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KEY PERFORMANCE OUTCOMES 2020-21 Q2
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	SUMMARY OF KPOs											
	KPO1										K	
CATEGORY (by building type and value of work)	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	
DOMESTIC	448	93.98	31.13%	68.48%	0.39%	0.00%	56.12%	30.61%	13.27%	0.00%	78	
NON-DOMESTIC	26	97.15	40.00%	53.33%	0.00%	0.00%	54.55%	36.36%	9.09%	0.00%	5	
Total	474	94.16	31.62%	67.65%	0.37%	0.00%	56.04%	30.92%	13.04%	0.00%	83	
0 - £10,000	208	74.25	40.00%	60.00%	0.00%	0.00%	62.34%	29.87%	7.79%	0.00%	34	
£10,001 - £50,000	176	98.80	24.37%	75.63%	0.00%	0.00%	54.02%	28.74%	17.24%	0.00%	31	
£50,001 - £250,000	70	160.66	26.09%	73.91%	0.00%	0.00%	48.48%	39.39%	12.12%	0.00%	11	
£250,001 - £1,000,000	10	24.70	16.67%	66.67%	16.67%	0.00%	60.00%	40.00%	0.00%	0.00%	3	
£1,000,001 and above	10	30.60	50.00%	25.00%	0.00%	0.00%	40.00%	20.00%	40.00%	0.00%	4	