



sustainable thriving achieving

**East Dunbartonshire Council**

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## **LGBF Data Analysis 14/15**

Corporate Performance and Research

February 2016

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## Executive Summary

On the 30th January 2016 the Improvement Service published the Local Government Benchmarking Framework indicator data for the 14/15 reporting period. The indicators have been set to support Councils to; understand relative levels of performance in order to provide focused scrutiny. The Framework also aims to increase understanding of performance variations and share good practice developments across Local Authority Areas.

The Council has continued to sustain improved performance with the majority (55%) of all indicators for which data is currently available reporting improvements when compared with the prior year.

The Council's rank performance when compared across Scottish Councils now reports 28% of our indicators within the top quartile. This is an improved position when compared to the 21% reported in the prior year. By comparison however, the number of indicators in the bottom quartile has also increased by from 12% to 17%. Overall the Council has improved or sustained its indicative rank position for 55% of all indicators and declined in 45%

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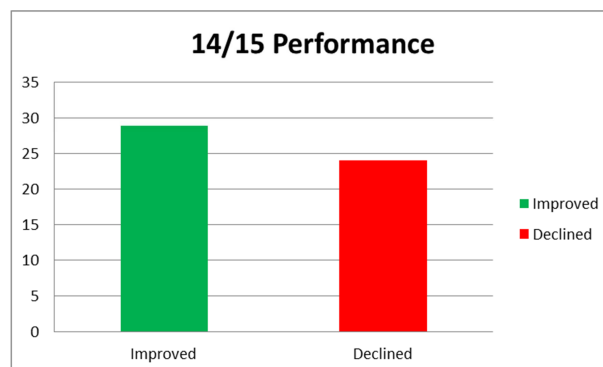
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## Overview

### Performance

#### Performance from 13/14

Improved	29
Declined	24



- The majority of Indicators have improved in Performance from 2013/14

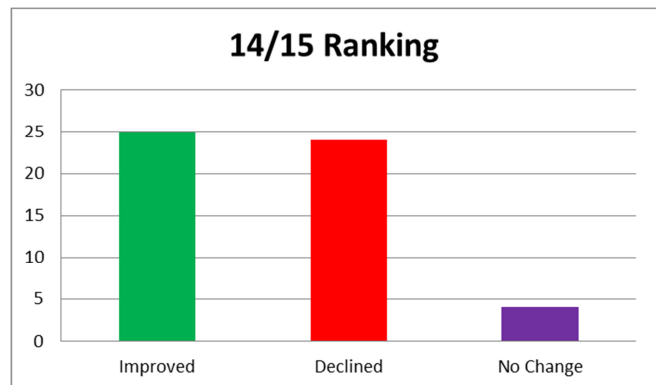
### Indicators with Largest Variation in Performance

	2013/14	2014/15	Improved PI
Older Persons (Over65) Home Care Costs per Hour	19.57	14.07	✓
% of Adults satisfied with social care or social work services	60	47	✗
Cost Per Library Visit	3.22	4.37	✗
% of adults satisfied with leisure facilities	74	86	✓
Net cost per Waste disposal per premises	90.81	111.41	✗
Net cost of street cleaning per 1,000 population	7651.62	12798.65	✗
Cleanliness Score (%age Acceptable)	95.90	89.08	✗
% of adults satisfied with street cleaning	79	81	✓
% Unemployed People Assisted into work from Council operated / funded Employability Programmes	11.31	9.76	✗

## Rankings

### Ranking from 13/14

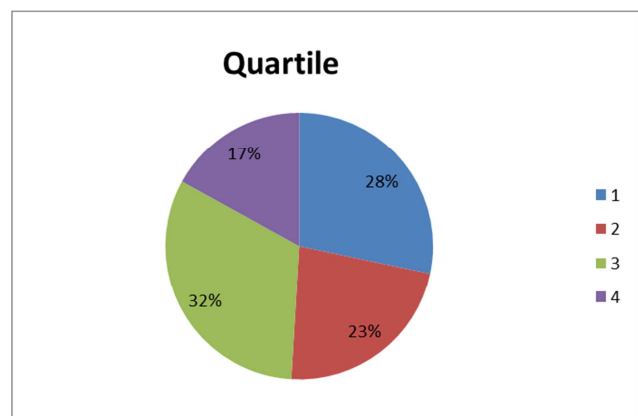
Improved	25
Declined	24
No Change	4



- The majority of indicators have either remained the same or improved in rank from 13/14

## Quartiles

Quartile	Number
1	15
2	12
3	17
4	9



- The majority of indicators are in the top 2 quartiles of Scottish Local Authorities and only 17% of indicators are in the bottom quartile



## Top Quartile PI's

	2013/14	Rank	2014/15	Rank	Improved PI	Improved Rank
% of Pupils Gaining 5+ Awards at Level 6	47.49	2	50.75	2	✓	■
% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	25.00	1	26.05	1	✓	■
% of Adults Satisfied with Local Schools	88	7	91	4	✓	✓
Proportion of Pupils Entering Positive Destinations	97.2	2	96.7	1	✓	✓
Older Persons (Over65) Home Care Costs per Hour	19.57	15	14.07	3	✓	✓
Average weekly cost per resident (home care)	194.05	1	224.40	1	✗	■
Cost of Democratic Core per 1,000 population	25826.56	8	21530.97	4	✓	✓
The cost per dwelling of collecting Council Tax	8.10	5	4.65	3	✓	✓
Percentage of income due from Council Tax received by the end of the year	96.19	11	96.58	8	✓	✓
Cost per attendance at Sports facilities	2.08	5	2.13	7	✗	✗
% of adults satisfied with libraries	84	15	86	7	✓	✓
% of adults satisfied with street cleaning	79	14	81	6	✓	✓
% of adults satisfied with leisure facilities	74	22	86	7	✓	✓

## Bottom Quartile PI's

	2013/14	Rank	2014/15	Rank	Improved PI	Improved Rank
Sickness Absence Days per Employee (non-teacher)	13.07	32	12.68	29		
Cost Per Library Visit	3.22	16	4.37	26		
Net cost per Waste collection per premises	97.65	31	81.12	28		
Net cost per Waste disposal per premises	90.81	20	111.41	26		
Cleanliness Score (%age Acceptable)	95.90	19	89.08	26		
Cost of trading standards per 1,000 population	7339.88	21	8151.41	26		
Proportion of operational buildings that are suitable for their current use	70.21	27	71.88	28		
Average time taken to complete non-emergency repairs	15.05	24	13.42	22		
Percentage of dwellings meeting SHQS	81.66	17	78.72	25		



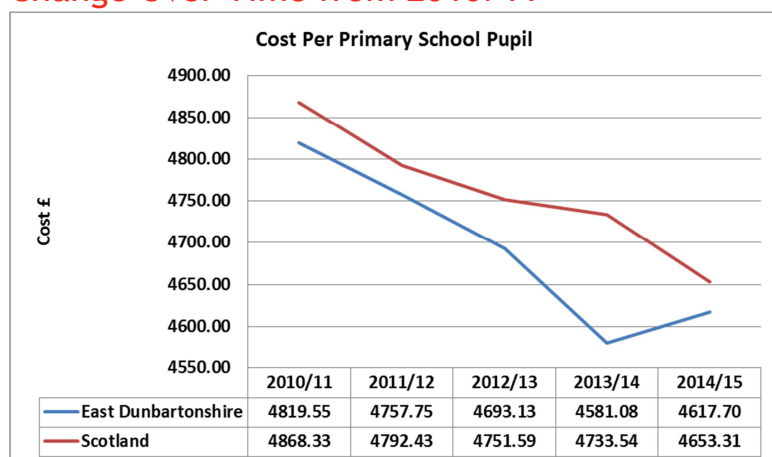
## **Children's Services**

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## Cost Per Primary School Pupil

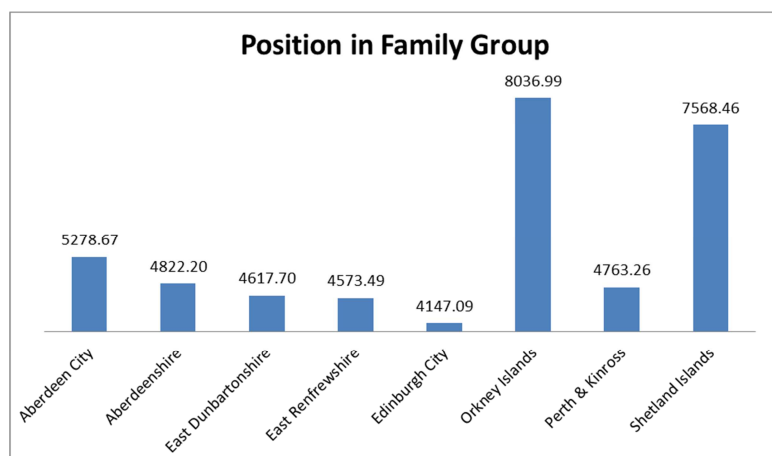
**Performance** £4617.70 **Rank** 15 **Quartile** 2

### Change Over Time from 2010/11



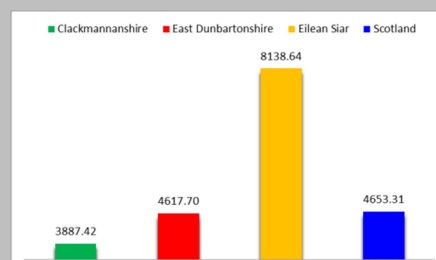
- East Dunbartonshire's cost is slightly below the Scottish Average
- 14/15 cost has risen, against the Scottish average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the third lowest cost per pupil.
- Both Edinburgh and East Renfrewshire had a lower cost per pupil than East Dunbartonshire

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Clackmannanshire has the lowest cost per pupil in Scotland while Eilean Siar has the highest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined one place from last year when we were 14 out of 32 authorities

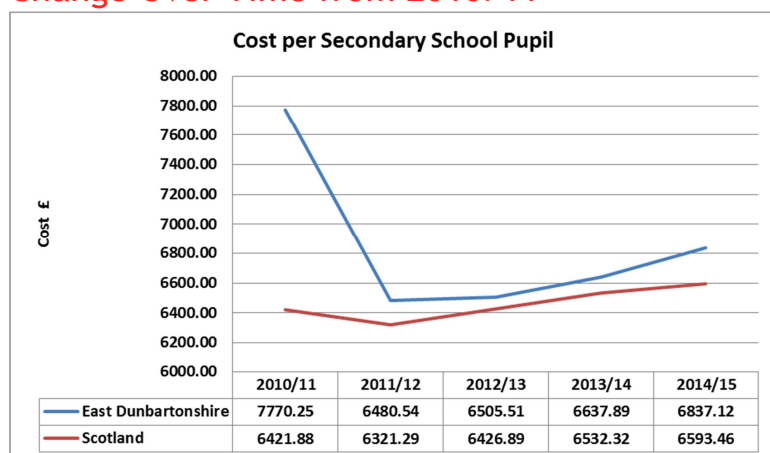
#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Edinburgh and East Renfrewshire have a lower Cost per pupil

## Cost Per Secondary School Pupil

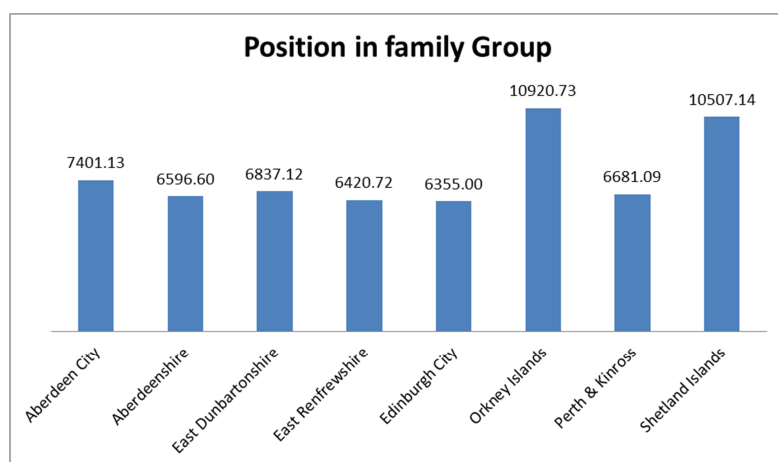
**Performance** £6837.12 **Rank** 22 **Quartile** 3

### Change Over Time from 2010/11



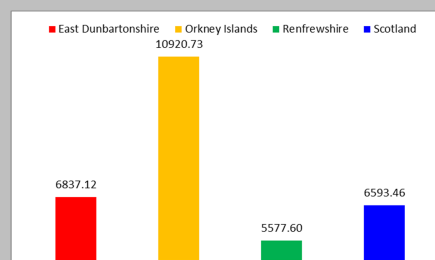
- East Dunbartonshire's cost is slightly above the Scottish Average
- 14/15 cost has risen in line with the Scottish average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the third highest cost per pupil
- Orkney, Shetland and Aberdeen City had a higher cost per pupil than East Dunbartonshire

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ EAST DUNBARTONSHIRE IS ABOVE THE SCOTTISH AVERAGE

Renfrewshire has the lowest cost while the Orkney Islands have the highest Cost

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the remained quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This is in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 19 out of 32 authorities

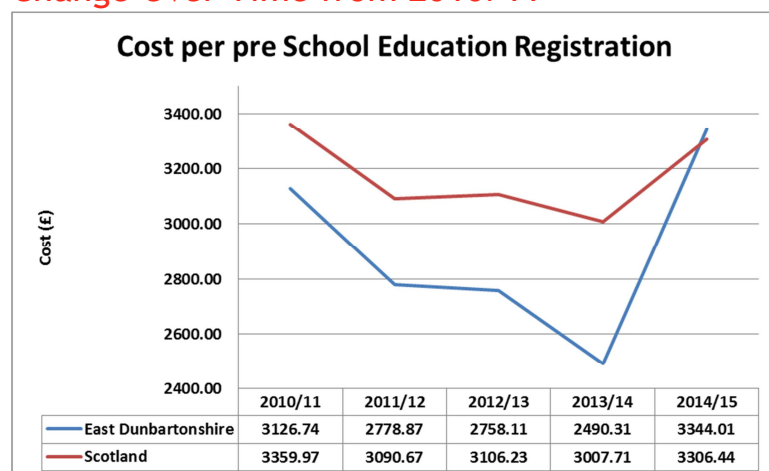
#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Orkney, Shetland and Aberdeen City had a higher cost per pupil than East Dunbartonshire

## Cost Per Pre-School Education Registration

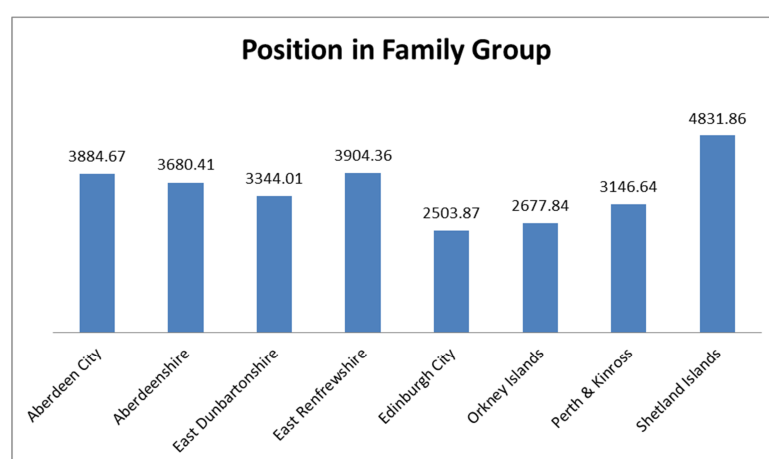
**Performance** £3344.01 **Rank** 18 **Quartile** 3

### Change Over Time from 2010/11



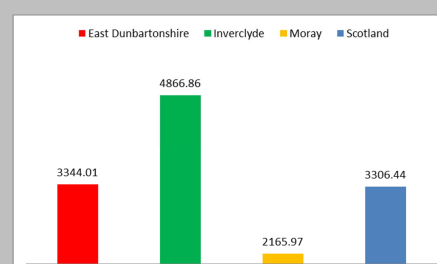
- East Dunbartonshire's cost is slightly above the Scottish Average
- 14/15 cost has risen significantly from previous years when we were well below the Scottish Average

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the 4<sup>th</sup> Lowest Cost per registration

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



- ▲ **OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE**  
Moray has the Lowest Cost per Registration and Inverclyde has the highest
- ▲ **OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the first to third quartile from 13/14
- ▲ **OUR PERFORMANCE HAS DECLINED FROM 2013/14**  
This is in line with the Scottish Average Trend
- ▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
Our rank has declined from last year when we were 8 out of 32 authorities
- ▲ **OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP**  
Of the Family Group Comparator Authorities East Dunbartonshire has the 4<sup>th</sup> Lowest Cost per registration.

## % of Pupils Gaining 5+ Awards at level 6

**Performance 50.75**



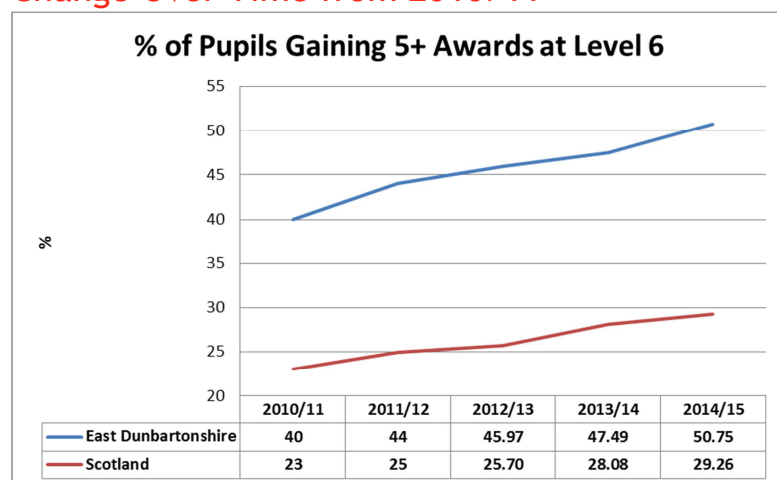
**Rank**

**2**

**Quartile**

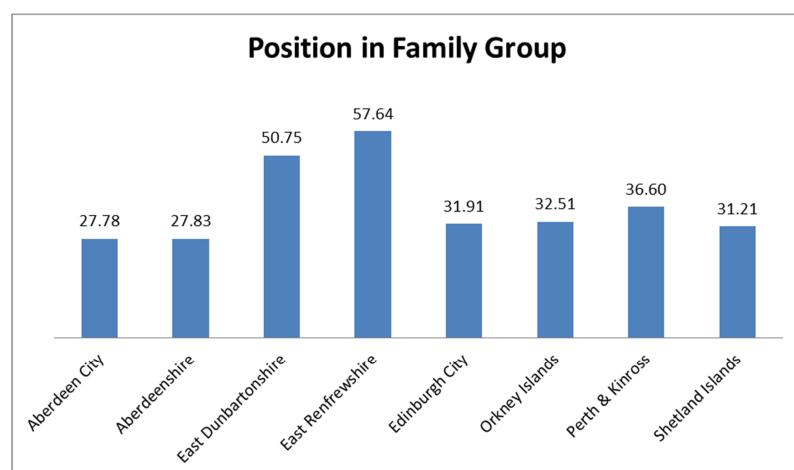
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### Change Over Time from 2010/11



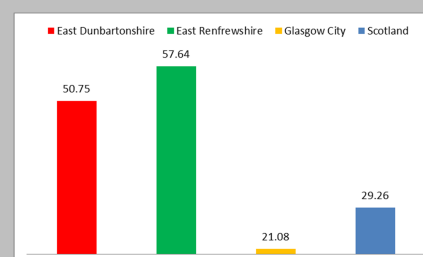
- East Dunbartonshire's performance is significantly above the Scottish Average
- 14/15 performance has improved from previous years in line with the Scottish Average

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the second best level of attainment behind East Renfrewshire

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Only East Renfrewshire has a higher level of attainment. Glasgow has the lowest performance in Scotland.

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the nationwide trend

#### ▲ OUR RANKING HAS REMAINED STATIC FROM 2013/14

Our rank is the same as last year when we were also second out of 32 authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Of the Family Group Comparator Authorities only East Renfrewshire has a higher level of attainment.

## % of Pupils Gaining 5+ Awards at level 6 (SIMD)

**Performance 26.05**



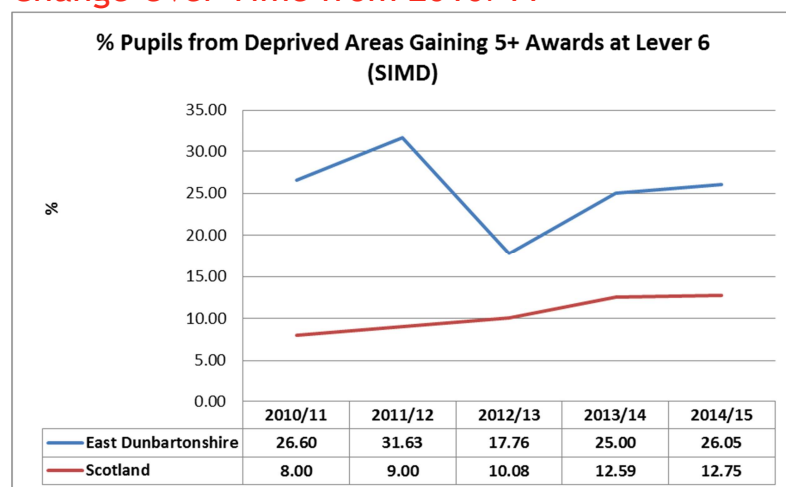
**Rank**

**1**

**Quartile**

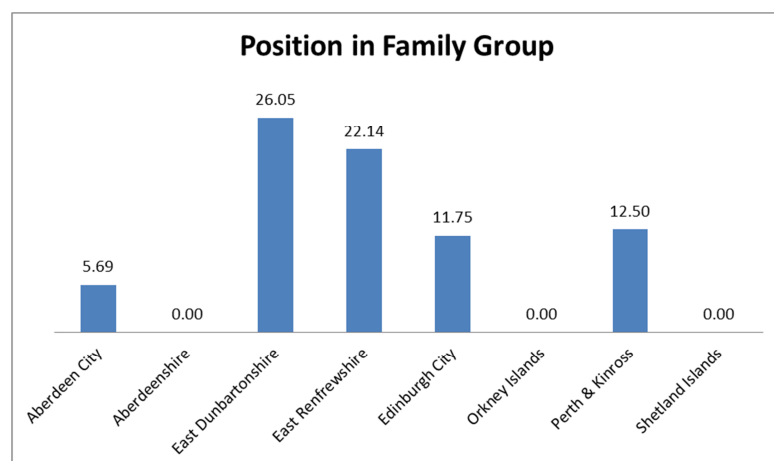
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### Change Over Time from 2010/11



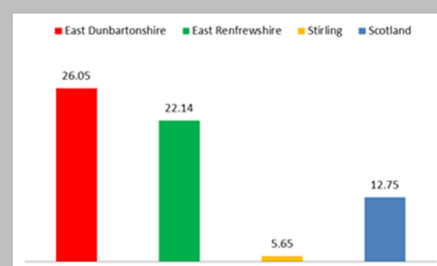
- East Dunbartonshire's performance is the highest in Scotland
- 14/15 performance has improved from previous years

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the highest level of SIMD attainment
- Aberdeenshire, Orkney and Shetland do not have enough pupils from SIMD backgrounds for a statistically significant return

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

We have the highest level of attainment by SIMD in Scotland. East Renfrewshire has the second highest level of attainment while Stirling has the lowest performance in Scotland.

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the nationwide trend

#### ▲ OUR RANKING HAS REMAINED STATIC FROM 2013/14

Our rank is the same as last year when we were also first out of 32 authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Of the Family Group Comparator Authorities East Dunbartonshire has the highest performance.



## % of Adults Satisfied with Local Schools

**Performance 91**

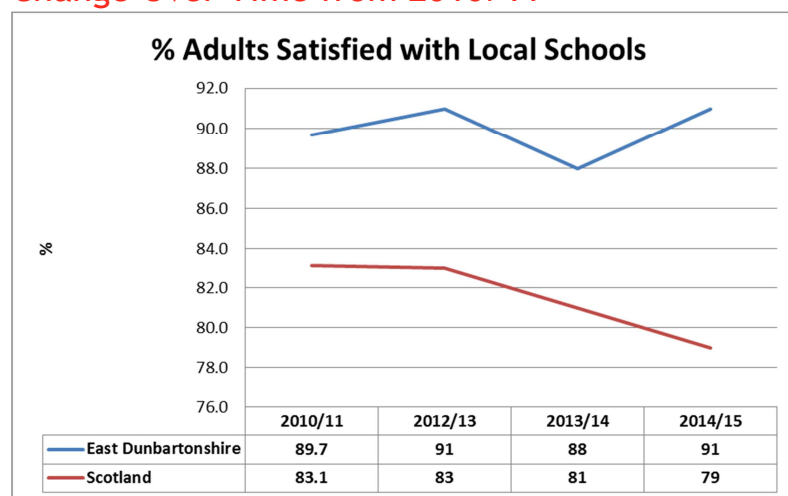


**Rank 4**



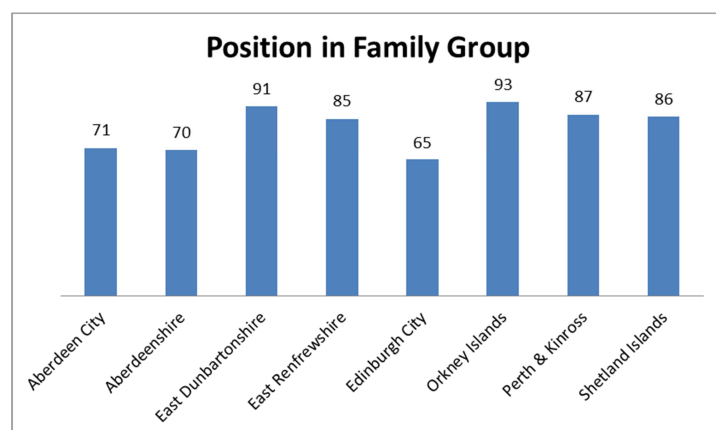
**Quartile 1**

### Change Over Time from 2010/11



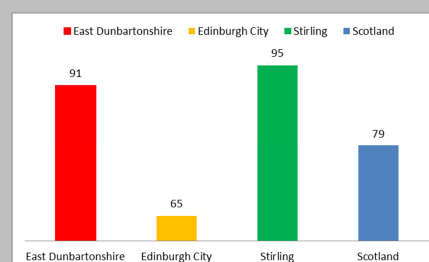
- East Dunbartonshire's performance is significantly above the Scottish Average
- 14/15 performance has improved from previous years against the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the second best level of satisfaction with Schools behind Orkney

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Stirling has the highest Level of Satisfaction while Edinburgh City has the lowest.

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against a Scottish average trend of decline

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 7 out of 32 authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Of the Family Group Comparator Authorities only the Orkney Islands have a higher level of satisfaction

## % of Pupils Entering Positive Destinations

Performance **96.7**



Rank

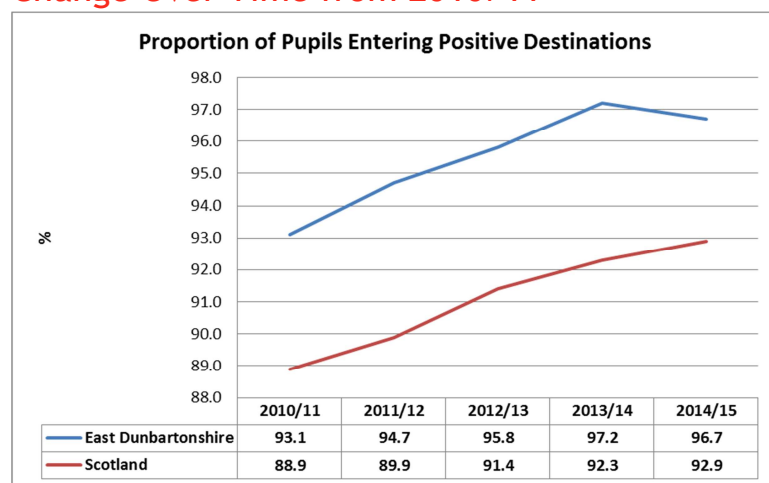
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Quartile

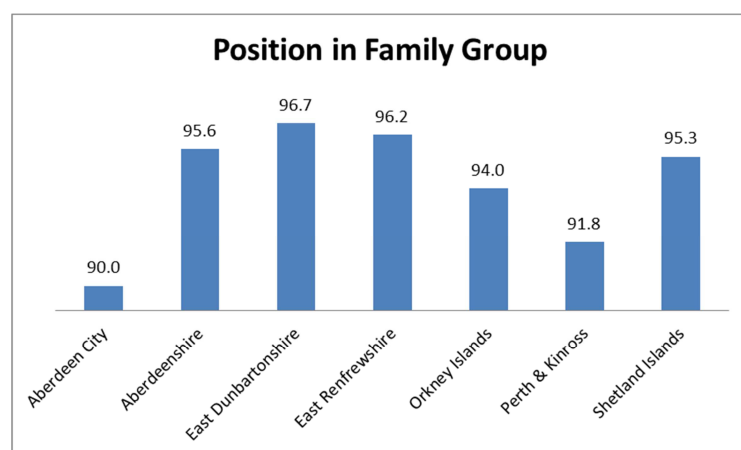
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### Change Over Time from 2010/11



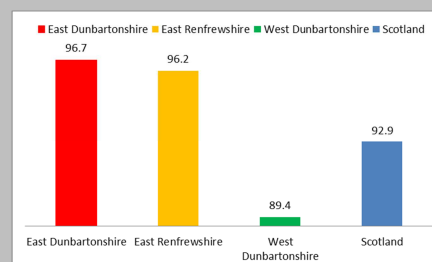
- East Dunbartonshire's performance is the highest in Scotland
- 14/15 performance has declined from previous years against the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the highest proportion of pupils entering positive destinations

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

We are the top performing Council in Scotland. East Renfrewshire is second and West Dunbartonshire is the worst performing.

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This improvement is against a Scottish average trend of improvement

#### ▲ OUR RANKING HAS REMAINED STATIC FROM 2013/14

Our rank is the same as last year when we were also the highest in Scotland

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

We are the highest performing Council in our family group



## Corporate Services

## Support Services as a % of Total Gross Expenditure

**Performance 4.90**

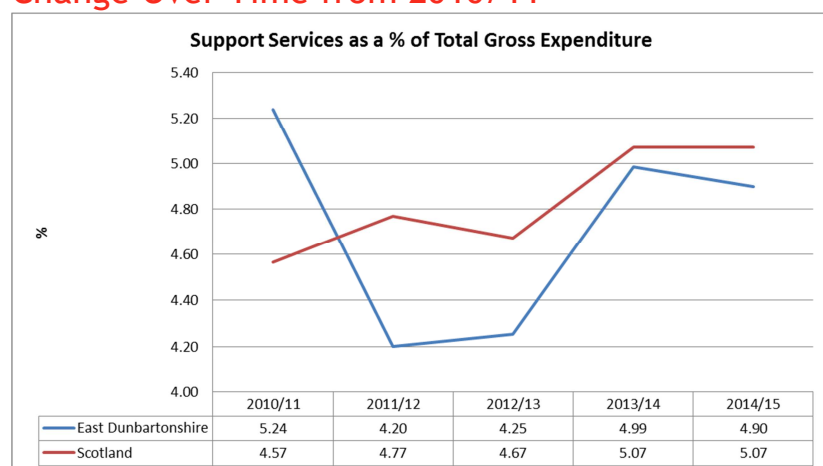


**Rank 17**



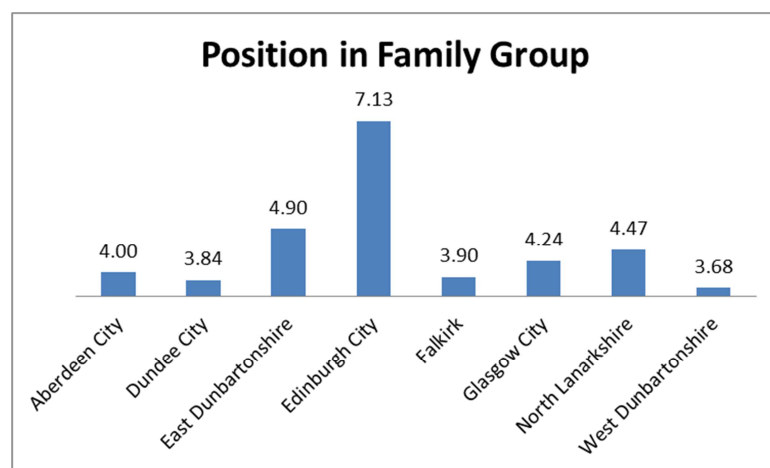
**Quartile 3**

### Change Over Time from 2010/11



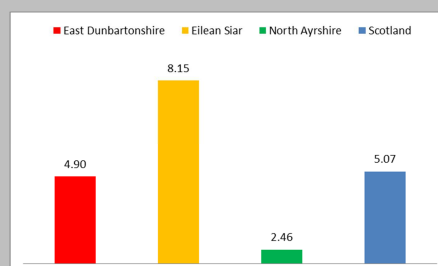
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from previous year in line the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the second highest percentage of support services against the family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Eilean Siar is the worst performing Council and North Ayrshire is the top performing.

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the third quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with a Scottish average trend of improvement

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 20 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Edinburgh has a higher % than East Dunbartonshire

## The percentage of the highest paid 5% of Employees who are women

Performance **53.79**



Rank

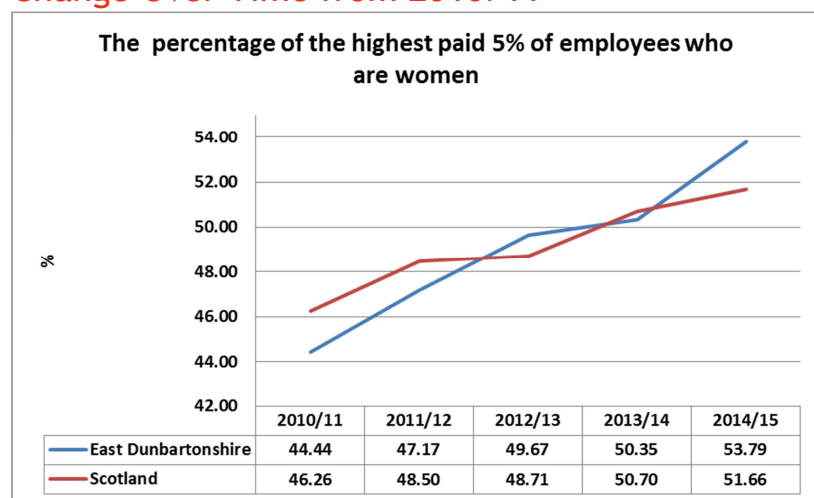
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Quartile

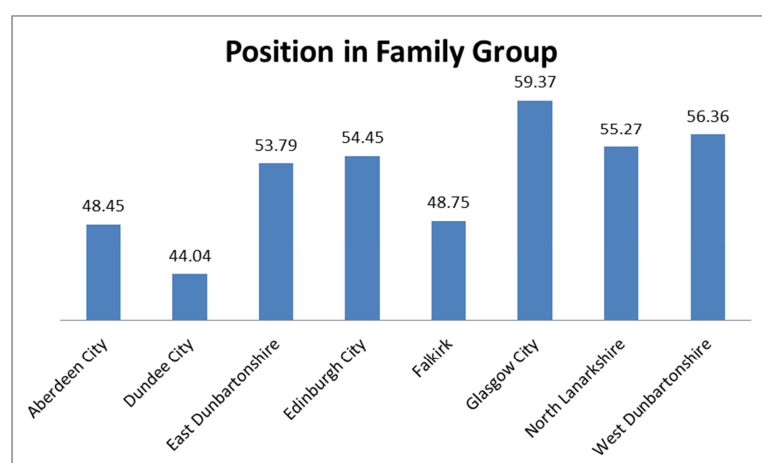
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### Change Over Time from 2010/11



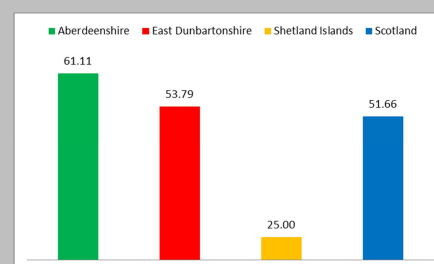
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from previous year in line the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the 4<sup>th</sup> lowest % of highest paid women

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Aberdeenshire has the highest % and the Shetland Islands has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with a Scottish average trend of improvement

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 14 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

We are behind, Edinburgh, Glasgow, North Lanarkshire and West Dunbartonshire

## The Cost per Dwelling of collecting Council Tax

**Performance** £4.65



**Rank**

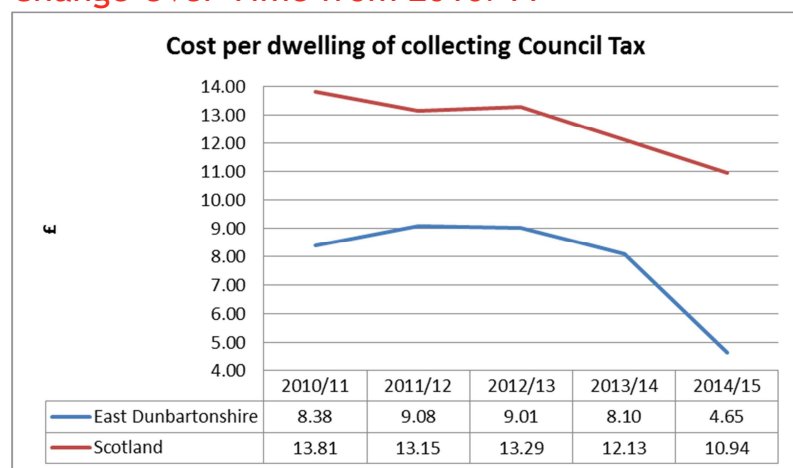
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**Quartile**

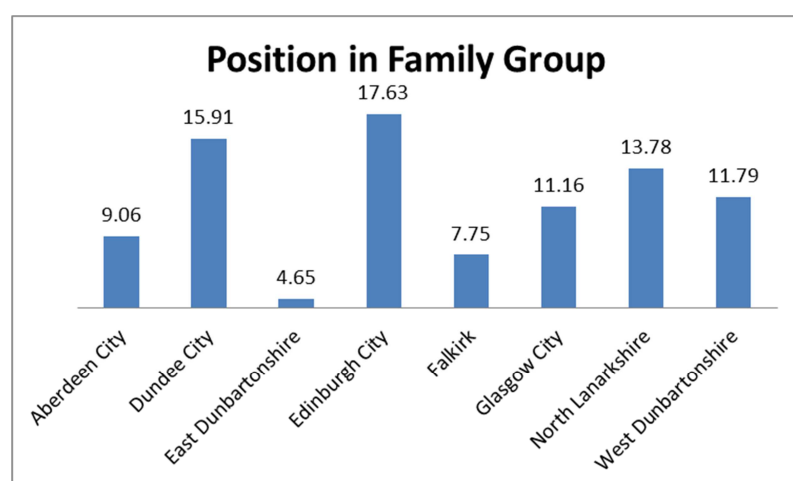
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### Change Over Time from 2010/11



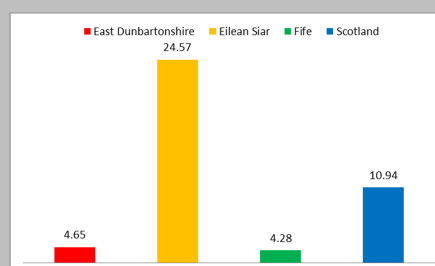
- East Dunbartonshire's performance is well above the Scottish Average
- 14/15 performance has improved from the previous year in line the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the lowest cost per dwelling for Council Tax

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Fife has the lowest cost per dwelling while Eilean Siar has the highest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with a Scottish average trend of improvement

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 5 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Our cost is significantly lower than all other comparator authorities

## Average time between time of complaint and attendance on site

Performance 19



Rank

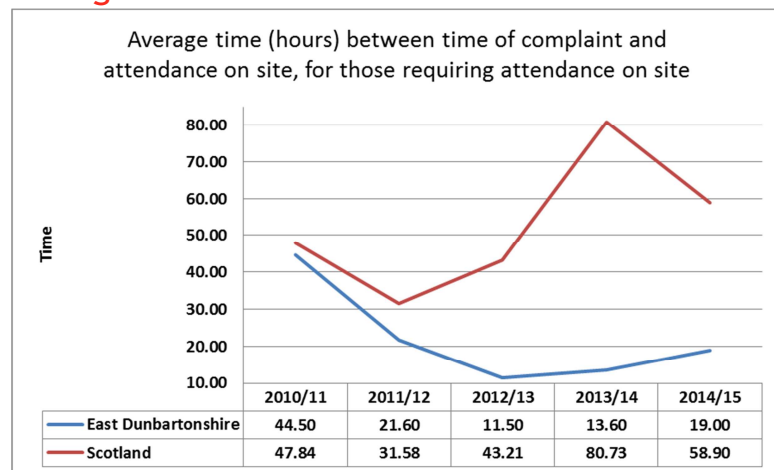
20



Quartile

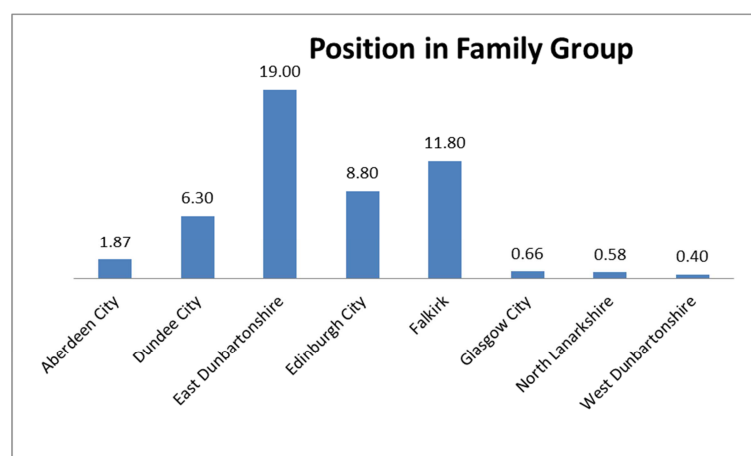
3

### Change Over Time from 2010/11



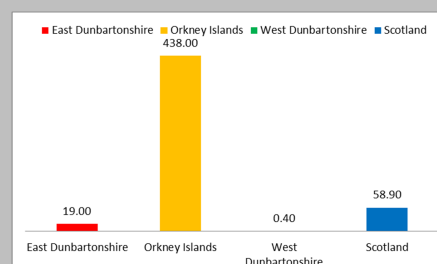
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has declined from the previous year against the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the highest average time between time of complaint and attendance on site

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Orkney has the highest average time while West Dunbartonshire has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the third quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against a Scottish average trend of improvement

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 22 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire was the lowest performing authority in the family group

## Sickness Absence Days Per Employee

**Performance 10.59**



**Rank**

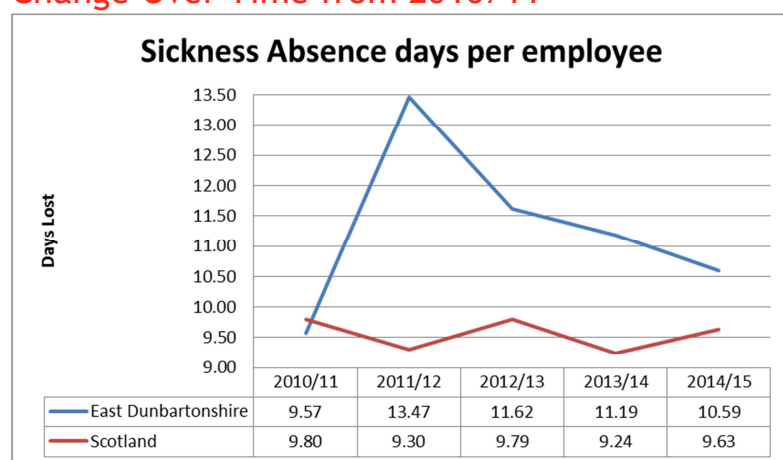
**24**



**Quartile**

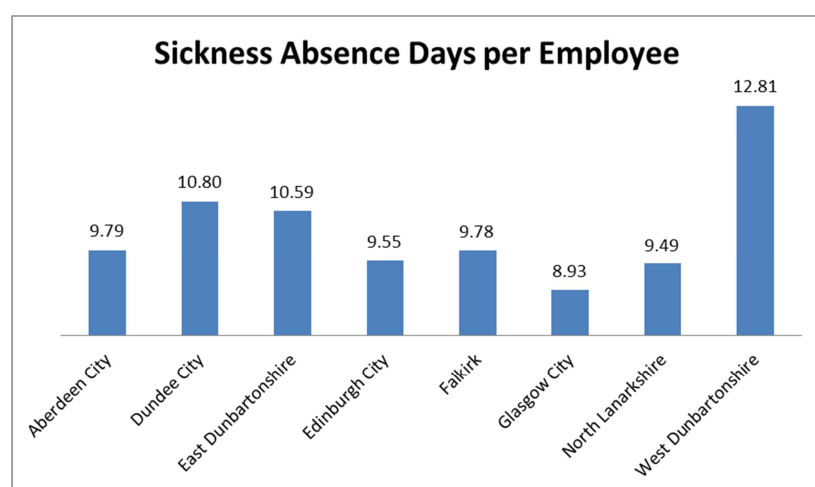
**1**

### Change Over Time from 2010/11



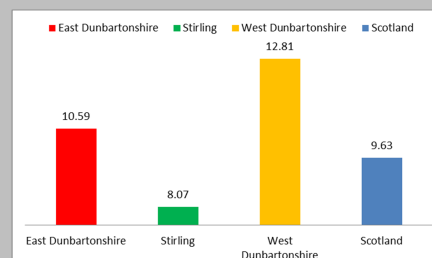
- East Dunbartonshire's performance is below the Scottish Average
- 14/15 performance has improved from previous year against the Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities East Dunbartonshire has the 3<sup>rd</sup> highest level of sickness absence

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Stirling has the lowest level of absence while West Dunbartonshire has the highest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has improved from being in the bottom quartile quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is despite a Scottish average trend of decline

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 30 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Dundee and West Dunbartonshire have higher levels of sickness absence



## Sickness Absence Days per Teacher

**Performance 6.14**



**Rank**

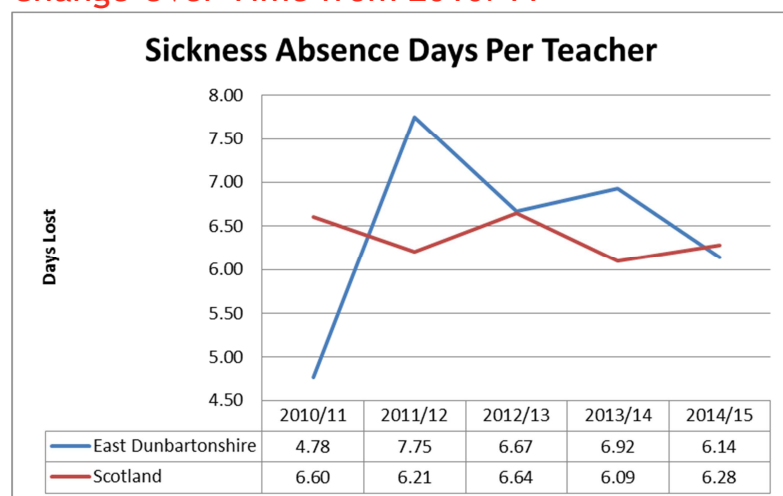
**14**



**Quartile**

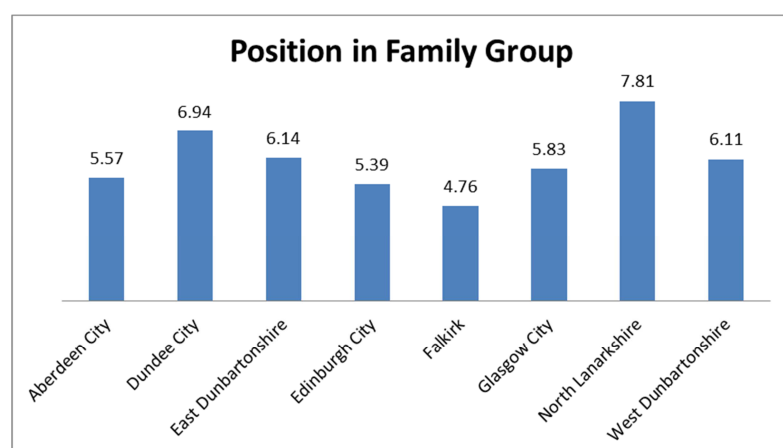
**2**

### Change Over Time from 2010/11



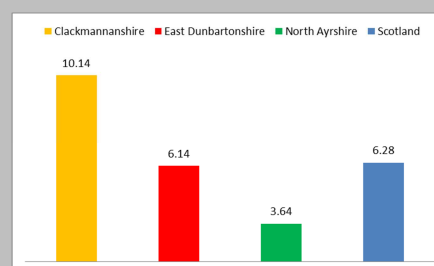
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from previous year against Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities only Dundee and West Dunbartonshire have a higher level of absence

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Clacks has the highest level of teacher absence while North Ayrshire has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the bottom quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against a Scottish average trend of decline

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 26 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Dundee and West Dunbartonshire have a higher level of absence

## Sickness Absence Days per Employee (Non- Teacher)

**Performance 12.68**



**Rank**

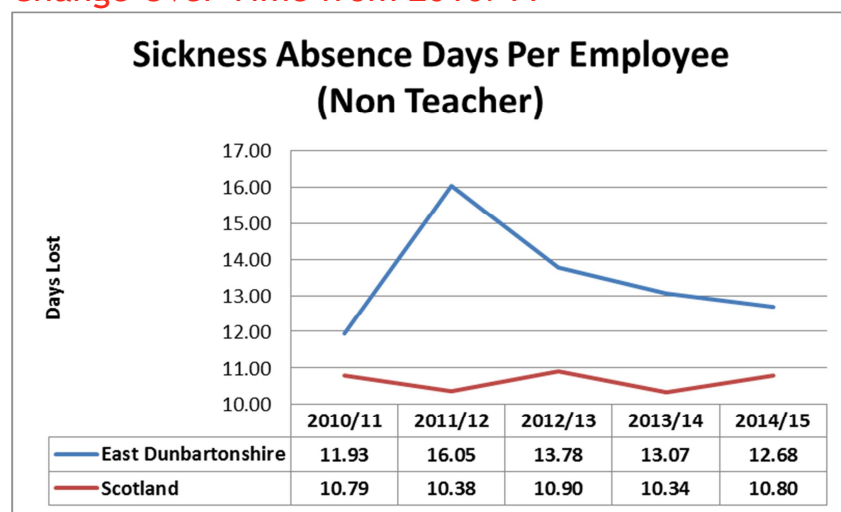
**29**



**Quartile**

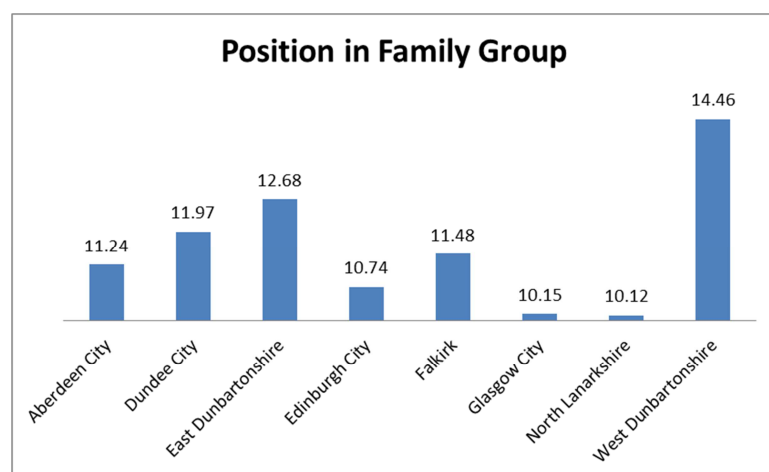
**1**

### Change Over Time from 2010/11



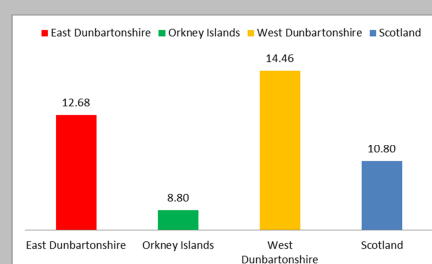
- East Dunbartonshire's performance is below the Scottish Average
- 14/15 performance has risen and improved from previous year against Scottish Average trend

### Position in Family Group



- Of the Family Group Comparator Authorities only West Dunbartonshire has a higher level of absence

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

West Dunbartonshire is the worst performing Council while Orkney is the top performing

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the bottom quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against a Scottish average trend of decline

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only West Dunbartonshire has a higher level of absence

## Percentage of Income due from Council Tax Received

**Performance** 96.58



**Rank**

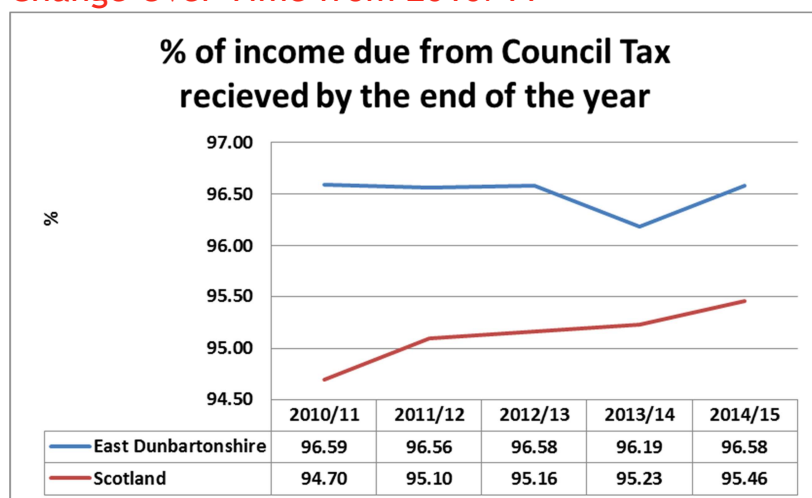
8



**Quartile**

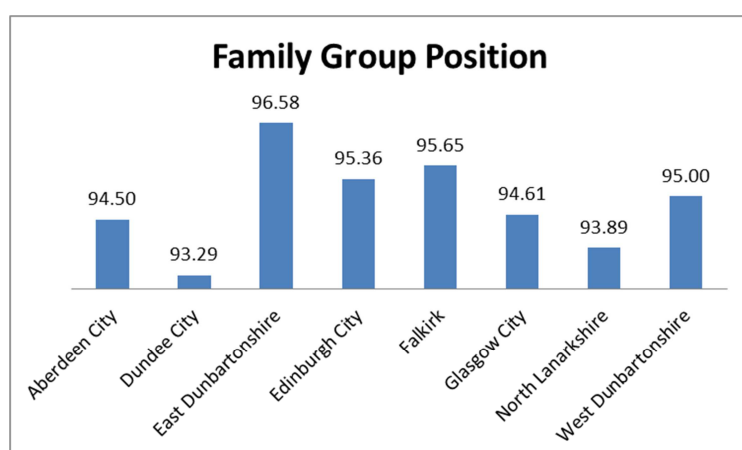
1

### Change Over Time from 2010/11



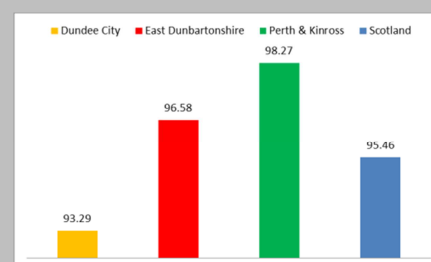
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from previous year in line with the Scottish Average trend

### Position in Family Group



- Of the Family Group comparators East Dunbartonshire is the highest performing Authority

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Perth and Kinross has the highest proportion of Council Tax collection while Dundee has the lowest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has moved into the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 11 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire is the top performing Authority in our family group

## Percentage of Invoices Paid within 30 days

**Performance 91.81**



**Rank**

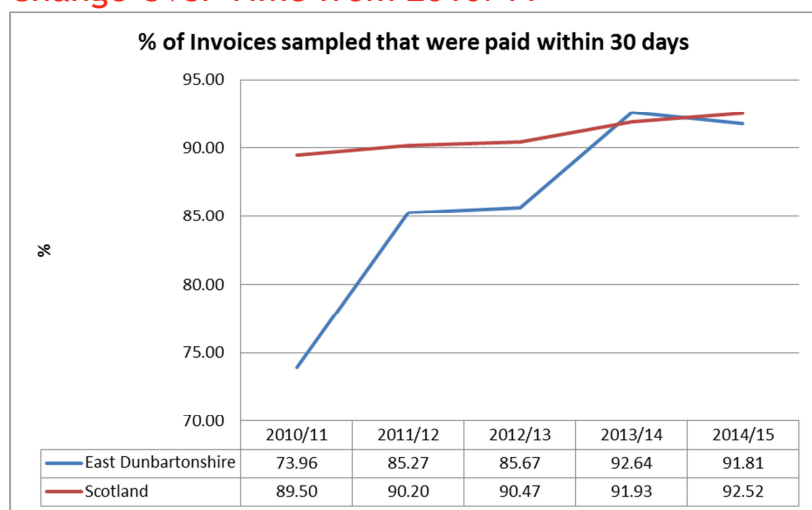
**18**



**Quartile**

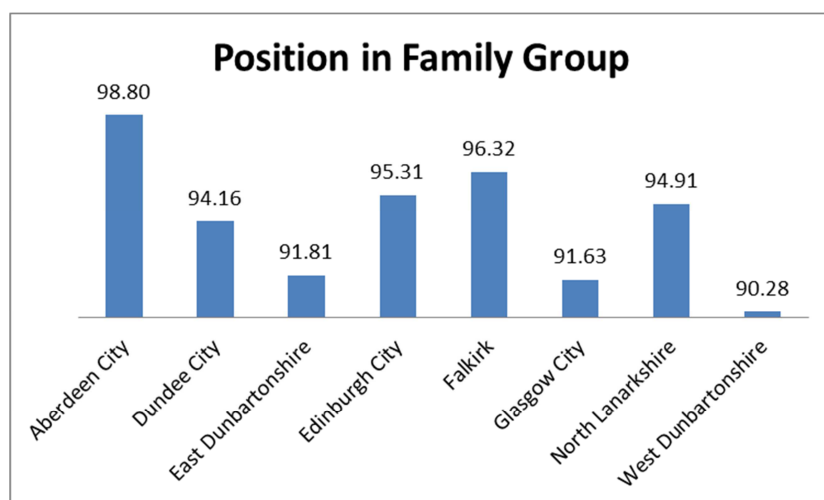
**3**

### Change Over Time from 2010/11



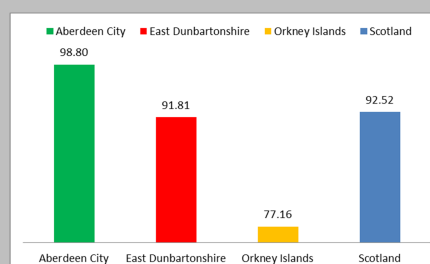
- East Dunbartonshire's performance is below the Scottish Average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the 3<sup>rd</sup> lowest percentage of invoices paid in 30 days in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Aberdeen has the highest performance and Orkney has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved into the third quartile from the second in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 13 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only 2 other family group comparators have a lower level of performance



## Adult Social Care

## Older Persons (65+) Home Care Costs per hour

**Performance 14.07**

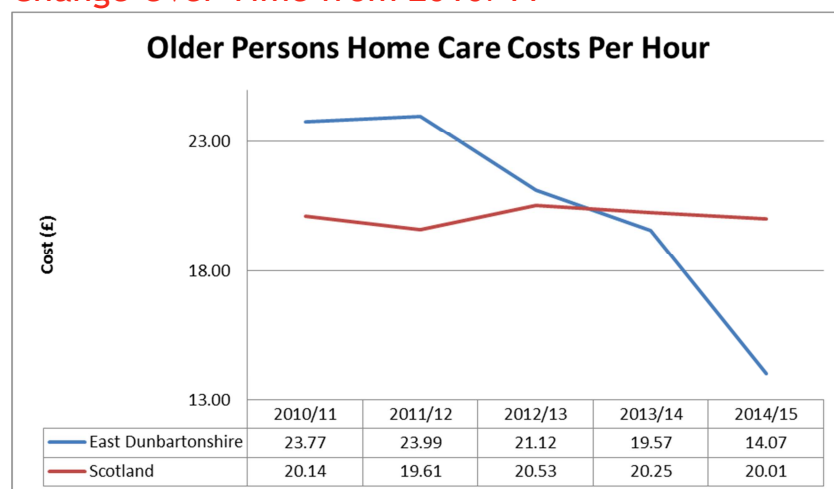


**Rank 3**



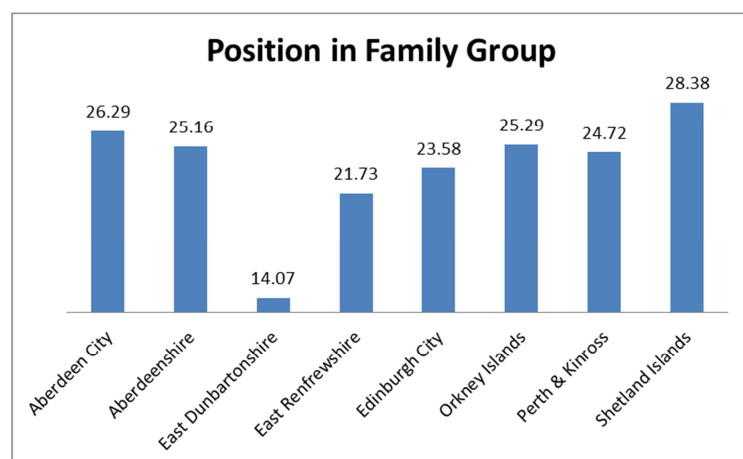
**Quartile 1**

### Change Over Time from 2010/11



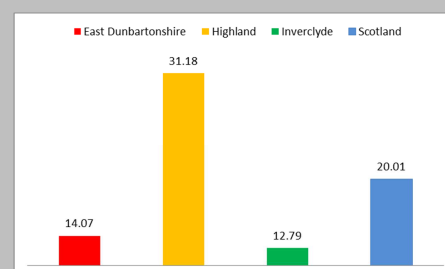
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the lowest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Inverclyde has the lowest cost and Highland has the highest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has moved into the top quartile from the second in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has declined from last year when we were 15 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

We have the lowest cost in our family group

## SDS Spend on Adults as a % of total spend

Performance **3.11**



Rank

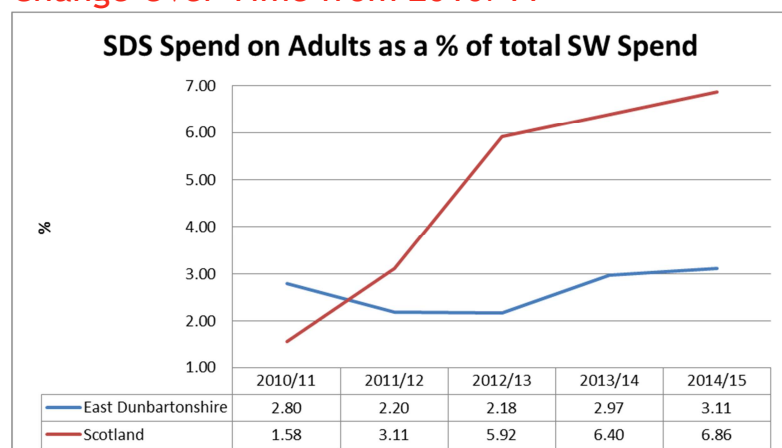
13



Quartile

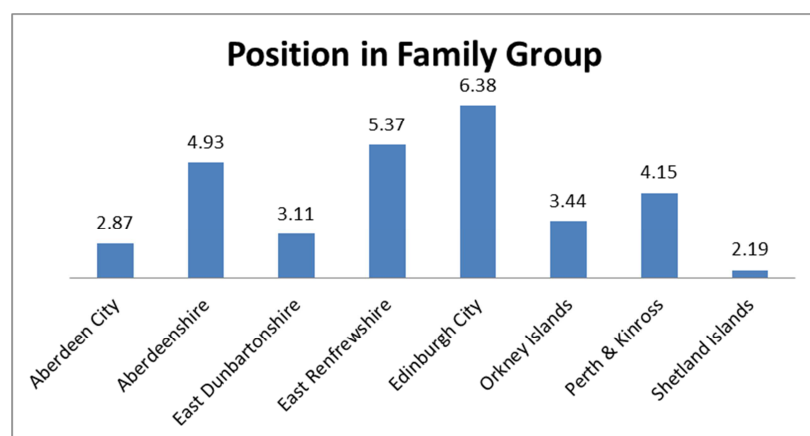
2

### Change Over Time from 2010/11



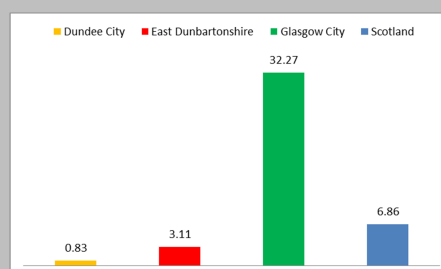
- East Dunbartonshire's performance is below the Scottish Average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third lowest performance of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Dundee has the lowest proportion of SDS spend while Glasgow has the highest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish Average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 10 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only 2 Authorities in our Family Group had a lower proportion of SDS spend

## % of people 65+ with intensive needs receiving care at home

**Performance 49.08**



**Rank**

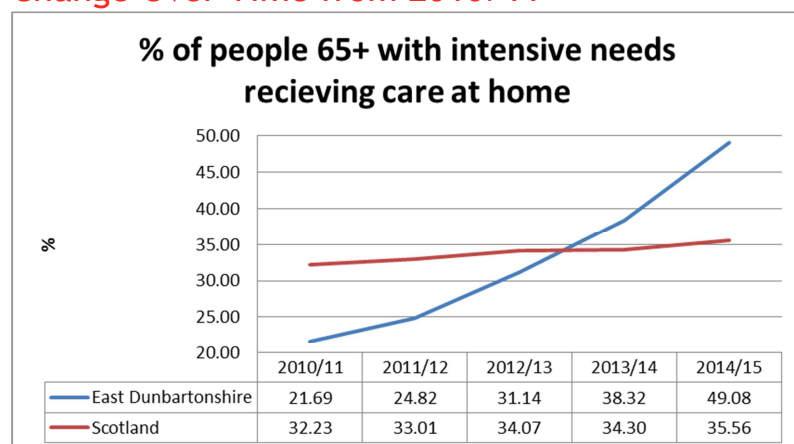
**4**



**Quartile**

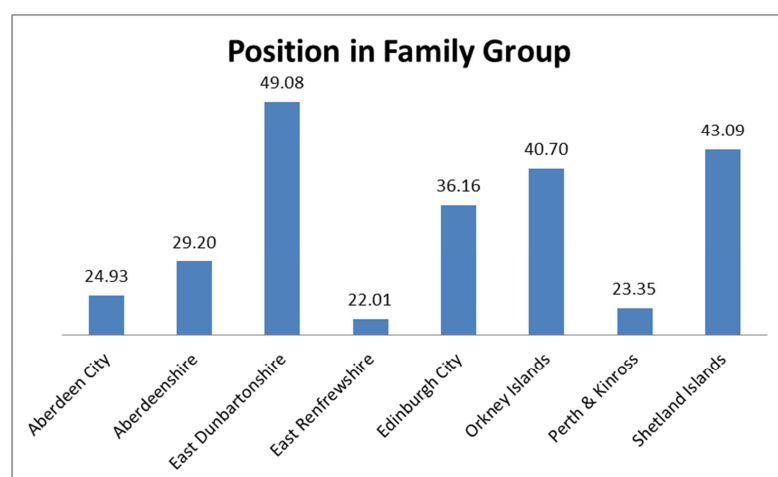
**1**

### Change Over Time from 2010/11



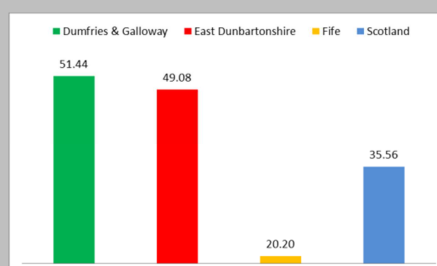
- East Dunbartonshire's performance is above the Scottish Average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the highest % of our comparator authorities

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Dumfries and Galloway have the highest percentage while Fife has the lowest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has moved into the top quartile from the second in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 15 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

We have the highest performance in our family group



## % of Adults Satisfied with Social Care or Social Work Services

Performance **47**



Rank

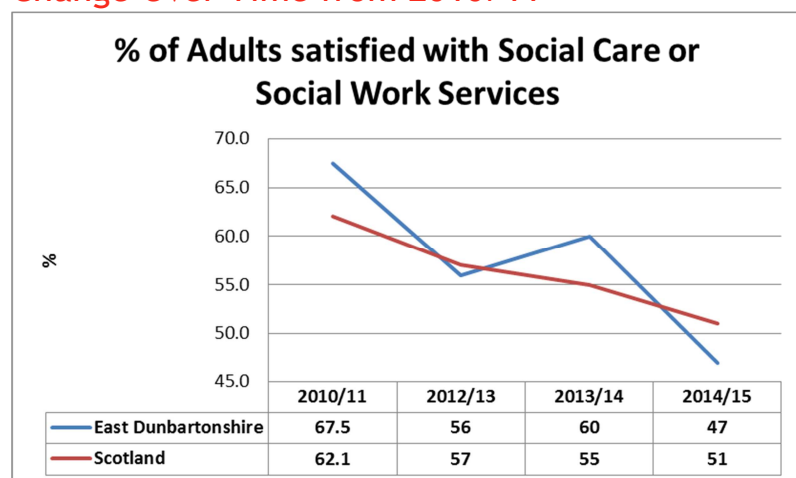
19



Quartile

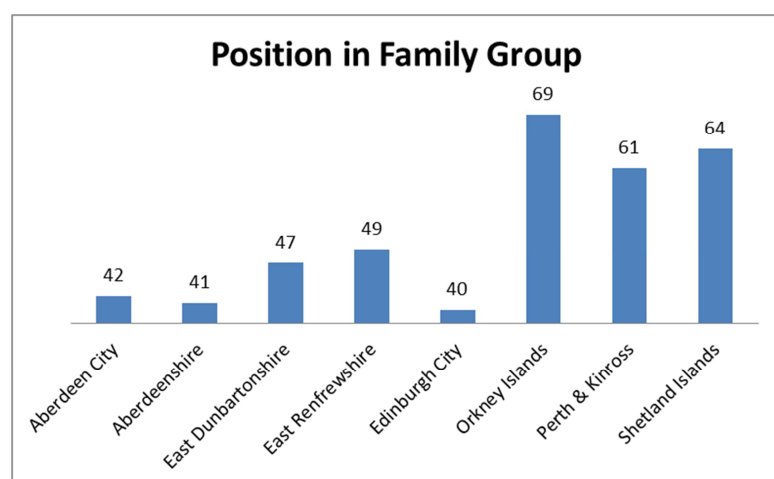
3

### Change Over Time from 2010/11



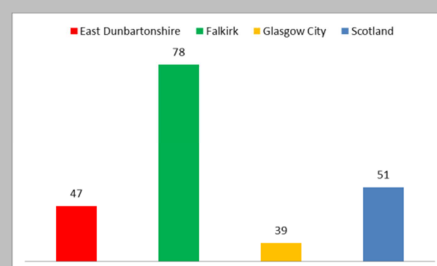
- East Dunbartonshire's performance is below the Scottish Average
- 14/15 performance has declined from 13/14 in line with the Scottish average trend.

### Position in Family Group



- East Dunbartonshire has the 4<sup>th</sup> Lowest performance in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Falkirk has the highest level of satisfaction while Glasgow has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved into the third quartile from the second in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 13 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only three comparator authorities have a lower level of satisfaction

## Average Weekly Cost per Resident

Performance **224.40**



Rank

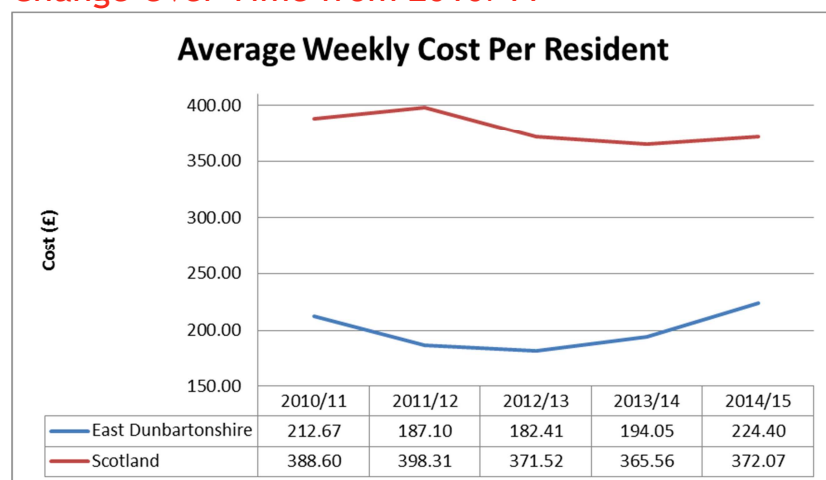
1



Quartile

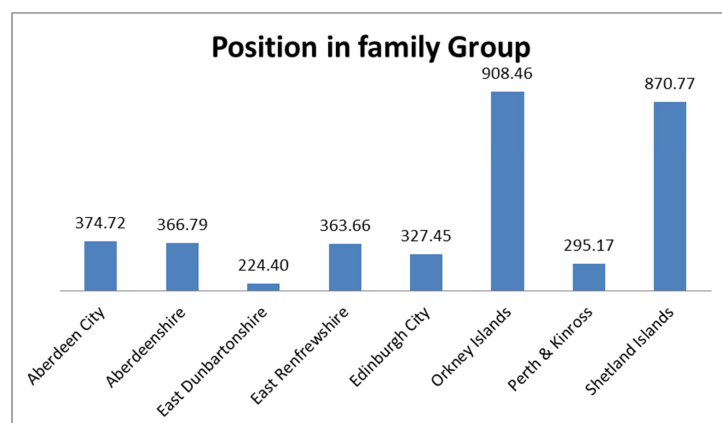
1

### Change Over Time from 2010/11



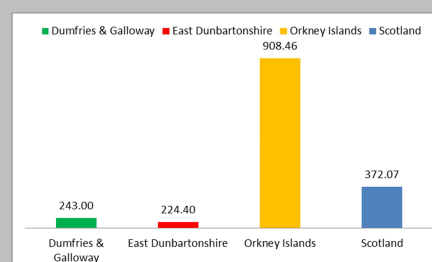
- East Dunbartonshire's performance is well above the Scottish average
- 14/15 performance has declined from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the lowest cost in our family group.

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

East Dunbartonshire has the lowest cost in Scotland while Orkney have the highest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is in line with the Scottish average trend

#### ▲ OUR RANKING HAS REMAINED STATIC FROM 2013/14

Our rank has remained static from last year when we were 1 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the lowest cost in our family group



## Culture and Leisure Services

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## Cost per attendance at Sports facilities

Performance **2.13**



Rank

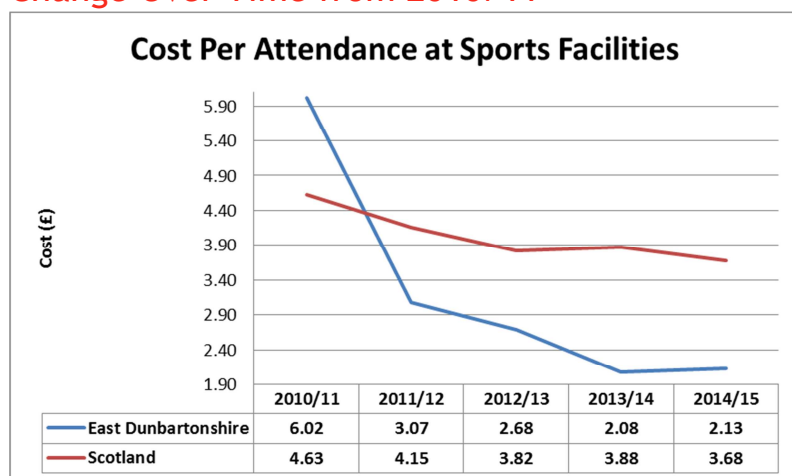
7



Quartile

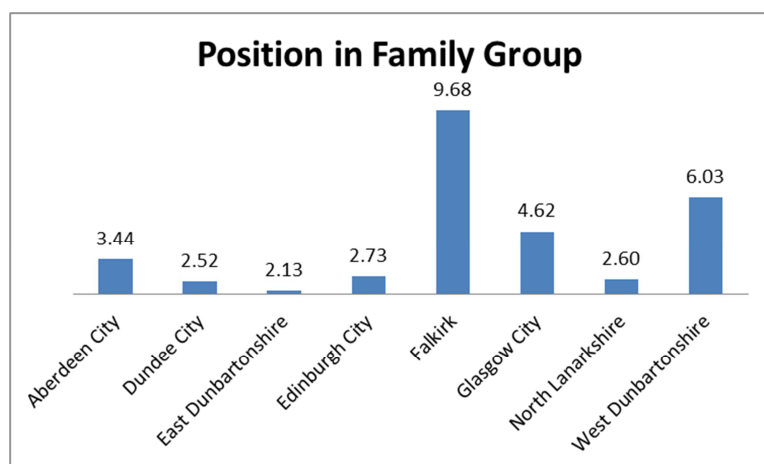
1

### Change Over Time from 2010/11



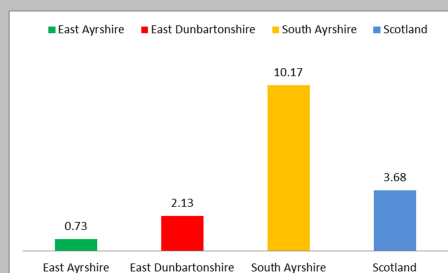
- East Dunbartonshire's performance is well above the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the Lowest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

East Ayrshire has the lowest cost in Scotland while South Ayrshire has the Highest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the top quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 5 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the lowest cost in our family group

## Cost per library visit

**Performance** 4.37



**Rank**

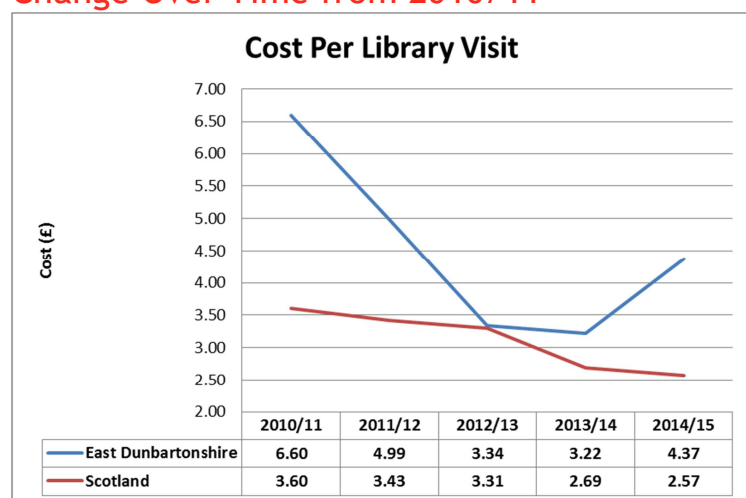
26



**Quartile**

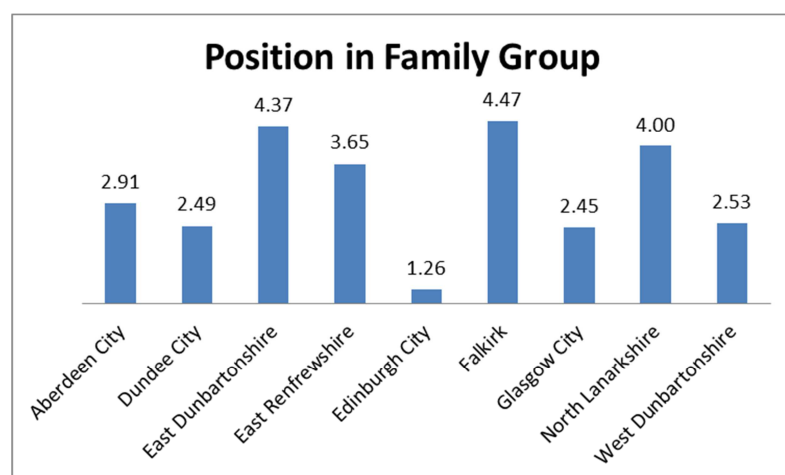
4

### Change Over Time from 2010/11



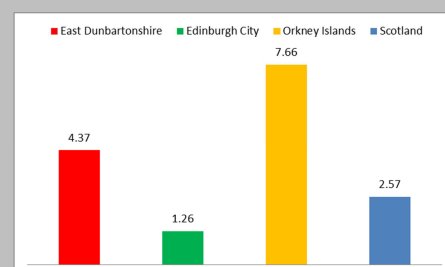
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second highest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Edinburgh has the lowest cost while Orkney has the highest

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 16 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Falkirk has a higher cost per library visit

## Cost of Museums per Visit

Performance 5.69



Rank

21



Quartile

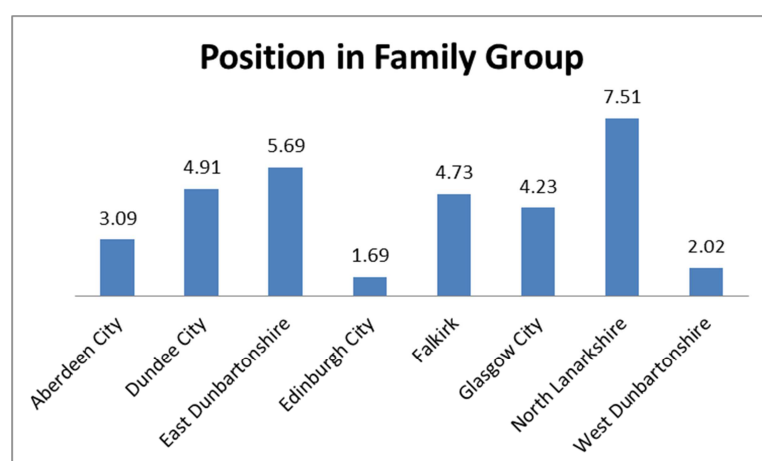
3

### Change Over Time from 2010/11



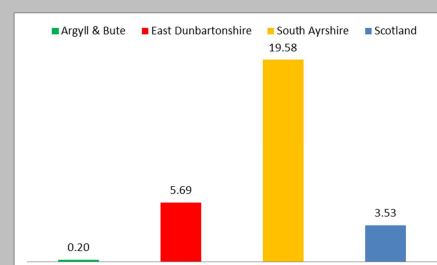
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 13/14 closing in on the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second highest cost in our family group behind North Lanarkshire

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Argyll and Bute have the lowest Cost and South Ayrshire have the Highest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the bottom quartile in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 25 out of 30 Local Authorities

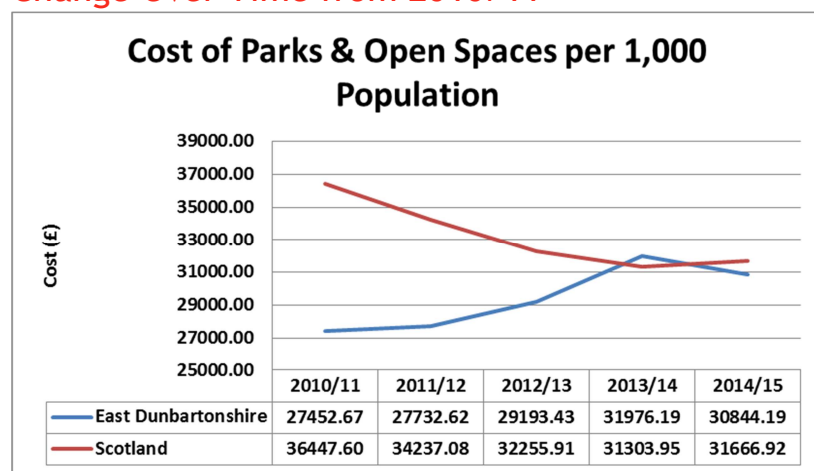
#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only North Lanarkshire has a higher cost per museum visit

## Cost of Parks & Open Spaces per 1,000 population

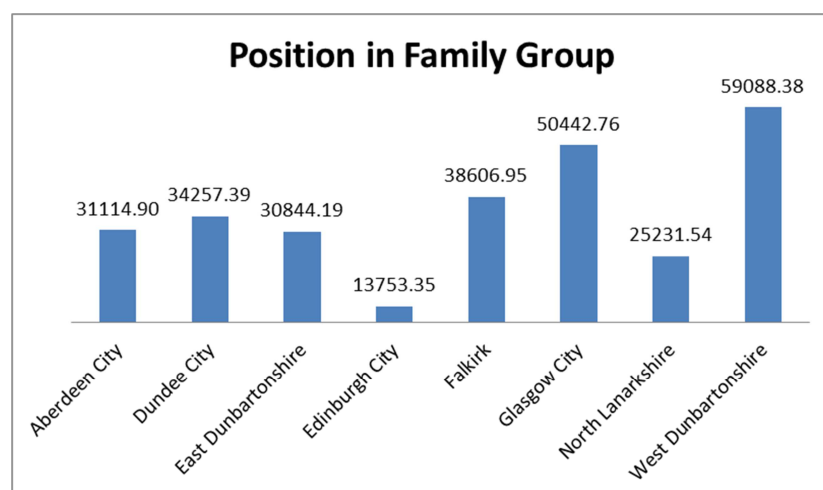
**Performance** 30844.19  **Rank** 16  **Quartile** 2

### Change Over Time from 2010/11



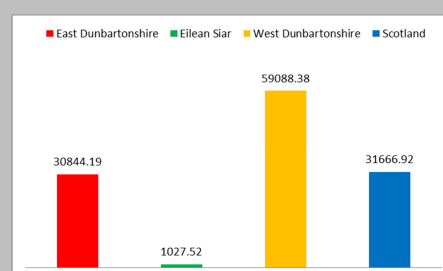
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14 closing in on the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third lowest cost in our family grouping

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



- ▲ **OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE**  
West Dunbartonshire has the highest cost and Eilean Siar has the lowest
- ▲ **OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the third quartile in 13/14
- ▲ **OUR PERFORMANCE HAS IMPROVED FROM 2013/14**  
This improvement is against the Scottish average trend
- ▲ **OUR RANKING HAS IMPROVED FROM 2013/14**  
Our rank has improved from last year when we were 19 out of 32 Local Authorities
- ▲ **OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP**  
Only Edinburgh and North Lanarkshire have a lower cost

## % of Adults Satisfied with Parks and Open Spaces

**Performance** 84%



**Rank**

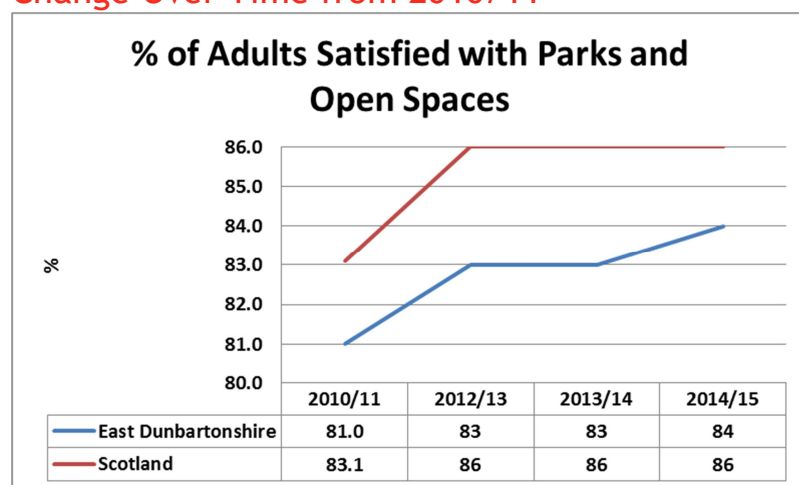
23



**Quartile**

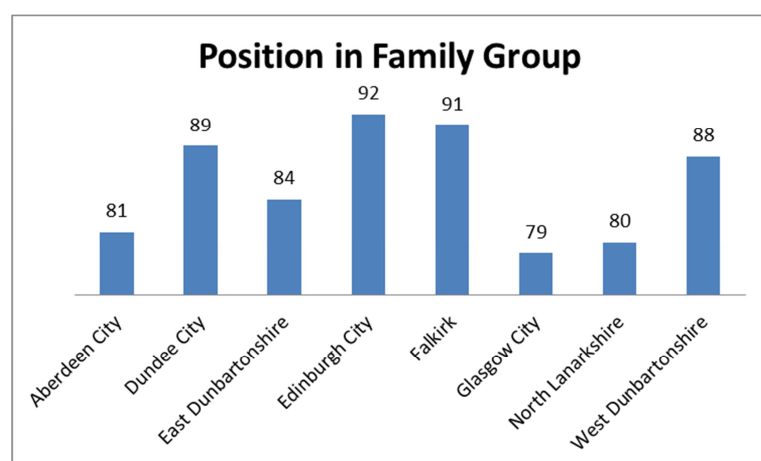
3

### Change Over Time from 2010/11



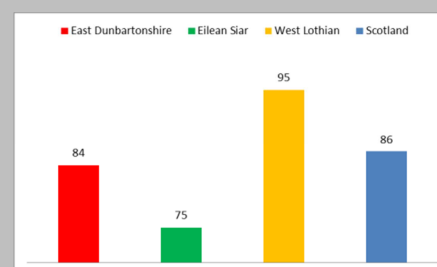
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 13/14 closing in on the Scottish average trend

### Position in Family Group



- East Dunbartonshire has a lower than average level of satisfaction for our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

West Lothian has the highest satisfaction and Eilean Siar has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the third quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against the Scottish average trend which has remained static

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 24 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Aberdeen, Glasgow and North Lanarkshire have a lower level of satisfaction



## % of Adults Satisfied with Libraries

**Performance 86**

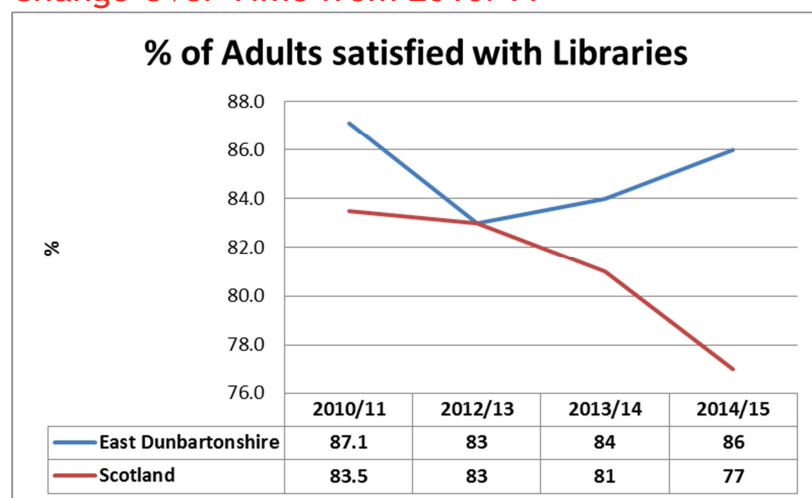


**Rank 7**



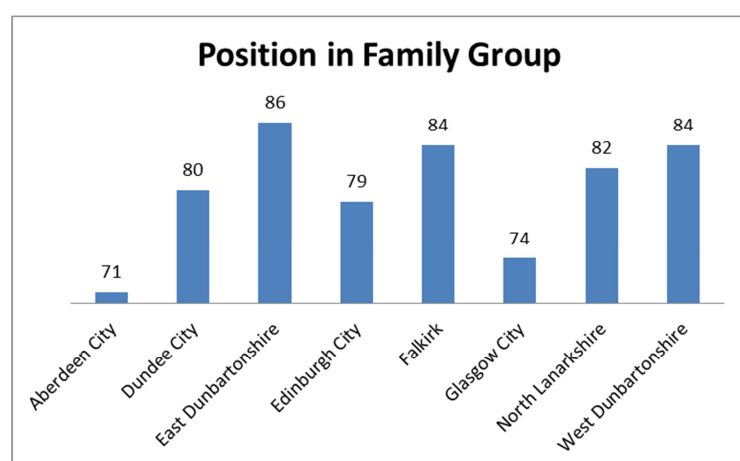
**Quartile 1**

### Change Over Time from 2010/11



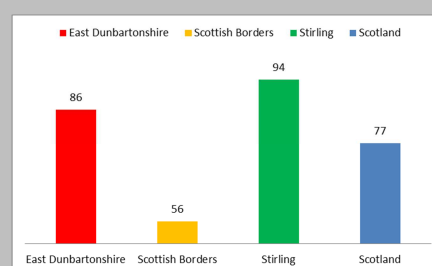
- East Dunbartonshire's performance is well above Scottish average
- 14/15 performance has improved from 13/14 despite the Scottish average trend of decline

### Position in Family Group



- East Dunbartonshire has the highest level of satisfaction in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Stirling has the highest level of satisfaction while Scottish Borders has the lowest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second to first quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against the Scottish average trend which has declined

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 15 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the highest level of satisfaction for our family group

## % of Adults Satisfied with Museums and Galleries

**Performance 74**

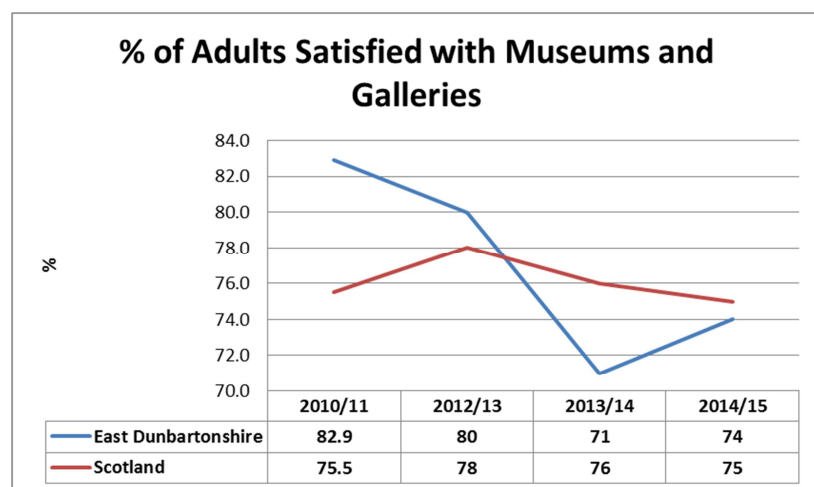


**Rank 17**



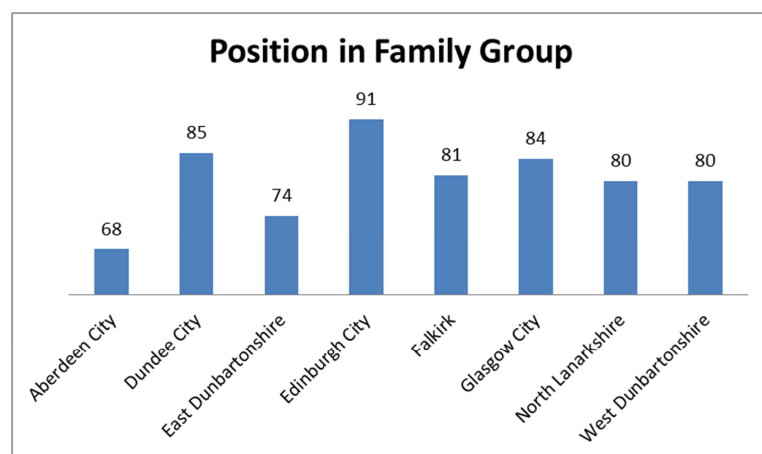
**Quartile 3**

### Change Over Time from 2010/11



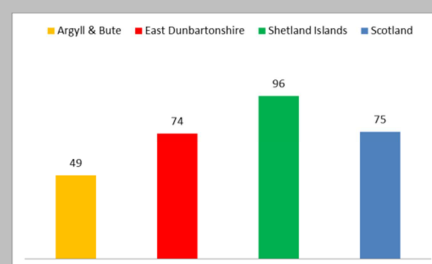
- East Dunbartonshire's performance is just below Scottish average
- 14/15 performance has improved from 13/14 despite the Scottish average trend of decline

### Position in Family Group



- East Dunbartonshire has the second lowest level of satisfaction in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Shetland the highest level of satisfaction while Argyll and Bute the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the third quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against the Scottish average trend which has declined

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 18 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Aberdeen has a lower level of satisfaction in our family grouping

## % of Adults Satisfied with Leisure Facilities

**Performance 86**

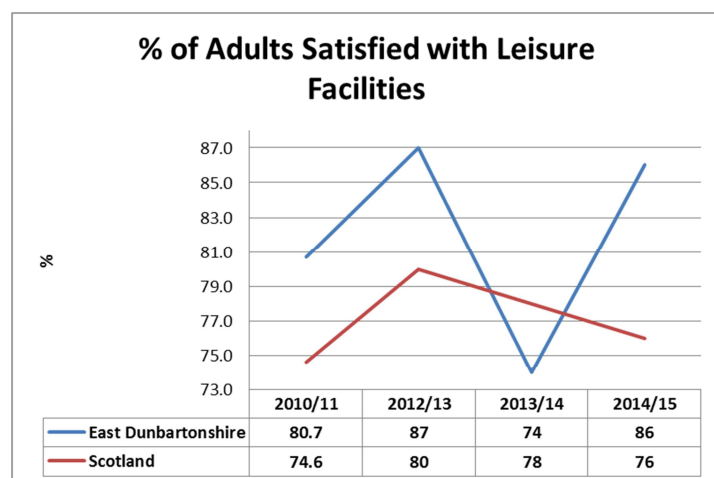


**Rank 7**



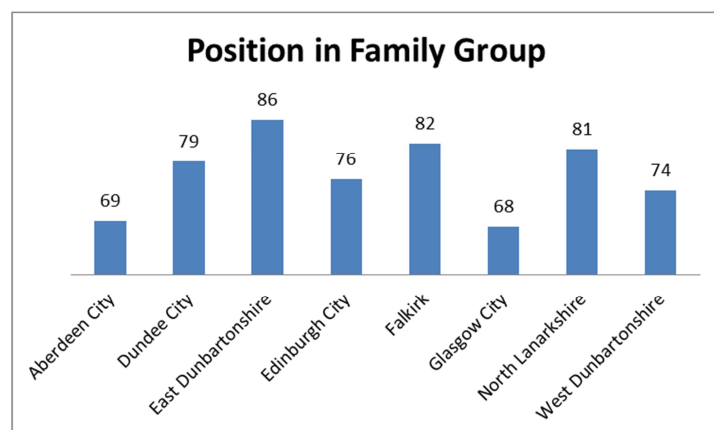
**Quartile 1**

### Change Over Time from 2010/11



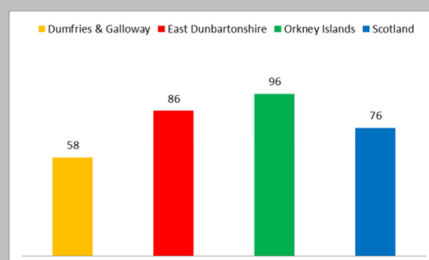
- East Dunbartonshire's performance is well above the Scottish average
- 14/15 performance has improved from 13/14 despite the Scottish average trend of decline

### Position in Family Group



- East Dunbartonshire has the highest level of satisfaction in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



- ▲ **OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE**  
Orkney the highest level of satisfaction while Dumfries and Galloway has the lowest
- ▲ **OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the third quartile in 13/14
- ▲ **OUR PERFORMANCE HAS IMPROVED FROM 2013/14**  
This improvement is against the Scottish average trend which has declined
- ▲ **OUR RANKING HAS IMPROVED FROM 2013/14**  
Our rank has improved from last year when we were 22 out of 32 Local Authorities
- ▲ **OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP**  
East Dunbartonshire has the highest level of satisfaction in our family group



## Environmental Services

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## Gross Cost of Waste Collection per premises

**Performance** 85.73



**Rank**

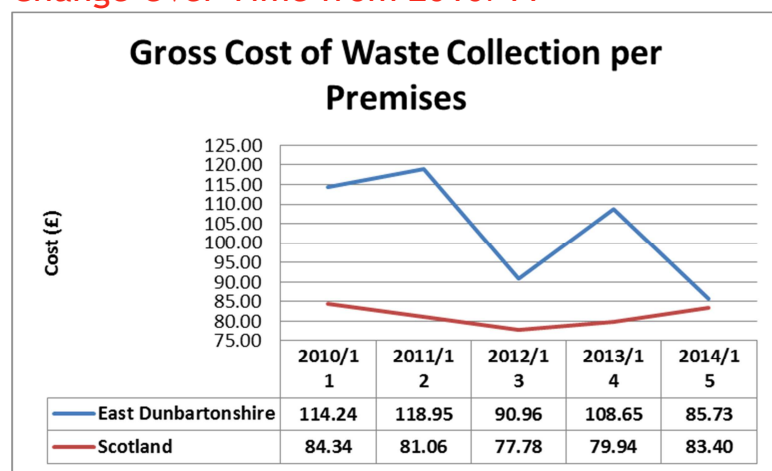
24



**Quartile**

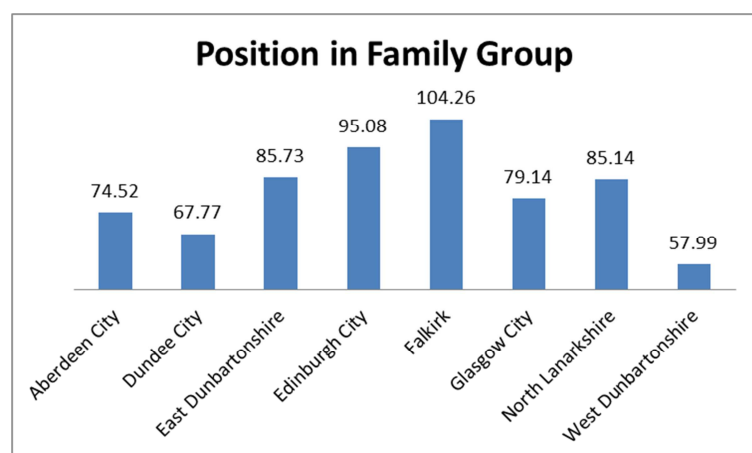
3

### Change Over Time from 2010/11



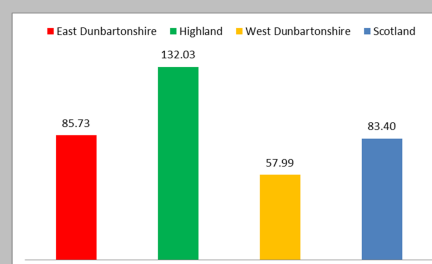
- East Dunbartonshire's performance is just below the Scottish average
- 14/15 performance has improved from 13/14 despite the Scottish average trend of decline

### Position in Family Group



- East Dunbartonshire has the third highest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Highland has the highest cost while West Dunbartonshire has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the bottom quartile in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is against the Scottish average trend which has declined

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 28 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the third highest cost in our family group behind Falkirk and Edinburgh

## Gross cost per Waste Disposal per premises

**Performance** 123.06



**Rank**

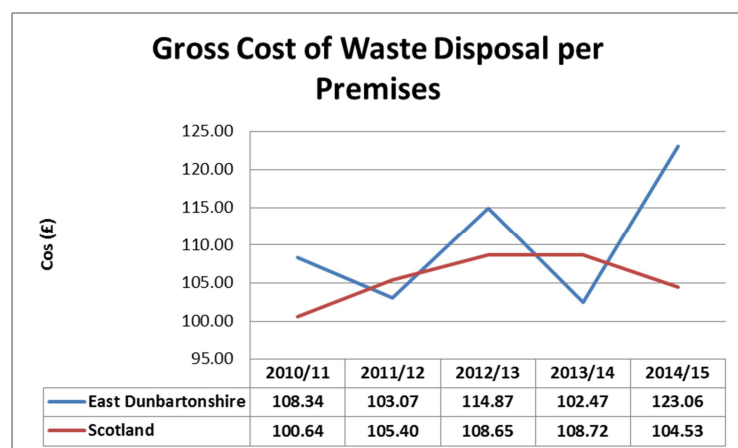
25



**Quartile**

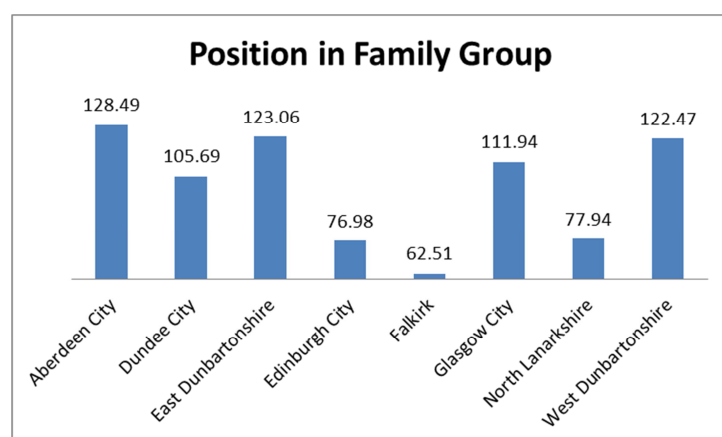
4

### Change Over Time from 2010/11



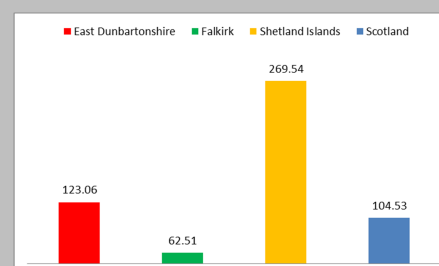
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 despite the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has the second highest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



▲ **OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE**  
 Shetland have the highest cost while Falkirk has the lowest

▲ **OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES**  
 Our rank has moved from the second quartile in 13/14

▲ **OUR PERFORMANCE HAS DECLINED FROM 2013/14**  
 This improvement is against the Scottish average trend which has improved

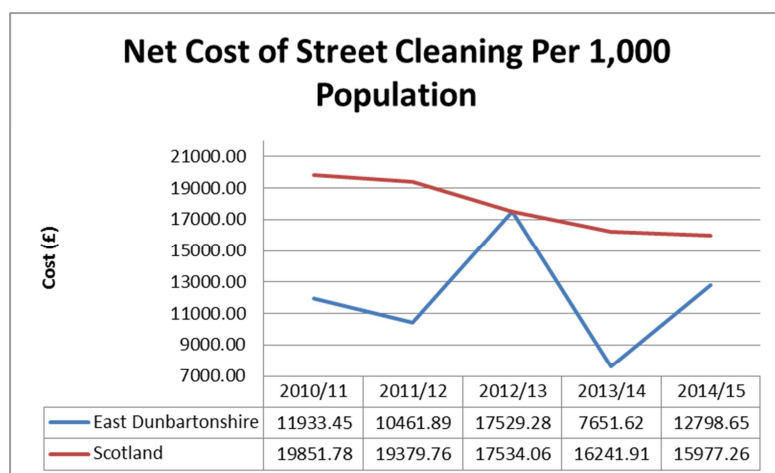
▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
 Our rank has declined from last year when we were 16 out of 32 Local Authorities

▲ **OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP**  
 Only Aberdeen has a higher cost in our family group

## Net Cost of street cleaning per 1,000 population

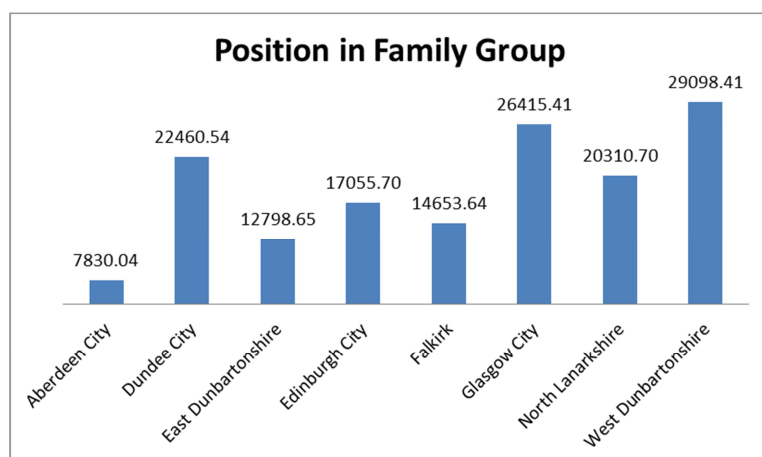
**Performance** 12798.65  **Rank** 13  **Quartile** 2

### Change Over Time from 2010/11



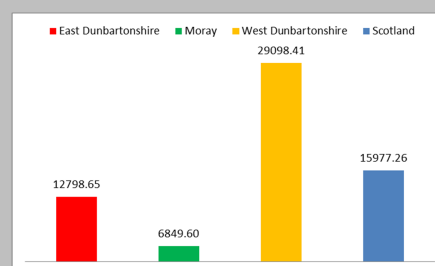
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has declined from 13/14 despite the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has the second lowest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



- ▲ **OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE**  
West Dunbartonshire have the highest cost while Moray has the lowest
- ▲ **OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the first quartile in 13/14
- ▲ **OUR PERFORMANCE HAS DECLINED FROM 2013/14**  
This improvement is against the Scottish average trend which has improved
- ▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
Our rank has declined from last year when we were 7 out of 32 Local Authorities
- ▲ **OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP**  
Only Aberdeen has a lower cost in our family group

## Cleanliness Score (Percentage Acceptable)

**Performance 89.08**



**Rank**

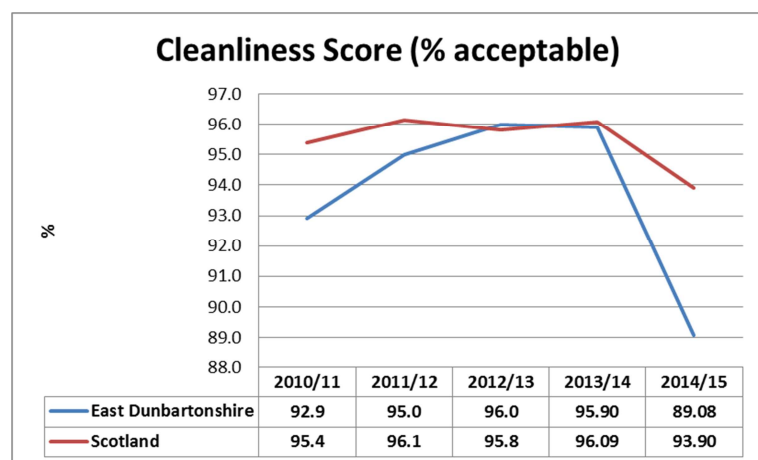
**26**



**Quartile**

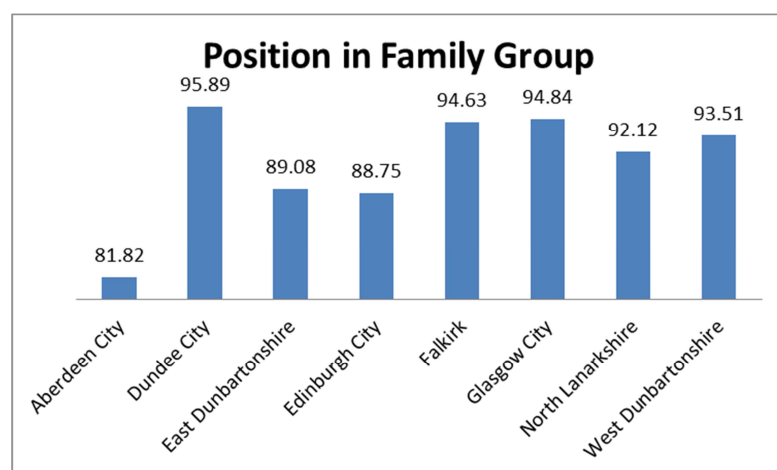
**4**

### Change Over Time from 2010/11



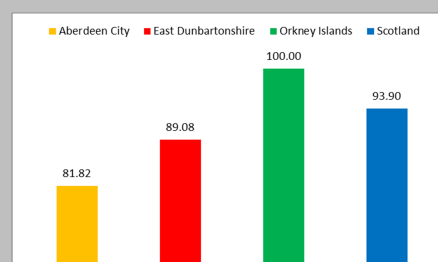
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third lowest percentage in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Orkney have the highest percentage while Aberdeen has the lowest

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the third quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 19 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Aberdeen and Edinburgh have lower cost in our family group



## Cost of maintenance per kilometer of roads

**Performance** 6416.67



**Rank**

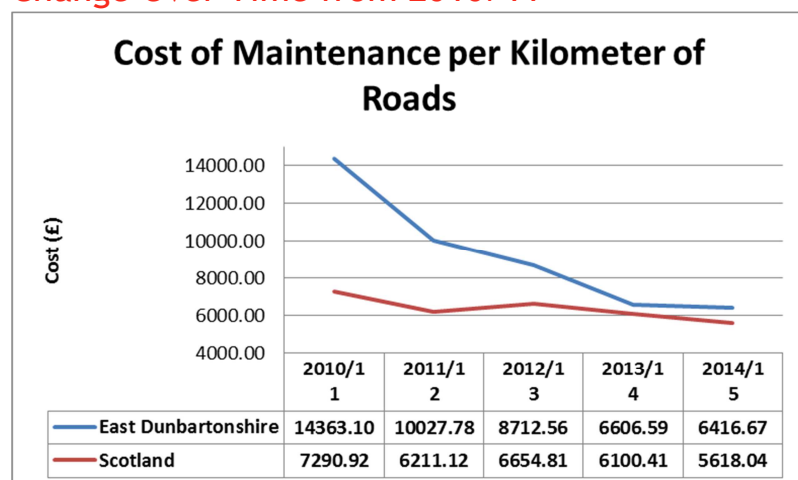
14



**Quartile**

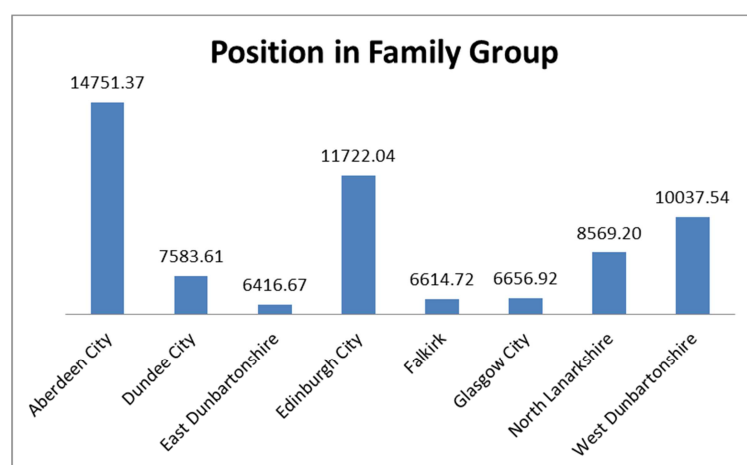
2

### Change Over Time from 2010/11



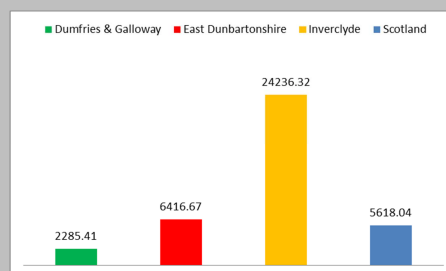
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second lowest cost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Inverclyde have the highest cost while Dumfries and Galloway have the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the Second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 15 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Falkirk has a lower cost in our family group

## Percentage of A class roads that should be considered for maintenance

**Performance 31.11**



**Rank**

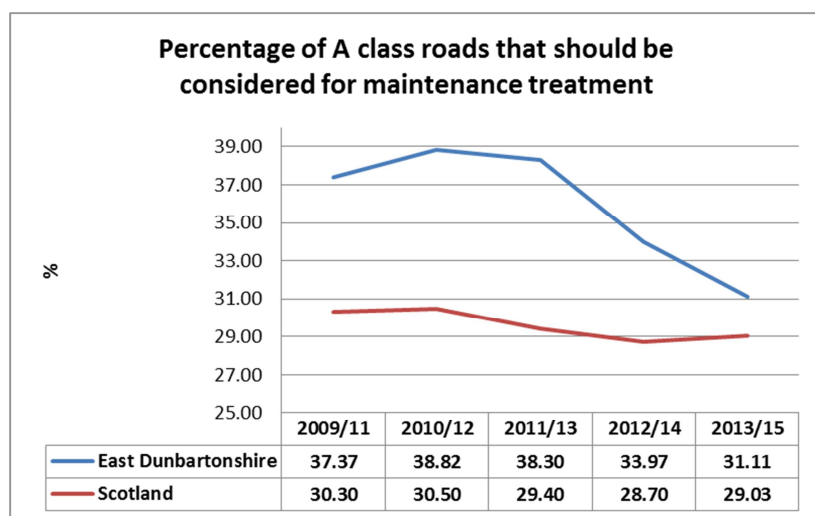
**24**



**Quartile**

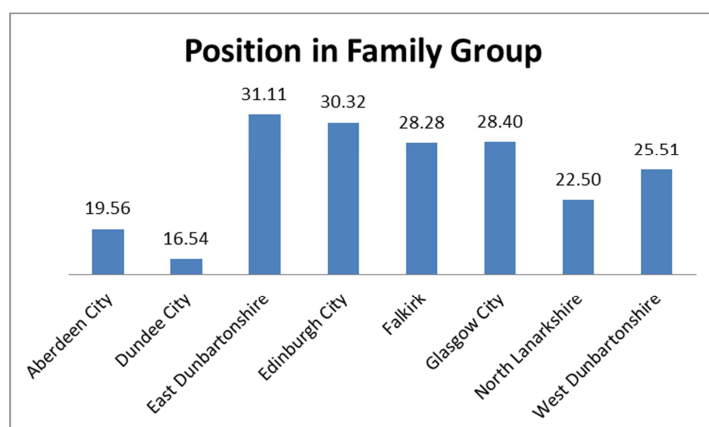
**3**

### Change Over Time from 2010/11



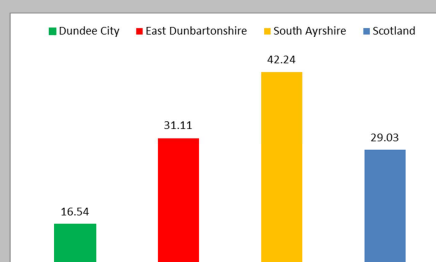
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the highest percentage of A class roads requiring treatment in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

South Ayrshire has the highest percentage while Dundee has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the bottom quartile in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This Improvement is against the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 26 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the highest percentage in our family group

## Percentage of B class roads that should be considered for maintenance

**Performance 28.21**



**Rank**

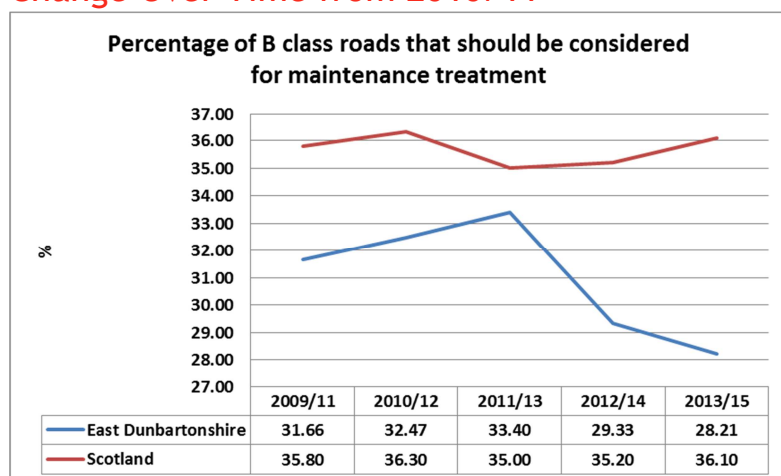
**12**



**Quartile**

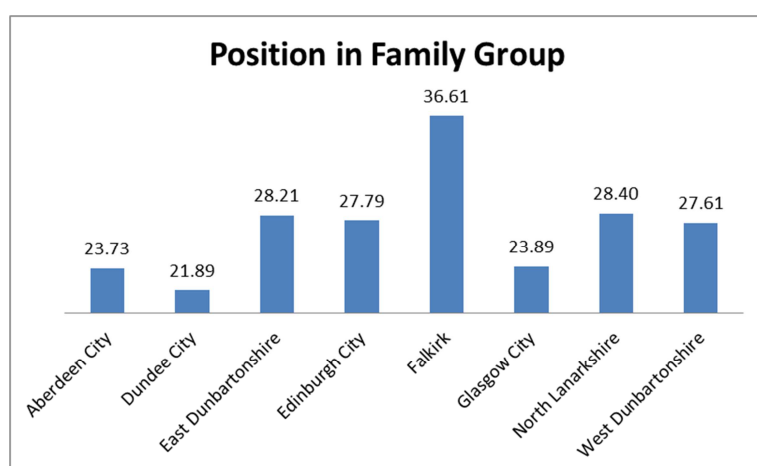
**2**

### Change Over Time from 2010/11



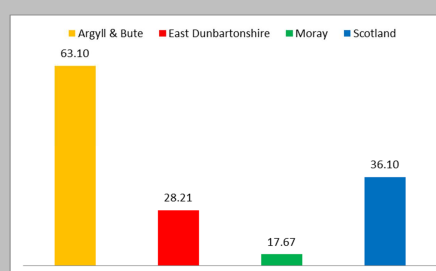
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third highest percentage of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Argyll and Bute has the highest percentage while Moray has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This Improvement is against the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 15 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the third highest percentage in our family group

## Percentage of C class roads that should be considered for maintenance

**Performance 32.16**



**Rank**

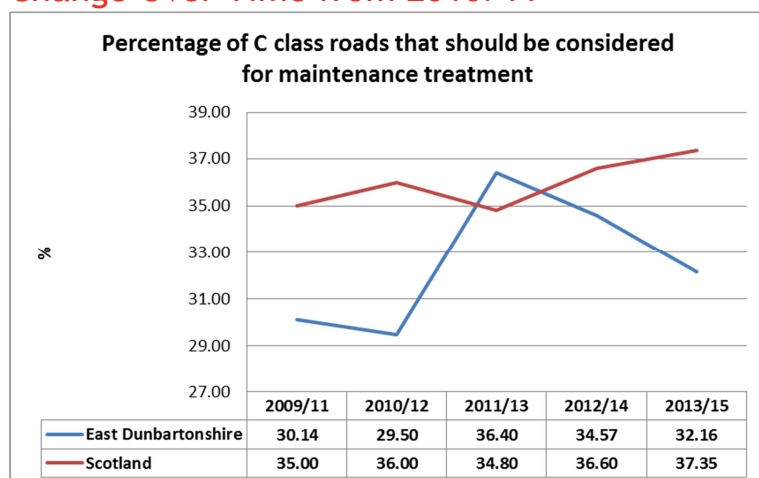
**12**



**Quartile**

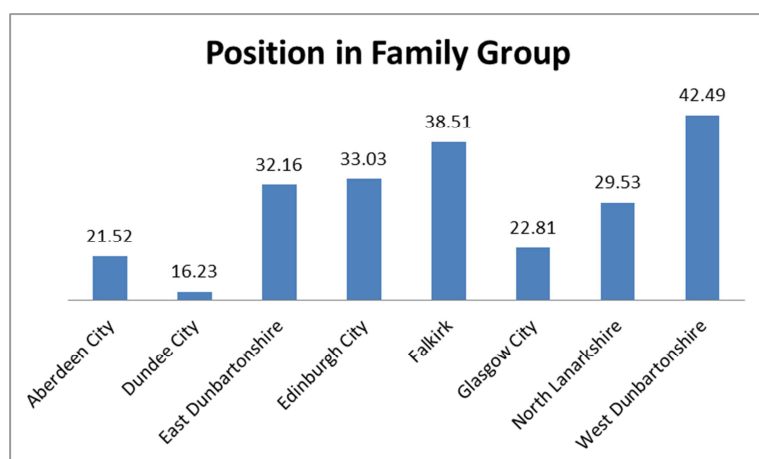
**2**

### Change Over Time from 2010/11



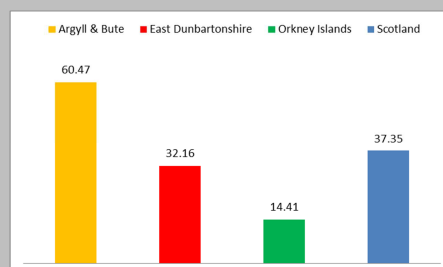
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the fourth highest percentage of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Argyll and Bute has the highest percentage while Orkney has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has entered the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This Improvement is against the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 19 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the fourth highest percentage in our family group

## Percentage of U class roads that should be considered for maintenance

Performance **44.85**



Rank

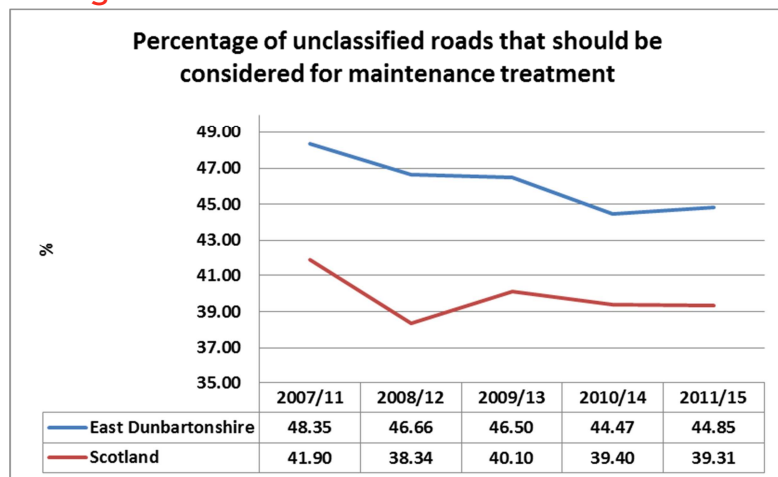
25



Quartile

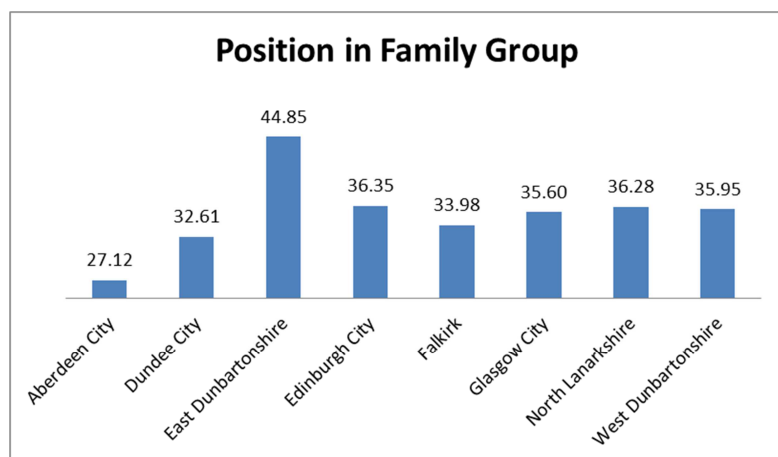
4

### Change Over Time from 2010/11



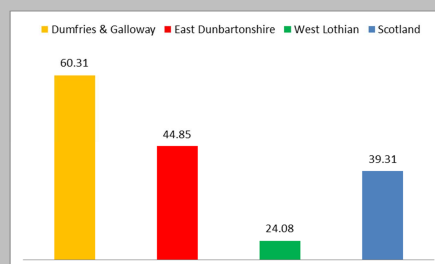
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the highest percentage of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Dumfries and Galloway has the highest percentage while West Lothian has the lowest

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the third quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 23 out of 32 Local Authorities

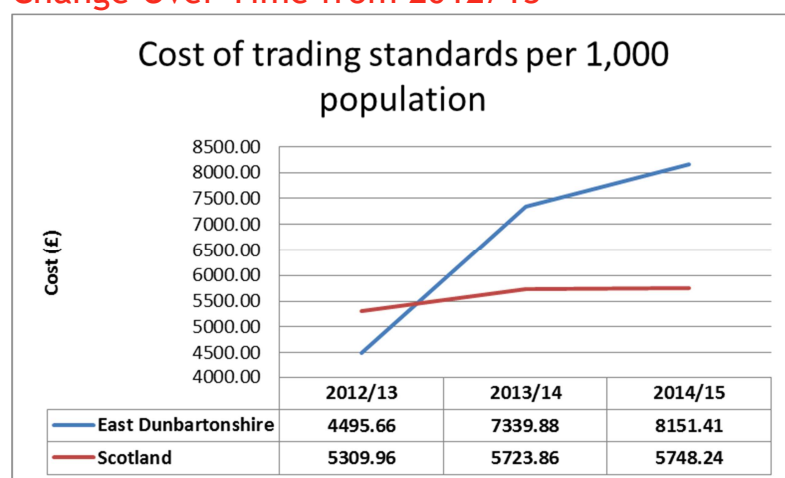
#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

East Dunbartonshire has the highest percentage in our family group

## Cost of Trading Standards per 1,000 population

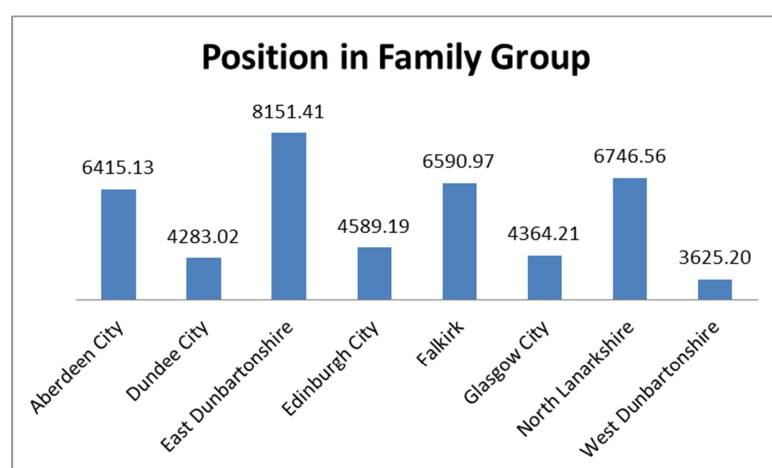
**Performance** 8151.41 **Rank** 26 **Quartile** 4

### Change Over Time from 2012/13



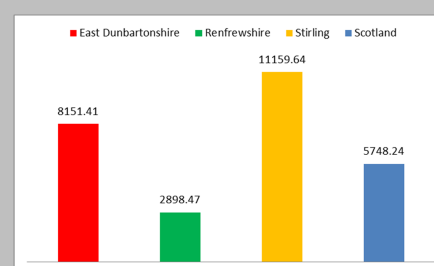
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the highest cost of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE

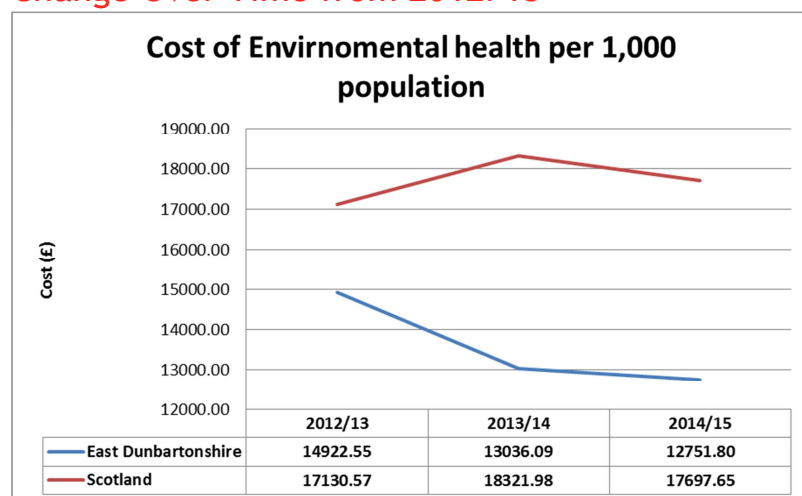


- ▲ **OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE**  
 Stirling has the highest cost while Renfrewshire has the lowest
- ▲ **OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES**  
 Our rank has moved from the third quartile in 13/14
- ▲ **OUR PERFORMANCE HAS DECLINED FROM 2013/14**  
 This decline is against the Scottish average trend
- ▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
 Our rank has declined from last year when we were 21 out of 32 Local Authorities
- ▲ **OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP**  
 East Dunbartonshire has the highest cost in our family group

## Cost of Environmental Health per 1,000 population

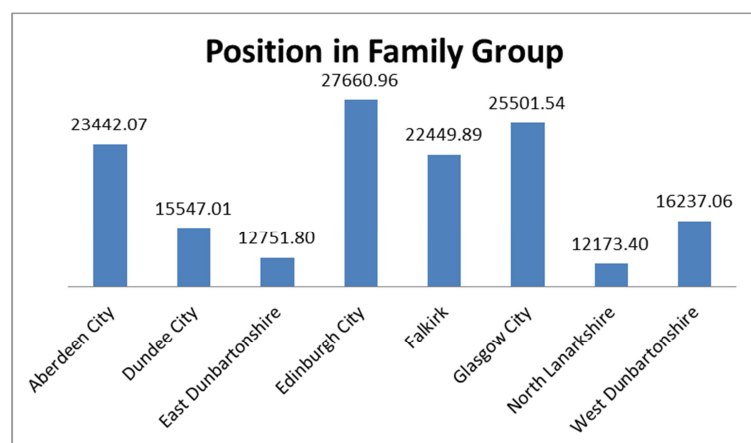
**Performance** 12751.80  **Rank** 9  **Quartile** 2

### Change Over Time from 2012/13



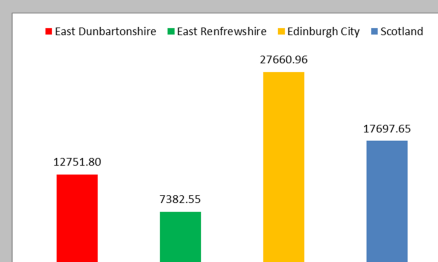
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second lowest cost of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE

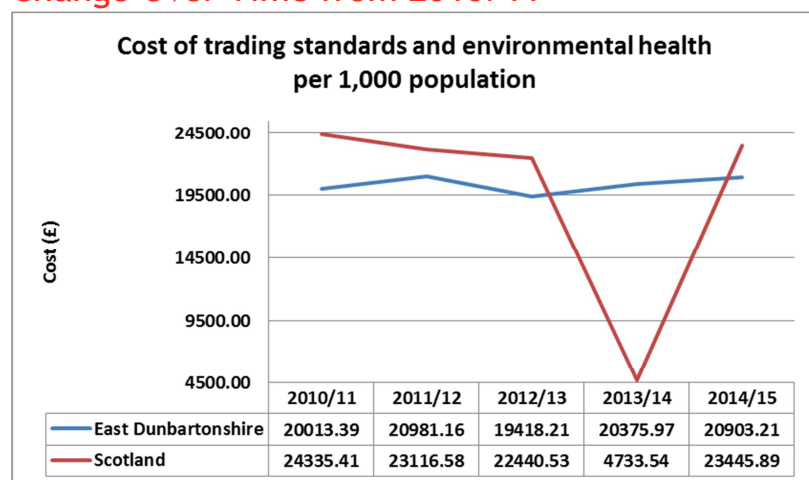


- ▲ **OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE**  
Edinburgh has the highest cost while East Renfrewshire has the lowest
- ▲ **OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the first quartile in 13/14
- ▲ **OUR PERFORMANCE HAS IMPROVED FROM 2013/14**  
This improvement is in line with the Scottish average trend
- ▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
Our rank has declined from last year when we were 8 out of 32 Local Authorities
- ▲ **OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP**  
Only North Lanarkshire has a higher cost

## Cost of Trading Standards and Environmental Health per 1,000 population

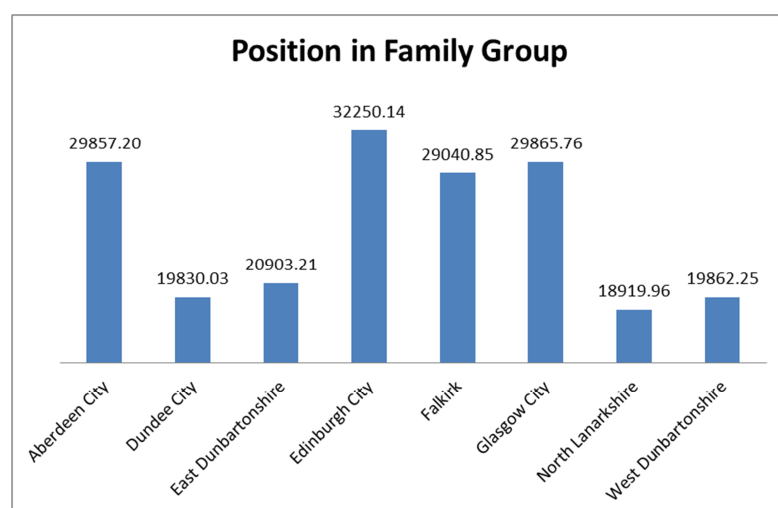
Performance 20903.21 Rank 18 Quartile 3

### Change Over Time from 2010/11



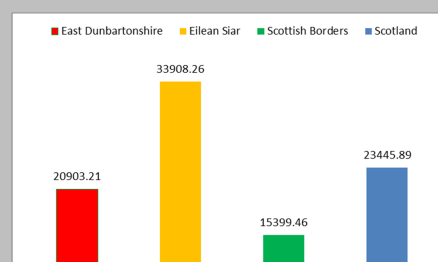
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend.

### Position in Family Group



- East Dunbartonshire has the fourth lowest cost of our family group comparators

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Eilean Siar has the highest cost while Borders has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 11 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Dundee, North Lanarkshire and West Dunbartonshire have a lower cost



## The Percent of Total Household waste that is Recycled

**Performance 44.50**



**Rank**

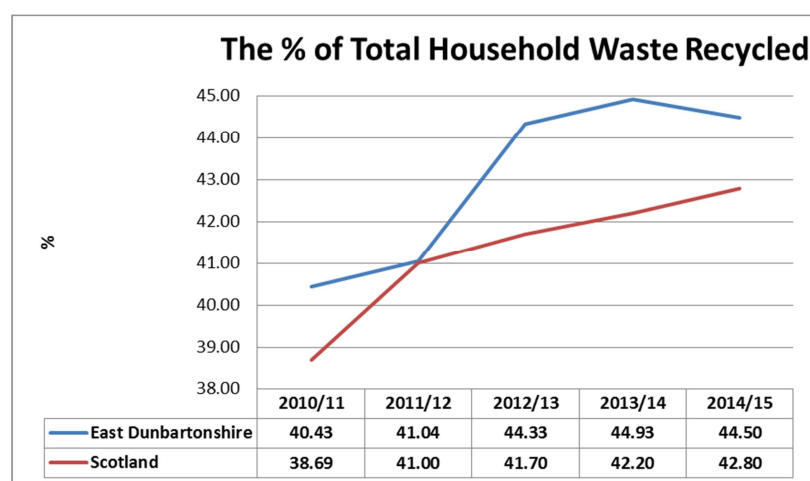
**18**



**Quartile**

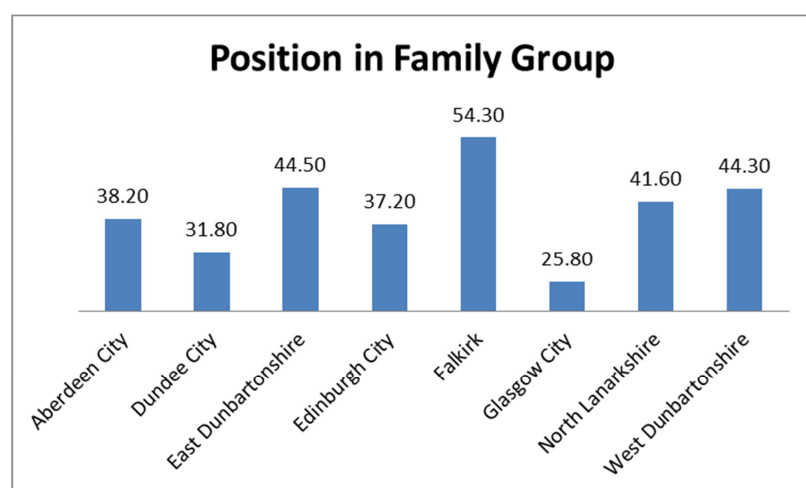
**3**

### Change Over Time from 2010/11



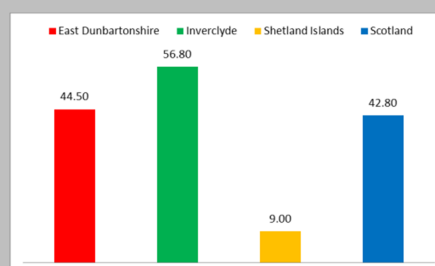
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second highest level of recycling in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

Inverclyde has the highest percentage while Shetland has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 12 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Falkirk has a higher level of household waste that is recycled

## The Percent of Adults Satisfied with Refuse Collection

**Performance 86**



**Rank**

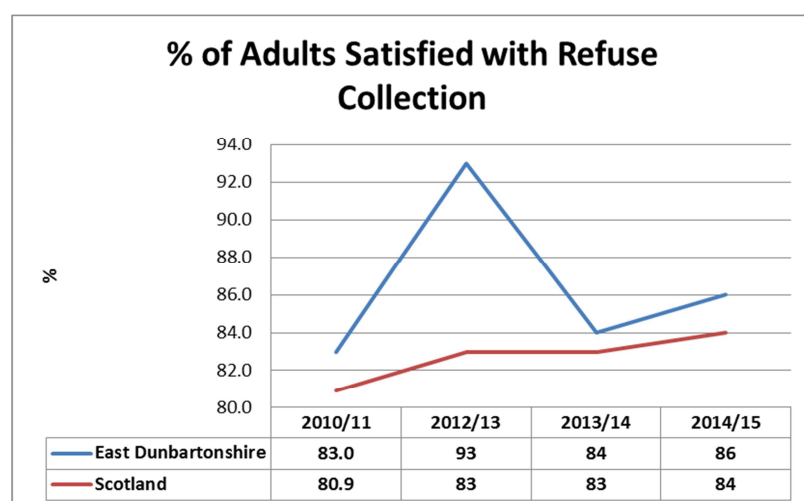
**16**



**Quartile**

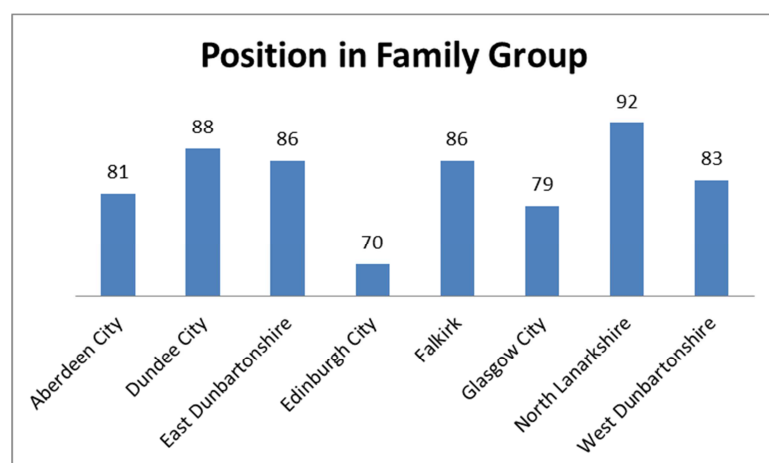
**3**

### Change Over Time from 2010/11



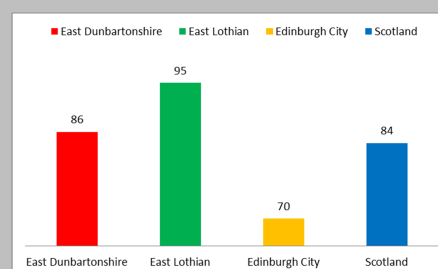
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14, in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third highest level of satisfaction in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

East Lothian has the highest level of satisfaction while Edinburgh has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the third quartile in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 19 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Dundee and North Lanarkshire have a higher level of satisfaction

## The Percent of Adults Satisfied with Street Cleaning

**Performance 81**

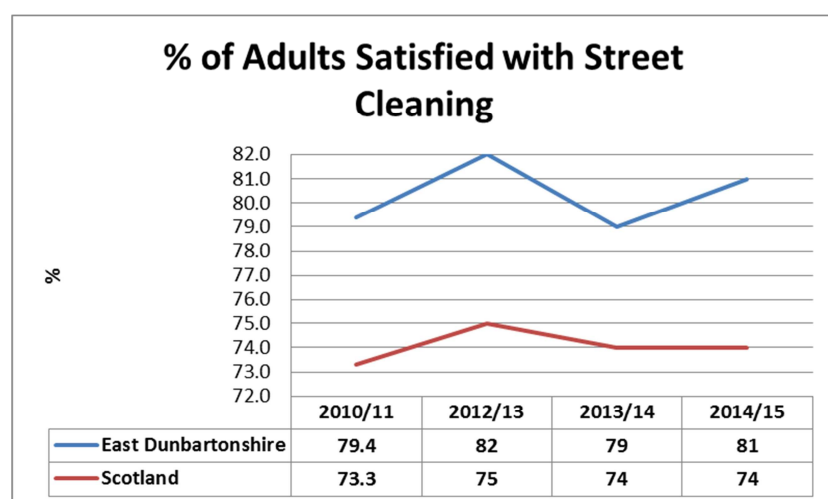


**Rank 6**



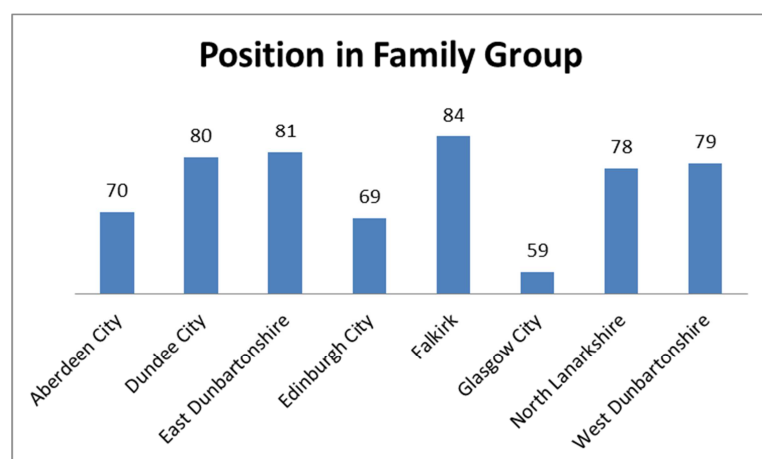
**Quartile 1**

### Change Over Time from 2010/11



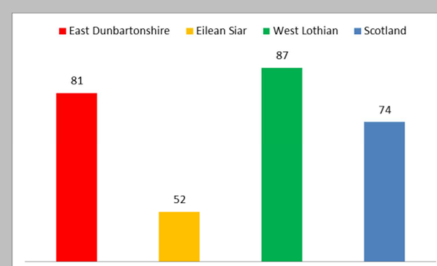
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has improved from 13/14, against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second highest level of satisfaction in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

West Lothian has the highest level of satisfaction while Eilean Siar has the lowest

#### ▲ OUR RANKING IS IN THE TOP QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This is in line with the Scottish average trend

#### ▲ OUR RANKING HAS IMPROVED FROM 2013/14

Our rank has improved from last year when we were 14 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Only Falkirk has a higher level of satisfaction with street cleaning



## Housing Services

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## Gross rent arrears as a percentage of rent due for the reporting year

**Performance 7.55**



**Rank**

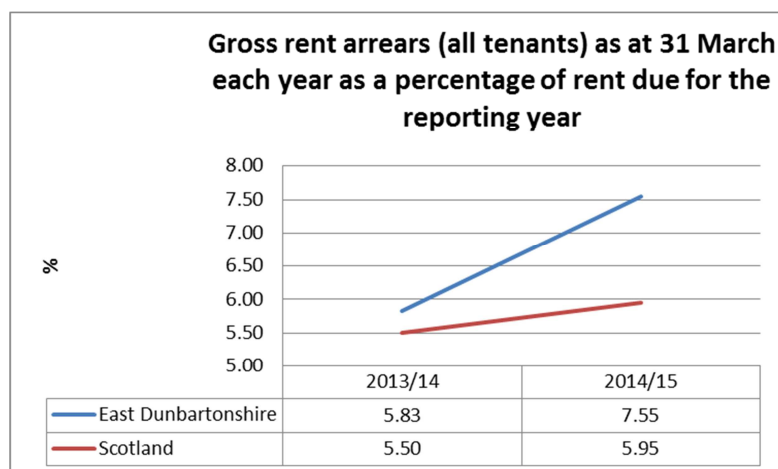
**20**



**Quartile**

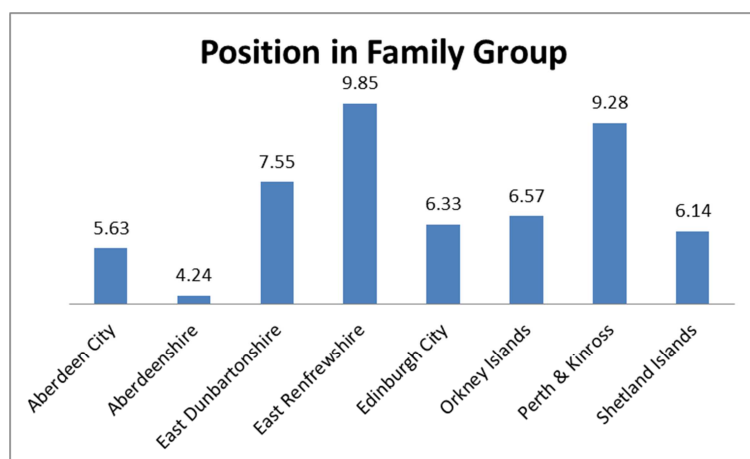
**4**

### Change Over Time from 2013/14



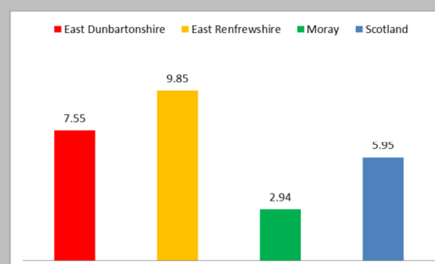
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14, in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the third highest level of arrears in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

East Renfrewshire has the highest level of arrears while Moray has the lowest

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the third quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This is in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 16 out of 26 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Perth & Kinross and East Renfrewshire have a higher proportion of arrears

## Percentage of rent lost due to voids

**Performance** 0.86



**Rank**

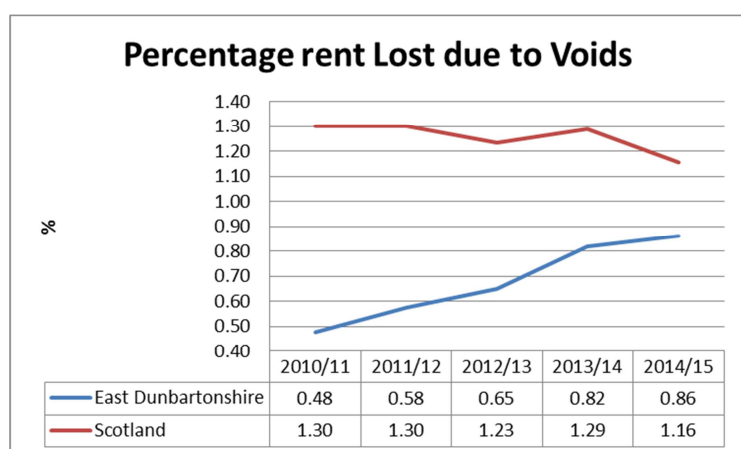
12



**Quartile**

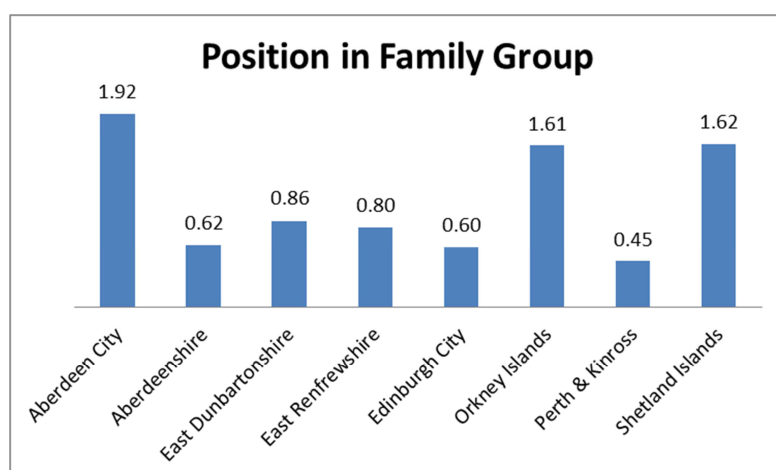
2

### Change Over Time from 2010/11



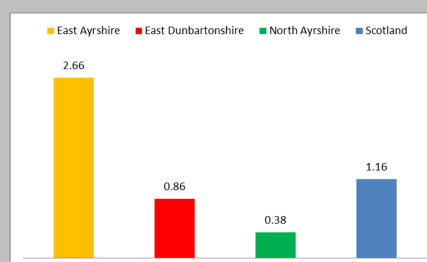
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has declined from 13/14, against the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has the fourth highest level of rent lost in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS ABOVE THE SCOTTISH AVERAGE

East Ayrshire has the highest level of rent lost while North Ayrshire has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the second quartile from 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 7 out of 26 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Aberdeen, Orkney and Shetland have higher levels of rent lost

## Percentage of Dwellings meeting SHQS

Performance **78.72**



Rank

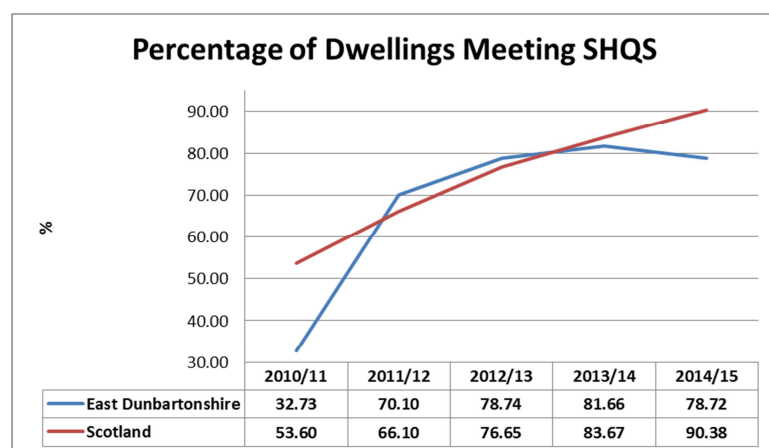
25



Quartile

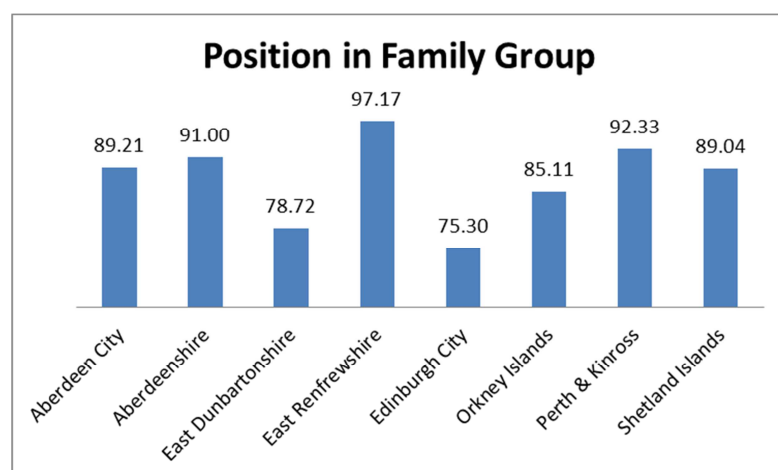
4

### Change Over Time from 2010/11



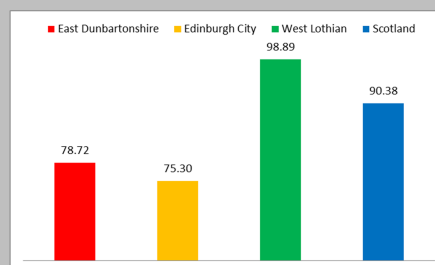
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14, against the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has second lowest SHQS compliance in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE

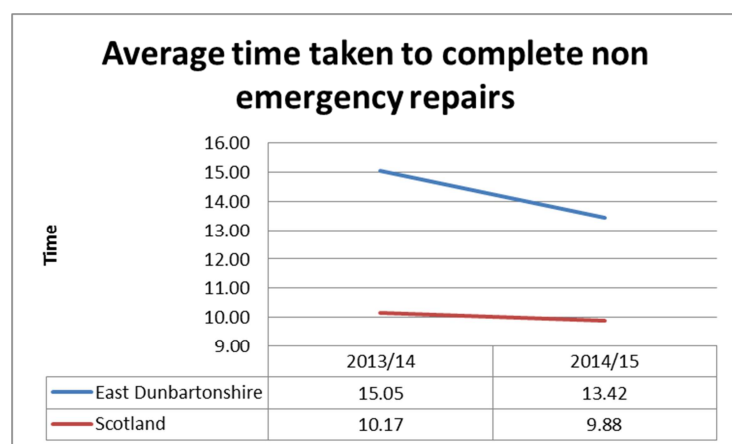


- ▲ **OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE**  
West Lothian has the highest level of SHQS Compliance while Edinburgh has the lowest
- ▲ **OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES**  
Our rank has moved from the third quartile in 13/14
- ▲ **OUR PERFORMANCE HAS DECLINED FROM 2013/14**  
This against the Scottish average trend
- ▲ **OUR RANKING HAS DECLINED FROM 2013/14**  
Our rank has declined from last year when we were 17 out of 26 Local Authorities
- ▲ **OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP**  
Only Edinburgh has a lower SHQS percentage

## Average time taken to complete non-emergency repairs

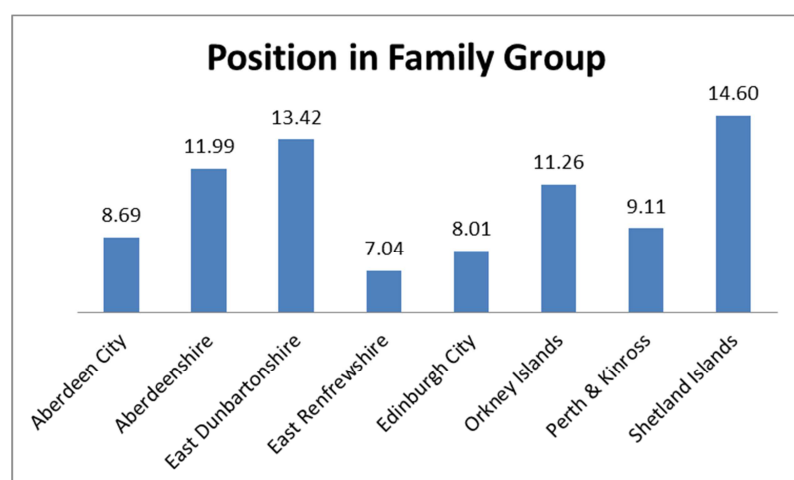
**Performance** 13.42  **Rank** 22  **Quartile** 4

### Change Over Time from 2013/14



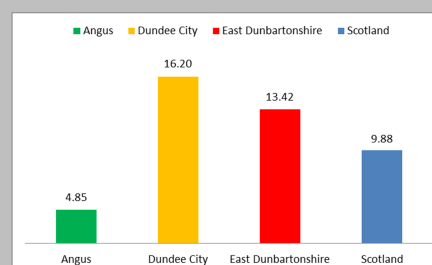
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 13/14, in line with the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has second highest time to complete non emergency repairs in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



- ▲ **OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE**  
 Dundee has the longest time while Angus has the shortest
- ▲ **OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES**  
 Our rank has remained in the bottom quartile from 13/14
- ▲ **OUR PERFORMANCE HAS IMPROVED FROM 2013/14**  
 This in line with the Scottish average trend
- ▲ **OUR RANKING HAS IMPROVED FROM 2013/14**  
 Our rank has improved from last year when we were 24 out of 26 Local Authorities
- ▲ **OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP**  
 Only Shetland has a longer time to complete non emergency repairs



## Percentage of Council Dwellings that are Energy Efficient

Performance **96.45**



Rank

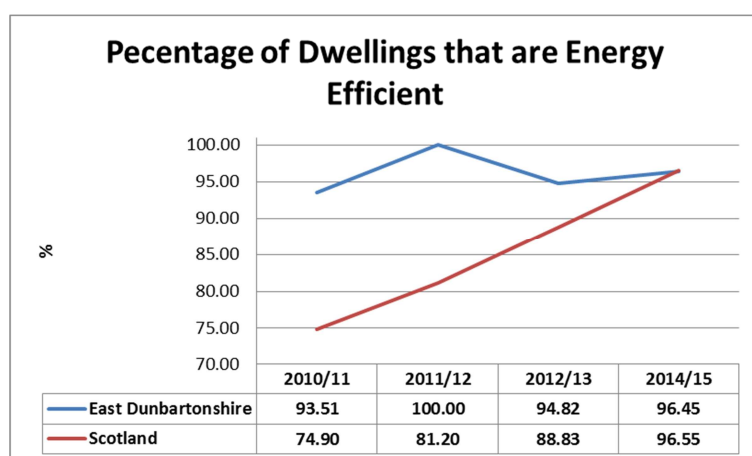
17



Quartile

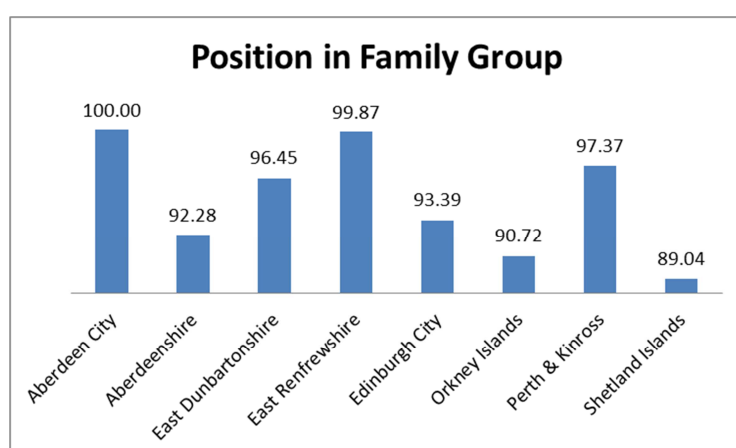
3

### Change Over Time from 2010/11



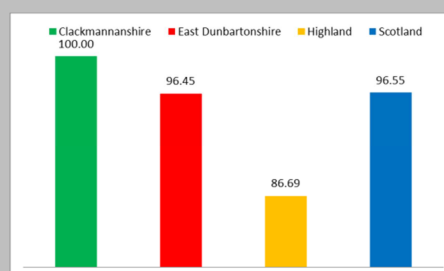
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 12/13, in line with the Scottish average trend of improvement

### Position in Family Group



- East Dunbartonshire has fourth highest percentage of energy efficient dwellings in our family grouping

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Clacks has the highest percentage while Highland has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 12/13

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2012/13

This in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2012/13

Our rank has declined from 12/13 when we were 7 out of 26 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

Aberdeen, East Renfrewshire and Perth and Kinross have a higher percentage of energy efficient dwellings



## **Corporate Assets and Economic Development**

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## Proportion of operational buildings suitable for their current use

**Performance 71.88**



**Rank**

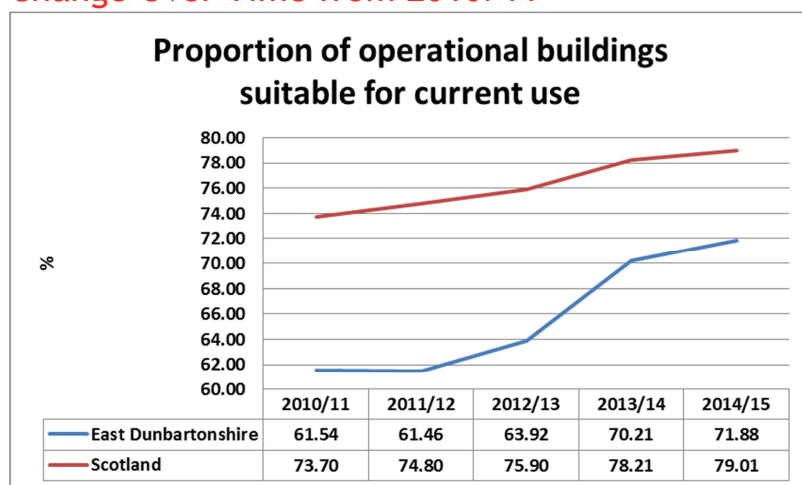
**28**



**Quartile**

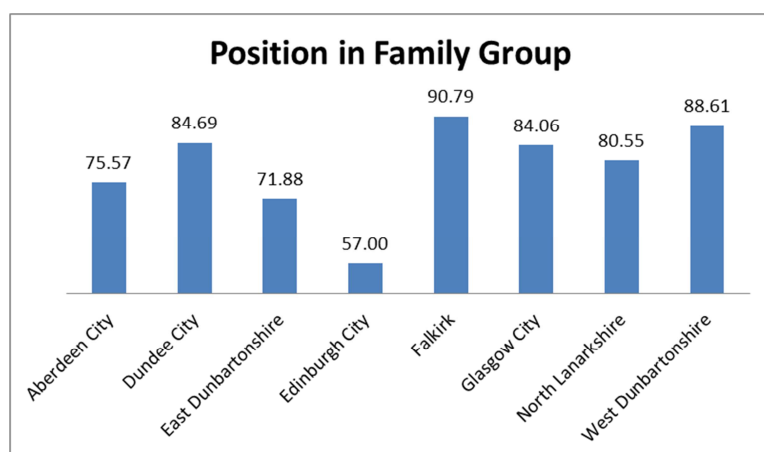
**4**

### Change Over Time from 2010/11



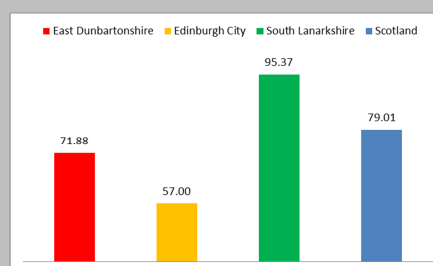
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has improved from 13/14 in line with the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second lowest performance in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

South Lanarkshire has the highest proportion while Edinburgh has the lowest

#### ▲ OUR RANKING IS IN THE BOTTOM QUARTILE OF LOCAL AUTHORITIES

Our rank has remained in the bottom quartile 13/14

#### ▲ OUR PERFORMANCE HAS IMPROVED FROM 2013/14

This improvement is in line with the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 27 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Edinburgh has a lower proportion of operational buildings suitable for current use

## Proportion of Internal Floor Area of Buildings in Satisfactory Condition

Performance **93.98**



Rank

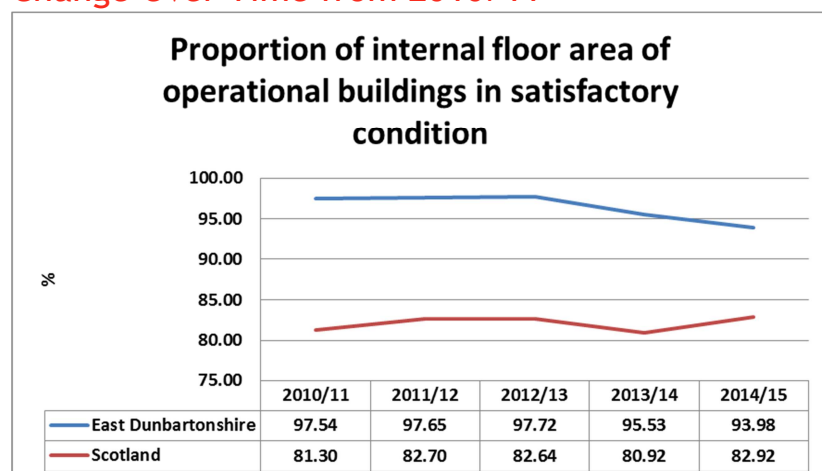
10



Quartile

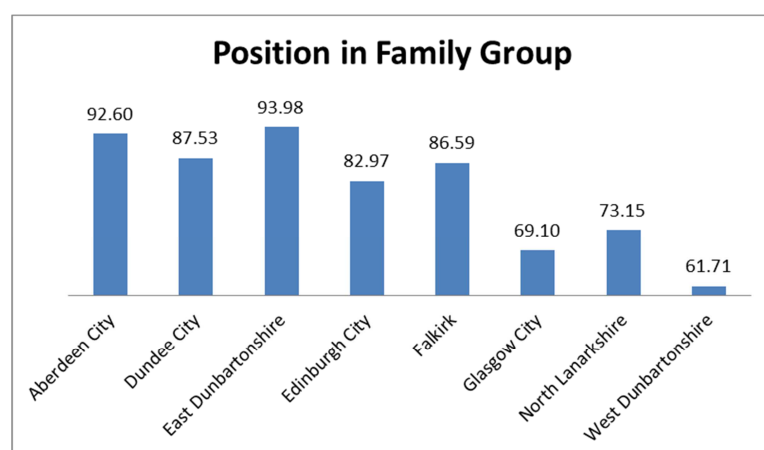
2

### Change Over Time from 2010/11



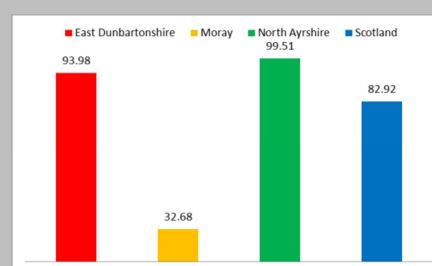
- East Dunbartonshire's performance is above the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the highest performance in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

North Ayrshire has the highest proportion in satisfactory condition while Moray has the lowest

#### ▲ OUR RANKING IS IN THE SECOND QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the top quartile 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 7 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS ABOVE AVERAGE IN OUR FAMILY GROUP

We have the highest level of performance in our family group

## % of people assisted into work from Council operated programmes

**Performance 9.76**



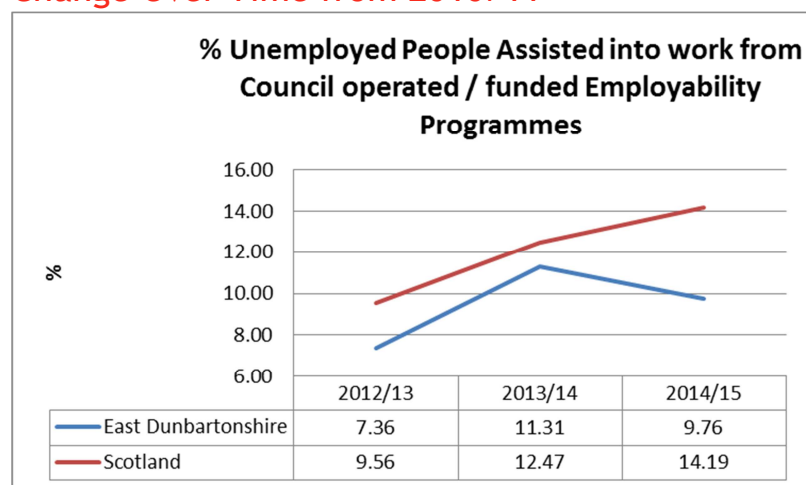
**Rank 22**

**Quartile 3**



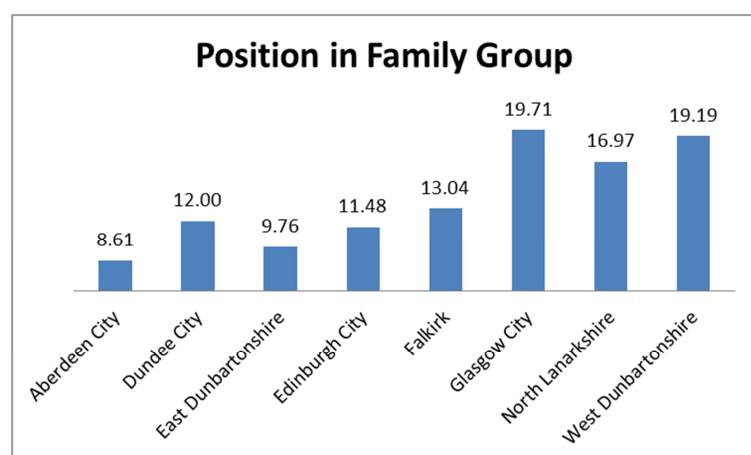
**Quartile 3**

### Change Over Time from 2010/11



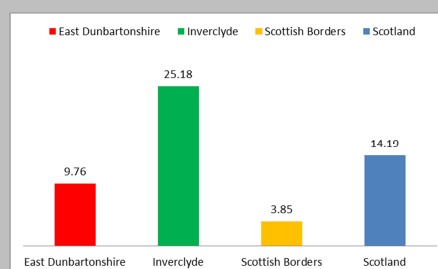
- East Dunbartonshire's performance is below the Scottish average
- 14/15 performance has declined from 13/14 against the Scottish average trend

### Position in Family Group



- East Dunbartonshire has the second lowest percentage in our family group

### PERFORMANCE RELATIVE TO HIGHEST AND LOWEST PERFORMANCE



#### ▲ OUR PERFORMANCE IS BELOW THE SCOTTISH AVERAGE

Inverclyde has the highest percentage while Scottish Borders has the lowest

#### ▲ OUR RANKING IS IN THE THIRD QUARTILE OF LOCAL AUTHORITIES

Our rank has moved from the second quartile in 13/14

#### ▲ OUR PERFORMANCE HAS DECLINED FROM 2013/14

This decline is against the Scottish average trend

#### ▲ OUR RANKING HAS DECLINED FROM 2013/14

Our rank has declined from last year when we were 12 out of 32 Local Authorities

#### ▲ OUR PERFORMANCE IS BELOW AVERAGE IN OUR FAMILY GROUP

Only Aberdeen has a lower percentage in our family group

