



Make a difference?

To find out more please contact
the Care Planning and Placement Team,
telephone 0141 777 3003
(during office hours 9am - 5pm, Mon-Fri)
Email: CPPT.socialwork@eastdunbarton.gov.uk

Care Planning and Placement Team

Social Work Department,
Southbank House,
Southbank Road,
Kirkintilloch,
Glasgow,
G66 1XQ

Other Formats

This document can be provided in large print,
braille or on CD and can be translated into
different community languages. Contact the
Corporate Communications team on
0300 123 4510

本文件可按要求翻譯成中文，如有此需要，請電 0300 123 4510。

Gabhaidh an sgrìobhainn seo cur gu Gàidhlig ma tha sin a dhìth oirbh. Cuiribh fòn gu 0300 123 4510

अनुमोद करने पर यह दस्तावेज हिन्दी में भाषांतरित किया जा सकता है। कृपया 0300 123 4510 पर फोन कीजिए।

ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਮੰਗ ਕਰਨ ਤੇ ਪੰਜਾਬੀ ਵਿੱਚ ਅਨੁਵਾਦ ਕੀਤਾ ਜਾ ਸਕਦਾ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ 0300 123 4510 ਫੋਨ ਕਰੋ।

اس دستاویز کا درخواست کرنے پر (اردو) زبان میں ترجمہ کیا جاسکتا ہے۔ براہ مہربانی فون نمبر 0300 123 4510 پر رابطہ کریں۔

Regulated Services

The Fostering Service is registered and
regulated by the Care Inspectorate

Care Inspectorate

Tel: 0845 600 9527
Email: enquiries@careinspectorate.com
Web: www.careinspectorate.com

 sustainable thriving achieving
East Dunbartonshire Council
www.eastdunbarton.gov.uk


NHS
Greater Glasgow
and Clyde

 sustainable thriving achieving
East Dunbartonshire Council
www.eastdunbarton.gov.uk

 **East Dunbartonshire
Health & Social Care
Partnership**



CHANGE LIVES

Help shape the lives of children and young
people through **Fostering** or **Adoption** in
East Dunbartonshire.

0141 777 3003 | www.eastdunbarton.gov.uk



What is Fostering

- Fostering provides family life for children and young people who cannot live with their own parents or families
- Fostering enables people to use their own skills and experiences to help children/young people
- Fostering will involve working as part of the team around the child; with children and young people, their families, social workers, schools and others

Who needs fostered?

- Children/young people whose parents cannot look after them because of family problems or health difficulties
- Children/young people of all ages, religious, cultural and ethnic backgrounds
- Single children or brothers and sisters who need to be together
- Children/young people who may have had difficult or upsetting experiences
- Children/young people who need extra care, support (for example young people with additional support needs) and guidance because they've not always received the care and attention needed.

You could become a Foster Carer if you have

- The ability to provide full time care
- A genuine liking for children and young people
- An understanding of children's needs
- Sense of humour
- Time and energy
- Commitment
- Patience
- A spare room

You can be

- Single, living with a partner, in a same sex relationship or married
- With or without children at home or elsewhere
- A home owner or living in rented accommodation
- From any cultural, religious, ethnic background

Fostering can be

- **Temporary:** When a child or young person lives with a foster family while longer term plans are made. This can be for up to two years.
- **Permanent/Long Term:** Where a child or young person becomes part of the fostering family on a longer term basis, sometimes secured by a legal order until adulthood.
- **Emergency:** When a child or young person requires an unplanned foster placement made in an emergency.
- **Short Break:** When the child or young person's foster placement forms part of a planned series of short breaks.

What support will I receive as a Foster Carer?

- Financial support in the form of fees and allowances
- Regular visits from your Supervising Social Worker
- Information and advice from the child and young person's own Social Worker
- Involvement with training and support groups as part of East Dunbartonshire Team of carers
- Additional support from specialists to know how best to respond to children/young people's behaviours or needs.

Interested?

We suggest that the first step is to have an informal chat with the Care Planning and Placement Team on

0141 777 3003 or email
CPPT.socialwork@eastdunbarton.gov.uk

We will be happy to discuss any aspect of foster caring with you, including the application process or any questions you may have. Remember you won't be committing yourself to anything at this stage.

Complaints Procedure

East Dunbartonshire Council is committed to providing high-quality customer services. We do our best to maintain high standards and hopefully you will never have cause to complain. However, occasionally things can go wrong and if they do we want to know so that we can put things right as soon as possible and made sure it doesn't happen again. If something goes wrong or you are dissatisfied with our services, please tell us.

Making a suggestion or comment

You can make a comment or suggestion to anyone in the Social Work Service. It is especially helpful if you write these down and you can hand them in to any office.

How do I complain?

You can get in touch with us to make a complaint in the following ways:

- Complete the on line complaint form at www.eastdunbarton.gov.uk
- Phone Customer Services on 0300 123 45100
- Email complaints@eastdunbarton.gov.uk

In the first instance we would ask you to speak to the staff providing the service you wish to comment or complain about. If there are problems, we feel they can be dealt with quickly by the people closest to the situation.

Whoever you speak to will do their best to deal with your concern. If they are unable to do this, or you wish to raise the matter formally, you should write down your complaint. You can ask for help with this.

We will acknowledge your complaint within three working days and you will receive a written response to your complaint, normally within 20 days. If the investigation takes longer, you will be sent a letter explaining why there is a delay.

www.eastdunbarton.gov.uk/fostercare