## **Direct Debit Instruction: Rent**



Please fill in the whole form, including your choice of payment date, and return to:

East Dunbartonshire Council, Housing Services, William Patrick Library, 2/4 West High Street, Kirkintilloch, Glasgow, G66 IAD **Tel:** 0300 123 4510 **Email:** housing@eastdunbarton.gov.uk

Name: Address: Postcode:  Tel No: (In case of query)	Please select the date you wish deductions to be made from your account by ticking one of the following boxes:  Ist day of month  I5th day of month
Instruction to your Bank or Building  Please use a ball point pen to complete parts I-6 to instruct your branch to ma Housing Services, William Patrick Library, 2/4 West High Street, Kirkintilloch, CI. Name(s) of Account Holder(s)  2. Bank or Building Society account number	ke payments from your account and then return tα East Dunbartonshire Council,
3. Branch Sort Code  4. Name and full postal address of your Bank or Building Societ	Please pay East Dunbartonshire Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with East Dunbartonshire Council and, if so, details will be passed electronically to my Bank / Building Society.
To: The Manager  Address:  Postcode:	Date  Banks and Building Societies may not accept Direct Debit Instructions

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, East Dunbartonshire Council will notify you
   7 working days in advance of your account being debited or as otherwise agreed. If you request East Dunbartonshire Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by East Dunbartonshire Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when East Dunbartonshire Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required.
   Please also notify us.