



Community Justice Scotland
Ceartas Coimhearsnachd Alba

Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template
2018-19



1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

This guidance, which underpins the reporting template, was produced as a response to views and opinions gathered by the Community Justice Scotland Improvement Team following the publication of the 2017-18 annual report.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will not be specifically identified. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the second iteration of the template and guidance. It is anticipated that this template will remain largely unchanged for the reporting periods 2018-2019 and 2019-2020.



4. Template Completion Guide

1. Community Justice Partnership / Group Details	
Community Justice Partnership	Community Justice East Dunbartonshire
Community Justice Partnership Chair	Caroline Sinclair
Community Justice Partnership Co-ordinator	Willie Kennedy
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	19.9.18

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership and has been shared with our Community Planning Partnership and Health and Social Care Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership Chair :	Date :
	20.9.19

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area :</p> <ul style="list-style-type: none"> Community Justice East Dunbartonshire (CJED) is aligned with the Community Planning Partnership; Local Outcome Improvement Plan (LOIP) Outcome 4 <i>Safer and Stronger Together</i> along with the Community Safety Partnership and Empowered Violence against Woman and Girls group. The partnership reports through LOIP outcome 4 to the Community Planning Executive Group (CEG). This group in turn reports into the Community Planning Partnership Board. The Chair of CJED sits on both groups. Monitoring and development of the plan is facilitated jointly through the Community Planning Partnership and the Health & Social Care Partnership (HSCP). Operational responsibility for implementation of the plan sits predominantly with the HSCP. Governance of the delivery through the HSCP is in line with that of other HSCP services as set out in the HSCP Performance Framework. The CJED partnership is chaired by the Chief Social Work Officer, which gives the partnership direct line of governance as outlined above. The vice chair is a representative from one of our 3rd sector partners. A Terms of Reference has been agreed and signed for the partnership. A baseline of evidence was developed that enabled the partnership and stakeholders to identify priority areas for the 2018-2021 Community Justice Outcome Improvement Plan (CJOIP).



4. Performance Reporting – National Outcomes

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
<p>Activities carried out to engage with 'communities' as well as other relevant constituencies</p>	<p>Yes</p>	<p>Yes</p>	<p>This has been the first fully operational year for CJED. The main focus for the year has been:</p> <ul style="list-style-type: none"> • Developing the partnership. • Inviting non statutory partners onto the partnership. • Agreeing the Governance and reporting routes for the partnership. • Agreeing the governance of the partnership itself e.g. agreeing meeting frequency; appointing a chair and vice chair; agreeing the format of the meetings. • During the year the identity of CJED has been developed. The partnership agreed a logo and strapline, pop up advertising banners were created, along with tri-fold leaflets explaining community justice in East Dunbartonshire. <p>A number of events were organised and hosted by Community Justice East Dunbartonshire Partnership in 2018/19:</p> <ul style="list-style-type: none"> • The inaugural annual conference took place, successfully, on 15th November 2018. <i>'Community Justice East Dunbartonshire through a trauma informed lens'</i> This was attended by circa 140 people from across the community justice family and community. This is part of the communication strategy to increase awareness of Community Justice across East Dunbartonshire. Part of the workshops was a 'So What' session at the end asking attendees what they were going to change in their daily practice and what they wanted from Community Justice in East Dunbartonshire. A post conference report was compiled and circulated to all attendees. <div style="text-align: center;">  <p>Conference Report.docx.pdf</p> </div> <ul style="list-style-type: none"> • The Community Justice Coordinator attends 'Sharing Time' which is a monthly initiative with East Dunbartonshire Voluntary Action (EDVA). This forum provides an opportunity to network; build contacts and update ongoing work within East Dunbartonshire voluntary sector. • A SMART Justice briefing was delivered to youth justice; criminal justice and children and families teams. An outcome from the event was to ask the



			<p>staff areas they would like improved. A number of these were incorporated into the delivery plan. Feedback from attendees was that people had a better understanding of the links between all areas and community justice.</p> <p>There was also partnership representation at a number of HSCP and council events:</p> <ul style="list-style-type: none"> • Alcohol and Drugs Partnership (ADP) development day. • HSCP information day where CJED hosted a table and fielded questions on community justice in East Dunbartonshire. • Promotional stall at the council staff awards event. <p>The Criminal and Community Justice webpages on the council website have been updated and will be maintained on a regular basis.</p>
Consultation with communities as part of community justice planning and service provision	Yes	Yes	<ul style="list-style-type: none"> • The Partnership wrote a three year Community Justice Outcome Improvement Plan (CJOIP) in 2018. Therefore, during 18/19 the focus was on the delivery phase of the planning cycle; however the ethos of consultation is firmly embedded which is evidenced in the events cited above. • A press release was put out asking communities for their input to the CJOIP. <p style="text-align: center;"> Press Release.docx</p>
Participation in community justice, such as co-production and joint delivery	Yes	Yes	<ul style="list-style-type: none"> • At the CJED inaugural annual conference there was joint delivery with people who have experience of the Justice system. One of our key presenters was Kevin Neary from Aid and Abet, a man with experience of being involved in criminality and the justice system and coming out the other side. There was also a workshop delivery from local peer researchers from the Scottish Drug Forum (SDF) local people who have lived through addiction. • Service users were involved in developing the CJOIP through facilitated focus groups.
Level of community awareness of / satisfaction with work undertaken as part of a CPO	Yes	Yes	<ul style="list-style-type: none"> • There is a process in place to capture; publicise and act on feedback from unpaid work recipients, and clients. This information appears in the form of letters thanking staff for the jobs undertaken by unpaid work; 'Thank You' cards received from the community. There is also contact by telephone with a number of people that the unpaid work (UPW) team carry out projects for. This is reported as part of the Chief Social Work Officer's (CSWO) annual report. The relevant core quality indicators re performance are regularly reported to the Council and the HSCP through the How Good is Our Service process and the HSCP's Performance Framework.



			<ul style="list-style-type: none"> • Reports and presentations on the UPW and other activity element of Community Payback Orders (CPOs), have been delivered to Lead Officers and Elected members within East Dunbartonshire. • Susan Manion the Chief Officer of HSCP visited the unpaid work team and highly praised the work that they were carrying out within the community. • In 2018/19 staff have been pro-active and dynamic in making the wider public aware of the unpaid work services and achievements that are delivered. Signage has been designed by unpaid work staff to increase the visibility of the excellent work that is carried out across East Dunbartonshire. • A Webpage was developed and populated by UPW staff. • The unpaid work team work closely with the Community Planning Place Initiatives in East Dunbartonshire.
Evidence from questions to be used in local surveys / citizens' panels and so on	Not currently	Yes	<ul style="list-style-type: none"> • Community Justice was part of the East Dunbartonshire Community Engagement Strategy survey, however there was not a great return. • This area will be explored as part of the communications plan going forward. Agreement has already been reached to use the local HSCP Strategic Planning Group (SPG) as a consultation and awareness raising forum. The SPG has representation from a wide range of stakeholders including people who use services and their unpaid carers as well as representation from both of the HSCP locality planning group, allowing access to local level views.
Perceptions of the local crime data	Not currently	Not as an outcome/ performance measurement	<ul style="list-style-type: none"> • The data is useful as underlying qualitative data as part of the Strategic Needs assessment to inform service provision. However it is not used to measure any positive progress. The data mainly used comes from Scottish Government Statistical Bulletins and datasets.
Other information relevant to National Outcome One			



NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
<p>Services are planned for and delivered in a strategic and collaborative way</p>	<p>Yes</p>	<p>Yes</p>	<ul style="list-style-type: none"> National data tells us that in 2016-17 (the latest figures to be released) there were 610 incidents of domestic abuse recorded by the police in East Dunbartonshire, a decrease of 7% from 2015-16 (658). However levels of domestic abuse recorded by the police have remained relatively stable in East Dunbartonshire since 2007-08 at around 590 to 660 incidents a year. As part of the Behaviour Change sub group, of the Empowered Violence against women and girls group, CJED are contributing to the action: <p><i>‘Men desist from all forms of violence against women and girls and perpetrators of such violence receive a robust and effective response’.</i></p> <p>The purchasing of the Up2U programme contributes to this action.</p> A Self Evaluation session was delivered to the partnership at the November 2018 meeting by Clare Wilson of the Care Inspectorate, an output of this session was a further exercise where by partners completed a self-evaluation questionnaire. This focussed their mind-set prior to attending an externally facilitated development session in preparation for future self-evaluation of the partnership. The output from these exercises were used to review the partnership meeting formats and to plan to improve the effectiveness of the partnership. <p>Some comments from the evaluation</p> <p><i>‘The CJP is comprised of 3rd sector and statutory partners but we are all treated as equals within the partnership and open and honest discussion encouraged. The chair of the partnership is a 3rd sector organisation. Joint discussion and agreement took place on governance and membership of the group. There is shared learning, practise and this is open to being included in any training, conferences. This collaboration will continue to grow in 19-20’</i></p> <p><i>‘The partners collaborate very well through regular meetings, conferences and sharing of information. This is easier within our local authority thanks to many of the same leads meeting regularly from each agency. Strategy and intention are well outlined through the CJOIP and partners have a shared vision and commitment for improved quantitative collaboration. Good practice and future joint work is ongoing in relation to trauma informed practice, interventions, ABIs, EEI, MARAC and other areas of community justice.’</i></p>



			<ul style="list-style-type: none"> • As described in the governance section, CJED is in a tri partnership agreement under Local Outcome 4, working in collaboration with the Community safety partnership and the Empowered (violence against women and girls group). The leads for these three partnerships meet on a regular basis to report on progress towards LO4. The leads also sit on each of the partnerships to ensure a consistent approach and maintain good collaborative working. • The chair of the ADP is a member of CJED. There is also representation from CJED partners on the ADP. • The CJ Coordinator sits on the East Dunbartonshire Employability Action Group enabling improvements in employability for CJ clients. • There is CJED representation via the coordinator on the Greater Glasgow and Clyde Community Justice Health Improvement Group chaired by Glasgow City HSCP Head of Health Improvement and Equalities. • As a response to the national debate and changes in the approach to diversion from prosecution, CJED convened a multi-agency Diversion sub group to consider a local response to the changes. • In December 2018, the East Dunbartonshire ACEs and Trauma Collaborative (EDATC) was established. This group will take forward the long term strategic vision to implement the NHS Education for Scotland (NES) psychological framework to create an ACE (Adverse Childhood Experience) aware and Trauma informed community within East Dunbartonshire. EDACT group therefore aims to follow the proposed framework and will set up 3 sub-groups to cover the key areas promoting transformation. <ul style="list-style-type: none"> • Environment; • People and Training; • Systems and Processes Community Justice and Justice services were instrumental in establishing this group in collaboration with Child protection and educational psychology.
Partners have leveraged resources for community justice	Yes	Yes	<ul style="list-style-type: none"> • East Dunbartonshire Justice service has made a significant contribution to the partnership • Over the year the venue for the partnership meeting has been facilitated by HMP Low Moss; East Dunbartonshire Council; and East Dunbartonshire HSCP. • East Dunbartonshire Voluntary Action (EDVA) hosted an externally facilitated partnership development session. • Police Scotland; East Dunbartonshire HSCP, Community Protection and EDVA provided facilities for sub group meetings. • Scottish Fire and Rescue Service (SFRS) delivered training to four Criminal Justice Social



			<p>Work (CJSW) staff and five UPW clients. This will be an ongoing initiative where CJSW will work in partnership with SFRS to provide a rolling programme of CPR training thereby promoting the welfare of residents within EDC by giving them the tools to potentially save lives.</p> <ul style="list-style-type: none"> • A one day multi agency trauma awareness session was developed by Dr Dawn Harris and Alex O'Donnell and delivered via Community Justice East Dunbartonshire to 30 members of staff from 11 partner agencies including children and families; Police Scotland; Scottish Prison Service (SPS); SFRS; SACRO; Families Outside; Skills Development Scotland; Woman's Aid; Mental Health team; CJ Unpaid Work Team; Addiction services. • This indicator was also part of the self-evaluation exercise, some comments from partners on this particular indicator included: <i>'Although there is always room for improvement and some of our recent changes are in their infancy I feel we are good at utilising the resources at our disposal to good effect within the community justice partnership.'</i> <p><i>'Restructure of the local problem solving team with the inclusion of three campus officers to cover the high schools in the area. We have already had great feedback from the heads of the schools on the impact these officers are having. As part of the new direction we are improving joint work with community protection. We can evidence improved joint work with wardens, licensing, environmental health and trading standards around youth diversion, rogue security, bogus callers and many more upcoming days of action.'</i></p>
Development of community justice workforce to work effectively across organisational/professional /geographical boundaries	Yes	Yes	<ul style="list-style-type: none"> • A briefing was arranged and delivered for CJSW staff and unpaid work supervisors around wider developments in electronic monitoring (EM); SFRS Firereach programme and Fairstart Scotland employability programme. An output from the session was a joint venture between unpaid work and SFRS to develop a bespoke Firereach programme for people on CPOs. Feedback from attendees indicated that the session had increased their knowledge particularly around EM and the future developments and referral routes into the Fairstart employability programme. • Two five day Up2U training courses were delivered to CJSW; Prison Based Social Work (PBSW); Youth Justice and Women's aid personnel. The evaluation from both courses was very positive. • A 2 day trauma informed practice course designed Dr Dawn Harris and Alex O'Donnell in collaboration with Community Justice Scotland was piloted in East Dunbartonshire through CJED



			<p>and delivered to 11 staff. Evaluation of the 2 day course has been carried out by Community Justice Scotland (CJS) Learning Development & Innovation (LD&I) team. This was deemed extremely successful and delivered throughout Scotland.</p> <ul style="list-style-type: none"> • A one day multi agency trauma awareness session was organised by Community Justice East Dunbartonshire and delivered by Dr Dawn Harris and Alex O'Donnell to 30 members of staff from 11 partner agencies including children and families ; Police Scotland; SPS; SFRS; SACRO; Families Outside; Skills Development Scotland; Woman's Aid; Mental Health team; CJ Unpaid Work Team; Addiction services. • Unpaid Work staff development days were organised and delivered jointly to East Dunbartonshire and Argyll & Bute staff. One day was delivered in Kirkintilloch and one in Dunoon. The days were facilitated by CJS LD&I leads. The output from these sessions was to increase the knowledge of the unpaid work supervisors on the wider aspects of criminal justice.
Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPAs	No	No	<ul style="list-style-type: none"> • This is captured in the Multi Agency Public Protection Arrangements (MAPPAs) annual report which is a multi-authority arrangement as North Strathclyde, which clearly highlights the collaborative partnership working across local authority boundaries and across agencies. I do not see the purpose of reporting this through community justice channels.
Other information relevant to National Outcome Two			



NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Partners have identified and are overcoming structural barriers for people accessing services	Yes	Yes	<ul style="list-style-type: none"> Residents in East Dunbartonshire spend on average 3 times longer in temporary accommodation than the Scottish Average, they also spend longer on the homelessness list. The Rapid Rehousing strategy will look to address this over the longer term. Fairstart Scotland employability initiative is delivered by the Lennox Partnership in East Dunbartonshire joint work throughout the year has established this employability pathway into community justice in East Dunbartonshire. There is also good relationships with the Employability Pipeline through the Employability Action Group. Through the ADP and links with East Dunbartonshire Alcohol and Drugs Service (EDADS) access to the service for individuals on CPOs was highlighted as an area of concern. Plans were put in place to co-locate an addictions nurse in the CJ team, this came to fruition out with the time period of this report. In 2018 Community Justice Scotland supported East Dunbartonshire to complete an ACE's study with individuals receiving an induction from Criminal Justice Social Work at the commencement of a Community Payback Order. This study was completed over a three month period and used the ten question ACE's study.
Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs	Yes	Yes	<p>Whilst in custody and in preparation for the transition back into the community:</p> <ul style="list-style-type: none"> The HMP Low Moss Prisoner Support Pathway (PSP) is a partnership delivering a service to coordinate support services by PSP case workers and peer mentoring to people with convictions, from third and public sector organisations. Turning Point Scotland is the lead third sector organisation, alongside SACRO, Action for Children and Y People, whose staff work in partnership with SPS staff to provide throughcare support The PSP provides a cohesive well-coordinated range of resettlement provision available for short-term prisoners returning to their community. PSP staff work with prisoners as they approached their liberation date. Staff actively engage in planning for release and supporting prisoners to attend the range of appointments with housing staff, Department of Work and Pensions as well as community based social work when licence and supervision arrangements are in place. This service has been working with around 100 prisoners as they neared liberation and a further 80 in the community.



			<ul style="list-style-type: none"> • The Family Case Management Team worked closely with Early Years Scotland to secure funding to further develop the Family and Friends Centre. • A variety of events and activities are offered to promote family contact including baby massage classes, dedicated children's visits and the Father's Programme • The Self Change Programme (SCP), delivered by Psychologists and Programmes Officers provided the opportunity to promote positive relationships with community social work services to support re-integration and follow up. • In the community Justice Services working in collaboration with Parent Network Scotland have initiated the ACEs recovery toolkit. A 10 week structured programme delivered to clients on a community payback order.
Initiatives to facilitate access to services	Not currently	Yes	There are a number of initiatives underway to facilitate access to services.
Speed of access to mental health services	No	No	<ul style="list-style-type: none"> • There is no quantitative data available to support this indicator. • However the Commitment 15 Action plan was finalised and submitted to Scottish Government by the HSCP. There is commitment to psychological interventions in prison ; borderline personality disorder, services in police custody and mental health and suicide prevention training over the next 5 years, which will enhance the access to services for people with mental health issues in a justice setting. • Reporting on this area would be through the HSCP.
% of people released from a custodial sentence : a) registered with a GP b) have suitable accommodation c) have had a benefits eligibility check	No	Not as an outcome/ performance measurement	<ul style="list-style-type: none"> • I appreciate the thinking behind this measure however it is limited in its measurability. • There is no information or data for people registered with a GP on liberation to east Dun. • Voluntary Assistance is offered to all residents of East Dunbartonshire, who are not a statutory case, on liberation from a custodial sentence in 2018/19 there was no uptake on this offer. • In contrast there were 43 residents subject to statutory throughcare in East Dunbartonshire. • Jobcentre plus prison staff provide employability and benefit support prior to release however they do not record any statistics for the number of people receiving a benefit eligibility check.
Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	Not currently	Yes	<ul style="list-style-type: none"> • This is recorded and reported through other routes. CJSW will carry out an in-depth LSCMI assessment for 100% of individuals on a community based order based on Risk Needs and Responsivity. These are taken into account when putting a case management plan in place. • In 18/19, 97% of people completing an unpaid work requirement of a CPO stated in their exit questionnaire that all their circumstances were



			<p>taken into account, thus a tailored intervention approach.</p> <ul style="list-style-type: none"> • 100% thought that being on a CPO had helped them to stop or reduce their offending. • Some comments from the questionnaires were: <i>'Made me think about things first but you never know the situation you are going to be in. So I hope it has made me more aware of the situation I get myself into.'</i> <p><i>'I feel like being at Community Service has shown me that it is important to follow rules and abide by the law.'</i></p> <p><i>'Helped by xxxxxxxx to deal with personal behaviour problems.'</i></p>
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Other information relevant to National Outcome Three

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NATIONAL OUTCOME FOUR

Effective interventions are delivered to prevent and reduce the risk of further offending

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Use of 'other activities requirements' in CPOs	Yes	Yes	<ul style="list-style-type: none"> CJSW and SFRS are working collaboratively to develop and deliver a bespoke Fireskills' course for residents serving unpaid work requirement of CPO. Currently a 5-day course. Early indications was to run 1 day per week over 5 weeks as part of other activity of unpaid work requirement. SFRS delivered training to five UPW clients. This will be an ongoing initiative where CJSW will work in partnership with SFRS to provide a rolling programme of CPR training thereby promoting the welfare of residents within EDC by giving them the tools to potentially save lives.
Effective risk management for public protection	No	Not as an outcome/ performance measurement	<ul style="list-style-type: none"> CJSW carry out risk assessment when compiling CJSWRs for the courts. MAPPA arrangements are in place across North Strathclyde.
Quality of CPOs and DTTOs	Yes	Yes	<p>An assessment of Justice Social Work Exit questionnaires focused on CPOs both supervision and unpaid work in 18/19 showed the following key findings:</p> <ul style="list-style-type: none"> 44 exit survey questionnaires were completed and returned 100% felt that they had been treated with respect and courtesy 100% thought that all their circumstances had been taken into account (100%) said that they were seen on time if they attended on timer (100%) said that their order was fully explained to them 37 out of 38 (97%) on UPW said that the unpaid work carried out helped improve their skills. 100% on supervision said they had looked at why they had offended 100% on supervision said that they had considered the impact of their offending on victims. 100% both Supervision and UPW said that their attitude to offending had changed during the course of the CPO. 100% thought that this CPO helped them to reduce or stop offending. <p>Some additional comments included</p> <p><i>'Gave me an opportunity for employment'</i></p> <p><i>'Progressing in work, mental and physical health better, feel more relaxed.'</i></p>



			<p><i>'Allowed me to discuss deeper personal problems and try to build my confidence up'</i></p> <p><i>'Supervisors and the rest of the staff have been a pleasure to work with and get to know'</i></p> <p><i>'I really enjoyed the landscaping work we did. I would like to continue this into work when I finish my CPO'</i></p> <p><i>'Helped improve interpersonal skills and communication skills in general'</i></p> <p>The comments were mainly very positive about the service and indicated that :</p> <ul style="list-style-type: none"> • There are healthy and respectful person centred relationships between CPO clients and staff. • Life chances are improved through needs, including health and wellbeing, financial inclusion, housing and safety, being addressed • People develop positive relationships and learn new skills to assist them in future employment. <p>DTTO is delivered by West Dunbartonshire for East Dunbartonshire clients, however discussions are underway to transfer the service back to East Dunbartonshire.</p>
<p>Reduced use of custodial sentences and remand :</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p>	No	Not as an outcome/ performance measurement	<ul style="list-style-type: none"> • Statistics are kept for the East Dunbartonshire population in custody and on orders etc. • During 2018/19 the average number of : • males in custody was 54 • male remands was 15 • females in custody was 1 • female remands was 1 • There were 152 Community Payback Orders during this period. • Criminal Proceeding figures are not currently broken down into local authority • 218 CJSWRs were requested from East Dunbartonshire justice services. • 36 recorded a preferred outcome of custody • 48 had a main outcome of custody • 134 recorded a preferred outcome of a CPO • 106 had a main outcome of a CPO • There is clearly still an imbalance between the recommendations of a criminal justice social worker when writing and submitting a report and the views of the sentencer.
The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]	No	Not as an outcome/ performance measurement	The quality of these services is monitored and reported through the Alcohol and Drugs Partnership. Co representation across both CJED and the ADP means that people in contact with the justice system in East Dunbartonshire are included in any interventions.



Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)	Yes	Not as an outcome/ performance measurement	The data is useful as underlying quantitative data. However it is not used to measure any positive progress. This data is readily available through Scottish Government statistical bulletins and data sets. Given the variation in timeframes and production dates for all the various data sources, it causes issues building a complete picture of the area at a certain point in time.
Number of short-term sentences under one year	No	Not as an outcome/ performance measurement	<ul style="list-style-type: none"> • This has been used as part of the evidential data to determine possible increase in workload for services with the introduction of PASS. It has been used to shape services and pathways for short term prisoners on release. • However as a stand-alone measure it doesn't inform practice in any meaningful way. • In 2018 East Dunbartonshire CJ services both in the community and in prison facilitated a survey from Progressive commissioned by CJS to ascertain the needs of individuals serving sentences up to 12 months in preparation for the extension of PASS. The output from this research was a report and presentation. This aligned with the national report produced by CJS.

Other information relevant to National Outcome Four

There is a plan in place for 2019 to involve clients more fully in service delivery and to collect their thoughts on how to change any aspects of the CPO/ UPW service through focus groups over and above the exit surveys.

NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	No	Yes	Nationally it has been noted there is no accredited outcome tool identified to meet this outcome, and therefore a key priority within the national leadership group. Currently there is no mechanism in place for collecting evidence to meet this outcome. Despite a number of initiatives being put in place as described earlier in the report to address access to services and ensuring the complex needs of individuals are addressed, progress cannot be measured. This will be a focus during 2019.

Other information relevant to National Outcome Five



NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	No	Yes	Nationally it has been noted there is no accredited outcome tool identified to meet this outcome, and therefore a key priority within the national leadership group. Currently there is no mechanism in place for collecting evidence to meet this outcome. Despite a number of initiatives being put in place as described earlier in the report to address access to services and ensuring the complex needs of individuals are addressed, progress cannot be measured. This will be a focus during 2019.
Other information relevant to National Outcome Six			

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	No	Yes	Nationally it has been noted there is no accredited outcome tool identified to meet this outcome, and therefore a key priority within the national leadership group. Currently there is no mechanism in place for collecting evidence to meet this outcome. Despite a number of initiatives being put in place as described earlier in the report to address access to services and ensuring the complex needs of individuals are addressed, progress cannot be measured. This will be a focus during 2019.
Other information relevant to National Outcome Seven			

5. Priority Areas of Focus

The priorities for CJED are set out in the CJOIP 2018/21 and are informed by the baseline assessment. As outlined above in the report there were some key areas of focus during 2018/19.

This has been the first fully operational year for Community Justice East Dunbartonshire (CJED).

The main focus for the year has been:

- Developing the partnership.
- Inviting non statutory partners onto the partnership.
- Agreeing the Governance and reporting routes for the partnership.
- Agreeing the governance of the partnership itself e.g. agreeing meeting frequency; appointing a chair and vice chair; agreeing the format of the meetings.
- Establishing an identity for CJED through promotional material.

Over and above this important priority, CJED has focussed on :

- Addressing gender based violence through the work around Up2U.
- Workforce development, particularly in Trauma Informed practice.
- Organisation and delivery of the Annual CJED conference.
- Exploring outcome measurement tools.



6. Case Studies

Up2U 'Creating Healthy Relationships' Domestic Abuse Perpetrator Programme

In 2018, a collaboration between Community Justice East Dunbartonshire and Empowered violence against women and girls partnership resulted in the purchasing by CJED of the Up2U 'Creating Healthy Relationships' Domestic Abuse Perpetrator Programme.

The introduction of Up2U in East Dunbartonshire contributes to Equally Safe priority 4: *'Men desist from all forms of violence against women and girls and perpetrators of such violence receive a robust and effective response'*.

As well as the Community Justice Outcome Improvement Plan 2018-2021 priority to: *'Address gender based violence'*

The implementation of the programme was the remit of the Behaviour Change sub group, of the Empowered partnership. The membership of this group included:

- Community Justice
- Criminal Justice
- Police Scotland
- Children and Families services
- East Dunbartonshire Women's Aid
- East Dunbartonshire Adult Protection

The programme had been running in Renfrewshire for two years, which gave the connection to East Dunbartonshire, as the Criminal Justice Service Manager previously worked in Renfrewshire where he was instrumental; in establishing the programme. He also had a good working relationship with the programme author in Portsmouth.

Building on these links, visits were organised to meet with the team in Renfrewshire and learn from their experience to aid in the implementation process.

One of the key actions was to train all criminal justice; young people and youth justice team staff and the independent domestic abuse advocates (IDAAs) in the delivery of the programme.

Community Justice organised two 5 day training events in September and October of 2018. These courses were delivered by the programme author and one of her colleagues respectively. In total 13 staff were trained. Evaluation of the training was very positive. Some comments were:

'Until now, we did not have a programme to work with domestic violence cases. This gives us a clear programme to use with this client group. It is user friendly and based on evidence-based practice.'

'This was the most helpful training I have been on for many years. The programme will be most useful for the young people I work with and reducing the particular offending behaviours and associated risks. Furthermore, Amy was a fantastic trainer whose passion and knowledge made the training a great experience.'

'Really brilliant training. The manual & resources are fully comprehensive & straightforward. It was interesting to see how this programme will benefit perpetrators as an intervention. I enjoyed meeting all the participants and the trainers. Thank you.'

'I work with Women's Aid, but I could definitely adapt some of the sessions to incorporate in our trauma recovery group. In particular, I will use 'sweep to keep' and the sessions on guilt and shame. I will also use the concepts of Fact; Assumptions and opinion and the behaviour analysis.'

Moving forward into 2019, the implementation and operation of the programme will be monitored. Information leaflets will be designed in collaboration with partners, one for the clients and another for professionals. An information event for the judiciary will be organised.



There have been enquiries from other Local Authority areas regarding the introduction of Up2U in their areas. East Dunbartonshire will assist in this process.

Trauma Informed Practice training

In 2018 East Dunbartonshire community justice entered into conversation with Community Justice Scotland as part of the Learning and Development Strategy, and co-designed a 2 day trauma informed training input with a Forensic and Clinical Psychologist and specialist in trauma informed service design and intervention, Professor Dawn Harris and the Criminal Justice Service manager Alex O'Donnell.

The course ran for two days with eleven participants from the Criminal Justice team, both community and prison based. The training was delivered by Alex and Dawn.

As the training was sponsored by Community Justice Scotland, they carried out an evaluation of the pilot course. The evaluation was in alignment with the outcomes for the course, provided by the trainers. This course was developed in line with the National Framework for Transforming Psychological Trauma. The outcomes were aligned with those at Trauma Enhanced level 3.

Four pilot courses in Trauma Informed Practice were held in East Dunbartonshire, Argyll and Bute, Ayrshire and Dundee. Participants were comprised of Social Workers (Criminal Justice and Children and Families), Senior Social Workers, and Support Workers and Service coordinators.

The course ran for two days. All four courses were evaluated at the end of the second day. We evaluated the content of the course and also provided a survey monkey questionnaire for participants to measure pre and post course levels of knowledge and understanding of Trauma Informed Practice. 52 participants from 4 local authorities took part in the training.

“The training evidences the huge need for TIP training across all levels of social work and the need to change our practice. This may actually give our clients the chance to progress”

“I will use this learning in practice on a daily basis given the client group I work with and the high volume of those who have suffered from trauma”

The evaluation measured participants **understanding of different kinds of trauma** before and after participation in the course.

Prior to participating in the course 0% of participants rated their understanding of different kinds of trauma as “excellent” this moved to 9.7% post participation. 40% rated their understanding as “good” pre course and 59.9% post course, a clear improvement. Prior to attendance 60% rated their understanding as “satisfactory” after participation this changed to 21.4% “satisfactory”

	Pre course	Post Course
Excellent	0%	9.7%
Good	40%	59.9%
Satisfactory	60%	21.4%
Poor	0%	0%

When asked a number of questions specifically pertaining to **Trauma Informed Practice**. Levels of understanding of Trauma Informed Practice was measured prior to and post attendance. Those that rated their understanding as “excellent” prior to the course showed no change, however those who rated their understanding as “good” improved significantly. Those that rated “satisfactory” dropped by 40% and “poor” by 38.8%, demonstrating a clear improvement.



	Pre course	Post Course
Excellent	5.5%	5.5%
Good	0%	78.8%
Satisfactory	55.5%	15.5%
Poor	38.8%	0%

Participants were asked to rate their **confidence in working** using a Trauma informed framework organisationally and at an individual level.

	Pre course	Post Course
Excellent	0%	19%
Good	20%	55%
Satisfactory	46.6%	16.6%
Poor	33.3%	8%

In conclusion, the pilot of Trauma Informed Practice has been a success. All participants found the course valuable and learned from the two days, this is evidenced by the improvement in knowledge and confidence in almost all areas of the evaluation. There was a clear message that practitioners want to continue to use the knowledge and skills gained; there is a desire to share this knowledge with their teams and the wider workforce. There appears to be a momentum that has been created by attending the course.

"I would like to see a rolling programme of TIP events and training. It allows me to be the compassionate and skilled worker that I always aspired to be, thank you it has been a great training."

Following the success of the initial pilot training in East Dunbartonshire, courses were held in Argyll and Bute, Ayrshire and Dundee. Participants comprised of Social Workers (Criminal Justice and Children and Families), Senior Social Workers, and Support Workers and Service coordinators.

As well as the success of the 2 day training, a one day multi agency trauma awareness session was organised by Community Justice East Dunbartonshire and delivered by Dr Dawn Harris and Alex O'Donnell to 30 members of staff from 11 partner agencies including Children and Families; Police Scotland; SPS; SFRS; SACRO; Families Outside; Skills Development Scotland; Woman's Aid; Mental Health team; CJ Unpaid Work Team; Addiction services.

The session was positively evaluated, some comments were:

'Discussions at family strategy meetings and how to be more trauma informed in supporting families when visiting Low Moss.'

'Excellent awareness for me. Excellent presentation by the 2 presenters that are certainly well informed and passionate with their work.'

'Gained a better understanding and knowledge of how trauma affects people's relationships'.



7. Challenges

Public sector cuts and capacity of services.

The extension of PASS and the impact on community teams, particularly with an increase in CPOs with unpaid work.

Year on year funding for Community Justice with the associated negative impact this has on long term planning ability

Engaging with and gathering the views of communities; victims etc. on what they see as community justice issues in the local areas.

8. Additional Information

With regard to the National OPI framework and the indicators as listed in there document, there is duplication with national reports that are currently in place e.g. MAPPA Annual Report; CPO Annual report; ADP Annual report.

