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East Dunbartonshire Council

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Local Government Benchmarking Data Analysis 13/14

Corporate Performance and Research

February 2015

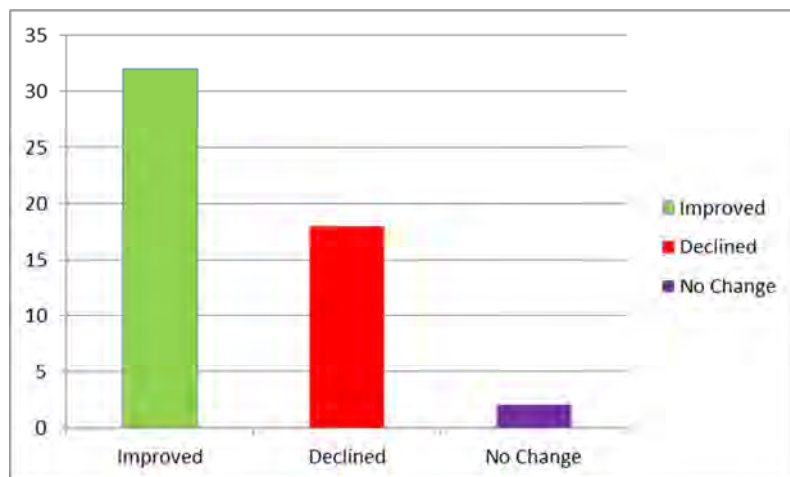
Summary

In line with the ethos of continuous improvement the indicator set has varied slightly from last year and there are currently 8 PI's relating to educational attainment and Social Care and Housing for which data is yet to be published. It is currently forecast that these will be published in Spring 2015.

Overall East Dunbartonshire is showing an improvement from 12/13 in both performance and Rankings against other Local Authorities.

13/14 Performance

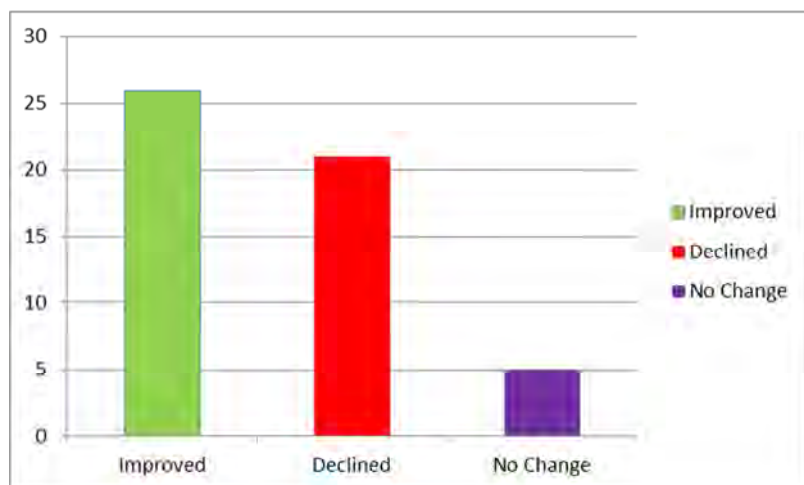
Performance from 12/13	
Improved	31
Declined	18
No Change	2
N/A	8



- Overall Performance is showing an improvement of the 52 PI's for which data has been Published for 13/14 with 60% of PI's showing an improvement from 12/13

13/14 Rankings

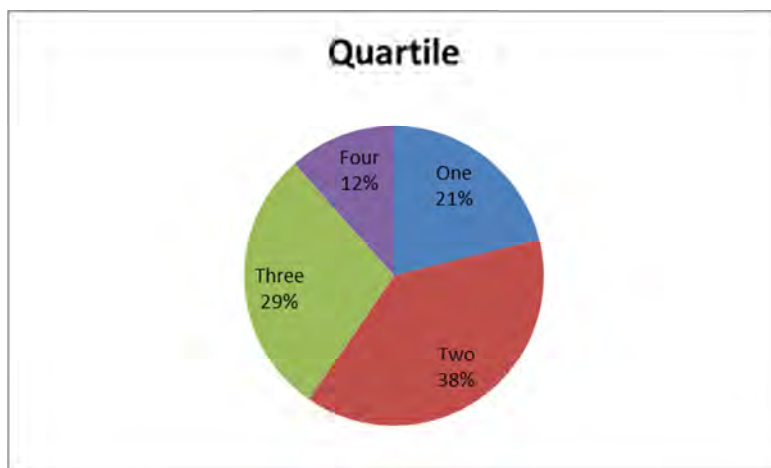
Ranking from 12/13	
Improved	25
Declined	21
No Change	5
N/A	8



- A slight improvement in rankings against other Councils has also been demonstrated with 58% of PI's improving in Rank or remaining unchanged against 42% declining in rank.
- East Dunbartonshire Ranked 1st place in three areas and there were no instances where East Dunbartonshire was the lowest performing authority

13/14 Quartiles

Quartile	Number
1	11
2	20
3	15
4	6



- The majority of the PI's published are in the top two quartiles

Bottom Quartile PI's

Indicator	12/13	Rank	13/14	Rank
Sickness Absence Days per Employee	11.62	29	11.19	30

Absence support and absence improvement across all Directorates remains a key priority for the team and as such performance monitoring, scrutiny, intervention, impact and sustainable improvement remain priority. The need to reduce absence across the Council, report improvement and sustain improved performance will be key messages from the team throughout 2014 in working with Directors, Service Managers and Team Leaders.

Support from the Employee Welfare Team continues with interventions for employees who are at work or are being supported to return to work. The development of the in-house Occupational Health services is in its early stages representing opportunities for increased support, regular appointment schedules and proactive campaigns for areas of concern identified. Continual focus on the need to reduce absence continues to be driven by OC&ER team across the Council with improved reporting, trend analysis, hot spot analysis, intervention approach and impact analysis and current work around benchmarking.

Indicator	12/13	Rank	13/14	Rank
Cost of Museums per Visit	10.47	27	8.87	25

Costs per visit have reduced significantly since 2010/2011. Our service is the smallest of our comparators, which impacts our ability to continue to reduce costs whilst maintaining accredited status.

A number of recent successful funding bids have focussed on audience development work which has led to increased visitor figures in 2014/2015 of around 20% in the year to date. In addition, a new online catalogue will shortly go "live", and will promote our museum services holdings.

Indicator	12/13	Rank	13/14	Rank
Gross cost of Waste collection per premises	90.96	26	108.65	28
Net cost of Waste collection per premises	81.69	29	97.65	31

Two factors affect the cost both net and gross of waste collection

The first is the service provided and we do provide a higher than most collection service. Our recycling is a two bin system where most Councils have a single bin. The reason for this is to collect a higher quality recycling material which has a higher value this is reflected in the cost of disposal but not collection. We also now collect food waste which many councils have not started, we started early to take advantage of the Zero Waste grants that were available last year to help establish the service.

The second is the operational costs and we are addressing this issue through the shift system which will be implemented in April 2015. This reduces our overheads in respect of overtime and fleet.

Indicator	12/13	Rank	13/14	Rank
Proportion of operational buildings that are suitable for their current use	63.92	29	70.21	27
<p>While this indicator remains in the bottom quartile it has improved significantly from 12/13. The increase is due to reductions in the number of properties being used for the delivery of services, and the addition of new properties to replace previously poorly performing properties. In addition, capital investment in recent years at Bocclair Academy has improved the suitability rating from a “C” to a “B” which has impacted upon the indicator in a positive manner.</p>				
Indicator	12/13	Rank	13/14	Rank
Average time taken to complete non-emergency repairs	N/A	N/A	15.05	24
<p>The on-line ARC return is in line with the SSHC guidance ie this includes all non-emergency repairs (urgent and routine). The information provided for 13/14 return is not 100% accurate but is the best information available at that time. We have full back up reports to show the calculation workings of what we did submit. To ensure more accurate recording for this indicator, a lot of work has been carried out to devise new internal systems ie new staff structure, mobile technology, schedulers etc. The new systems should be in place to pilot from April 2015. The new mobile technology will ensure that every job is scheduled, appointment made, inspection carried out if required, job completed and recorded within timescales. Training will also be given to Contact Centre staff to ensure appropriate recording categories are made from the outset.</p> <p>The Council anticipates that there will be minimal improvement in the performance for the 2014/15 year but the 15/16 year should be more accurate. As far as we are aware EDC's local targets are fairly similar to other landlords ie Emergency - 24 hours, urgent 5 days, routine 20 days. As most of our repairs are emergencies (49% compared to an average of other LA landlords of 31%) this also skews the results.</p> <p>The Council will continue to develop the new IT systems as a matter of urgency. The service is also considering commissioning a consultant during 2015/2016 to carry out a full Audit of the Repairs Service.</p>				

Top Quartile PI's

Indicator	12/13	Rank	13/14	Rank
% of Pupils Gaining 5+ Awards at Level 6	45.97	2	47.49	2
% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	17.76	1	25.00	1
% of Adults Satisfied with Local Schools	91	6	88	7
Proportion of Pupils Entering Positive Destinations	95.8	2	97.2	1
Cost of Democratic Core per 1,000 population	31970.15	17	25826.5 6	8
The Cost per Dwelling of Collecting Council Tax	9.01	7	8.10	5
Net Residential Costs Per Week for Older Persons (Over 65)	182.41	1	194.05	1
Cost per attendance at Sports Facilities	2.68	12	2.08	5
Net cost of street cleaning per 1,000 population	17529.28	23	7651.62	3
Cost of environmental health per 1,000 population	14922.55	13	13036.0 9	8
Proportion of internal floor area of operational buildings in satisfactory condition	97.72	2	95.53	7

Summary by Indicator Category

Children's Services

Rank		Performance
Improved	3	6
Declined	2	2
No Change	3	0
N/A	4	4

Indicator	2012/13	Rank	2013/14	Rank
% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	17.76	1	25.00	1
% of Adults Satisfied with Local Schools	91	6	88	7
% Pupils Gaining 5+ Awards at Level 5	61.10	2	N/A	N/A
% Pupils Gaining 5+ Awards at Level 6	45.97	2	47.49	2
% Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)	41.07	1	N/A	N/A
% Children being looked after in the Community	87	24	N/A	N/A
Cost Per Primary Pupil	4693.13	16	4581.08	14
Cost per pre School Registration	2758.11	13	2490.31	9
Cost per Secondary Pupil	6505.51	18	6637.89	19
Gross Costs (looked after children in Community Setting) (£000s)	212	10	N/A	N/A
Gross Costs (looked after children in Residential Setting) (£000s)	4403.85	28	N/A	N/A
Proportion of Pupils Entering Positive Destinations	95.8	2	97.2	1

Corporate Services

Rank		Performance
Improved	3	5
Declined	4	3
No Change	1	0
N/A	0	0

Indicator	12/13	Rank	13/14	Rank
Support services as a % of Total Gross expenditure	4.25	15	4.99	19
Cost of Democratic Core per 1,000 population	31970.15	17	25826.56	8
The percentage of the highest paid 5% of employees who are women	49.67	14	50.35	14
The cost per dwelling of collecting Council Tax	9.01	7	8.10	5
(Domestic Noise) Average time (hours) between time of complaint and attendance on site, for those requiring attendance on site	11.50	17	13.60	22
Sickness Absence Days per Employee	11.62	29	11.19	30
Percentage of income due from Council Tax received by the end of the year	96.58	6	96.19	11
Percentage of invoices sampled that were paid within 30 days	85.67	25	92.64	13

Social Work Services

Rank		Performance
Improved	4	4
Declined	0	0
No Change	1	1
N/A	1	1

Indicator	12/13	Rank	13/14	Rank
Older Persons (Over65) Home Care Costs per Hour	21.12	16	19.57	15
SDS spend on adults 18+ as a % of total social work spend on adults 18+	2.18	15	2.97	11
% of people 65+ with intensive needs receiving care at home	31.14	22	38.32	14
% of Adults satisfied with social care or social work services	56	21	60	13
Net Residential Costs Per Week for Older Persons (Over 65)	182.41	1	194.05	1

Culture and Leisure

Rank		Performance
Improved	3	4
Declined	5	4
No Change	0	0
N/A	0	0

Indicator	12/13	Rank	13/14	Rank
Cost per attendance at Sports facilities	2.68	12	2.08	5
Cost Per Library Visit	3.34	14	3.22	16
Cost of Museums per Visit	10.47	27	8.87	25
Cost of Parks& Open Spaces per 1,000 Population	29193.43	15	31976.19	19
% of adults satisfied with libraries	83	18	84	15
% of adults satisfied with parks and open spaces	83	21	83	24
% of adults satisfied with museums and galleries	80	11	71	18
% of adults satisfied with leisure facilities	87	8	74	22

Environmental Services

Rank		Performance
Improved	10	10
Declined	7	7
No Change	0	0
N/A	0	0

Indicator	12/13	Rank	13/14	Rank
Gross cost of Waste collection per premises	90.96	26	108.65	28
Net cost of Waste collection per premises	81.69	29	97.65	31
Gross cost per Waste disposal per premises	114.87	20	102.47	16
Net cost per Waste disposal per premises	105.45	24	90.81	20
Net cost of street cleaning per 1,000 population	17529.28	23	7651.62	3
Cleanliness Score % Acceptable	96.0	17	95.9	19
Cost of maintenance per kilometre of roads	8712.56	18	6606.59	16
Percentage of A class roads that should be considered for maintenance treatment	38.30	29	33.97	26
Percentage of B class roads that should be considered for maintenance treatment	33.40	19	29.33	15
Percentage of C class roads that should be considered for maintenance treatment	36.40	19	34.57	15
Percentage of U class roads that should be considered for maintenance treatment	46.50	24	44.47	23
Cost of trading standards and environmental health per 1,000 population	19418.21	8	20375.97	12
Cost of trading standards per 1,000 population	4495.66	14	7339.88	22
Cost of environmental health per 1,000 population	14922.55	13	13036.09	8
The % of Household waste arising that is recycled	44.33	14	44.93	12
% of adults satisfied with refuse collection	93	3	84	19
% of adults satisfied with street cleaning	82	6	79	14

Housing Services

Rank		Performance
Improved	0	1
Declined	2	1
No Change	0	0
N/A	3	3

Indicator	12/13	Rank	13/14	Rank
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	N/A	N/A	5.83	15
Percentage of rent due in the year that was lost due to voids	0.65	5	0.82	7
Percentage of dwellings meeting SHQS	78.74	14	81.66	17
Average time taken to complete non-emergency repairs	N/A	N/A	15.05	24
Percentage of council dwellings that are energy efficient	88.13	15	N/A	N/A

Assets and Property

Rank		Performance
Improved	1	1
Declined	1	1
No Change	0	0
N/A	0	0

Indicator	12/13	Rank	13/14	Rank
Proportion of operational buildings that are suitable for their current use	63.92	29	70.21	27
Proportion of internal floor area of operational buildings in satisfactory condition	97.72	2	95.53	7

Economic Development

Rank		Performance
Improved	1	1
Declined	0	0
No Change	0	0
N/A	0	0

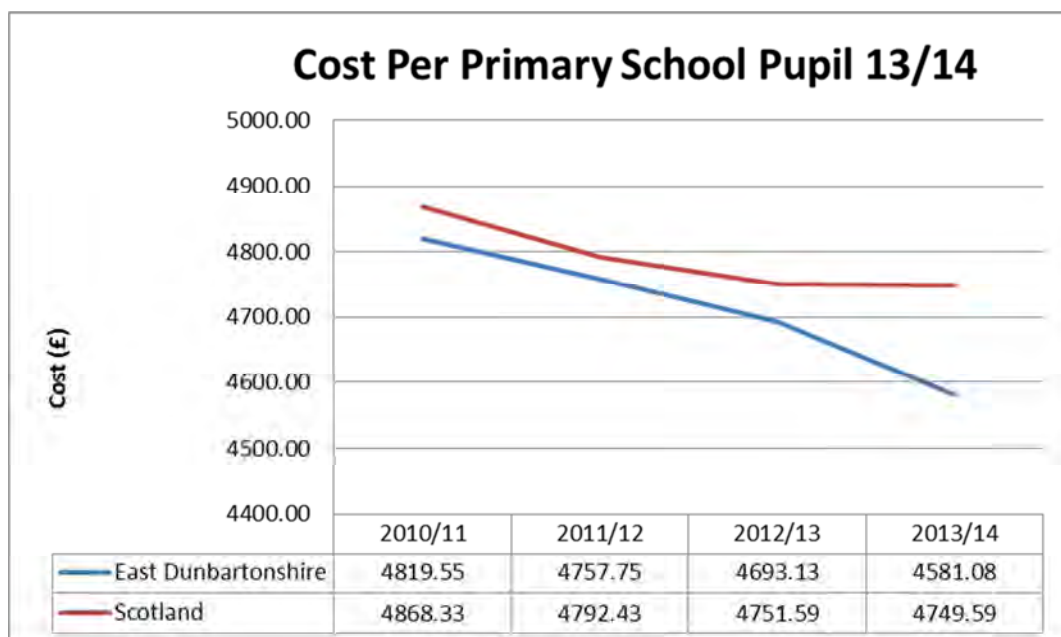
Indicator	12/13	Rank	13/14	Rank
% Unemployed People Assisted into work from Council operated / funded Employability Programmes	7.36	15	11.31	13

Analysis by Indicator

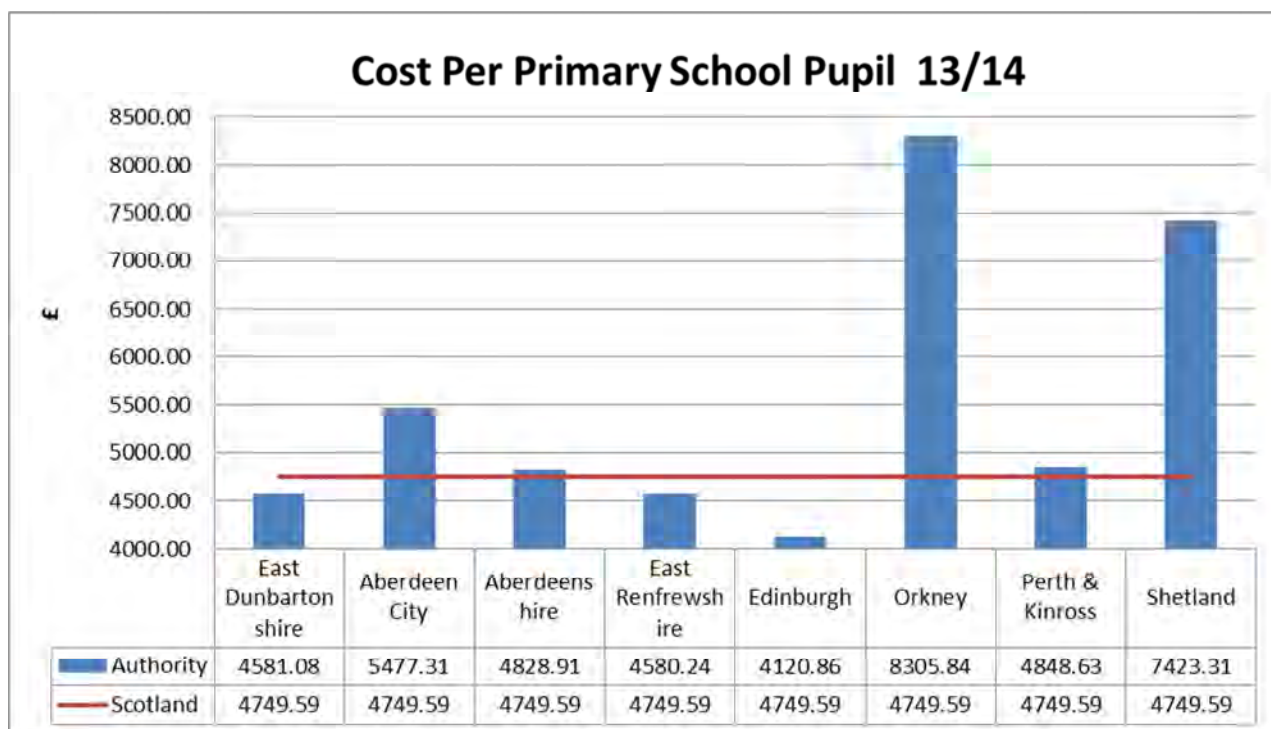
CHN 1

Cost Per Primary School Pupil

Performance	£4581.08	↑	Rank	14	↑	Quartile	2
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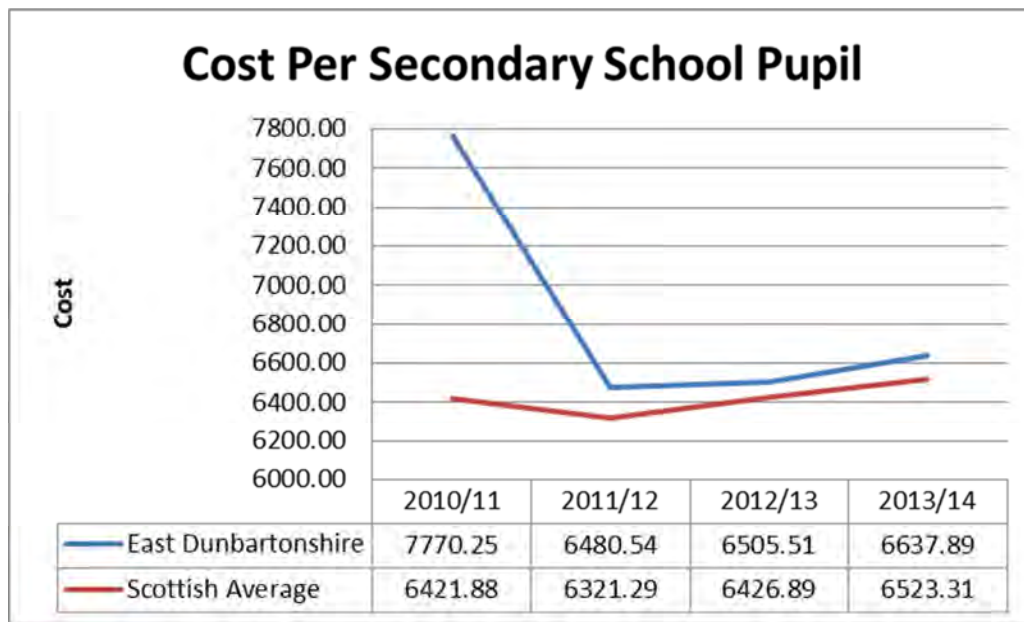
- The Cost per Primary School Pupil has decreased against the Scottish Average Since the 2010/11 Baseline
 - The Indicator has Improved in Both Performance and Rank from 2012/13



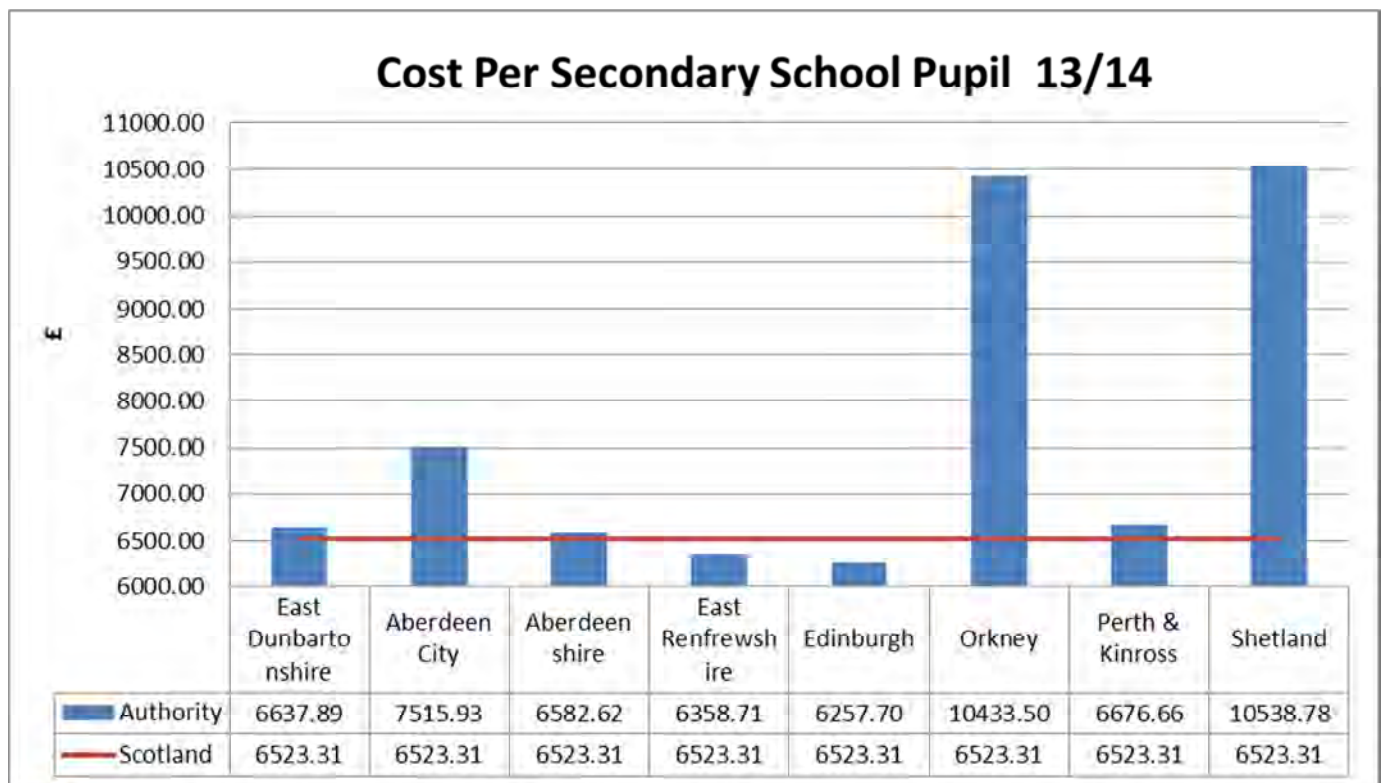
- East Dunbartonshire Ranks 3rd against the prescribed Comparator Authorities

Cost Per Secondary School Pupil

Performance	£6637.89	↓	Rank	19	↓	Quartile	3
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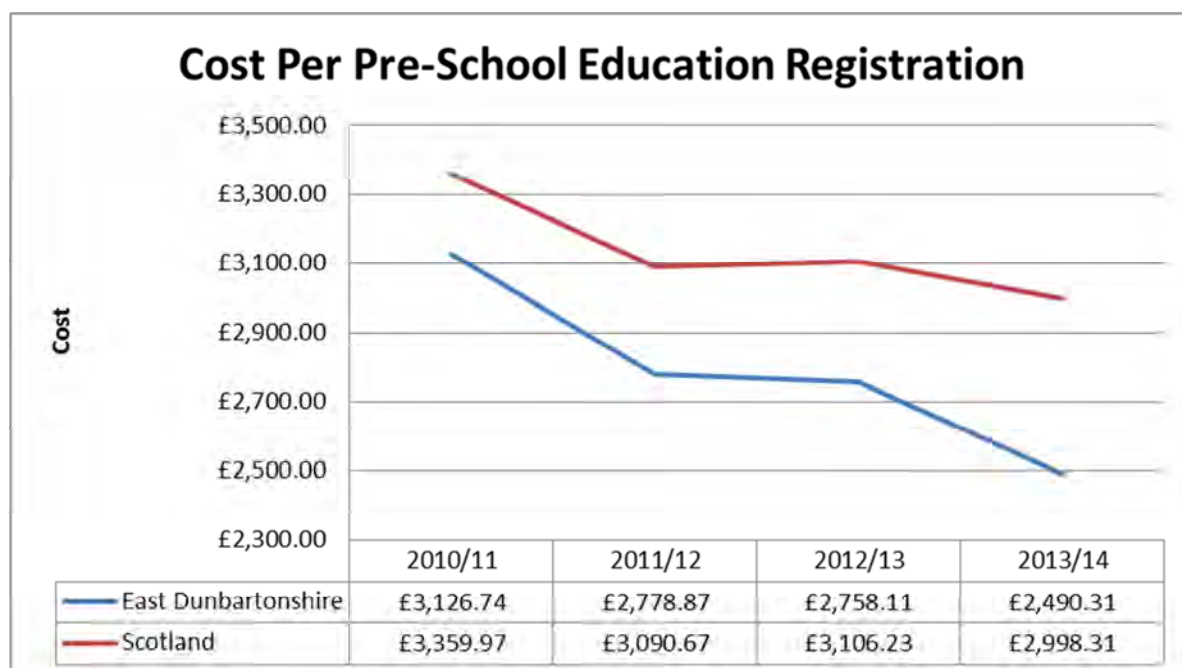
- The indicator has reduced significantly from the baseline year but still remains slightly above the Scottish average



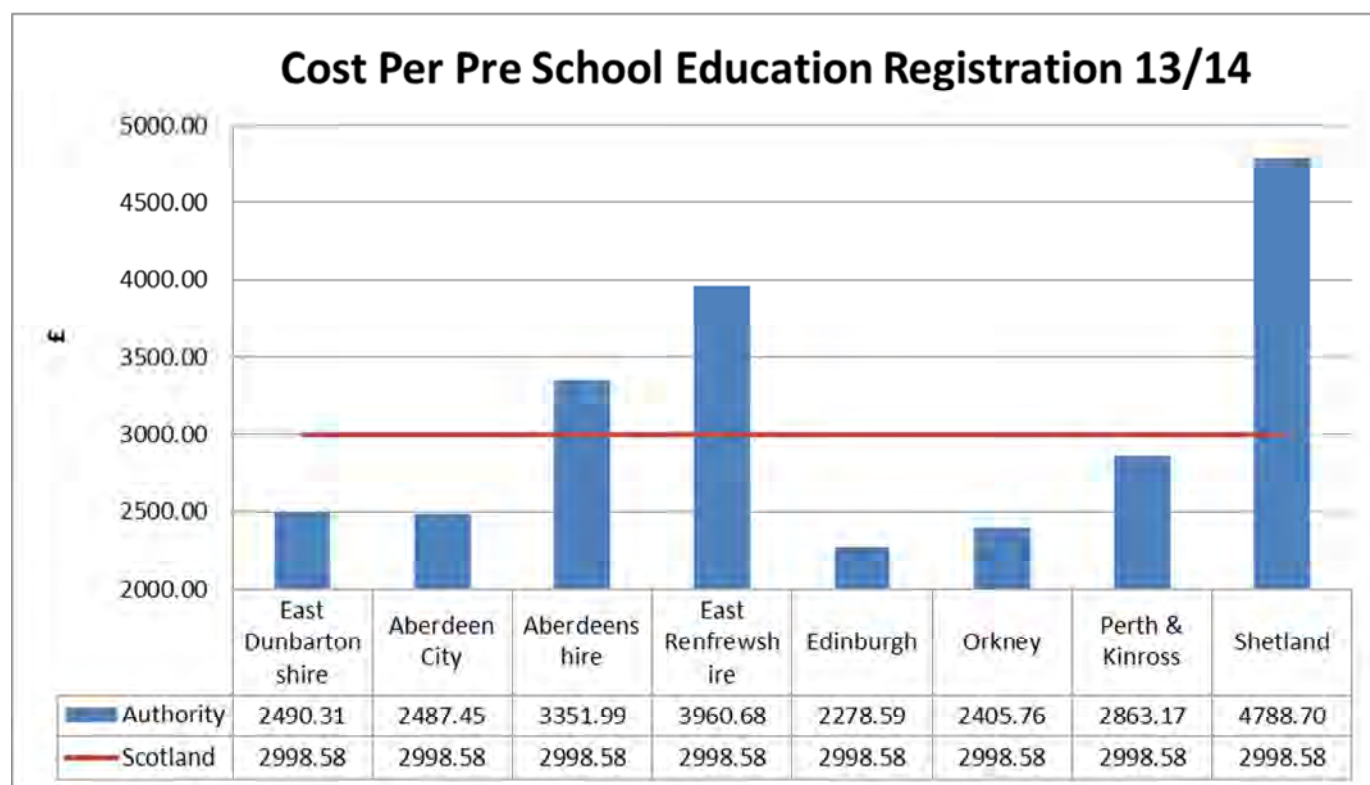
- East Dunbartonshire ranks 4th against the prescribed Comparator authorities

Cost per Pre-School Education Registration

Performance	£2490.31	↑	Rank	9	↑	Quartile	2
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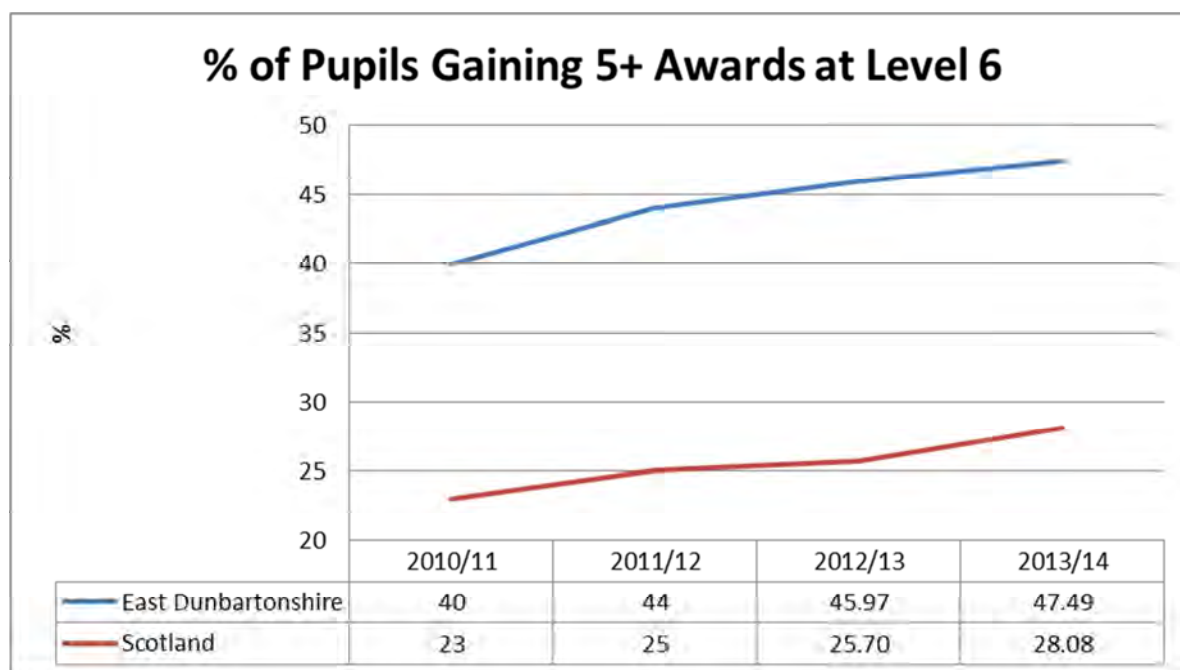
- The cost per pre school registration has decreased since the baseline year and remains below the Scottish Average



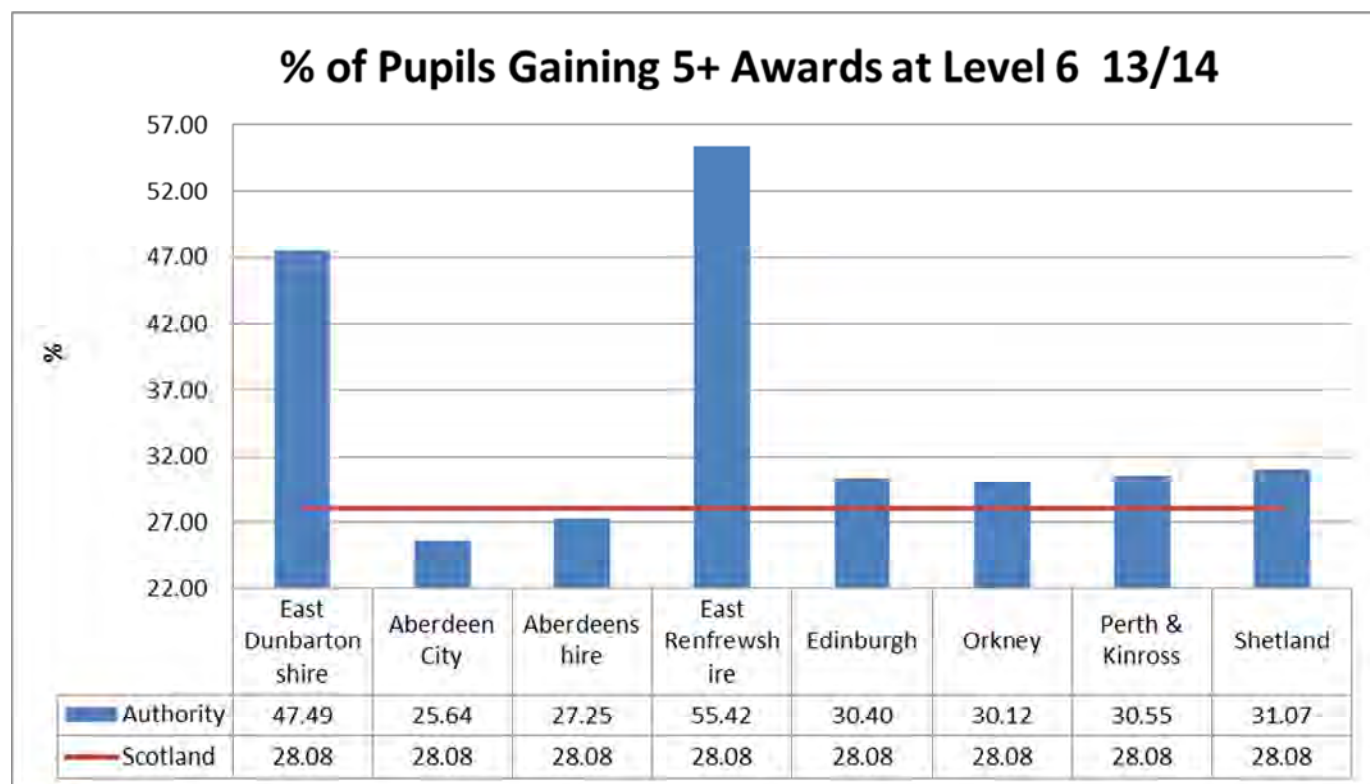
- East Dunbartonshire ranks 4th against the prescribed Comparator authorities

% of Pupils Gaining 5+ Awards at Level 6

Performance	47.49%	↑	Rank	2	—	Quartile	1
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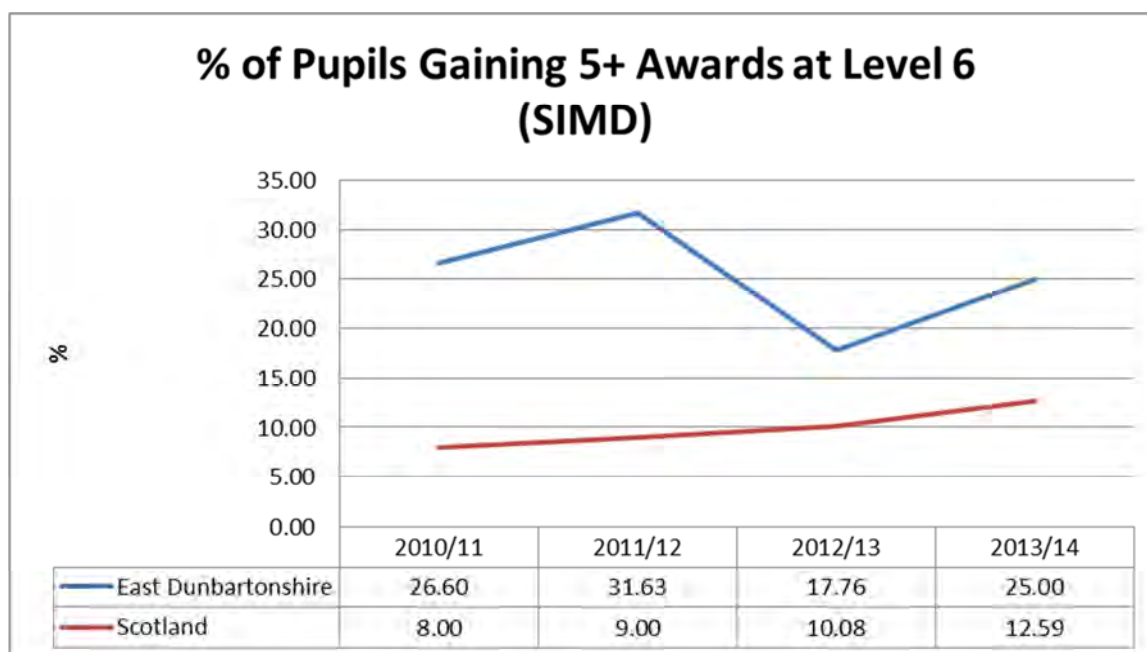
- Performance has improved year on year since the 2010/11 and remains well above the Scottish Average



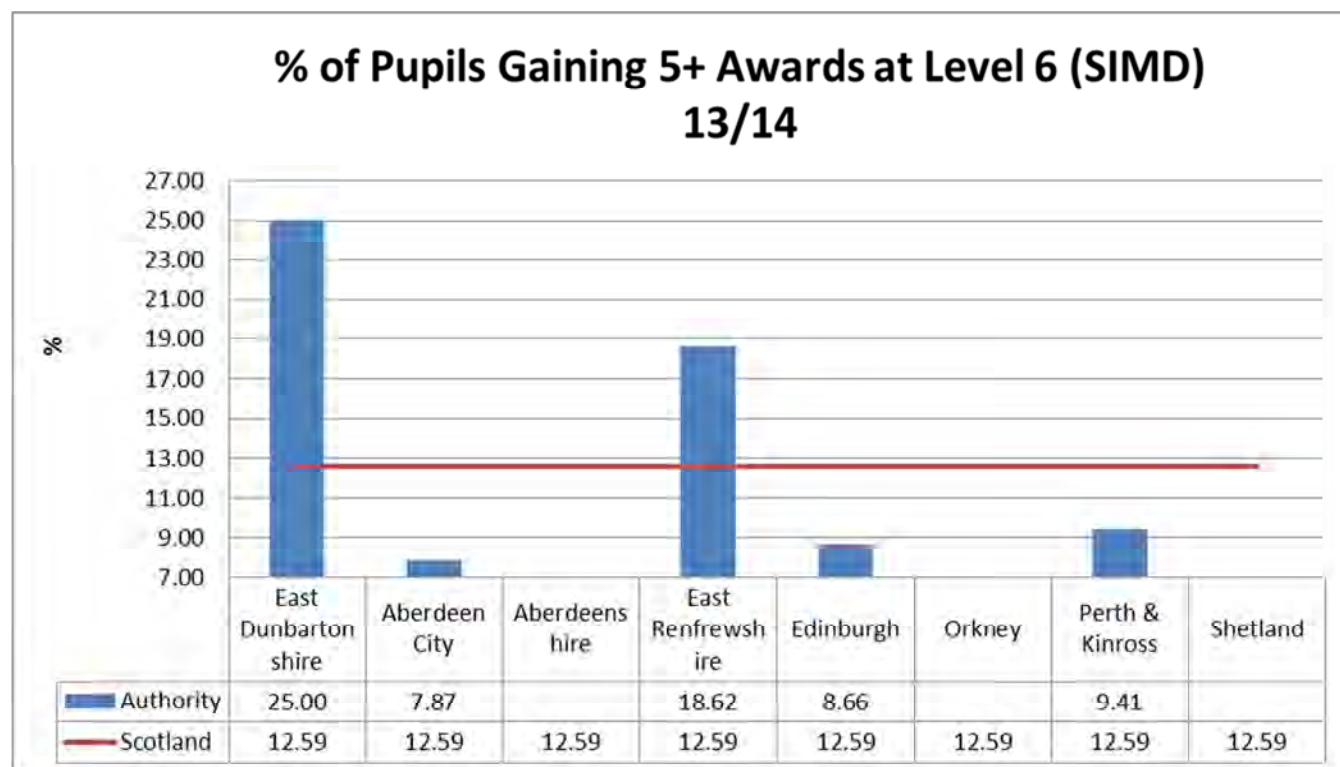
- East Dunbartonshire is the second highest performing authority in Scotland

% Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)

Performance	25%	↑	Rank	1	—	Quartile	1
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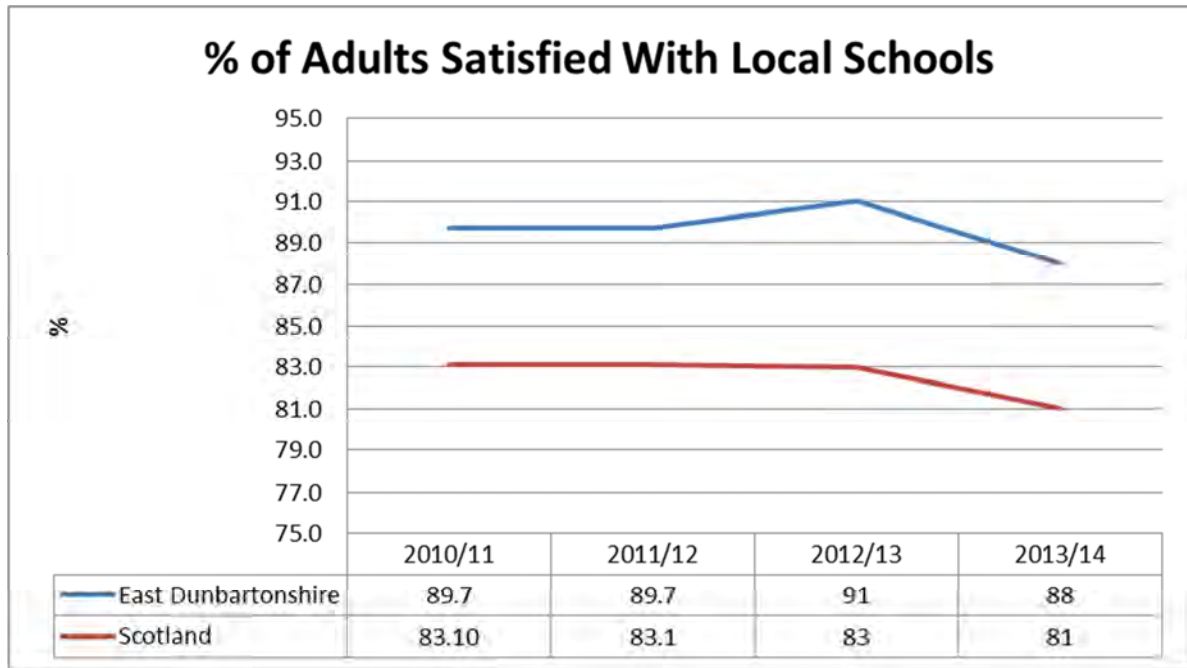
- East Dunbartonshire remains the highest performing Authority in Scotland for this indicator, however the performance has decreased slightly from the baseline year



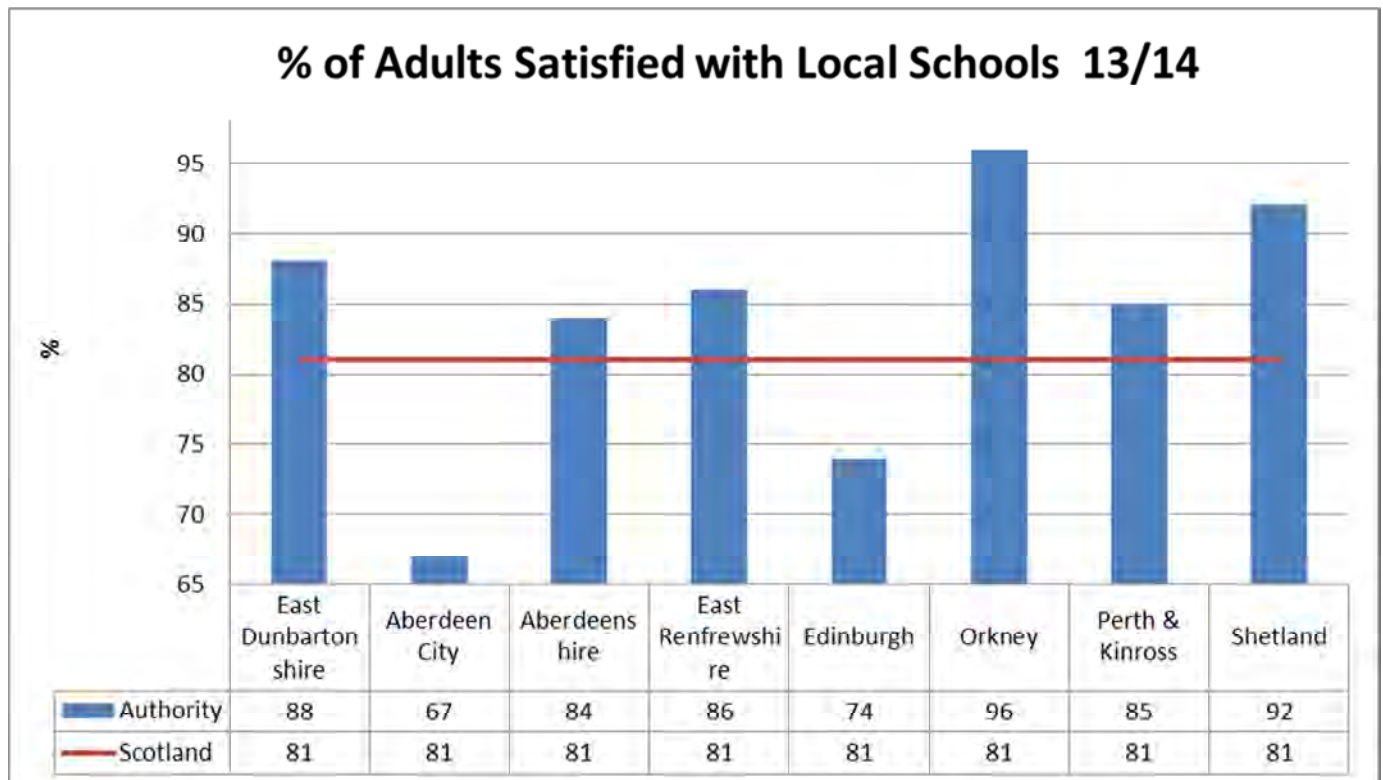
- East Dunbartonshire is the best performing Authority in the comparator group; however, some local authorities do not have high enough concentrations of deprivation to publish this indicator.

% of Adults Satisfied with Local Schools

Performance	88%	↓	Rank	7	↓	Quartile	1
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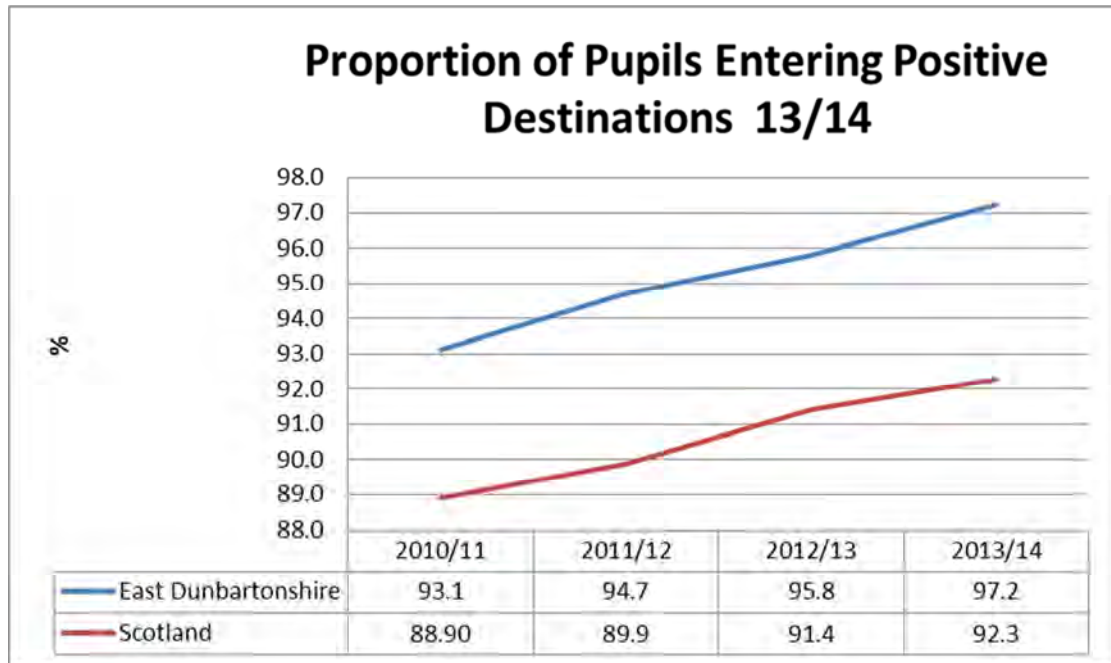
- Satisfaction with local Schools has decreased slightly in line with a decrease across Scotland as a whole. Satisfaction, however, remains above the Scottish average



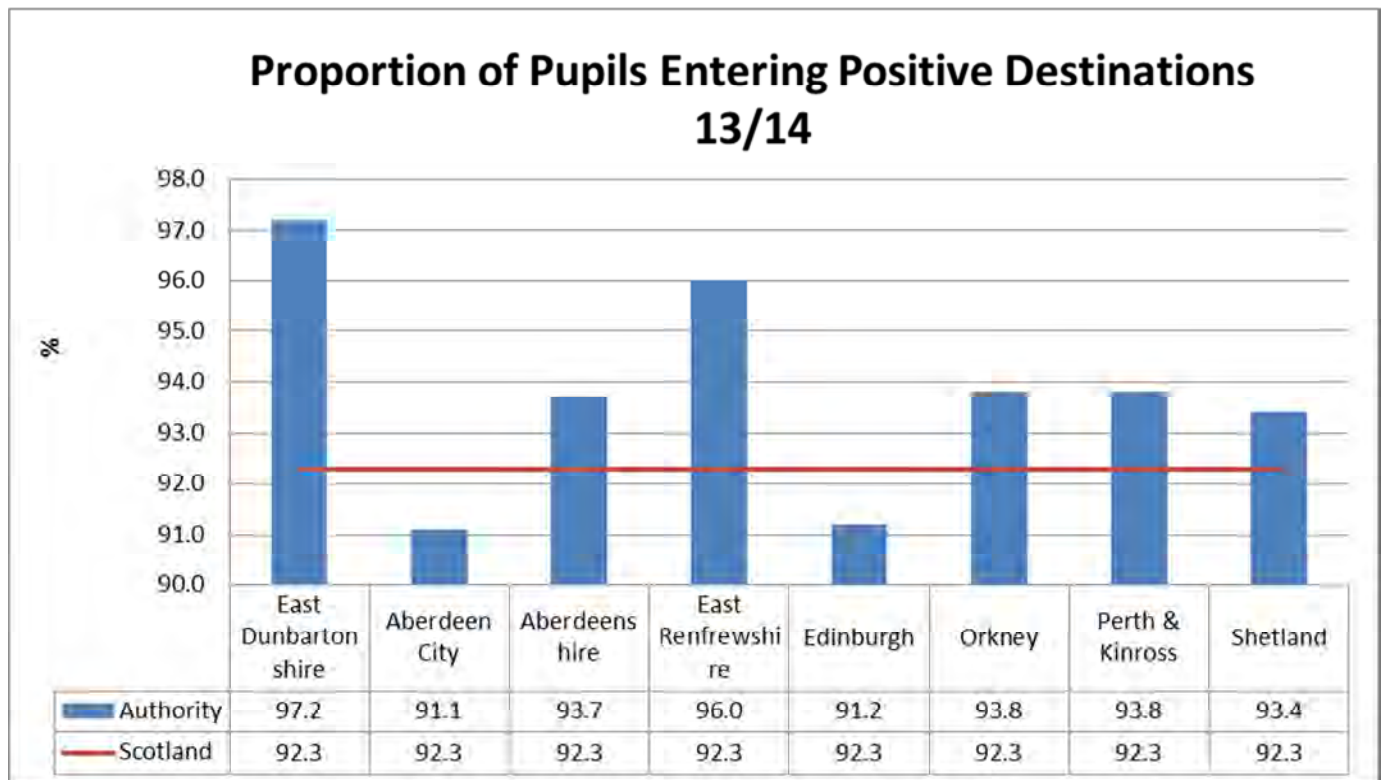
- East Dunbartonshire ranks 3rd against the prescribed comparator Authorities

Proportion of Pupils Entering Positive Destinations

Performance	97.2	↑	Rank	1	↑	Quartile	1
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- The proportion of pupils entering positive destinations has risen significantly from the baseline year and East Dunbartonshire is now the top performing Scottish Local Authority

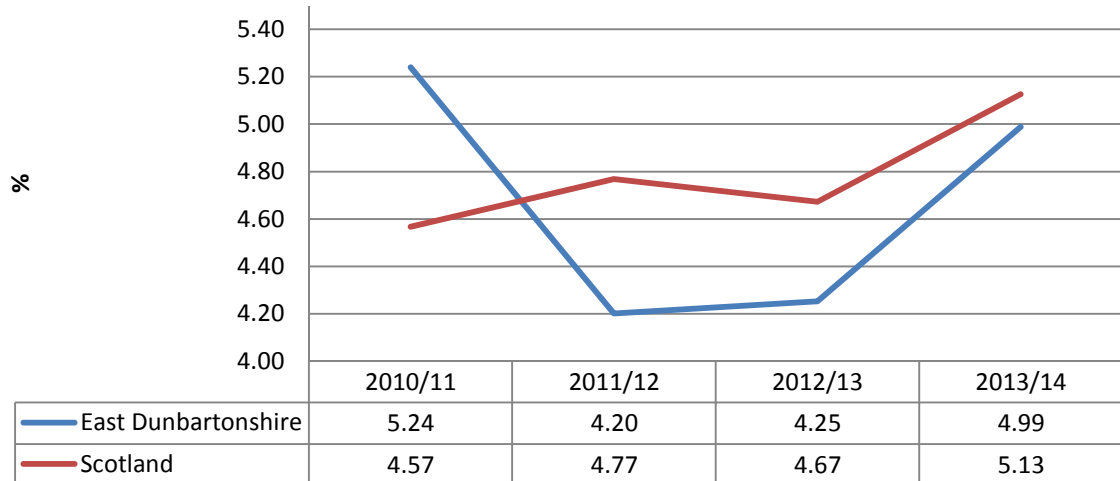


- East Dunbartonshire is the top performing of the prescribed comparator authorities

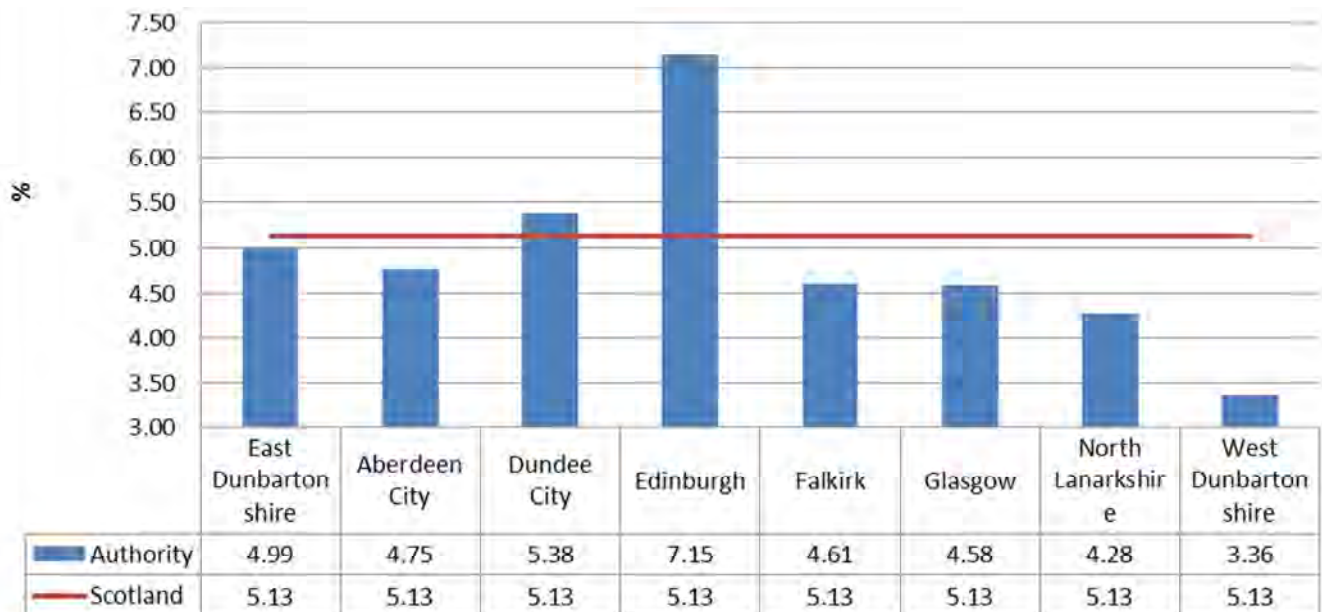
Support Service as a % of Total Gross Expenditure

Performance	4.99	↓	Rank	19	↓	Quartile	3
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Support Services as a % of Total Gross Expenditure



- The performance of this indicator has improved from the baseline year when it was above the Scottish average, however it has risen from 12/13 in line with a rise in the Scottish Average overall

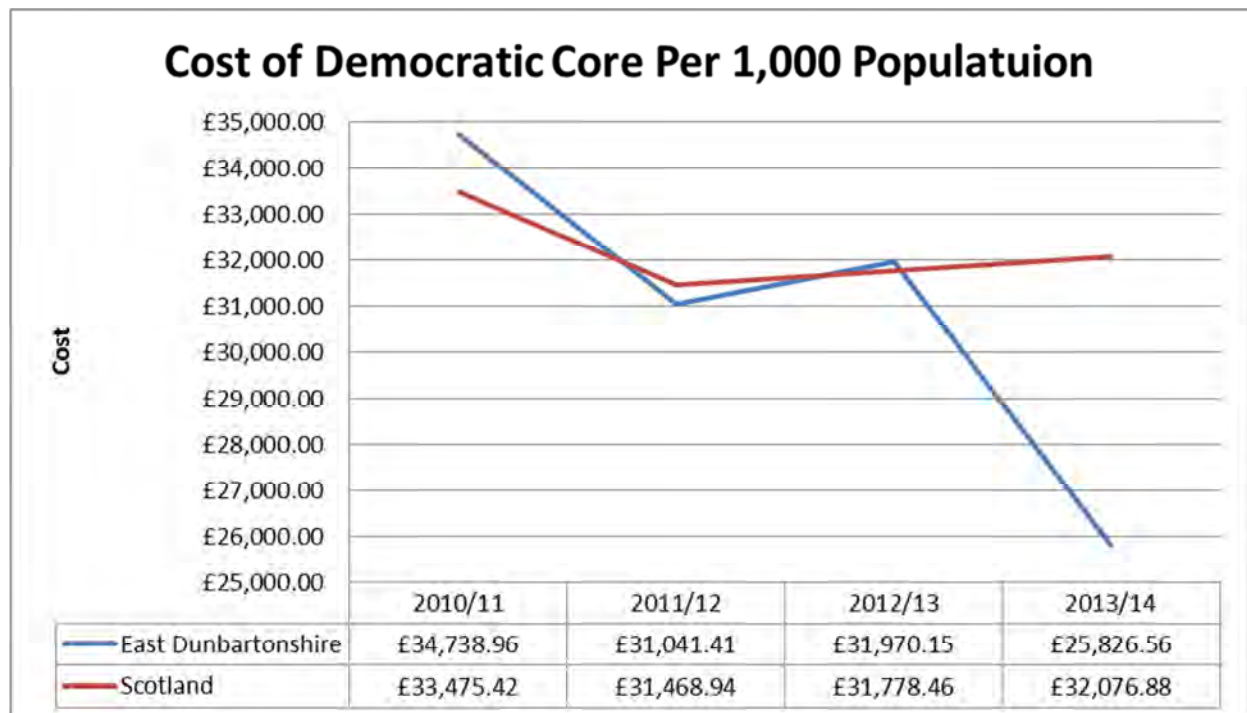
Support services as a % of Total Gross expenditure
13/14

- Despite being above the Scottish Average East Dunbartonshire ranks 6th place against comparator Authorities

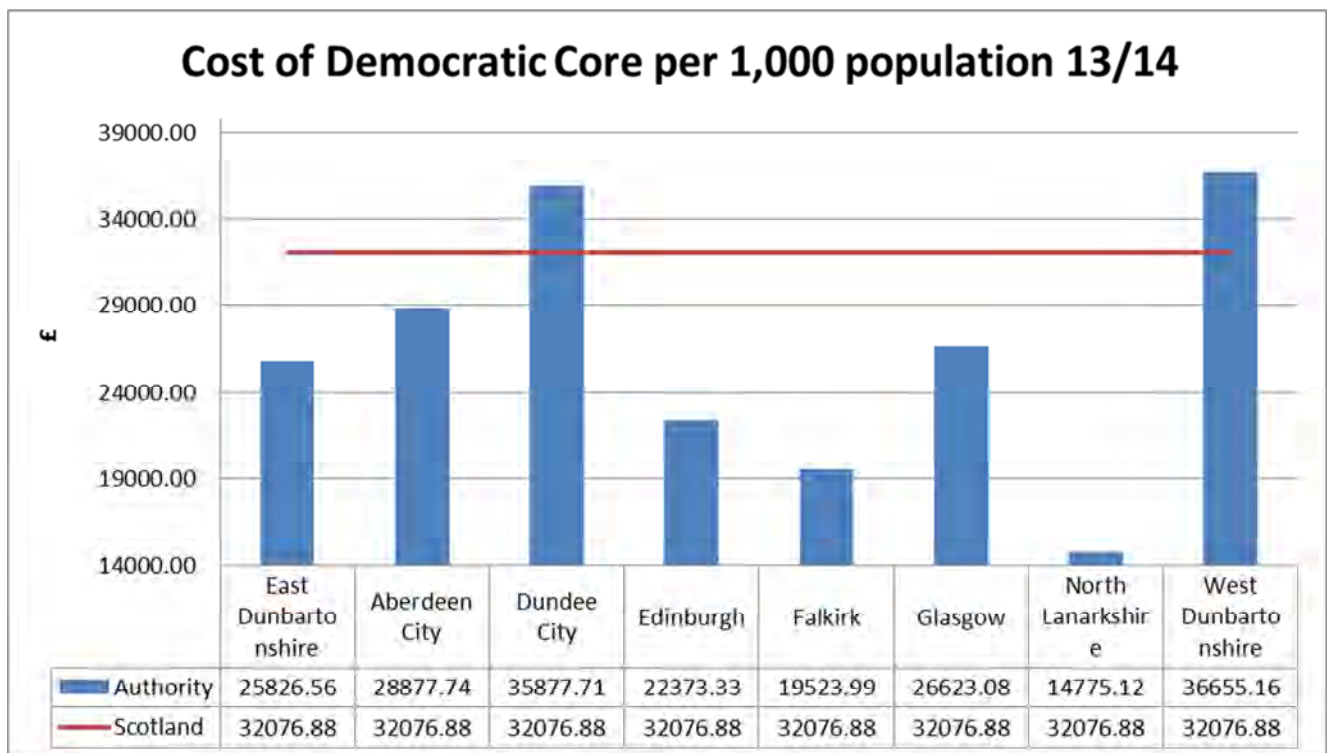
Corp 2

Cost of Democratic Core per 1,000 population

Performance	£25826.56	↑	Rank	8	↑	Quartile	1
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- The cost of democratic core has reduced substantially since 2010/11 and has now entered the top quartile of Scottish Local Authorities

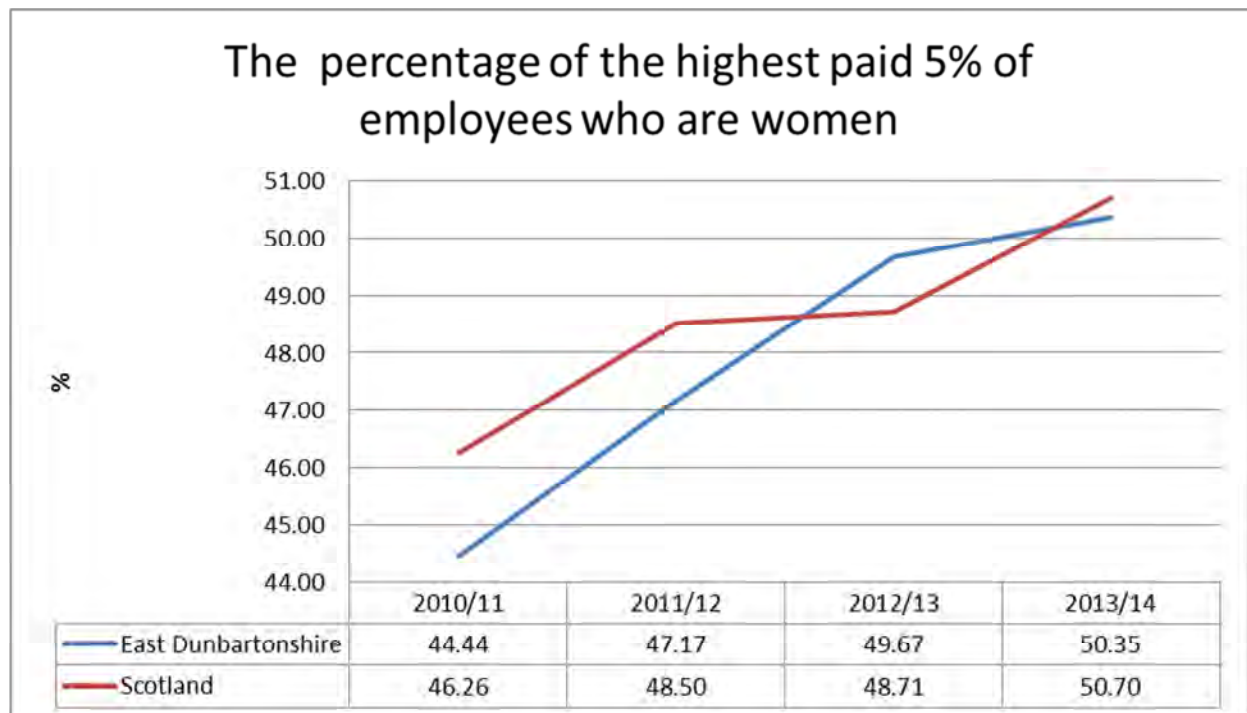


- East Dunbartonshire ranks 4th against the prescribed comparator authorities

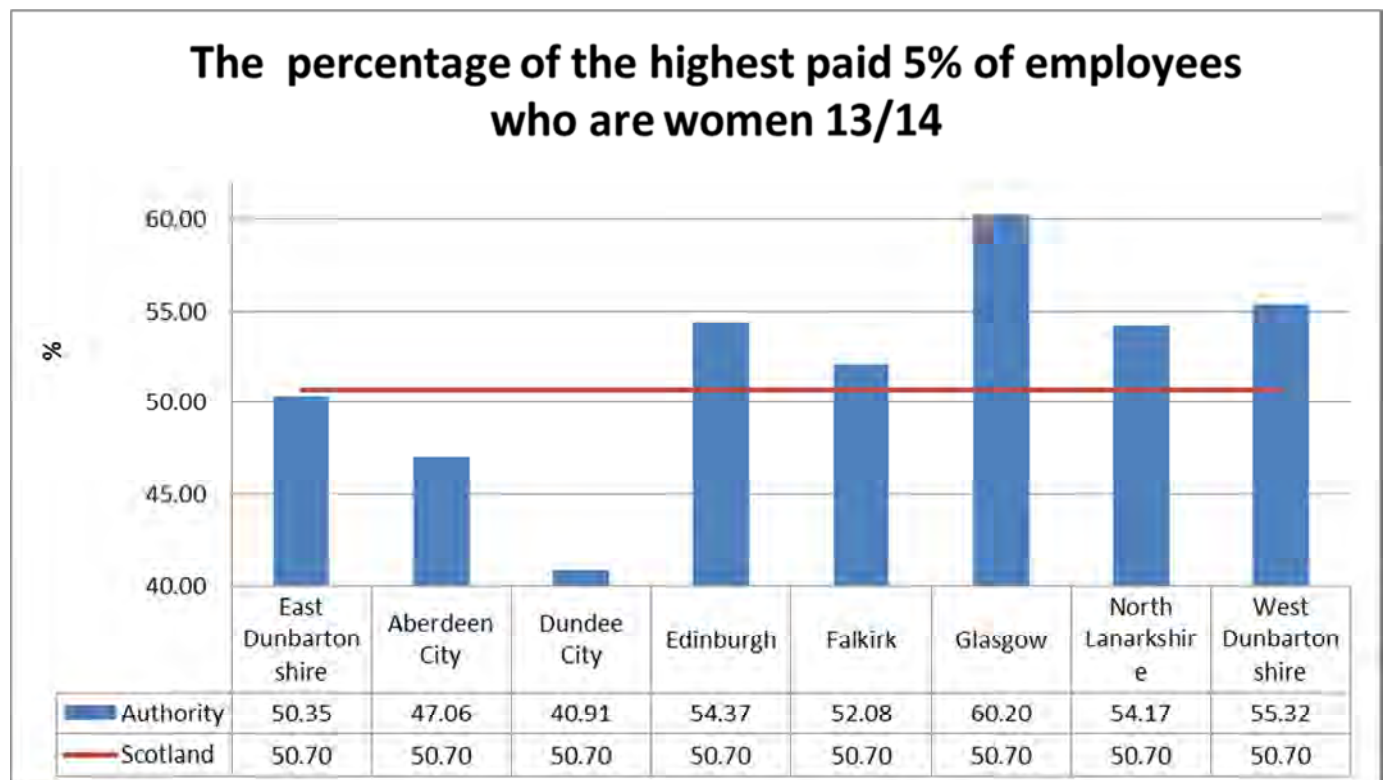
Corp 3

The percentage of the highest paid 5% of employees who are women

Performance	50.35%	↑	Rank	14	■	Quartile	2
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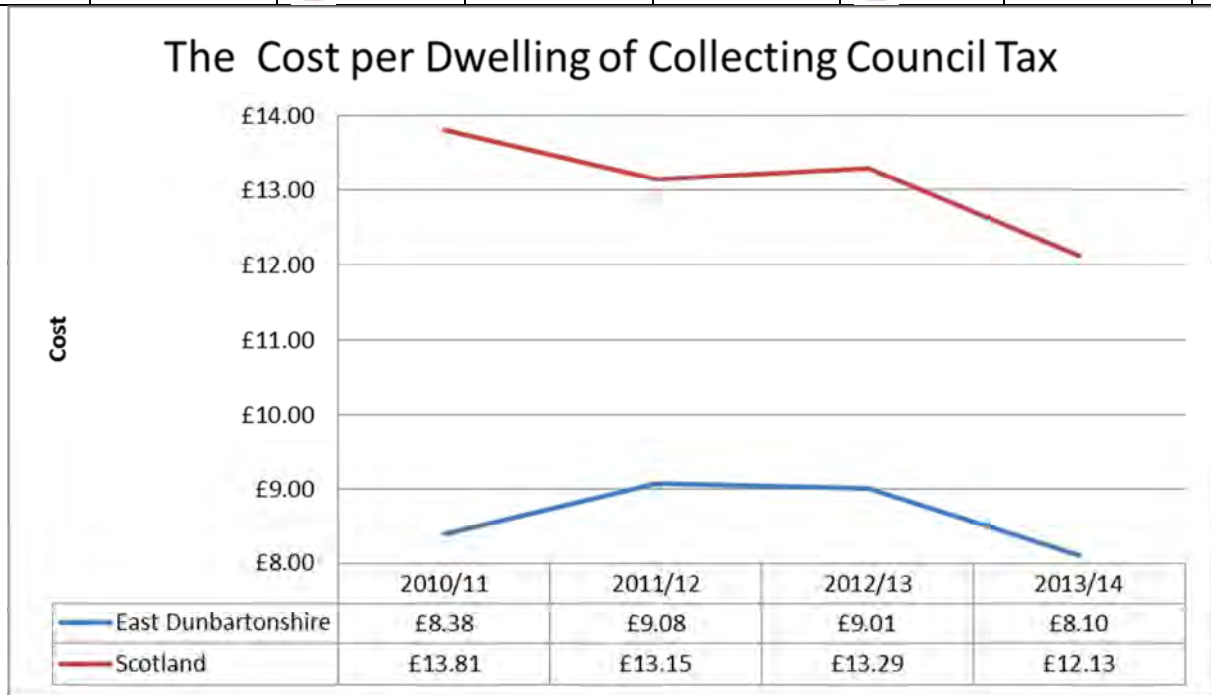
- This indicator has improved from the baseline year, however, it is now slightly lower than the Scottish average due to increased performance across all Authorities. Despite this East Dunbartonshire remains in the 2nd Quartile of top performing authorities.



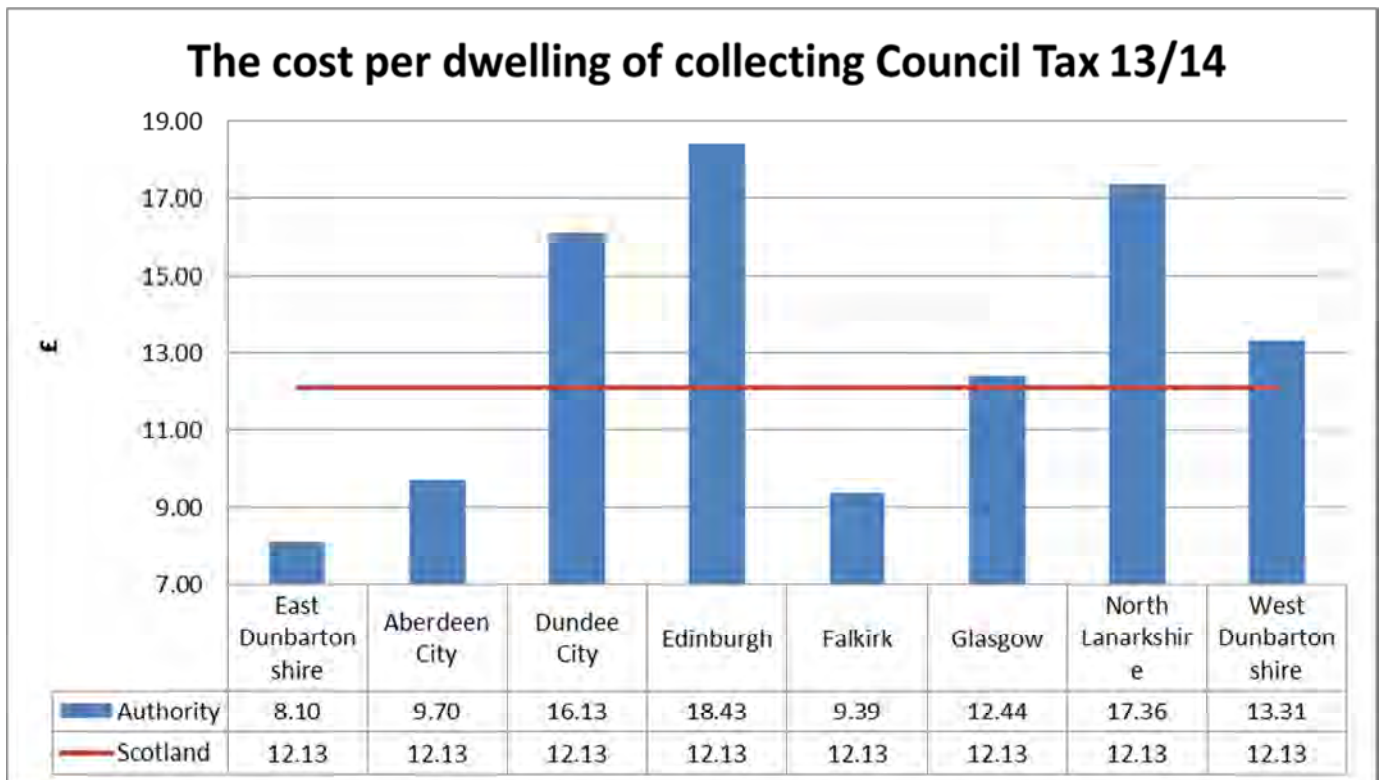
- East Dunbartonshire ranks 6th in relation to comparator Authorities in this indicator

The Cost per Dwelling of Collecting Council Tax

Performance	£8.10	↑	Rank	5	↑	Quartile	1
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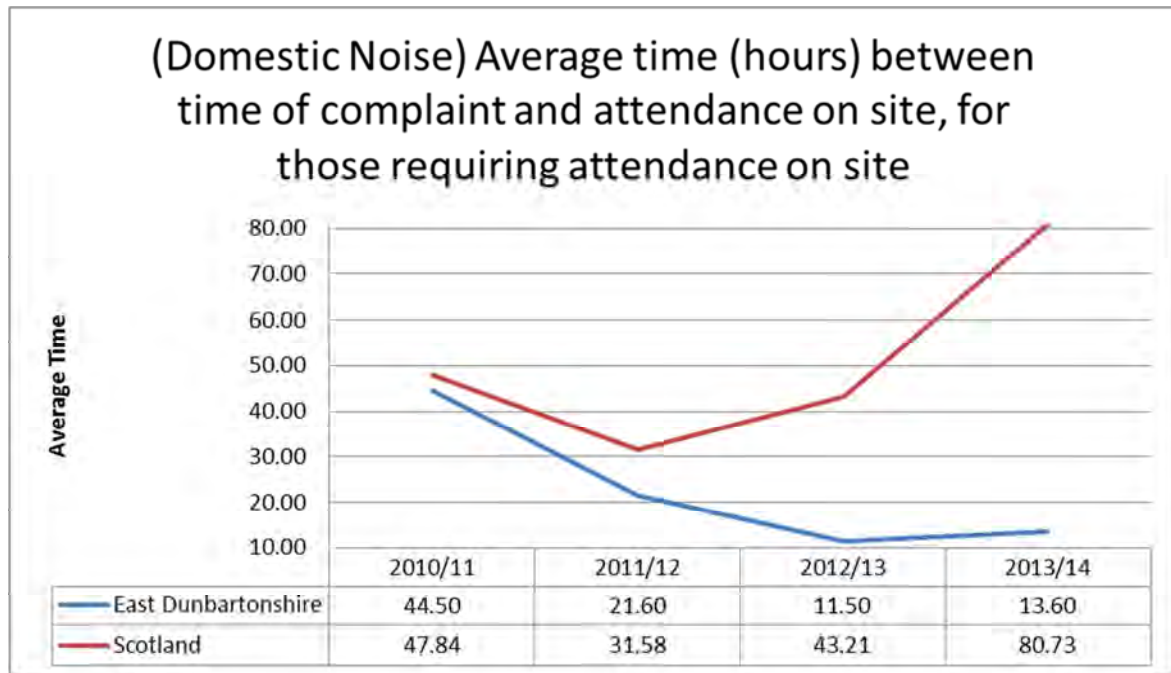
- East Dunbartonshire's Performance for this indicator has improved from the baseline year and remains well above average in the top quartile of Scottish local authorities.



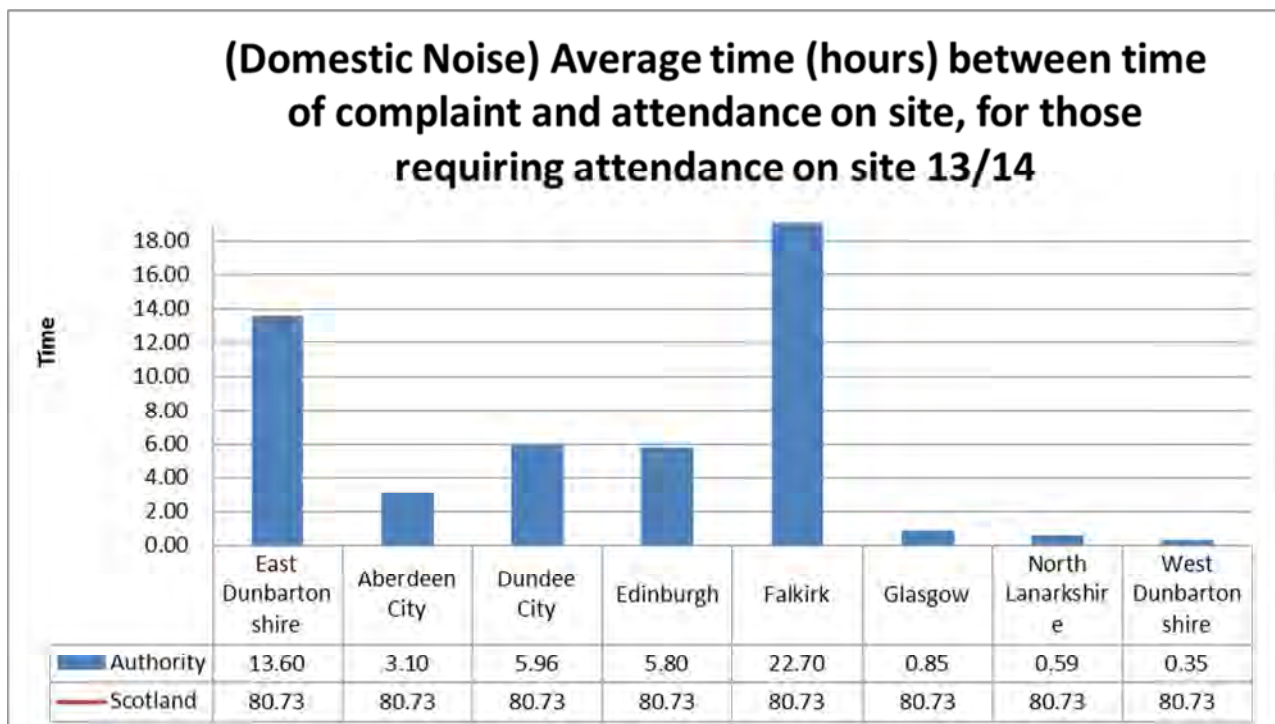
- East Dunbartonshire is the highest performing against comparator authorities for this indicator

(Domestic Noise) Average time (hours) between time of complaint and attendance on site, for those requiring attendance on site

Performance 13.6 ↓ Rank 22 ↓ Quartile 3



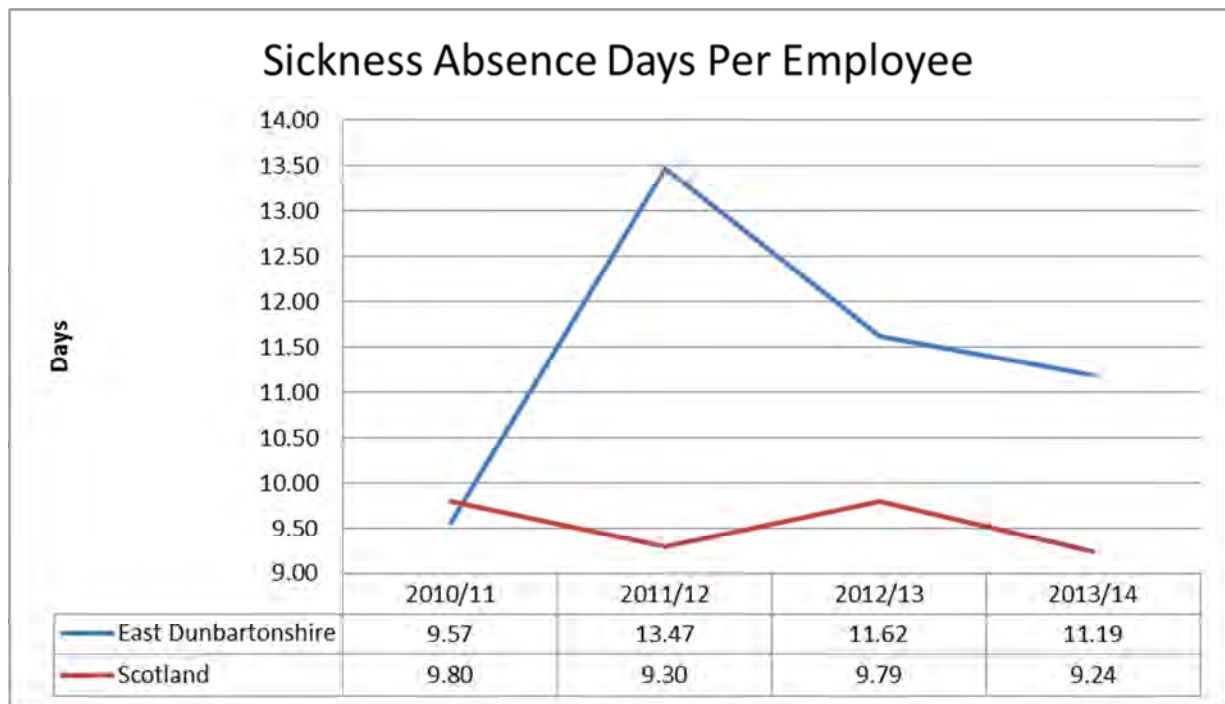
- East Dunbartonshire remains well below the Scottish average due to the very high number of hours reported by some rural authorities, however the overall ranking is in the 3rd quartile.



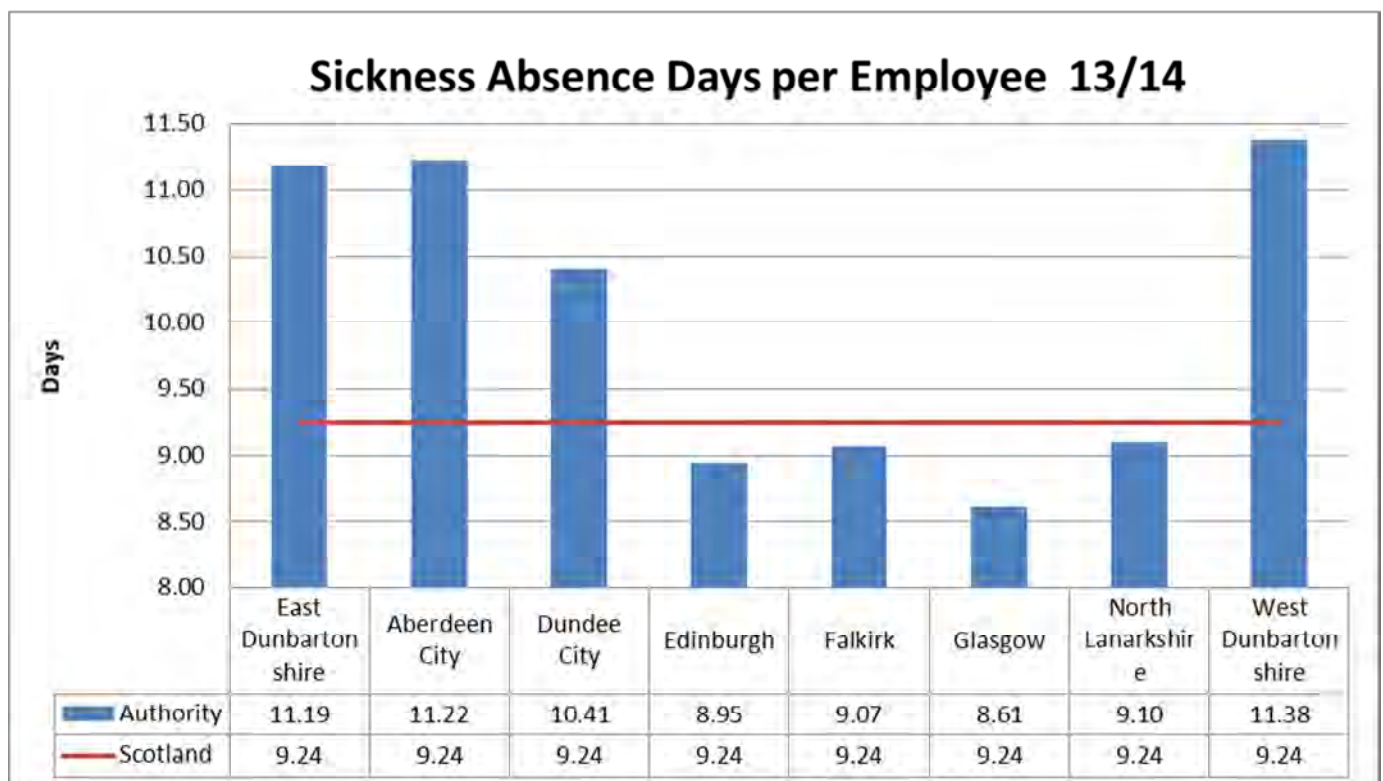
- Despite being above the Scottish average, East Dunbartonshire ranks 7th against comparator Authorities for this indicator.

Sickness Absence Days Per Employee

Performance	11.19	↑	Rank	30	↓	Quartile	4
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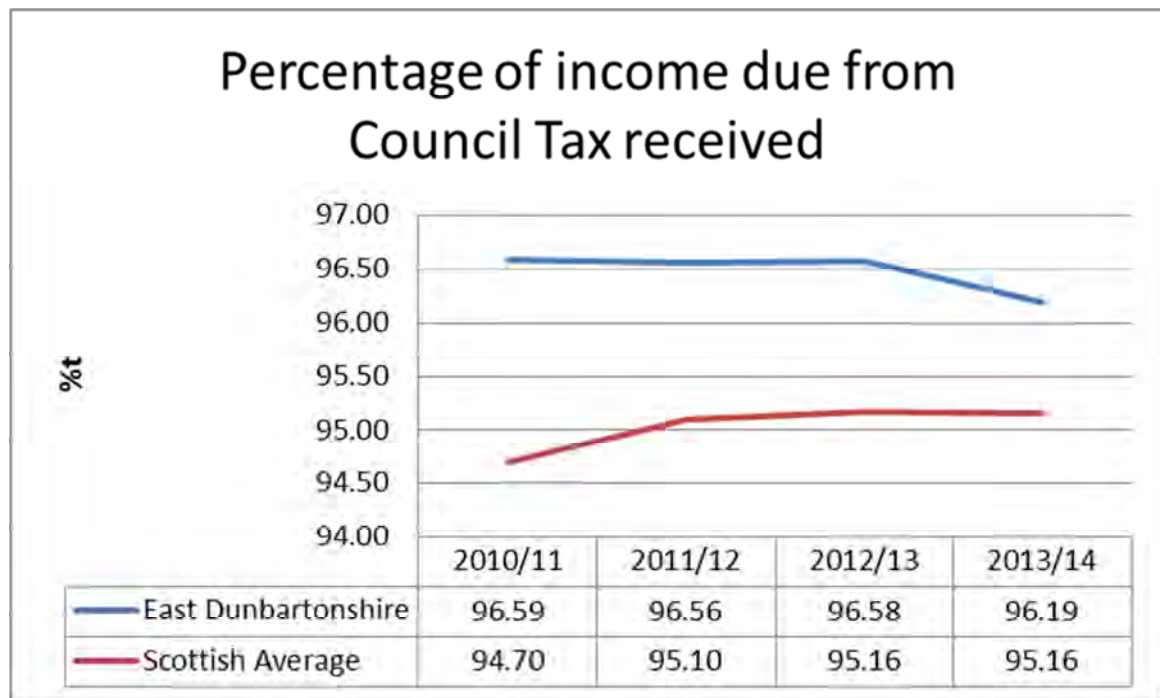
- East Dunbartonshire's Performance has decreased from the baseline year but improved year on year from 2011/12. The PI However, remains in the bottom quartile of Scottish Local Authorities



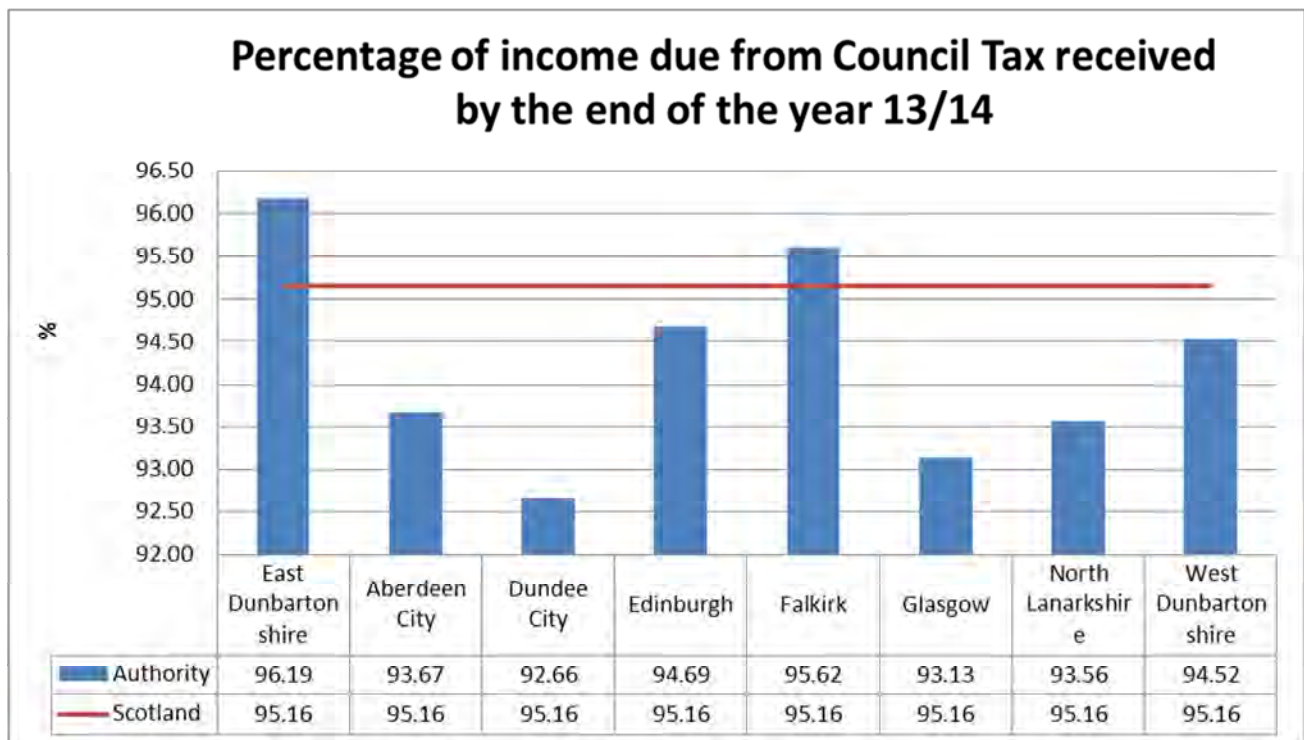
- East Dunbartonshire ranks 6th against comparator authorities in relation to this Indicator

Percentage of income due from Council Tax received by the end of the year

Performance	96.19%	↓	Rank	11	↓	Quartile	2
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- This indicator has declined slightly in performance slightly from the baseline year but remains above the Scottish average

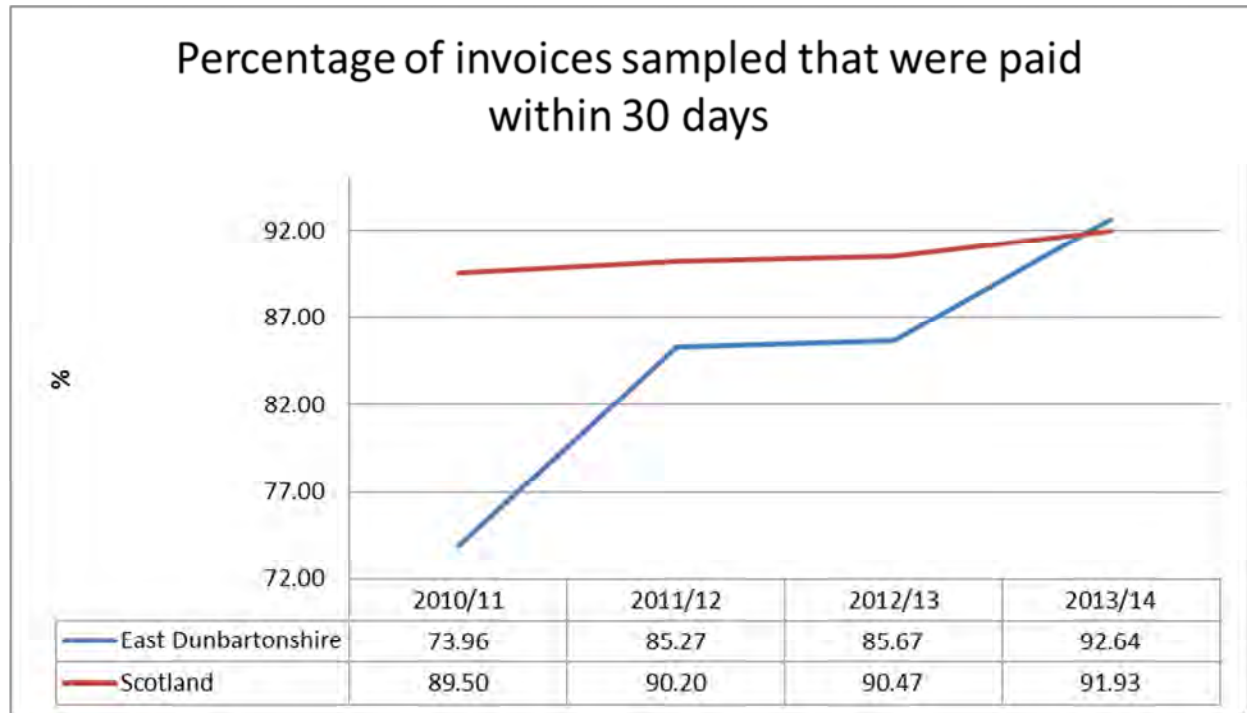


- East Dunbartonshire is the highest performing against the comparator authorities for this indicator

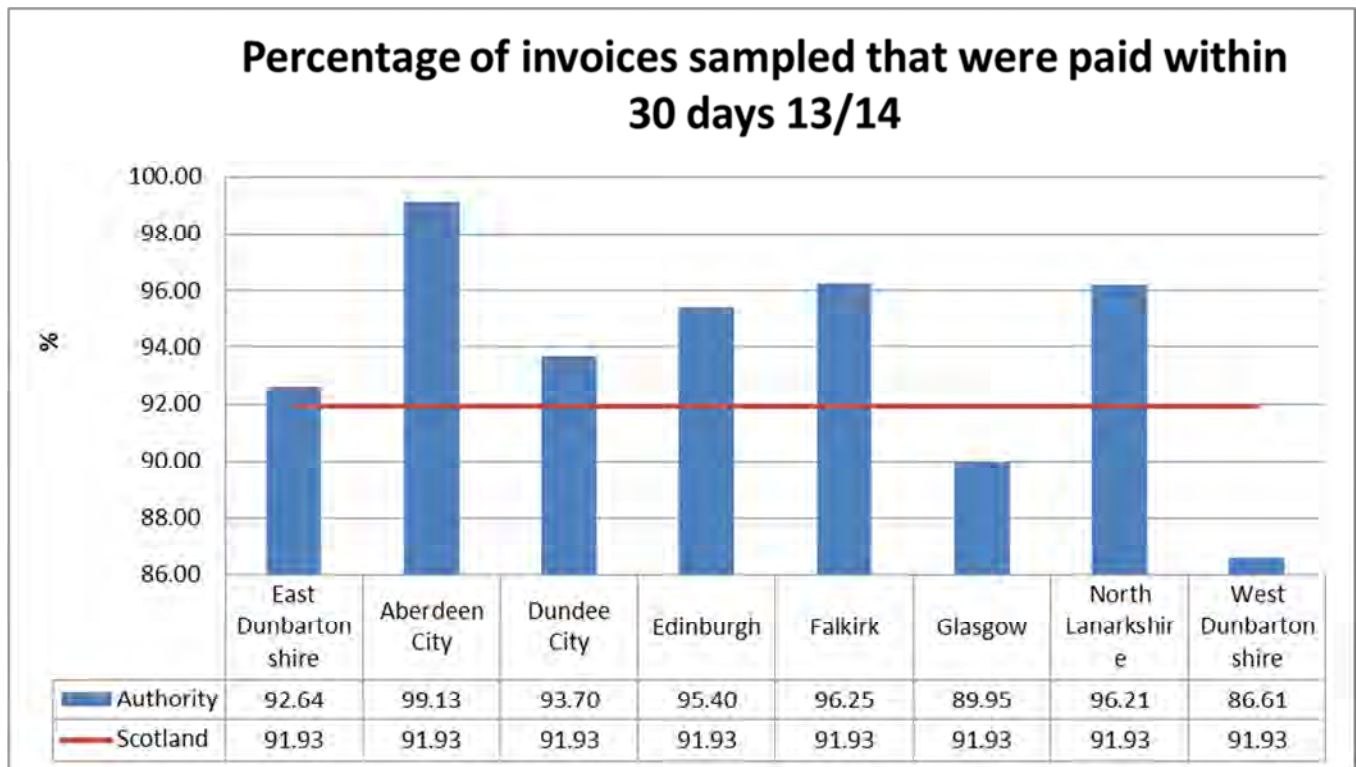
Corp 8

Percentage of invoices sampled that were paid within 30 Days

Performance	92.64%	↑	Rank	13	↑	Quartile	2
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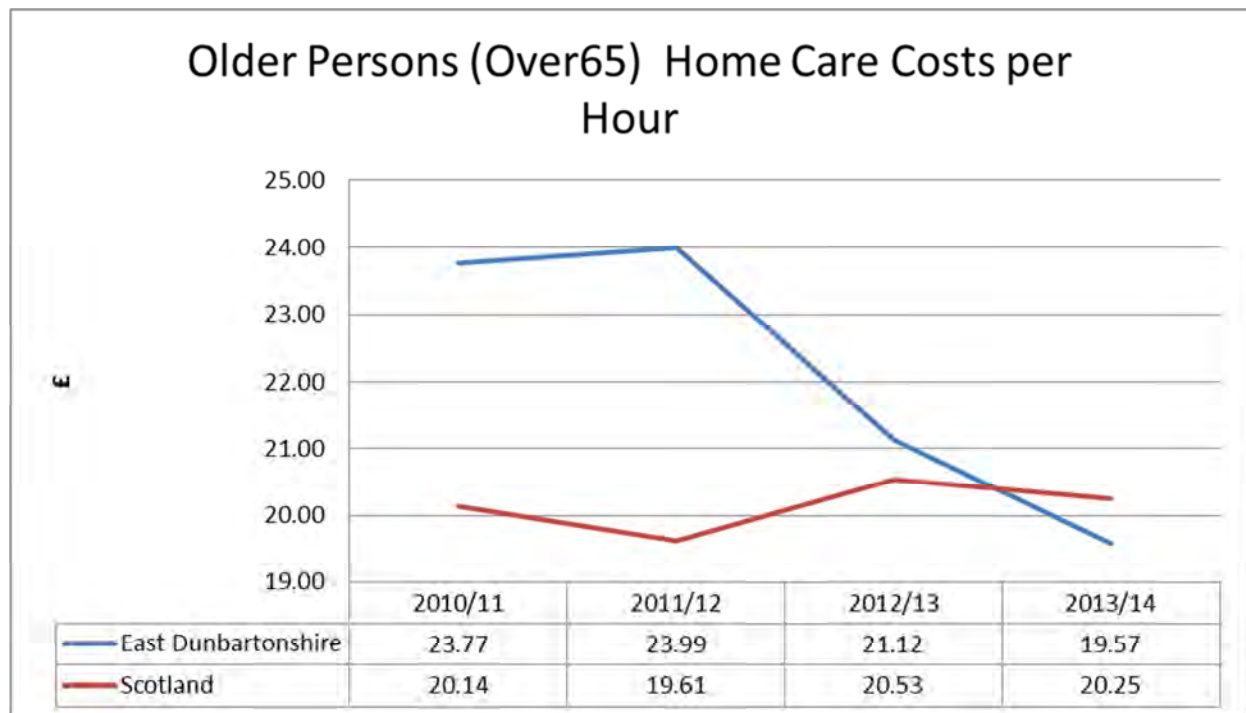
- Payment of invoices has improved significantly from the baseline year and this indicator is now above the Scottish average



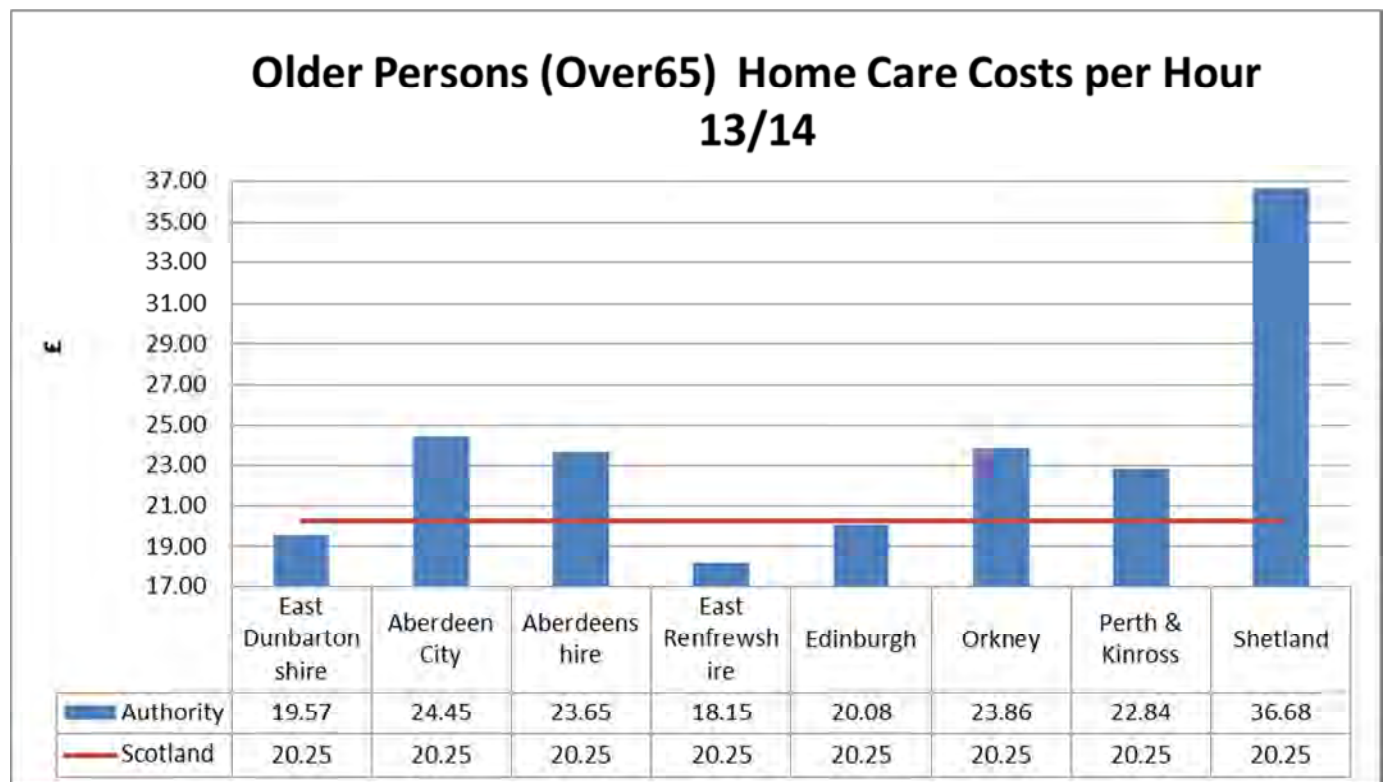
- East Dunbartonshire ranks 6th against comparator Authorities for this indicator

Older Persons (Over65) Home Care Costs per Hour

Performance	£19.57	↑	Rank	15	↑	Quartile	2
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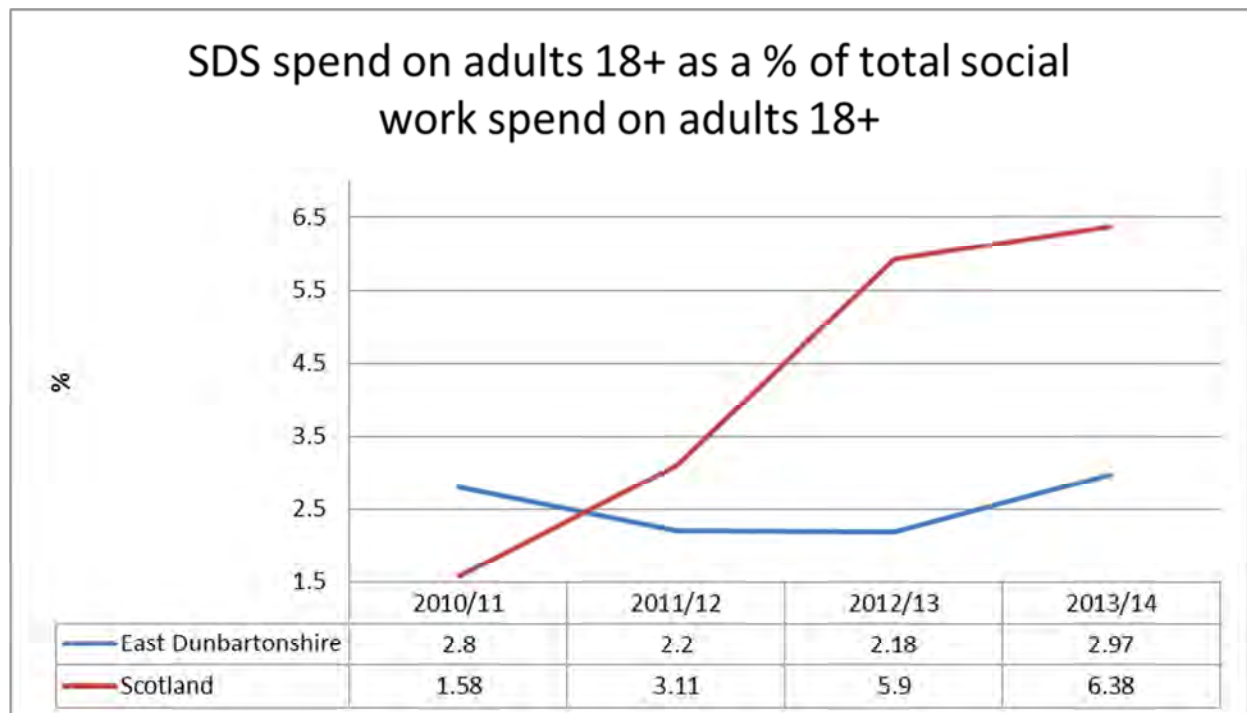
- Costs per hour have reduced significantly from the baseline year and are now below the Scottish average



- East Dunbartonshire has the second lowest cost for comparator authorities in this indicator

SDS spend on adults 18+ as a % of total social work spend on adults 18+

Performance	2.97	↑	Rank	11	↑	Quartile	2
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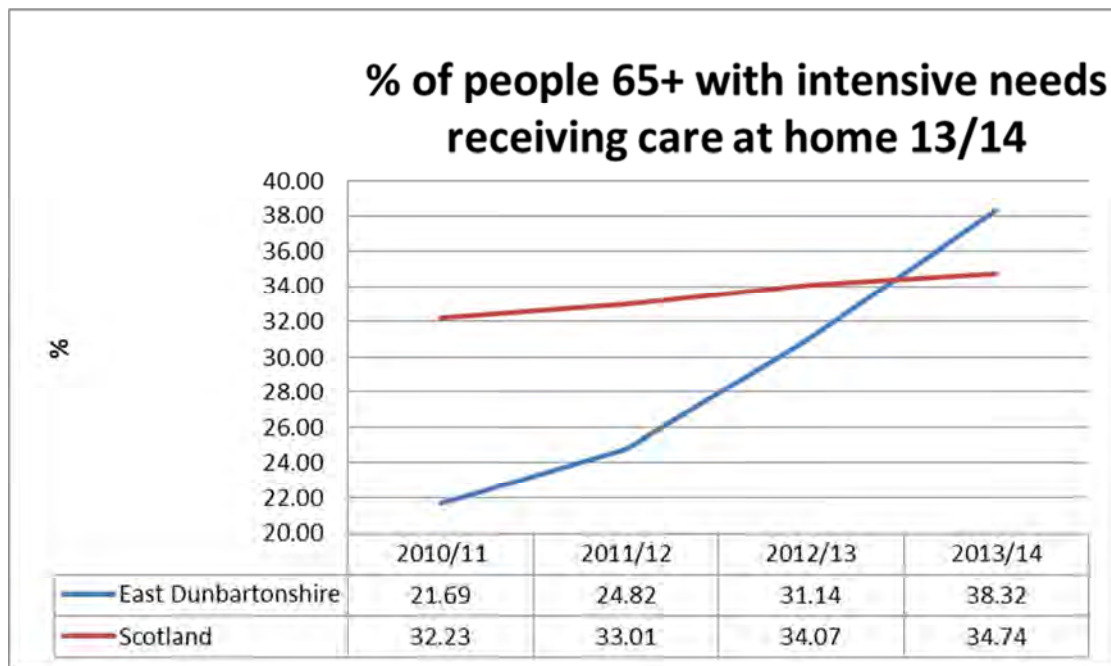
- This indicator has improved slightly from the baseline year, however it remains below the Scottish average



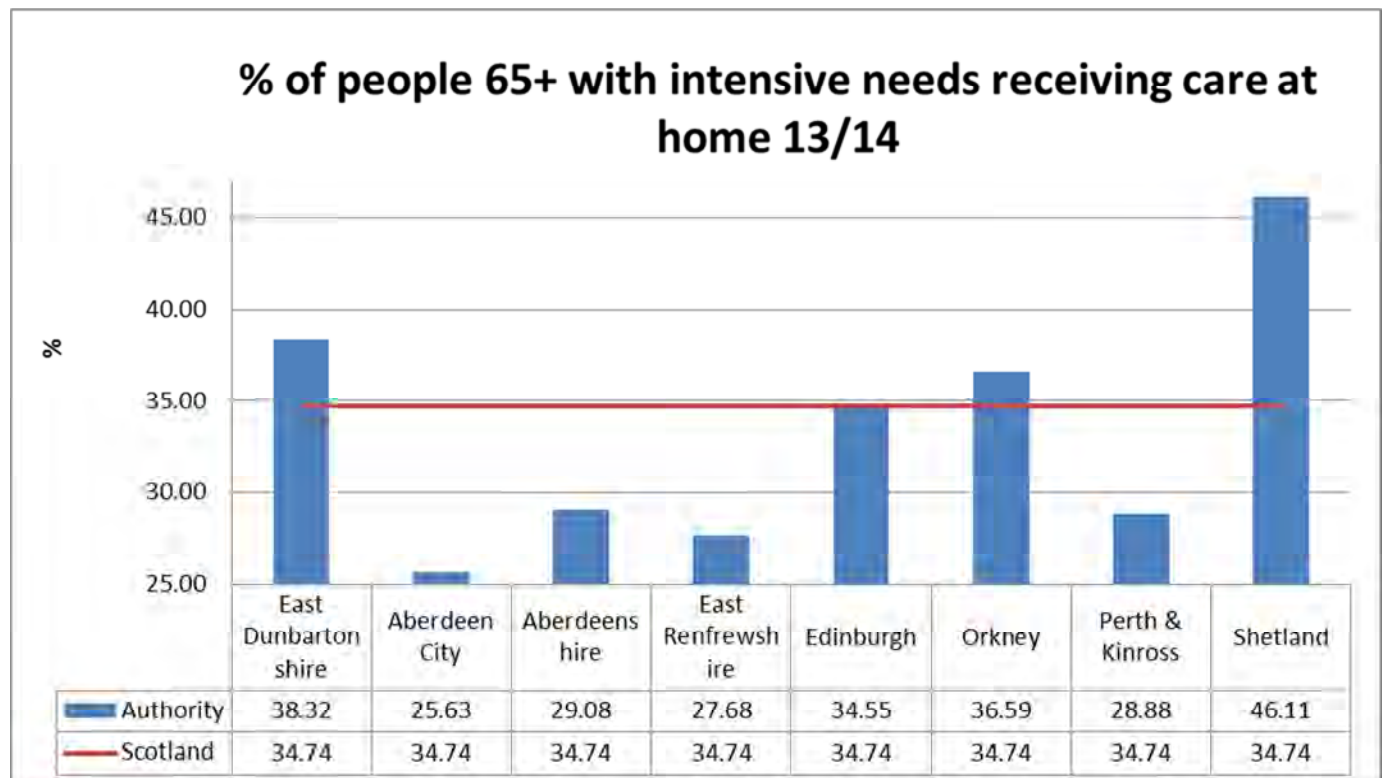
- East Dunbartonshire ranks 4th against the comparator Authorities for this indicator

% of people 65+ with intensive needs receiving care at home

Performance	38.32	↑	Rank	14	↑	Quartile	2
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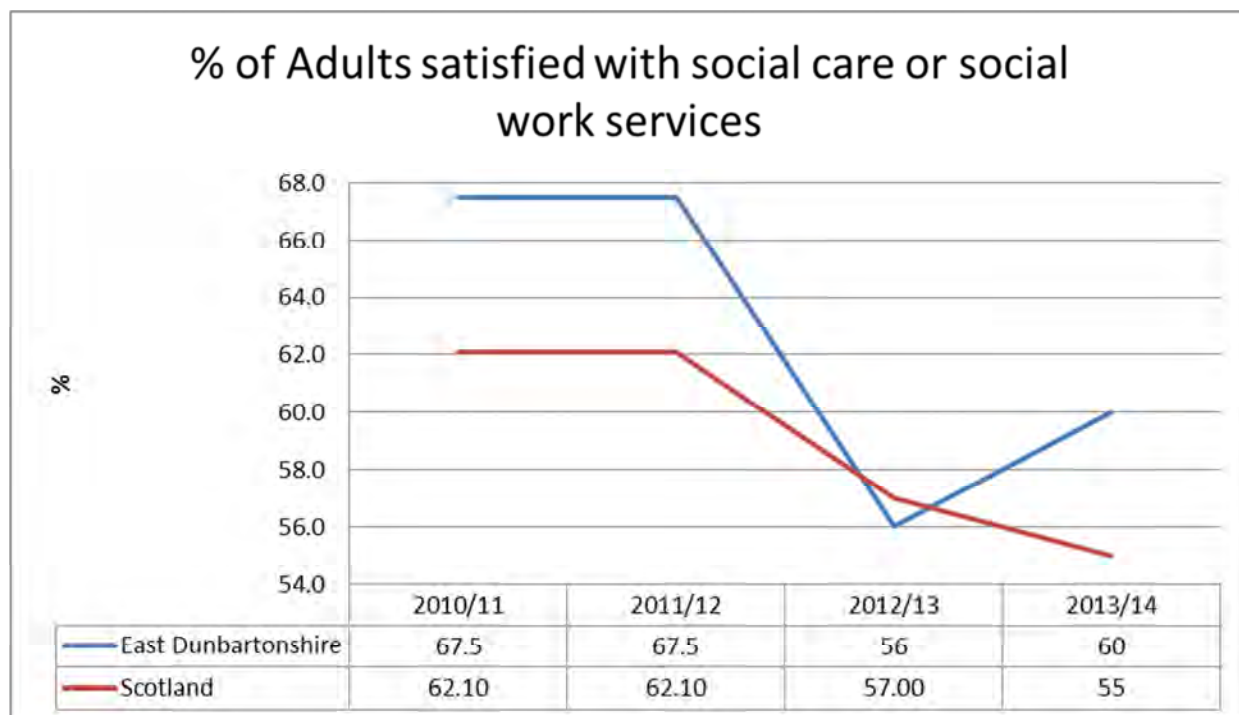
- This indicator has improved substantially from the baseline year and is now above the Scottish Average



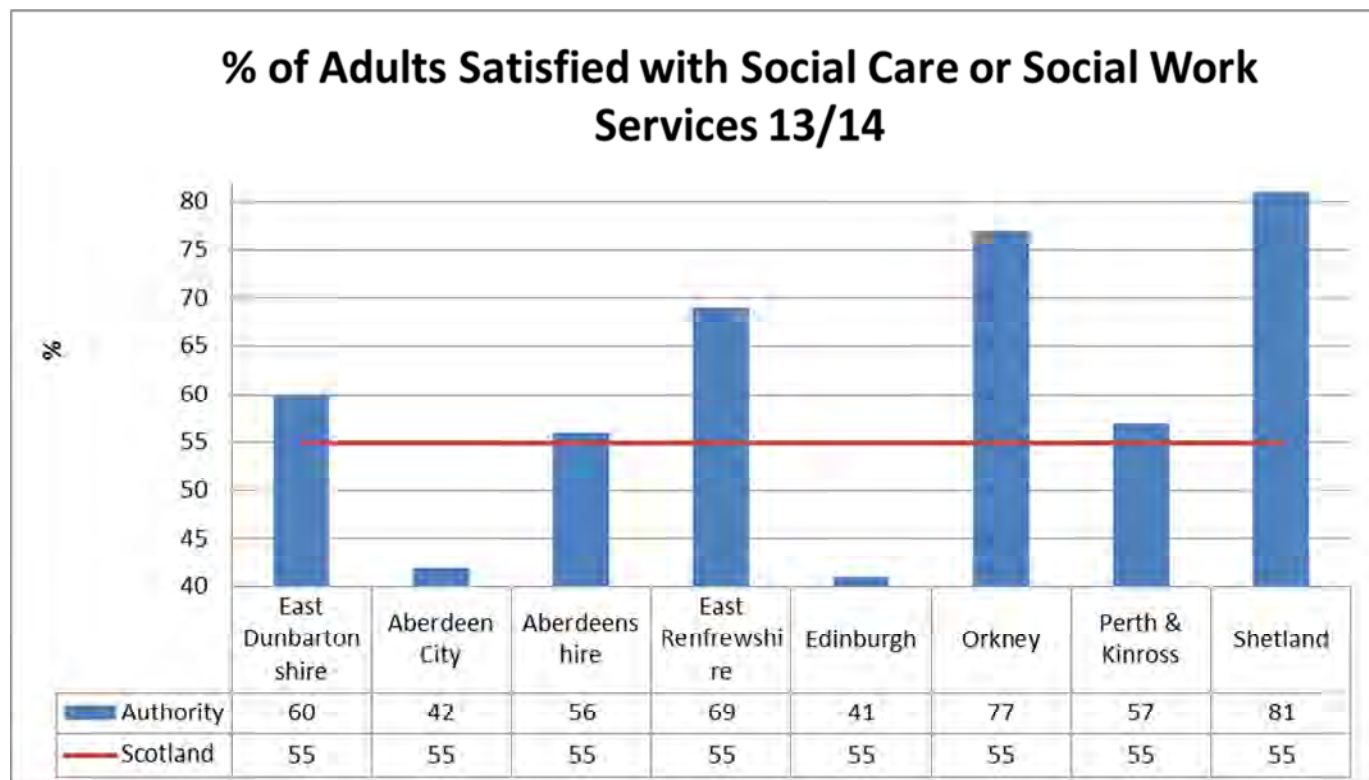
- East Dunbartonshire is the 2nd highest performing in relation to the comparator Authorities for this indicator

% of Adults satisfied with social care or social work services

Performance	60	↑	Rank	13	↑	Quartile	2
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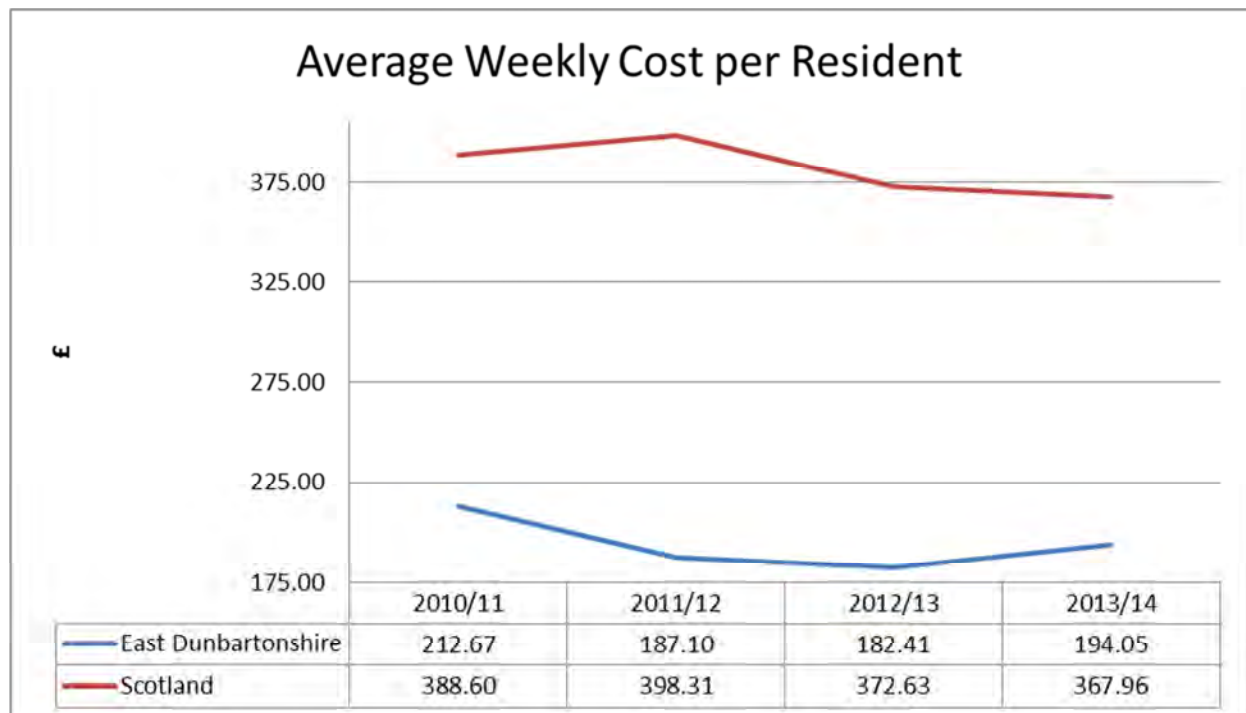
- This indicator has declined from the baseline year but remains above the Scottish average



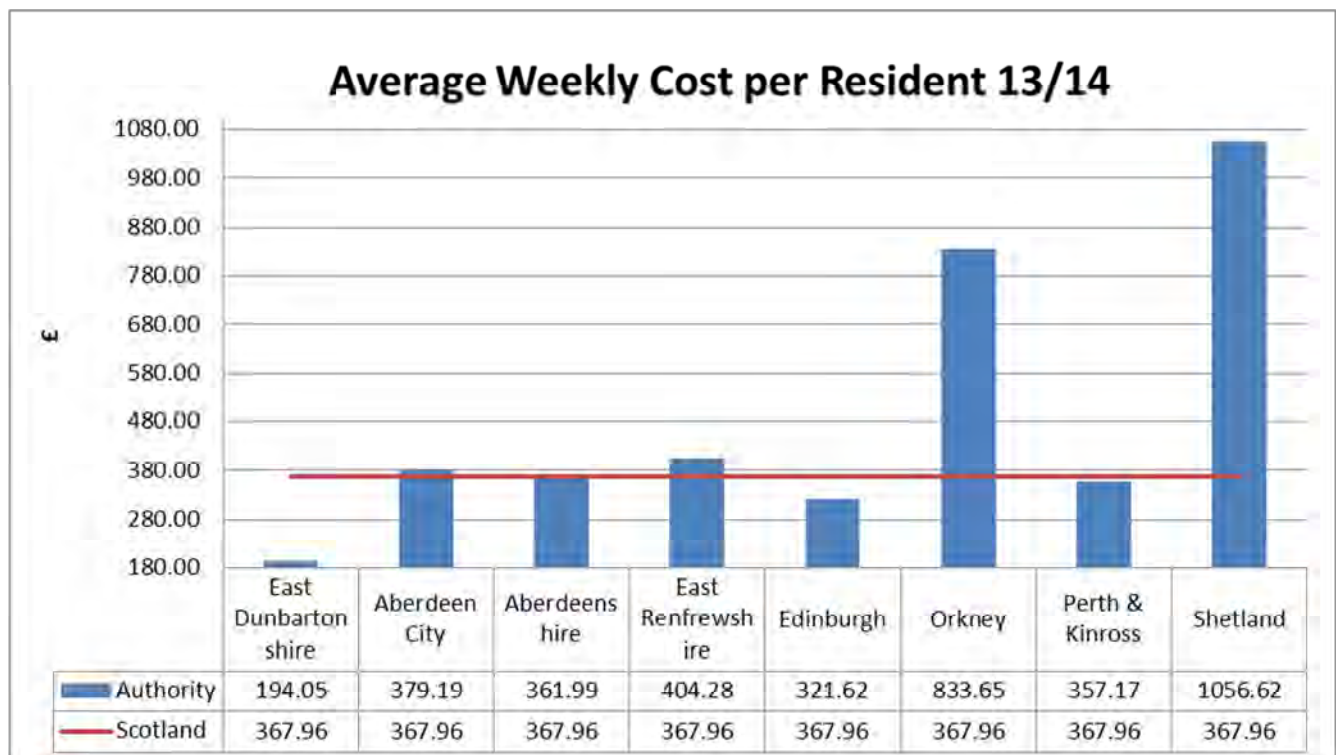
- East Dunbartonshire ranks 4th in relation to comparator authorities for this indicator

Average weekly cost per resident

Performance	£194.05	↑	Rank	1	—	Quartile	1
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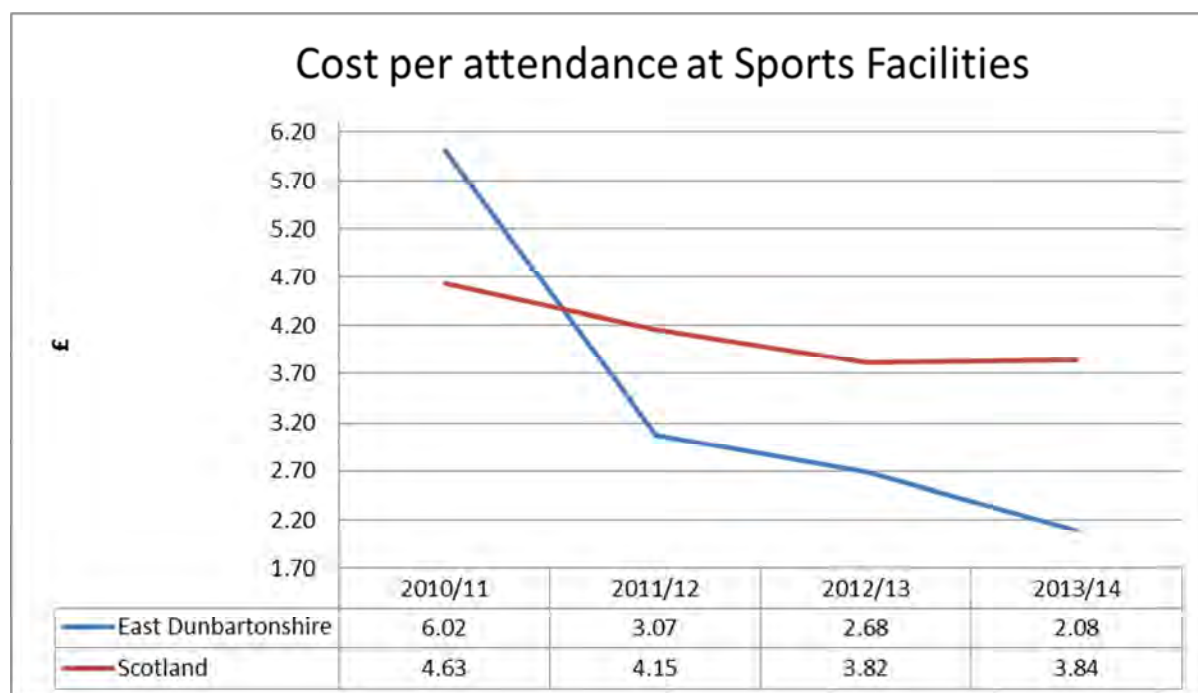
- East Dunbartonshire's average cost per resident has decreased from the baseline year and remains the lowest in Scotland



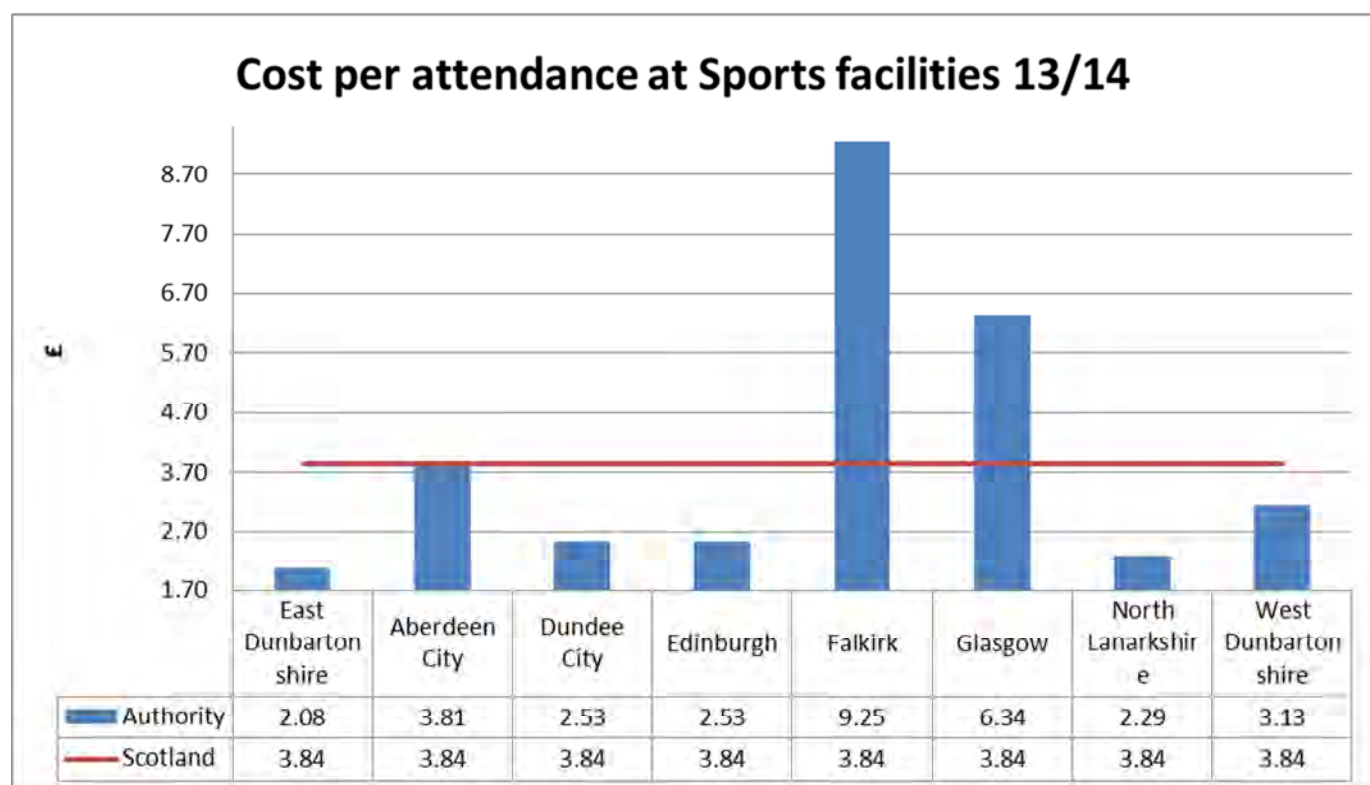
- East Dunbartonshire has the lowest cost per resident in relation to comparator authorities

Cost per attendance at Sports Facilities

Performance	£2.08	↑	Rank	5	↑	Quartile	1
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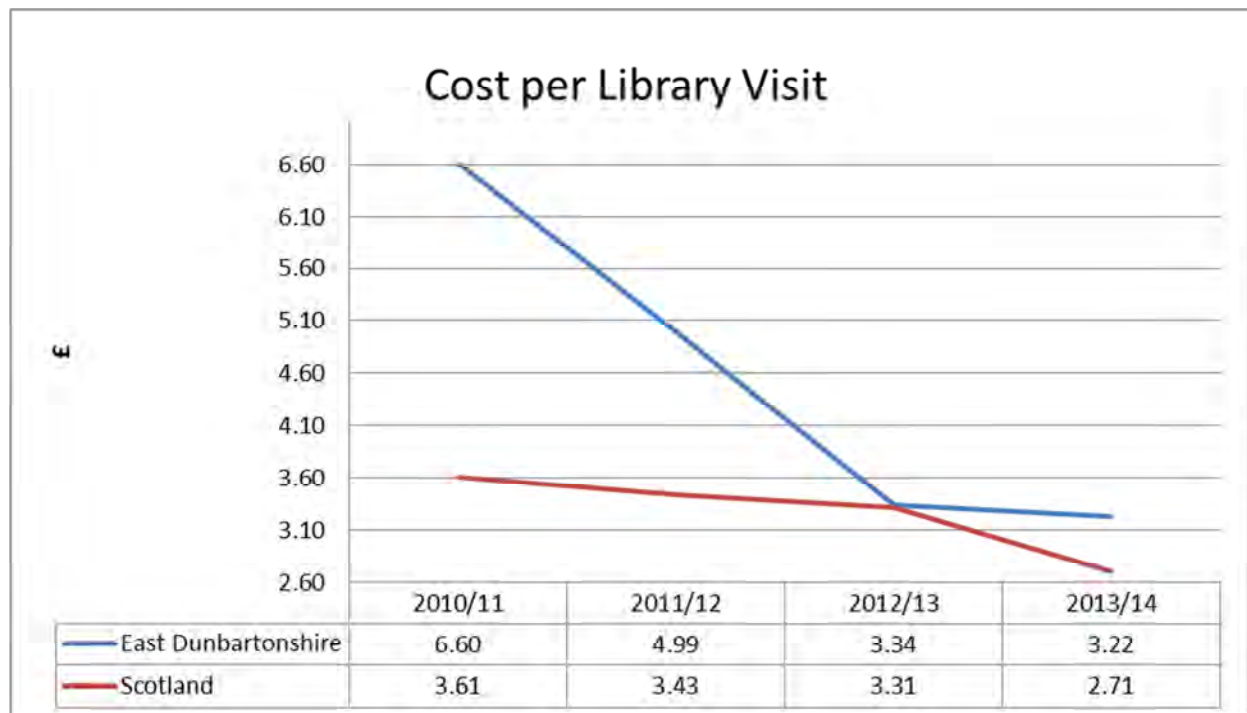
- This indicator has improved significantly from the baseline year and is now in the top quartile of Scottish local Authorities



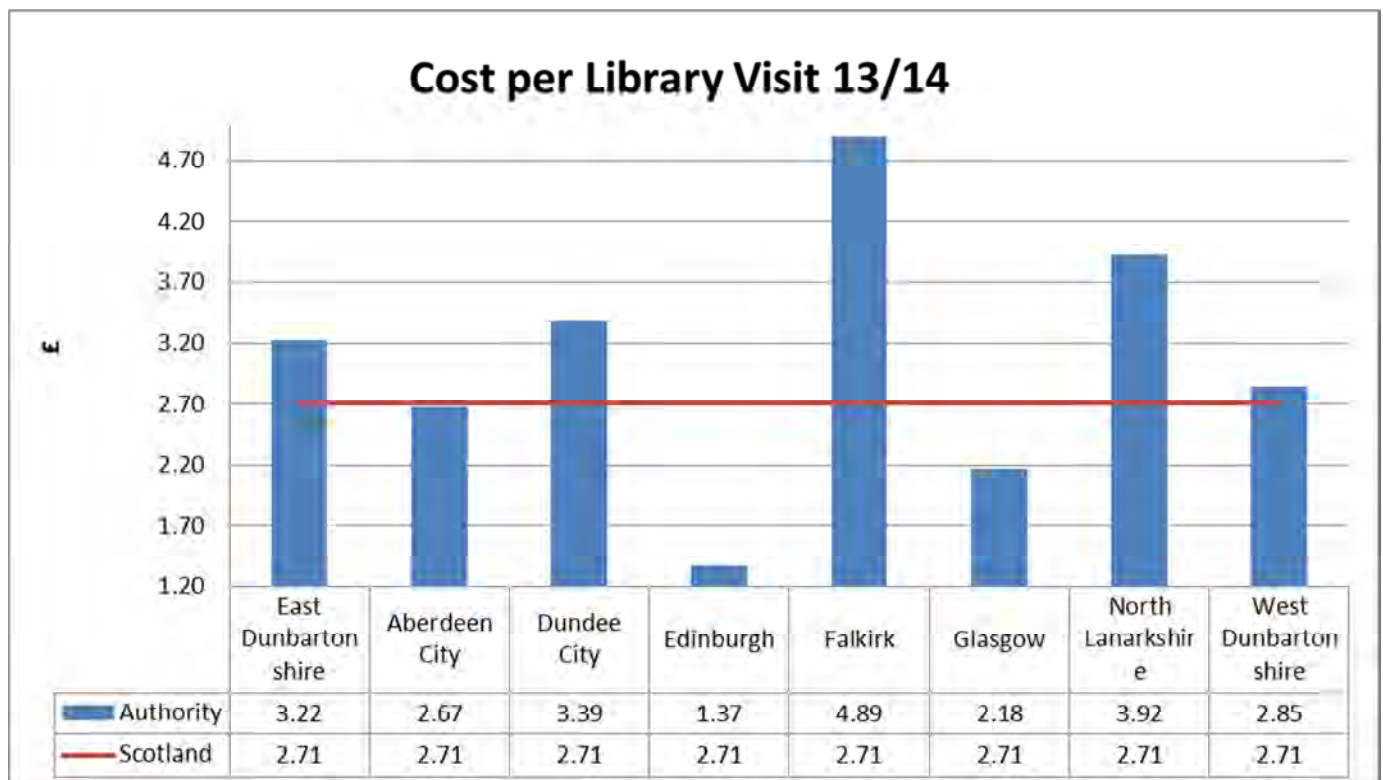
- East Dunbartonshire has the lowest cost in relation to comparator authorities for this Indicator

Cost per Library Visit

Performance	£3.22	↑	Rank	16	↓	Quartile	2
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- The cost has decreased from the baseline year, however it remains below the Scottish average



- East Dunbartonshire ranks 5th against comparator authorities in this indicator

Cost of Museums per Visit

Performance	8.87	↑	Rank	25	↑	Quartile	3
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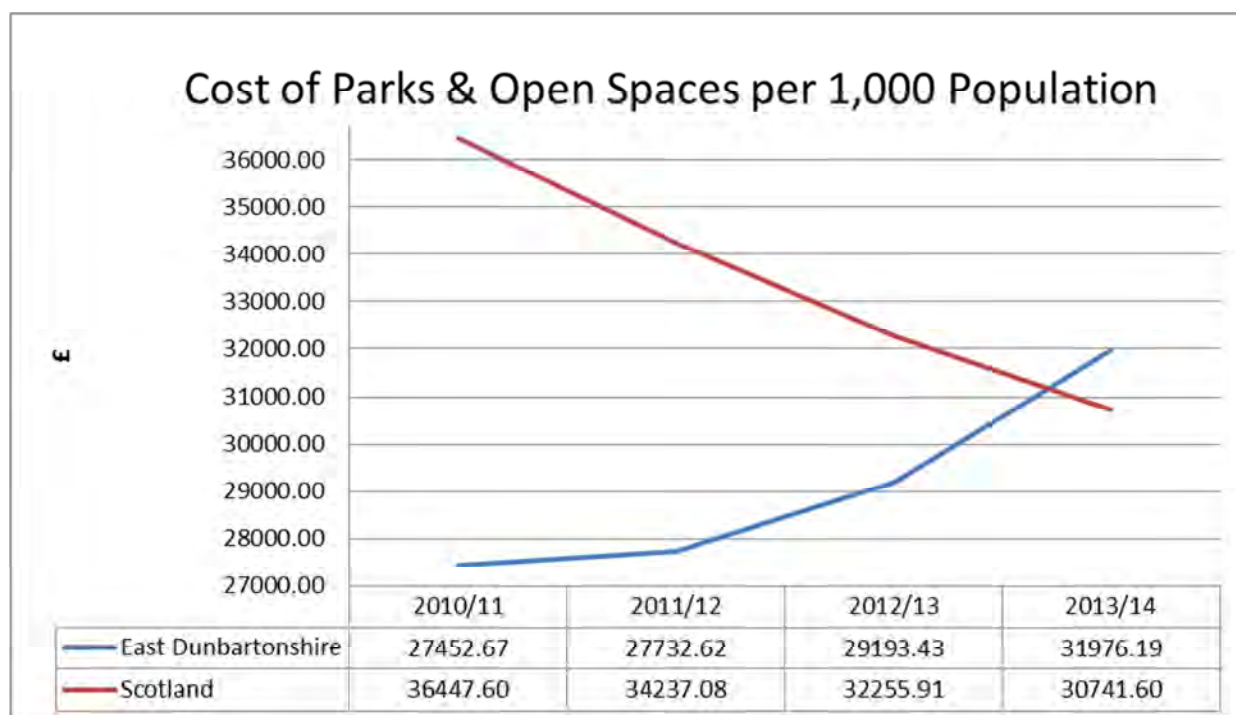
- The cost of museums per visit has improved significantly from 13/14, however, this remains above the Scottish average



- East Dunbartonshire has the second highest cost in relation to comparator authorities for this indicator

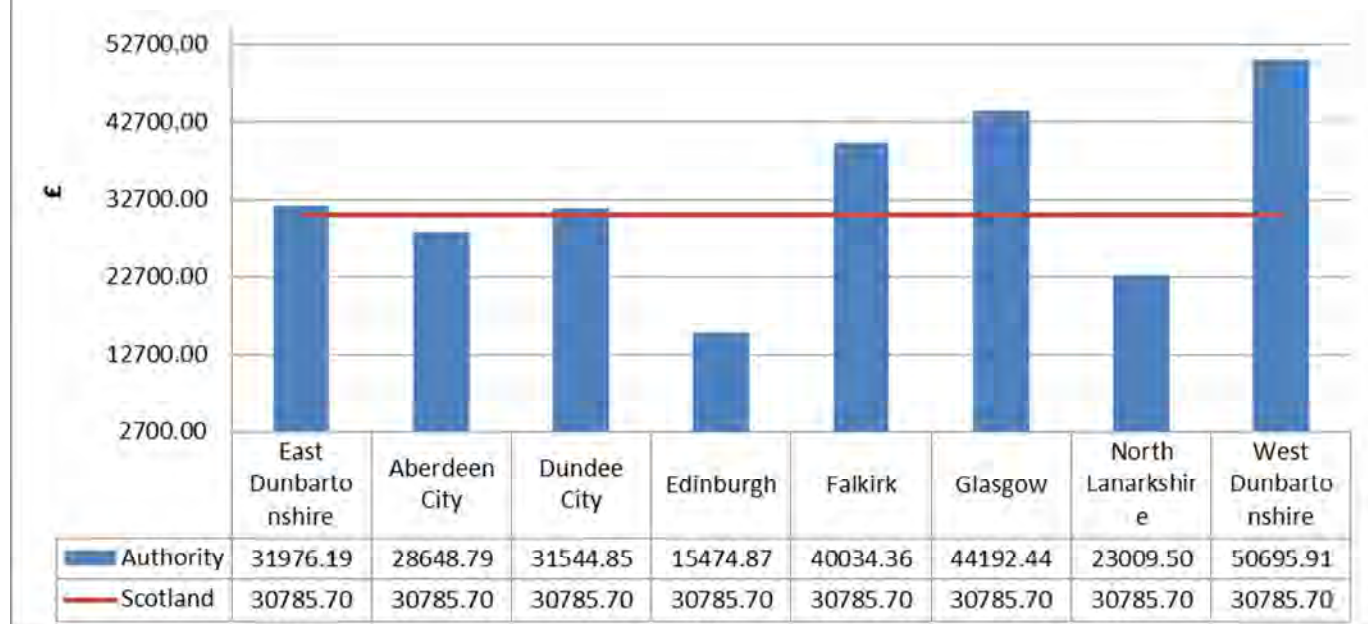
Cost of Parks & Open Spaces per 1,000 Population

Performance	£31976.19	↓	Rank	19	↓	Quartile	3
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- The cost of parks and open spaces has risen since the baseline year and is now above the Scottish average

Cost of Parks & Open Spaces per 1,000 Population 13/14



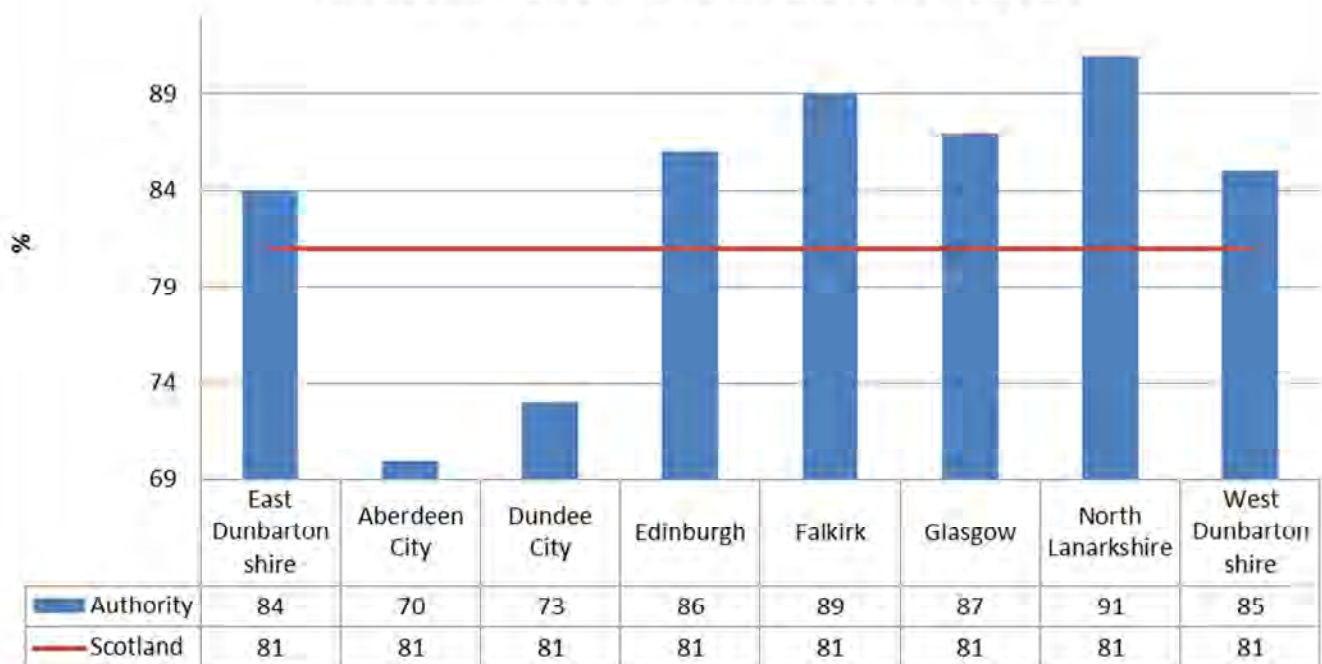
- East Dunbartonshire ranks 5th in relation to comparator Authorities for this indicator

% of adults satisfied with libraries

Performance	84%	↑	Rank	15	↑	Quartile	2
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% of Adults Satisfied with Libraries

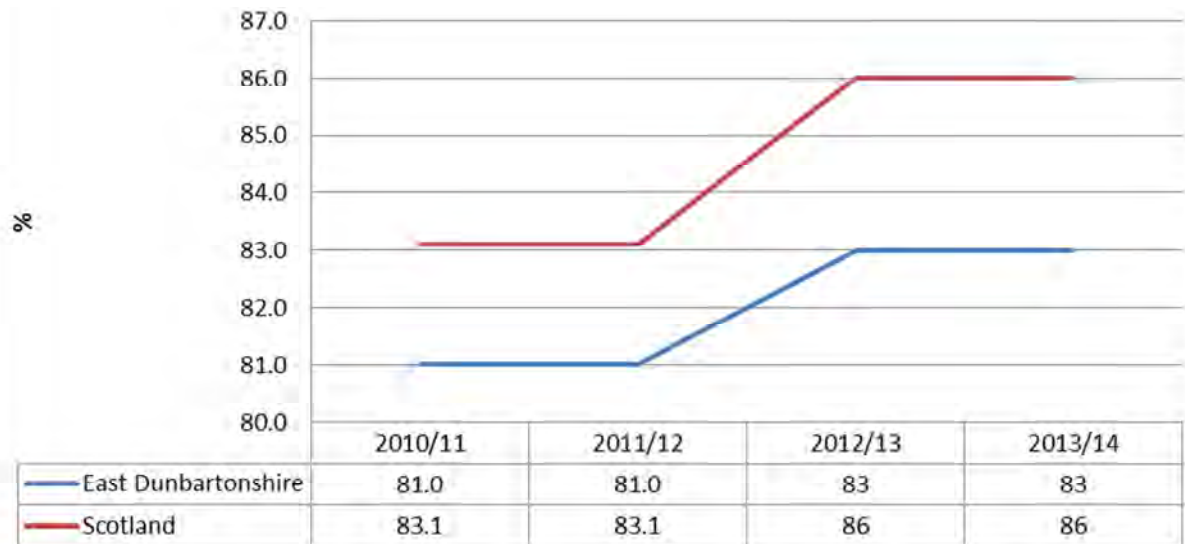
- Satisfaction has declined slightly from the baseline year but has improved from 12/13 and remains above the Scottish average

% Adults Satisfied with Libraries 13/14

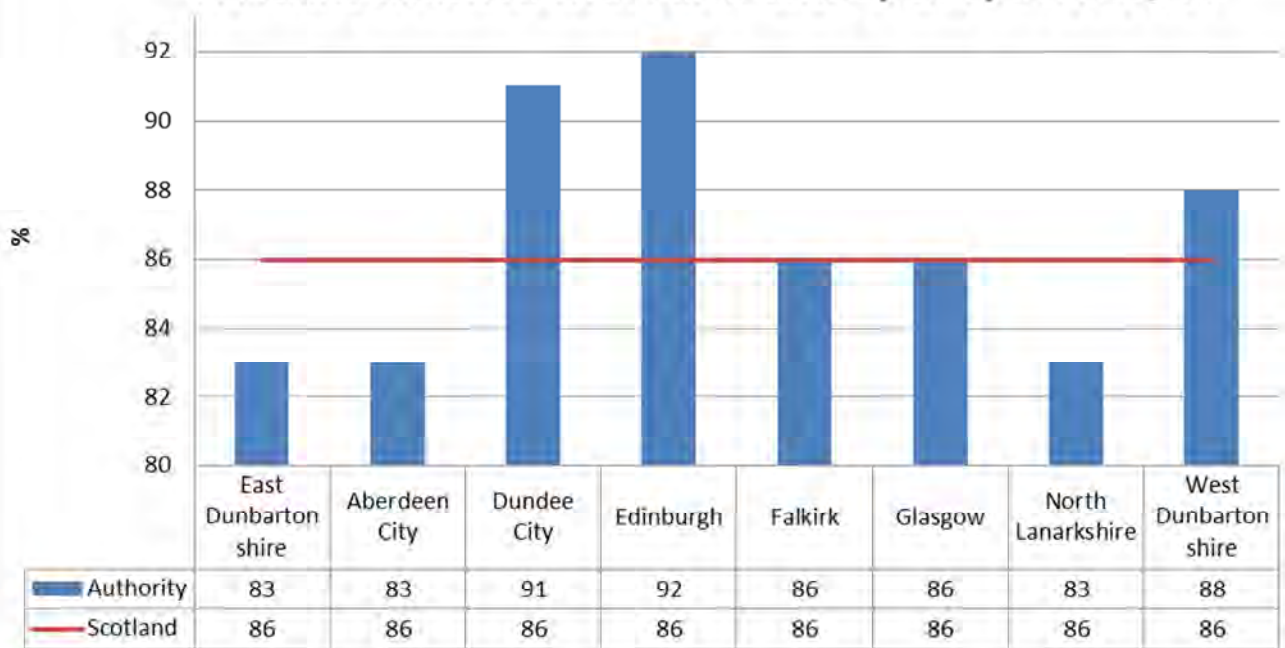
- East Dunbartonshire ranks 6th against comparator authorities for this indicator

% of adults satisfied with parks and open spaces

Performance	83%		Rank	24		Quartile	3
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% of Adults Satisfied with Parks and Open Spaces

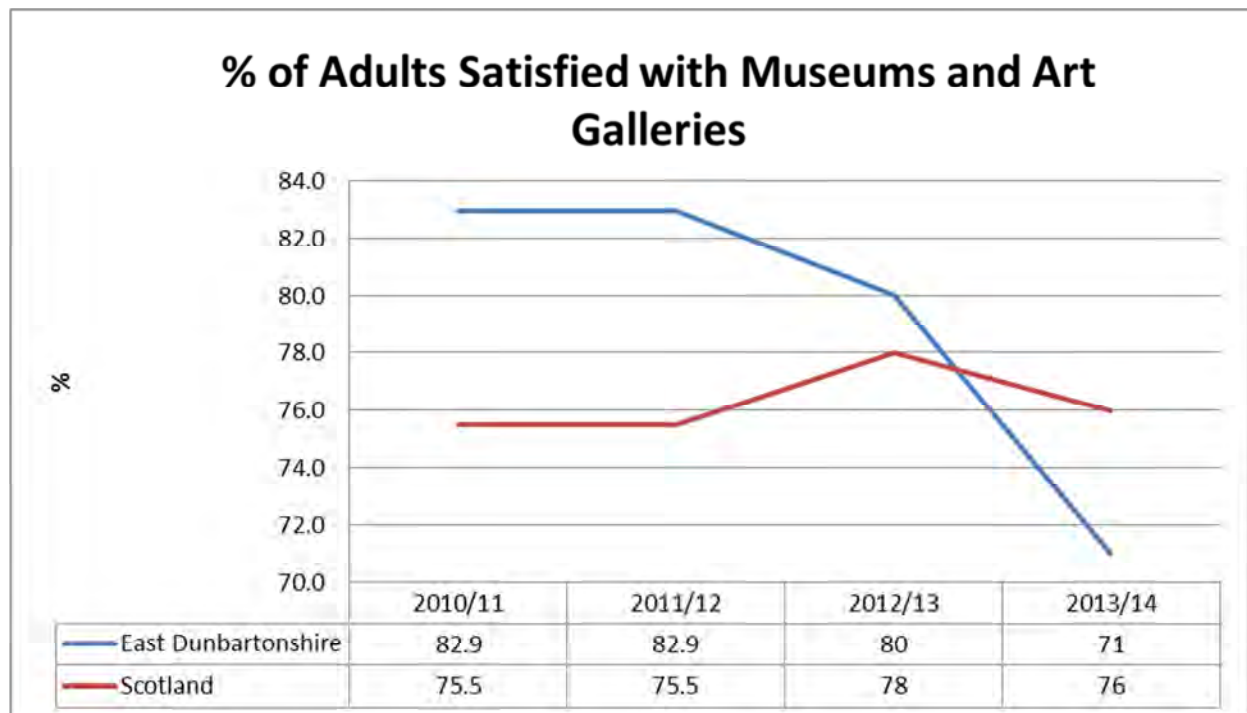
- Satisfaction has improved from the baseline year but still remains below the Scottish average

% Adults Satisfied with Parks and Open Spaces 13/14

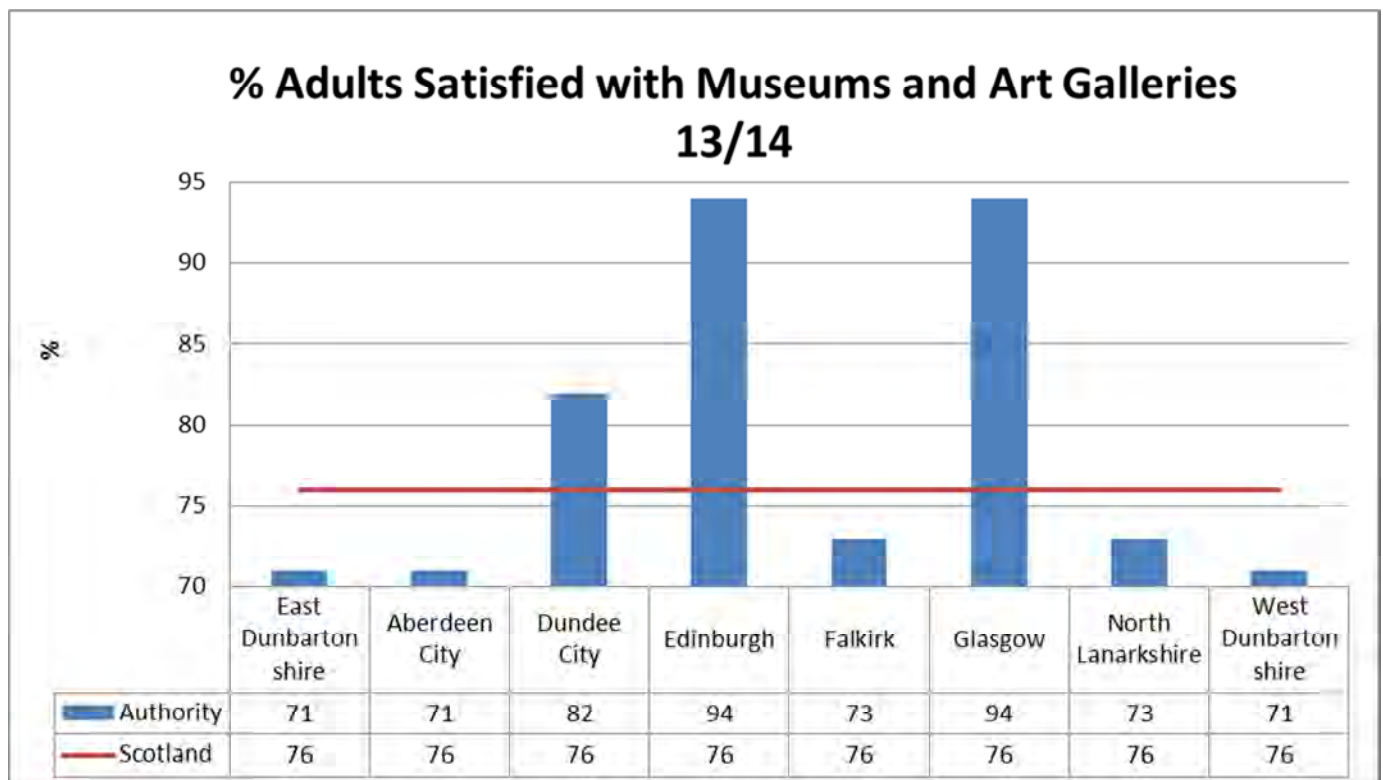
- East Dunbartonshire ranks 7th in relation to comparator Authorities for this Indicator

% of adults satisfied with Museums and Art Galleries

Performance	71%	↓	Rank	18	↓	Quartile	3
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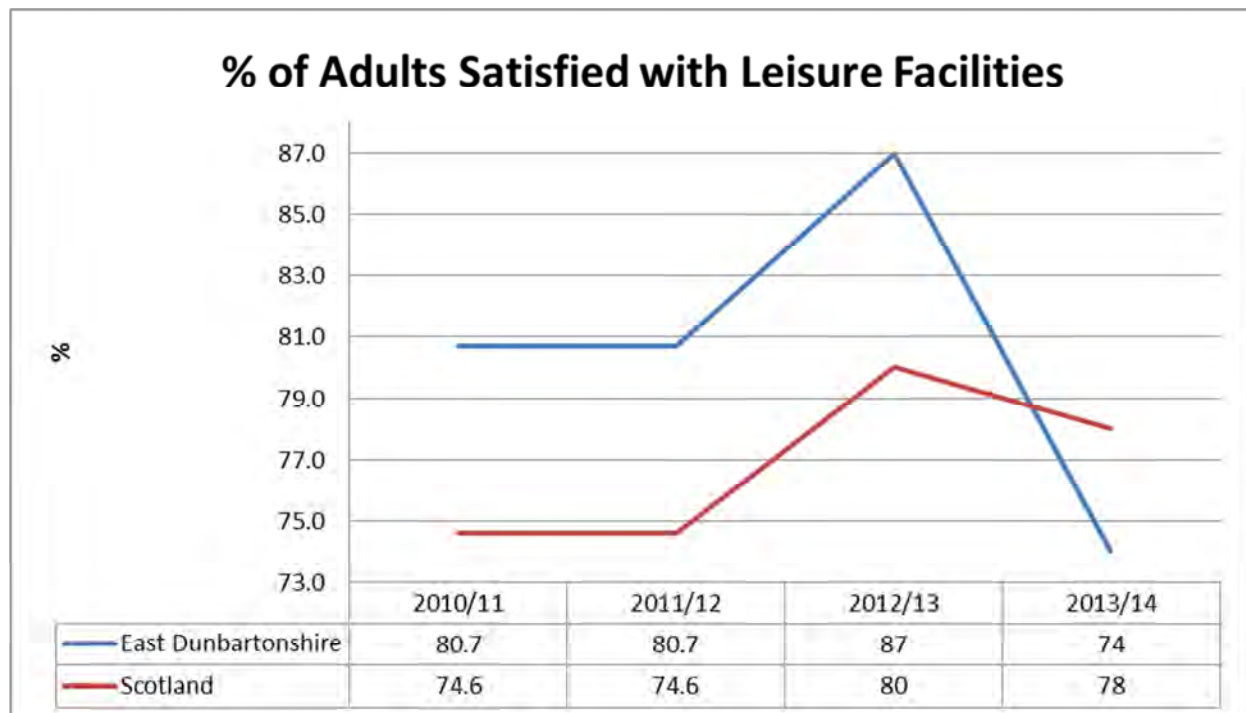
- Satisfaction has declined from the baseline year and is now below the Scottish Average



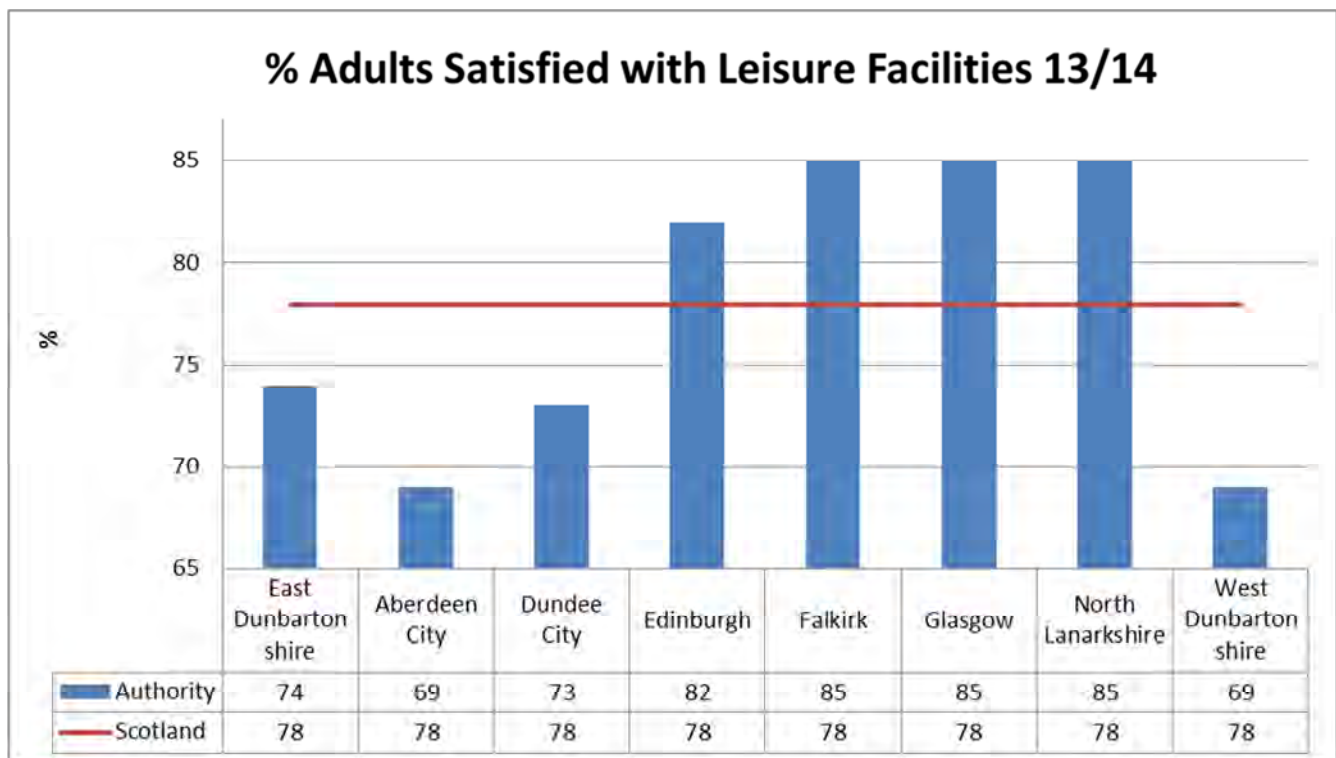
- East Dunbartonshire ranks 6th in relation to comparator Authorities for this indicator

% of adults satisfied with Leisure Facilities

Performance	74%	↓	Rank	22	↓	Quartile	3
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- Satisfaction has declined significantly from the baseline year after a large rise in 12/13 and has now fallen below the Scottish average.



- East Dunbartonshire ranks 5th against comparator Authorities for this Indicator

Gross Cost of Waste Collection per premises

Performance	108.65	↓	Rank	28	↓	Quartile	4
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- Gross cost of waste collection has reduced from the baseline year but remains significantly above the national average



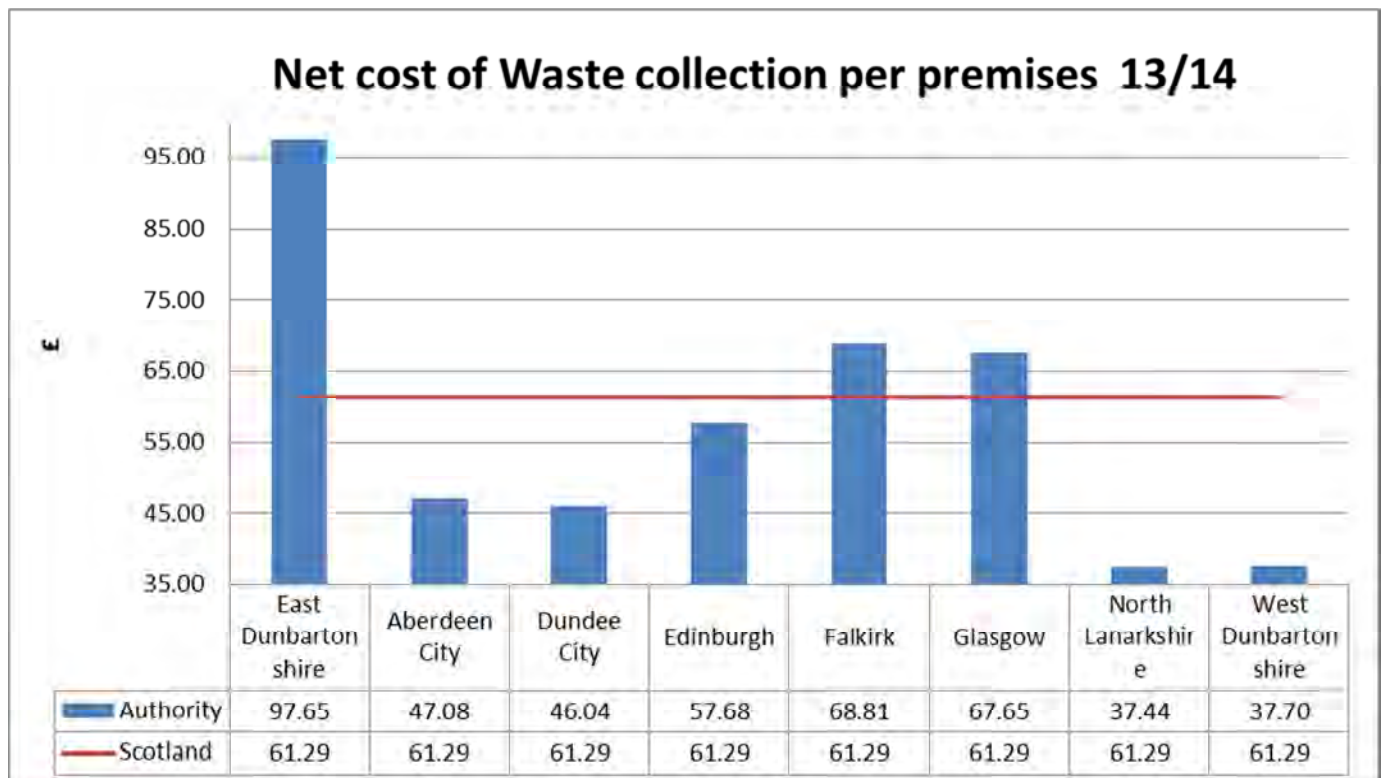
- East Dunbartonshire has the highest cost in relation to comparator Authorities in this area

Net cost per Waste Collection per premises

Performance	£97.65	↓	Rank	31	↓	Quartile	4
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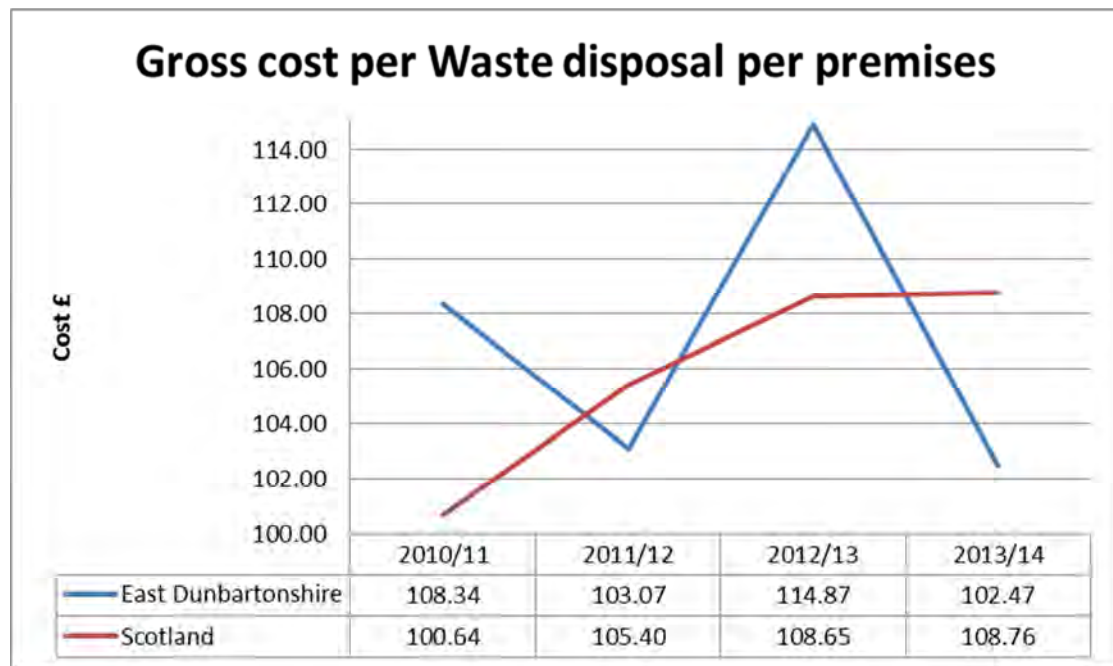
- Net waste collection has risen from the baseline year of 2012/13 (the first year data was gathered) and is significantly higher than the Scottish average



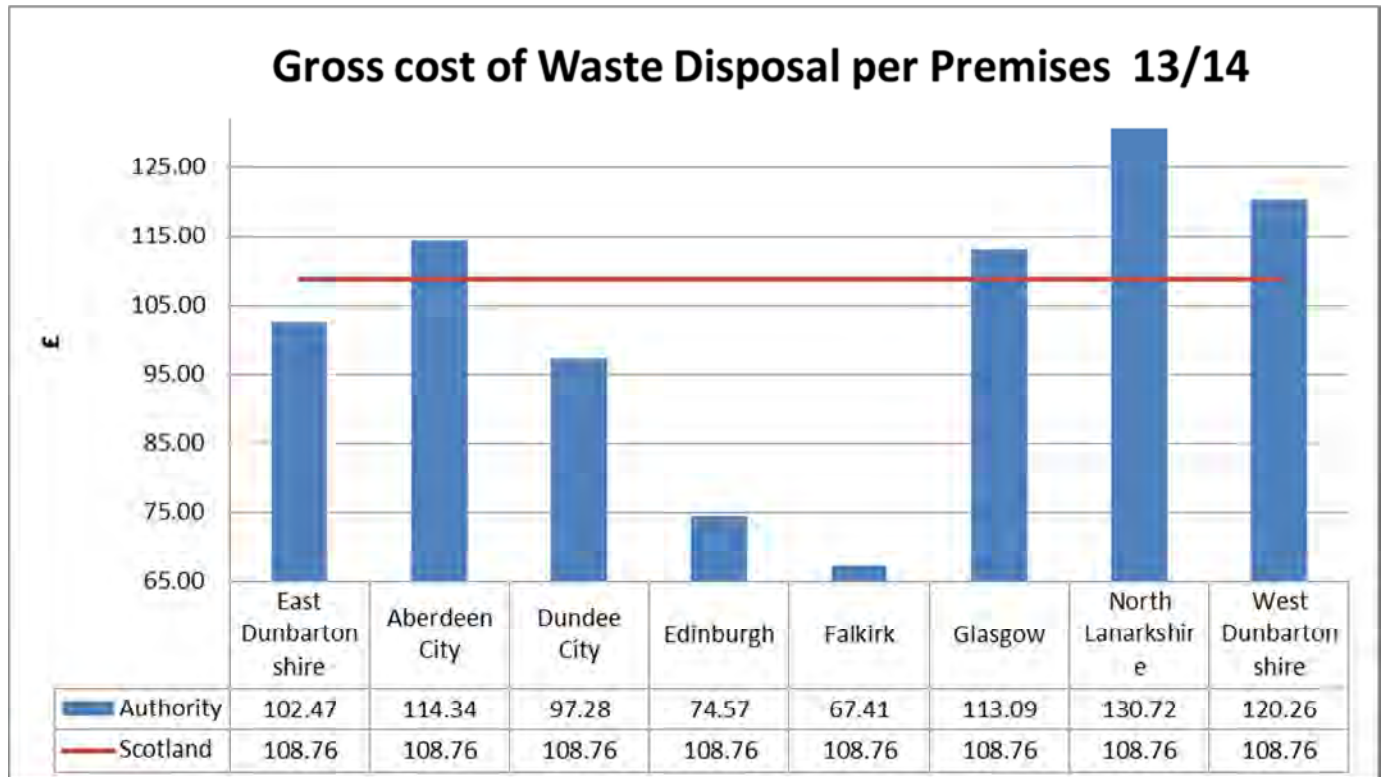
- East Dunbartonshire has the highest cost in relation to the comparator Authorities in this area

Gross cost per Waste disposal per premises

Performance	£102.47	↑	Rank	16	↑	Quartile	2
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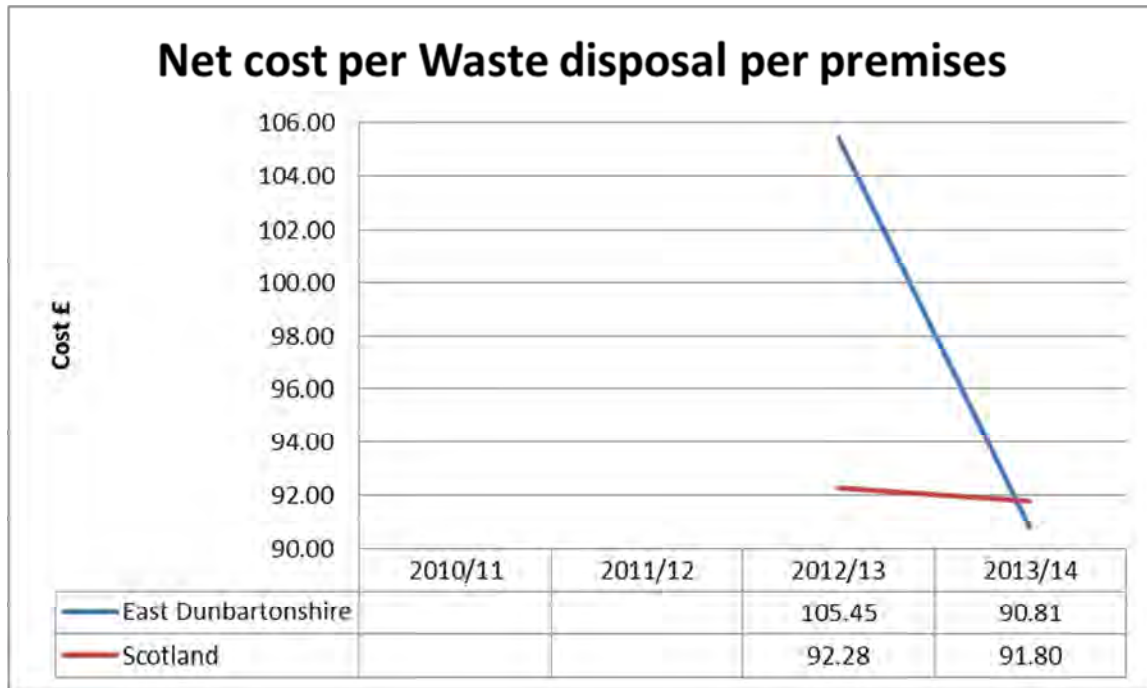
- Gross cost of waste disposal has reduced from the baseline year and is now below the Scottish average



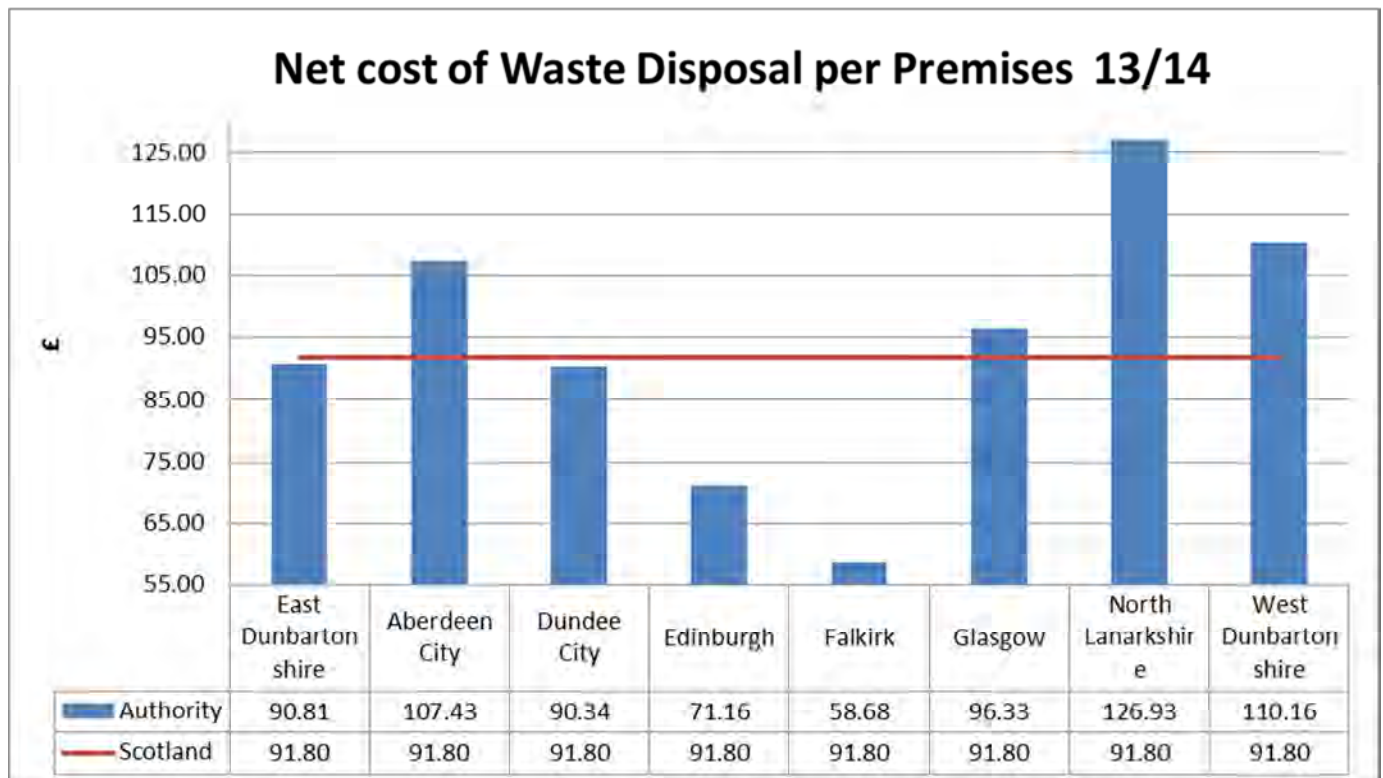
- East Dunbartonshire ranks 3rd in relation to Comparator authorities for this indicator

Net cost per Waste disposal per premises

Performance	£90.81	↑	Rank	20	↑	Quartile	3
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- Net cost of waste disposal has decreased from the baseline year of 12/13 and is now below the Scottish Average



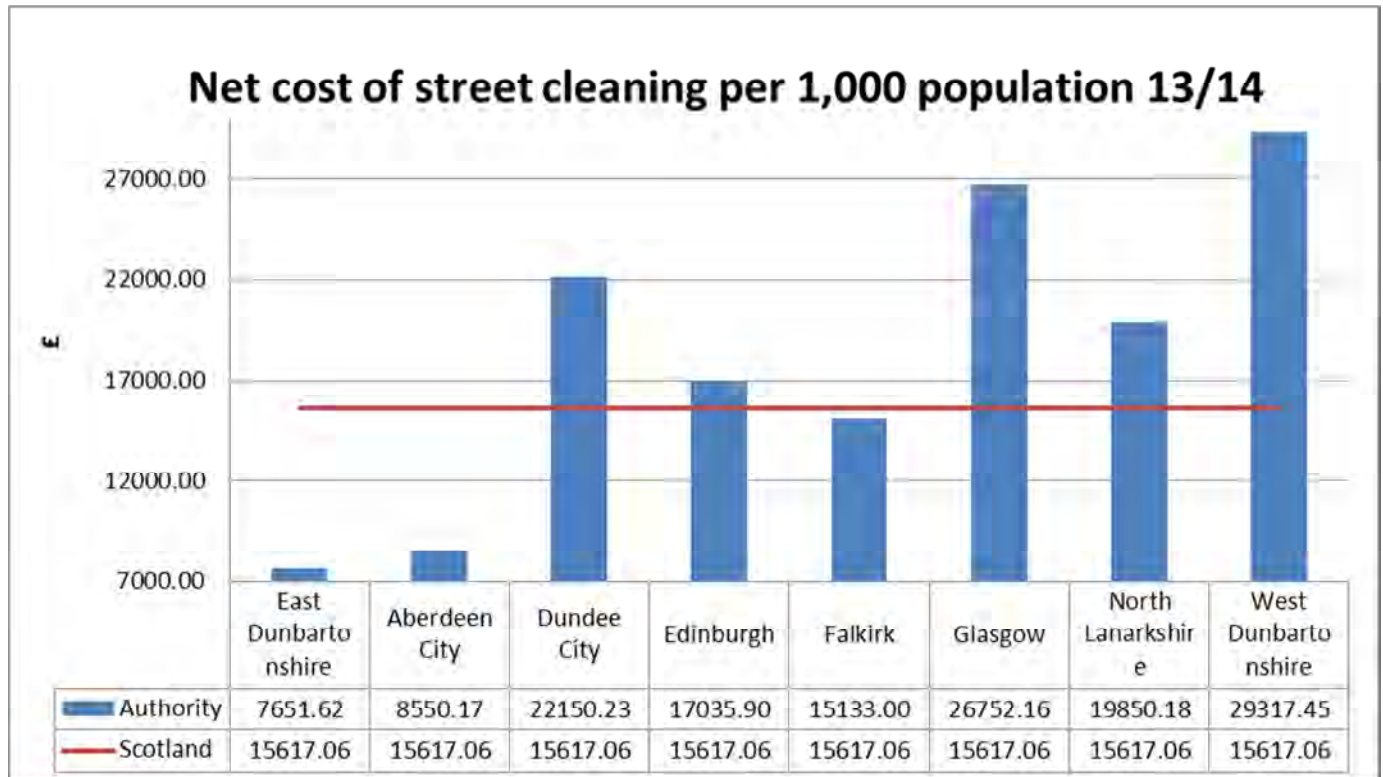
- East Dunbartonshire ranks 4th in relation to Comparator authorities for this indicator

Net cost of street cleaning per 1,000 population

Performance	7651.62	↑	Rank	3	↑	Quartile	1
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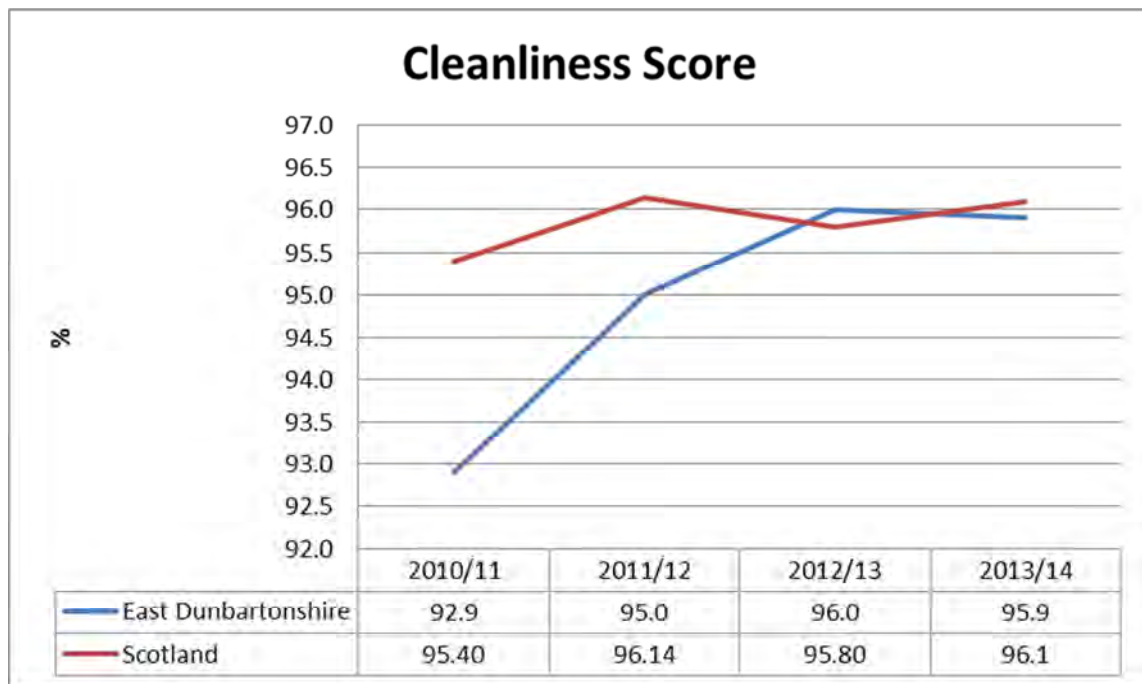
- Cost of street cleaning has fallen significantly from the baseline year and is now well below the Scottish Average



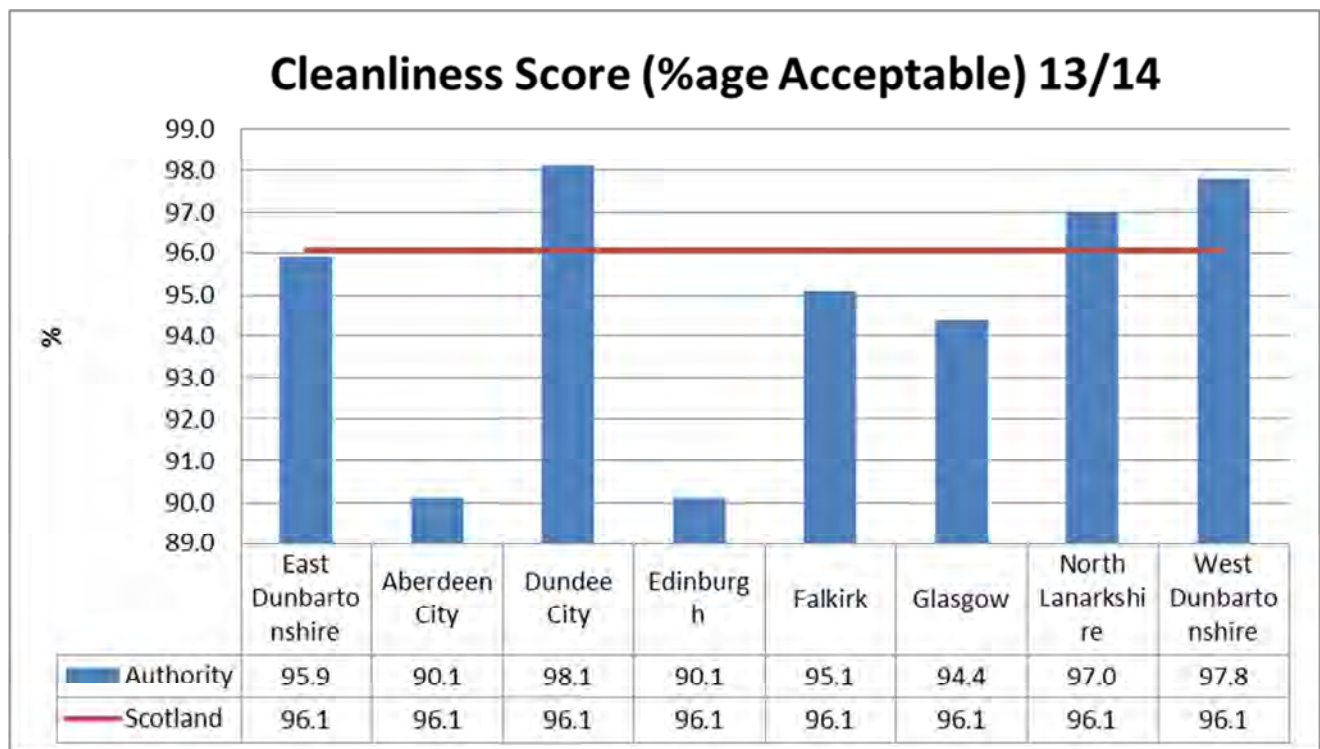
- East Dunbartonshire has the lowest cost of street cleaning in relation to comparator authorities

Cleanliness Score

Performance	95.9%	↓	Rank	19	↓	Quartile	3
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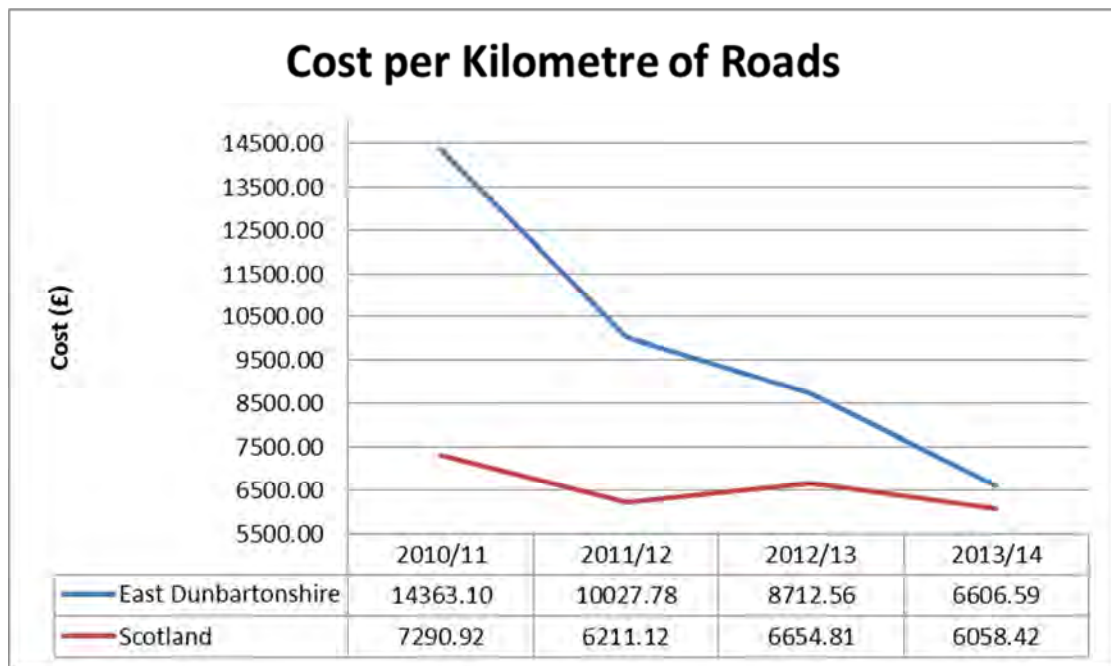
- This indicator has improved from the baseline year but still remains slightly below the Scottish average



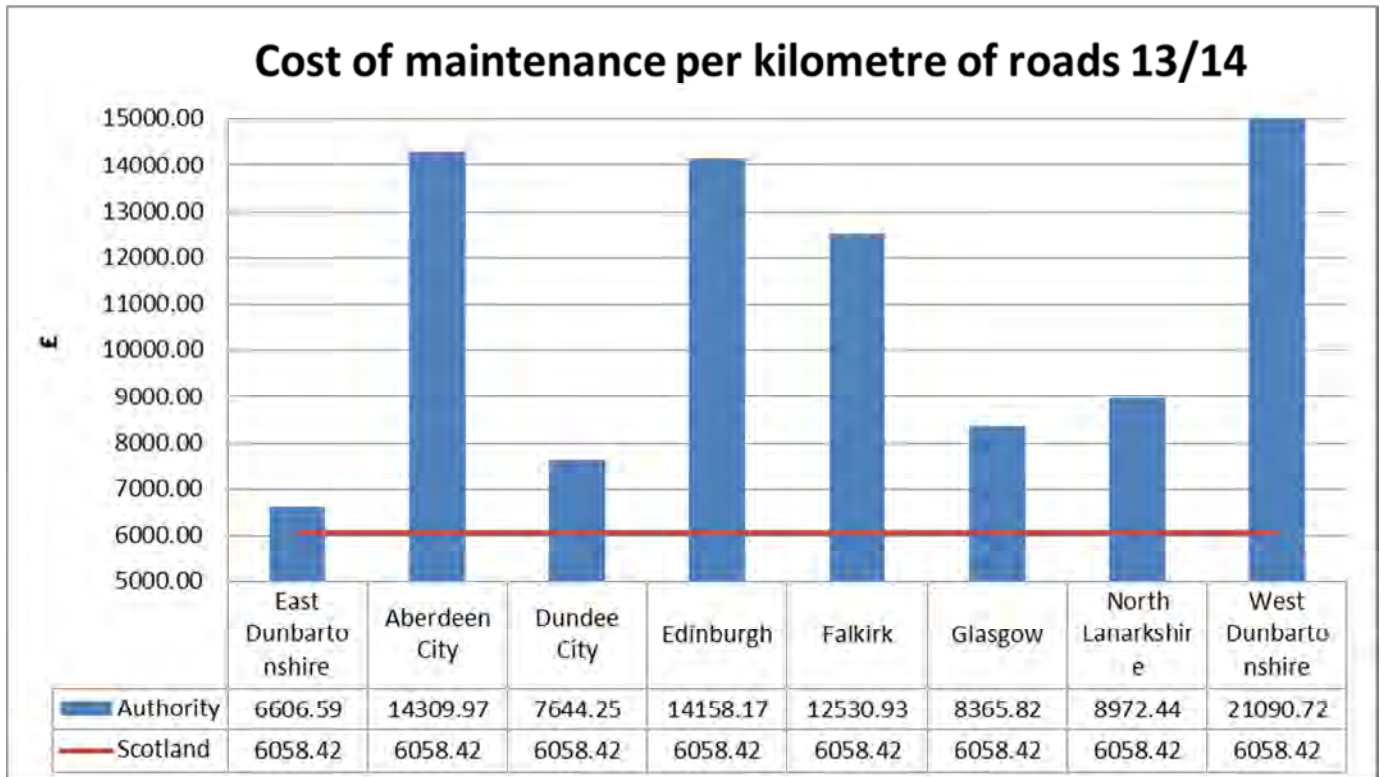
- East Dunbartonshire ranks 4th in relation to comparator Authorities for this indicator

Cost Per Kilometre of Roads

Performance	£6606.59	↑	Rank	16	↑	Quartile	2
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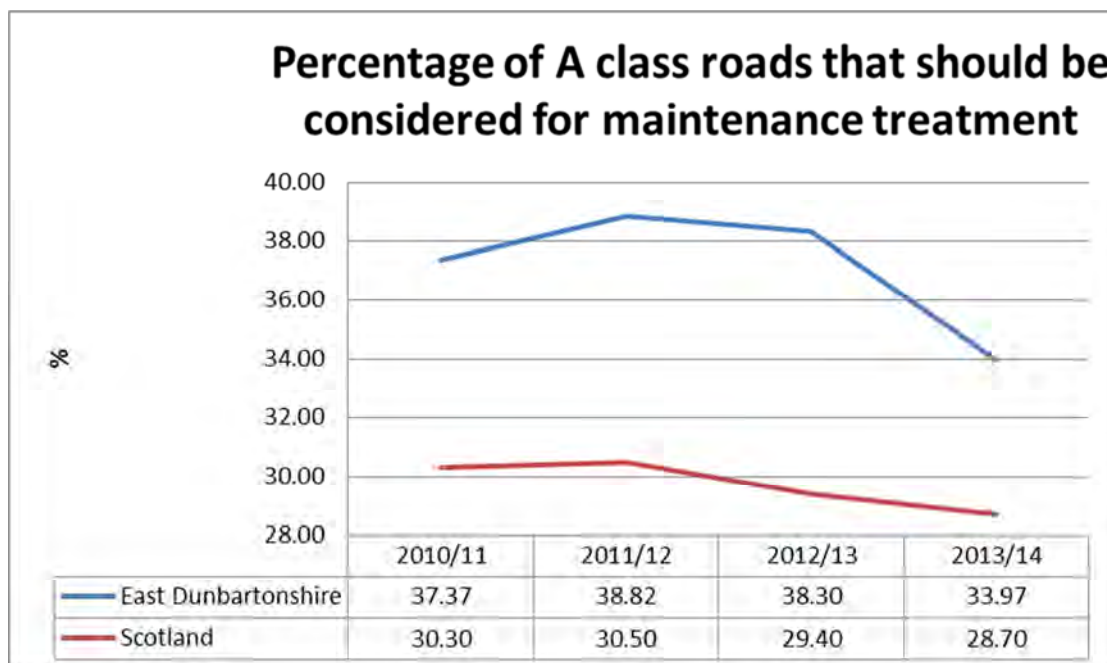
- This indicator has improved significantly from the baseline year but still remains slightly above the Scottish average



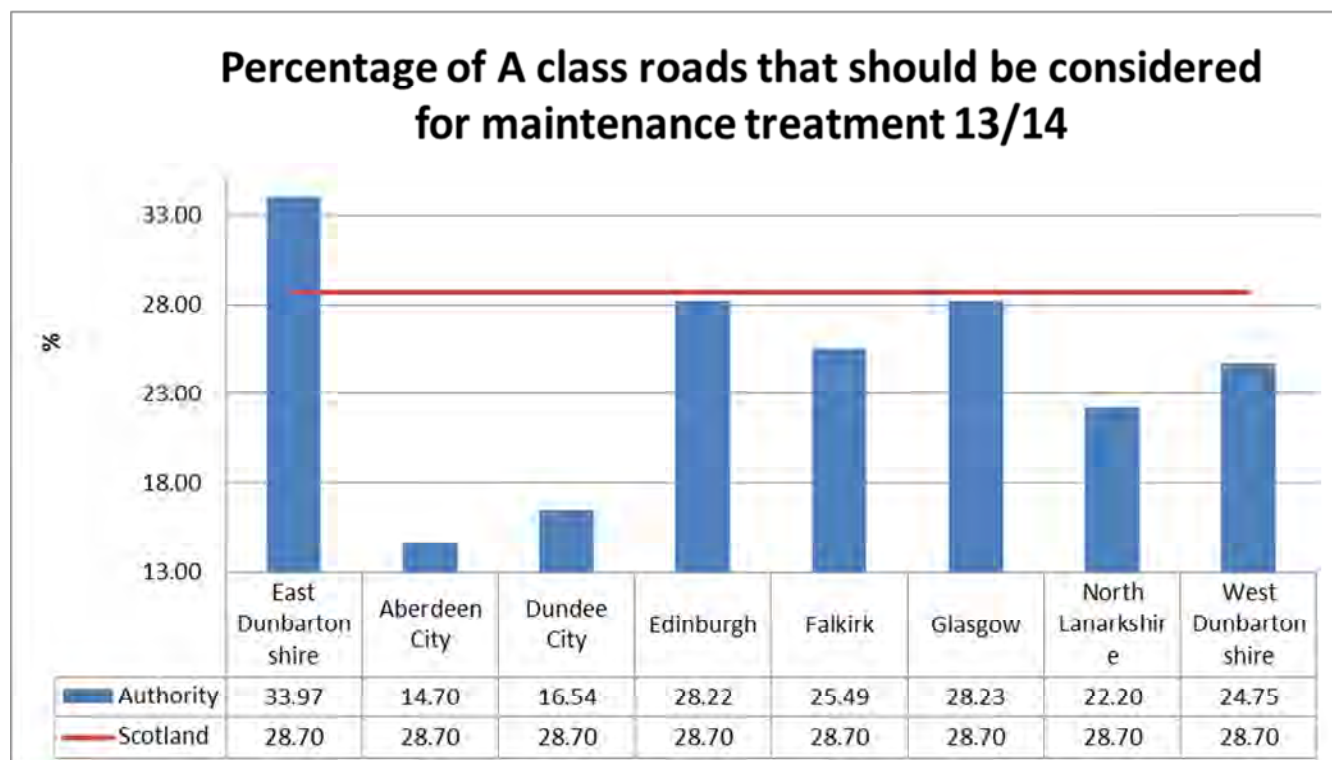
- East Dunbartonshire has the lowest cost in relation to comparator authorities who are all above the Scottish average

Percentage of A class roads that should be considered for maintenance treatment

Performance	33.97	↑	Rank	26	↑	Quartile	4
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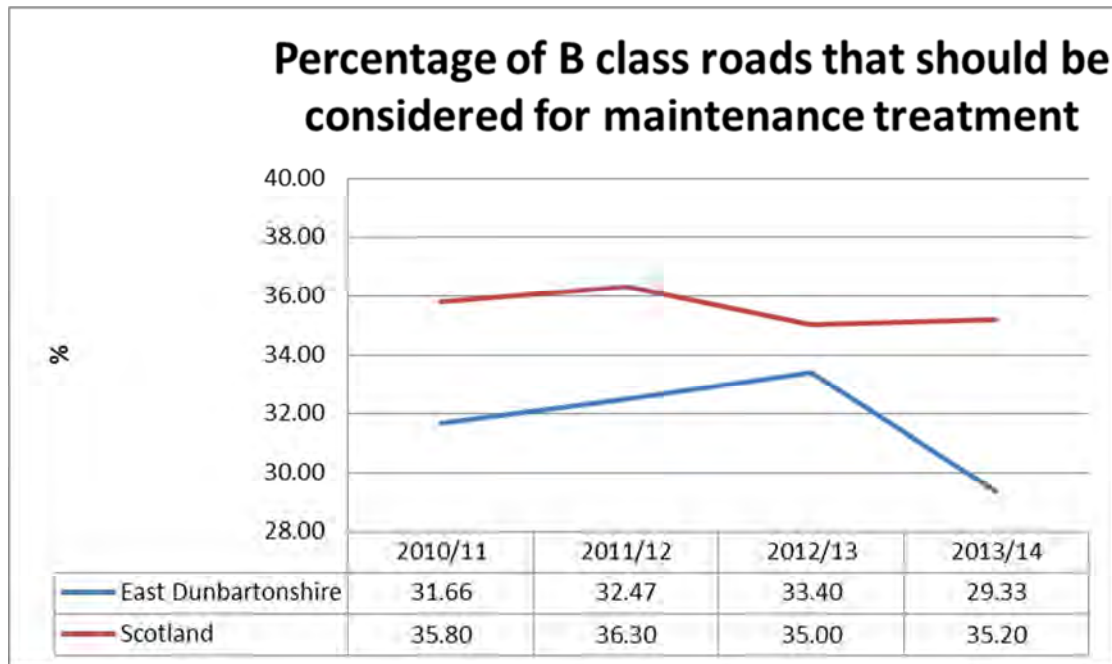
- This indicator has improved from the baseline year but still remains above the Scottish average



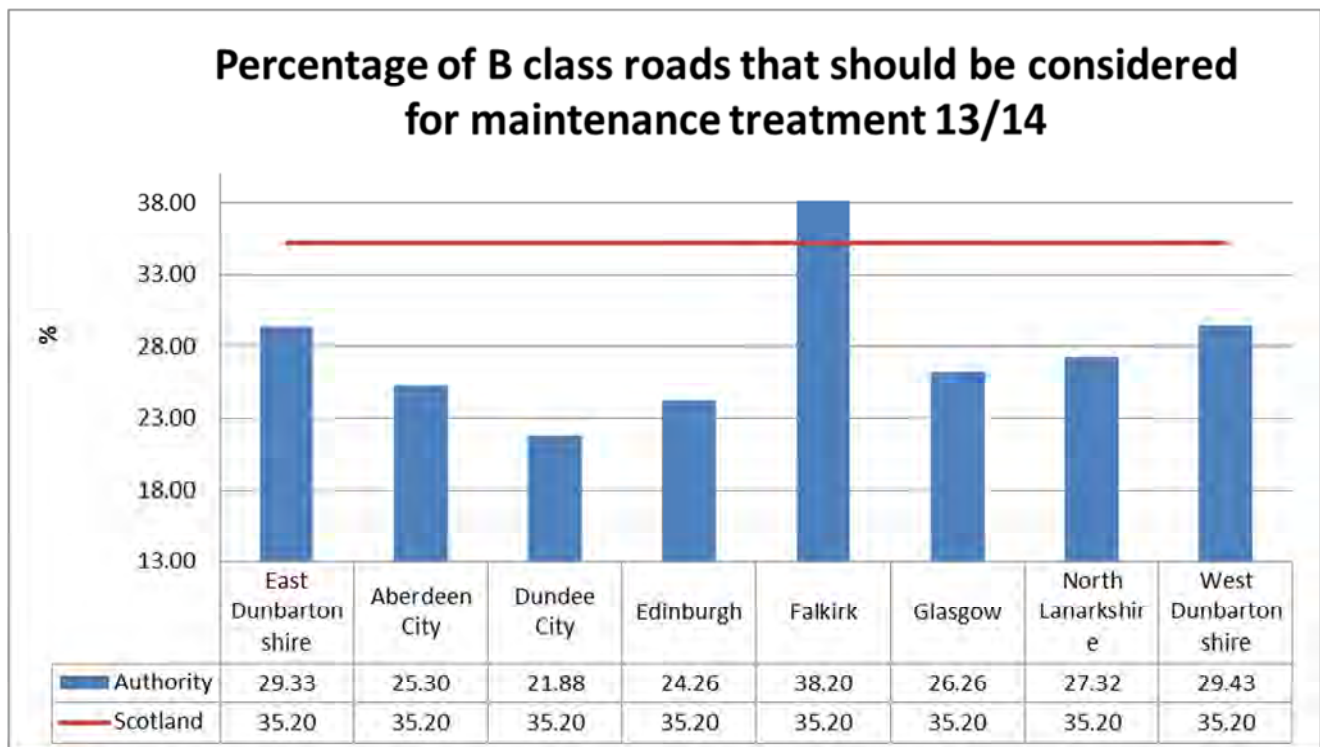
- East Dunbartonshire has the highest proportion of A class roads to be considered for maintenance treatment in relation to comparator Authorities

Percentage of B class roads that should be considered for maintenance treatment

Performance	29.33	↑	Rank	15	↑	Quartile	2
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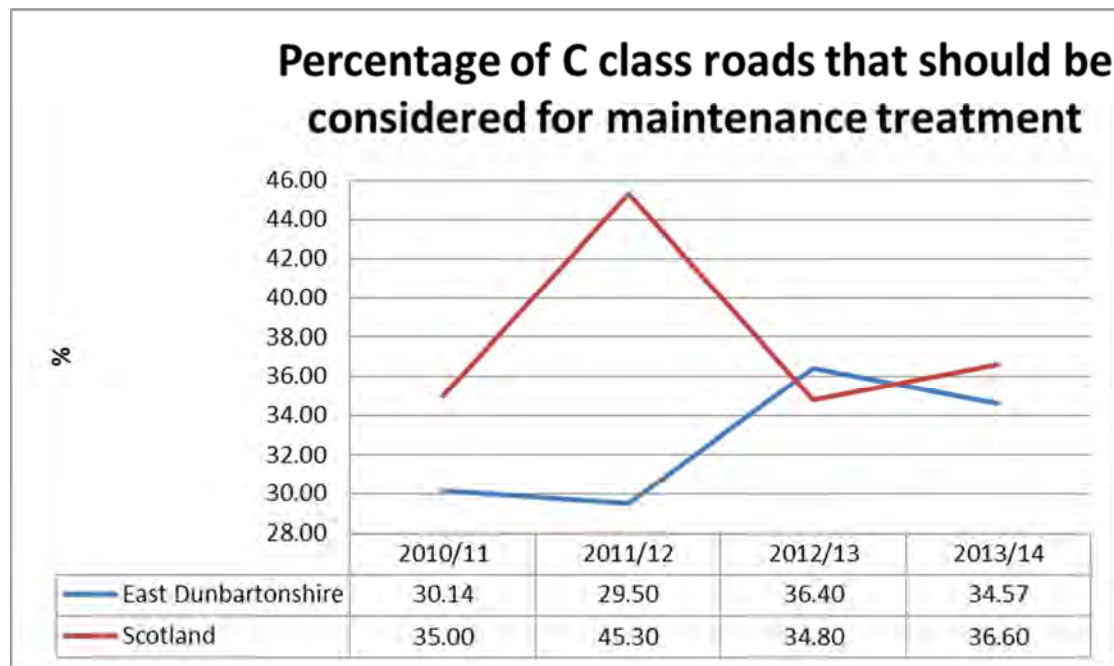
- Performance has Improved overall from the baseline year and the remains above the Scottish average



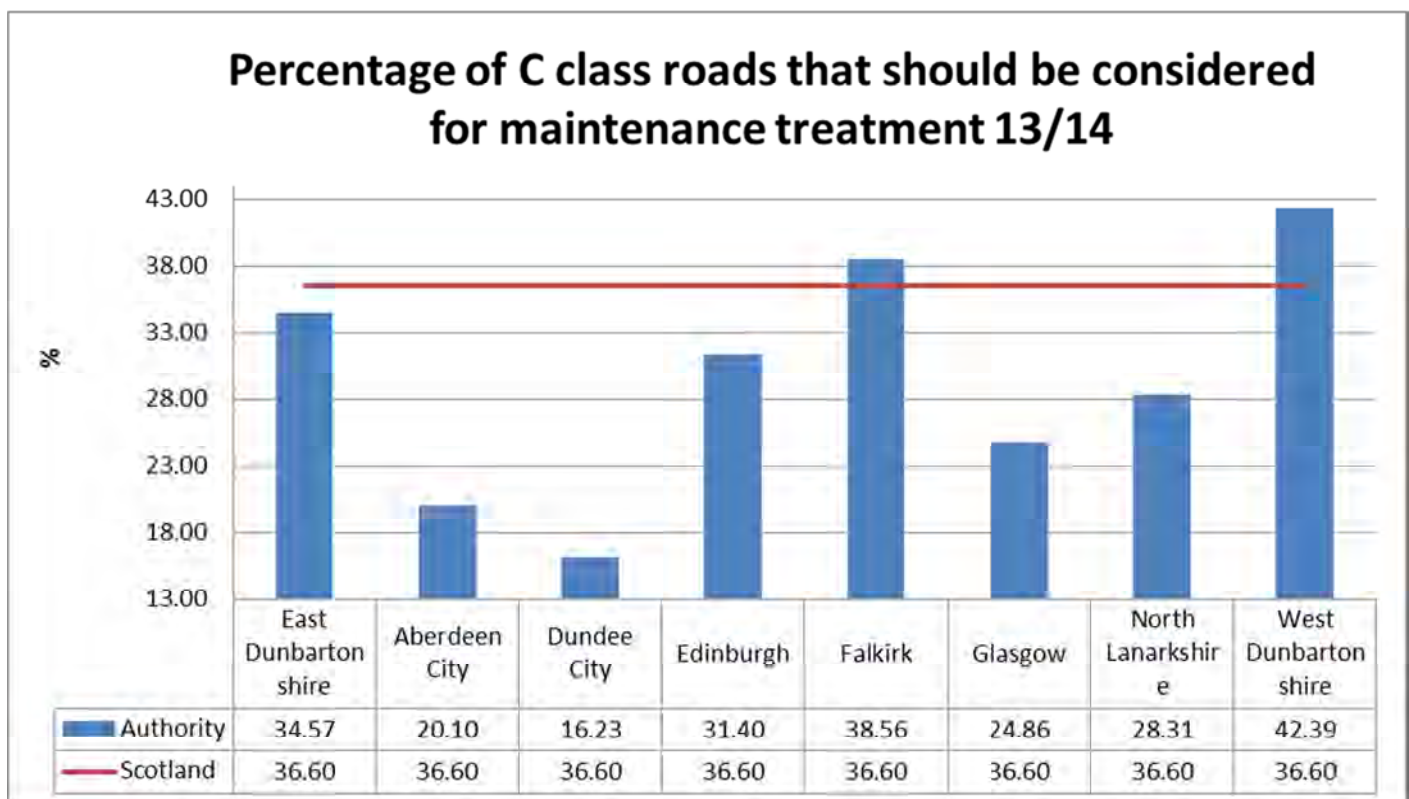
- East Dunbartonshire ranks 7th in relation to the comparator Authorities for this Indicator

Percentage of C class roads that should be considered for maintenance treatment

Performance	34.57	↑	Rank	15	↑	Quartile	2
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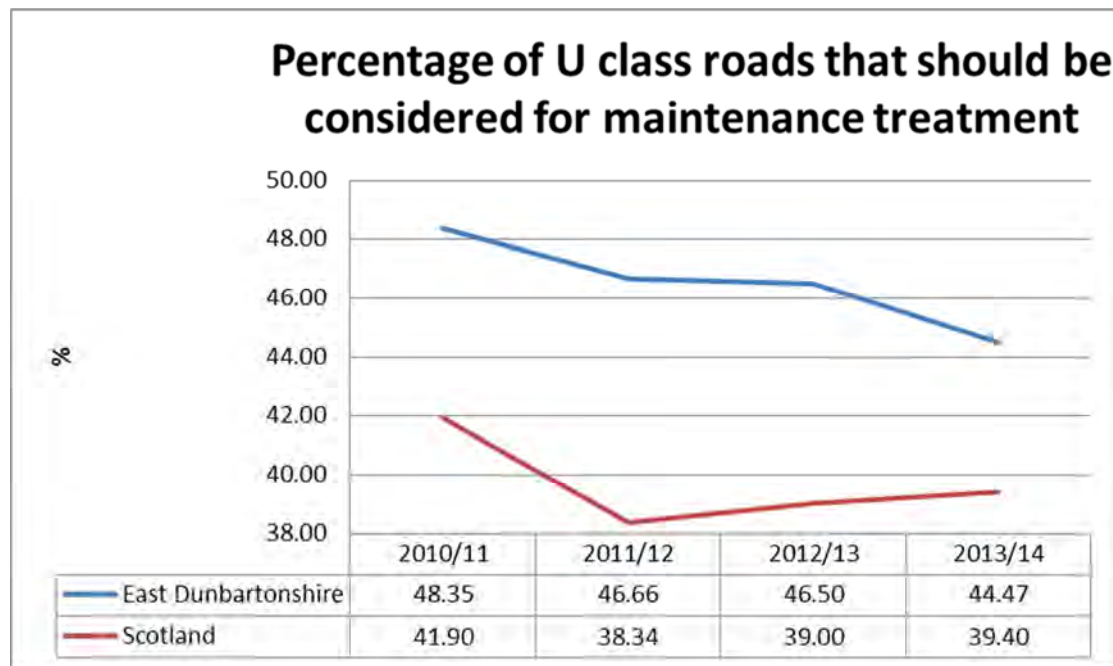
- This indicator has declined in performance from the baseline year but remains above the Scottish average



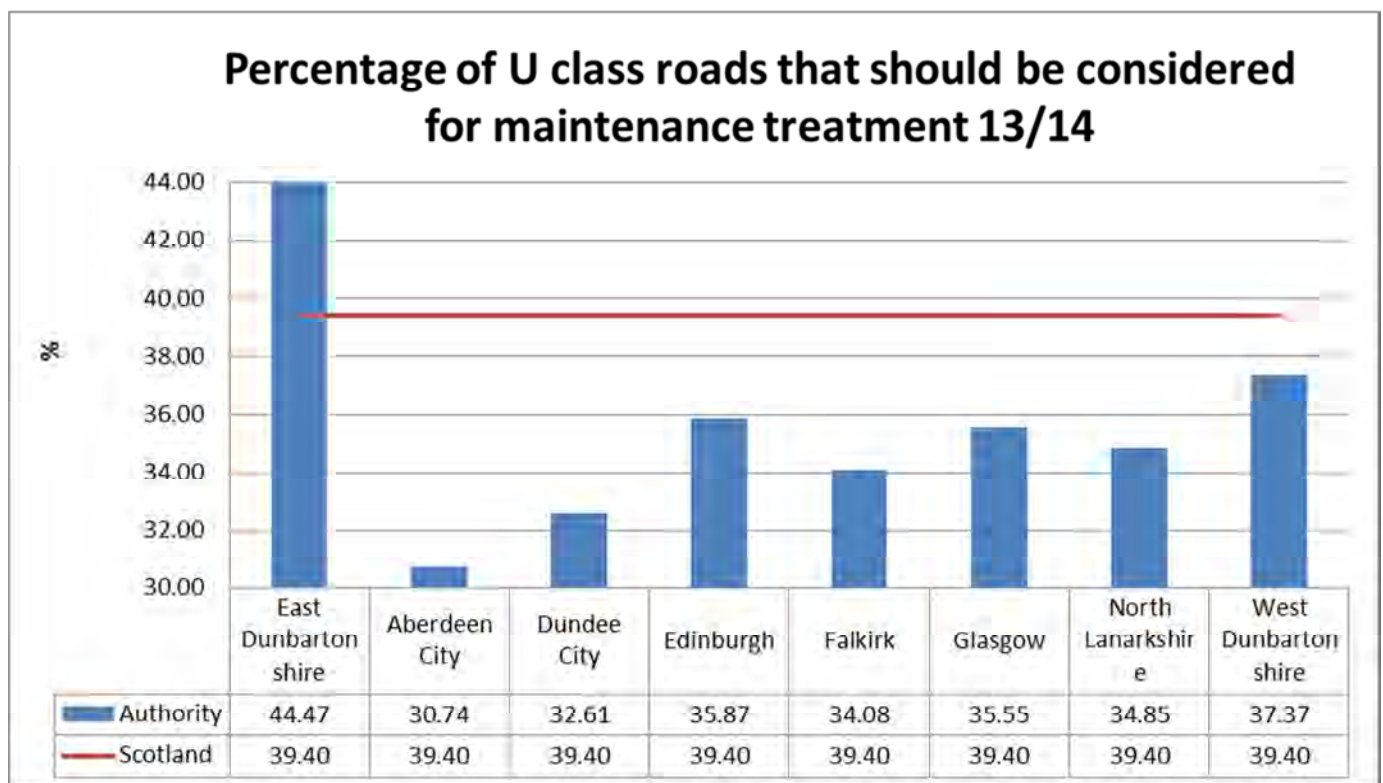
- East Dunbartonshire ranks 6th in relation to comparator Authorities for this indicator

Percentage of U Class roads that should be considered for maintenance treatment

Performance **44.47**  Rank **23**  Quartile **3**



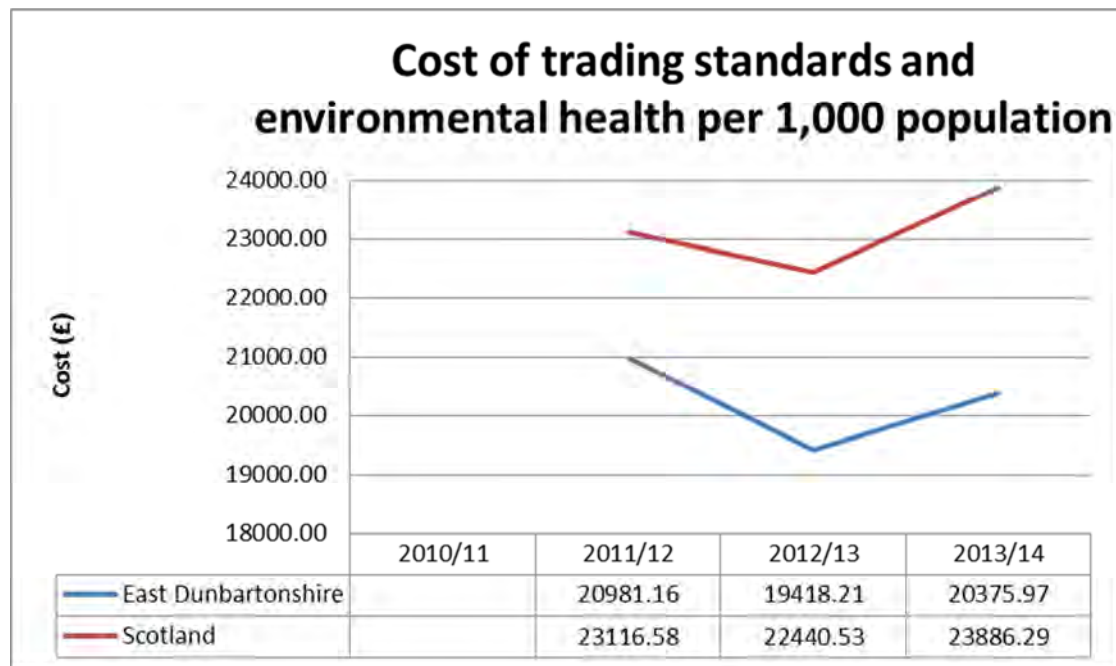
- This indicator has improved since the baseline year but remains above the Scottish average



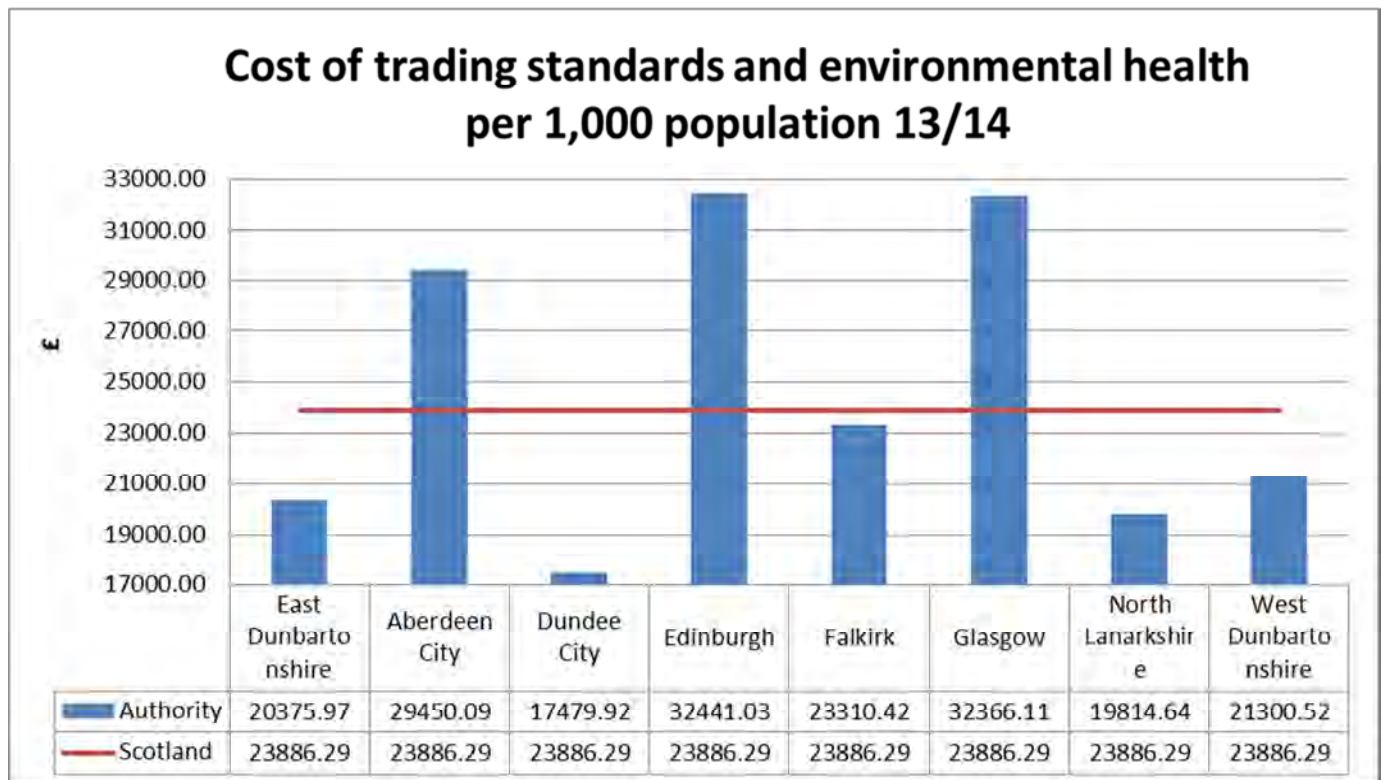
- East Dunbartonshire is the lowest performing authority in relation to comparator authorities for this indicator

Cost of trading standards and environmental health per 1,000 population

Performance	20375.97	↓	Rank	12	↓	Quartile	2
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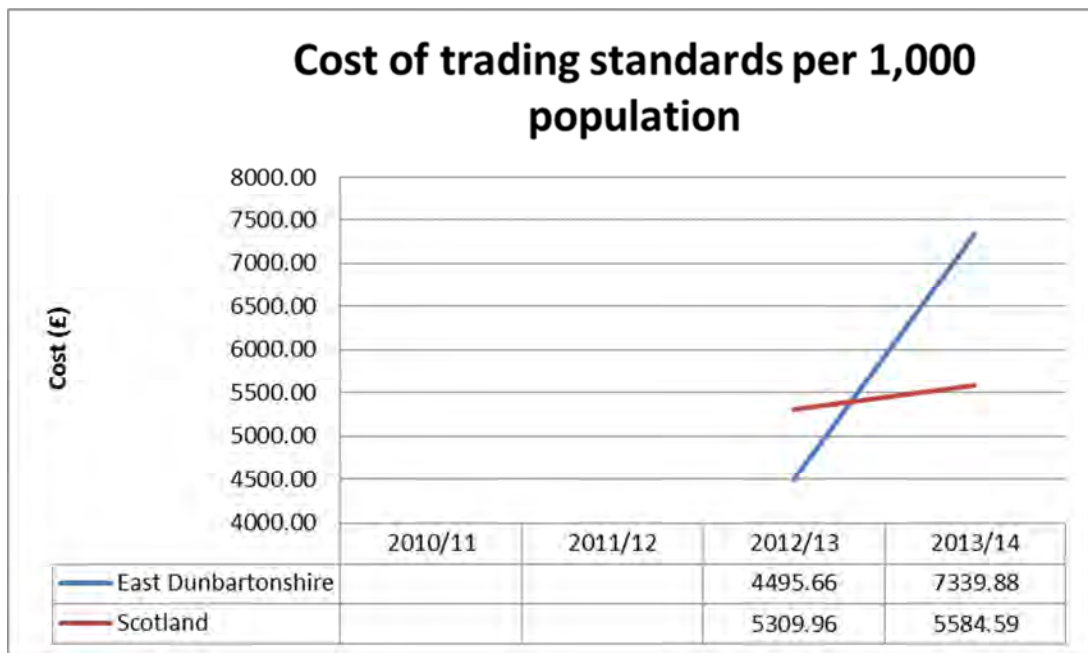
- The cost has decreased slightly since the baseline year of 2011/12 and remains above the Scottish average



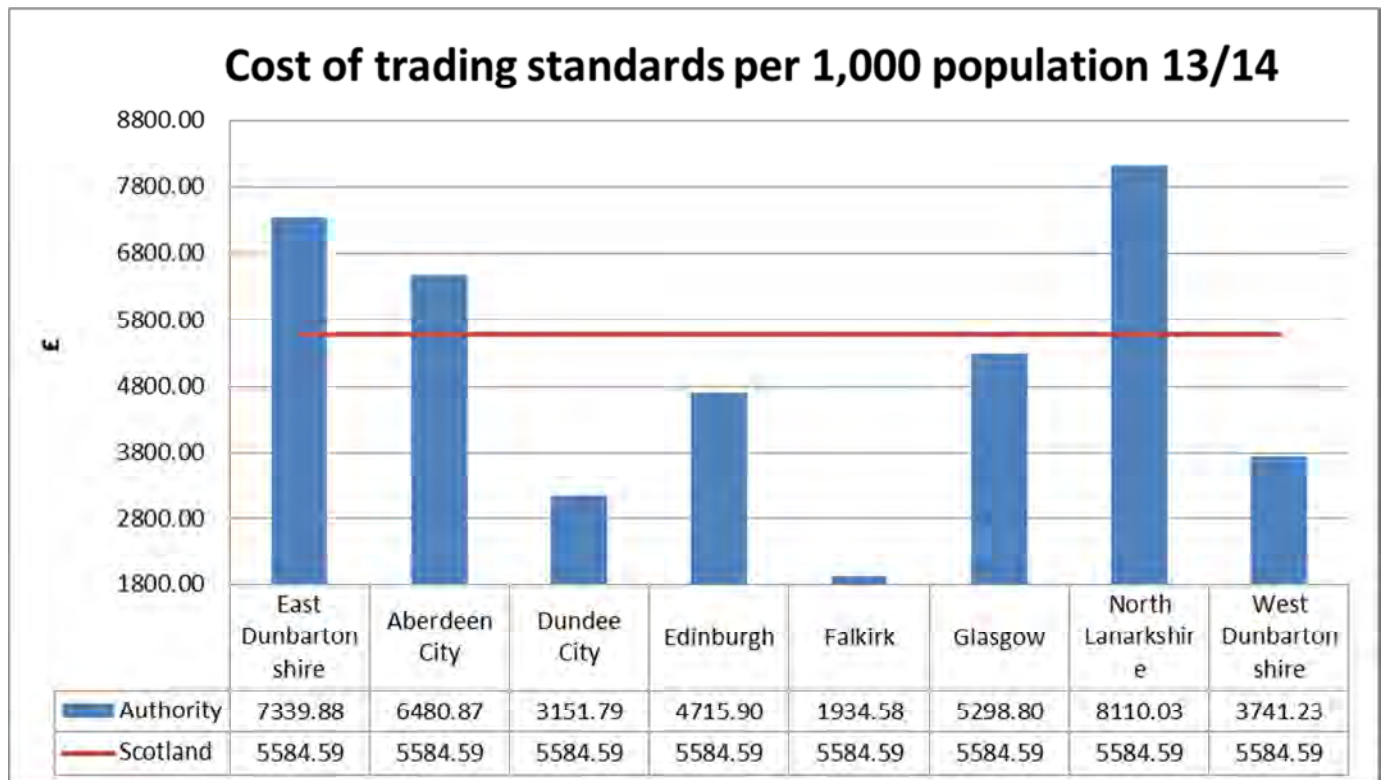
- East Dunbartonshire ranks 3rd in relation to comparator Authorities for this indicator

Cost of trading standards per 1,000 population

Performance	7339.88	↓	Rank	22	↓	Quartile	3
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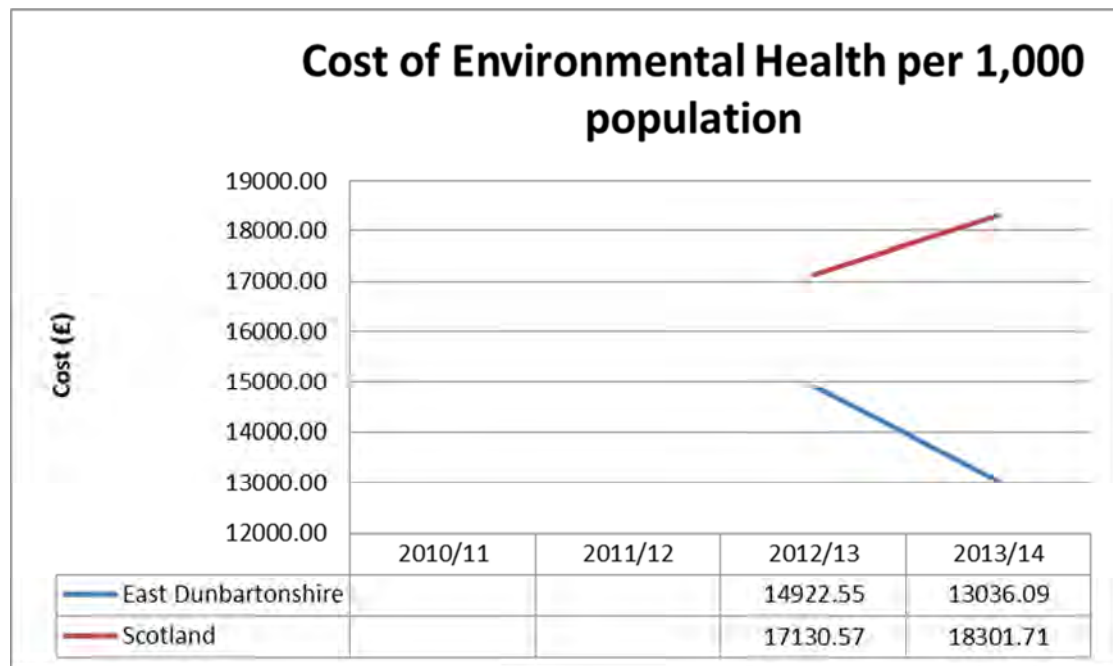
- The cost of trading standards has increased significantly from the 12/13 baseline and is now above the Scottish average.



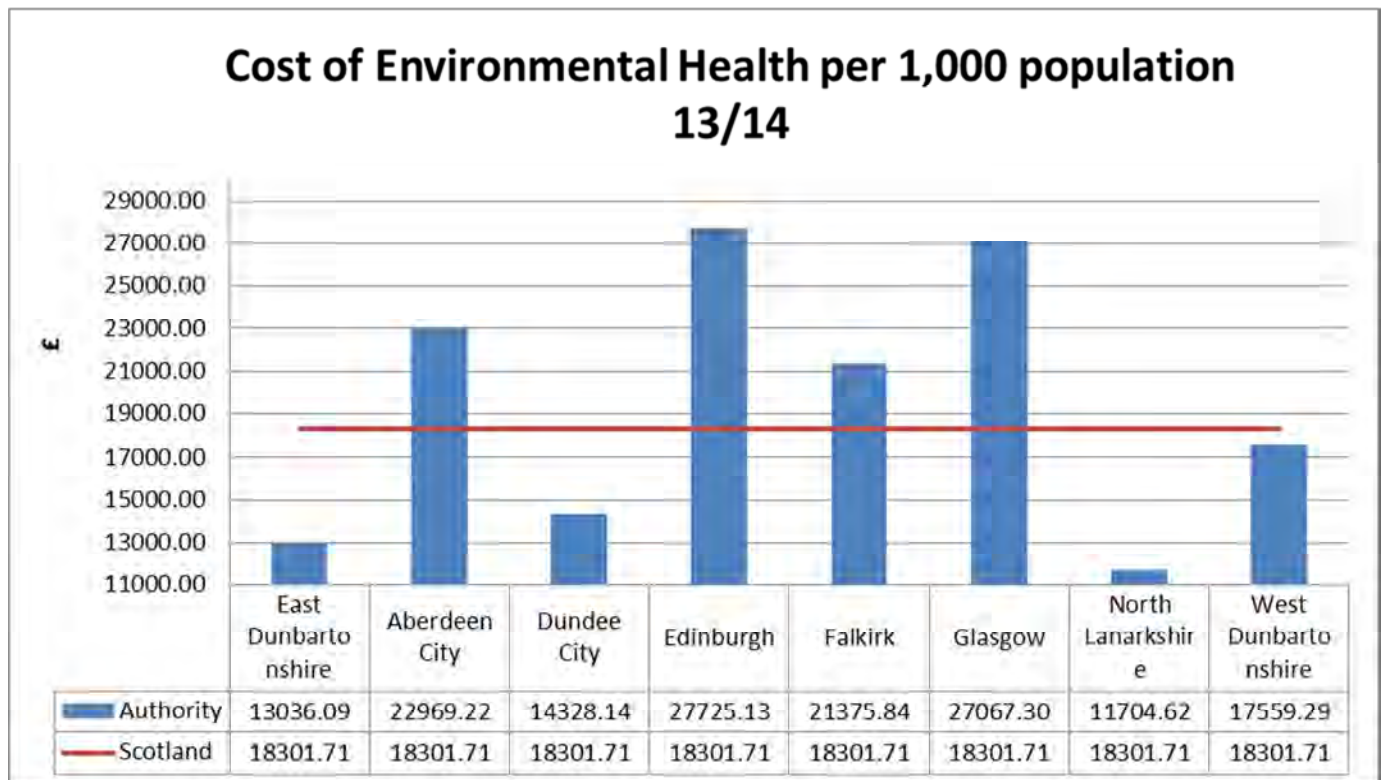
- East Dunbartonshire has the second highest cost in relation to comparator authorities for this Indicator

Cost of environmental health per 1,000 population

Performance	13036.09	↑	Rank	8	↑	Quartile	1
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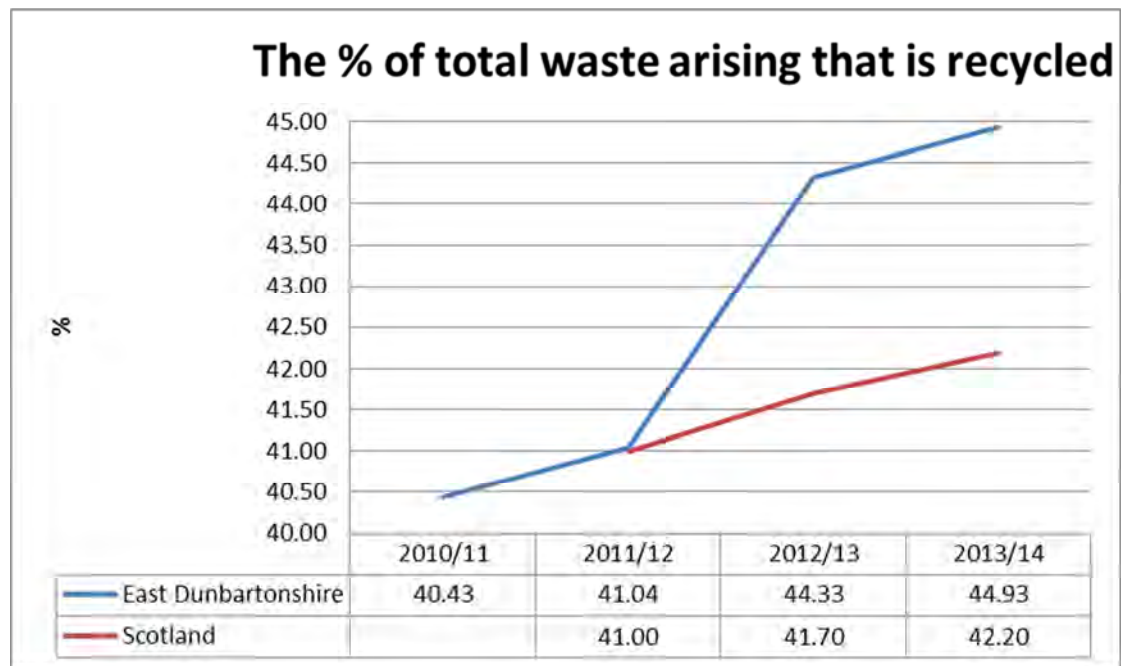
- Cost of Environmental Health has decreased since the 2012/13 baseline and is significantly lower than the Scottish average



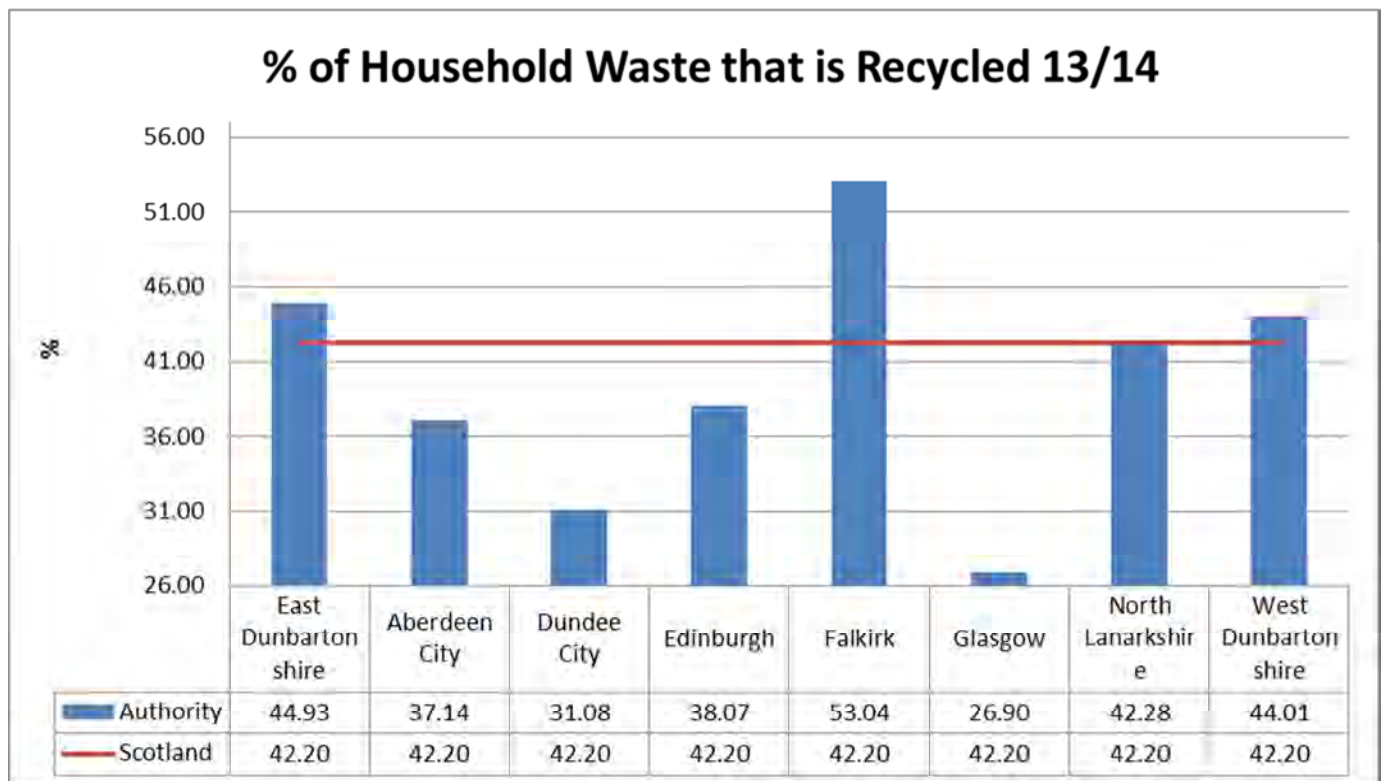
- East Dunbartonshire has the 2nd lowest cost in relation to comparator Authorities in this area

The % of household waste arising that is recycled

Performance	44.93	↑	Rank	12	↑	Quartile	2
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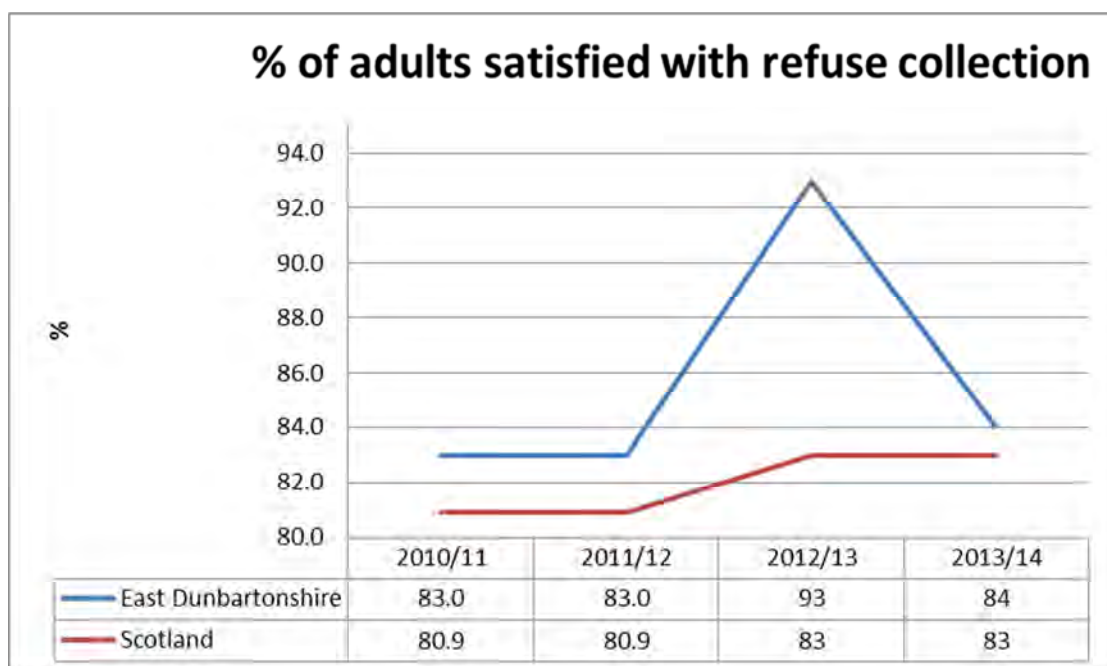
- Waste recycling has increased since the baseline year and is higher than the Scottish average



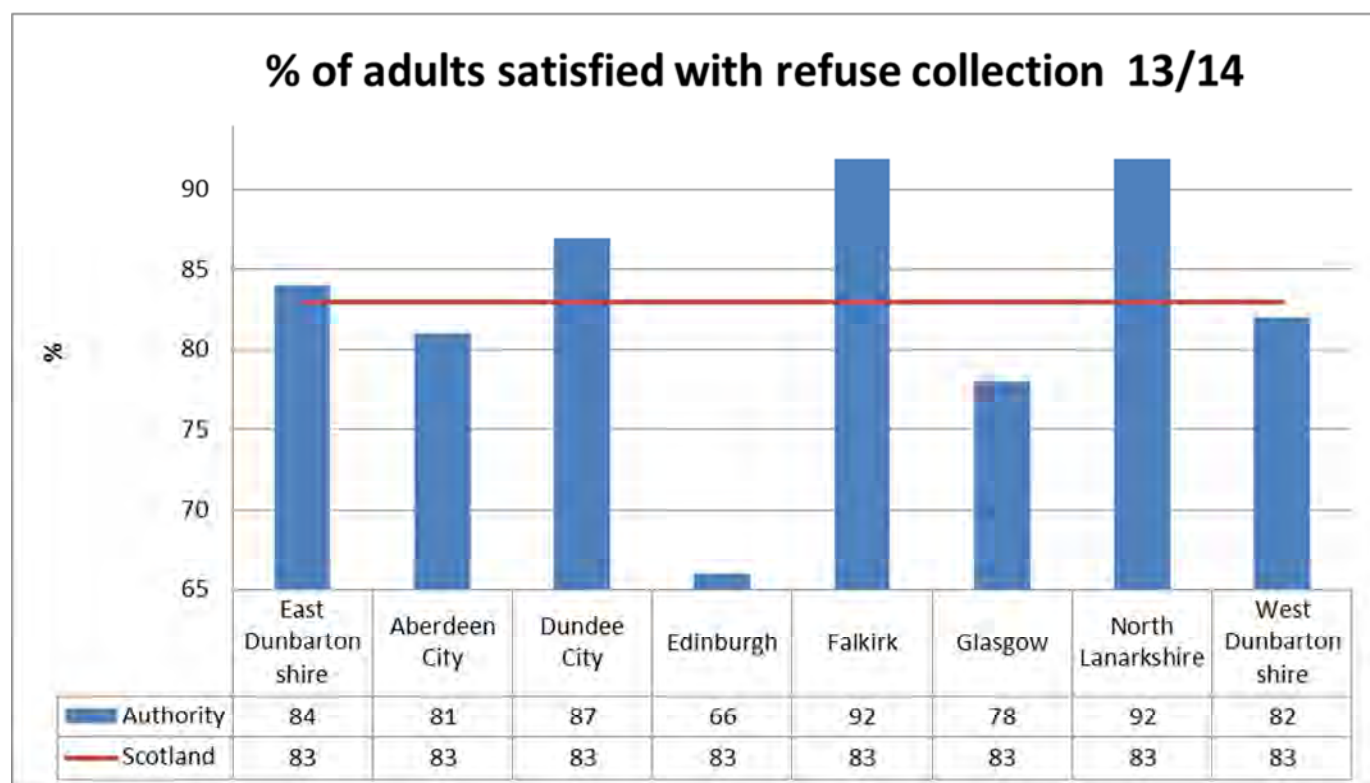
- East Dunbartonshire has the 2nd highest recycling rate in relation to comparator Authorities

% of adults satisfied with refuse collection

Performance	84	↓	Rank	19	↓	Quartile	3
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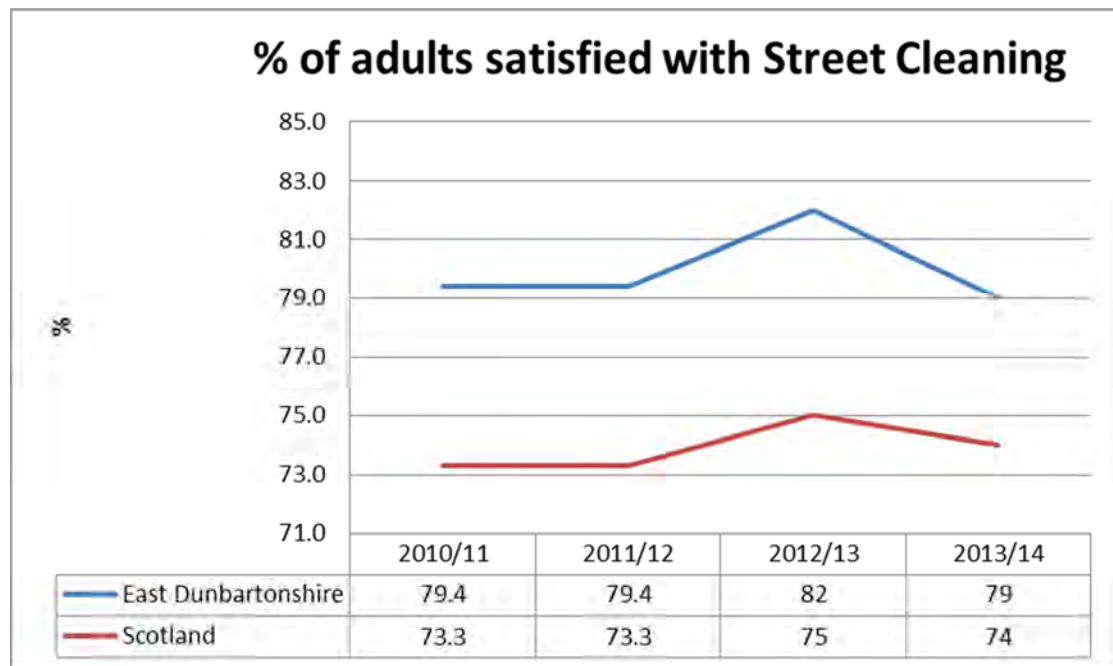
- Satisfaction is higher than the baseline year but has undergone significant decline from 12/13. However, it remains above the Scottish average



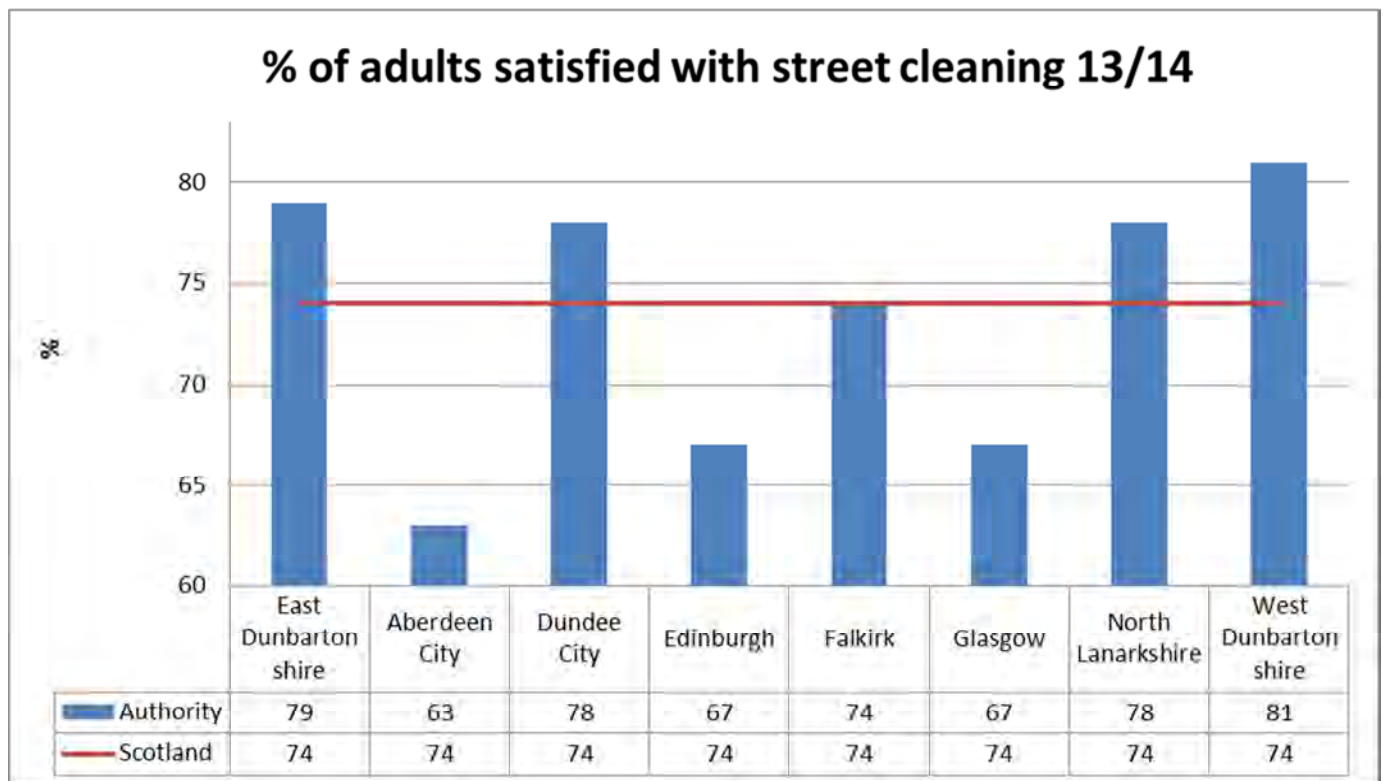
- East Dunbartonshire ranks 4th in relation to comparator Authorities for this indicator

% of adults satisfied with street cleaning

Performance	79	↓	Rank	14	↓	Quartile	2
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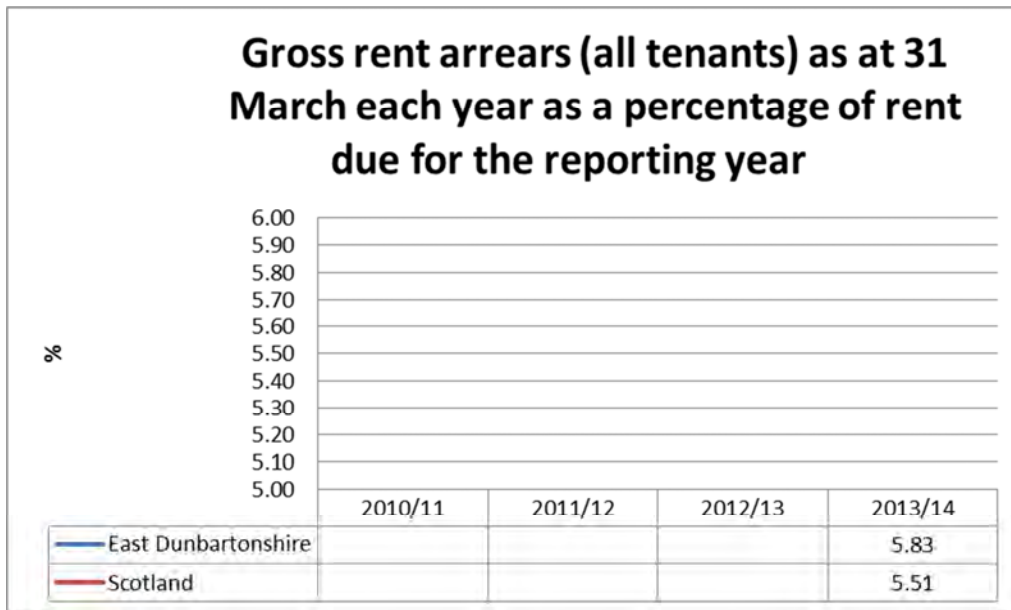
- Performance has improved slightly from the baseline year and remains above the Scottish average



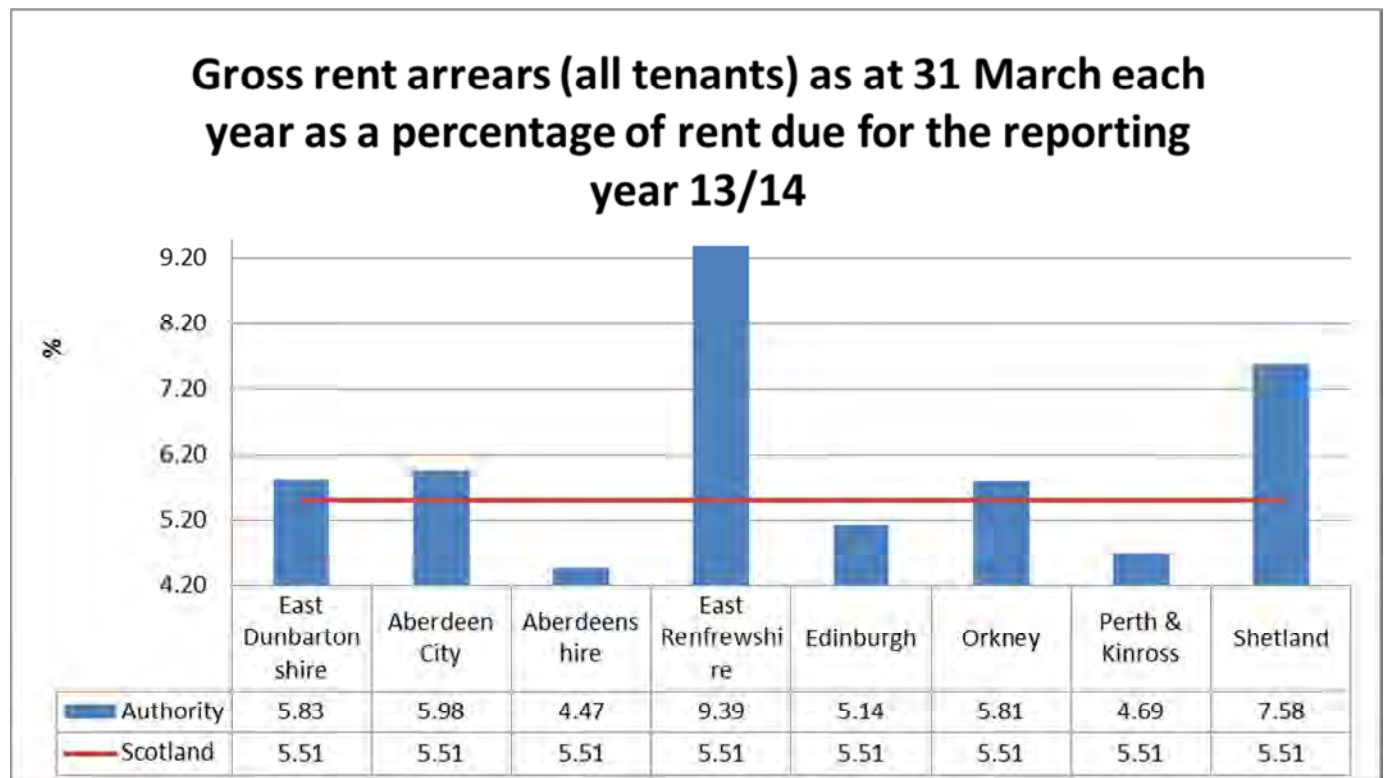
- East Dunbartonshire ranks 2nd in relation to comparator Authorities in this area

Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year

Performance	5.83		Rank	15		Quartile	3
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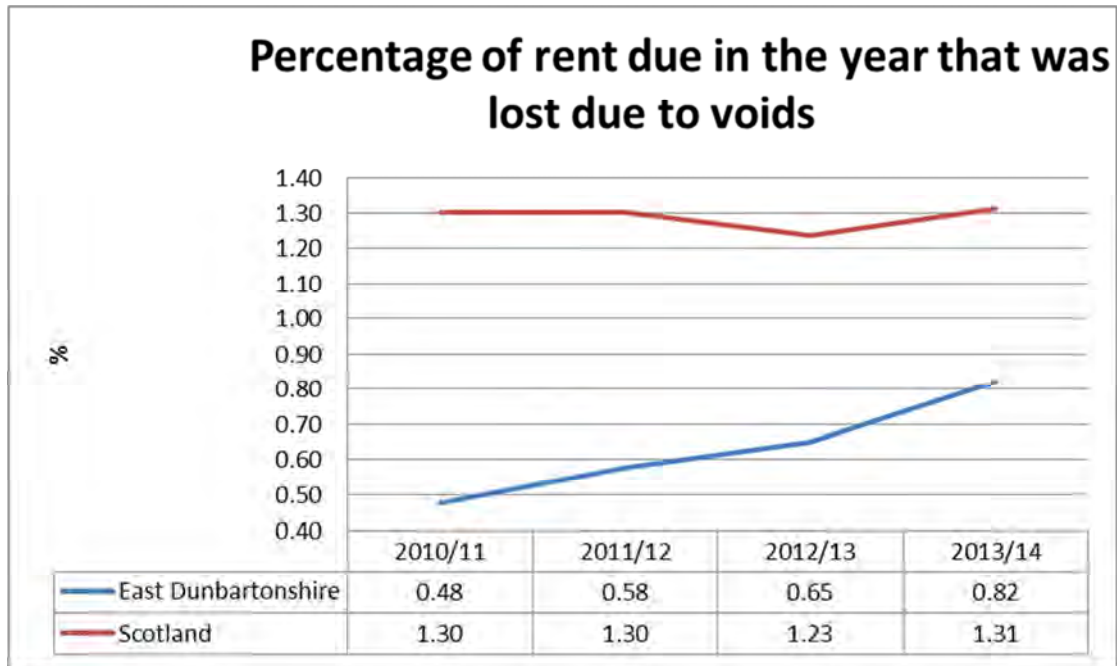
- 13/14 is the first year this data has been collected using this methodology and East Dunbartonshire is slightly above the Scottish average



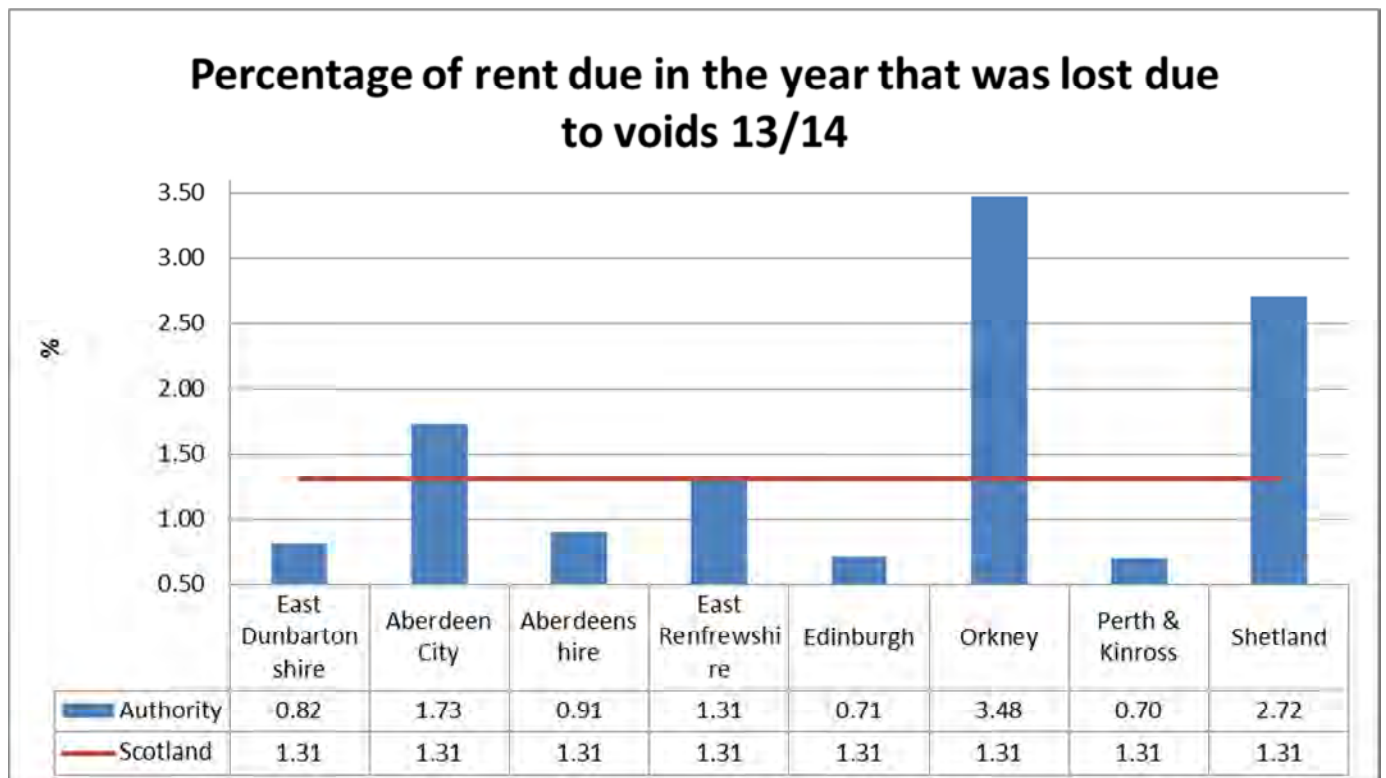
- East Dunbartonshire ranks 3rd in relation to comparator authorities in this area

Percentage of rent due in the year that was lost due to voids

Performance	0.82	↓	Rank	7	↓	Quartile	2
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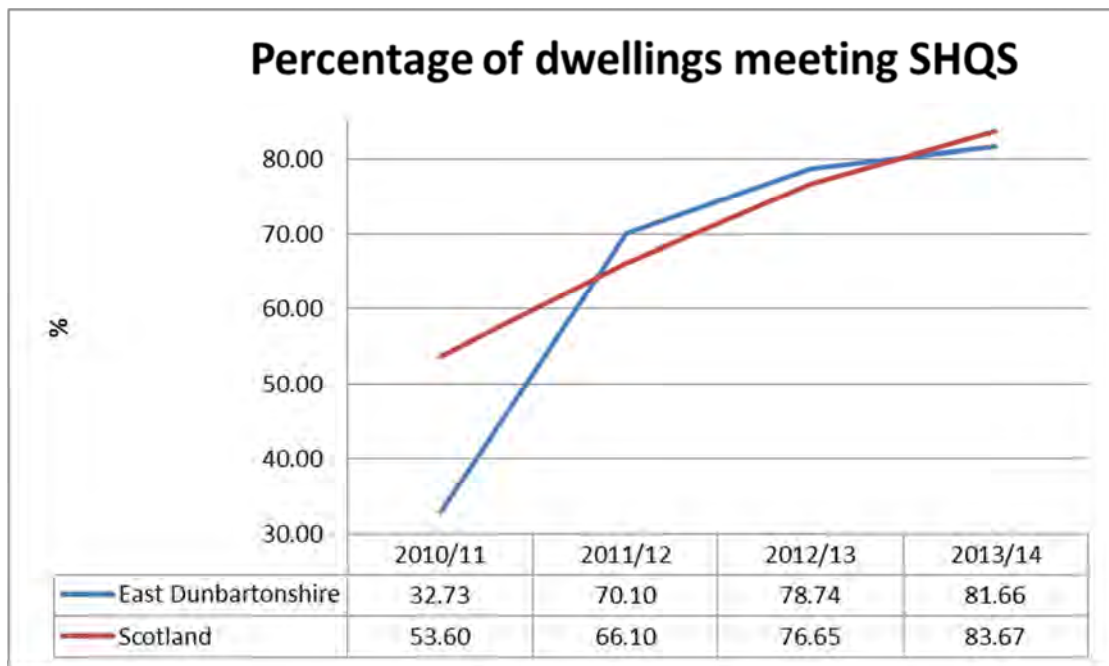
- This indicator has declined from the baseline year but remains well below the Scottish average



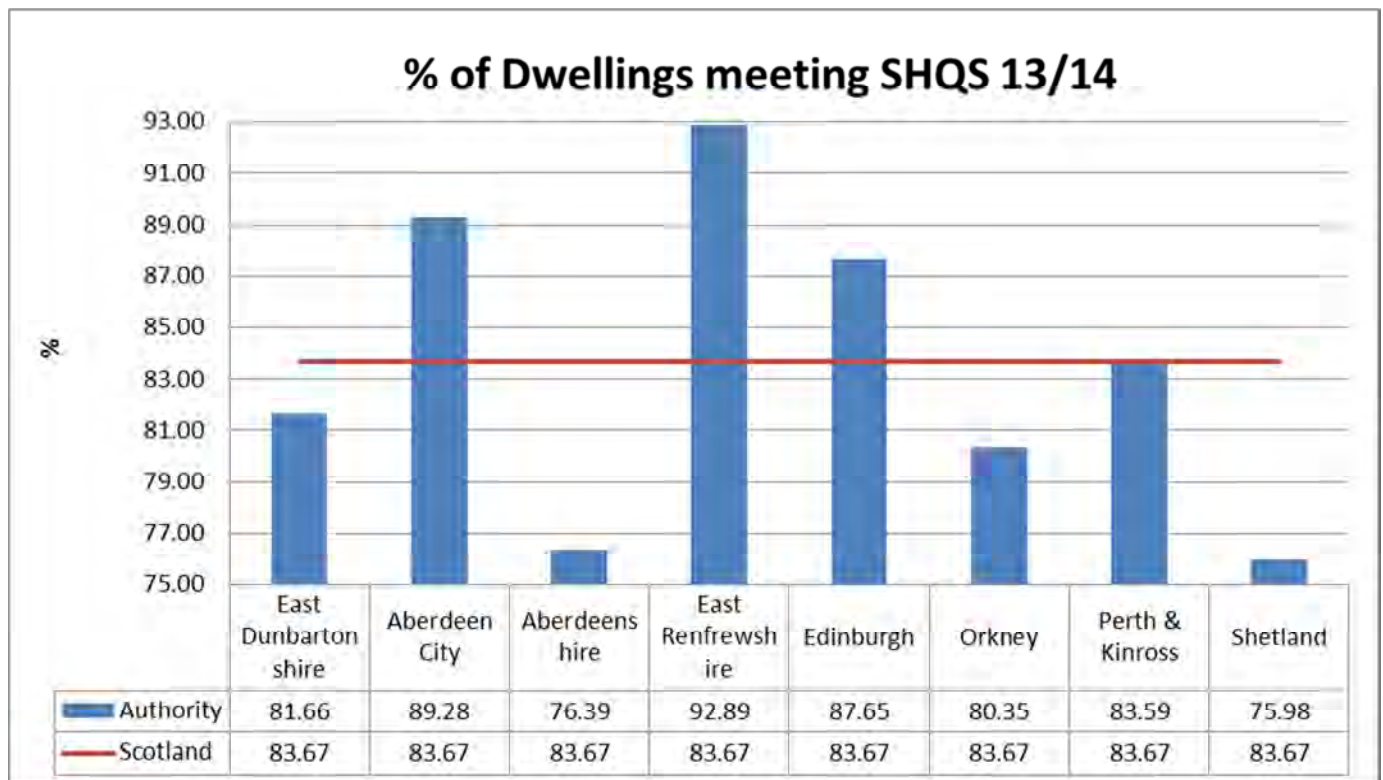
- East Dunbartonshire is ranked 3rd in relation to comparator Authorities in this area

Percentage of dwellings meeting SHQS

Performance	81.66%	↑	Rank	17	↑	Quartile	3
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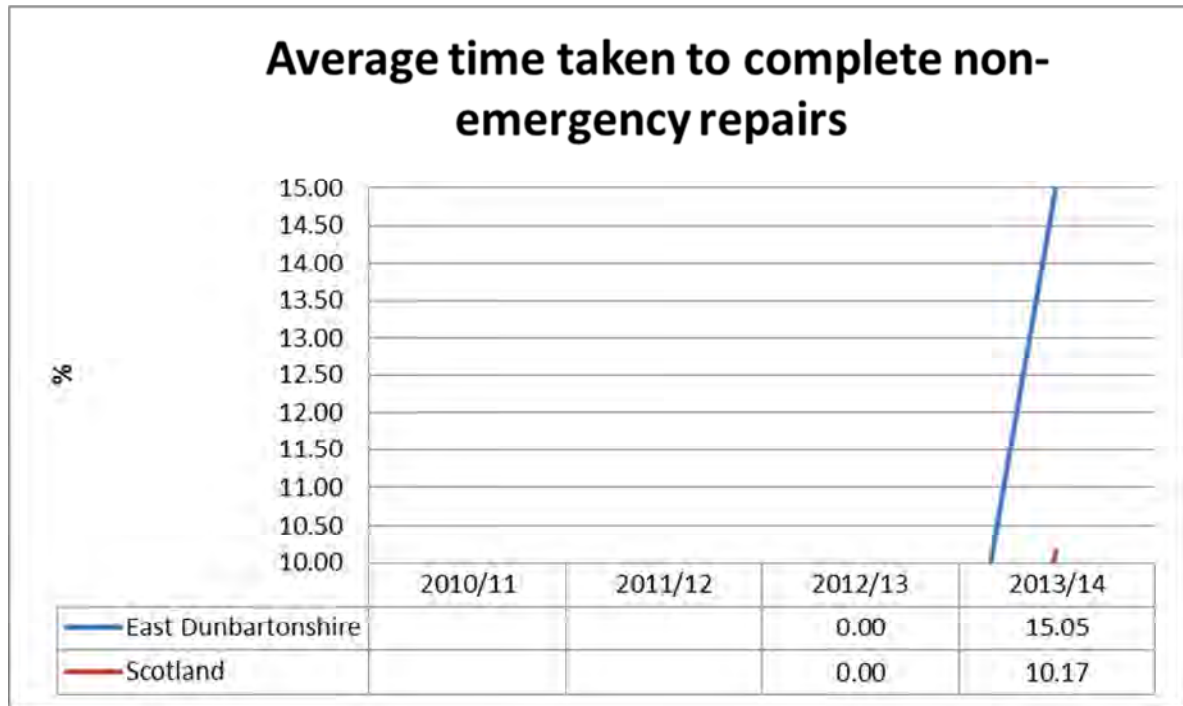
- East Dunbartonshire's performance in this indicator has improved significantly from the baseline year, however, it remains slightly below the Scottish average



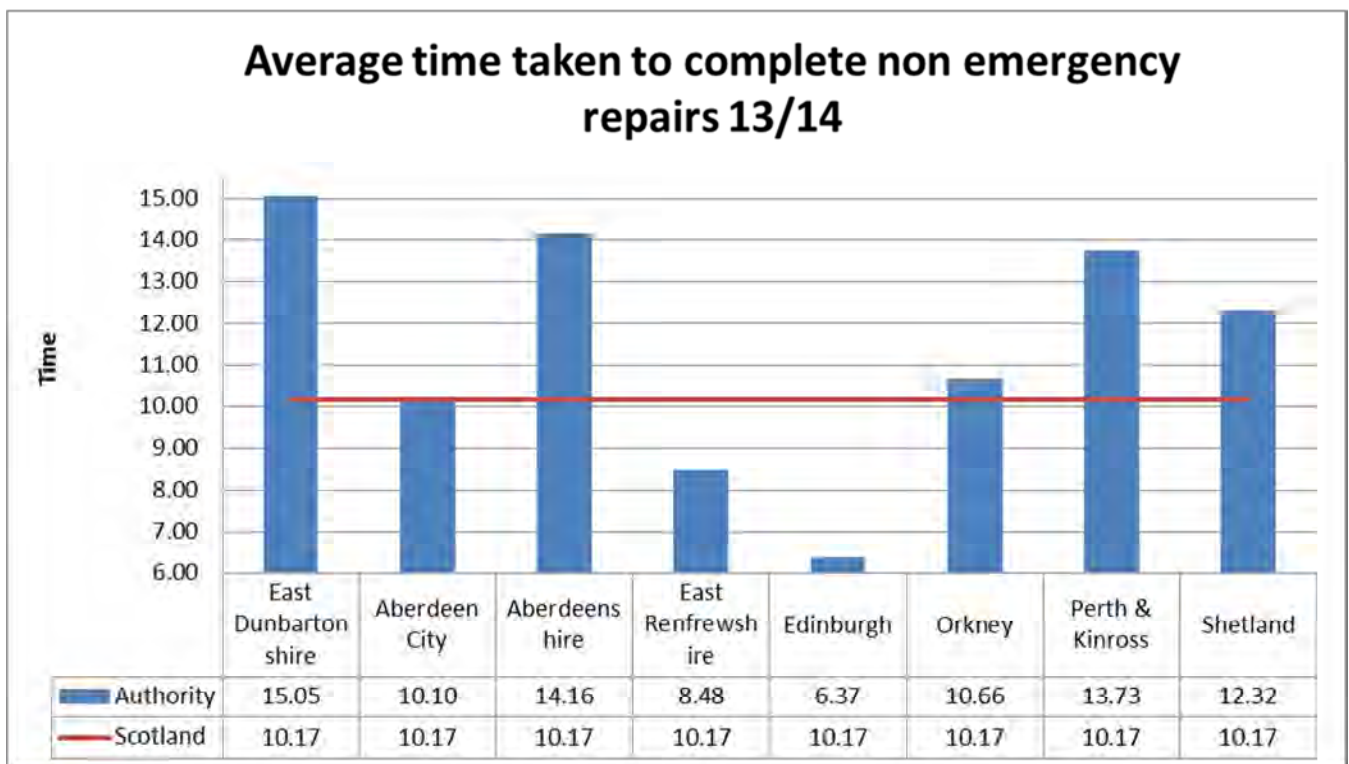
- East Dunbartonshire ranks 5th in relation to comparator Authorities in this area

Average time taken to complete non-emergency repairs

Performance	15.05		Rank	24		Quartile	4
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- 13/14 is the first year data for this indicator has been collected. Performance is below the national average

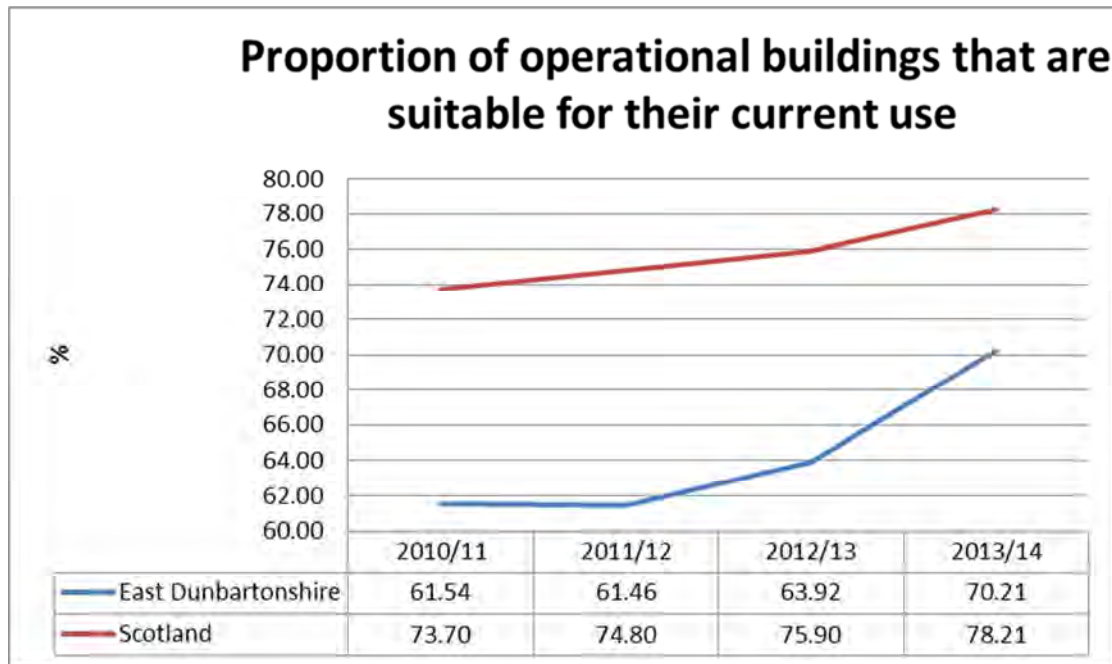


- East Dunbartonshire is the lowest performing local Authority in relation to comparators in this area

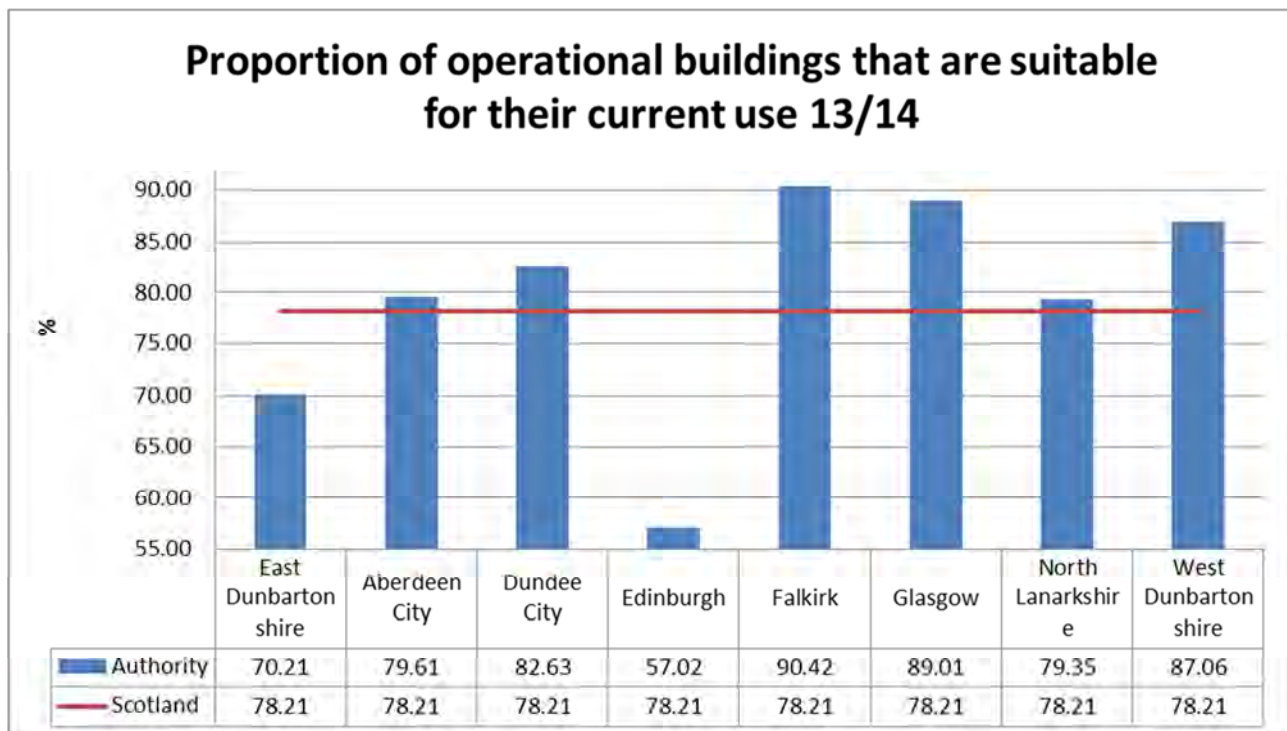
CORP-ASSET1

Proportion of operational buildings that are suitable for their current use

Performance **70.21**  Rank **27**  Quartile **4**



- This indicator has improved significantly from the baseline year but still remains in the lowest quartile of Scottish Authorities

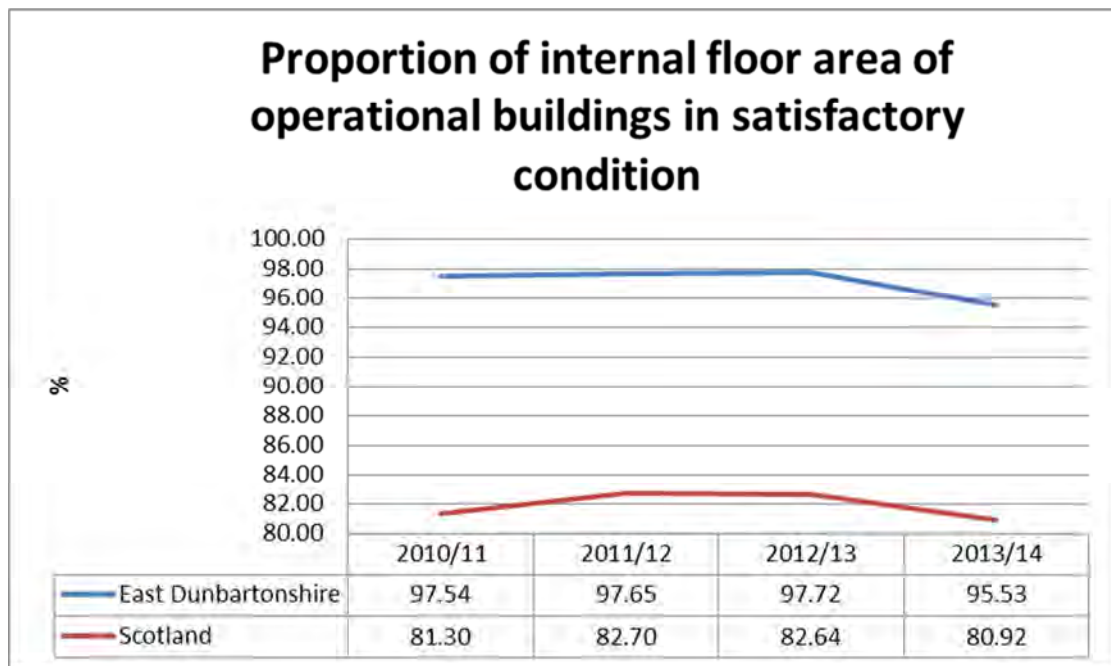


- East Dunbartonshire ranks 7th in relation to comparator Authorities in this area

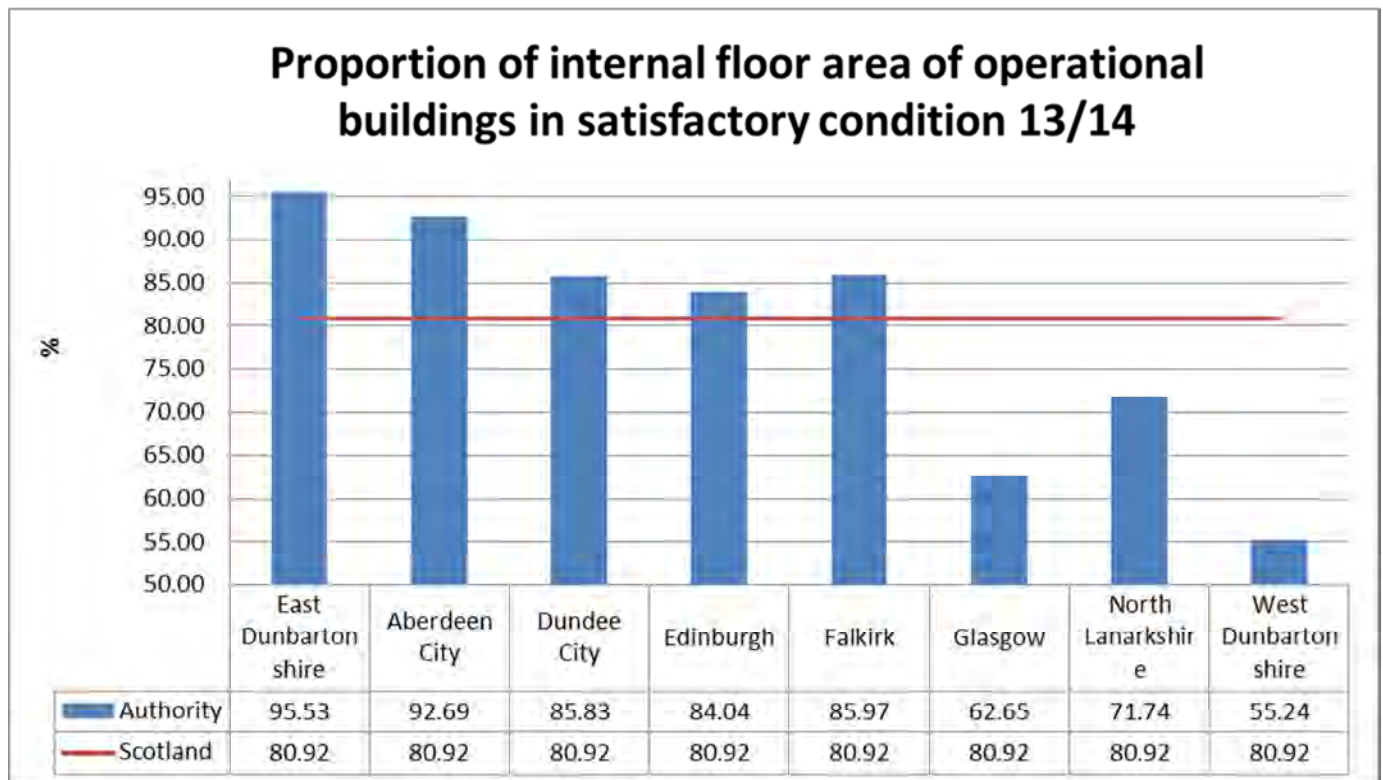
CORP-ASSET2

Proportion of internal floor area of operational buildings in satisfactory condition

Performance	95.53	↓	Rank	7	↓	Quartile	1
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- Performance for this indicator has declined since the baseline year but it remains in the top quartile of Scottish Authorities

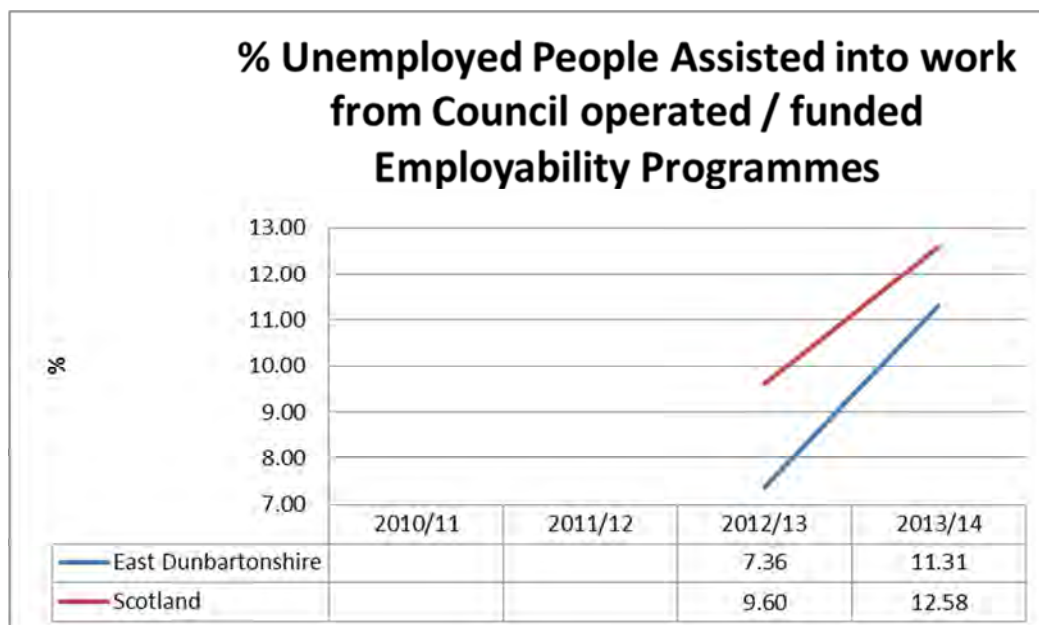


- East Dunbartonshire is the highest performing authority of the Comparators in this area

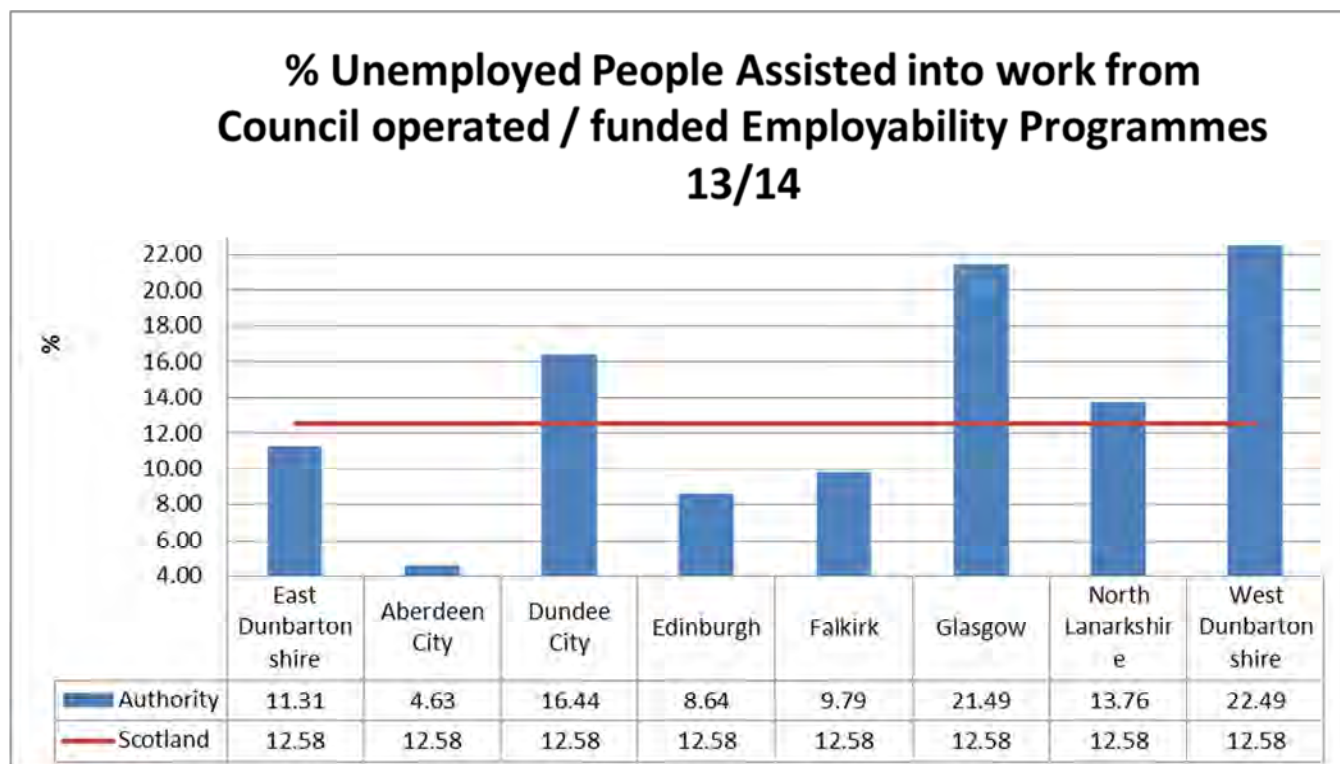
ECON1

% Unemployed People Assisted into work from Council operated / funded Employability Programmes

Performance	11.31	↑	Rank	13	↑	Quartile	2
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- East Dunbartonshire's performance in this indicator has improved from the 12/13 baseline, however it remains slightly below the Scottish Average



- East Dunbartonshire ranks 5th in relation to comparator Authorities for this indicator