 2.6. The third and most recent workshop took place on the 26<sup>th</sup> October 2015 during which the Policy Advisor presented a revised Terms of Reference and draft Induction Pack for comment. The Group approved these new Terms incorporating some minor amendments.
- 2.7. The outcome of workshop three on the 26<sup>th</sup> October was that the Group wished to progress with two key tasks:

a) An exercise to analyse local demographic information and review the representativeness of the Group as the main equality forum for East Dunbartonshire. It was agreed that this would be undertaken by the Coordinator with support from Group members if required.

b) Begin devising a Strategy and Action Plan for joint work to be undertaken by the Equality Engagement Group as additional pieces of work to the daily business of members. At present the Coordinator and Strategic Planning Advisor are working on the development of this.

# 3.0 PROPOSED REMIT OF THE GROUP AND PROGRESSION

- 3.1. It is proposed that the purpose of the Equality Engagement Group is a coordinated group of representatives from Community Planning Partners, Elected Members and specialist groups with the strategic responsibility to influence local service delivery in East Dunbartonshire through member knowledge and expertise on equality matters.
- 3.2. The revised Terms of Reference, as agreed by the Group on 26<sup>th</sup> October 2015, can be found in Appendix 1. The revised remit of the Equality Engagement Group is to:
  - Advise, on request, to those working in the public and third sector in East Dunbartonshire with regards to equality matters in delivering their service or carrying out their responsibilities as an employer;
  - Provide comment, on request, for planning partners at the inception of any Plan, Policy, Strategy (PPS) development and act in an advisory capacity for those seeking to identify equality groups for consultation;
  - Support relevant organisations in East Dunbartonshire to mainstream the Public Sector Equality Duty. That is to have due regard to the need to:
    - Eliminate unlawful discrimination;
    - Advance equality of opportunity and;
    - Promote good relations between groups.

- Develop mechanisms to improve communication between public and voluntary service providers and end users with a protected characteristic(s).
- Share good practice examples and opportunities for professional development between Partners;
- Support capacity building for local groups in equality related aspects of their activities;
- Assist, on request, groups and organisations in external funding applications which support the furtherance of equality in East Dunbartonshire and;
- Advocate for an inclusive East Dunbartonshire where public and voluntary services have a shared understanding and appreciation of equality for different groups.
- 3.3. An exercise to review and revise the membership has begun however all decisions to change the structure of the membership will rest with the Group. Work has also begun to identify any potential sources of funding to enhance the Group's joint output.
- 3.4. In terms of a Strategy and Action Plan, work has begun to scope the longer term strategic direction for the Group and potential activities for the Group to begin undertaking. It is likely that an Action Plan will be structured around the Group's remit areas, once established this Plan will be reported to the CPP Board. Work has also begun to establish a reporting cycle for the Group. This and fulfil its remit as the strategic Group for influencing and supporting, in terms of reducing inequalities, Community Planning Partners' service delivery.

# 4.0 <u>RECOMMENDATIONS</u>

- 4.1. It is recommended that the Executive Group:
  - a) Note the progress made by the Equality Engagement Group in self-evaluating and setting improvements.
  - b) Note the contents of Appendix 1 and the progression actions listed in section 3 of this report.

# ANN DAVIE DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION

# East Dunbartonshire Community Planning Partnership Equality Engagement Group (EEG)

# Terms of Reference

Broad Purpose of the Group	The Equality Engagement Group has been put in place as a coordinated group of representatives from Community Planning Partners, elected members and specialist groups with the strategic responsibility to influence local service delivery in East Dunbartonshire through member knowledge and expertise on equality matters.
Remit of the Group	The Equality Engagement Group has the responsibility to carry out the following activities:
	Advise, on request, those working in the public and third sector in East Dunbartonshire with regards to equality matters in delivering their service or carrying out their responsibilities as an employer
	Provide comment, on request, for planning partners <b>at the inception</b> of any plan, policy, strategy (PPS) development and act in an advisory capacity for those seeking to identify equality groups for consultation;
	Support relevant organisations in East Dunbartonshire to mainstream the Public Sector Equality Duty. That is to have due regard to the need to:
	Eliminate unlawful discrimination;
	Advance equality of opportunity and;
	Promote good relations between groups.
	Develop mechanisms to improve communication between public and voluntary service providers and end users with a protected characteristic(s).
	Share good practice examples and opportunities for professional development between Partners
	Support capacity building for local groups in equality related aspects of their activities
	Assist, on request, groups and organisations in external funding applications which support the furtherance of equality in East Dunbartonshire
	Advocate for an inclusive East Dunbartonshire where public and voluntary services have a shared understanding and appreciation of equality for different groups.
Membership	Members of the Group may propose a new member organisation at any time by either raising it during the course of a meeting or by contacting the Chair or Coordinator.
	Member organisations must commit to having the same representative present for meetings or sending a substitute and their apologies if they will not be in attendance.
	If possible, members should have the ability to speak on behalf of their organisation and make decisions in relation to this. If this is not possible, then the member should ensure the work of the Group is fed back to their organisation and a decision on matters discussed sought.
The role of the	The Chairperson is responsible for:
Chairperson	<ul> <li>Chairing the meetings;</li> </ul>

	<ul> <li>Ensuring the Equality Engagement Group effectively fulfils its remit;</li> <li>Ensuring decisions made by the Equality Engagement Group are progressed;</li> <li>Monitoring progress of the Action Plan; and</li> <li>Implementation of a democratic approach in the decision making processes.</li> </ul> The Chairperson will be voted in for a term of 3 years, there after a vote for Chair will be held again during a meeting of the Equality Engagement Group. All members of the Equality Engagement Group will have the right to vote and to anonymously nominate someone to stand for Chair, including declaring their intention to stand as Chair. Anyone nominated to stand as Chair will have the opportunity to refuse or agree to stand. The vote will be anonymous by paper ballot and the nominee with most votes will be elected as Chair. The meeting in which a Chair is voted in must be quorate. Should the Chair leave their position before their term has ended, the same voting rules will apply as before. An interim Chair will be sought to oversee any period where a Chair is not in place.
The role of Coordinator	The Policy Advisor is responsible for: Scheduling the meetings;
	Scheduling the meetings; Supporting the chairperson; Liaising between partners; Coordinating and collating information; Coordinating and reporting on the strategic direction of the group for the CPP Board; Producing progress reports for the CPP Board; Progressing any budget decisions and facilitating the work associated with budget allocation Ensuring all group members are informed of developments/progress from other linked planning groups; Attending and feeding back to the group, the work of the Scottish Councils Equality Network; and Other networks as appropriate
Meetings	<ul> <li>The Equality Engagement Group aims to meet at least 4 times per year and schedules additional meetings or workshops as and when required.</li> <li>Administrative support is provided by the Corporate Governance Team</li> </ul>
Accountability, Governance and Decision Making	<ul> <li>The Equality Engagement Group (EEG) will report achievement of the Action Plan on an annual basis, and additionally as and when required to the Community Planning Partnership Board.</li> <li>During the course of a meeting, a member may make a proposal in relation to any aspect of the work of the EEG. In order for this to be approved, a minimum of 50% + 1 of all present at the meeting must be in agreement through the show of hands.</li> <li>All proposals must be discussed and voted on during meetings.</li> <li>A minimum meeting attendance of 50% of the total number of unique members is required for a vote to be held. 0.5 is rounded up.</li> <li>If a vote is equal, the Chair will have the deciding vote.</li> <li>The EEG will set up short-term working groups, where appropriate, to carry out discrete pieces of work</li> <li>Short-term working groups will have decision making power over their delegated tasks.</li> <li>Any budget assigned to the EEG is held by East Dunbartonshire Council and the overall responsibility for it lies with the Community Planning and Partnerships Team Manager.</li> <li>The EEG is asked to manage any funds and make decisions relating to its expenditure for the progression of work of the EGG. Decisions are</li> </ul>

referred to the Community Planning and Partnerships Team Manager for sign off.
sign off.





East Dunbartonshire Community Planning Partnership

# **AGENDA ITEM NO: 7**

# COMMUNITY PLANNING<br/>PARTNERSHIP BOARD26 NOVEMBER 2015CST/164/15/GMDIRECTOR OF CUSTOMER SERVICES AND<br/>TRANSFORMATIONCONTACT OFFICER:LOUISE BICKERTON, POLICY ADVISOR<br/>(EQUALITY) 601 4050SUBJECT TITLE:EMPOWERED: 2015-2020 STRATEGY AND<br/>INTERIM REVIEW OF ACTION PLAN 2015-16

## 1.0 <u>PURPOSE</u>

1.1. The purpose of this report is to give the Executive Group an overview of Empowered's strategic plan and the progress made in delivering its 2015-2016 Action Plan.

#### 2.0 SUMMARY

- 2.1 East Dunbartonshire's Violence Against Women and Girls (VAWG) Multi-Agency Partnership, known locally as Empowered, is committed to the development of an integrated and strategic approach to the prevention and elimination of gender-based violence and abuse. Empowered brings together a number of key agencies with a wide range of knowledge and expertise who meet to:
  - Share current practice and developments;
  - Consider the implications of national policies/initiatives on local service provision;
  - Highlight 'gaps' and add value to local services through partnership working;
  - Develop and monitor the implementation of an Outcome focused Action Plan.
- 2.2 In 2014 a Needs Assessment exercise was carried out to gather a clearer picture of the extent of VAWG in East Dunbartonshire, the levels of demand for services, the views of practitioners and where resources should be targeted. This involved the collection of three years of local data from Empowered's Partners. This Assessment produced five recommendations which have been sewn throughout a five-year Strategy and rolling one-year Action Plan. They are to:
  - Deliver early years and youth interventions in a preventative approach;
  - Commission local services based on evidenced need;
  - Jointly procure resources for the benefit of all Partners;
  - Raise awareness of VAWG issues in East Dunbartonshire;
  - Improve the capacity of practitioners within the Partnership.
- 2.3 In response to the publication of the Scottish Government and COSLA's jointly produced National Strategy, 'Equally Safe', Empowered has undertaken work to develop a five-year Strategy and rolling one-year Action Plan. This not only mirrors

the Outcomes and Objectives of Equally Safe, but also clearly shows how the Partnership contributes to the achievement of the local outcomes agreed as part of the East Dunbartonshire Single Outcome Agreement.

- 2.3 The vision of Equally Safe and of Empowered is to prevent and eliminate all forms of VAWG. Empowered works to the four Outcomes of Equally Safe which are to ensure that:
  - 1. Scottish society embraces equality and mutual respect, and rejects all forms of violence against women and girls;
  - 2. Women and girls thrive as equal citizens: socially, culturally, economically and politically;
  - 3. Our interventions and early and effective, preventing further violence and maximising the safety and wellbeing of women and girls;
  - 4. Men desist from all forms of violence against women and girls and perpetrators of such violence receive a robust and effective response.
- 2.4 Empowered's rolling one-year Action Plan is structured around the four Outcomes listed in section 2.3 and a number of key Objectives within these. As Empowered's five-year Strategy progresses, the Plan will be updated and added to on an annual basis. The Strategy 2015-2020 and Action Plan 2015-2016 with a six-month update on progress can be found in Appendix 1.

# 3.0 <u>RECOMMENDATIONS</u>

- 3.1. It is recommended that CPEG:
  - a) Note the contents of Empowered's Strategy 2015-2020 and the six-month update of its Action Plan 2015-2016.

# ANN DAVIE DIRECTOR OF CUSTOMER SERVICES AND TRANSFORMATION

# 2015-20 Strategy 2015-16 Action Plan



Protection of Women in East Dunbartonshire



#### **Background to Front Cover Design**

In 2014, Empowered launched a competition during the 16 Days to end Violence against Women Campaign, to find an innovative, creative front cover which expressed the harm caused by gender-based violence, but that also captured the strength of a survivor. The competition was open to all 16-26 year olds and the winner was announced during the closing event of the 16 Days Campaign. Empowered are delighted to announce, Kelly Marie Carr's entry was chosen as the winning design. Please see the appendix for a mind-map of her thought process which led to such a powerful and emotive design.

#### Well done Kelly.

I combined the injuries caused by violence with selfdevelopment and growth to create a garden made for physical injuries. Since violence is also usually accompanied with verbal abuse I also used well known expressions as inspiration.

Sing like a canary – Tell someone even if it's a stranger, don't suffer in silence, represented by the music notes.

> An elephant never forgets – Forgive when you're ready but never forget.

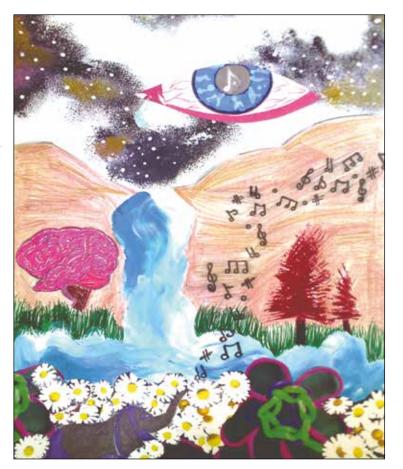
Big brother is watching you – Watch out for potential danger signs and look out for your fellow females.

A woman is like a flower handle her gently – Speaks for itself.

Kelly Marie Carr

"The way I see it, when something bad happens to a person they have three options. They can either: be destroyed by it; be defined by it or; become a better, stronger, wiser person from it. I feel really passionate about [Violence Against Women]. It's not just a female's issue. [The design] shows all of my thought process"

Quote from Kelly-Marie Carr, winner of Empowered's Front Cover Design Competition 2014.



This art work, accompanying text and the explanatory mind-map (appendix) are the products of Kelly Marie Carr and are her views.

# Background

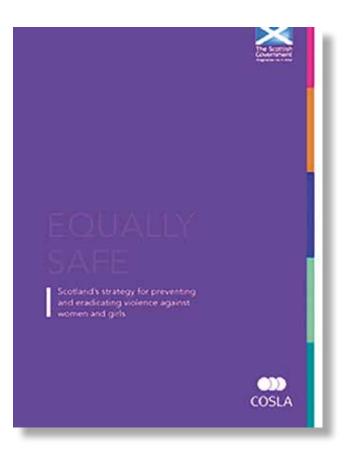
#### **The Scottish Strategy**

In June 2014, the Scottish Government in collaboration with COSLA launched Equally Safe: Scotland's Strategy for Preventing and Eradicating Violence against Women and Girls. The Strategy is a significant development on the previous policy (Safer Lives: Changed Lives, A Shared Approach to Tackling Violence against Women in Scotland) for a number of reasons. Empowered was represented at all consultation events for Equally Safe and contributed to the strategic direction based on local knowledge and experience.

#### The Equally Safe Strategy:

- Shows a joint ambition to eradicate violence against women;
- Extends the scope to include girls, raising awareness of Violence against Women as being predominantly a gender inequality issue;
- Is Scotland's first Strategy to tackle all forms and acts of violence against women and girls;
- Advocates for those affected by the issue to receive an integrated service, facilitated by a pro-active collaborative approach by all involved in this work;
- Gives a new and directed impetus and focus on preventing violence against women and girls;
- Places greater emphasis on preventative work whilst also continuing to provide responsive support services;
- Highlights the need to engage with male perpetrators in working towards reducing reoffending.

The overall aim of the Strategy is to prevent and eradicate violence against women and girls, creating a strong and flourishing Scotland where all individuals are equally safe and respected, and where women and girls live free from such abuse - and the attitudes that help perpetuate it. The expectation is that Violence against Women Multi-Agency Partnerships (MAP) will progress implementing Equally Safe in local areas, bringing together the services in an area which have an interest in or responsibility for work to address men's violence against women. The intention is that action to tackle violence against women will be integral to the core activities of local agencies and structures such as Community Planning Partnerships. This mainstreaming approach is vital for improving outcomes for all those affected by men's violence against women.



# **Equally Safe At a glance**

Our aim is to prevent and eradicate violence against women and girls, creating a strong and flourishing Scotland where all individuals are equally safe and respected, and where women and girls live free from such abuse – and the attitudes that help perpetuate it.

#### **Our four outcomes**

Scottish society	Women and	Our interventions	Men desist from
embraces equality	girls thrive as	are early and	all forms of
and mutual respect,	equal citizens:	effective,	violence against
and rejects all	socially, culturally,	preventing further	women and girls
forms of violence	economically and	violence and	and perpetrators
against women and	politically	maximising the	of such violence
girls		safety and wellbeing	receive a robust
		of women and girls	and effective
			response

# **Our key objectives**

Positive gender roles are promoted	Women and girls feel safe, respected	Justice responses are consistent and coord	
People enjoy healthy, positive relationships	and equal in our communities	Women and girls access relevant, effective and integrated services	Men who carry out violence against women and girls are identified early and held to account by the criminal justice system.
Individuals and communities recognise and challenge violent and abusive behaviour	Women and men have equal access to power and resources	Service providers competently identify violence against women and girls, and respond effectively	Men who carry out violence against women and girls must change their behaviour and are supported to do so.

# EQUALLY SAFE

Scotland's strategy for preventing and eradicating violence against women and girls

# **National Performance Framework outcomes**

We live our lives	We have tackled	We have strong	Our children have
free from crime,	the significant	resilient and	the best start in life
disorder and	inequalities in	supportive	and are ready to
danger	Scottish society	communities	succeed
		where people take	
		responsibility for	
		their own actions	
		and how they affect	
		others	
We have improved	Our public	We realise our full	Our people are
the life chances	services are high	economic potential	able to maintain
for children, young	quality, continually	with more and	their independence
people and families	improving, efficient	better employment	as they get older
at risk	and responsive to	opportunities for	and are able to
	people's needs	our people	access appropriate
			support if they
			need it



# **Our Vision and Local Outcomes**

Through the implementation of the Single Outcome Agreement (SOA), we are determined to achieve our vision for East Dunbartonshire, which is

• Working together to achieve the best with the people of East Dunbartonshire

We will work to achieve this vision through our local outcomes which we have agreed through the analysis of our community profile and feedback from local people and communities. Our strategic direction and long term priority is to reduce inequality between our most and least deprived communities.

Our long-term (5 to 10 year) outcomes are:

- We have reduced inequality and disadvantage across East Dunbartonshire
- Our communities are more engaged in the design and delivery of services

We will work towards the achievement of these long term outcomes seeking to implement the following 3-year outcomes:

- East Dunbartonshire has an expanding economy with a competitive and diverse business and retail base
- Our people are equipped with knowledge, skills and training to enable them to progress to employment
- Our children and young people are safe, healthy and ready to learn
- East Dunbartonshire is a safe and sustainable environment in which to live, work and visit
- Our people and communities enjoy increased physical and mental wellbeing and health inequalities are reduced
- Our older population are supported to enjoy a high quality of life and our more vulnerable citizens, their families and carers benefit from effective care and support services

It is clear to see how our local outcomes are aligned to the outcomes of Equally Safe which have also been matched to the National Outcomes; all three strategic plans show a commitment to ensuring Scottish communities are safe, with women, children and young people being protected from harm, ready to succeed and supported to live healthy lives free from inequality. There is also an emphasis on ensuring services are designed with service users and not just for them, placing greater value on community engagement.

# Youth and Community Engagement

In order to deliver a high quality and informed service, we must understand the needs of our people. Empowered will endeavour to engage and consult with the youth of East Dunbartonshire on matters pertaining to them specifically in relation to gender based abuse; revenge porn, social media etc. We will also conduct regular engagement exercises with wider areas of the community, both thematically and geographically.

Conducting regular and robust engagement activities will better enable us as a Partnership to:

- deliver early and effective interventions
- ensure responses are tailored to the culture and society, in which our people live
- promote coproduction of services
- share the power between service users and service providers
- promote equality of gender across our youth communities and localities

Further detail on the youth and community engagement planned for 2015-16 can be found in the tabled Action Plan in this document.

# **Local Needs Assessment and Action Planning**

A Strategic Needs Assessment was undertaken across all services who deliver against the Violence against Women agenda in East Dunbartonshire. A strategic needs assessment by Empowered is conducted every five years. The purpose of this is:

- 1. To gain a clearer picture of the extent of violence against women in East Dunbartonshire
- 2. To examine the demand in the area for support services for women, children and young people from which need is identified (highlighting gaps in provision)
- 3. To collect the views of the community and professionals working in the field
- 4. To assists us to plan where to effectively deploy resources

The data is collected and analysed and plays a significant role in defining what we know to be our local need. This in turn influences where we target resources and how we work collaboratively; coordinated through the Empowered Strategy and Action Plan. It also allows Empowered to map where themes are cross cutting and where partnership working can be used to achieve an effective response to issues. In addition, our assessment helps us to identify women and children who are particularly vulnerable and ensure services are working together to meet their multiple and complex needs; leaving nobody unsupported or unprotected in East Dunbartonshire.

Due to the sensitive nature of the data within the Strategic Needs Assessment, it was agreed by the Partnership that the document would not be made publically available and as such, is a restricted file.

The following recommendations for Empowered came from the Needs Assessment:

- 1. Formulate a timetable of community engagement to ensure they are proactively collecting the views of youth and the wider community.
- 2. For issues where the levels appear to be low or non-existent, deliver high quality learning opportunities for practitioners to ensure their skills are sufficient to both detect and support such instances should they occur.

- 3. Ensure we consistently screen for VAW issues, particularly for services where the primary client group is not clearly a victim of VAW, e.g., a young carer.
- 4. Undertake a self-informed survey on how Empowered would support an incident of abuse where a male perpetrator/female victim was not applicable.
- 5. Use an educational approach to engage with the 16-24 years cohort in addition to increasing the opportunity to participate in peer mentoring programmes within schools and colleges.
- 6. Record the age of victims who engage in Empowered Partner services in order to capture how prevalent this need is within the authority.
- 7. Where there are low or absent levels of need, maintain this through adoption of preventative approaches.

In response to these recommendations, Empowered have defined the following strategic priorities which will be sewn throughout the 2015-20 Strategy and the activities in the 2015-16 Action Plan:

- 1. Awareness raising of Violence against Women issues within East Dunbartonshire
- 2. Deliver Youth and Early Years focused initiatives
- 3. Procurement of resources for the joint benefit of the Partnership
- 4. Improve our capacity to deliver better services for women and children
- 5. Jointly commission services across East Dunbartonshire which respond to local need

# **Commissioned Services**

In light of recommendations resulting from the 2014-15 self-evaluation, it was agreed that the Partnership would bring an end to the application led Project Fund and instead adopt a joint-commissioning approach to meet their strategic priorities and to further focus resources to areas of service demand and need. During the needs assessment process a number of issues were identified and the following commissions have been instructed in response. Empowered unanimously agreed that the projects outlined below would be a significant contribution to the services and projects which currently exist in the authority; progressing the remit of Empowered towards their Outcomes, and to the wider Local Outcomes set out in East Dunbartonshire's Single Outcome Agreement 2015-18.

The Empowered Coordinator and Strategic Planning Advisor develop agreements with the agencies which Empowered wishes to commission services from. This is carried out for the beginning of each financial year. These commissions have been made possible due to financial contributions from multiple Teams within East Dunbartonshire Council.

For the current period 2015-16 the following services have been commissioned:

# East Dunbartonshire Association for Mental Health (EDAMH) - Violence against Women Project:

The Partnership agreed that women who had experienced domestic abuse could benefit from a holistic service which would assist with recovery and relaxation by decreasing social isolation and the ill effects of poor mental health. As EDAMH is one of the main providers of mental health services in East Dunbartonshire, the aim of this service is to ensure that women who have experienced domestic abuse can benefit from tailored mental health and wellbeing support.

EDAMH had previously delivered this Project, offering complimentary therapies and group work over three, ten week blocks through the Empowered Project Fund and therefore the benefits were well known to the Partnership. This service entails 10 week blocks of bespoke domestic abuse recovery therapy.

### East Dunbartonshire Women's Aid (EDWA) - Activity Programme:

The Partnership had previously funded the EDWA Activity Programme through the Project fund and as a result, was well aware that women and children accessing Women's Aid services including living in refuge, outreach and followon, experienced social isolation as a result and direct impact of domestic abuse. As part of the abuse the perpetrator can often damage the relationship between the mother and child and this can require support to repair. In addition many of the women have little or no available income for leisure activities. The aim of this Activity Programme is to ensure families accessing East Dunbartonshire Women's Aid have the opportunity to take part in experiences and events that reduce the negative impact of the domestic abuse. The activity programme aims to strengthen family bonds and attachment; provide opportunities for mums to meet other mums who have also experienced domestic abuse, build friendships and enhance their own support network and; increase the resilience in children and young people.

The Programme involves day trips away for families during the school holidays, a Christmas party for families, an 'end of one-to-one support' celebration for children and young people and transport costs.

#### **Rape Crisis:**

During the fiscal years of 2011-14, all of the offenders for crimes of rape and serious sexual violence within East Dunbartonshire were male and approximately 79% of victims were female (45 out of 57). Within this time period, there has been one crime of serious sexual violence which has been classified as domestic. All but three offenders for crimes of indecency throughout the three year period of analysis were male and approximately 81% of victims were female (47 out of 58). There has been one crime of indecency which has been classified as domestic and this occurred in 2013/14. From 2011/14, from the 163 crimes recorded, a total of 66 individuals were charged. From these crime reports, 63 recorded male offenders (95%). In addition to the figures above, the Partnership were aware that victims of rape and sexual assault were experiencing a delay in accessing services in East Dunbartonshire due to a lack of capacity within the specialised agency to respond. In order to combat this, Glasgow Rape Crisis proposed to increase the working hours of the Outreach Worker within their organisation to deliver 7 hours of service specifically for residents of East Dunbartonshire per week. This would ensure victims are not subject to lengthy delays in accessing support, particularly vital if they are entering/within or coming to terms with the criminal justice process their case may have been involved in. Again, this had previously been funded through the Project Fund so the Partnership was in agreement over the benefits of this service being included as part of the commissioning approach.

# **Performance and Reporting**

Empowered will produce and submit an End of Year Report, each March over the period of the 5 year Strategy to the Community Planning Partnership Board. In addition, the Partnership will submit an Interim Report 6 months into each Action Plan period, and will present on the impact of both the '16 Days of Action' and 'International Women's Day' campaigns post completion. Empowered will identify relevant reports to be taken to other strategic groups within the Community Planning Partnership. Likewise Empowered will seek information and reports from other strategic groups if they feel it will be beneficial.

# **Reporting of Commissioned Services**

In order for the Partnership to monitor the performance of individual commissioned services, Progress and Evaluation Reports on the services' delivery of Outcomes are submitted to East Dunbartonshire Council. These performance reports are monitored by the Coordinator and payments are authorised as such.

## Reporting Schedule: 2015 – 2016 Action Plan

Report	Deadline	CPP Exec Group
Interim Review - Action Plan	19th November 2015	26th November 2015
Report	Deadline	CPP Board
End of Year Report - Action Plan	3rd March 2016	24th March 2016
Report - 16 Days of Action	3rd March 2016	24th March 2016
Report - International Women's Day	19th May 2016	9th June 2016



"International Women's Day 2015. From L to R: PC Alex Moore, Dianne Devin (EDAMH), Wendy Brotchie (Glasgow Rape Crisis), Councillor Gillian Renwick, Christine McCauley (Addaction Families+ Project), Madeleine Sidgwick (Citizens Advice Bureau), Claire Wadsworth (Scottish Families Affected by Alcohol & Drugs), Jill Reid (East Dunbartonshire Women's Aid), Council Leader Rhondda Geekie, Ashleigh Grant-Ng (VAW Coordinator), Councillor Gemma Welsh, Councillor Manjinder Shergill "

National Outcome	I. Scottish Society embraces	equality and mutual resp	pect, and rejects all form	ns of violence against wo	omen and girls			
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence			
Key Priority	Positive Gender Roles are promoted							
	Lead celebrations/events for International Women's Day each year on 8th March.	All/ IWD sub-group	March 2015	Complete	<ol> <li>Event held in Woodhill Evangelical Church</li> <li>Speakers from Women 50:50, Close The Gap and Glasgow Rape Crisis promoted gender equality</li> <li>Young girls from local Secondary Schools attended and participated</li> <li>An article in local newspaper highlighted the event</li> </ol>			
	Build capacity of P1-P7 teaching staff to deliver age appropriate, gender based workshops	VAW Coordinator / Education and Prevention Worker	March 2020	Further work on this will span the life of this 2015-20 strategy.	Youth Services are exploring some Gender Stereotyping and Loss/Separation workshops potentially to roll out to practitioners in 2015/2016 and beyond.			
	Build capacity of S1-S4 teaching staff to deliver age appropriate, gender-based workshops and PSE sessions	VAW Coordinator / Education and Prevention Worker	March 2020	Work on this will span the life of this 2015-20 strategy.				
	Deliver training on gender stereotyping to Early Years staff and families with 0-3 year children	VAW Coordinator / Education and Prevention Worker	March 2020	Further work on this will span the life of this 2015-20 strategy.	Zero Tolerance are holding a session for Early Years and Primary School aged practitioners to raise awareness of Gender Stereotyping and the use of their new online training toolkit.			
Key Priority	People enjoy healthy, positive	relationships						
	Link in with PSE curriculum for topics on relationships and sexual health	VAW Coordinator / Education and Prevention Worker	March 2020	Further work on this will span the life of this 2015-20 strategy.	It is likely that workshops in Secondary Schools will be informed by the VAW agenda through newly established Youth Services representation on the Empowered group.			
	VAW Group Holistic Therapy and Wise Women workshops	East Dunbartonshire Association of Mental Health	March 2016	Ongoing	EDAMH have been commissioned by Empowered to deliver bespoke domestic abuse related therapy sessions for 2015-16.			

	Action Required	Lead	Deadline	Progress Review	Supporting Evidence				
Key Priority	Individuals and communities r	Individuals and communities recognise and challenge violent and abusive behaviour							
	Lead launch and closing event for 16 Days of Action in addition to planned activities throughout the 16 Days	All/ 16 DOA sub- group	November 2015	Ongoing	<ol> <li>Planning for this event was started in June 2015.</li> <li>A 16 Days of Action sub-group is taking lead responsibility for the planning and implementation of the events over the 16 days.</li> </ol>				
	Engage with 16+/College Students using Get Savi	Education and Prevention Worker	March 2016	Ongoing	Delivery of the Get Savi resource (from Scottish Women's Aid) to young people in East Dunbartonshire or a similar programme will be carried out during November/ December. Planning for this was started in July 2015.				
	Publish an Annual Newsletter and distribute throughout our communities; raising awareness of VAW and Empowered	All/ VAW Coordinator	March 2020	Work on this will span the life of this 2015-20 strategy.					
	Assist in the review and update of a multi-agency Forced Marriage Protocol for East Dunbartonshire	All / Adult Protection Lead	March 2016	Ongoing	<ol> <li>Planning for updating this Protocol and promoting it across agencies was started in August 2015.</li> <li>An awareness leaflet supporting the Protocol will also be developed and distributed across agencies to assist frontline workers.</li> <li>A short Communication Strategy for these documents will also be devised.</li> </ol>				
National Outcor	me 2. Women and girls thrive as	equal citizens: socially,	culturally, economicall	y and politically					
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence				
Key Priority	Women and girls feel safe, re	spected and equal in ou	ur communities.						
	Implement Youth Engagement Strategy with S5 and S6 pupils	VAW Coordinator / ED Youth Council	March 2020	Work on this will span the life of this 2015-20 strategy.	<ol> <li>This action commenced in Autumn 2015 once Youth Council representatives returned to school and college.</li> <li>Youth Council representative will launch a youth consultation exercise during 16DOA 2015.</li> </ol>				
	EDWA Activity Programme	East Dunbartonshire Women's Aid	March 2016	Ongoing	EDWA have been commissioned by Empowered to deliver a family activity programme across 2015-16 for women, children and young people affected by domestic abuse.				
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence				

	Rape Crisis Glasgow Outreach	Rape Crisis Glasgow	March 2016		Rape Crisis have been commissioned by Empowered to meet increased demand in East Dunbartonshire for one-to- one support sessions with a Rape Crisis worker. An extra seven hours in East Dunbartonshire per week have been funded for the period 2015-16.
Key Priority	Women and men have e	quality of opportunity part	icularly with regard t	to access to power and reso	urces
			March 2020	Work on this priority will span the life of this 2015-20 strategy.	
National Outcome	e 3. Our interventions are	early effective, preventing	further violence and	maximising the safety and v	vellbeing of women and girls
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence
Key Priority	Justice responses are rob	oust, swift, consistent and c	oordinated		
			March 2020	Work on this priority will span the life of this 2015-20 strategy.	
Key Priority	Women and girls access	relevant, effective and inte	grated services		
	Support the introduction of MARAC across the authority	All	March 2020	Ongoing. Further work on establishing a MARAC will span the life of this 2015-20 strategy.	<ol> <li>MARAC workshop delivered on 08/07/2015 with input from ASSIST</li> <li>MARAC workshop delivered on 12/08/2015 with input from ASSIST</li> <li>A visit to a Lanarkshire MARAC is planned for September 2015.</li> <li>A business case in support of establishing a MARAC for East Dunbartonshire has been prepared</li> </ol>
	Group represented at NVAWN	VAW Coordinator	March 2020	Ongoing Further work on this will span the life of this 2015-20 strategy.	<ol> <li>14th April 2015 meeting attended</li> <li>13th August 2015 meeting attended</li> <li>8th October 2015 meeting planned</li> </ol>

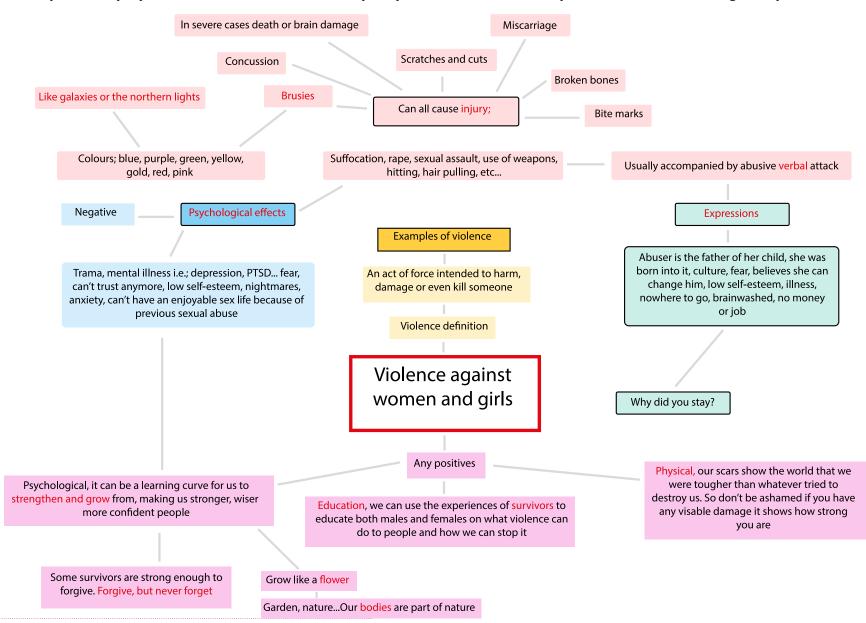
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence				
Key Priority	Women and girls access	Women and girls access relevant, effective and integrated services							
	Actions from NVAWN carried out locally	All/ VAW Coordinator	March 2020	Ongoing Further work on this will span the life of this 2015-20 strategy.	<ol> <li>Police Scotland Risk and Concern Project update letter circulated locally.</li> <li>SWA Seminar: Domestic Abuse in Bisexual Relationships circulated locally.</li> <li>Empowered responded to the Equally Safe consultation by supporting a 'Challenging Demand' approach to prostitution in Scotland. This was in line with the NVAWN position.</li> <li>Elected Member Briefings are circulated when available</li> <li>Empowered were briefed on the WSP 'End Prostitution now' campaign. Formal endorsement still to be negotiated</li> <li>Updates on Equally Safe Strategic Board in Scottish Government provided to Empowered</li> <li>Training and seminar opportunities from national organisations with a GBV focus circulated to Empowered regularly</li> </ol>				
	Attend meetings, conferences, events and all other gatherings as appropriate	All/ VAW Coordinator	March 2020	Ongoing Further work on this will span the life of this 2015- 20 strategy.	<ol> <li>SCSN AGM attended</li> <li>Changing Lives, Delivering Success attended</li> <li>Coercive Control Seminar attended in July 2015</li> <li>Safe and Together Model Conference attended 29th September</li> </ol>				
	A needs based, CPD Calendar established	All	March 2016	Complete	<ol> <li>Shakti Women's Aid: BME Training delivered to 14 members from across Partnership agencies</li> <li>CAB: Financial Issues Training 24th June 2015</li> <li>Child Protection Basic Awareness Training August 2015</li> <li>Adult Protection Training October 2015</li> <li>Supporting Families in Drug and Alcohol Recovery Training planned for Feb 2016</li> <li>Further training opportunities organised to coincide with 16DOA 2015</li> </ol>				
	Procurement of resources which promote the achievement of the Strategy	All	March 2020	Ongoing Further work on this will span the life of this 2015- 20 strategy.	<ol> <li>Door Mounted pads were ordered in July 2015.</li> <li>Wristbands were ordered in August 2015.</li> </ol>				

	Action Required	Lead	Deadline	Progress Review	Supporting Evidence		
Key Priority	Women and girls access relevant	t, effective and integra	ted services				
	Identify resources which exist across the Partnership and promote the joint use of these for the benefit of service users	All/ VAW Coordinator	March 2016	Ongoing	As part of preparations for the 16 Days of Action event, the sub-group responsible will be taking stock of resources available for use.		
	Maintain Empowered website and deploy this effectively; raising awareness of VAW across our communities	Website sub-group	March 2016	Ongoing	<ol> <li>A sub-group of Empowered was formed in May 2015 to maintain the website more regularly.</li> <li>Website maintenance is carried out once every four weeks by the sub-group. Updates are sent to a web-developer who is contracted to make these changes.</li> <li>The website address has been previously printed on Empowered merchandise which Empowered still hold.</li> <li>A review of the efficacy of the website will take place in early 2016. This will involve assessing the costs of training for full control of the website.</li> </ol>		
	Develop and distribute Empowered material across the authority to raise awareness of available services	All/ VAW Coordinator	March 2020	Ongoing Further work on this will span the life of this 2015-20 strategy.	<ol> <li>Door mounted pads distributed</li> <li>Updated flyers will be designed and will be used during events in 2015-16.</li> <li>Pay slip inserts have been re-designed for 2015 and will be distributed in October 2015 to all EDC employees.</li> <li>Empowered wristbands have been ordered and will be used during events in 2015-16</li> </ol>		
Key Priority	Service providers competently identify violence against women and girls, and respond effectively						
	Innovative application of Smart Water across authority for known victims of Domestic Abuse	Police Scotland	March 2020	Work on this will span the life of this 2015-20 strategy.	A 'one year on' presentation on the implementation of Smart Water will be given by Police Scotland in early December 2015.		
	Assist in the systematic approach to Risk Assessment which is adopted across the Partnership through the development and distribution of a 'Best Practice' Guide	All	March 2020	Work on this will span the life of this 2015-20 strategy.	Planning for 'Good Practice Guidance Documents' was started in 2015. A sub-group for the development of these is to be formed.		
	Assist in the systematic review of Adult and Child Protection Protocols, which are adopted across the authority	All / Child and Adult Protection Leads	March 2020	Work on this will span the life of this 2015-20 strategy.	This action will likely to commence in late 2015/early 2016 once Adult and Child Protection Leads have programmed this work.		

	Action Required	Lead	Deadline	Progress Review	Supporting Evidence			
Key Priority	Service providers competently identify violence against women and girls, and respond effectively							
	Assist in the review and update of a multi-agency Forced Marriage Protocol for East Dunbartonshire	All / Adult Protection Lead	March 2016	Ongoing	<ol> <li>Planning for updating this Protocol and promoting it across agencies was started in August 2015.</li> <li>An awareness leaflet supporting the Protocol will also be developed and distributed across agencies to assist frontline workers.</li> <li>A short Communication Strategy for these documents will also be devised.</li> </ol>			
	Implement Youth Engagement Strategy with S5 and S6 pupils	VAW Coordinator / ED Youth Council	March 2020	Work on this will span the life of this 2015-20 strategy.	<ol> <li>This action commenced in Autumn 2015 once Youth Council representatives returned to school and college.</li> <li>Youth Council representative will launch a youth consultation exercise during 16DOA 2015.</li> </ol>			
National Outcom	e 4. Men desist from all forms o	of violence against w	omen and girls a	and perpetrators of such	violence receive a robust and effective response			
	Action Required	Lead	Deadline	Progress Review	Supporting Evidence			
Key Priority	Men who carry out violence against women and girls are identified early and held to account by the criminal justice system.							
			March 2020	Work on this priority will span the life of this 2015-20 strategy.				
Key Priority	Men who carry out violence	against women and	girls must change	e their behaviour and are	supported to do so.			
	Build on new links with the Scottish Prison Service at HMP Low Moss	VAW Coordinator	March 2020	Ongoing	1. A partnership meeting has taken place at HMP Low Moss on 14th July 2015 and another is scheduled for 1st September 2015.			
					2. Scoping has been conducted to establish the VAW related work taking place with offenders in HMP Low Moss, how this could be enhanced by Empowered Partners' expertise and vice versa.			
					<ol> <li>A joint approach to 16 Days of Action in 2015 between East Dunbartonshire and HMP Low Moss is being adopted. Activities to mark the campaign will be brought together where possible, e.g. Low Moss learners' work on Gender and Power project being displayed in East Dunbartonshire Libraries during 16 DOA</li> </ol>			

#### **Appendix**

Explanatory mind-map to accompany the front cover artwork. Created by Kelly Marie Carr, winner of Empowered's Front Cover Design Competition 2014



Empowered: Violence against Women and Girls

# 2015-20 Strategy 2015-16 Action Plan



Other formats

This document can be provided in large print, Braille or on CD and can be translated into other community languages. Please contact the Council's Communications Team at:

