## Direct Debit Instruction: Council Tax



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## Please fill in the whole form using a ball point pen and send to:

Council Tax Team, Revenue Services, East Dunbartonshire Council, William Patrick Library, 2/4 West High Street, Kirkintilloch, Glasgow, G66 IAD **Tel:** 0141 578 8190 **Email:** counciltax@eastdunbarton.gov.uk

Name:	Preferred Instalment Dates (please tick)
Address:	Ist day of month
	I 5th day of month
	28th day of month
Postcode:	Number of monthly payments
	10 months - April to January
Tel No: (In case of query)	I2 months - April to March

## Instruction to your Bank or Building Society to pay by Direct Debit 🔽 🚺 BECT

Please fill in the whole form using a ball point pen and send to: Council Tax Team, Revenue Services, East Dunbartonshire Council, William Patrick Library, 2/4 West High Street, Kirkintilloch, Glasgow, G66 IAD

Name(s) of Account Holder(s)	Service User Number
	9   1   6   2   4   1
	Council Tax Reference
Bank / Building Society account number	
	Instruction to your Bank or Building Society
Branch Sort Code	Please pay East Dunbartonshire Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with East Dunbartonshire Council and, if so, details will be passed electronically to my Bank / Building Society.
To: The Manager Bank / Building Society	Signature(s)
Address:	
	Date /
Postcode:	Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee

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- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, East Dunbartonshire Council will notify you
  10 working days in advance of your account being debited or as otherwise agreed. If you request East Dunbartonshire Council to
  collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by East Dunbartonshire Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society

- If you receive a refund you are not entitled to, you must pay it back when East Dunbartonshire Council asks you to.

• You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.